

GDS371X Firmware Release Notes

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FIRMWARE VERSION 1.0.11.23

PRODUCT NAME

GDS3710 (HW Supported: 1.2A, 1.3A, 1.3B, 1.5A, 1.6A, 1.7A, 2.0A, 2.1A, 2.2A)

GDS3712 (HW Supported: 1.0A, 1.1A, 1.2A)

DATE

08/28/2022

SUMMARY OF UPDATE

The main purpose of this release is bug fixes, features enhancement and new HW support.

Factory Reset is recommended if upgrading from very old firmware, or experiencing abnormal behavior, or Web UI display missing some parameters or settings, factory reset is MANDATORY.

Please backup the configuration file and database file of RFID cards before factory reset, and import them back after factory reset.

This firmware would not be able to downgrade to previous version 1.0.9.X or below for HW2.XA, except for HW1.7A or below.

FIRMWARE APPLIES TO BELOW HW VERSION ONLY

| HW version | FW | Comments |
|----------------|-----|---|
| GDS3710 HW2.2A | YES | Initial FW, not able downgrade to 1.0.9.x |
| GDS3710 HW2.1A | YES | Initial FW, not able downgrade to 1.0.9.x |
| GDS3710 HW2.0A | YES | Initial FW, not able downgrade to 1.0.9.x |
| GDS3710 HW1.7A | YES | |
| GDS3710 HW1.6A | YES | |
| GDS3710 HW1.5A | YES | |
| GDS3710 HW1.3B | YES | Only support HTTP upgrade |
| GDS3710 HW1.3A | YES | Only support HTTP upgrade |
| GDS3710 HW1.2A | YES | Only support HTTP upgrade |
| GDS3712 HW1.2A | YES | |
| GDS3712 HW1.1A | YES | |
| GDS3712 HW1.0A | YES | |

ENHANCEMENT

- Added ability to disable alarm siren sound in triggered alarm call.
- Added "Keep Door Open" could be configured to use multiple schedules and allow users to choose and apply which schedule to use.
- Added granular DIGITAL OUTPUT time duration (1s to 4s).
- Added sending PIN via Wiegand when HTTP API open door executed.
- Added option that no "#" required after PIN input to make device behave like traditional access controller when "Disable Keypad SIP Number Dialing" selected.
- Added firmware upgrade via manually upload firmware file from computer.
- Optimized speaker via OQA testing
- Updated CPE version to 1.0.5.5

BUG FIX

- Fixed alarm phone list 1 not used if alarm phone list 2 is empty.
- Fixed MJPEG video cannot be previewed via API if the authentication mode is basic mode.
- Fixed SNMP settings some key-related parameters configured, the local value is inconsistent with the delivered value.
- Fixed unable to pass video from GDS371X to remote RC Wave client
- Fixed no INVITE to 2nd SIP Server if primary SIP Server no response.
- Fixed device should unregister first when changing SIP transport mode [3CX IOT]
- Fixed wrong profile-lever-id at INVITE after changing video parameters of the device.
- Fixed device security vulnerabilities reported by security agents.

KNOWN ISSUES

- INVITE to an ICMP address, the doorbell still rings as normal.
- Remote device can hear custom doorbell ringtone about 1~2 seconds when answering the call.
- When SIP account is logged out or unregistered, pressing keypad the response will be abnormal till the call time out (about 2 minute).

NEW P-VALUE

| | |
|--------|--|
| P15571 | Door_System_Settings.Keep_Door_Open.Door_1.Schdule (Value: 0 – 10) |
| P15572 | Door_System_Settings.Keep_Door_Open.Door_2.Schdule (Value: 0 – 10) |
| P15575 | Alarm_Settings.Alarm_Phone_List_2.Alarm_Call_Out_Account (Value: 0/1/2/3/4) |
| P15576 | Alarm_Settings.Alarm_Phone_List_2.Alarm_Phone (Value: String, Max. Length = 1024) |

UPDATED P-VALUE

| | |
|--------|--|
| P15540 | Door_System_Settings.Bassic_Settingsgs.Door_relay_Options (Value: 0/1/2 → 0/1/2/3) |
| P15541 | Alarm_Settings.Alarm_Events_Config.Aarm_Output_Duration (Value: 5/10/15/20/25/3 → 1/2/3/4/5/10/15/20/25/30) |

NEW HTTP API:

- GET:[http|https]://<servername>/goform/config?cmd=get&type=sch_open_door
- SET:[http|https]://<servername>/goform/config?cmd=set&P15571=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P15572=<value>
- GET:[http|https]://<servername>/goform/config?cmd=get&type=sip
- SET:[http|https]://<servername>/goform/config?cmd=set&P15575=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P15576=<value>

Released HTTP API documentation can be downloaded from here:

<https://documentation.grandstream.com/knowledge-base/gds37xx-http-api/>

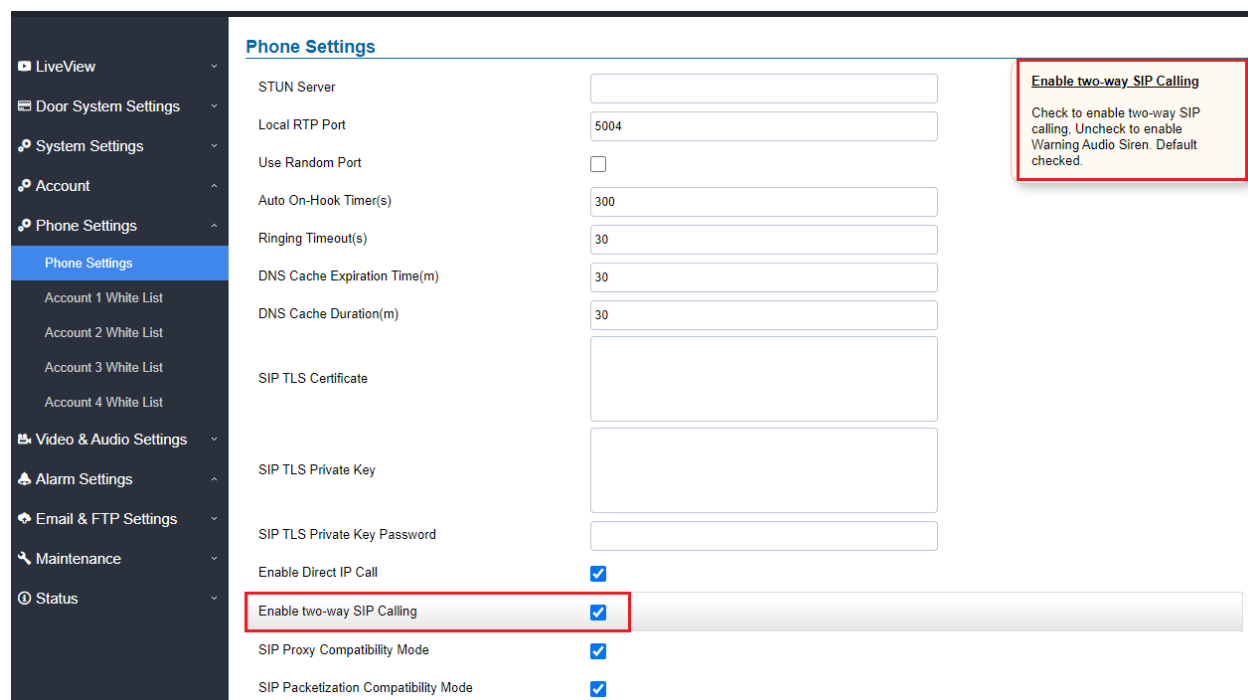
NEW FEATURES OVERVIEW

This section lists major new features or improvement and describes how to use them from the user's point of view.

DISABLE ALARM SIREN IN TRIGGERED ALARM CALL

- **Web Configuration**

This feature can be configured under device web UI → Phone Settings:



| Phone Settings | |
|--------------------------------------|-------------------------------------|
| STUN Server | <input type="text"/> |
| Local RTP Port | <input type="text" value="5004"/> |
| Use Random Port | <input type="checkbox"/> |
| Auto On-Hook Timer(s) | <input type="text" value="300"/> |
| Ringing Timeout(s) | <input type="text" value="30"/> |
| DNS Cache Expiration Time(m) | <input type="text" value="30"/> |
| DNS Cache Duration(m) | <input type="text" value="30"/> |
| SIP TLS Certificate | <input type="text"/> |
| SIP TLS Private Key | <input type="text"/> |
| SIP TLS Private Key Password | <input type="text"/> |
| Enable Direct IP Call | <input checked="" type="checkbox"/> |
| Enable two-way SIP Calling | <input checked="" type="checkbox"/> |
| SIP Proxy Compatibility Mode | <input checked="" type="checkbox"/> |
| SIP Packetization Compatibility Mode | <input checked="" type="checkbox"/> |

Enable two-way SIP Calling
 Check to enable two-way SIP calling. Uncheck to enable Warning Audio Siren. Default checked.

- **Functionality**

This feature enhancement is implemented based on feedback from field. Customers want to install button as Alarm Input, press the button trigger emergence call to special configured number.

Previously the triggered call will have siren audio (although the callee press any key in the phone's keypad will stop the siren, but still some first time users are confused with it).

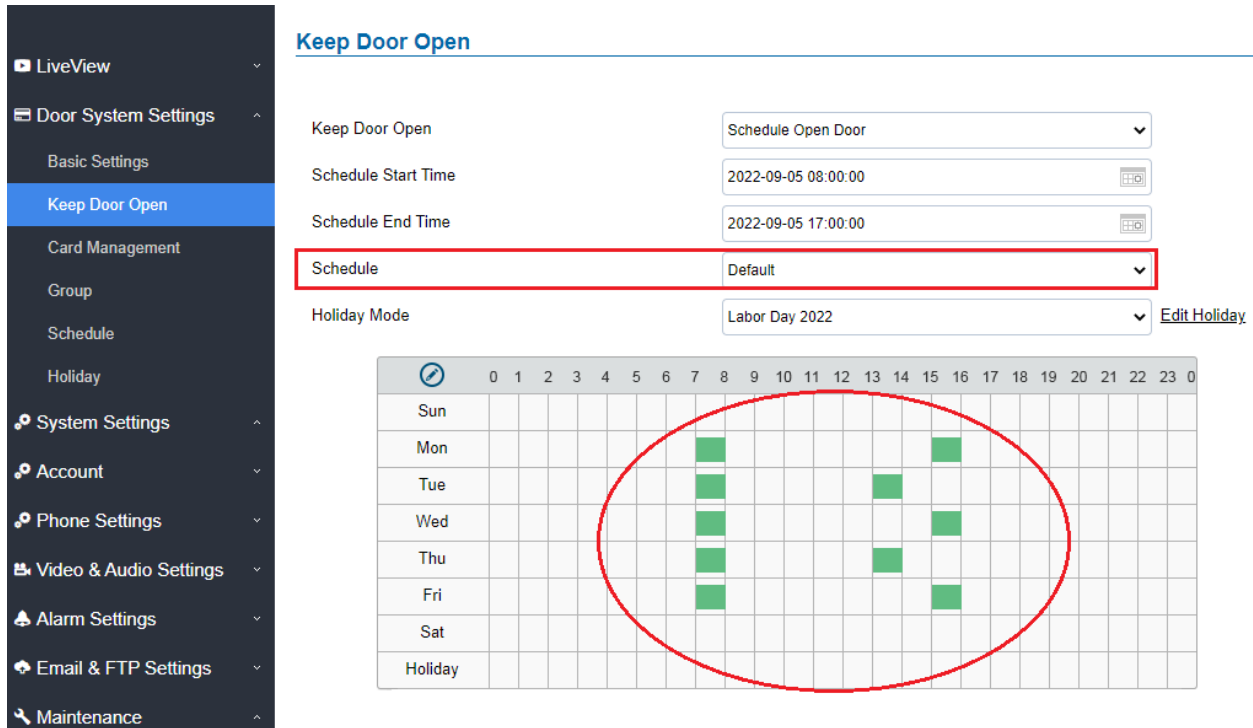
The new firmware default disabled the siren and triggered call will be two-way audio (with video if video phone used as callee).

This feature is requested in application scene like nursing call, clinic, hospital, etc., where buttons are installed as Alarm Input, pressed the button will call out to pre-programmed number (or IP address if no SIP Proxy) based on configured "Alarm Schedule" and "Alarm Action Profile" configured.

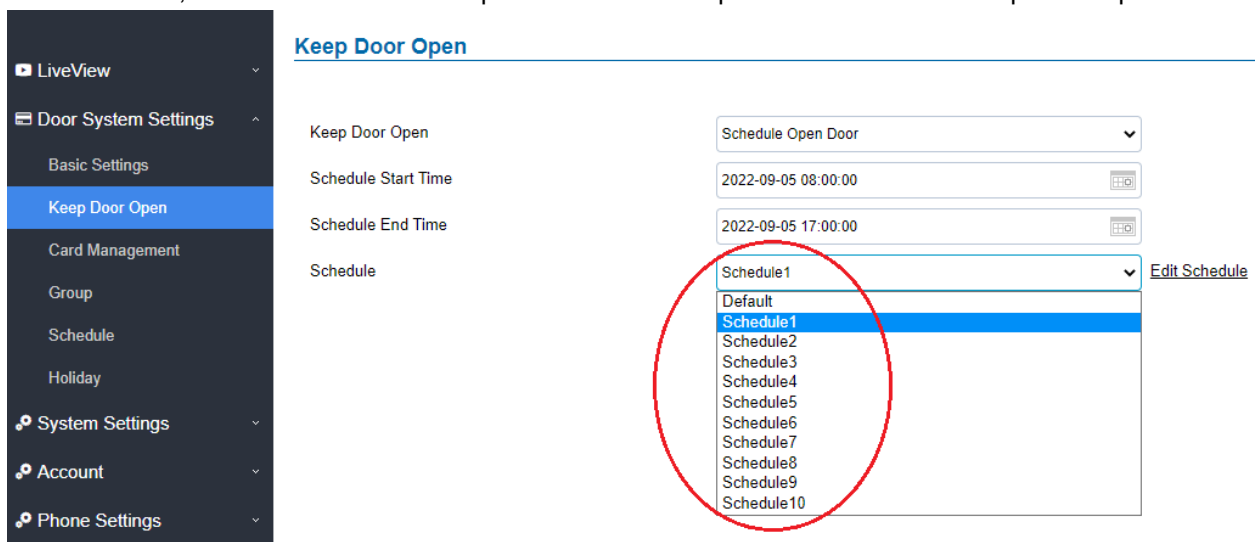
MULTIPLE SCHEDULES FOR “KEEP DOOR OPEN”

- **Web Configuration**

This option can be found under device web UI → Door System Settings → Keep Door Open:



With this new feature, customers can pre-configure the “Default” schedule, as well as other 10 schedules into the device, then based on actual requirement to select specific schedule for “Keep Door Open”.



NOTES:

- Maximum 11 different “Schedule” can be configured including the “Default” one.
- For this feature to work properly, customers need to pre-configure the “Schedule” accordingly:

- **Functionality**

This feature enhancement is implemented based on feedback from field.

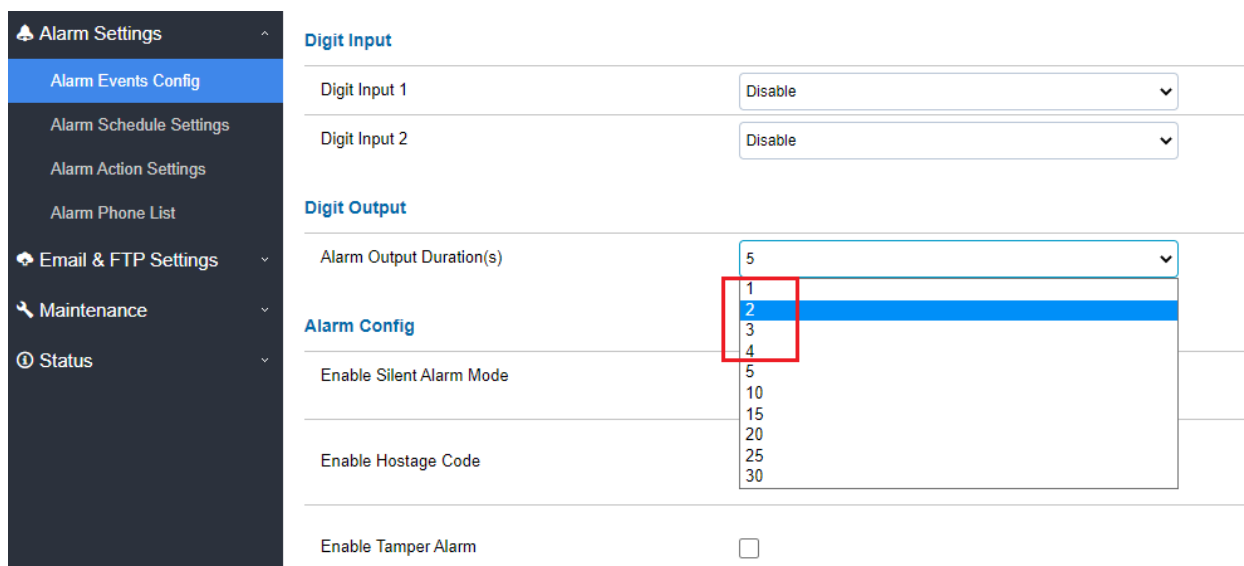
For example, device installed at public schools could have different “Holidays” and “Keep Door Open” schedules. Customers could pre-program or pre-configure based on “Holidays” of each school semester and select the related “schedule” accordingly when it comes.

This will help school management as once pre-programmed, the door will just automatic open or close based on the configured time schedule or holidays, like early-release, snow or storm day or late opening, etc.

GRANULAR TIME DURATION OF DIGITAL OUTPUT

- Web Configuration**

This feature can be configured under device web UI → Alarm Settings → Alarm Events Config:



Alarm Settings

- Alarm Events Config**
- Alarm Schedule Settings
- Alarm Action Settings
- Alarm Phone List
- Email & FTP Settings
- Maintenance
- Status

Digit Input

Digit Input 1: Disable

Digit Input 2: Disable

Digit Output

Alarm Output Duration(s): 5

Alarm Config

Enable Silent Alarm Mode

Enable Hostage Code

Enable Tamper Alarm: ☐

- Functionality**

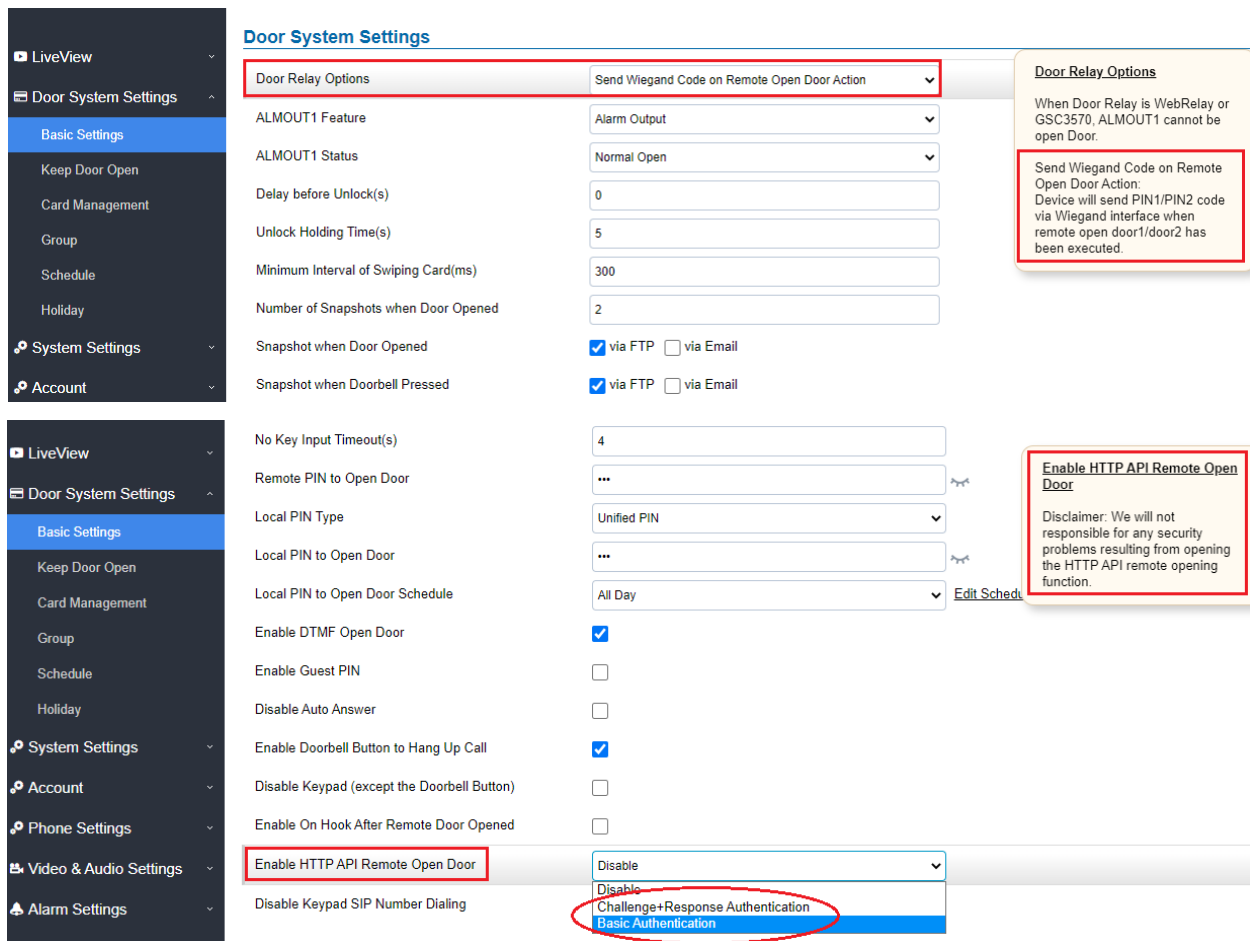
This feature enhancement is implemented based on feedback from field. Customers want to reduce the Alarm Output Duration, which previously the minimum value is 5 seconds.

Now new value of 1, 2, 3, 4 seconds added, see the pull-down selection, customers can not choose specific alarm duration second based on application scene.

SEND PIN VIA WIEGAND WHEN HTTP API OPEN DOOR EXECUTED

• Web Configuration

This feature can be configured under device web UI → Door System Settings → Basic Settings → Door Relay Options:



Door System Settings

Door Relay Options

Door Relay Options: Send Wiegand Code on Remote Open Door Action

ALMOUT1 Feature: Alarm Output

ALMOUT1 Status: Normal Open

Delay before Unlock(s): 0

Unlock Holding Time(s): 5

Minimum Interval of Swiping Card(ms): 300

Number of Snapshots when Door Opened: 2

Snapshot when Door Opened: ☒ via FTP ☐ via Email

Snapshot when Doorbell Pressed: ☒ via FTP ☐ via Email

No Key Input Timeout(s): 4

Remote PIN to Open Door: ...

Local PIN Type: Unified PIN

Local PIN to Open Door: ...

Local PIN to Open Door Schedule: All Day

Enable DTMF Open Door: ☒

Enable Guest PIN: ☐

Disable Auto Answer: ☐

Enable Doorbell Button to Hang Up Call: ☒

Disable Keypad (except the Doorbell Button): ☐

Enable On Hook After Remote Door Opened: ☐

Enable HTTP API Remote Open Door: Disable

Disable Keypad SIP Number Dialing: ...

Door Relay Options

When Door Relay is WebRelay or GSC3570, ALMOUT1 cannot be open Door.

Send Wiegand Code on Remote Open Door Action: Device will send PIN1/PIN2 code via Wiegand interface when remote open door1/door2 has been executed.

Enable HTTP API Remote Open Door

Disclaimer: We will not responsible for any security problems resulting from opening the HTTP API remote opening function.

NOTES:

- “Send Wiegand Code on Remote Open Door Action” need to be selected in the “Door Relay Options” pull-down menu.
- “Enable HTTP API Remote Open Door” need to be selected and related authentication method also need to be selected from the pull-down menu.
- By default the HTTP API Remote Open Door is Disabled for security reason, and system integrators need to enable this option for integration solution.

Output example with 3rd party power supply for Wiegand device

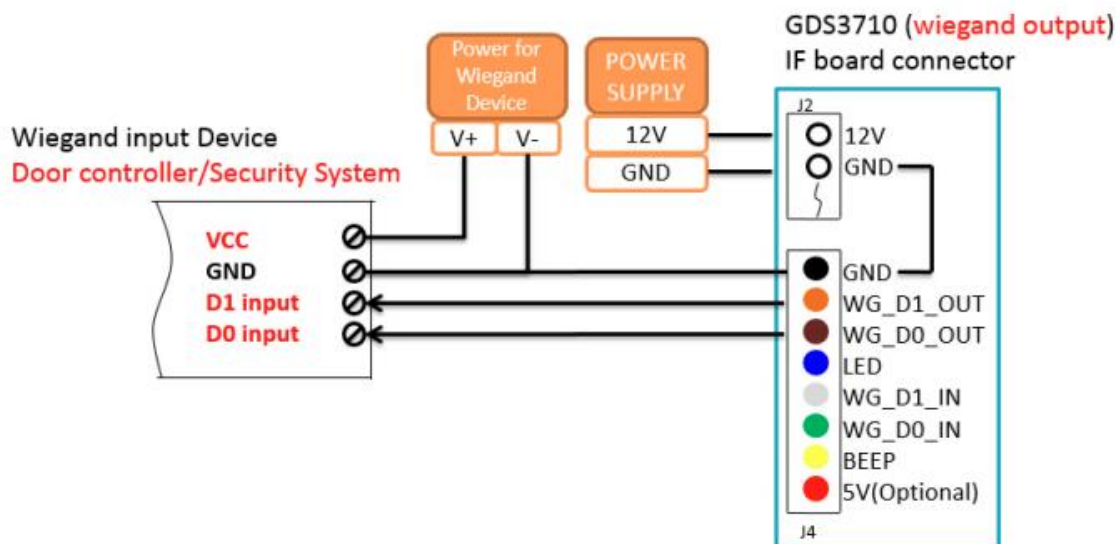


Figure 28: Wiegand Output Wiring Example

Functionality

This feature enhancement is implemented based on feedback from forum/field from Europe region.

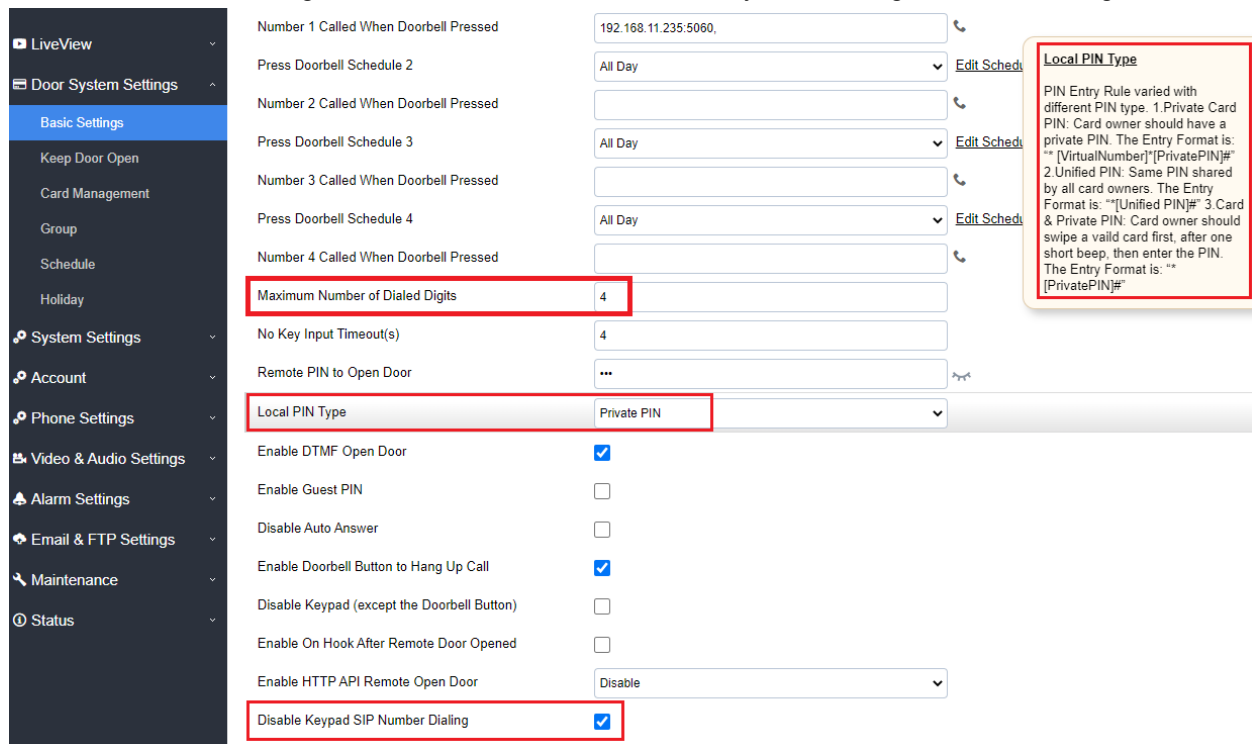
System integrators want use HTTP API to trigger open door event, and the related open door PIN (Door1 or Door2) will be sent out via the Wiegand Interface of GDS37xx (Wiegand Output, see the related wiring diagram in [Page 50](#) of [User Manual](#)) to connected 3rd party Door Controller to execute Remote Open Door, based on the correct PIN used.

Also, when GSC3570 used in this application scene, once the “Virtual Open Door” icon pressed, the PIN of related Door (Door1 or Door2) will be sent out via the Wiegand Interface to 3rd party Door Controller, similar to the HTTP API, to execute remote open door by the 3rd party Door Controller.

NO “#” REQUIRED AFTER PIN INPUT WHEN “DISABLE KEYPAD SIP NUMBER DIALING”

• Web Configuration

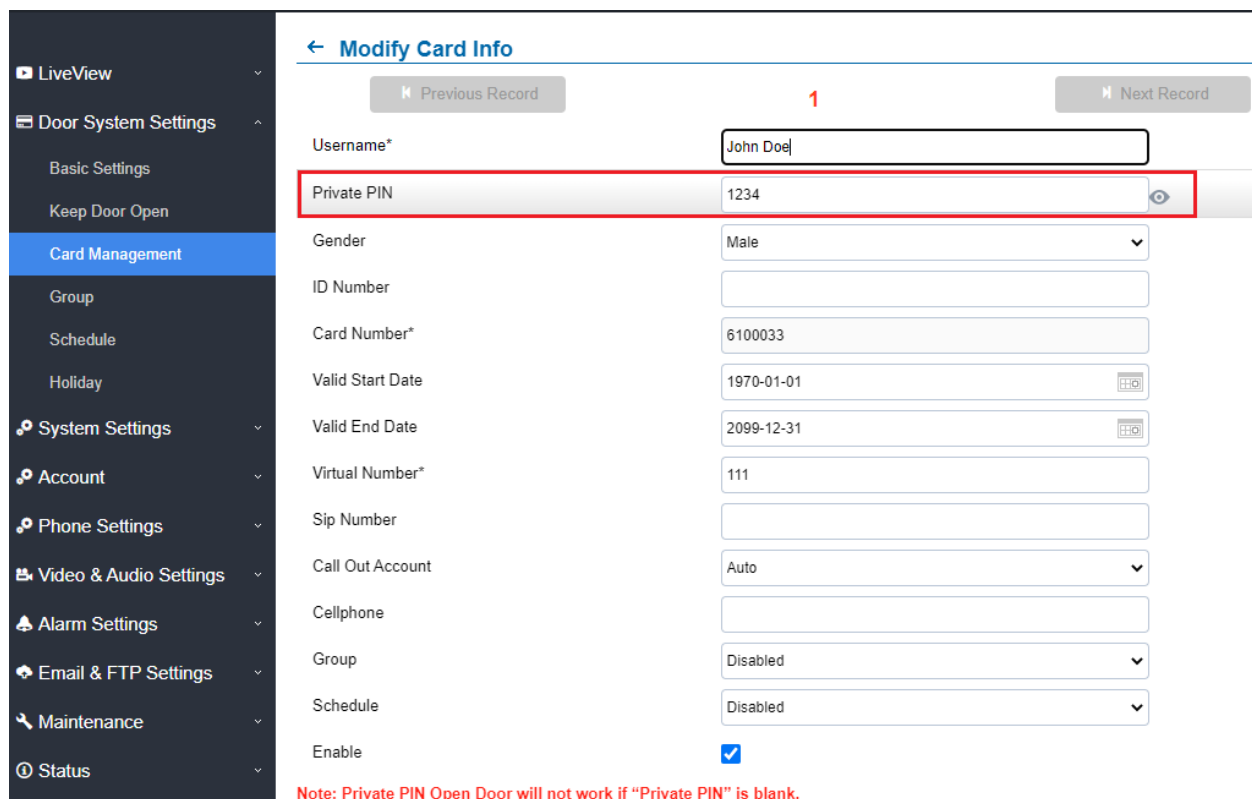
This feature can be configured under device web UI → Door System Settings → Basic Settings:



Local PIN Type

PIN Entry Rule varied with different PIN type. 1. Private Card PIN: Card owner should have a private PIN. The Entry Format is: "[VirtualNumber]"[PrivatePIN]#. 2. Unified PIN: Same PIN shared by all card owners. The Entry Format is: "[UnifiedPIN]#. 3. Card & Private PIN: Card owner should swipe a valid card first, after one short beep, then enter the PIN. The Entry Format is: "[PrivatePIN]#

| | |
|---|-------------------------------------|
| Number 1 Called When Doorbell Pressed | 192.168.11.235:5060, |
| Press Doorbell Schedule 2 | All Day |
| Number 2 Called When Doorbell Pressed | |
| Press Doorbell Schedule 3 | All Day |
| Number 3 Called When Doorbell Pressed | |
| Press Doorbell Schedule 4 | All Day |
| Number 4 Called When Doorbell Pressed | |
| Maximum Number of Dialed Digits | 4 |
| No Key Input Timeout(s) | 4 |
| Remote PIN to Open Door | ... |
| Local PIN Type | Private PIN |
| Enable DTMF Open Door | <input checked="" type="checkbox"/> |
| Enable Guest PIN | <input type="checkbox"/> |
| Disable Auto Answer | <input type="checkbox"/> |
| Enable Doorbell Button to Hang Up Call | <input checked="" type="checkbox"/> |
| Disable Keypad (except the Doorbell Button) | <input type="checkbox"/> |
| Enable On Hook After Remote Door Opened | <input type="checkbox"/> |
| Enable HTTP API Remote Open Door | Disable |
| Disable Keypad SIP Number Dialing | <input checked="" type="checkbox"/> |



← Modify Card Info

Previous Record 1 Next Record

| | |
|------------------|-------------------------------------|
| Username* | John Doe |
| Private PIN | 1234 |
| Gender | Male |
| ID Number | |
| Card Number* | 6100033 |
| Valid Start Date | 1970-01-01 |
| Valid End Date | 2099-12-31 |
| Virtual Number* | 111 |
| Sip Number | |
| Call Out Account | Auto |
| Cellphone | |
| Group | Disabled |
| Schedule | Disabled |
| Enable | <input checked="" type="checkbox"/> |

Note: Private PIN Open Door will not work if "Private PIN" is blank.

