

GSC3574/3575

FIRMWARE RELEASE NOTES

IMPORTANT UPGRADING NOTE

Hardware	Firmware Version	Restrictions and Cautions
GSC3574/GSC3575	1.0.3.10 (<i>Android 14</i>)	Android 14. Downgrading to Android 13 is not supported for devices running firmware version 1.0.1.x or earlier.
GSC3574/GSC3575	1.0.3.6 (<i>Android 14</i>)	Initial Android 14 firmware.
GSC3574/GSC3575	1.0.1.17 (<i>Android 13</i>)	Final Android 13 firmware. Devices running any firmware version prior to 1.0.1.17 within the 1.0.1.x series must first be upgraded to firmware version 1.0.1.17 before proceeding with the Android 14 upgrade. Data backup is required before initiating the Android 14 firmware upgrade.

For detailed product information, please refer to Grandstream documentation center and website:

- GSC3574/GSC3575 User Manual:
<https://documentation.grandstream.com/knowledge-base/gsc3574-75-user-manual/>
- GSC3574/GSC3575 Resource Center:
<https://documentation.grandstream.com/article-categories/control-stations>
- Products configuration template:
<https://www.grandstream.com/support/tools>

TABLE OF CONTENT

IMPORTANT UPGRADING NOTE	1
FIRMWARE VERSION 1.0.3.10 (Android 14)	3
PRODUCT NAME	3
DATE	3
COMPONENT VERSIONS	3
SUPPORTED HARDWARE VERSIONS	3
FIRMWARE FILE INFORMATION	3
IMPORTANT NOTE	3
CHANGES SINCE FIRMWARE VERSION 1.0.3.6	4
<i>ENHANCEMENTS</i>	4
<i>BUG FIXES</i>	4
NEW FEATURES OVERVIEW	5
<i>ARMING MODE SETTINGS</i>	5
PREVIOUS FIRMWARE VERSIONS	6

FIRMWARE VERSION 1.0.3.10 (Android 14)

PRODUCT NAME

GSC3574, GSC3575

DATE

10/13/2026

COMPONENT VERSIONS

System: 1.0.3.10; Boot: 1.0.3.1; Uboot: 1.0.3.1

SUPPORTED HARDWARE VERSIONS

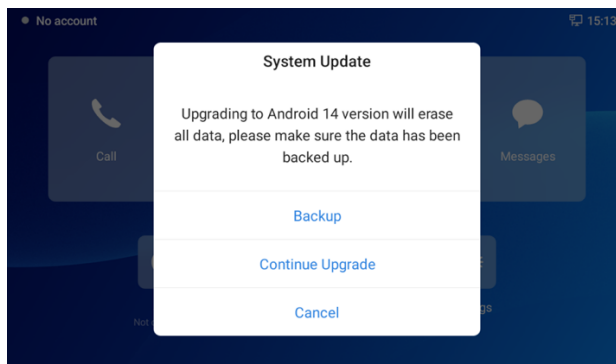
HW V1.0A, 1.1A, 1.2A or higher

FIRMWARE FILE INFORMATION

- Firmware file name: gsc3575fw.bin
MD5: 53cc9cb3f2ff8841917b8bd306cc11bc

IMPORTANT NOTE

- This firmware is released for devices running Android 14. All devices running previous Android 13 firmware versions must first be upgraded to firmware version 1.0.1.17 before the Android 14 upgrade. Data backup is required before upgrading to firmware version 1.0.1.17.
- Upgrading to firmware version 1.0.3.x or later will automatically cause a factory reset. Before upgrading from Android 13 (firmware version 1.0.1.17) to Android 14 (firmware version 1.0.3.6 or later), make sure that all device data and configuration settings are backed up. Please note the device's default password, as it may be required to access after the factory reset.
- Connect an external storage device (SD card or USB drive) to the GSC3574/GSC3575. Navigate to **Settings** → **Features** → **Backup and Restore** to back up the device data and configuration before starting the Android 14 firmware upgrade. Refer to the screenshot below for the backup procedure:



CHANGES SINCE FIRMWARE VERSION 1.0.3.6

ENHANCEMENTS

- Added SecureAccess Cloud support and management (Major Enhancement)
- Added prompt “The account is unavailable” when local SIP account is not registered
- Added prompt “Failure to open door” when cmd parameter missing for remote open door via cloud
- Added plugin_led to support new LED API
- Added password input requirement when long press the reset button to restore factory settings
- Adjusted DO as Relay to keep consistent with GDS and SecureAccess cloud [ARMING MODE SETTINGS]
- Added capability for the Zone Type Doorbell to make calls