- **Functionality**

This feature enhancement is implemented based on feedback from field. Customers who using “Disable Keypad SIP Number Dialing” want the device behave like traditional access control device, just input private PIN to open door, **no “#” required** after input the PIN, because users are get used to the behavior of open door via analogue device or door controller.

“Maximum Number of Dialed Digits” has to be configured in order to use this new feature. By default the value is “0” and the feature is disabled. If this field is NOT configured, user still have to add “#” after input PIN to open door, as previous firmware. When this feature is enabled, ALL PIN should be the same length, as the number configured in this field.

Users have to configure the PIN in “Card Management” and input the “Private PIN” in related card/user, and match the PIN length to the “Maximum Number of Dialed Digits” configured.

In below example, the length of the “Maximum Number of Dialed Digits” is “4”, then in the “Private PIN” field, the PIN “1234” is configured with PIN length as 4.

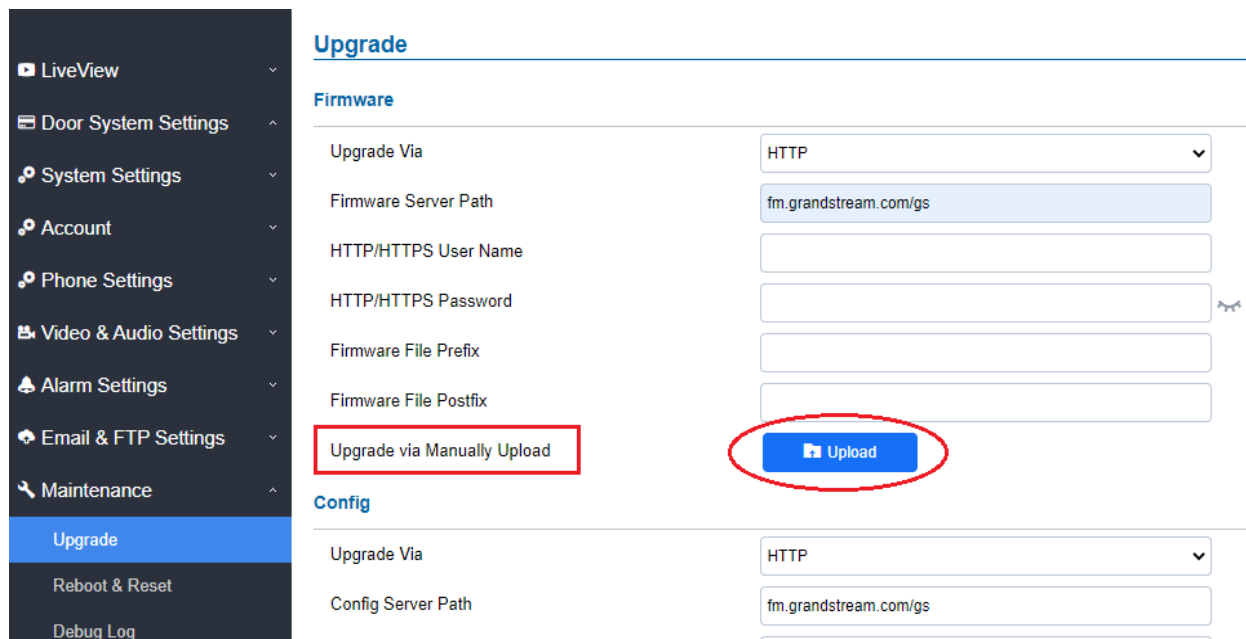
NOTES:

- “Maximum Number of Dialed Digits” is the length of PIN.
- For this feature to work properly, customers need to pre-configure the “PIN” in the “Card Management” field under RFID card’s “Private PIN”, and PIN length should use the same length as configured in the specified in “Maximum Number of Dialed Digits”.
- “Local PIN Type” recommended using “Private PIN” so each card user will have own PIN, and the GDSManager will generate report of who and when opened the door, different PIN is also more safe. “Unified PIN” only advise when door opened and cannot tell who because everybody share the same PIN, also less safe therefore not suggested for usage in this application scenario.

FIRMWARE UPGRADE VIA LOCAL FILE UPLOAD

- **Web Configuration**

This feature can be found under device web UI → Maintenance → Upgrade:



The screenshot displays the 'Upgrade' page in the device web UI. On the left is a dark sidebar menu with options: LiveView, Door System Settings, System Settings, Account, Phone Settings, Video & Audio Settings, Alarm Settings, Email & FTP Settings, Maintenance, Upgrade (highlighted), Reboot & Reset, and Debug Log. The main content area is titled 'Upgrade' and contains two sections: 'Firmware' and 'Config'. In the 'Firmware' section, there are input fields for 'Upgrade Via' (set to HTTP), 'Firmware Server Path' (fm.grandstream.com/gs), 'HTTP/HTTPS User Name', 'HTTP/HTTPS Password', 'Firmware File Prefix', and 'Firmware File Postfix'. Below these is a red-bordered box containing the text 'Upgrade via Manually Upload'. To the right of this box is a blue 'Upload' button with a folder icon, which is circled in red. The 'Config' section below has 'Upgrade Via' (HTTP) and 'Config Server Path' (fm.grandstream.com/gs).

- **Functionality**

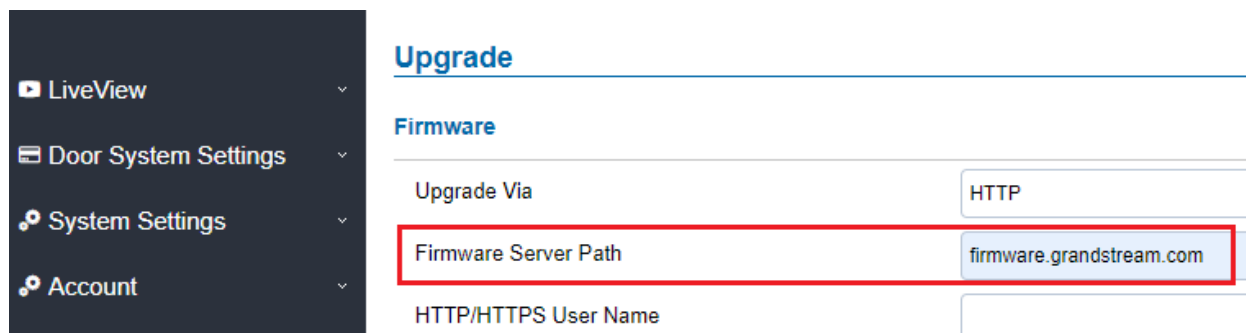
This feature enhancement is implemented based on feedback from field.

Technicians on the field can now download the firmware file into computer before heading to the field. Once on site, technician can log in to the device and upload the firmware file from computer to flash and upgrade the firmware of the device.

This is especially useful for site with limited internet access or no internet access, also for customers without access to HTTP/TFTP firmware server.

NOTES:

- For device with firmware later than 1.0.4.5, or just purchased new device, customer can use “firmware.grandstream.com” to upgrade firmware if having good Internet connection.
- The related configuration is like below by pointing the “Firmware Server Path” to “firmware.grandstream.com”



The screenshot displays the 'Upgrade' section of the Grandstream device web interface. On the left is a dark sidebar with navigation options: LiveView, Door System Settings, System Settings, and Account. The main content area is titled 'Upgrade' and 'Firmware'. It contains three configuration fields: 'Upgrade Via' set to 'HTTP', 'Firmware Server Path' set to 'firmware.grandstream.com' (highlighted with a red border), and 'HTTP/HTTPS User Name' which is currently empty.

| Field | Value |
|----------------------|--------------------------|
| Upgrade Via | HTTP |
| Firmware Server Path | firmware.grandstream.com |
| HTTP/HTTPS User Name | |

For detailed information about GDS3710, please refer to User Manual and Resource Center:

- **GDS371X User Manual:**
<https://documentation.grandstream.com/article-categories/facility-access-systems/>
- **HOW-TO Guide**
<https://documentation.grandstream.com/article-categories/interconnection-facility/>
- **HTTP API** documentation can be downloaded from here:
<https://documentation.grandstream.com/knowledge-base/gds37xx-http-api/>

FIRMWARE VERSION 1.0.11.18

PRODUCT NAME

GDS3710 (HW Supported: **1.2A, 1.3A, 1.3B, 1.5A, 1.6A, 1.7A, 2.0A, 2.1A**)

GDS3712 (HW Supported: **1.0A, 1.1A**) – [Initial Launching Firmware](#)

DATE

05/26/2022

SUMMARY OF UPDATE

The main purpose of this release is bug fixes, features enhancement and new HW support.

Factory Reset is recommended if upgrading from very old firmware, or experiencing abnormal behavior, or Web UI display missing some parameters or settings, factory reset is MANDATORY.

Please backup the configuration file and database file of RFID cards before factory reset, and import them back after factory reset.

This firmware would not be able to downgrade to previous version 1.0.9.X or below for HW2.0A and HW2.1A, except for HW1.7A or below.

FIRMWARE APPLIES TO BELOW HW VERSION ONLY

| HW version | FW | Comments |
|----------------|-----|---|
| GDS3710 HW2.1A | YES | Initial FW, not able downgrade to 1.0.9.x |
| GDS3710 HW2.0A | YES | Initial FW, not able downgrade to 1.0.9.x |
| GDS3710 HW1.7A | YES | |
| GDS3710 HW1.6A | YES | |
| GDS3710 HW1.5A | YES | |
| GDS3710 HW1.3B | YES | Only support HTTP upgrade |
| GDS3710 HW1.3A | YES | Only support HTTP upgrade |
| GDS3710 HW1.2A | YES | Only support HTTP upgrade |

ENHANCEMENT

- Added ability to disable config download with password (ITSP Telefonica)
- Added support for SNMP.
- Disabled dialing Error Beep Tone when making SIP Direct IP Calls.

BUG FIX

- Fixed login timeout range prompts an error.
- Fixed serial hunting doorbell call in probability may not continue when some extension reject the call.
- Fixed card management page remains in loading state after adding a user.
- Fixed Privacy Mask dragging might cause other masks edition and frozen the process.
- Fixed “Enable password display (HTTPS)” prompt not accurate.
- Fixed registration failure when DNS mode is NAPTR and primary Outbound Proxy domain unavailable.
- Fixed registration sending to both primary and secondary SIP servers simultaneously.
- Fixed when alarm call configured as extension and IP address mixed, the alarm call will not ring in configured order but call IP address.
- Fixed enable blue keypad light with wrong time schedule configuration the display would abnormal.
- Fixed not able to use private PIN to open door if adding the RFID card via HTTP API.
- Fixed adding RFID card via HTTP API with valid end date end up with blank in web display.
- Fixed device not working with static IP in VLAN.
- Fixed HTTP access mode cannot revise and save port 80 when using P value.
- Fixed Event Notification HTTP POST method using wrong Content-Type for Template Sample 1 & 2.

KNOWN ISSUES

- INVITE to an ICMP address, the doorbell still rings as normal.
- Remote device can hear custom doorbell ringtone about 1~2 seconds when answering the call.
- When SIP account is logged out or unregistered, pressing keypad the response will be abnormal till the call time out (about 2 minute).

NEW P-VALUE

| | |
|--------|--|
| P21896 | System_Settings.SNMP_Settings.Enable_SNMP (Value: 0 / 1) |
| P21904 | System_Settings.SNMP_Settings.Version (Value: 1 – Version 1; 2 – Version 2; 3 – Version 3) |
| P21903 | System_Settings.SNMP_Settings.SNMP_Port (Value: 161 or 1025 ~ 65535) |
| P21902 | System_Settings.SNMP_Settings.Community (Value: String, Max. Length = 64) |
| P21899 | System_Settings.SNMP_Settings.SNMP_Trapping_Version (Value: 1 – Version 1; 2 – Version 2; 3 – Version 3) |
| P21897 | System_Settings.SNMP_Settings.SNMP_Trapping_IP (Value: String, Max. Length = 16) |
| P21898 | System_Settings.SNMP_Settings.SNMP_Trapping_Port (Value: 162 or 1025 ~ 65535) |
| P21901 | System_Settings.SNMP_Settings.SNMP_Trapping_Interval (Value: 1 ~ 1440) |
| P21900 | System_Settings.SNMP_Settings.SNMP_Trapping_Community (Value: String, Max. Length = 64) |
| P21905 | System_Settings.SNMP_Settings.SNMP_Username (Value: String, Max. Length = 128) |
| P21910 | System_Settings.SNMP_Settings.Security_Level (Value: 0 – noAuthUser; 1 – authUser; 2 – privUser) |
| P21906 | System_Settings.SNMP_Settings.Authentication_Protocol (Value: 0 – None; 1 – MD5; 2 – SHA) |
| P21907 | System_Settings.SNMP_Settings.Privacy_Protocol (Value: 0 – None; 1 – DES; 2 – AES) |
| P21908 | System_Settings.SNMP_Settings.Authentication_Key (Value: String, Max. Length = 2048) |
| P21909 | System_Settings.SNMP_Settings.Privacy_Key (Value: String, Max. Length = 2048) |
| P21911 | System_Settings.SNMP_Settings.SNMP_Trapping_Username (Value: String, Max. Length = 128) |
| P21916 | System_Settings.SNMP_Settings.Trapping_Security_Level (Value: 0 – noAuthUser; 1 – authUser; 2 – privUser) |
| P21912 | System_Settings.SNMP_Settings.Trapping_Authentication_Protocol (Value: 0 – None; 1 – MD5; 2 – SHA) |
| P21913 | System_Settings.SNMP_Settings.Trapping_Privacy_Protocol (Value: 0 – None; 1 – DES; 2 – AES) |
| P21914 | System_Settings.SNMP_Settings.Trapping_Authentication_Key (Value: String, Max. Length = 2048) |
| P21915 | System_Settings.SNMP_Settings.Trapping_Privacy_Key (Value: String, Max. Length = 2048) |

NEW HTTP API:

- GET:[http|https]://<servername>/goform/config?cmd=get&type=snmp
- SET:[http|https]://<servername>/goform/config?cmd=set&P21896=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P21904=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P21903=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P21902=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P21899=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P21897=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P21898=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P21901=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P21900=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P21905=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P21910=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P21906=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P21907=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P21908=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P21909=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P21911=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P21916=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P21912=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P21913=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P21914=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P21915=<value>

Released HTTP API documentation can be downloaded from here:

http://www.grandstream.com/sites/default/files/Resources/gds37xx_http_api.pdf

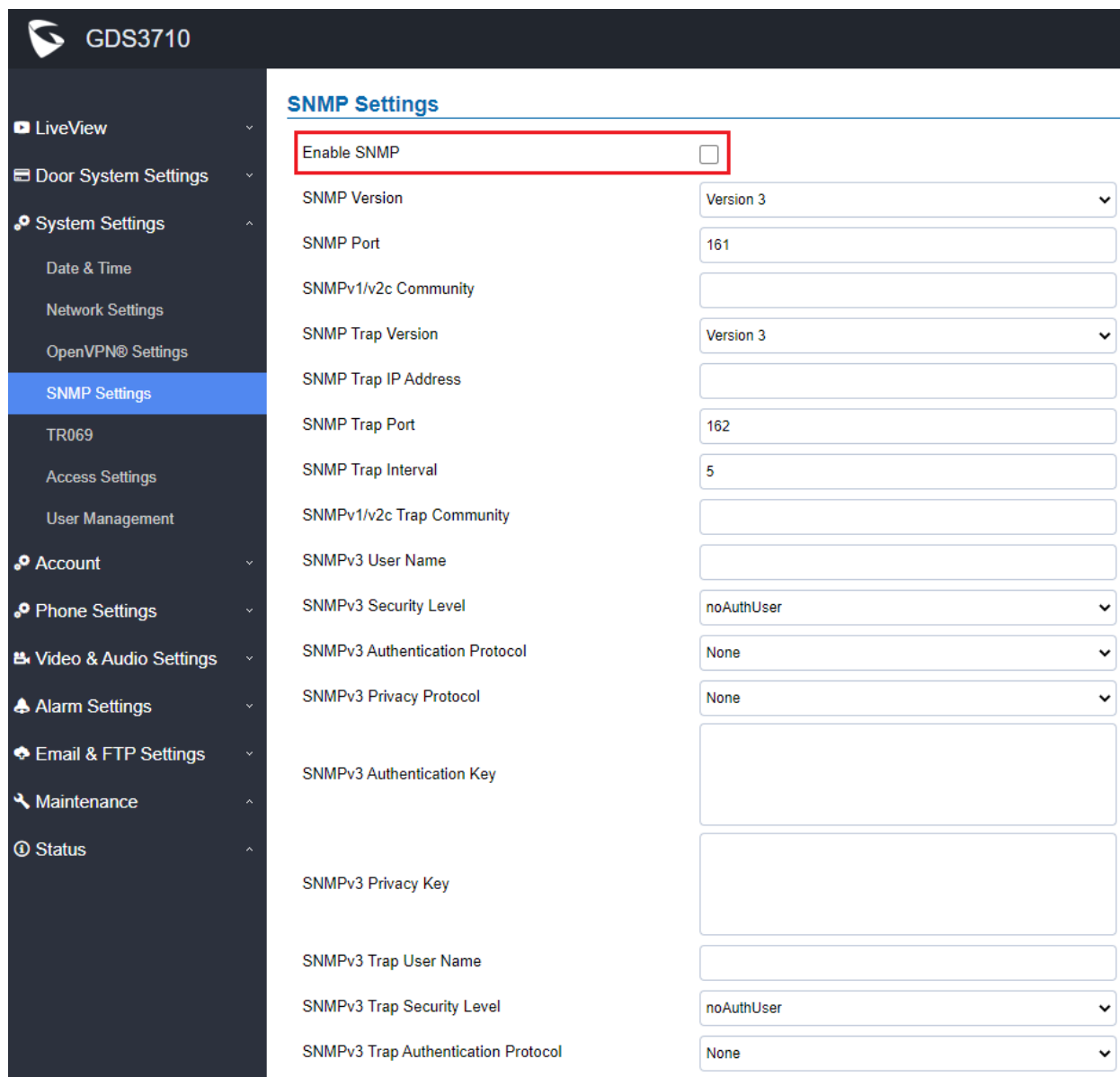
NEW FEATURES OVERVIEW

This section lists major new features or improvement and describes how to use them from the user's point of view.

SNMP SUPPORT

- **Web Configuration**

This feature can be configured under device web UI → System Settings → SNMP Settings:



The screenshot shows the web configuration interface for a GDS3710 device. The left sidebar contains a menu with options like LiveView, Door System Settings, System Settings, and others. The 'System Settings' section is expanded, and 'SNMP Settings' is selected. The main content area displays the 'SNMP Settings' page. At the top, there is a checkbox labeled 'Enable SNMP' which is currently unchecked and is highlighted with a red rectangular box. Below this, various SNMP parameters are listed, including Version, Port, Community, Trap Version, Trap IP Address, Trap Port, Trap Interval, Trap Community, User Name, Security Level, Authentication Protocol, Privacy Protocol, Authentication Key, Privacy Key, Trap User Name, Trap Security Level, and Trap Authentication Protocol. Most of these fields are either dropdown menus or text input boxes.

| SNMP Settings | |
|-------------------------------------|--------------------------|
| Enable SNMP | <input type="checkbox"/> |
| SNMP Version | Version 3 |
| SNMP Port | 161 |
| SNMPv1/v2c Community | |
| SNMP Trap Version | Version 3 |
| SNMP Trap IP Address | |
| SNMP Trap Port | 162 |
| SNMP Trap Interval | 5 |
| SNMPv1/v2c Trap Community | |
| SNMPv3 User Name | |
| SNMPv3 Security Level | noAuthUser |
| SNMPv3 Authentication Protocol | None |
| SNMPv3 Privacy Protocol | None |
| SNMPv3 Authentication Key | |
| SNMPv3 Privacy Key | |
| SNMPv3 Trap User Name | |
| SNMPv3 Trap Security Level | noAuthUser |
| SNMPv3 Trap Authentication Protocol | None |

NOTES:

- By default the SNMP feature is not enabled.
- Related parameters need to be configured according to the SNMP requirement.

- **Functionality**

This feature enhancement is implemented based on feedback from field. Customers want to manage and monitor the GDS3710 via SNMP

This new feature helps to resolve customers with such requirement.

For detailed information about GDS3710, please refer to User Manual and Resource Center:

- **GDS3710 User Manual:**
http://www.grandstream.com/sites/default/files/Resources/GDS3710_UserManual.pdf
- **HOW-TO Guide**
<http://www.grandstream.com/support/resources/?title=GDS3710>
- **HTTP API** documentation can be downloaded from here:
http://www.grandstream.com/sites/default/files/Resources/gds37xx_http_api.pdf

FIRMWARE VERSION 1.0.11.15

PRODUCT NAME

GDS3710 (*HW Supported: 1.2A, 1.3A, 1.3B, 1.5A, 1.6A, 1.7A, 2.0A, 2.1A*)

DATE

04/10/2022

SUMMARY OF UPDATE

The main purpose of this release is bug fixes, features enhancement and new HW support.

Factory Reset is recommended if upgrading from very old firmware, or experiencing abnormal behavior, or Web UI display missing some parameters or settings, factory reset is MANDATORY.

Please backup the configuration file and database file of RFID cards before factory reset, and import them back after factory reset.

This firmware would not be able to downgrade to previous version 1.0.9.X or below for HW2.0A and HW2.1A, except for HW1.7A or below.

FIRMWARE APPLIES TO BELOW HW VERSION ONLY

| HW version | FW | Comments |
|----------------|-----|---|
| GDS3710 HW2.1A | YES | Initial FW, not able downgrade to 1.0.9.x |
| GDS3710 HW2.0A | YES | Initial FW, not able downgrade to 1.0.9.x |
| GDS3710 HW1.7A | YES | |
| GDS3710 HW1.6A | YES | |
| GDS3710 HW1.5A | YES | |
| GDS3710 HW1.3B | YES | Only support HTTP upgrade |
| GDS3710 HW1.3A | YES | Only support HTTP upgrade |
| GDS3710 HW1.2A | YES | Only support HTTP upgrade |

ENHANCEMENT

- Added support of configure different “Number Called When Door Bell Pressed” entries depending on the time frame or schedule.

BUG FIX

- Fixed DNS server 2 displayed as “null” under DHCP mode
- Fixed using Chrome to see “LiveView”, when 1st and 2nd streams configured MJPEG while 3rd H.264, no video displayed in the browser
- Fixed switching from MJPEG to H.264 video codec, SIP call no video stream sometimes.
- Fixed in card management the card SIP number is IP (not extension) then manually input PIN to remote open door would fail.
- Fixed illegal card swipe event displayed in “Event Log” incorrectly.
- Fixed swiping legal card in unauthorized schedule will trigger both Non-scheduled Access Alarm and Non-authorized RFID Card Access Alarm (this one should not be triggered).
- Fixed when “Disable Keypad SIP Number Dialing” enabled, device cannot open door when private PIN is more than 9 digits.
- Fixed device falling in looped downloading if firmware file downloaded is incomplete.

KNOWN ISSUES

- INVITE to an ICMP address, the doorbell still rings as normal.
- Remote device can hear custom doorbell ringtone about 1~2 seconds when answering the call.
- When SIP account is logged out or unregistered, pressing the keyboard is abnormal.

NEW P-VALUE

| | |
|--------|---|
| P15557 | Door_System_Settings.Basic_Settings.Press_Doorbell_Schedule_2 (Value: 0 - 10) |
| P15556 | Door_System_Settings.Basic_Settings.Number_2_Called_When_Doorbell_Pressed (Value: String, Max. Length = 255) |
| P15559 | Door_System_Settings.Basic_Settings.Press_Doorbell_Schedule_3 (Value: 0 - 10) |
| P15558 | Door_System_Settings.Basic_Settings.Number_3_Called_When_Doorbell_Pressed (Value: String, Max. Length = 255) |
| P15561 | Door_System_Settings.Basic_Settings.Press_Doorbell_Schedule_4 (Value: 0 - 10) |
| P15560 | Door_System_Settings.Basic_Settings.Number_4_Called_When_Doorbell_Pressed (Value: String, Max. Length = 255) |

NEW HTTP API:

- GET:[http|https]://<servername>/goform/config?cmd=get&type=door
- SET:[http|https]://<servername>/goform/config?cmd=set&P15556=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P15557=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P15558=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P15559=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P15560=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P15561=<value>

Released HTTP API documentation can be downloaded from here:

http://www.grandstream.com/sites/default/files/Resources/gds37xx_http_api.pdf

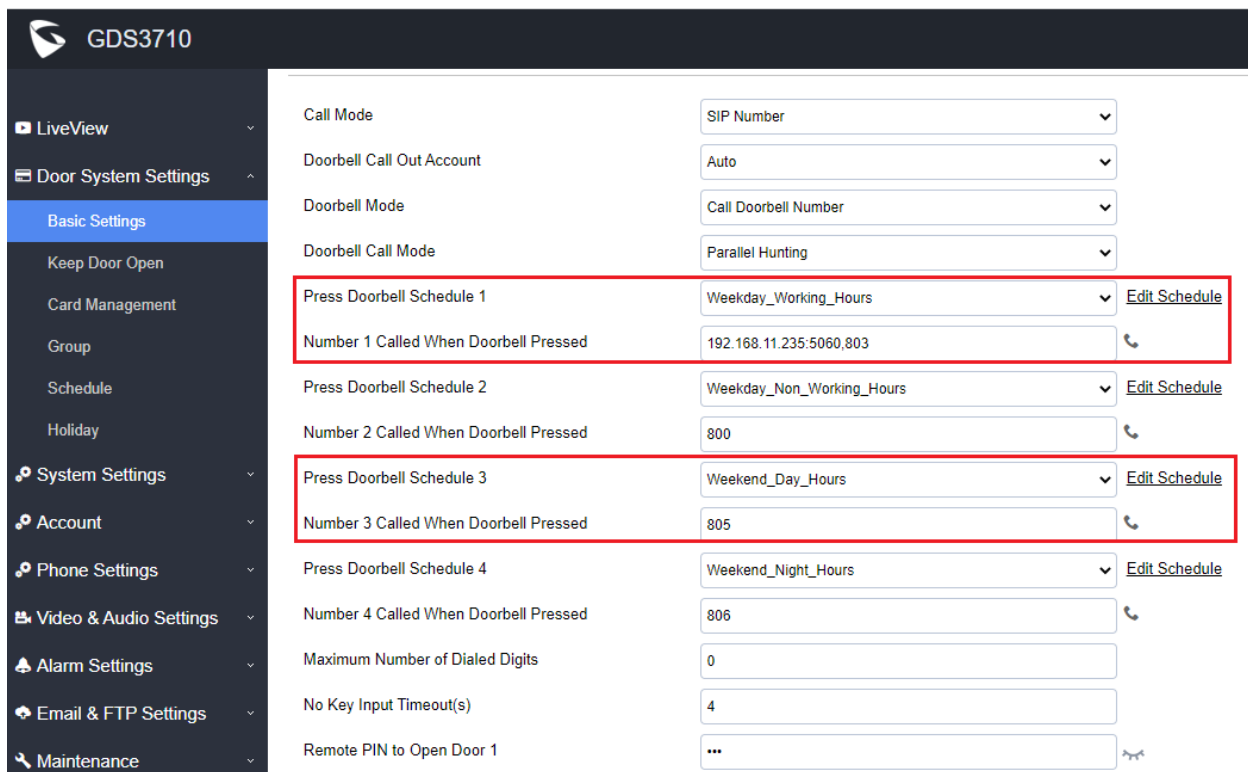
NEW FEATURES OVERVIEW






This section lists major new features or improvement and describes how to use them from the user's point of view.

DOORBELL CALL DIFFERENT NUMBERS BASED ON DIFFERENT SCHEDULE

- **Web Configuration**

This option can be found under device web UI → Door System Settings → Basic Settings:

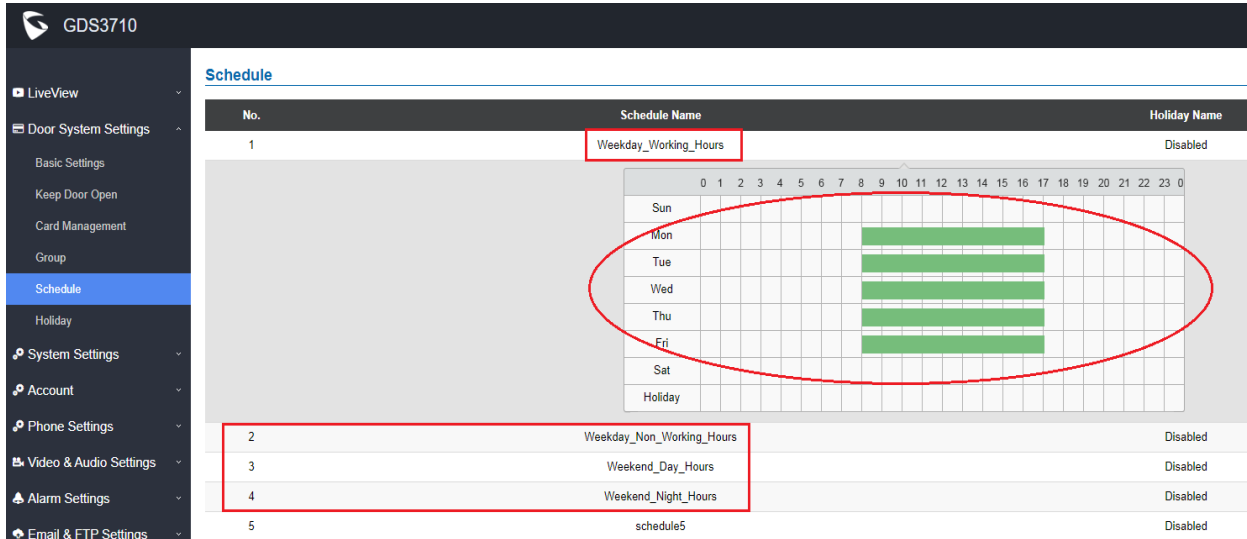


| Setting | Value | Action |
|---------------------------------------|---------------------------|---|
| Call Mode | SIP Number | |
| Doorbell Call Out Account | Auto | |
| Doorbell Mode | Call Doorbell Number | |
| Doorbell Call Mode | Parallel Hunting | |
| Press Doorbell Schedule 1 | Weekday_Working_Hours | Edit Schedule |
| Number 1 Called When Doorbell Pressed | 192.168.11.235:5060,803 |  |
| Press Doorbell Schedule 2 | Weekday_Non_Working_Hours | Edit Schedule |
| Number 2 Called When Doorbell Pressed | 800 |  |
| Press Doorbell Schedule 3 | Weekend_Day_Hours | Edit Schedule |
| Number 3 Called When Doorbell Pressed | 805 |  |
| Press Doorbell Schedule 4 | Weekend_Night_Hours | Edit Schedule |
| Number 4 Called When Doorbell Pressed | 806 |  |
| Maximum Number of Dialed Digits | 0 | |
| No Key Input Timeout(s) | 4 | |
| Remote PIN to Open Door 1 | ... |  |

NOTES:

- Maximum 4 different “Schedule” can be configured.
- “Doorbell” Call Number or IP address must be configured in related “Schedule”.
- The priority order of schedule is “Schedule 1, 2, 3, 4”. The device will first check and verify current time fits in “Schedule 1”, if yes it will dial out using the configured number in Number 1; if not it will check “Schedule 2” and dial out using the configured number in Number 2 if result matched, and continue to do such checking and verification in loop till end.

For this feature to work properly, customers also need to pre-configure the “Schedule” accordingly:



| No. | Schedule Name | Holiday Name |
|-----|---------------------------|--------------|
| 1 | Weekday_Working_Hours | Disabled |
| 2 | Weekday_Non_Working_Hours | Disabled |
| 3 | Weekend_Day_Hours | Disabled |
| 4 | Weekend_Night_Hours | Disabled |
| 5 | schedule5 | Disabled |

• Functionality

This feature enhancement is implemented based on feedback from field. Customers want doorbell call to directed to different extensions or IP address based on different time schedule.

For example, Weekly Office Hour to ring at Front Desk; Off office hour ring at person in charge, etc.

This new feature helps to resolve customers with such requirement.

For detailed information about GDS3710, please refer to User Manual and Resource Center:

- **GDS3710 User Manual:**
http://www.grandstream.com/sites/default/files/Resources/GDS3710_UserManual.pdf
- **HOW-TO Guide**
<http://www.grandstream.com/support/resources/?title=GDS3710>
- **HTTP API** documentation can be downloaded from here:
http://www.grandstream.com/sites/default/files/Resources/gds37xx_http_api.pdf

FIRMWARE VERSION 1.0.11.13

PRODUCT NAME

GDS3710 (HW Supported: 1.2A, 1.3A, 1.3B, 1.5A, 1.6A, 1.7A, 2.0A, 2.1A)

DATE

01/12/2022

SUMMARY OF UPDATE

The main purpose of this release is bug fixes, features enhancement and new HW support.

This is **MAJOR UPDATE** with purpose of bug fixes and feature enhancement. Please read below WARNING carefully before upgrading.

WARNING:

- **TWO self-reboot** required to finish the whole upgrade process, it could take time for about **20 minutes**. Please be patient and **DO NOT interrupt power** during the process. Lost power or network during the process can brick the device.
- When Blue light of the keypad displaying “1, 2, 3”, “4, 5, 6” **animating the bar movement**, the device is erasing/writing flash. Lost power will damage the device.
- After 20 minutes, please press any button on the keypad, If having Beep sound and Blue light when button pressed, it means the device finished upgrading and booted successfully. If no Beep sound and Blue light, it means the device has not finished upgrade yet, **DO NOT** unplug power otherwise it would damage the device.
- Once finished upgrade, please download and run **GS Search** in the PC to search the device in LAN. The device must be displayed in the result of “search” and showing correct firmware version. Double clicking it will open browser to get into device log in web UI successfully. That indicates upgrading process successfully completed.
- **Local upgrade strongly recommended**. Please download and use **GS Upgrade Tool** provided by Grandstream or own local HTTP/TFTP server to upgrade firmware, avoid network or power interruption to brick the device.
- For old 1.0.1.xx and 1.0.2.xx firmware, all the unzipped binary files are required for successful upgrade. Please allow at least **30 minutes** in local upgrade process before log in back to check the status and reboot the device.
- **Factory Reset** is recommended after upgrading from previous lower lever firmware. Please backup data before performing factory reset and then restore back the data.

Factory Reset is recommended if upgrading from very old firmware, or experiencing abnormal behavior, or having missed web UI configuration parameters or settings, factory reset is MANDATORY.

Please backup the configuration file and database file of RFID cards before factory reset, and import them back after factory reset.

This firmware would not be able to downgrade to previous version 1.0.9.X or below for HW2.0A and HW2.1A, except for HW1.7A or below.

FIRMWARE APPLIES TO BELOW HW VERSION ONLY

| HW version | FW | Comments |
|-------------------|-----------|-----------------------------------|
| GDS3710 HW2.1A | YES | Initial FW, not able to downgrade |
| GDS3710 HW2.0A | YES | Initial FW, not able to downgrade |
| GDS3710 HW1.7A | YES | |
| GDS3710 HW1.6A | YES | |
| GDS3710 HW1.5A | YES | |
| GDS3710 HW1.3B | YES | Only support HTTP upgrade |
| GDS3710 HW1.3A | YES | Only support HTTP upgrade |
| GDS3710 HW1.2A | YES | Only support HTTP upgrade |

ENHANCEMENT

- Updated non-scheduled access alarm event log.

BUG FIX

- Fixed streaming request causes SIP lost registration.
- Fixed wrong time display for Israel.
- ITSP - Fixed under Special Mode (Telefonica) the Proxy SVR1 not response to Invite the device will not immediately send request to Proxy SVR2.
- Fixed soft phone the video will take 3 ~ 5 seconds to be displayed.
- Fixed if alarm number set to mixed SIP number and IP address, the alarm output is abnormal and device key panel light will be on steadily.
- Fixed when stream 1 set to 1080p, the frame rate is inaccurate for all streams.
- Fixed some SIP servers (e.g.: WebEx) cannot be saved from webUI.
- Fixed remote open door will fail randomly if set SIP transport mode to TLS/TCP.
- Fixed device as callee will not do stream negotiation during handshaking.

KNOWN ISSUES

- INVITE to an ICMP address, the doorbell still rings as normal.
- Remote device can hear custom doorbell ringtone about 1~2 seconds when answering the call.
- When SIP account is logged out or unregistered, pressing the keyboard is abnormal.

UPDATED P-VALUE

| | |
|--------|---|
| P12312 | Video_Audio_Settings.Stream_1.I-frame_Interval (New default value: 60) |
| P12712 | Video_Audio_Settings.Stream_2.I-frame_Interval (New default value: 50) |
| P13112 | Video_Audio_Settings.Stream_3.I-frame_Interval (New default value: 60) |
| P14003 | Video_Audio_Settings.Audio_Settings.System_Volume (New default value: Lever 4) |

NEW HTTP API:

- GET:[http|https]://<servername>/goform/config?cmd=get&type=sips
- SET:[http|https]://<servername>/goform/config?cmd=set&P2329=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P2429=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P2529=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P2629=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P288=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P489=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P589=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P689=<value>

Released HTTP API documentation can be downloaded from here:

http://www.grandstream.com/sites/default/files/Resources/gds37xx_http_api.pdf

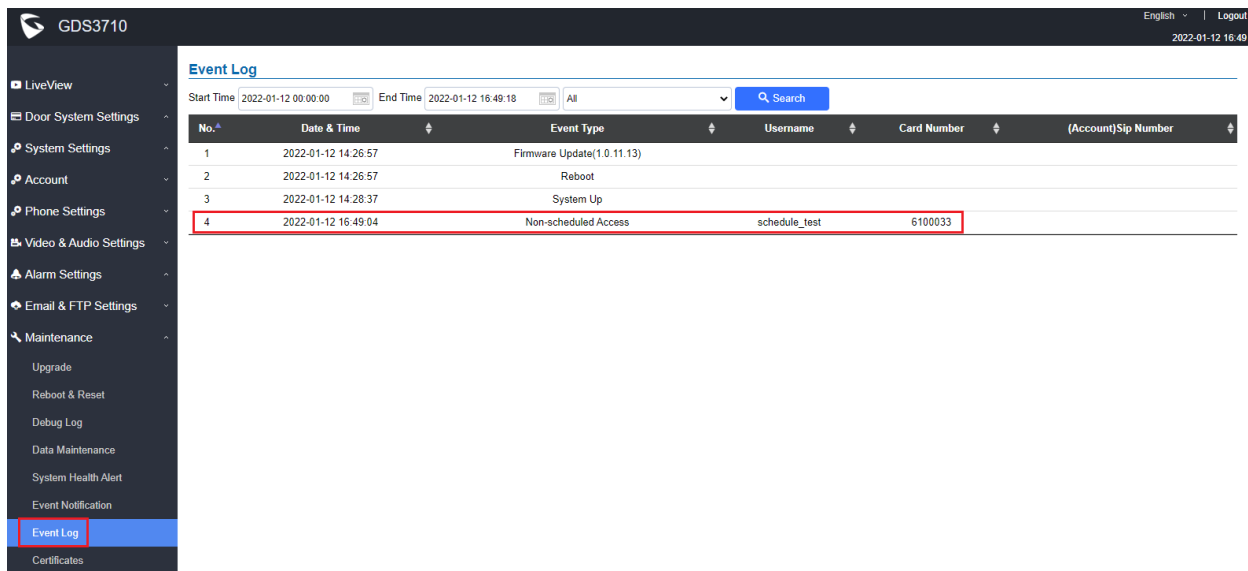
NEW FEATURES OVERVIEW

This section lists major new features or improvement and describes how to use them from the user's point of view.

LOG NON-SCHEDULED ACCESS ALARM IN EVENT LOG

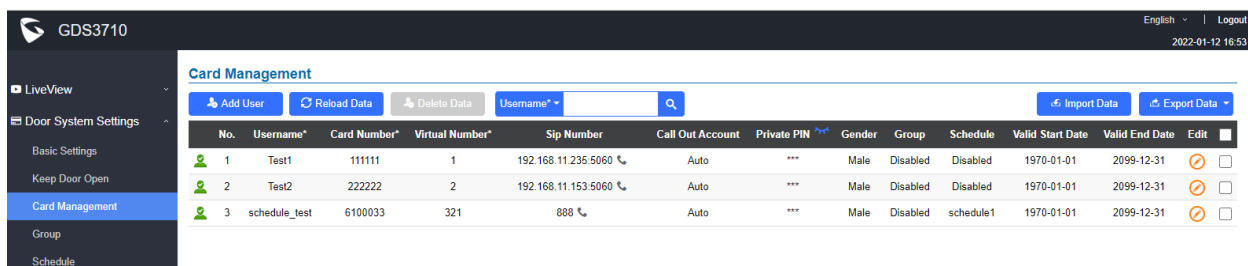
- **Web Configuration**

This option can be found under device web UI → Maintenance → Event Log:




| No. | Date & Time | Event Type | Username | Card Number | (Account)Sip Number |
|-----|---------------------|----------------------------|---------------|-------------|---------------------|
| 1 | 2022-01-12 14:26:57 | Firmware Update(1.0.11.13) | | | |
| 2 | 2022-01-12 14:26:57 | Reboot | | | |
| 3 | 2022-01-12 14:28:37 | System Up | | | |
| 4 | 2022-01-12 16:49:04 | Non-scheduled Access | schedule_test | 6100033 | |

For this feature to work properly, customers also need to pre-configure the “Schedule” and “Card Management” under “Door System Settings” correctly:



| No. | Username | Card Number | Virtual Number | Sip Number | Call Out Account | Private PIN | Gender | Group | Schedule | Valid Start Date | Valid End Date | Edit |
|-----|---------------|-------------|----------------|---------------------|------------------|-------------|--------|----------|-----------|------------------|----------------|-------------------------------------|
| 1 | Test1 | 111111 | 1 | 192.168.11.235:5060 | Auto | *** | Male | Disabled | Disabled | 1970-01-01 | 2099-12-31 | <input checked="" type="checkbox"/> |
| 2 | Test2 | 222222 | 2 | 192.168.11.153:5060 | Auto | *** | Male | Disabled | Disabled | 1970-01-01 | 2099-12-31 | <input checked="" type="checkbox"/> |
| 3 | schedule_test | 6100033 | 321 | 888 | Auto | *** | Male | Disabled | schedule1 | 1970-01-01 | 2099-12-31 | <input checked="" type="checkbox"/> |


GDS3710

English | Logout
2022-01-12 16:57

LiveView

Door System Settings

Basic Settings

Keep Door Open

Card Management

Group

Schedule

Holiday

System Settings

Account

Phone Settings

Video & Audio Settings

Alarm Settings

Email & FTP Settings

Maintenance

Status

← Modify Card Info

Previous Record
3
Next Record

Username*
 Private PIN
 Gender
 ID Number
 Card Number*
 Valid Start Date
 Valid End Date
 Virtual Number*
 Sip Number
 Call Out Account
 Cellphone
 Group

Schedule

 Enable

Male

1970-01-01

2099-12-31

Auto

Disabled

schedule1

☒

Note: Private PIN Open Door will not work if "Private PIN" is blank.

Save
Back

GDS3710

English

Logout

2022-01-12 16:57

LiveView

Door System Settings

Basic Settings

Keep Door Open

Card Management

Group

Schedule

Holiday

System Settings

Account

Phone Settings

Video & Audio Settings

Alarm Settings

Email & FTP Settings

Maintenance

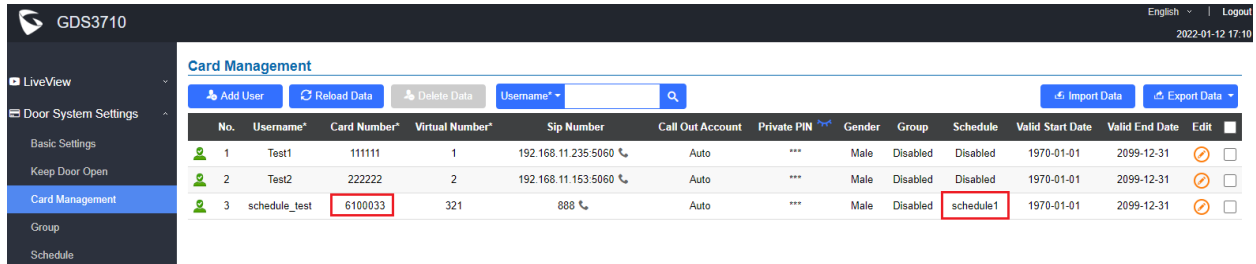
Status




Schedule

| No. | Schedule Name | Holiday Name | Detail | Edit | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| 1 | schedule1 | Disabled | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <div><div>012345678910111213141516171819202122230</div><table><tbody><tr><td>Sun</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr><tr><td>Mon</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr><tr><td>Tue</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr><tr><td>Wed</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr><tr><td>Thu</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr><tr><td>Fri</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr><tr><td>Sat</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr><tr><td>Holiday</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></tbody></table></div> | | | | | Sun | | | | | | | | | | | | | | | | | | | | | | | | | | Mon | | | | | | | | | | | | | | | | | | | | | | | | | | Tue | | | | | | | | | | | | | | | | | | | | | | | | | | Wed | | | | | | | | | | | | | | | | | | | | | | | | | | Thu | | | | | | | | | | | | | | | | | | | | | | | | | | Fri | | | | | | | | | | | | | | | | | | | | | | | | | | Sat | | | | | | | | | | | | | | | | | | | | | | | | | | Holiday | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| Thu | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| Sat | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Holiday | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 2 | schedule2 | Disabled | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 3 | schedule3 | Disabled | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 4 | schedule4 | Disabled | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 5 | schedule5 | Disabled | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 6 | schedule6 | Disabled | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 7 | schedule7 | Disabled | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 8 | schedule8 | Disabled | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 9 | schedule9 | Disabled | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10 | schedule10 | Disabled | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

- **Functionality**

This feature enhancement is implemented based on feedback from field. Customers enabled RFID card access based on schedule need the system to log the access attempt out of the pre-programmed schedule to ensure better security and management.



| No. | Username | Card Number | Virtual Number | Sip Number | Call Out Account | Private PIN | Gender | Group | Schedule | Valid Start Date | Valid End Date | Edit |
|-----|---------------|-------------|----------------|---------------------|------------------|-------------|--------|----------|-----------|------------------|----------------|--|
| 1 | Test1 | 111111 | 1 | 192.168.11.235:5060 | Auto | *** | Male | Disabled | Disabled | 1970-01-01 | 2099-12-31 |  <input type="checkbox"/> |
| 2 | Test2 | 222222 | 2 | 192.168.11.153:5060 | Auto | *** | Male | Disabled | Disabled | 1970-01-01 | 2099-12-31 |  <input type="checkbox"/> |
| 3 | schedule_test | 6100033 | 321 | 888 | Auto | *** | Male | Disabled | schedule1 | 1970-01-01 | 2099-12-31 |  <input type="checkbox"/> |

In this example with above screenshot, RFID card number “6100033” is a legal user, but pre-programmed to be allowed to get into building except Wednesday and Thursday, Therefore if this card is swiped at unauthorized day, the RFID card will be rejected to open door and alarm will be logged and reported for HR or Management.

This application scene is very useful for healthcare industry, like hospital, clinic, senior home, etc., or other industry customers who have similar requirement.

For detailed information about GDS3710, please refer to User Manual and Resource Center:

- **GDS3710 User Manual:**
http://www.grandstream.com/sites/default/files/Resources/GDS3710_UserManual.pdf
- **HOW-TO Guide**
<http://www.grandstream.com/support/resources/?title=GDS3710>
- **HTTP API** documentation can be downloaded from here:
http://www.grandstream.com/sites/default/files/Resources/gds37xx_http_api.pdf

FIRMWARE VERSION 1.0.9.9

PRODUCT NAME

GDS3710 (*HW Supported: 1.2A, 1.3A, 1.3B, 1.5A, 1.6A, 1.7A*)

DATE

09/28/2021

SUMMARY OF UPDATE

The main purpose of this release is bug fixes and features enhancement.

Factory Reset is recommended if upgrading from very old firmware, or experiencing abnormal or missed configuration settings in the web UI, factory reset is MANDATORY. Please backup the configuration and data before factory reset and import back after reset.

This firmware would not be able to downgrade to version 1.0.3.X or below.

FIRMWARE APPLIES TO BELOW HW VERSION ONLY

| HW version | FW | Comments |
|----------------|-----|---------------------------|
| GDS3710 HW1.7A | YES | |
| GDS3710 HW1.6A | YES | |
| GDS3710 HW1.5A | YES | |
| GDS3710 HW1.3B | YES | Only support HTTP upgrade |
| GDS3710 HW1.3A | YES | Only support HTTP upgrade |
| GDS3710 HW1.2A | YES | Only support HTTP upgrade |

ENHANCEMENT

- Cisco WebEx IOT: Added WebUI option “SIP URI scheme When using TLS”
- Cisco WebEx IOT: fAdded WebUI option “Support SIP Instance ID”
- Increased OSD text length to 32
- Added tips for OpenVPN Port.

BUG FIX

- Fixed some SIP servers with long domain name cannot be saved
- Fixed device abnormal when connecting to NVR via ONVIF for the 1st time after factory reset
- Fixed no prompt when configure local SIP port less than 80
- Fixed prompt box not obvious when the ACS connection request port is wrong
- Fixed some parameter values delivered from GDMS not applied to the device
- Fixed multi-channel call mode switching between two video calls would end up with audio calls
- Fixed distorted image when turning on LDC (Lens Distortion Correction) under CMOS setting

KNOWN ISSUES

- INVITE to an ICMP address, the doorbell still rings as normal.
- Remote device can hear custom doorbell ringtone about 1~2 seconds when answering the call.
- When SIP account is logged out or unregistered, pressing the keyboard is abnormal.
- When SIP transport mode is TLS/TCP, remote door opening might fail occasionally.

NEW P-VALUE

| | |
|-------|---|
| P2329 | Account.Account_1.SIP_URI_Scheme_When_Using_TLS (Value: 0/1; 0: sip 1: sips) |
| P2429 | Account.Account_2.SIP_URI_Scheme_When_Using_TLS (Value: 0/1; 0: sip 1: sips) |
| P2529 | Account.Account_3.SIP_URI_Scheme_When_Using_TLS (Value: 0/1; 0: sip 1: sips) |
| P2629 | Account.Account_4.SIP_URI_Scheme_When_Using_TLS (Value: 0/1; 0: sip 1: sips) |
| P288 | Account.Account_1.Support_SIP_Instance_ID (Value: 0/1; 0:Disable 1:Enable) |
| P489 | Account.Account_2.Support_SIP_Instance_ID (Value: 0/1; 0:Disable 1:Enable) |
| P589 | Account.Account_3.Support_SIP_Instance_ID (Value: 0/1; 0:Disable 1:Enable) |
| P689 | Account.Account_4.Support_SIP_Instance_ID (Value: 0/1; 0:Disable 1:Enable) |

NEW HTTP API:

- GET:[http|https]://<servername>/goform/config?cmd=get&type=sips
- SET:[http|https]://<servername>/goform/config?cmd=set&P2329=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P2429=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P2529=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P2629=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P288=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P489=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P589=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P689=<value>

Released HTTP API documentation can be downloaded from here:

http://www.grandstream.com/sites/default/files/Resources/gds37xx_http_api.pdf

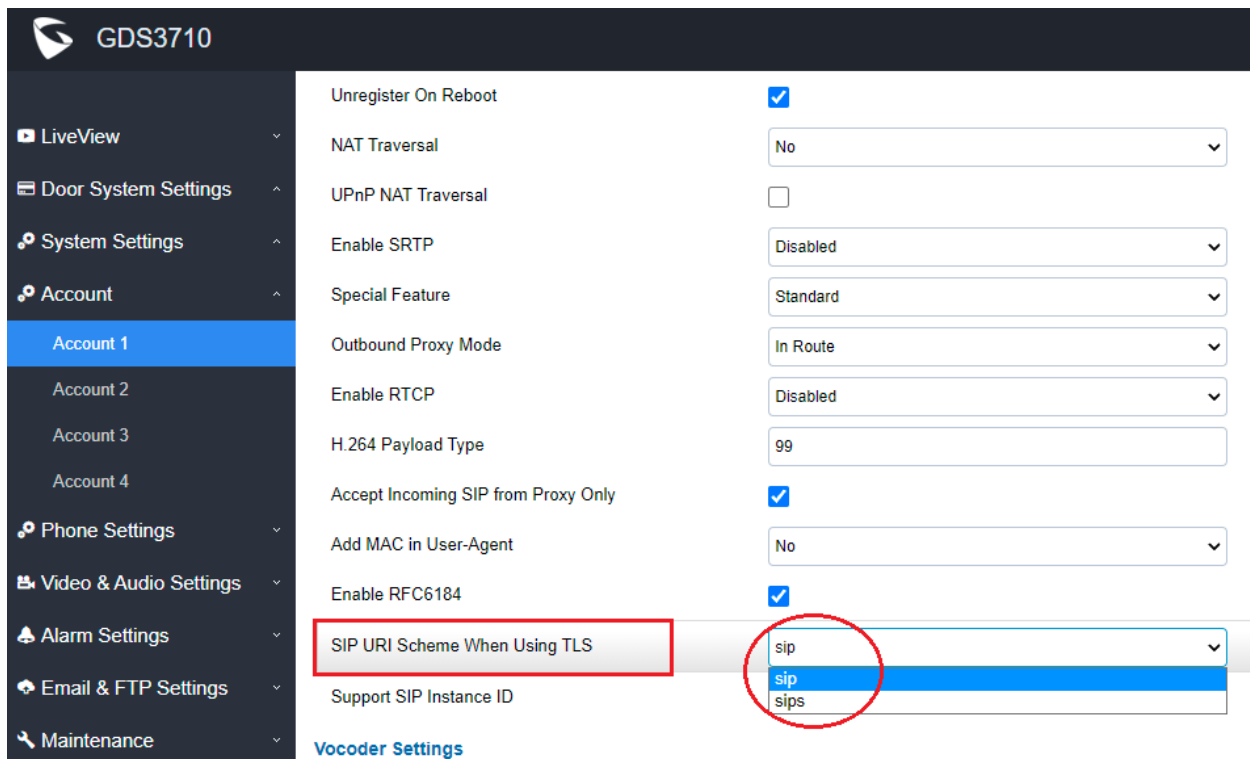
NEW FEATURES OVERVIEW

This section lists major new features or improvement and describes how to use them from the user's point of view.

CISCO WEBEX IOT: SIP URI SCHEME WHEN USING TLS

- Web Configuration**

This option can be found under device web UI → Account → Account X:



The screenshot shows the web configuration interface for a GDS3710 device. The left sidebar contains a menu with options: LiveView, Door System Settings, System Settings, Account, Account 1 (selected), Account 2, Account 3, Account 4, Phone Settings, Video & Audio Settings, Alarm Settings, Email & FTP Settings, and Maintenance. The main content area displays settings for 'Account 1'. A red rectangle highlights the 'SIP URI Scheme When Using TLS' setting, which is currently set to 'sip'. A red circle highlights the dropdown menu for this setting, showing the options 'sip', 'sip', and 'sips'. Other settings visible include 'Unregister On Reboot' (checked), 'NAT Traversal' (No), 'UPnP NAT Traversal' (unchecked), 'Enable SRTP' (Disabled), 'Special Feature' (Standard), 'Outbound Proxy Mode' (In Route), 'Enable RTCP' (Disabled), 'H.264 Payload Type' (99), 'Accept Incoming SIP from Proxy Only' (checked), 'Add MAC in User-Agent' (No), 'Enable RFC6184' (checked), and 'Support SIP Instance ID'.

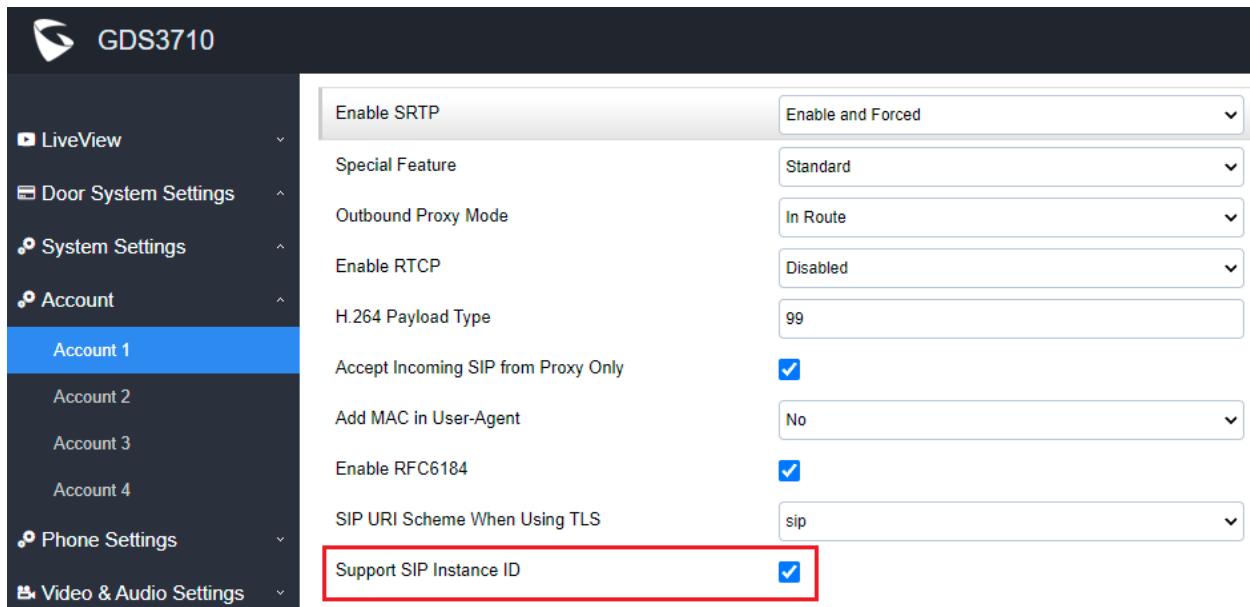
- Functionality**

This feature enhancement is implemented based on IOT with Cisco WebEx service. With correct configuration, the GDS3710 will work with Cisco WebEX server as SIP client.

CISCO WEBEX IOT: SIP INSTANCE ID

- Web Configuration**

This option can be found under device web UI → Account → Account X:



The screenshot shows the web configuration interface for a GDS3710 device. The left sidebar contains a menu with options: LiveView, Door System Settings, System Settings, Account, Account 1 (selected), Account 2, Account 3, Account 4, Phone Settings, and Video & Audio Settings. The main content area displays various settings for the selected account. The 'Support SIP Instance ID' option is highlighted with a red box and is checked.

| Setting | Value |
|-------------------------------------|-------------------------------------|
| Enable SRTP | Enable and Forced |
| Special Feature | Standard |
| Outbound Proxy Mode | In Route |
| Enable RTCP | Disabled |
| H.264 Payload Type | 99 |
| Accept Incoming SIP from Proxy Only | <input checked="" type="checkbox"/> |
| Add MAC in User-Agent | No |
| Enable RFC6184 | <input checked="" type="checkbox"/> |
| SIP URI Scheme When Using TLS | sip |
| Support SIP Instance ID | <input checked="" type="checkbox"/> |

- Functionality**

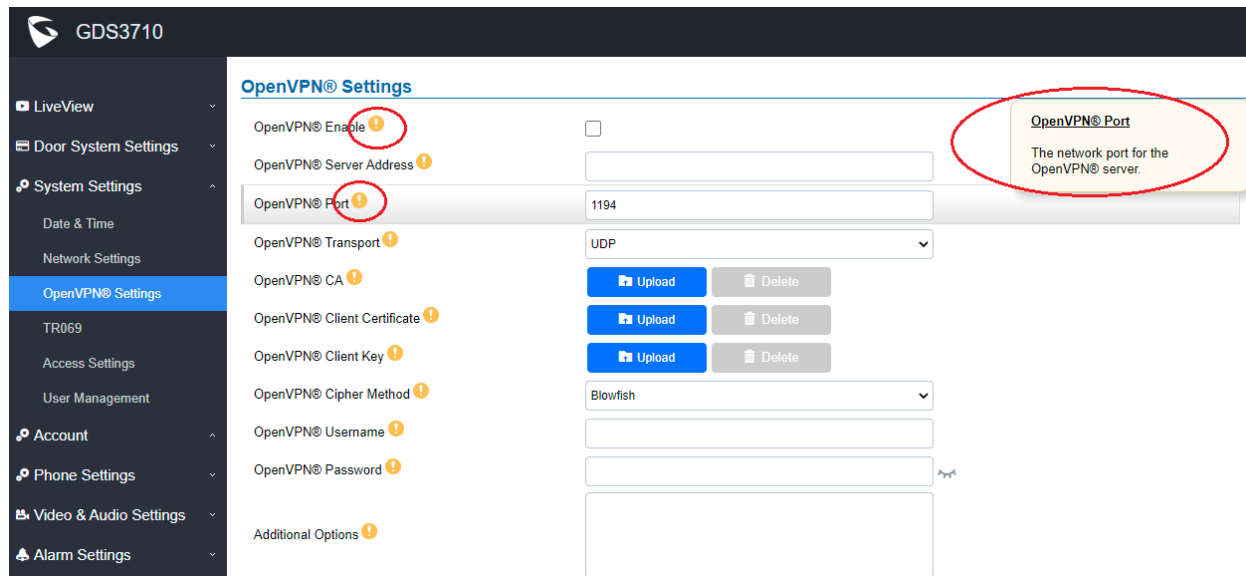
This feature enhancement is implemented based on IOT with Cisco WebEx service.

When checked and enabled, the GDS3710 will work with Cisco WebEX server as SIP client.

ADDED TIPS FOR OPENVPN PORT

- **Web Configuration**

This option can be found under device web UI → System Settings → OpenVPN Settings:



The screenshot displays the 'OpenVPN® Settings' page for a GDS3710 device. The left sidebar contains a navigation menu with options like LiveView, Door System Settings, System Settings, and others. The 'OpenVPN® Settings' option is highlighted. The main content area shows various configuration fields: 'OpenVPN® Enable' (checkbox), 'OpenVPN® Server Address' (text input), 'OpenVPN® Port' (text input with value 1194), 'OpenVPN® Transport' (dropdown menu set to UDP), and several certificate/key upload/delete buttons. A yellow tooltip box titled 'OpenVPN® Port' is positioned over the port field, explaining its function. Red circles highlight the 'OpenVPN® Enable' checkbox and the 'OpenVPN® Port' field.