BUG FIXES

- Fixed device may crash when switching video source during a call
- Fixed Indoor Unit unable to trigger “Relay Out 2” on the access control device
- Fixed no prompt for security password input dialog when cancelling a doorbell alarm with “Cancel Alarm Verification” enabled
- Fixed only one email address displayed when user has two email addresses under LDAP at searching
- Fixed device slow after viewing the RTSP video stream multiple times
- Fixed client certificate bounded to the OpenVPN setup disappears after rebooting
- Fixed SSH only displays accounts 1-6
- Fixed without duplication prompt if creating duplicated contact desktop shortcuts
- Fixed the descender characters clipped in name of the Contact
- Fixed clicking “Go to RoomPanel Activity” in APIDemo the application would crash
- Fixed switching language on monitored cloud door phone interface would cause “Monitor” stop running
- Fixed volume adjustment fails when device is in a call
- Fixed no preview when selecting a DTMF system ringtone
- Fixed failure to automatically scroll the screen when choosing the language in selection of multi-languages
- Fixed wrong user information displayed at the upper left corner when the GSC device receives a multicast intercom
- Fixed not validating URL format when saving the RTSP URL configuration to add camera from LCD UI
- Fixed adjust the volume when previewing an RTSP camera, the panel volume keys and volume progress bar does not synchronize properly
- Fixed 12-hour format set to MM/DD/YYYY or DD/MM/YYYY, the time displayed for alarm message and door access record is incomplete
- Fixed the triggered zones not fully displayed when instantaneous alarms triggered during multiple zones delayed alarms
- Fixed *50 to initiate call waiting prompt error
- Fixed Intercom/Page auto answer will be disabled if disable then enable the account on LCD UI

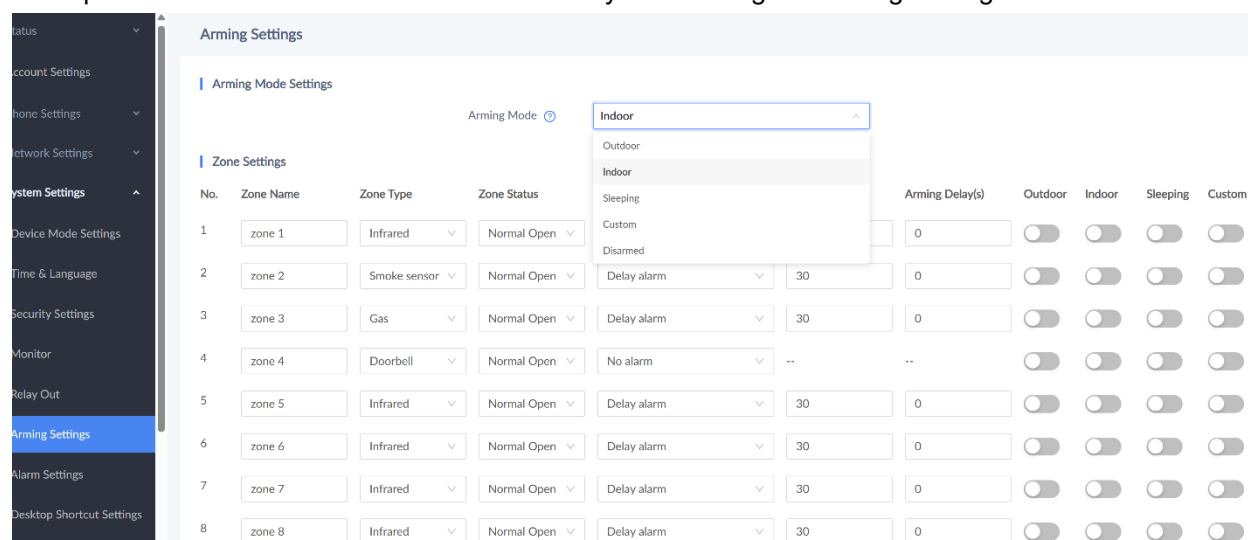
- Fixed the occupied space not cleared after clicking “Delete” button on storage management interface
- Fixed the configured RTSP camera preview not working in a SIP video call
- Fixed abnormal name display in call interface when receiving a call with a display name containing some special characters

NEW FEATURES OVERVIEW

ARMING MODE SETTINGS

- **Web Configuration**

This option can be found under device web UI → System Settings → Arming Settings:



- **Functionality**

Configures associated DO (Relay) for arming zone 1-8.

- **Configuration Parameters**

Web UI Configuration	P Number Parameter	
	P Number	P Value/Range
Arming Mode Settings	P43527 – P43534	String: Null (Default) 0 – DO1 (Relay1) 1 – DO2 (Relay 2) 0, 1 – DO1, DO2

PREVIOUS FIRMWARE VERSIONS

Version	Date	Firmware Information
1.0.3.6 (Android 14)	05/15/2026	Release Notes
1.0.1.17 (Android 13)	11/21/2025	Release Notes