- **Functionality**

This feature enhancement is implemented based on feedbacks from customers.

Added tips in the webUI will help users to configure OpenVPN correctly and avoid wrong configuration.

This user friendly improvement will help to increase the usability of OpenVPN.

For detailed information about GDS3710, please refer to User Manual and Resource Center:

- **GDS3710 User Manual:**
http://www.grandstream.com/sites/default/files/Resources/GDS3710_UserManual.pdf
- **HOW-TO Guide**
<http://www.grandstream.com/support/resources/?title=GDS3710>
- **HTTP API** documentation can be downloaded from here:
http://www.grandstream.com/sites/default/files/Resources/gds37xx_http_api.pdf

FIRMWARE VERSION 1.0.9.6

PRODUCT NAME

GDS3710 (*HW Supported: 1.2A, 1.3A, 1.3B, 1.5A, 1.6A, 1.7A*)

DATE

08/10/2021

SUMMARY OF UPDATE

The main purpose of this release is bug fixes and features enhancement.

Factory Reset is recommended if upgrading from very old firmware, or experiencing abnormal or missed configuration settings in the web UI, factory reset is MANDATORY. Please backup the configuration and data before factory reset and import back after reset.

This firmware would not be able to downgrade to version 1.0.3.X or below.

FIRMWARE APPLIES TO BELOW HW VERSION ONLY

| HW version | FW | Comments |
|----------------|-----|---------------------------|
| GDS3710 HW1.7A | YES | |
| GDS3710 HW1.6A | YES | |
| GDS3710 HW1.5A | YES | |
| GDS3710 HW1.3B | YES | Only support HTTP upgrade |
| GDS3710 HW1.3A | YES | Only support HTTP upgrade |
| GDS3710 HW1.2A | YES | Only support HTTP upgrade |

ENHANCEMENT

- Added GDMS Support.
- Added HW V1.8A Support.
- TR069 enabled by default.
- Allow using "PIN#" format for Unified PIN when "Disable Keypad SIP Number Dialing" is enabled.
- Added support to automatically log in webUI from server interface (3CX feature).
- Added support for Secondary SIP Server.

BUG FIX

- Fixed some parameter values delivered from GDMS not applied by the device.
- Fixed as callee will not do stream negotiation.
- Fixed Wave audio call established trying turn on video the screen is black.
- Fixed device registered to secondary SIP server the GSC3570 one button open door would fail.
- Fixed doorbell blue light will not turn on if set 00:00–00:00 at the very first time.
- Fixed enabled LLDP the QoS related value cannot be configured.
- Fixed displaying not in Chinese when log in page selected Chinese
- Fixed special characters "&" in the edit name will cause the interface abnormal.
- Fixed import the exported data causing no sound when pressing button and talking.
- Fixed no default value for HTTP Event Notification.
- Fixed GDMS configuration template issue.
- Fixed alert email not send to updated email address when Door Opened or Doorbell Pressed.
- Fixed video not disconnected after changing password in GDSManager.
- Fixed no model and manufacture information in the UPnP Search.
- Fixed enable Privacy Masks then adjust audio and video parameters will trigger MD alarm.
- Fixed select G.722 as vocoder then the call would have no video displayed.
- Fixed modifying the 10th holiday name and time period cannot be saved.
- Fixed only 29 groups can be saved if group name using maximum 64 characters.
- Fixed 3CX provision SIP Notify Event Header "check-sync-reboot=false" still cause reboot.
- Fixed device randomly stops sending video.
- Fixed distorted audio in auxiliary equipment when using G.722 vocoder.

KNOWN ISSUES

- INVITE to an ICMP address, the doorbell still rings as normal.
- Remote device can hear custom doorbell ringtone about 1~2 seconds when answering the call.
- When SIP account is logged out or unregistered, pressing the keyboard is abnormal.
- When SIP transport mode is TLS/TCP, remote door opening might fail occasionally.

NEW P-VALUE

| | |
|-------|--|
| P2327 | Account.Account_1.Enable_RFC6184 (Value: 0/1; 0: Disable 1: Enable) |
| P2427 | Account.Account_2.Enable_RFC6184 (Value: 0/1; 0: Disable 1: Enable) |
| P2527 | Account.Account_3.Enable_RFC6184 (Value: 0/1; 0: Disable 1: Enable) |
| P2627 | Account.Account_4.Enable_RFC6184 (Value: 0/1; 0: Disable 1: Enable) |
| P2312 | Account.Account_1.Secondary_SIP_Server (Value: String; Max. Length = 255) |
| P2412 | Account.Account_2.Secondary_SIP_Server (Value: String; Max. Length = 255) |
| P2512 | Account.Account_3.Secondary_SIP_Server (Value: String; Max. Length = 255) |
| P2612 | Account.Account_4.Secondary_SIP_Server (Value: String; Max. Length = 255) |
| P1409 | System_Settings.TR069.Enable_TR-069 (Value: 0/1; 0: Disable 1: Enable) |
| P4503 | System_Settings.TR069.ACS_URL (Value: String; Max. Length = 1024) |
| P4504 | System_Settings.TR069.ACS_User_Name (Value: String; Max. Length = 512) |
| P4505 | System_Settings.TR069.ACS_Password (Value: String; Max. Length = 512) |
| P4506 | System_Settings.TR069.Periodic_Inform_Enable (Value: 0/1; 0: Disable 1: Enable) |
| P4507 | System_Settings.TR069.Periodic_Inform_Interval (Value: integer; Range: 1 ~ 4294967295) |
| P4511 | System_Settings.TR069.Connection_Request_User_Name (Value: String; Max. Length = 256) |
| P4512 | System_Settings.TR069.Connection_Request_User_Password (Value: String; Max. Length = 256) |
| P4518 | System_Settings.TR069.Connection_Request_Port (Value: integer; Range: 0 ~ 65535) |
| P8220 | System_Settings.TR069.CPE_Cert_File (Value: String; Max. Length = 8192) |
| P8221 | System_Settings.TR069.CPE_Cert_Key (Value: String; Max. Length = 8192) |

DIRECT LOGIN HTTP API:

- <http|https>://username:password@<servername>/direct-login

NEW HTTP API:

- GET:[http|https]://<servername>/goform/config?cmd=get&type=sip
- SET:[http|https]://<servername>/goform/config?cmd=set&P2327=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P2427=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P2527=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P2627=<value>
- GET:[http|https]://<servername>/goform/config?cmd=get&type=sip
- SET:[http|https]://<servername>/goform/config?cmd=set&P2312=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P2412=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P2512=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P2612=<value>
- GET:[http|https]://<servername>/goform/config?cmd=get&type=tr069
- SET:[http|https]://<servername>/goform/config?cmd=set&P1409=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P4503=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P4504=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P4505=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P4506=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P4507=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P4511=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P4512=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P4518=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P8220=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P8221=<value>

Released HTTP API documentation can be downloaded from here:

http://www.grandstream.com/sites/default/files/Resources/gds37xx_http_api.pdf

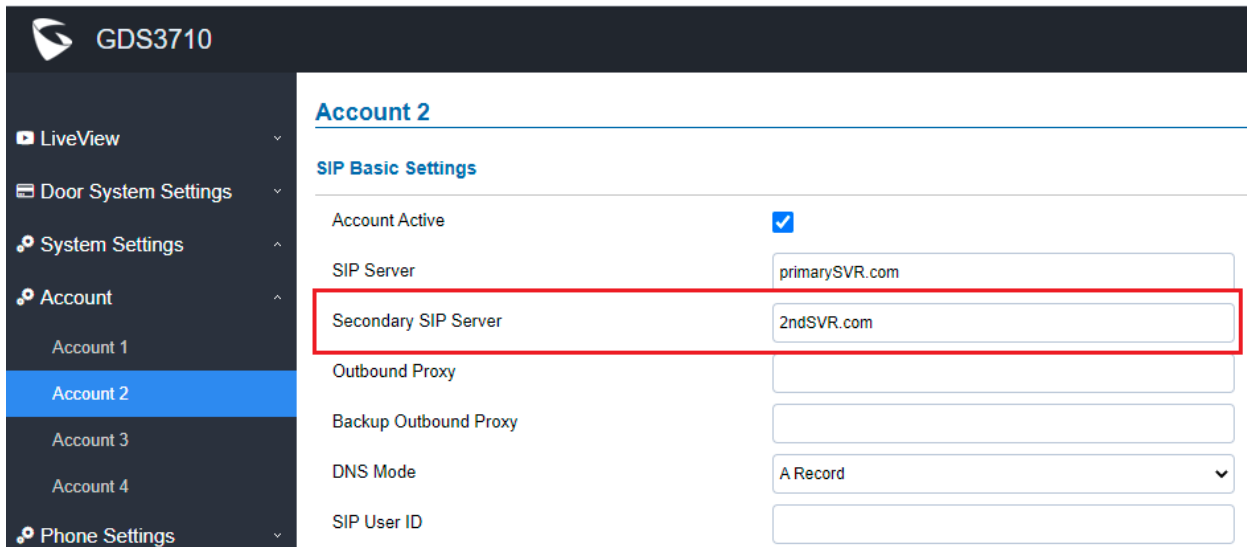
NEW FEATURES OVERVIEW

This section lists major new features or improvement and describes how to use them from the user's point of view.

SECONDARY SIP SERVER SUPPORT

- **Web Configuration**

This option can be found under device web UI → Account → Account X:



The screenshot shows the web configuration interface for a Grandstream GDS3710 device. The left sidebar contains a menu with options: LiveView, Door System Settings, System Settings, Account (selected), Account 1, Account 2 (highlighted), Account 3, Account 4, and Phone Settings. The main content area is titled 'Account 2' and shows 'SIP Basic Settings'. The settings include: Account Active (checked), SIP Server (primarySVR.com), Secondary SIP Server (2ndSVR.com, highlighted with a red box), Outbound Proxy, Backup Outbound Proxy, DNS Mode (A Record), and SIP User ID.

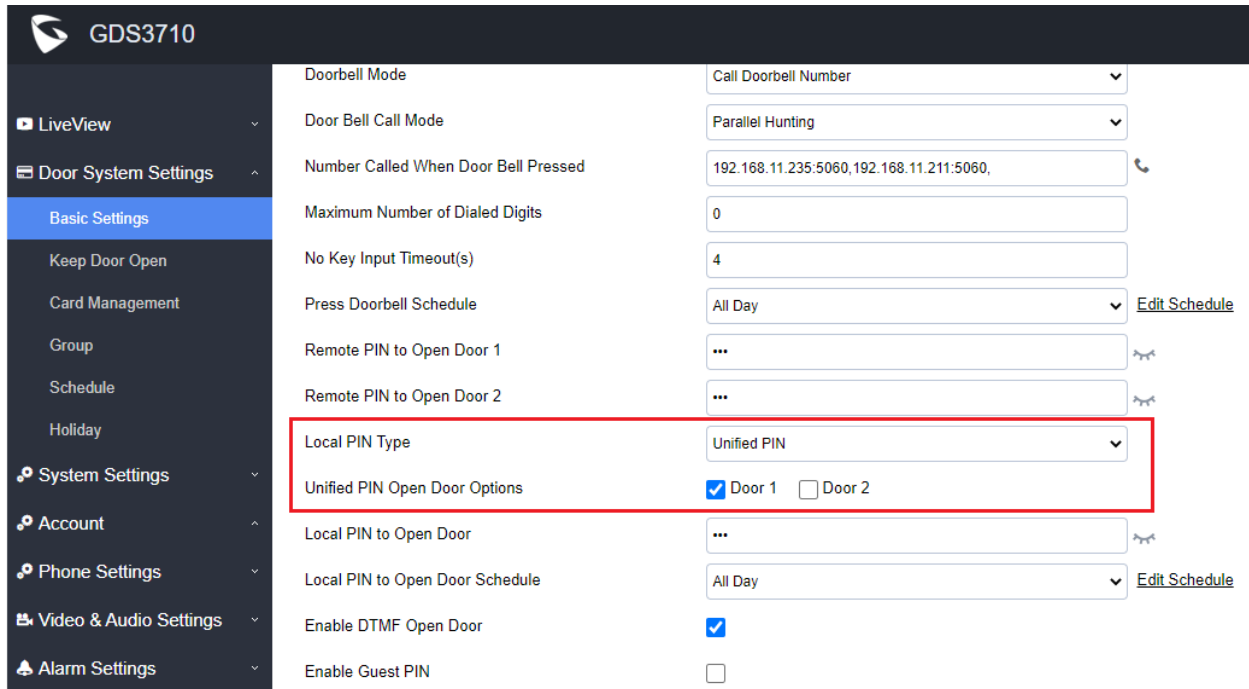
- **Functionality**

This feature enhancement is implemented based on request from field by customers. The “Second SIP Server” allows customers with such network environment to use secondary SIP server if primary SIP server having problems to ensure service availability.

UNIFIED "PIN#" for ALL WHEN ENABLE "DISABLE KEYPAD SIP NUMBER DIALING"

- **Web Configuration**

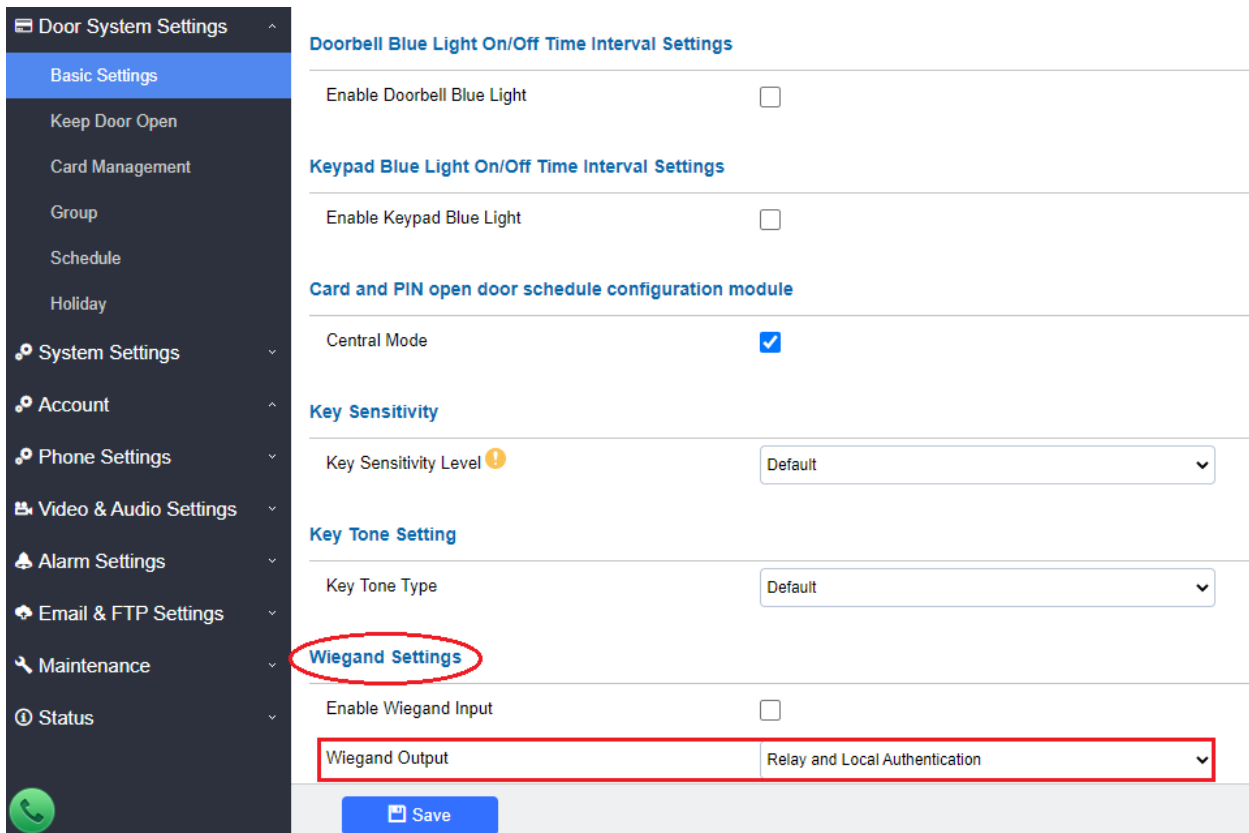
This option can be found under device web UI → Door System Settings → Basic Settings:



GDS3710

- LiveView
- Door System Settings
 - Basic Settings**
 - Keep Door Open
 - Card Management
 - Group
 - Schedule
 - Holiday
- System Settings
- Account
- Phone Settings
- Video & Audio Settings
- Alarm Settings

| | |
|--------------------------------------|--|
| Doorbell Mode | Call Doorbell Number |
| Door Bell Call Mode | Parallel Hunting |
| Number Called When Door Bell Pressed | 192.168.11.235:5060, 192.168.11.211:5060, |
| Maximum Number of Dialed Digits | 0 |
| No Key Input Timeout(s) | 4 |
| Press Doorbell Schedule | All Day Edit Schedule |
| Remote PIN to Open Door 1 | ... |
| Remote PIN to Open Door 2 | ... |
| Local PIN Type | Unified PIN |
| Unified PIN Open Door Options | <input checked="" type="checkbox"/> Door 1 <input type="checkbox"/> Door 2 |
| Local PIN to Open Door | ... |
| Local PIN to Open Door Schedule | All Day Edit Schedule |
| Enable DTMF Open Door | <input checked="" type="checkbox"/> |
| Enable Guest PIN | <input type="checkbox"/> |



Door System Settings

- Basic Settings**
- Keep Door Open
- Card Management
- Group
- Schedule
- Holiday
- System Settings
- Account
- Phone Settings
- Video & Audio Settings
- Alarm Settings
- Email & FTP Settings
- Maintenance
- Status

Doorbell Blue Light On/Off Time Interval Settings

Enable Doorbell Blue Light ☐

Keypad Blue Light On/Off Time Interval Settings

Enable Keypad Blue Light ☐

Card and PIN open door schedule configuration module

Central Mode ☒

Key Sensitivity

Key Sensitivity Level ! Default

Key Tone Setting

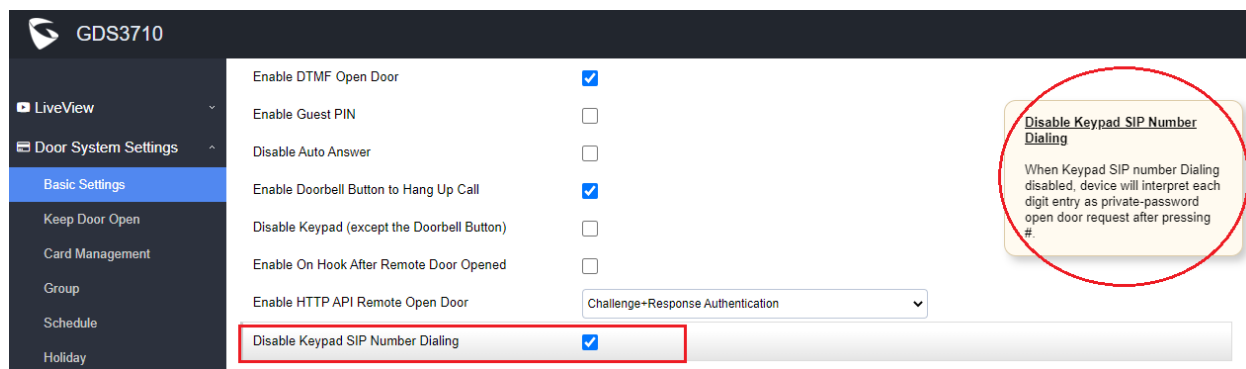
Key Tone Type Default

Wiegand Settings

Enable Wiegand Input ☐

Wiegand Output Relay and Local Authentication

[Save](#)



- 1) First in the “Local PIN Type” to choose “Unified PIN” as open door method and which door.
- 2) Fill in the PIN in the “Local PIN to Open Door” field.
- 3) Select and edit the “Local PIN to Open Door Schedule” to specify the open door schedule.
- 4) Select “Disable Keypad SIP Number Dialing” to tell system that all input should be treated as PIN input and NOT SIP number to call (only Doorbell button can make pre-programmed SIP call when this feature enabled).
- 5) If “Wiegand Output” enabled and 3rd party Wiegand input device connected to GDS3710, select “Relay and Bypass” or “Relay and Local Authentication” depending on how the 3rd party Wiegand device handling the data. Here the example is “Relay and Bypass” selected.

• **Functionality**

This feature enhancement is implemented based on request from field by customers.

When “Disable Keypad SIP Number Dialing” enabled, the GDS3710 will simply function like traditional door access device, only input PIN following by # to decide whether door open or not.

When wired 3rd party Wiegand device as output to control door, now input the same “PIN#” from the connected 3rd party Wiegand device will also open door.

This feature is not implemented before firmware 1.0.9.6

For detailed information about GDS3710, please refer to User Manual and Resource Center:

- **GDS3710 User Manual:**
http://www.grandstream.com/sites/default/files/Resources/GDS3710_UserManual.pdf
- **HOW-TO Guide**
<http://www.grandstream.com/support/resources/?title=GDS3710>
- **HTTP API** documentation can be downloaded from here:
http://www.grandstream.com/sites/default/files/Resources/gds37xx_http_api.pdf

FIRMWARE VERSION 1.0.7.26

PRODUCT NAME

GDS3710 (*HW Supported: 1.2A, 1.3A, 1.3B, 1.5A, 1.6A, 1.7A*)

DATE

07/20/2021

SUMMARY OF UPDATE

The main purpose of this release is bug fixes and features enhancement.

Factory Reset is recommended if upgrading from very old firmware, or experiencing abnormal or missed configuration settings in the web UI, factory reset is MANDATORY. Please backup the configuration and data before factory reset and import back after reset.

This firmware would not be able to downgrade to version 1.0.3.X or below.

FIRMWARE APPLIES TO BELOW HW VERSION ONLY

| HW version | FW | Comments |
|----------------|-----|---------------------------|
| GDS3710 HW1.7A | YES | |
| GDS3710 HW1.6A | YES | |
| GDS3710 HW1.5A | YES | |
| GDS3710 HW1.3B | YES | Only support HTTP upgrade |
| GDS3710 HW1.3A | YES | Only support HTTP upgrade |
| GDS3710 HW1.2A | YES | Only support HTTP upgrade |

ENHANCEMENT

- Added support for HW1.8A
- Added support for Basic Authentication of HTTP API Remote Open Door

BUG FIX

- Fixed incorrect prompt when enable HTTP API Remote Open Door
- Fixed 10th Holiday Schedule cannot be saved in Door System Settings

KNOWN ISSUES

- INVITE to an ICMP address, the doorbell still rings as normal.
- Remote device can hear custom doorbell ringtone about 1~2 seconds when answering the call.
- When SIP account is logged out or unregistered, pressing the keyboard is abnormal.
- When SIP transport mode is TLS/TCP, remote door opening might fail occasionally.

UPDATED P-VALUE

| | |
|--------|---|
| P15424 | Enable HTTP API Remote Open Door (0:Disable 1:Challenge+Response Authentication 2: Basic Authentication) |
|--------|---|

Released HTTP API documentation can be downloaded from here:

http://www.grandstream.com/sites/default/files/Resources/gds37xx_http_api.pdf

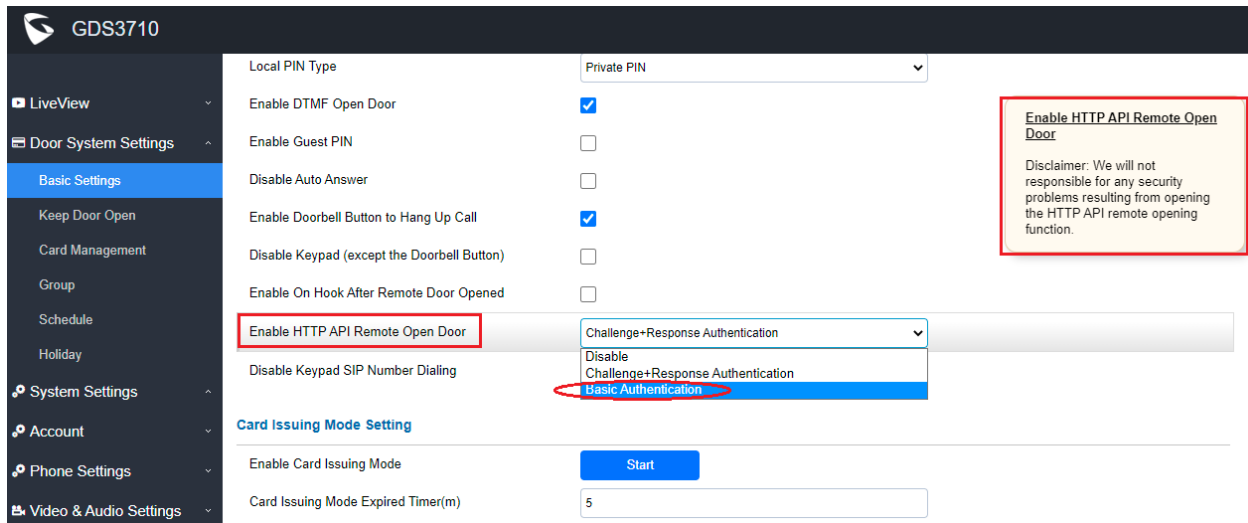
NEW FEATURES OVERVIEW

This section lists major new features or improvement and describes how to use them from the user's point of view.

BASIC AUTHENTICATION OF HTTP API REMOTE OPEN DOOR

- **Web Configuration**

This option can be found under device web UI → Door System Settings → Basic Settings:



GDS3710

Local PIN Type: Private PIN

Enable DTMF Open Door: ☒

Enable Guest PIN: ☐

Disable Auto Answer: ☐

Enable Doorbell Button to Hang Up Call: ☒

Disable Keypad (except the Doorbell Button): ☐

Enable On Hook After Remote Door Opened: ☐

Enable HTTP API Remote Open Door: Challenge+Response Authentication

Disable Keypad SIP Number Dialing: ☐

Card Issuing Mode Setting

Enable Card Issuing Mode:

Card Issuing Mode Expired Timer(m): 5

Enable HTTP API Remote Open Door
 Disclaimer: We will not be responsible for any security problems resulting from opening the HTTP API remote opening function.

- **Functionality**

This feature enhancement is implemented based on request from field by customers. The “Basic Authentication” gives the convenience for 3rd party system integration and 2nd stage application development, with the risk of security.

NOTES:

- Grandstream will not be responsible for any issue resulting from using HTTP API Remote Open Door. Users should take full responsibility for the (network) system security by using this feature.

For detailed information about GDS3710, please refer to User Manual and Resource Center:

- **GDS3710 User Manual:**
http://www.grandstream.com/sites/default/files/Resources/GDS3710_UserManual.pdf
- **HOW-TO Guide**
<http://www.grandstream.com/support/resources/?title=GDS3710>
- **HTTP API** documentation can be downloaded from here:
http://www.grandstream.com/sites/default/files/Resources/gds37xx_http_api.pdf

FIRMWARE VERSION 1.0.7.24

PRODUCT NAME

GDS3710 (*HW Supported: 1.2A, 1.3A, 1.3B, 1.5A, 1.6A, 1.7A*)

DATE

05/6/2021

SUMMARY OF UPDATE

The main purpose of this release is for 3CX compatibility, bug fixes and features enhancement.

Factory Reset is recommended if upgrading from very old firmware, or experiencing abnormal or missed configuration settings in the web UI, factory reset is MANDATORY. Please backup the configuration and data before factory reset and import back after reset.

This firmware would not be able to downgrade to version 1.0.3.X or below.

FIRMWARE APPLIES TO BELOW HW VERSION ONLY

| HW version | FW | Comments |
|----------------|-----|---------------------------|
| GDS3710 HW1.7A | YES | |
| GDS3710 HW1.6A | YES | |
| GDS3710 HW1.5A | YES | |
| GDS3710 HW1.3B | YES | Only support HTTP upgrade |
| GDS3710 HW1.3A | YES | Only support HTTP upgrade |
| GDS3710 HW1.2A | YES | Only support HTTP upgrade |

ENHANCEMENT

- [3CX IoT]: Added MAC in User-Agent configuration.
- Added unauthorized card swiped on wired external Wiegand reader will also have alert message in event Log
- Added prompt to prevent when alarm action profile name is empty.
- Added more template variables in Event Notification.
- Improved private PIN management at Card Management Web UI.
- Added option to choose HTTP method to either POST or GET in Event Notification.

BUG FIX

- [3CX IoT]: Fixed not negotiating codec in configured order as callee.
- [3CX IoT]: Fixed audio distortion when answering IVR via SRTP.
- [3CX IoT]: Fixed provision with SIP NOTIFY event header “check-sync: reboot=false” cause reboot.
- [3CX IoT]: Fixed continuous ringing after Yealink T58V answered.
- Fixed editing alarm area via Firefox browser the previously configured area will be overlapped.
- Fixed private PIN cannot open door if the card information is added via HTTP API.
- Fixed switching streams at Live View in Firefox video will not play.

KNOWN ISSUES

- INVITE to an ICMP address, the doorbell still rings as normal.
- Remote device can hear custom doorbell ringtone about 1~2 seconds when answering the call.
- When SIP account is logged out or unregistered, pressing the keyboard is abnormal.
- When SIP transport mode is TLS/TCP, remote door opening might fail occasionally.

NEW P-VALUE

| | |
|--------|---|
| P26061 | Account.Account_1.Add_MAC_in_User-Agent (Value: 0/1/2; 0: No 1: Yes except REGISTER 2: Yes to all SIP) |
| P26161 | Account.Account_2.Add_MAC_in_User-Agent (Value: 0/1/2; 0: No 1: Yes except REGISTER 2: Yes to all SIP) |
| P26261 | Account.Account_3.Add_MAC_in_User-Agent (Value: 0/1/2; 0: No 1: Yes except REGISTER 2: Yes to all SIP) |
| P26361 | Account.Account_4.Add_MAC_in_User-Agent (Value: 0/1/2; 0: No 1: Yes except REGISTER 2: Yes to all SIP) |
| P29061 | Account.Account_1.Codec_Negotiation_Priority (Value: 0/1; 0: Caller 1: Callee) |
| P29161 | Account.Account_2.Codec_Negotiation_Priority (Value: 0/1; 0: Caller 1: Callee) |
| P29261 | Account.Account_3.Codec_Negotiation_Priority (Value: 0/1; 0: Caller 1: Callee) |
| P29361 | Account.Account_4.Codec_Negotiation_Priority (Value: 0/1; 0: Caller 1: Callee) |
| P15553 | Maintenance.Event_Notification.HTTP_Method (Value: 0/1 0:POST 1:GET) |

NEW HTTP API:

- GET:[http|https]://<servername>/goform/config?cmd=get&type=sip
- SET:[http|https]://<servername>/goform/config?cmd=set&P26061=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P26161=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P26261=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P26361=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P29061=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P29161=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P29261=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P29361=<value>
- GET:[http|https]://<servername>/goform/config?cmd=get&type=eventlog
- SET:[http|https]://<servername>/goform/config?cmd=set&P15553=<value>

Released HTTP API documentation can be downloaded from here:

http://www.grandstream.com/sites/default/files/Resources/gds37xx_http_api.pdf

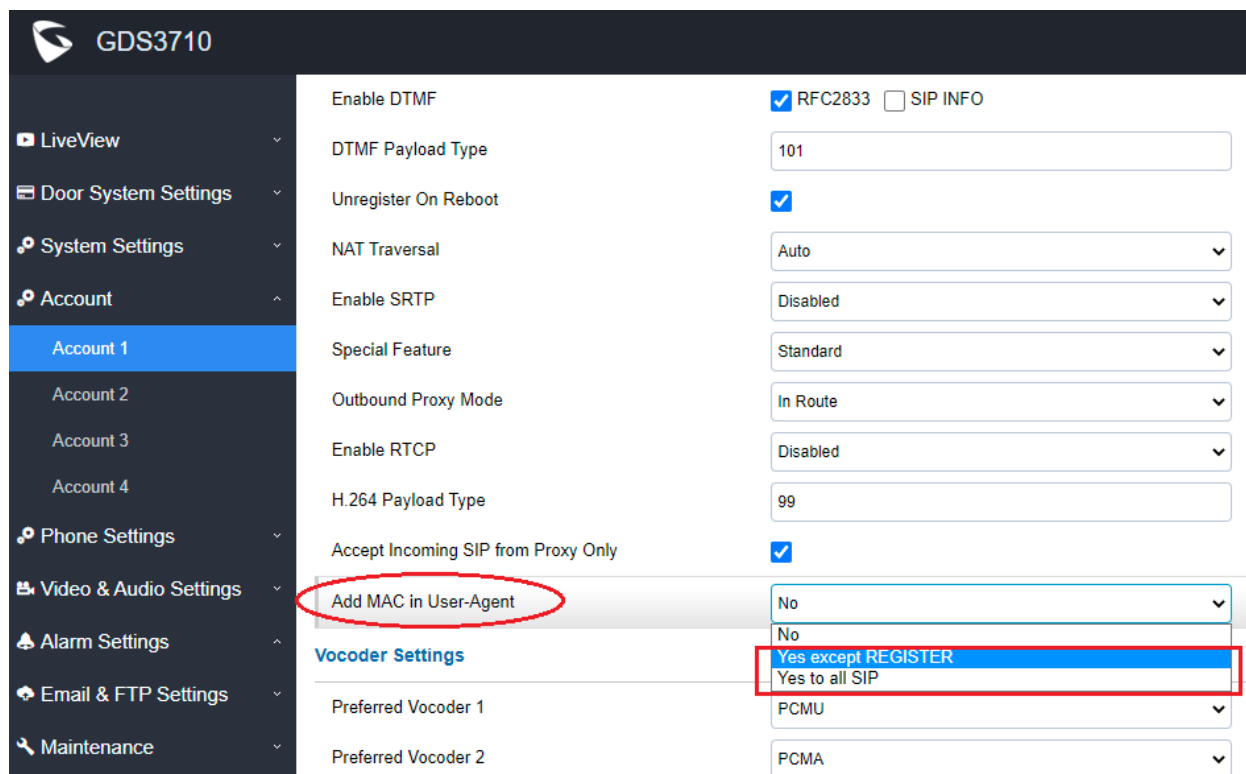
NEW FEATURES OVERVIEW

This section lists major new features or improvement and describes how to use them from the user's point of view.

ADD MAC IN USER-AGENT

- **Web Configuration**

This option can be found under device web UI → Account → Account X → SIP Advanced Settings:



The screenshot shows the web configuration interface for a GDS3710 device. The left sidebar contains a menu with options: LiveView, Door System Settings, System Settings, Account, Account 1 (selected), Account 2, Account 3, Account 4, Phone Settings, Video & Audio Settings, Alarm Settings, Email & FTP Settings, and Maintenance. The main content area displays settings for 'Account 1'. Under the 'SIP Advanced Settings' section, the 'Add MAC in User-Agent' option is highlighted with a red circle. The dropdown menu for this option is open, showing three choices: 'No', 'Yes except REGISTER' (highlighted with a blue bar), and 'Yes to all SIP' (highlighted with a red box). Other settings visible include 'Enable DTMF' (checked), 'DTMF Payload Type' (101), 'Unregister On Reboot' (checked), 'NAT Traversal' (Auto), 'Enable SRTP' (Disabled), 'Special Feature' (Standard), 'Outbound Proxy Mode' (In Route), 'Enable RTCP' (Disabled), 'H.264 Payload Type' (99), 'Accept Incoming SIP from Proxy Only' (checked), 'Preferred Vocoder 1' (PCMU), and 'Preferred Vocoder 2' (PCMA).

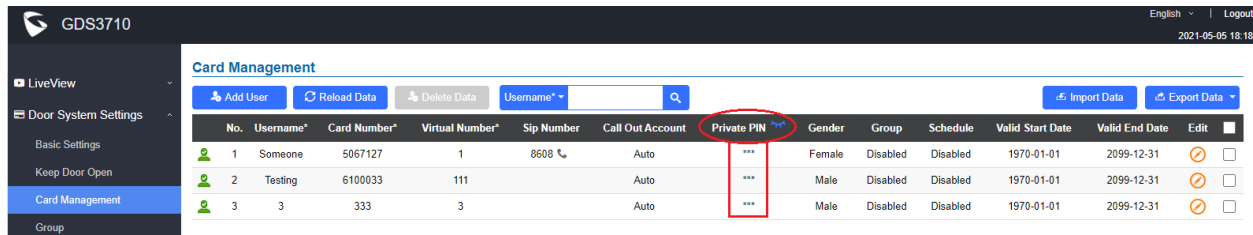
- **Functionality**

This feature enhancement is implemented during IoT with 3CX so that the GDS37xx can be compatible with 3CX auto provisioning, with option to add MAC address into User-Agent at SIP Header.

IMPROVED PIN MANAGEMENT AT CARD MANAGEMENT

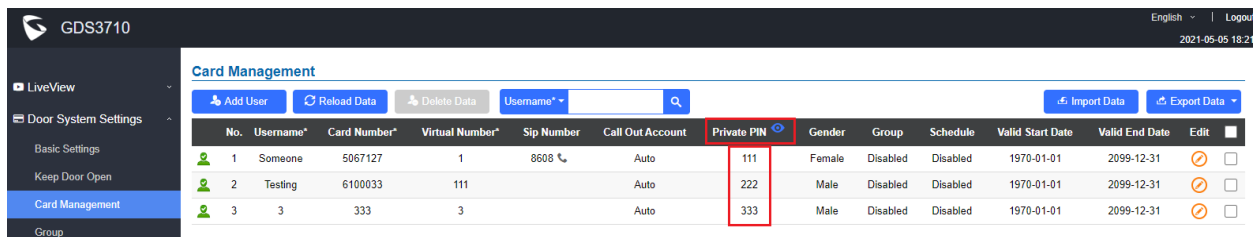
- Web Configuration**

This device web UI improvement can be found at: Door System Settings → Card Management:



The screenshot shows the 'Card Management' page in the GDS3710 web UI. The 'Private PIN' column is currently masked with asterisks (***). A red box highlights the 'Private PIN' header and the masked values in the data rows.

| No. | Username* | Card Number* | Virtual Number* | Sip Number | Call Out Account | Private PIN | Gender | Group | Schedule | Valid Start Date | Valid End Date | Edit |
|-----|-----------|--------------|-----------------|------------|------------------|-------------|--------|----------|----------|------------------|----------------|------|
| 1 | Someone | 5067127 | 1 | 8608 | Auto | *** | Female | Disabled | Disabled | 1970-01-01 | 2099-12-31 | |
| 2 | Testing | 6100033 | 111 | | Auto | *** | Male | Disabled | Disabled | 1970-01-01 | 2099-12-31 | |
| 3 | 3 | 333 | 3 | | Auto | *** | Male | Disabled | Disabled | 1970-01-01 | 2099-12-31 | |



The screenshot shows the 'Card Management' page with the 'Private PIN' feature enabled. The 'Private PIN' column now displays the actual PIN values (111, 222, 333) instead of asterisks. A red box highlights the 'Private PIN' header and the displayed values in the data rows.

| No. | Username* | Card Number* | Virtual Number* | Sip Number | Call Out Account | Private PIN | Gender | Group | Schedule | Valid Start Date | Valid End Date | Edit |
|-----|-----------|--------------|-----------------|------------|------------------|-------------|--------|----------|----------|------------------|----------------|------|
| 1 | Someone | 5067127 | 1 | 8608 | Auto | 111 | Female | Disabled | Disabled | 1970-01-01 | 2099-12-31 | |
| 2 | Testing | 6100033 | 111 | | Auto | 222 | Male | Disabled | Disabled | 1970-01-01 | 2099-12-31 | |
| 3 | 3 | 333 | 3 | | Auto | 333 | Male | Disabled | Disabled | 1970-01-01 | 2099-12-31 | |


- Functionality**

This feature enhancement is response to system administrators at field for convenient PIN management. Instead of clicking “Edit” to get into each card to check the private PIN, or export to .CSV file to edit and import, now system administrators can log in to the web UI and enable the displaying of all private PINs in one page for easy check.

By default this feature is disabled for security.

NOTES:

- This feature will not be available unless system administrator enabled “Enable PIN/Password Display (HTTPS)” at the “System Settings → Access Settings” page.
- This feature only works when HTTPS used as web UI access.
- When feature enabled, system click the “eyelid” icon will has all the PINs displayed from “dot” to related numbers, and the “eyelid” will become “eye” in the web UI.
- The related pre-requisite is listed as screenshot below.


GDS3710

- LiveView
- Door System Settings
- System Settings
 - Date & Time
 - Network Settings
 - OpenVPN® Settings
 - Access Settings
 - User Management
- Account
- Phone Settings
- Video & Audio Settings
- Alarm Settings
- Email & FTP Settings
- Maintenance
- Status

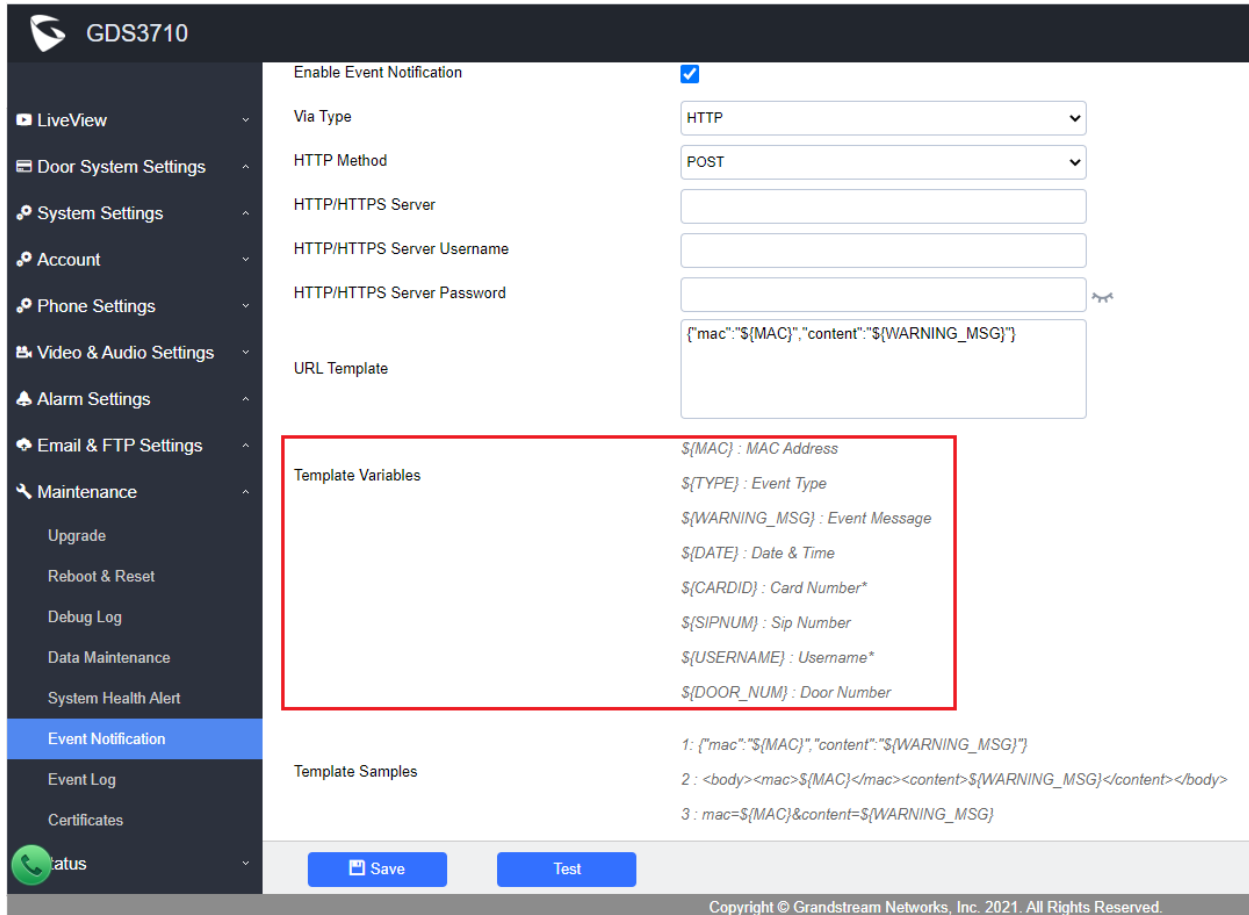
Access Settings

| | |
|-------------------------------------|--|
| Web Access Mode | HTTPS |
| Web Access Port | 443 |
| MJPEG Authentication Mode | Challenge+Response |
| RTSP Port | 554 |
| User Login Timeout(min) | 5 |
| Maximum Number of Login Attempts | 5 |
| Locking Time of Login Error (m) | 5 |
| Disable Web Access | <input type="checkbox"/> |
| Enable UPnP Discovery | <input checked="" type="checkbox"/> |
| Enable Anonymous LiveView | <input type="checkbox"/> |
| Enable PIN/Password Display (HTTPS) | <input checked="" type="checkbox"/> |
| Enable SSH | <input checked="" type="checkbox"/> |
| SSH Port | 22 |
| GDSManager Configuration Password | **** 👁 |
| RTSP Password | 6666 👁 |

MORE TEMPLATE VARIABLES IN EVENT NOTIFICATION

- **Web Configuration**

This option can be found under device web UI → Maintenance → Event Notification:



The screenshot shows the 'Event Notification' configuration page for a GDS3710 device. The left sidebar contains a menu with options: LiveView, Door System Settings, System Settings, Account, Phone Settings, Video & Audio Settings, Alarm Settings, Email & FTP Settings, Maintenance (highlighted), Upgrade, Reboot & Reset, Debug Log, Data Maintenance, System Health Alert, Event Notification (selected), Event Log, and Certificates. The main content area is titled 'GDS3710' and includes the following settings:

- Enable Event Notification:** Checked (checkbox).
- Via Type:** HTTP (dropdown).
- HTTP Method:** POST (dropdown).
- HTTP/HTTPS Server:** (text input).
- HTTP/HTTPS Server Username:** (text input).
- HTTP/HTTPS Server Password:** (password input).
- URL Template:** `{ "mac": "${MAC}", "content": "${WARNING_MSG}" }`
- Template Variables:** A list of variables enclosed in a red box:
 - `${MAC}` : MAC Address
 - `${TYPE}` : Event Type
 - `${WARNING_MSG}` : Event Message
 - `${DATE}` : Date & Time
 - `${CARDID}` : Card Number*
 - `${SIPNUM}` : Sip Number
 - `${USERNAME}` : Username*
 - `${DOOR_NUM}` : Door Number
- Template Samples:**
 - 1: `{ "mac": "${MAC}", "content": "${WARNING_MSG}" }`
 - 2: `<body><mac>${MAC}</mac><content>${WARNING_MSG}</content></body>`
 - 3: `mac=${MAC}&content=${WARNING_MSG}`

At the bottom, there are 'Save' and 'Test' buttons, and a copyright notice: 'Copyright © Grandstream Networks, Inc. 2021. All Rights Reserved.'

- **Functionality**

This feature enhancement is response to field request from system integrators for 2nd stage application development.

More template variables are added into the Event Notification so that system integrators can use them for related scripts, programs or applications.

For detailed information about GDS3710, please refer to User Manual and Resource Center:

- **GDS3710 User Manual:**
http://www.grandstream.com/sites/default/files/Resources/GDS3710_UserManual.pdf
- **HOW-TO Guide**
<http://www.grandstream.com/support/resources/?title=GDS3710>
- **HTTP API** documentation can be downloaded from here:
http://www.grandstream.com/sites/default/files/Resources/gds37xx_http_api.pdf

FIRMWARE VERSION 1.0.7.23

PRODUCT NAME

GDS3710 (*HW Supported: 1.2A, 1.3A, 1.3B, 1.5A, 1.6A, 1.7A*)

DATE

02/20/2021

SUMMARY OF UPDATE

The main purpose of this release is bug fixes and features enhancement.

Factory Reset is recommended if upgrading from very old firmware, or experiencing abnormal or missed configuration settings in the web UI, factory reset is MANDATORY. Please backup the configuration and data before factory reset and import back after reset.

This firmware would not be able to downgrade to version 1.0.3.X or below.

FIRMWARE APPLIES TO BELOW HW VERSION ONLY

| HW version | FW | Comments |
|----------------|-----|---------------------------|
| GDS3710 HW1.7A | YES | |
| GDS3710 HW1.6A | YES | |
| GDS3710 HW1.5A | YES | |
| GDS3710 HW1.3B | YES | Only support HTTP upgrade |
| GDS3710 HW1.3A | YES | Only support HTTP upgrade |
| GDS3710 HW1.2A | YES | Only support HTTP upgrade |

ENHANCEMENT

- Added key sensitivity option.
- Added new feature “One-Way Interlocking Mode” to control two doors with one door only open when another door closed by installing additional 3rd party window/door sensors.
- Added pairing with GSC3570 open door without SIP call.
- Added configurable Scheduled Auto Reboot (to keep a healthy system running).
- Added support to allow IP addresses in whitelist to call the GDS37xx and bypass the setting of “Accept Incoming SIP from Proxy Only”
- Increased the amount of whitelist number.
- Added protection schema to prevent device reboot during a call.
- Improved web UI error login prompt message.
- Added Time Zone “GMT-03 (Argentina, Uruguay, Brasilia, San Paulo)”
- Modified tips at Card Management Page.
- Enhanced web UI password display with security and convenience.

BUG FIX

- Fixed wrong password input failed to lock up web UI.
- Fixed single whitelist number cannot be deleted
- Fixed in Data Maintenance Mode, import the exported file will fail with prompt “illegal certificate”.
- Fixed problem to import certificate of Zoom.
- Fixed error display issue when the certificate imported is valid for more than 2038.
- Fixed using Browser to view live video of Stream 1 will automatically switch to Stream 2.
- Fixed remote open door failure but phone’s UI showing successful during Alarm SIP Call.
- Fixed DTMF Open Door failure when Doorbell Call with Parallel Hunting Mode.
- Fixed sometimes device will automatically hang up the call when in SRTP mode.
- Fixed call won’t happen if turn off background light with long “no key input timeout” (e.g.: 7 seconds)
- Fixed failure to open door during preview.

KNOWN ISSUES

- INVITE to an ICMP address, the doorbell still rings as normal.
- Remote device can hear custom doorbell ringtone about 1~2 seconds when answering the call.
- When SIP account is logged out or unregistered, pressing the keyboard is abnormal.
- When SIP transport mode is TLS/TCP, remote door opening might fail occasionally.

NEW P-VALUE

| | |
|--------|--|
| P15543 | Door_System_Settings.Basic_Settings.One-way_Interlocking_Doors_Mode (Value: 0:Disable 1:Enable) |
| P15544 | Door_System_Settings.Basic_Settings.Key_Sensitivity_Level (Value: 0:Default 1:High) |
| P15540 | Maintenance.Reboot_Reset.Auto_Reboot.Enable (Value: 0:Disable 1:Enable) |
| P15541 | Maintenance.Reboot_Reset.Auto_Reboot.Week (Value: 0:Everyday 1:Sunday 2:Monday 3:Tuesday 4:Wednesday 5:Thursday 6:Friday 7:Saturday) |
| P15542 | Maintenance.Reboot_Reset.Auto_Reboot.Hour_Min (Value: time string. Example: 14:20 ->1420) |

UPDATED P-VALUE

| | |
|--------|--|
| P14320 | Alarm_Settings.Alarm_Event_Config.Digit_Input_1 Update value range to 0-4 |
| P14325 | Alarm_Settings.Alarm_Event_Config.Digit_Input_2 Update value range to 0-4 |

NEW HTTP API:

- GET:[http|https]://<servername>/goform/config?cmd=get&type=door
- SET:[http|https]://<servername>/goform/config?cmd=set&P15543=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P15544=<value>
- GET:[http|https]://<servername>/goform/config?cmd=get&type=reset_reboot
- SET:[http|https]://<servername>/goform/config?cmd=set&P15540=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P15541=<value>
- SET:[http|https]://<servername>/goform/config?cmd=set&P15542=<value>

Released HTTP API documentation can be downloaded from here:

http://www.grandstream.com/sites/default/files/Resources/gds37xx_http_api.pdf

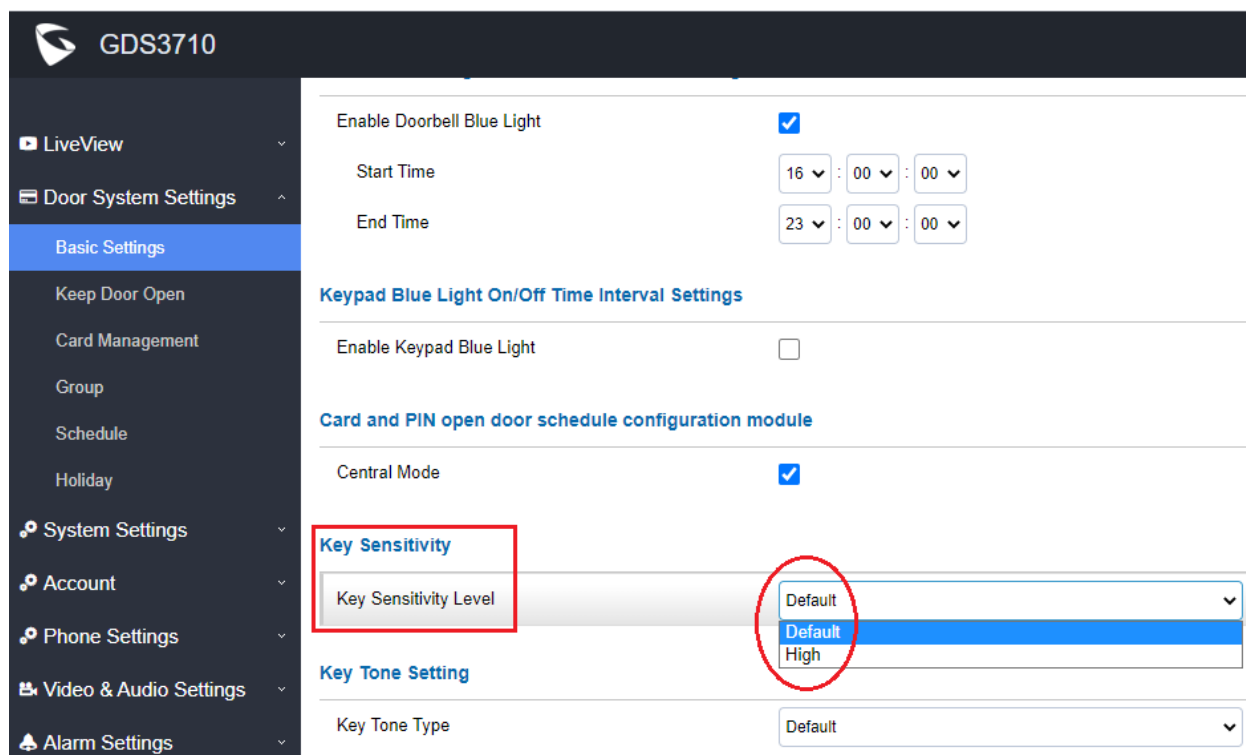
NEW FEATURES OVERVIEW

This section lists major new features or improvement and describes how to use them from the user's point of view.

KEY SENSITIVITY OPTION

- **Web Configuration**

This option can be found under device web UI → Door System Settings → Basic Settings:



The screenshot displays the GDS3710 web configuration interface. On the left is a sidebar menu with options: LiveView, Door System Settings (expanded), Basic Settings (selected), Keep Door Open, Card Management, Group, Schedule, Holiday, System Settings, Account, Phone Settings, Video & Audio Settings, and Alarm Settings. The main content area shows the 'Basic Settings' configuration. It includes a toggle for 'Enable Doorbell Blue Light' (checked), 'Start Time' (16:00:00), and 'End Time' (23:00:00). Below this is the 'Keypad Blue Light On/Off Time Interval Settings' section with an 'Enable Keypad Blue Light' toggle (unchecked). The 'Card and PIN open door schedule configuration module' section has a 'Central Mode' toggle (checked). The 'Key Sensitivity' section is highlighted with a red box and contains a 'Key Sensitivity Level' dropdown menu. The dropdown is open, showing 'Default' (selected and circled in red) and 'High' options. The 'Key Tone Setting' section has a 'Key Tone Type' dropdown set to 'Default'.

- **Functionality**

This feature enhancement is implemented to resolve “ghost call” issue reported by customers located in warm or tropic weather area.

The GDS3710 keypad is capacitor touch panel. Previously only one set sensitivity parameter is used the drawback is when device installed in warm and high humidity area, due to the sensitivity is too high, the wind, rain drops, vibrations etc. will cause the keypad to make unexpected (doorbell) calls by itself (ghost call) and make the device in unstable usage condition.

Now two settings are included: Default and High.

The default setting is using less sensitivity keypad parameters which applied to most usage scenes, especially in warm and high humidity places like tropic regions or places near seaside or riverside where high humidity weather condition exists, especially in Summer.

The previous default in old firmware now is modified as “High” in key sensitivity lever. This set of parameters is designed for application scenes located in high latitude regions normally very cold and user might need to press the keypad with gloves. Due to the sensitivity is high, false positive might happen if such parameter used in different place like low latitude environment.

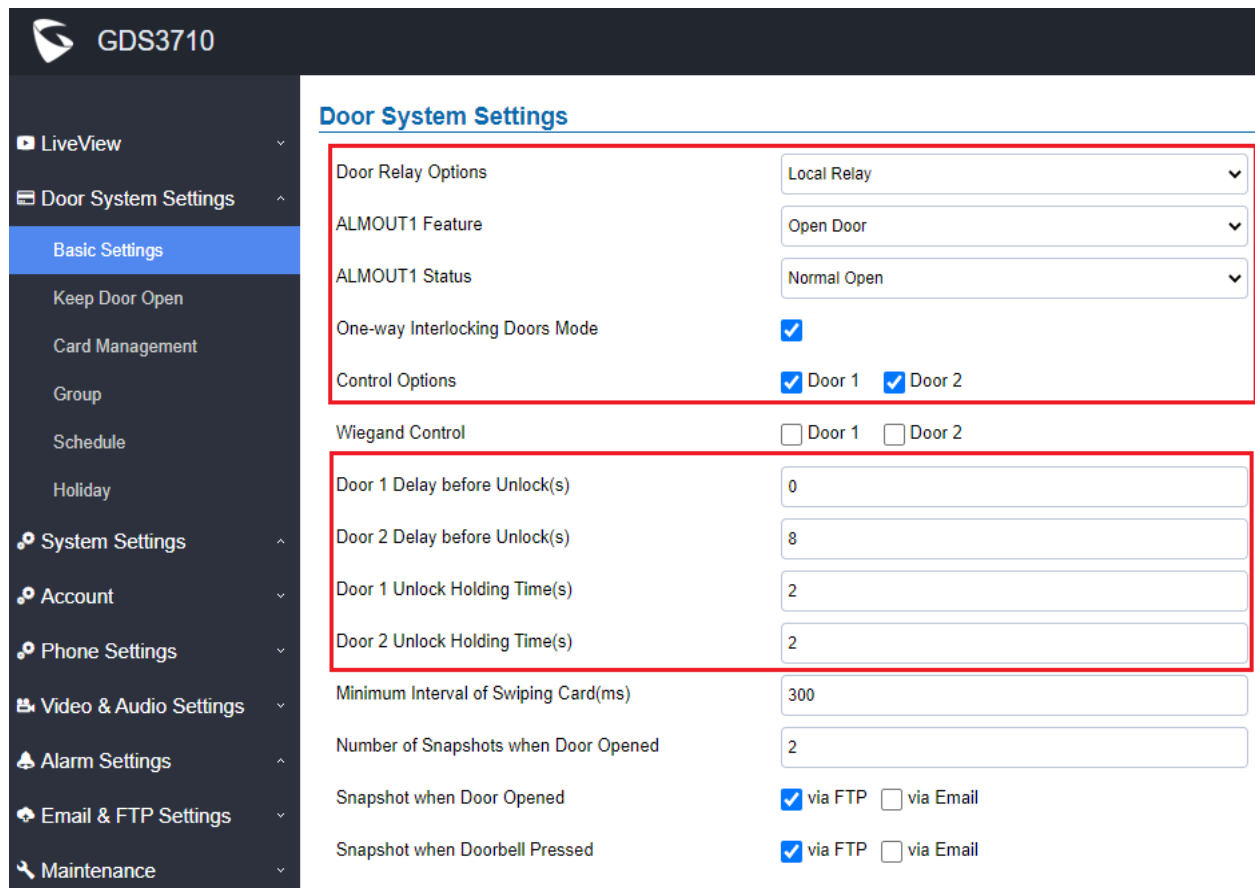
Most application scenes the Default setting of this firmware is good enough for application. Please use Default setting unless the usage scene really needs high keypad lever sensitivity.

If with default or low sensitivity keypad, the false positive ghost call issue still happens frequently, that might indicate an inappropriate wiring or installation, or maybe the hardware faulty. Please contact HELPDESK of Grandstream for assistance to resolve such problem.

ONE-WAY INTERLOCKING MODE

- **Web Configuration**

This option can be found under device web UI → Door System Settings. Below example configuration screenshots are for reference only, customers need to test and get own parameters in field:



GDS3710

Door System Settings

Door Relay Options: Local Relay

ALMOUT1 Feature: Open Door

ALMOUT1 Status: Normal Open

One-way Interlocking Doors Mode: ☒

Control Options: ☒ Door 1 ☒ Door 2

Wiegand Control: ☐ Door 1 ☐ Door 2

Door 1 Delay before Unlock(s): 0

Door 2 Delay before Unlock(s): 8

Door 1 Unlock Holding Time(s): 2

Door 2 Unlock Holding Time(s): 2

Minimum Interval of Swiping Card(ms): 300

Number of Snapshots when Door Opened: 2

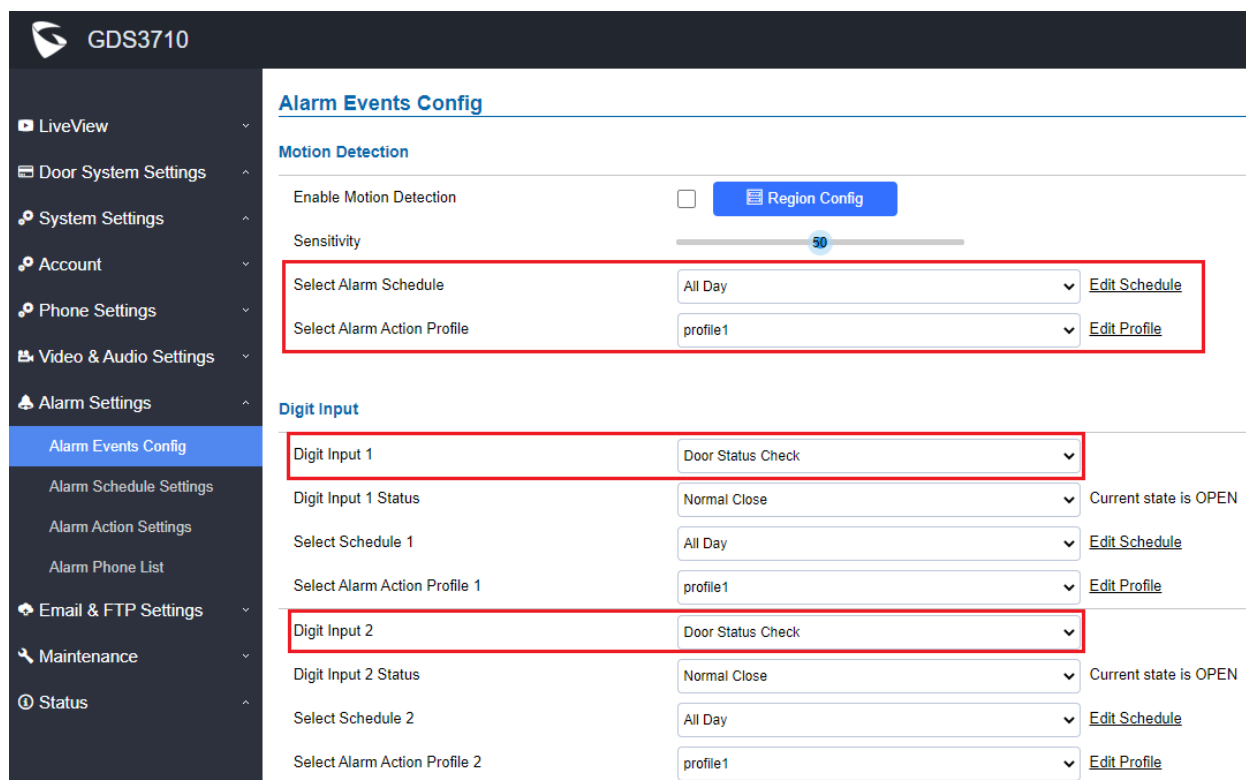
Snapshot when Door Opened: ☒ via FTP ☐ via Email

Snapshot when Doorbell Pressed: ☒ via FTP ☐ via Email

NOTES:

- Door 2 Delay before Unlock(s): Will be the total transit time from Door 1 to Door 2 right after the Door 1 is closed (this time will be “Door 1 unlock holding time”). In above example, the Door1 unlock holding time is 2 seconds, the transit time of hallway is 6 seconds, therefore the Door 2 Delay before Unlock is set to 8 seconds. The transit time and unlock holding time will be decided and adjusted based on actual application scene by the installer or system integrator.
- COM1 (ALMOUT1) only has two sockets for wiring, and NO ONLY. If the connected strike/lock is a NO strike, this means ALMOUT1 Status should be set to “Normal Open” then door will be closed when power is lost.

Digital Input to Check Door Status (Door 1 & Door 2):



GDS3710

Alarm Events Config

Motion Detection

Enable Motion Detection ☐ [Region Config](#)

Sensitivity

Select Alarm Schedule: All Day [Edit Schedule](#)

Select Alarm Action Profile: profile1 [Edit Profile](#)

Digit Input

Digit Input 1: Door Status Check [Edit Schedule](#)

Digit Input 1 Status: Normal Close [Edit Profile](#) Current state is OPEN

Select Schedule 1: All Day [Edit Schedule](#)

Select Alarm Action Profile 1: profile1 [Edit Profile](#)

Digit Input 2: Door Status Check [Edit Schedule](#)

Digit Input 2 Status: Normal Close [Edit Profile](#) Current state is OPEN

Select Schedule 2: All Day [Edit Schedule](#)

Select Alarm Action Profile 2: profile1 [Edit Profile](#)

Go to **Alarm Settings** → **Alarm Events Config** → **Digit Input**, configured as follow:

Digit Input 1: Door Status Check. The DI will validate the current status of the Door, whether it is close or open, based on the sensor signal sending to the “Digit input 1”

Digit Input 1 Status: If set to **Normal Open:** Configured door status check will be triggered when Digital Input Status switch from Close to Open, If set to **Normal Close:** Configured door status check will be triggered when Digital Input Status switch from Open to Close. By default, Input Digit 1 Status is “Disabled”.

Digit Input 2: Door Status Check. The DI will validate the current status of the Door, whether it is close or open, based on the sensor signal sending to the “Digit input 2”

Digit Input 2 Status: If set to **Normal Open:** Configured door status check will be triggered when Digital Input Status switch from Close to Open, if set to **Normal Close:** Configured door status check will be triggered when Digital Input Status switch from Open to Close. By default, Input Digit 2 Status is “Disabled”.

NOTES:

- “Alarm Schedule” and “Alarm Action Profile” must be configured and selected otherwise the Digit Input channel will not be activated.
- There are two doors wired with window/door sensor separately, please make sure the door sensor is wired to correct Digit Input channel and refer to below sample wiring diagram for reference.

• Functionality

This feature is implemented based on request from customers in LATAM and EMEA region. It will allow GDS3710 to control two doors in one direction, **with additional 3rd party window/door sensor installed accordingly** (not provided by Grandstream).

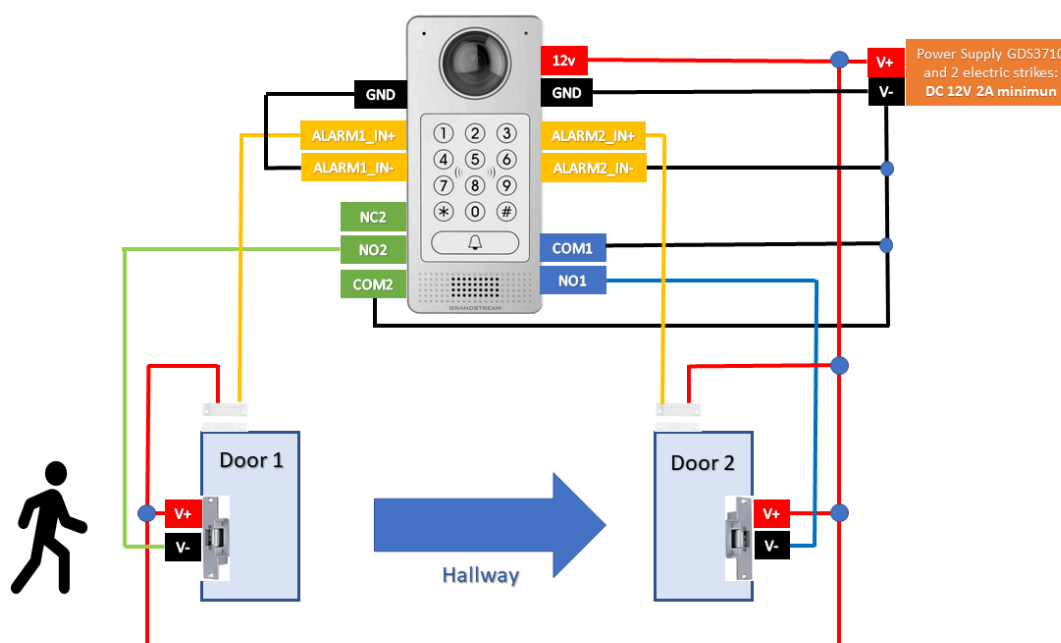
When configured and wired correctly, the two doors will operate under a controlling logic as below:

- 1) Only legal PIN or RFID card can open door when BOTH doors are detected closed.
- 2) When 1st door opened by valid user, the 2nd door is and will remain closed; the 2nd door will automatically open once detected the 1st door closed and programmed timer reached.
- 3) When 2nd door opening, the 1st door will NOT open even a valid PIN/RFID used.
- 4) If entering 1st door and after 1st door closed and 2nd door opened, the person failed to enter 2nd door promptly (after 2nd door opening time out) will be locked in between two doors until next transaction happens or ask help (e.g.: call posted number or press button if there is one) from security staff to open door remotely (via SIP call into GDS3710 or GDSManager, for example) .

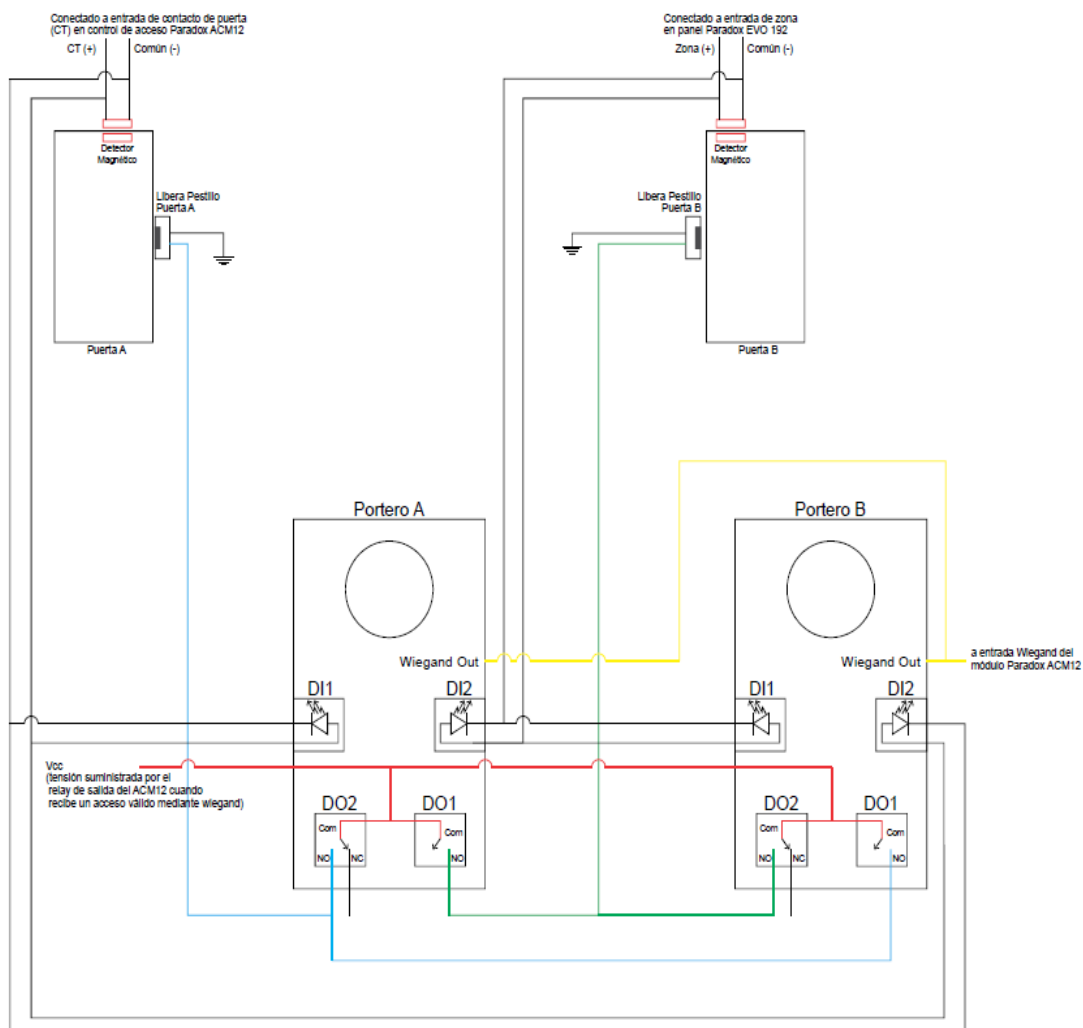
This open door logic will make sure two doors are open in “One-Way” direction, at any given time only one door can be opened, and only one legal open door request is allowed to execute. The hallway or scene between two doors could be monitored by installing Grandstream IP cameras.

This feature can be used in application scene like: College Dorm, Bank Branches, Government Offices, Medical Clinics, Private Clubs, etc., where there are two doors in place, high security and flow control is required (only one entry per time) but security guard may not be on site always.

Below is the illustrating drawing of the application scene:



Below is the wiring sample to implement this feature:



NOTES:

- If required to use the same two doors for “Exit” direction, another GDS3710 is required and it can be configured in Door 2 to control “Exit” direction. The wiring/connection will be mirrored.

Detailed document and example about how to configure this feature can be found at:

<http://www.grandstream.com/support/resources/?title=GDS3710>

PAIR WITH GSC3570 OPEN DOOR W/O SIP CALL

This new open door feature is a major enhancement to GDS37xx, but need to include GSC3570 paired to make it a whole solution. The GDS37xx/GSC3570 will be pairing together in LAN, and GDS37xx still controls the strike.

- **Functionality**

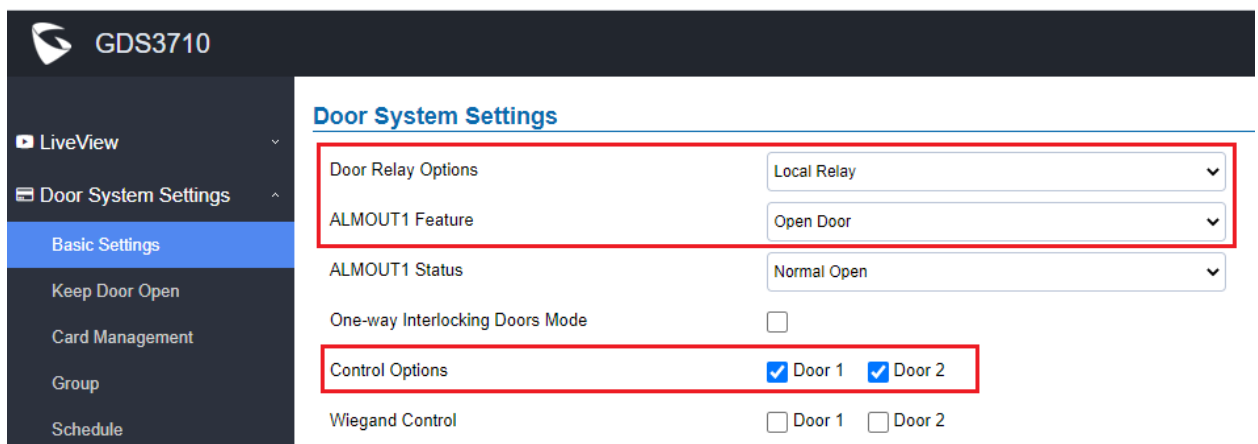
When enabled and configured this feature, the user will touch the GSC3570 and open the door directly via GDS37xx, without making SIP calls. This feature needs related matching GSC3570 firmware to work. The firmware required:

- **GSC3570: 1.0.5.9 or above**

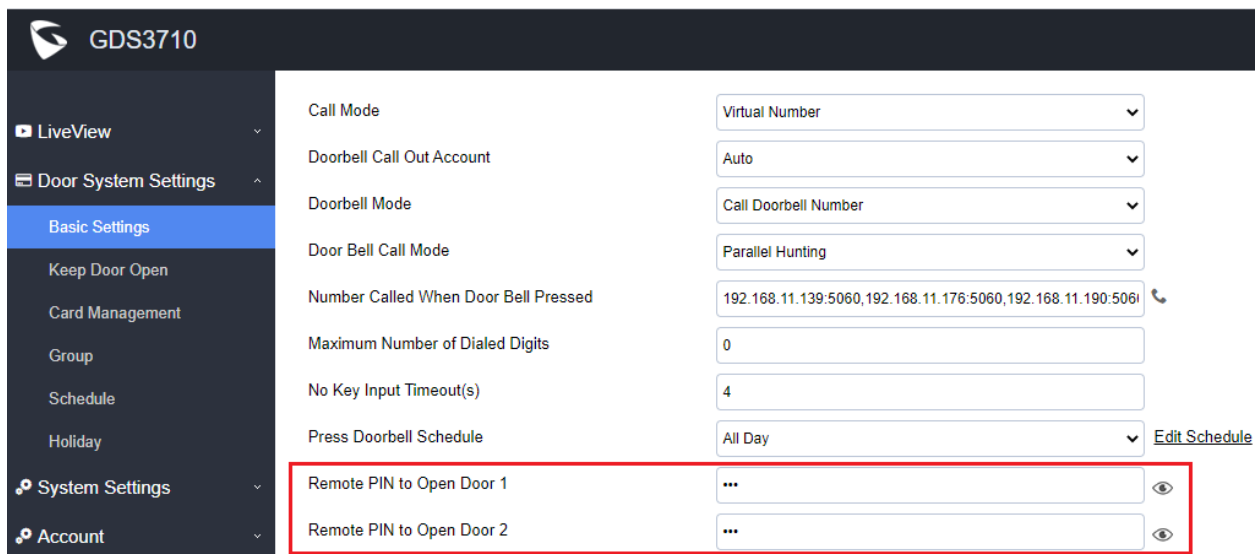
- **Web Configuration**

GDS3710: (FW: 1.0.7.23 or above)

This setup can be found under device web UI → Door System Settings → Basic Settings:



The screenshot shows the 'GDS3710' web interface. On the left is a sidebar menu with 'LiveView', 'Door System Settings' (expanded), 'Basic Settings' (selected), 'Keep Door Open', 'Card Management', 'Group', and 'Schedule'. The main content area is titled 'Door System Settings'. It contains several configuration items: 'Door Relay Options' (Local Relay), 'ALMOUT1 Feature' (Open Door), 'ALMOUT1 Status' (Normal Open), 'One-way Interlocking Doors Mode' (unchecked), 'Control Options' (checked for Door 1 and Door 2), and 'Wiegand Control' (unchecked for Door 1 and Door 2). A red box highlights the 'Control Options' section.



The screenshot shows the 'GDS3710' web interface. On the left is a sidebar menu with 'LiveView', 'Door System Settings' (expanded), 'Basic Settings' (selected), 'Keep Door Open', 'Card Management', 'Group', 'Schedule', 'Holiday', 'System Settings', and 'Account'. The main content area is titled 'Basic Settings'. It contains several configuration items: 'Call Mode' (Virtual Number), 'Doorbell Call Out Account' (Auto), 'Doorbell Mode' (Call Doorbell Number), 'Door Bell Call Mode' (Parallel Hunting), 'Number Called When Door Bell Pressed' (192.168.11.139:5060, 192.168.11.176:5060, 192.168.11.190:5060), 'Maximum Number of Dialed Digits' (0), 'No Key Input Timeout(s)' (4), 'Press Doorbell Schedule' (All Day), 'Remote PIN to Open Door 1' (***), and 'Remote PIN to Open Door 2' (***). A red box highlights the 'Remote PIN to Open Door 1' and 'Remote PIN to Open Door 2' fields.

The GDS37xx is configured to control the relay/strike with “Door Relay Option” selected as “Local Relay”, where 1 door or 2 door used, depending on user’s configuration and installation.

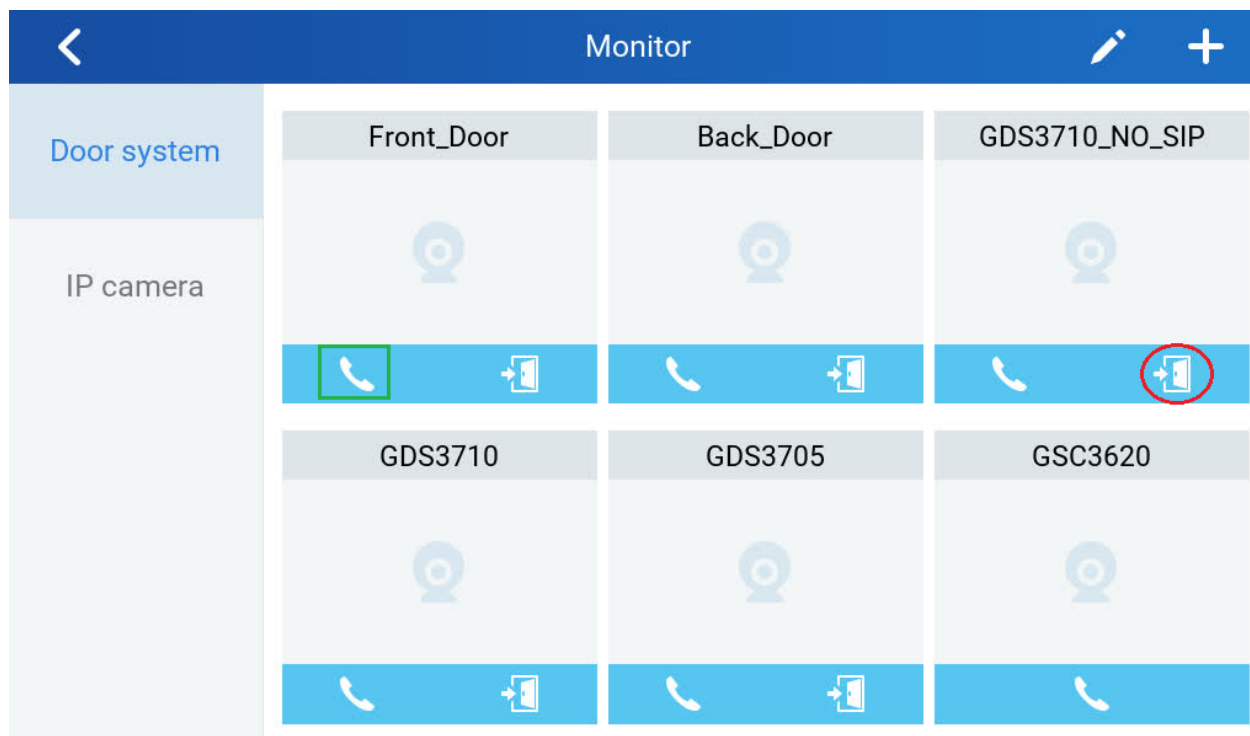
GSC3570: (FW: 1.0.5.9 or above)

The GSC3570 side also need to be configured according, like below:

| Settings Grandstream Door System | | | | | | | | | | |
|----------------------------------|-------|--------------|-----------|-----------------------|----------------|-------------------|-------------|------------------------|-------------|------------------------|
| General Settings | Order | Service Type | Account | System Identification | System Number | System IP Address | Door 1 Name | Door 1 Access Password | Door 2 Name | Door 2 Access Password |
| External Service | 1 | GDS | Account 1 | Front_Door | 873 | | Front_Door | | | |
| | 2 | GDS | Account 1 | Back_Door | 877 | | Back_Door | | | |
| Digital Output | 3 | GDS | Account 1 | GDS3710_NO_SIP | 192.168.11.126 | 192.168.11.126 | Door1 | | Door2 | |
| | 4 | GDS | Account 1 | GDS3710 | 8606 | | SIP | | | |

In the “SETTINGS → External Service”, input the IP address of GDS37xx where the GSC3570 paired with, and input the correct PIN for open related remote doors. The PIN should match with GDS37xx related remote PIN to open door.

Once configured successfully, in the touch screen UI of GSC3570, press “Monitor”, select “Door system”, will see UI like below:



Select the related door where the GSC3570 controlled, in this example, the “GDS3710_NO_SIP” located at right corner of top line is the one configured. Press the icon of open door (red circled one) will pop up another UI like below:



Press related “Door 1” or “Door 2” icon (two doors configured in this example), the GDS37xx will operate the strike and open the correspondent door accordingly.

If press the “Phone” icon (green square illustrated above), then the GSC3570 will make SIP phone call to the configured GDS37xx and open door remotely via SIP phone call like as before.

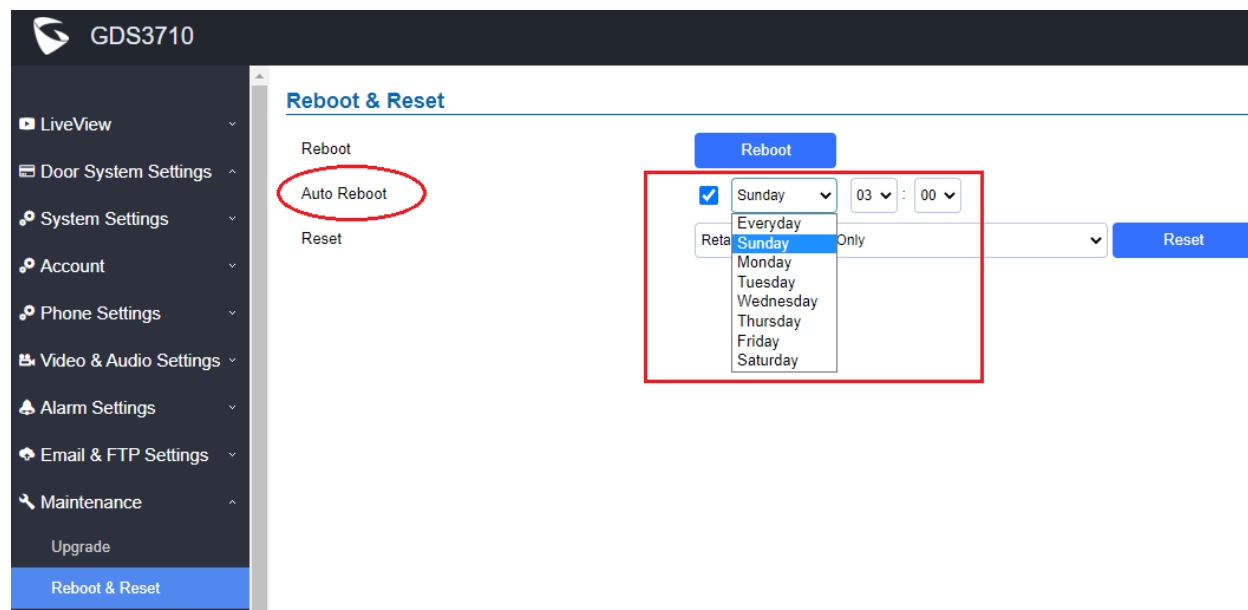
The application will help customers with installation scene where GSC3570 is located near Receptionist or related person, the user just use GSC3570 to operate GDS37xx to open door, without make a SIP phone call.

This application scene is good for hospital/clinic or senior house etc., environment where open door button or switch is NOT installed or wired, customer can just add a GSC3570 to open door from inside by related person (nurse or receptionist), to give convenience to their customers to come in or get out of the office or building.

SCHEDULED AUTO REBOOT

- **Web Configuration**

This option can be found under device web UI → Maintenance → Reboot & Reset:



- **Functionality**

This feature enhancement is response to field complains from system integrators using 3rd party NVR or open source RTSP live streaming solutions.

Due to chipset limitation as well as 2nd stage development or 3rd party integration, caused by accumulated broken RTSP threads due to all kinds of network reason (just like open tons of browser windows in PC), the unclosed threads will finally break down the video feeds. A reboot will clear all to make it work again.

Before implement this feature, customers need to write their own scripts to reboot the device, or using SIP NOTIFY from SIP Server to reboot the device, or manually reboot the device when found video stopped in the NVR or 3rd party RTSP server.

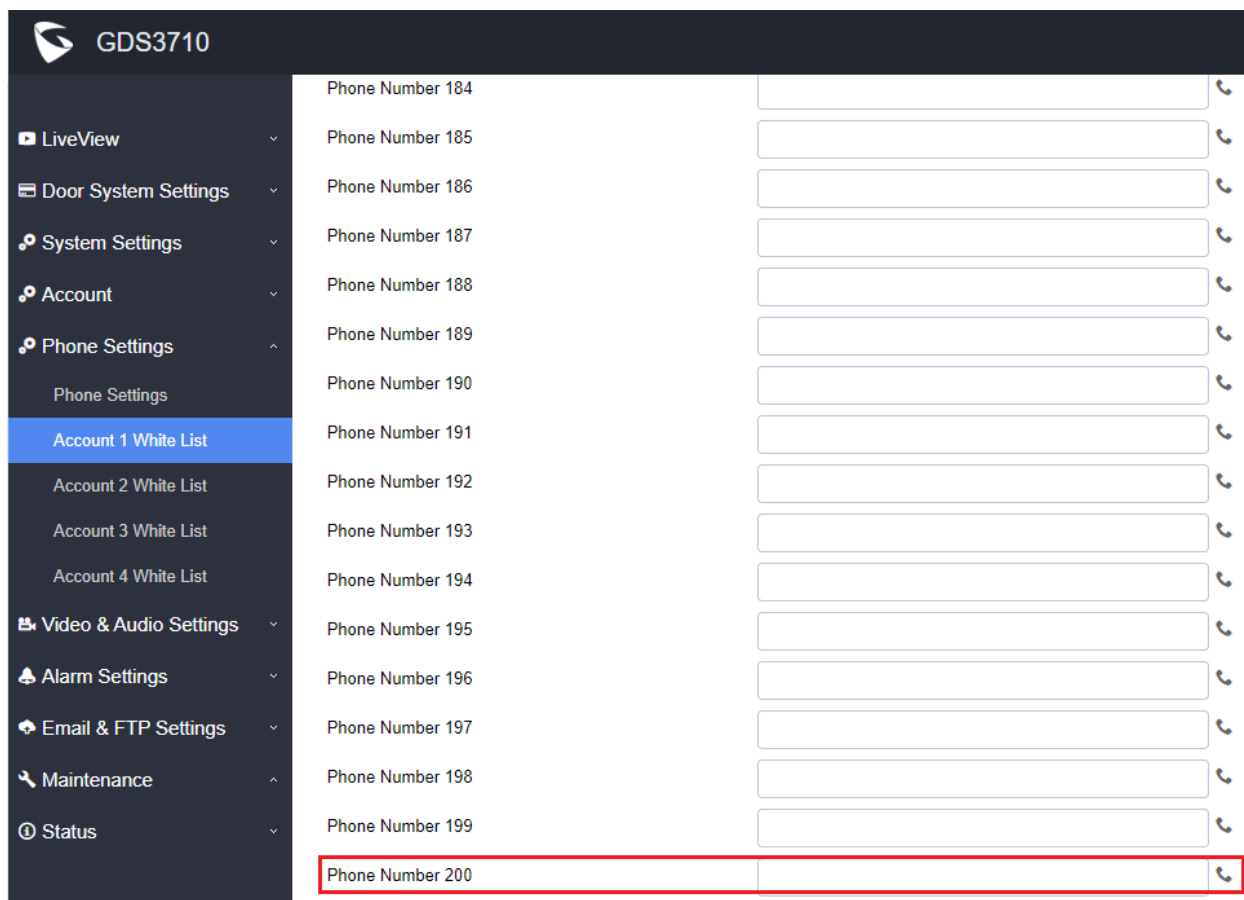
With this feature implemented, customer can configure convenient selected schedule to let the device reboot itself, per week or per day, to make a smooth and clean system, for the access control operation as well as reliable video feed.

Reliability is ensured by implement this new enhancement.

INCREASED WHITELIST

- Web Configuration**

This option can be found under device web UI → Phone Settings → Account X White List:



| Phone Number | Input Field | Phone Icon |
|------------------|----------------------|------------|
| Phone Number 184 | <input type="text"/> | 📞 |
| Phone Number 185 | <input type="text"/> | 📞 |
| Phone Number 186 | <input type="text"/> | 📞 |
| Phone Number 187 | <input type="text"/> | 📞 |
| Phone Number 188 | <input type="text"/> | 📞 |
| Phone Number 189 | <input type="text"/> | 📞 |
| Phone Number 190 | <input type="text"/> | 📞 |
| Phone Number 191 | <input type="text"/> | 📞 |
| Phone Number 192 | <input type="text"/> | 📞 |
| Phone Number 193 | <input type="text"/> | 📞 |
| Phone Number 194 | <input type="text"/> | 📞 |
| Phone Number 195 | <input type="text"/> | 📞 |
| Phone Number 196 | <input type="text"/> | 📞 |
| Phone Number 197 | <input type="text"/> | 📞 |
| Phone Number 198 | <input type="text"/> | 📞 |
| Phone Number 199 | <input type="text"/> | 📞 |
| Phone Number 200 | <input type="text"/> | 📞 |

- Functionality**

This feature enhancement is response to field request from system integrators.

Now the Whitelist is increased to maximum 200 entries per Account. It can be IP address, SIP extension or Phone numbers, or hybrid/mixed.

Also, when IP addresses in Whitelist, the “Accept Incoming SIP from Proxy Only” setting will be by passed even when it has been configured or enabled.

The “Accept Incoming SIP from Proxy Only” is configured to enhance SIP security to block goofing or hacking SIP calls from Internet. the IP address input to the Whitelist will allow the device with that IP to make calls to GDS37xx to open door.

MODIFIED TIPS AT CARD MANAGEMENT PAGE

- **Web Configuration**

This option can be found under device web UI → Door System Settings → Card Management:

| ID | Name | Card Number | Virtual Number | Gender | Status | Valid Start Date | Valid End Date | Actions | |
|----|---------|-------------|----------------|--------|--------|------------------|----------------|---|---|
| 2 | Testing | 6100033 | 111 | Auto | Male | Disabled | Disabled | 1970-01-01 2099-12-31 <input checked="" type="radio"/> <input type="checkbox"/> | |
| 3 | 3 | 333 | 3 | Auto | Male | Disabled | Disabled | 1970-01-01 2099-12-31 <input checked="" type="radio"/> <input type="checkbox"/> | |
| 4 | 4 | 444 | 4 | Auto | 44 | Female | Disabled | Disabled | 1970-01-01 2099-12-31 <input checked="" type="radio"/> <input type="checkbox"/> |
| 5 | 5 | 555 | 5 | Auto | 55 | Male | Disabled | Disabled | 1970-01-01 2099-12-31 <input checked="" type="radio"/> <input type="checkbox"/> |

Enable user Disable user **Note: If user disabled, the related Card and PIN will fail to Open Door.** Total: 5 Show: 1/1 Go to: [Navigation Buttons]

Previous Record **3** Next Record

Username* 3

Private PIN

Gender Male

ID Number

Card Number* 333

Valid Start Date 1970-01-01

Valid End Date 2099-12-31

Virtual Number* 3

Sip Number

Call Out Account Auto

Cellphone

Group Disabled

Schedule Disabled

Right of Card and Private PIN ☒ Door 1 ☐ Door 2

Enable ☒

Note: Private PIN Open Door will not work if "Private PIN" is blank.

- **Functionality**

This enhancement is based on customer's feedback to increase the usability with friendly UI.

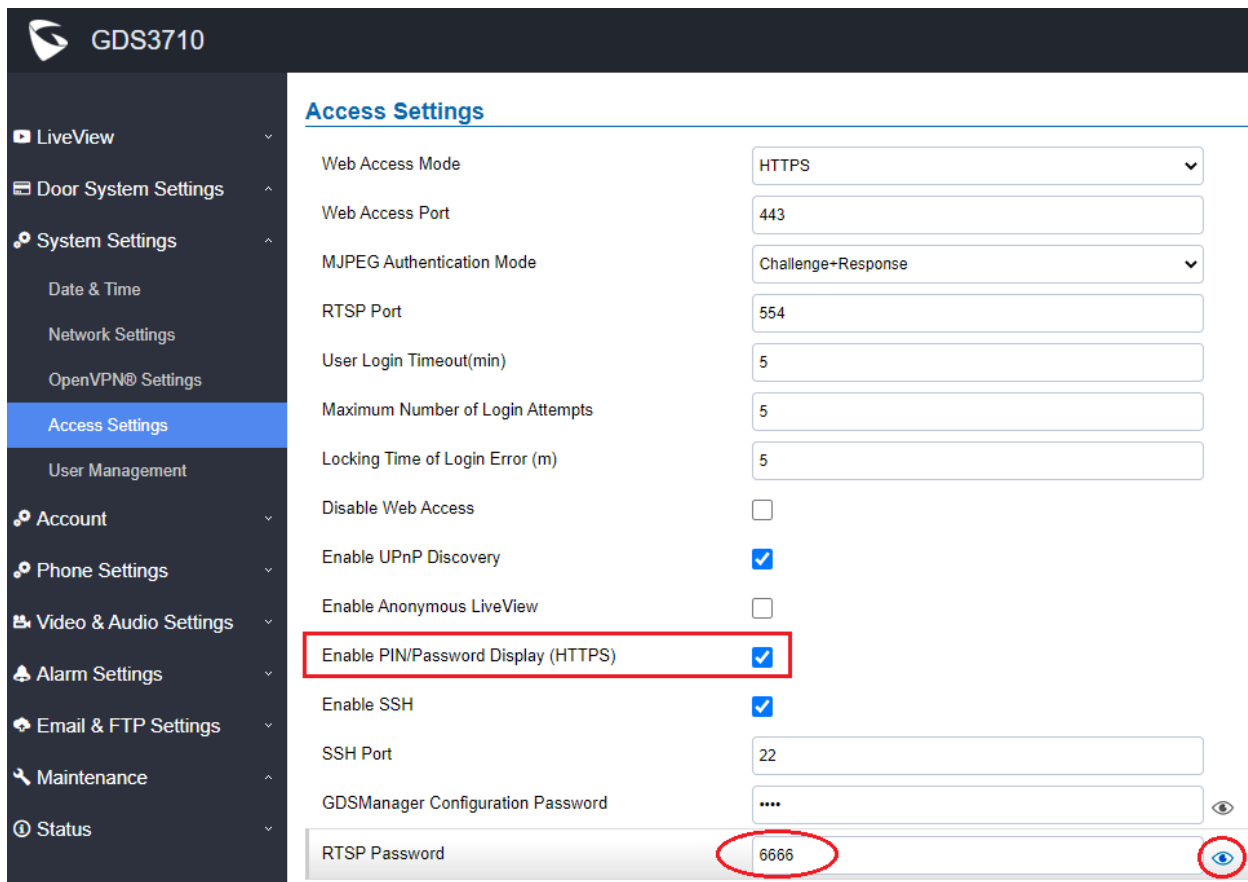
In the above screenshot, tips are added like:

- Note: If user disabled, the related Card or PIN will fail to Open Door.
- Note: Private PIN Open Door will not work if "Private PIN" is blank.

WEBUI PASSWORD DISPLAY WITH SECURITY AND CONVENIENCE

- **Web Configuration**

This option can be found under device web UI → System Settings → Access Settings:



GDS3710

Access Settings

| | |
|--|-------------------------------------|
| Web Access Mode | HTTPS |
| Web Access Port | 443 |
| MJPEG Authentication Mode | Challenge+Response |
| RTSP Port | 554 |
| User Login Timeout(min) | 5 |
| Maximum Number of Login Attempts | 5 |
| Locking Time of Login Error (m) | 5 |
| Disable Web Access | <input type="checkbox"/> |
| Enable UPnP Discovery | <input checked="" type="checkbox"/> |
| Enable Anonymous LiveView | <input type="checkbox"/> |
| Enable PIN/Password Display (HTTPS) | <input checked="" type="checkbox"/> |
| Enable SSH | <input checked="" type="checkbox"/> |
| SSH Port | 22 |
| GDSManager Configuration Password | |
| RTSP Password | 6666 |

- **Functionality**

This feature enhancement is a compromised solution to response the feedback from system integrators as well as the request from ITSP customers.

ITSP customer provisioning device and do not want end user to mess around the device, therefore requesting NO password should be displayed in webUI.

System integrators have different application scenes, therefore requesting password to be displayed once logged in as admin, just for configuration and management convenience.

This feature is enhanced to meet both requirements.

By default, the “Enable PIN/Password Display (HTTPS)” is disabled for ITSP customer. Service provider customers are using Configuration Template to provision the device, they can change related P values to change the configuration of the provisioned device.

System integrators can check and enable the PIN/Password Display in the “Access Setting”. Once enabled, there will be an “eye” icon displayed in the webUI, putting mouse cursor to the “eye” icon, the related password or PIN will be displayed at the webUI. Once mouse cursor moved away, the PIN/Password will be displayed as dot “.” as usual.

This feature ONLY works in HTTPS mode. Due to the insecurity of HTTP, PIN/Password will NOT be displayed. PIN/Password can ONLY be displayed in HTTPS mode.

For detailed information about GDS3710, please refer to User Manual and Resource Center:

- **GDS3710 User Manual:**
http://www.grandstream.com/sites/default/files/Resources/GDS3710_UserManual.pdf
- **HOW-TO Guide**
<http://www.grandstream.com/support/resources/?title=GDS3710>
- **HTTP API** documentation can be downloaded from here:
http://www.grandstream.com/sites/default/files/Resources/gds37xx_http_api.pdf

FIRMWARE VERSION 1.0.7.19

PRODUCT NAME

GDS3710 (*HW Supported: 1.2A, 1.3A, 1.3B, 1.5A, 1.6A, 1.7A*)

DATE

10/16/2020

SUMMARY OF UPDATE

The main purpose of this release is bug fixes and features enhancement.

Factory Reset is recommended if upgrading from very old firmware, or experiencing abnormal or missed configuration settings in the webUI, factory reset is MANDATORY. Please backup the configuration and data before factory reset and import back after reset.

This firmware would not be able to downgrade to version 1.0.3.X or below.

FIRMWARE APPLIES TO BELOW HW VERSION ONLY

| HW version | FW | Comments |
|----------------|-----|---------------------------|
| GDS3710 HW1.7A | YES | |
| GDS3710 HW1.6A | YES | |
| GDS3710 HW1.5A | YES | |
| GDS3710 HW1.3B | YES | Only support HTTP upgrade |
| GDS3710 HW1.3A | YES | Only support HTTP upgrade |
| GDS3710 HW1.2A | YES | Only support HTTP upgrade |

ENHANCEMENT

- Added Alarm Action triggering when illegal card swiped.
- Added Newfoundland/Canada time zone.
- Added Card Number limitation with maximum number to be **2147483647**.
- Improved security vulnerability.
- Added Secure Open Door with GDS37xx/GSC3570 Peering and door lock/strike wired to GSC3570 Alarm_Out port and controlled by GSC3570 (located inside) instead of GDS37xx (located outside).
- Added Web Relay ON/OFF URL configuration field for some 3rd party Web Relay Door Controlling.
- Set “RTSP password” and “GDSManager Configuration Password” initial value to be GDS37xx default random password.
- Enhanced partition to prevent device failure with doorbell blue light solid on.

BUG FIX

- Fixed file import failure when using exported .csv file format.
- Fixed Stream 3 video used in SIP call even Stream 2 configured.
- Fixed [Telefonica] TCP_SRV reregistered address error during call.
- Fixed NAPTR/SRV not used in DNS Mode when resolving the proxy server.
- Fixed cannot dial using Virtual Number.
- Fixed Local PIN (public, private, guest) Open Door working only once at very first input in OpenVPN.
- Fixed Direct IP Call from IP phones in the same LAN also get rejected when enable “Accept Incoming SIP from Proxy Only” to block ghost calls.
- Fixed LLDP/VLAN setting disappeared from webUI when choosing static IP address.
- Fixed ringing back tone played in GDS37xx side before the alarm call triggered by silent alarm or hostage code be answered.
- Fixed upgrade/downgrade via SSH CLI commands not working.
- Fixed more than 6 motion detection alarm region configured at same time via Firefox browser, saving the configuration will not work and the MD region configured will be lost.
- Fixed failed to restore factory default random password via special key combination.
- Fixed when abnormal open door happened, the siren/alarm should not stop unless the alarm call answered or correct open door PIN entered.

KNOWN ISSUES

- INVITE to an ICMP address, the doorbell still rings as normal.
- Remote device can hear custom doorbell ringtone about 1~2 seconds when answering the call.
- When SIP account is logged out, pressing the keyboard is abnormal.
- When SIP transport mode is TLS/TCP, remote door opening might fail occasionally.

NEW P-VALUE

| | |
|--------|--|
| P15440 | Door_System_Settings.Basic_Settings.Door_Relay_Options Value: 0/1/2. 0: Loacl Relay 1: Webrelay 2: GSC3570 Relay |
| P15441 | Door_System_Settings.Basic_Settings.Webrelay_ON_URL Type: String. Max.length = 1024 |
| P15447 | Door_System_Settings.Basic_Settings.Webrelay_OFF_URL Type: String. Max.length = 1024 |
| P15442 | Door_System_Settings.Basic_Settings. Webrelay_Username Type: String. Max.length = 128 |
| P15443 | Door_System_Settings.Basic_Settings. Webrelay_Password Type: String. Max.length = 128 |
| P15444 | Door_System_Settings.Basic_Settings.GSC3570_Account_to_Choose Value: 1/2/3/4 1: Account1 2: Account2 3: Account 4: Account4 |
| P15445 | Door_System_Settings.Basic_Settings.GSC3570_Phone_Number Type: String. Max.length = 128 |
| P15446 | Door_System_Settings.Basic_Settings.GSC3570_Password Type: String. Max.length = 128 |

UPDATED P-VALUE

| | |
|-----|---|
| P64 | Added Option 39 -- GMT-03:30 (Newfoundland) |
|-----|---|

NEW HTTP API:

- GET:[http|https]://<servername>/goform/config?cmd=get&type=door
- SET:[http|https]://<servername>/goform/config?cmd=set&P15440=<value>
- GET:[http|https]://<servername>/goform/config?cmd=get&type=door
- SET:[http|https]://<servername>/goform/config?cmd=set&P15441=<value>
- GET:[http|https]://<servername>/goform/config?cmd=get&type=door
- SET:[http|https]://<servername>/goform/config?cmd=set&P15447=<value>
- GET:[http|https]://<servername>/goform/config?cmd=get&type=door
- SET:[http|https]://<servername>/goform/config?cmd=set&P15442=<value>
- GET:[http|https]://<servername>/goform/config?cmd=get&type=door
- SET:[http|https]://<servername>/goform/config?cmd=set&P15443=<value>
- GET:[http|https]://<servername>/goform/config?cmd=get&type=door
- SET:[http|https]://<servername>/goform/config?cmd=set&P15444=<value>
- GET:[http|https]://<servername>/goform/config?cmd=get&type=door
- SET:[http|https]://<servername>/goform/config?cmd=set&P15445=<value>
- GET:[http|https]://<servername>/goform/config?cmd=get&type=door
- SET:[http|https]://<servername>/goform/config?cmd=set&P15446=<value>

Released HTTP API documentation can be downloaded from here:

http://www.grandstream.com/sites/default/files/Resources/gds37xx_http_api.pdf

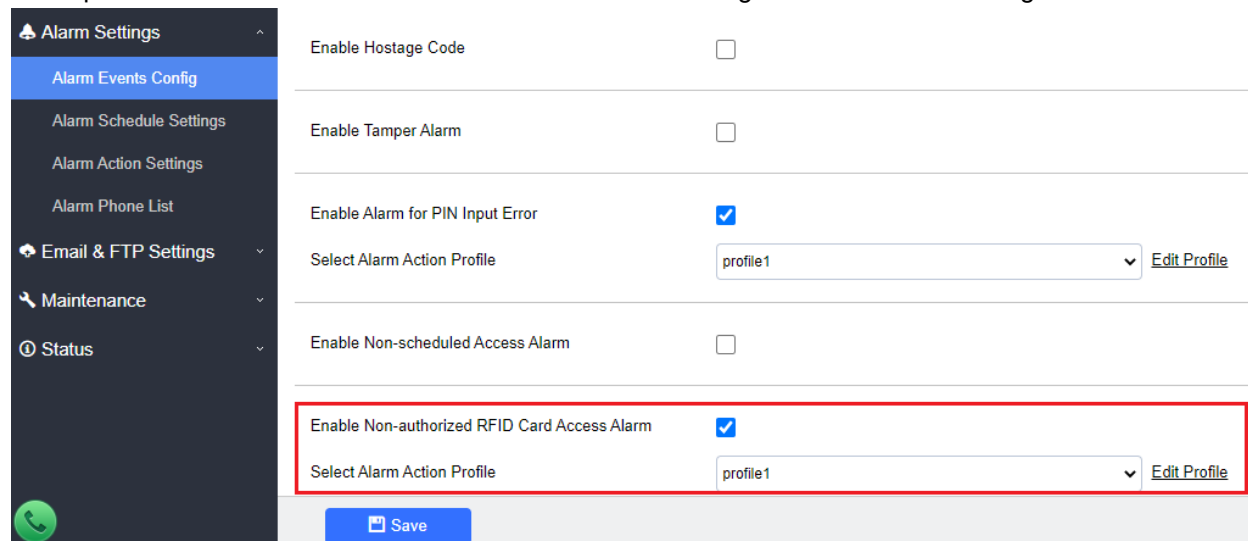
NEW FEATURES OVERVIEW

This section lists major new features or improvement and describes how to use them from the user's point of view.

ALARM ACTION WHEN ILLEGAL CARD SWIPED

- **Web Configuration**

This option can be found under device web UI → Alarm Settings → Alarm Event Config:



Alarm Settings

- Alarm Events Config
- Alarm Schedule Settings
- Alarm Action Settings
- Alarm Phone List

Email & FTP Settings

Maintenance

Status

Enable Hostage Code ☐

Enable Tamper Alarm ☐

Enable Alarm for PIN Input Error ☒

Select Alarm Action Profile profile1 [Edit Profile](#)

Enable Non-scheduled Access Alarm ☐

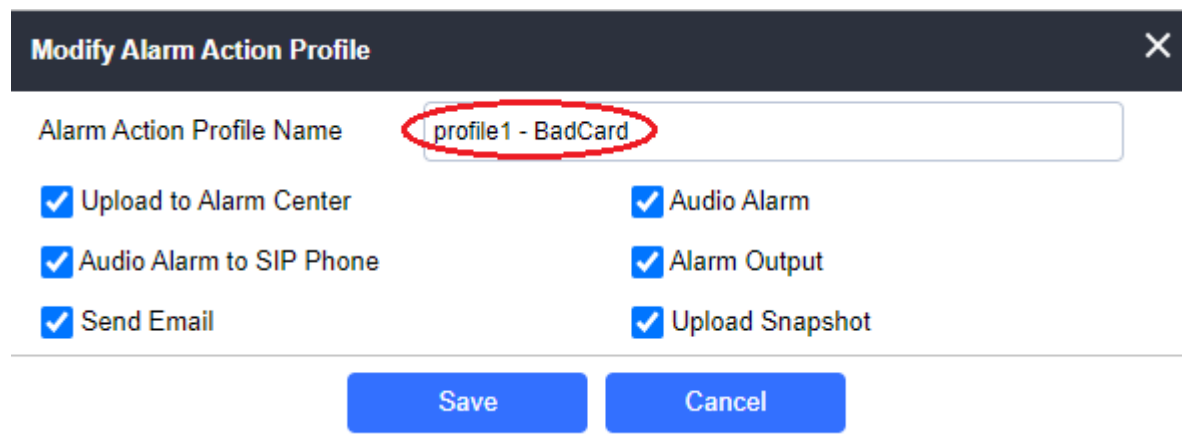
Enable Non-authorized RFID Card Access Alarm ☒

Select Alarm Action Profile profile1 [Edit Profile](#)

[Save](#)

- **Functionality**

This feature enhancement is requested by customers from field. By enable this feature, any illegal card swiped trying to access the door will trigger alarm based on user's configuration, like below:



Modify Alarm Action Profile

Alarm Action Profile Name profile1 - BadCard

☒ Upload to Alarm Center ☒ Audio Alarm

☒ Audio Alarm to SIP Phone ☒ Alarm Output

☒ Send Email ☒ Upload Snapshot

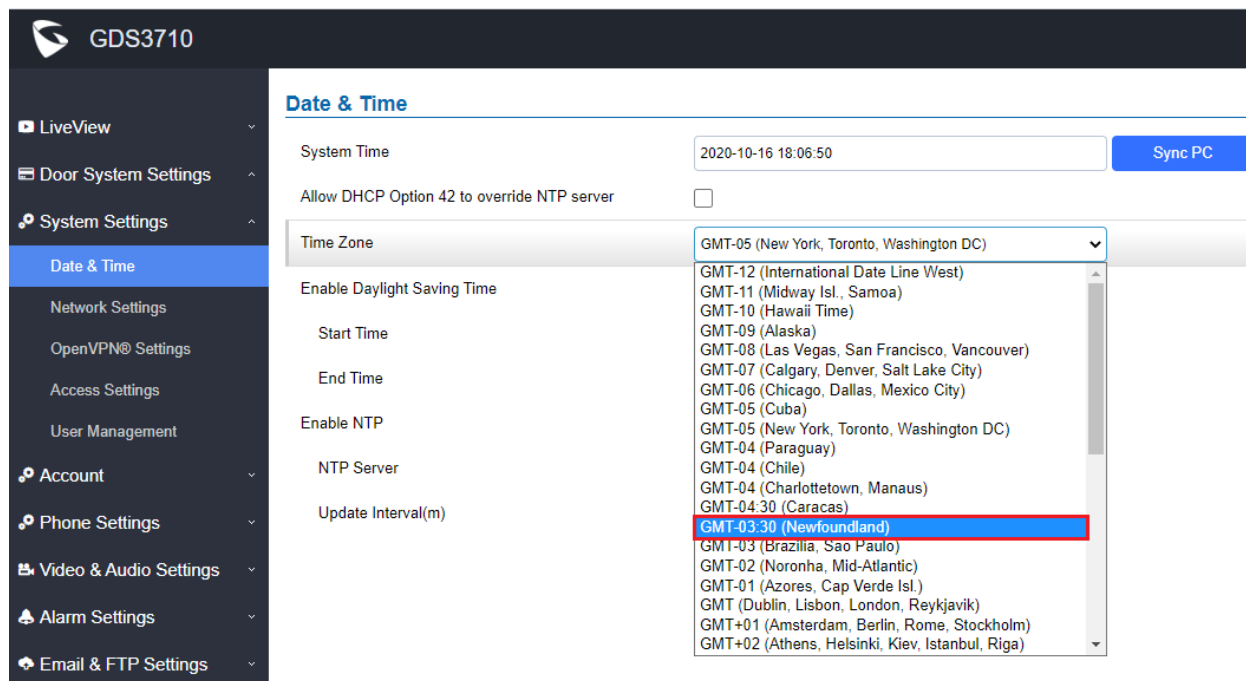
[Save](#) [Cancel](#)

User will get email, snapshot, etc., based on the Alarm Action Profile configured, to enhance the security of access control.

NEWFOUNDLAND/CANADA TIME ZONE

- **Web Configuration**

This option can be found under device web UI → System Settings → Date & Time → Time Zone:



GDS3710

Date & Time

System Time: 2020-10-16 18:06:50 Sync PC

Allow DHCP Option 42 to override NTP server: ☐

Time Zone: GMT-05 (New York, Toronto, Washington DC) ▼

Enable Daylight Saving Time: ☐

Start Time:

End Time:

Enable NTP: ☐

NTP Server:

Update Interval(m):

Time Zone List:

- GMT-12 (International Date Line West)
- GMT-11 (Midway Isl., Samoa)
- GMT-10 (Hawaii Time)
- GMT-09 (Alaska)
- GMT-08 (Las Vegas, San Francisco, Vancouver)
- GMT-07 (Calgary, Denver, Salt Lake City)
- GMT-06 (Chicago, Dallas, Mexico City)
- GMT-05 (Cuba)
- GMT-05 (New York, Toronto, Washington DC)
- GMT-04 (Paraguay)
- GMT-04 (Chile)
- GMT-04 (Charlottetown, Manaus)
- GMT-04:30 (Caracas)
- GMT-03:30 (Newfoundland)**
- GMT-03 (Brazilia, Sao Paulo)
- GMT-02 (Noronha, Mid-Atlantic)
- GMT-01 (Azores, Cap Verde Isl.)
- GMT (Dublin, Lisbon, London, Reykjavik)
- GMT+01 (Amsterdam, Berlin, Rome, Stockholm)
- GMT+02 (Athens, Helsinki, Kiev, Istanbul, Riga)

- **Functionality**

This feature is implemented based on request from Canadian customers located in this special time zone.

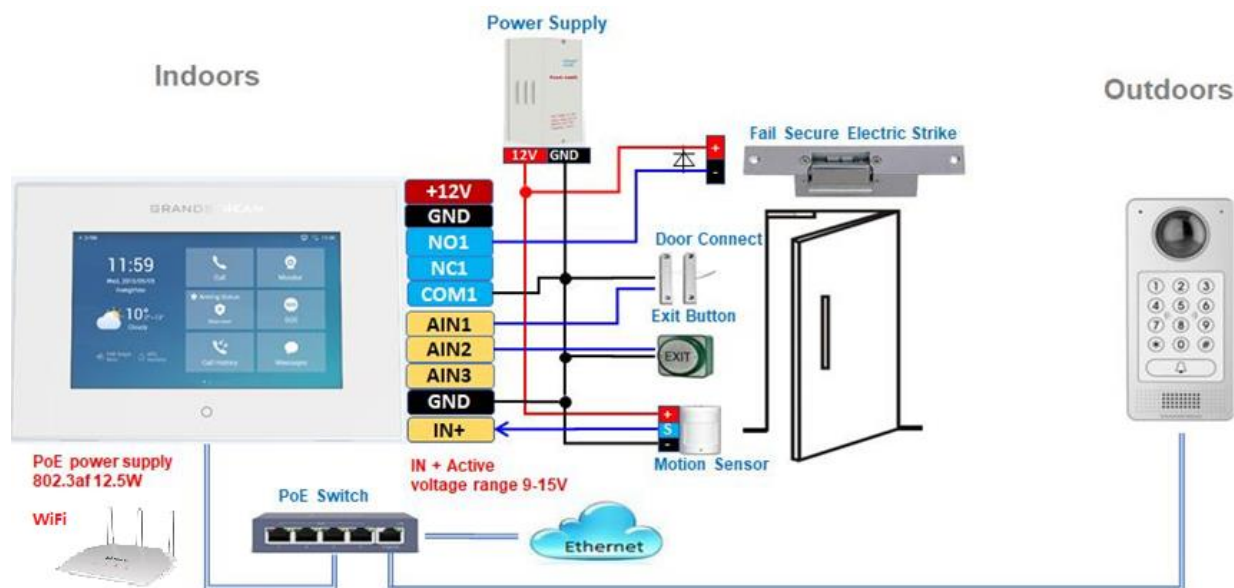
This feature can also be provisioned by ITSP service provider customers via using the P value and configuration template, as well as using UCM zero-configuration functionality.

GSC3570 SECURE OPEN DOOR VIA GDS37XX/GSC3570 PEERING

This secure open door new feature is a major enhancement to GDS37xx, but need to include GSC3570 to make it a whole solution. The GDS37xx/GSC3570 will be peering together in LAN/WAN via IP/SIP, the door lock/strike will be wired to GSC3570 Alarm_Out port and controlled by GSC3570 (located inside) instead of GDS37xx (located outside). This way the strike control is inside the building with enhanced security.

• Functionality

This application scene will be similar like below:



Minimum firmware required for this to work:

- Outdoor Device: GDS3710 (FW1.0.7.19) / GDS3705 (FW1.0.1.13)
- Indoor Device: GSC3570 (FW1.0.5.2)

The GDS37xx can be powered via PoE; the GSC3570 can connect to same network via PoE or Wi-Fi.

For open door combination with GSC3570 and GDS37xx, if GSC3570 needs to control multiple GDS37xx, it has to use SIP and the related GDS37xx will control the strike/lock. The different GDS37xx doorbell call will have "One Button Open Door" displayed when in "Preview" (early media support) or when call established. The GSC3570 user will press the virtual button on touch screen to remotely open the door controlled by the related GDS37xx. There is no door limitation for such usage but only ONE DOOR can be opened at one time. It is just a SIP call open door application, but strike/lock control circuit is located outdoor.

For "Secure Open Door", the GSC3570 is peering with GDS37xx. The GSC3570 controlling the relay/strike/lock from inside the building (Unlike GDS37xx installed outside), but only ONE door can be controlled because GSC3570 only has one Relay Control circuit build in.

This peering can be via LAN/WAN but LAN is recommended and actually most of the application scene are in LAN environment because most likely the GSC3570 and GDS37xx are in the same building.

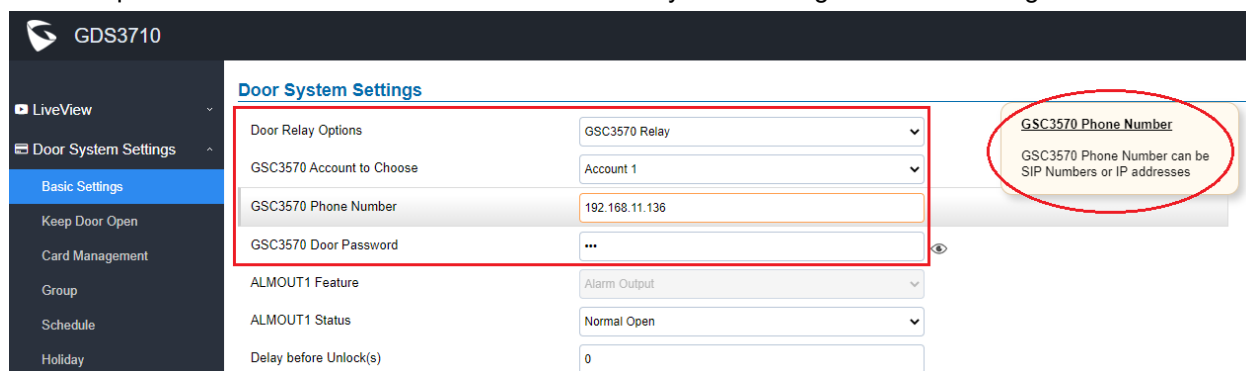
Although SIP/UCM over Internet/WAN also works, it is recommended to use static IP if the GSC3570 (inside) and GDS37xx (outside) are at same location in the same LAN. This setup is much simple and reliable in case there is network outage like Internet/UCM is down.

For the GSC3570 and GDS37xx peering, it can be used via SIP only (Cloud or UCM); IP only (No SIP proxy or UCM but static IP address) and Mixed (SIP and fallback to IP if Proxy failed).

• Web Configuration

GDS3710: (FW: 1.0.7.19 or above)

This setup can be found under device web UI → Door System Settings → Basic Settings:



Door System Settings

Door Relay Options: GSC3570 Relay

GSC3570 Account to Choose: Account 1

GSC3570 Phone Number: 192.168.11.136

GSC3570 Door Password: ...

ALMOUT1 Feature: Alarm Output

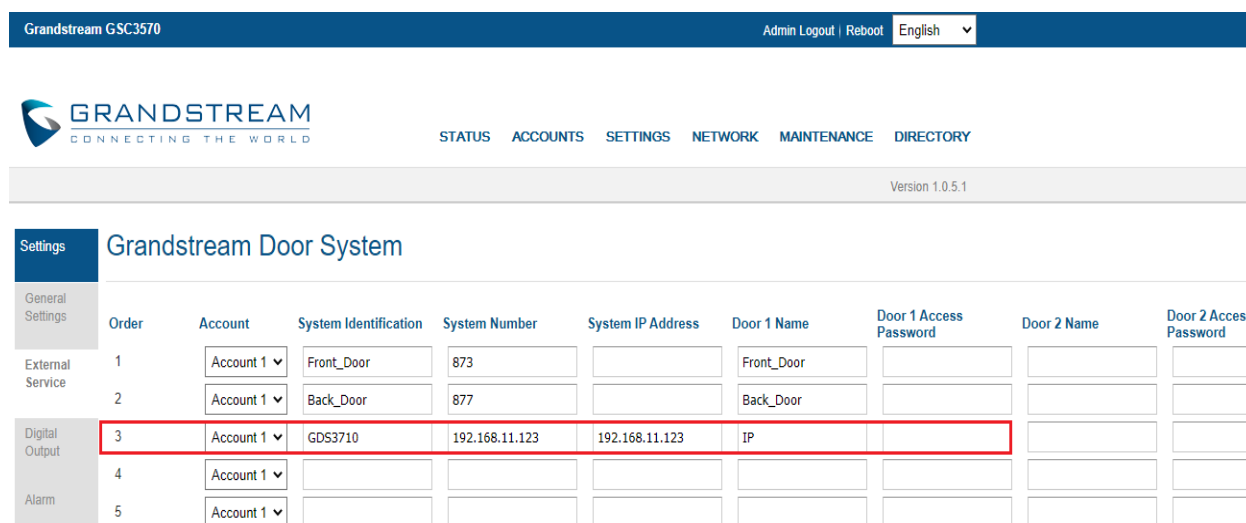
ALMOUT1 Status: Normal Open

Delay before Unlock(s): 0

GSC3570 Phone Number
GSC3570 Phone Number can be SIP Numbers or IP addresses

GSC3570: (FW: 1.0.5.2 or above)

The GSC3570 side also need to be configured according, like below:



Grandstream GSC3570 Admin Logout | Reboot English

GRANDSTREAM STATUS ACCOUNTS SETTINGS NETWORK MAINTENANCE DIRECTORY

Version 1.0.5.1

Settings Grandstream Door System

| | Order | Account | System Identification | System Number | System IP Address | Door 1 Name | Door 1 Access Password | Door 2 Name | Door 2 Access Password |
|------------------|-------|-----------|-----------------------|----------------|-------------------|-------------|------------------------|-------------|------------------------|
| External Service | 1 | Account 1 | Front_Door | 873 | | Front_Door | | | |
| | 2 | Account 1 | Back_Door | 877 | | Back_Door | | | |
| Digital Output | 3 | Account 1 | GDS3710 | 192.168.11.123 | 192.168.11.123 | IP | | | |
| Alarm | 4 | Account 1 | | | | | | | |
| | 5 | Account 1 | | | | | | | |

Settings

- General Settings
- External Service
- Digital Output
- Alarm
- SOS
- IPC
- Call Features
- Preferences

Digital Output

| | |
|---------------------|----------------|
| Digital Output | To door ▼ |
| Account | Account 1 ▼ |
| System Number | 8606 |
| System IP Address | 192.168.11.123 |
| Password | ... |
| Unlock holding time | 3 |

replace SIP extension with IP address
if no SIP proxy

Save Save and Apply Reset

If the solution/integration is using static IP address without SIP Proxy, all the devices involved (GDS/GSC/IP Phone) should choose “NAT Traversal” to “No” and should NOT “Use Random Port”, otherwise will have problem of ghost call (SIP signaling working but NO media).

Grandstream GSC3570

Accounts

- Account 1
- Account 2
- General Settings
- Dialplan
- Network Settings**
- SIP Settings
- Codec Settings
- Call Settings
- Intercom Settings
- Account 3
- Account 4
- Account Swap

Network Settings

| | |
|--------------------|---|
| DNS Mode | A Record ▼ |
| Primary IP | |
| Backup IP 1 | |
| Backup IP 2 | |
| NAT Traversal | No ▼ |
| UPnP NAT Traversal | <input checked="" type="radio"/> No <input type="radio"/> Yes |
| Proxy-Require | |

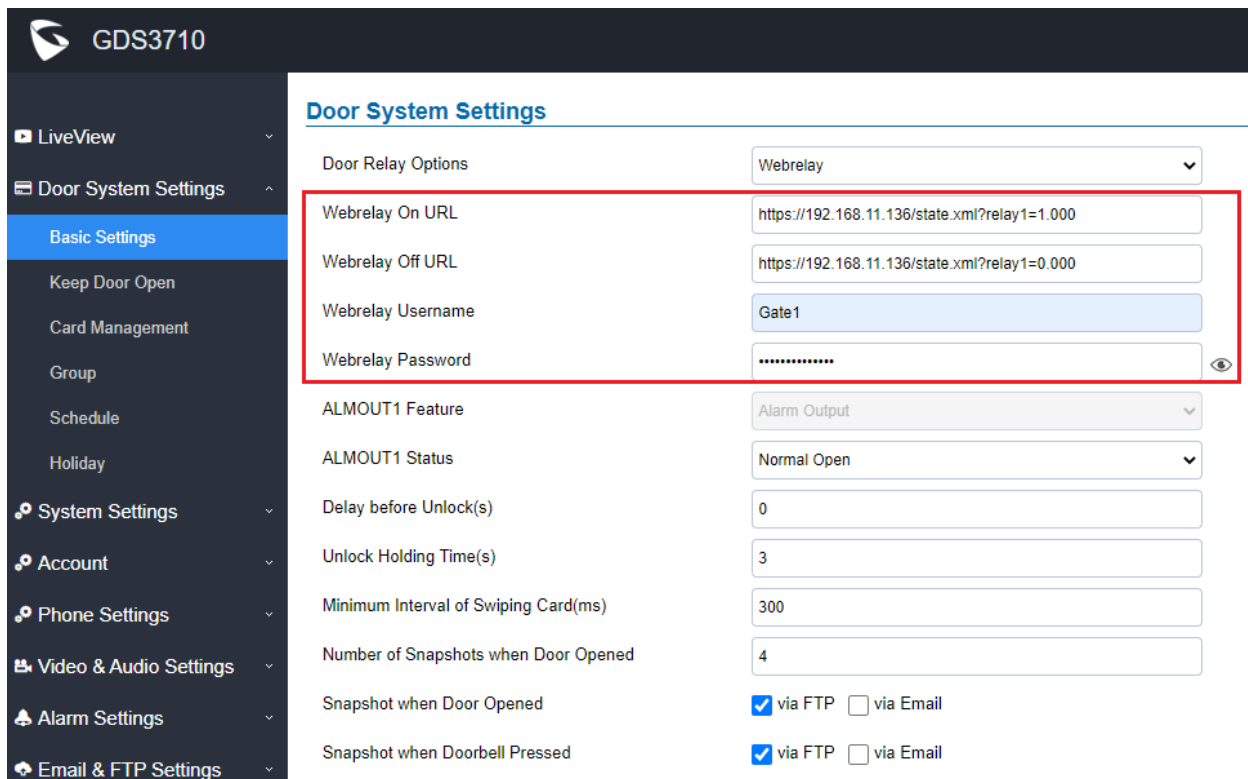
Save Save and Apply Reset

The IP phone or GSC3570 can use any empty SIP account, meaning it can be mixed if Account 1 registered to UCM/Proxy and Account 2 (blank) to use IP (but the account has to be configured as “Active”).

ENHANCED OPEN DOOR VIA 3RD PARTY WEBRELAY

- Web Configuration**

This option can be found under device web UI → Door System Settings → Basic Settings:



GDS3710

Door System Settings

Door Relay Options: Webrelay

Webrelay On URL: https://192.168.11.136/state.xml?relay1=1.000

Webrelay Off URL: https://192.168.11.136/state.xml?relay1=0.000

Webrelay Username: Gate1

Webrelay Password: *****

ALMOUT1 Feature: Alarm Output

ALMOUT1 Status: Normal Open

Delay before Unlock(s): 0

Unlock Holding Time(s): 3

Minimum Interval of Swiping Card(ms): 300

Number of Snapshots when Door Opened: 4

Snapshot when Door Opened: ☒ via FTP ☐ via Email

Snapshot when Doorbell Pressed: ☒ via FTP ☐ via Email

- Functionality**

This feature enhancement is response to field request to integration with 3rd party Webrelay controller, to install the relay controller inside the build to enhance the security or apply in some industry application solution.

Now there are two Webrelay URL fields available, with On or Off URL command allowed or other usage URL command allowed. Also allow Username and Password configured if the 3rd party Webrelay requiring this security feature.

If some 3rd party Webrelay only support one URL command, then just leave another Off URL blank, or put whatever there as long as it is NOT a URL command.

- 3rd Party Webrelay**

When Webrelay is selected, customers need to continue configure the Webrelay IP address or domain name, together with credentials like Username and Password, as well as the URL commands used by the 3rd party Webrelay.

When legal open door event happened, the configured web relay will get the communication from GDS3710, and will operate the strike to open door for the authenticated open door request. Or use that command to operate other industry application.

In web relay mode, the strike is wired to the web relay controller device.

The correct URL command, please refer to related 3rd party Webrelay User Manual or related documentation for details.

For more details about 3rd party Webrelay, please refer to below URL to get more information:

<https://www.controlbyweb.com/webrelay/> (Single/Dual/Quad, etc.)

<https://www.barix.com/barionet/> (Universal programable I/O device)

For detailed information about GDS3710, please refer to User Manual and Resource Center:

- **GDS3710 User Manual:**
http://www.grandstream.com/sites/default/files/Resources/GDS3710_UserManual.pdf
- **HOW-TO Guide**
<http://www.grandstream.com/support/resources/?title=GDS3710>
- **HTTP API** documentation can be downloaded from here:
http://www.grandstream.com/sites/default/files/Resources/gds37xx_http_api.pdf

FIRMWARE VERSION 1.0.7.14

PRODUCT NAME

GDS3710 (*HW Supported: 1.2A, 1.3A, 1.3B, 1.5A, 1.6A, 1.7A*)

DATE

07/10/2020

SUMMARY OF UPDATE

The main purpose of this release is bug fixes and features enhancement.

Factory Reset is recommended if upgrading from very old firmware, or experiencing abnormal webUI or missing parameters in the GUI, factory reset is mandatory. Please backup the configuration and data before factory reset and import back after reset.

This firmware would not be able to downgrade to version 1.0.3.X or below.

FIRMWARE APPLIES TO BELOW HW VERSION ONLY

| HW version | FW | Comments |
|----------------|-----|---------------------------|
| GDS3710 HW1.7A | YES | |
| GDS3710 HW1.6A | YES | |
| GDS3710 HW1.5A | YES | |
| GDS3710 HW1.3A | YES | Only support HTTP upgrade |
| GDS3710 HW1.3B | YES | Only support HTTP upgrade |
| GDS3710 HW1.2A | YES | Only support HTTP upgrade |

ENHANCEMENT

- Added OpenVPN support
- Added call termination button in the webUI
- Added ability to provision Card Management Users [Telefonica]
- Added displaying “Unauthorized door opening attempt” in the Event Log when illegal card used
- Added reboot/resync device via SIP Notify
- Added forcing password change after logging in via default password initially
- Added support “UserName” in HTTP Event Notification
- Added support for open door via Webrelay
- Added option to enable PIN/Password display

BUG FIX

- Fixed anonymous MJPEG stream viewing not function in “Basic” mode.
- Fixed IP peering call only use Account 1 to call.
- Fixed doorbell set parallel hunting door opened by one but other devices in the group still ringing.
- Fixed keypad blue light time interval not working when period is from night to morning.
- Fixed keypad white light will be off after call or PIN input when blue keypad light is set to on.
- Fixed not checking the full Whitelist numbers.
- Optimized and improved the delay of live preview in the supported browsers like Chrome and Firefox.
- Fixed as callee will not do stream negotiation.
- Fixed choosing “.gs” format to export data will get error “no data”.
- Fixed download CFG file in HTTPS mode may cause the device restart the web continuously.
- Fixed failed to upload custom ring tone.
- Fixed device failed sending request to secondary proxy if the primary proxy not responding.
- Fixed importing revised card information will not update in already existed cards.
- Fixed editing Motion Detection Region in some browser failed to save correctly.
- Fixed doorbell number is IP address the call cannot establish normally in Telefonica Mode.

KNOWN ISSUES

- INVITE to an ICMP address, the doorbell still rings as normal.
- Remote device can hear custom doorbell ringtone about 1~2 seconds when answering the call.
- When SIP account is logged out, pressing the keyboard is abnormal.
- When SIP transport mode is TLS/TCP, remote door opening might fail occasionally.

NEW P-VALUE

| | |
|--------|--|
| P15514 | System_Settings.Access_Settings.Enable_PIN_Password_Display_HTTPS Value: 0 / 1. 0: Disable; 1: Enable. |
| P15440 | Door_System_Settings.Basic_Settings.Door_Relay_Options Value: 0 / 1. 0: Local Relay 1: WebRelay |
| P15441 | Door_System_Settings.Basic_Settings.Webrelay_IP_Address Type: String. Max.length = 255 |
| P15442 | Door_System_Settings.Basic_Settings.Webrelay_Username Type: String. Max.length = 128 |
| P15443 | Door_System_Settings.Basic_Settings.Webrelay_Password Type: String. Max.length = 128 |
| P7050 | System_Settings.OpenVPN® Settings.Openvpn_Enable Value: 0 / 1. 0: Disable 1: Enable) |
| P7051 | System_Settings.OpenVPN® Settings.Openvpn_Server_Address Type: String. Max.length = 256 |
| P7052 | System_Settings.OpenVPN® Settings.Openvpn_Port Value: 0 ~ 65535 |
| P2912 | System_Settings.OpenVPN® Settings.Openvpn_Transport Value: 0 / 1. 0: UDP 1: TCP |
| P9902 | System_Settings.OpenVPN® Settings.Openvpn_CA Type: String. Max length = 8192 |
| P9903 | System_Settings.OpenVPN® Settings.Openvpn_Client_Certificate Type: String. Max.length = 8192 |
| P9904 | System_Settings.OpenVPN® Settings.Openvpn_Client_Key Type: String. Max.length = 8192 |
| P8394 | System_Settings.OpenVPN® Settings.Openvpn_Username Type: String. Max.length = 256 |
| P8395 | System_Settings.OpenVPN® Settings.Openvpn_Password Type: String. Max.length = 256 |
| P8396 | System_Settings.OpenVPN® Settings.Openvpn_Cipher_Method Value: 0/1/2/3 0: Blowfish; 1: AES-128; 2: AES-256; 3: Triple-DES |
| P8460 | System_Settings.OpenVPN® Settings.Additional_Options Type: String. Max.length = 1024 |
| P4428 | Maintenance.Upgrade.Disable_SIP_NOTIFY_Authentication Value: 0 / 1. 0: Disable 1: Enable) |

NEW HTTP API:

- **P15514**
GET:[http|https]://<servername>/goform/config?cmd=get&type=access
SET:[http|https]://<servername>/goform/config?cmd=set&P15514=<value>
- **P15440/ P15441/ P15442/ P15443**
GET:[http|https]://<servername>/goform/config?cmd=get&type=door
SET:[http|https]://<servername>/goform/config?cmd=set&Pxxx=<value>
- **P7050/ P7051/ P7052/ P2912/ P8396/ P8394/ P8395/ P8460**
GET:[http|https]://<servername>/goform/config?cmd=get&type=openvpn
SET:[http|https]://<servername>/goform/config?cmd=set&Pxxx=<value>
- **P9902/ P9903/ P9904**
GET:[http|https]://<servername>/goform/config?cmd=get&type=openvpn
UPLOAD:[http|https]://<servername>/goform/config?cmd=upload&type=4&index=x (x=0/1/2)
DEL:[http|https]://<servername>/goform/config?cmd=del&openvpn=x (x=0/1/2)
- **P4428**
GET:[http|https]://<servername>/goform/config?cmd=get&type=upgrade
SET:[http|https]://<servername>/goform/config?cmd=set&Pxxx=<value>

Released HTTP API documentation can be downloaded from here:

http://www.grandstream.com/sites/default/files/Resources/gds37xx_http_api.pdf

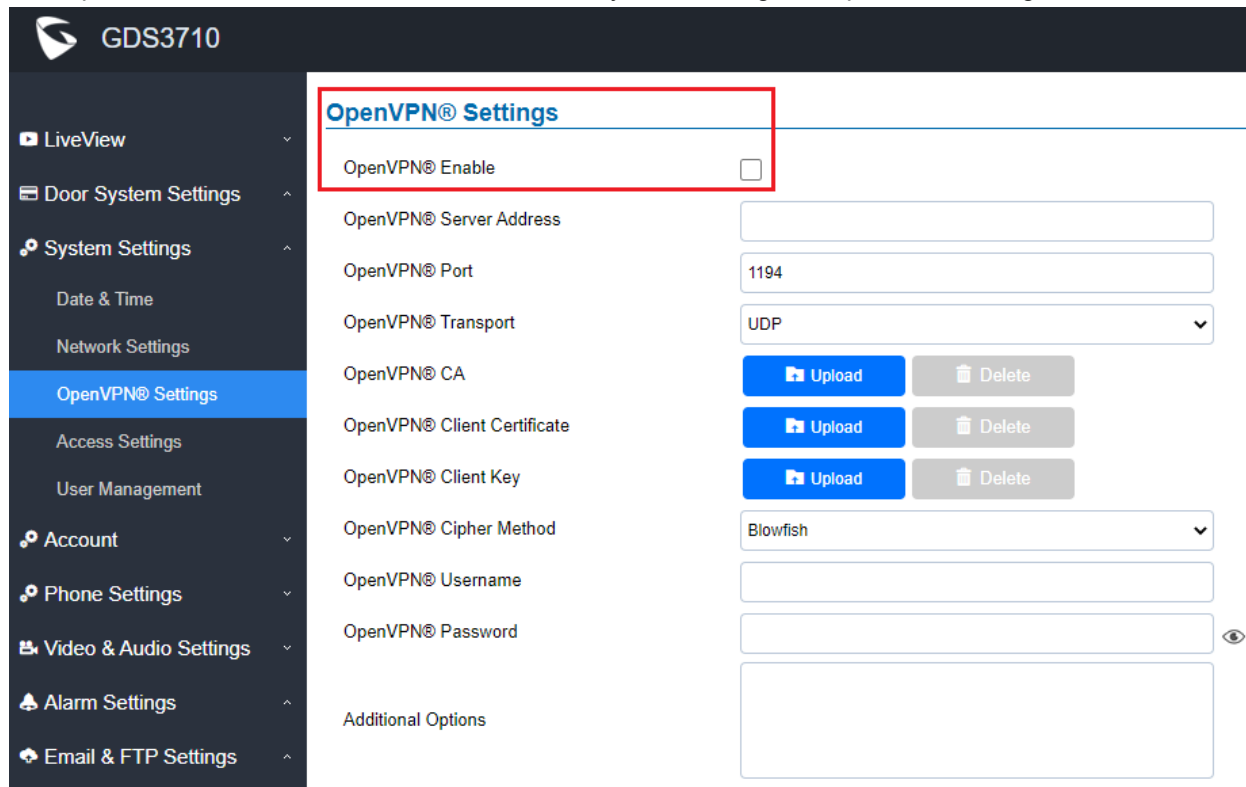
NEW FEATURES OVERVIEW

This section lists major new features or improvement and describes how to use them from the user's point of view.

OPEN VPN SUPPORT

- **Web Configuration**

This option can be found under device web UI → System Settings → OpenVPN Settings:



The screenshot shows the web interface for a Grandstream GDS3710 device. On the left is a navigation menu with options like LiveView, Door System Settings, System Settings, and OpenVPN® Settings (which is currently selected). The main area displays the 'OpenVPN® Settings' page. At the top, the 'OpenVPN® Enable' checkbox is checked and highlighted with a red rectangular box. Below this are various configuration fields: OpenVPN® Server Address, OpenVPN® Port (set to 1194), OpenVPN® Transport (set to UDP), OpenVPN® CA, OpenVPN® Client Certificate, OpenVPN® Client Key, OpenVPN® Cipher Method (set to Blowfish), OpenVPN® Username, OpenVPN® Password, and an Additional Options section.

- **Functionality**

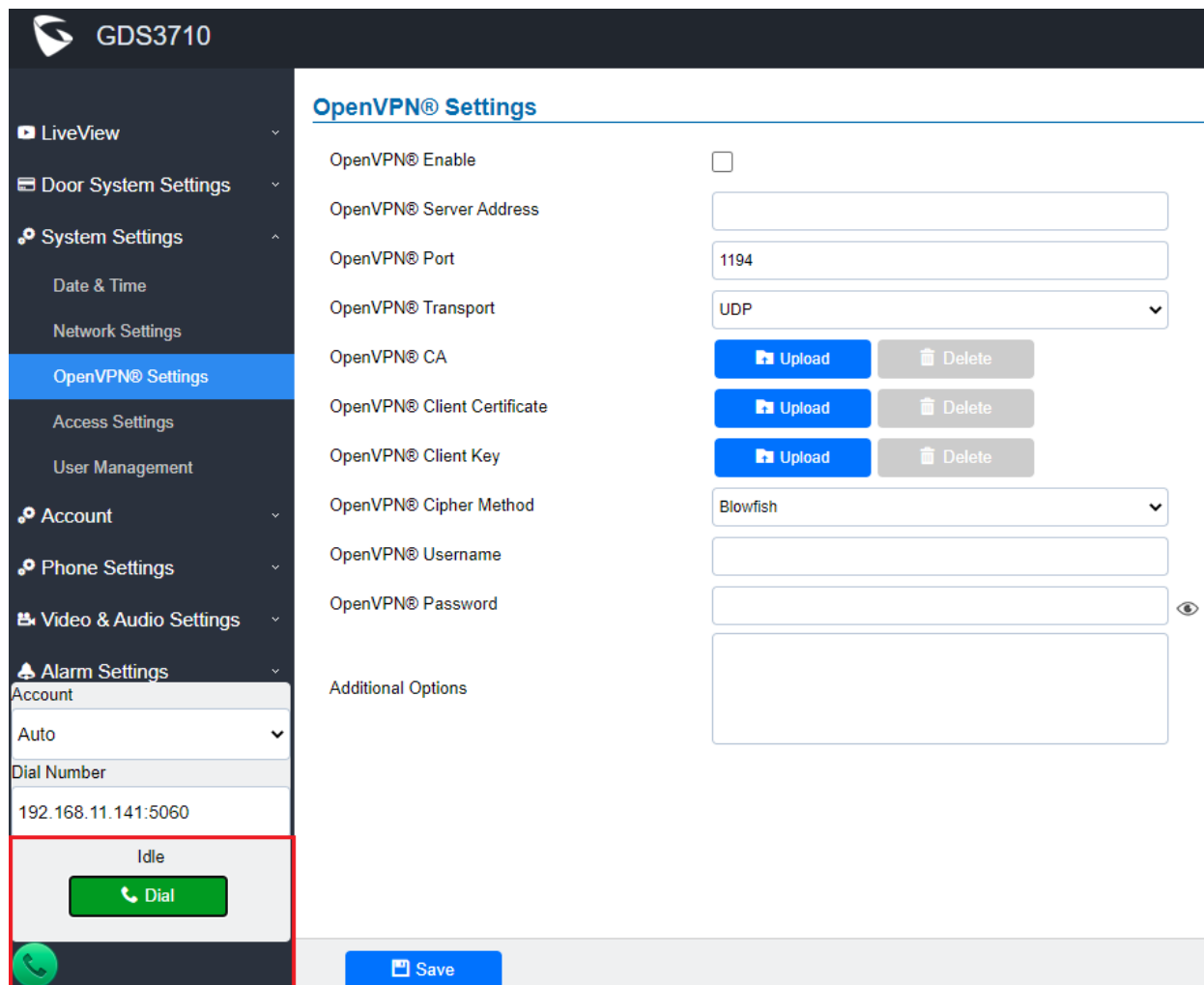
This feature enhancement will allow users to configure OpenVPN and connect the device to VPN network, so the device can be access and managed via VPN network.

This is very useful for enterprise customers. This feature is implemented based on request from business and service provider customers.

CALL TERMINATION BUTTON IN WEBUI

- **Web Configuration**

This option can be found at the lower left corner of the screen after logged into the device's webUI:



GDS3710

OpenVPN® Settings

OpenVPN® Enable ☐

OpenVPN® Server Address

OpenVPN® Port

OpenVPN® Transport

OpenVPN® CA

OpenVPN® Client Certificate

OpenVPN® Client Key

OpenVPN® Cipher Method

OpenVPN® Username

OpenVPN® Password


Additional Options

Account

Account

Dial Number

Idle


GDS3710

LiveView

Door System Settings

Basic Settings

Keep Door Open

Card Management

Group

Schedule

Holiday

System Settings

Account

Phone Settings

Account

Auto

Dial Number

192.168.11.141:5060

Connected

End Call

Light Settings

Enable Key Blue Light

Enable Background Light

Doorbell Blue Light On/Off Time Interval Settings

Enable Doorbell Blue Light

Keypad Blue Light On/Off Time Interval Settings

Enable Keypad Blue Light

Card and PIN open door schedule configuration module

Central Mode

Key Tone Setting

Key Tone Type

Default

Wiegand Settings

Enable Wiegand Input

Wiegand Output

Disabled

Save

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- Functionality

This feature is implemented based on request from ITSP customers, as well as other customers in field.

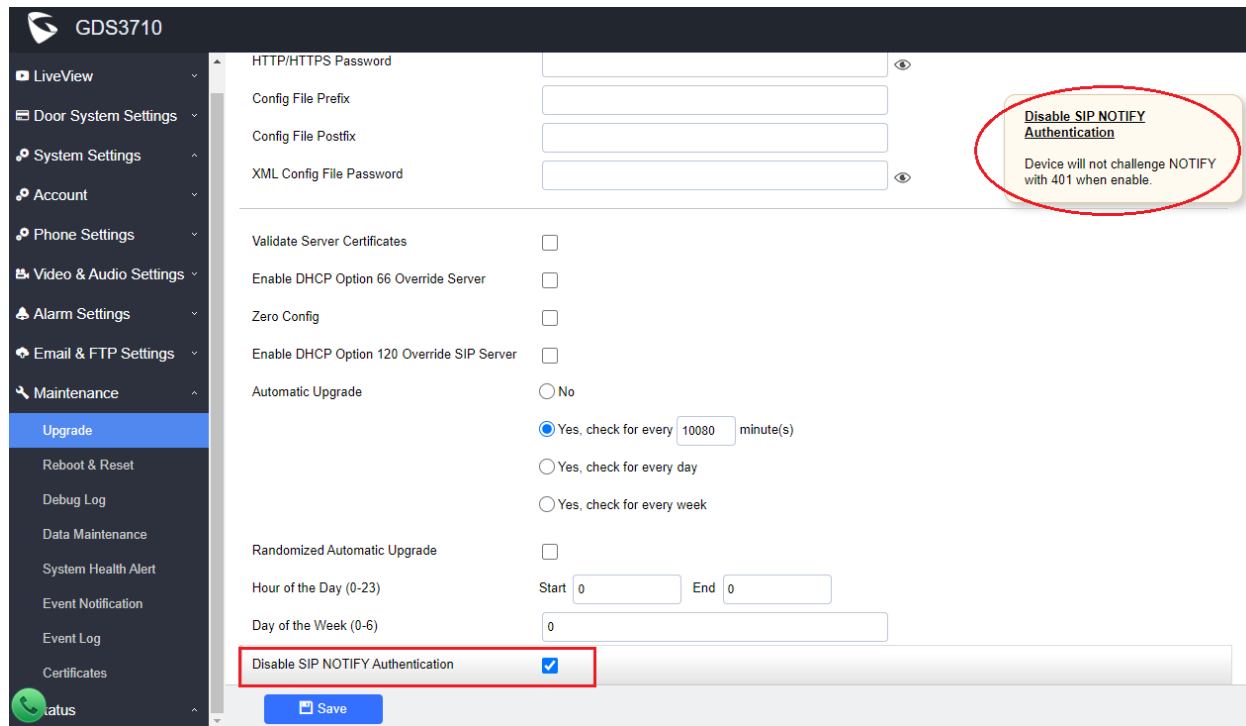
Previously there is a phone icon will allow user to make a call and hand up a call. The icon is “Green” when device is “idle” and “Red” when device is busy.

Adding this “End Call” icon will improve and make the call process UI more user friendly.

REBOOT/RESYNC VIA SIP NOTIFY

- Web Configuration**

This option can be found under device web UI → Maintenance → Upgrade:



GDS3710

- LiveView
- Door System Settings
- System Settings
- Account
- Phone Settings
- Video & Audio Settings
- Alarm Settings
- Email & FTP Settings
- Maintenance
 - Upgrade**
 - Reboot & Reset
 - Debug Log
 - Data Maintenance
 - System Health Alert
 - Event Notification
 - Event Log
 - Certificates
 - Status

HTTP/HTTPS Password

Config File Prefix

Config File Postfix

XML Config File Password

Validate Server Certificates ☐

Enable DHCP Option 66 Override Server ☐

Zero Config ☐

Enable DHCP Option 120 Override SIP Server ☐

Automatic Upgrade ☐ No

☒ Yes, check for every minute(s)

☐ Yes, check for every day

☐ Yes, check for every week

Randomized Automatic Upgrade ☐

Hour of the Day (0-23) Start End

Day of the Week (0-6)

Disable SIP NOTIFY Authentication ☒

Disable SIP NOTIFY Authentication

Device will not challenge NOTIFY with 401 when enable.

- Functionality**

For security concern, by default this feature is not enabled. If user check and disable this SIP NOTIFY feature, the device will reboot and resync with SIP proxy once get the SIP message.

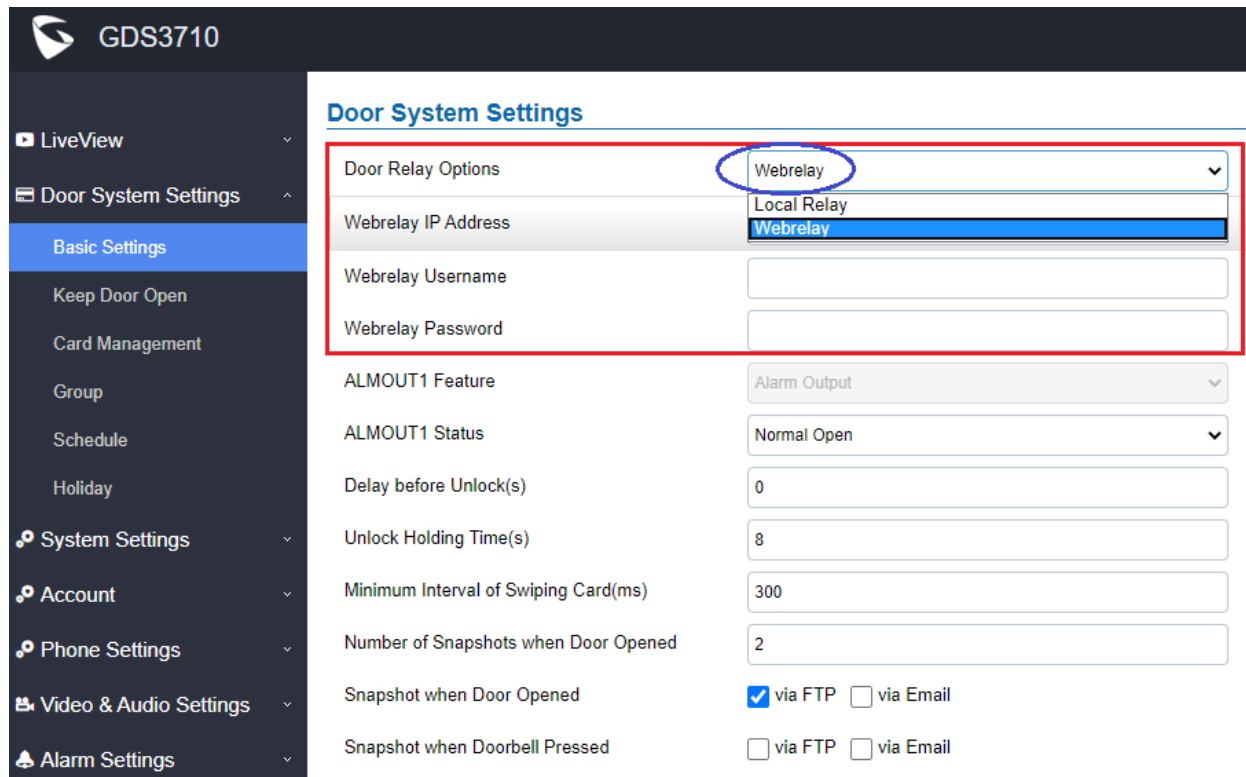
This feature is enabled by meeting the requirement from field. Lots of system administrators and integrators want this feature to upgrade firmware in controlled status, or reboot the device by specified time to improve the stability and reliability of the device.

This feature is very useful for enterprise customers. Users who use this feature need to understand the security risk involved to enable this feature.

OPEN DOOR VIA WEBRELAY

- **Web Configuration**

This option can be found under device web UI → Door System Settings → Basic Settings:



GDS3710

Door System Settings

Basic Settings

Door Relay Options: **Webrelay** (selected)

Webrelay IP Address: **Local Relay** (selected)

Webrelay Username: **Webrelay** (selected)

Webrelay Password:

ALMOUT1 Feature: Alarm Output

ALMOUT1 Status: Normal Open

Delay before Unlock(s): 0

Unlock Holding Time(s): 8

Minimum Interval of Swiping Card(ms): 300

Number of Snapshots when Door Opened: 2

Snapshot when Door Opened: ☒ via FTP ☐ via Email

Snapshot when Doorbell Pressed: ☐ via FTP ☐ via Email

- **Functionality**

This feature enhancement is response to field request to integration with 3rd party web relay controller, to install the relay controller inside the build to enhance the security.

When log into the device, there is a new option called “Door Relay Options”. There are two choices in the pull-down selection: Local Relay, Webrelay.

- **Local Relay**

Local Relay is the GDS3710 controlling the relay. The strike is wired into the COM2 or COM1 port of the GDS3710 depending on 1 door or 2 door need to be controlled.

- **Webrelay**

When Webrelay is selected, customers need to continue configure the web relay IP address or domain name, together with credentials like Username and Password. When legal open door event happened, the configured web relay will get the communication from GDS3710, and will operate the strike to open door for the authenticated open door request.

In web relay mode, the strike is wired to the web relay controller device.

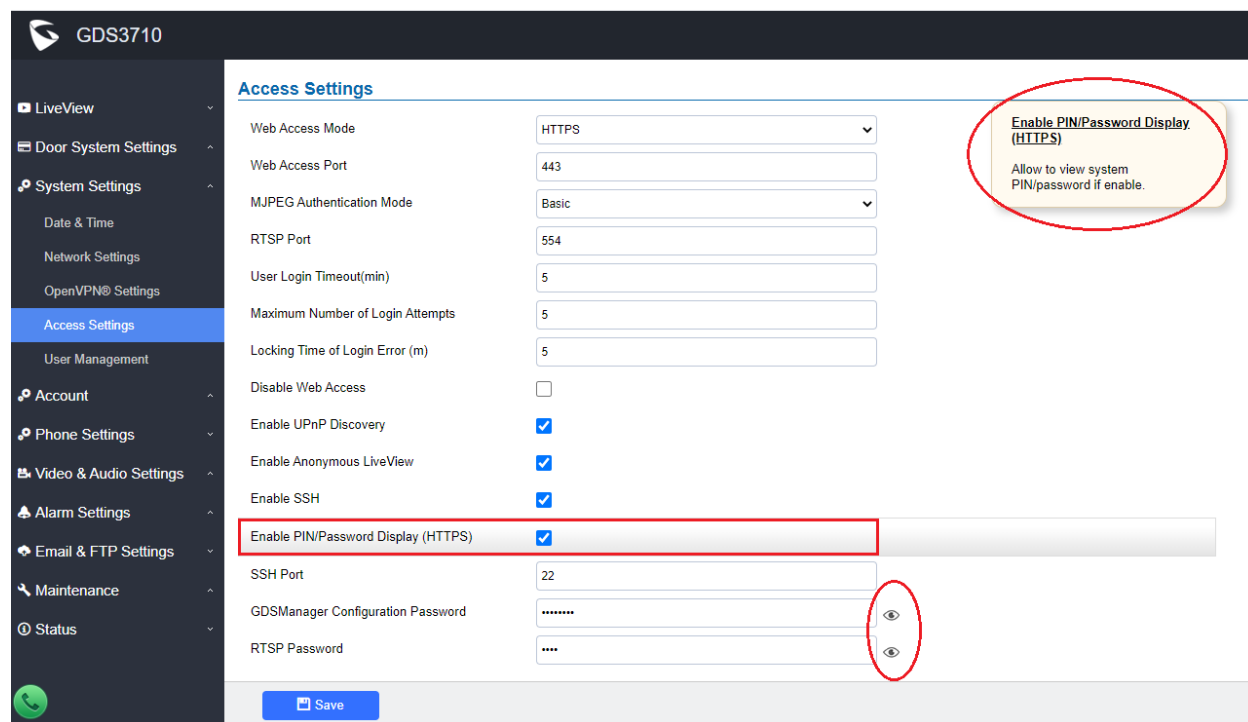
For more details about web relay, please refer to below URL to get more information:

<https://www.controlbyweb.com/webrelay/>

ENABLE PIN/PASSWORD DISPLAY

- Web Configuration**

This option can be found under device web UI → System Settings → Access Settings:



- Functionality**

This feature is adding back upon request from field.

By default, this feature is disabled because ITSP or service provider do NOT want the PIN or password to be able to see by users.

But, some users, especially system administrators or system integrators want to see the password or PIN during the installation or device maintenance process. Now they can enable this feature, and “Click and Hole” the small “eye” icon on the right of the parameter field to see the previously hidden PIN or password, given them the convenience.

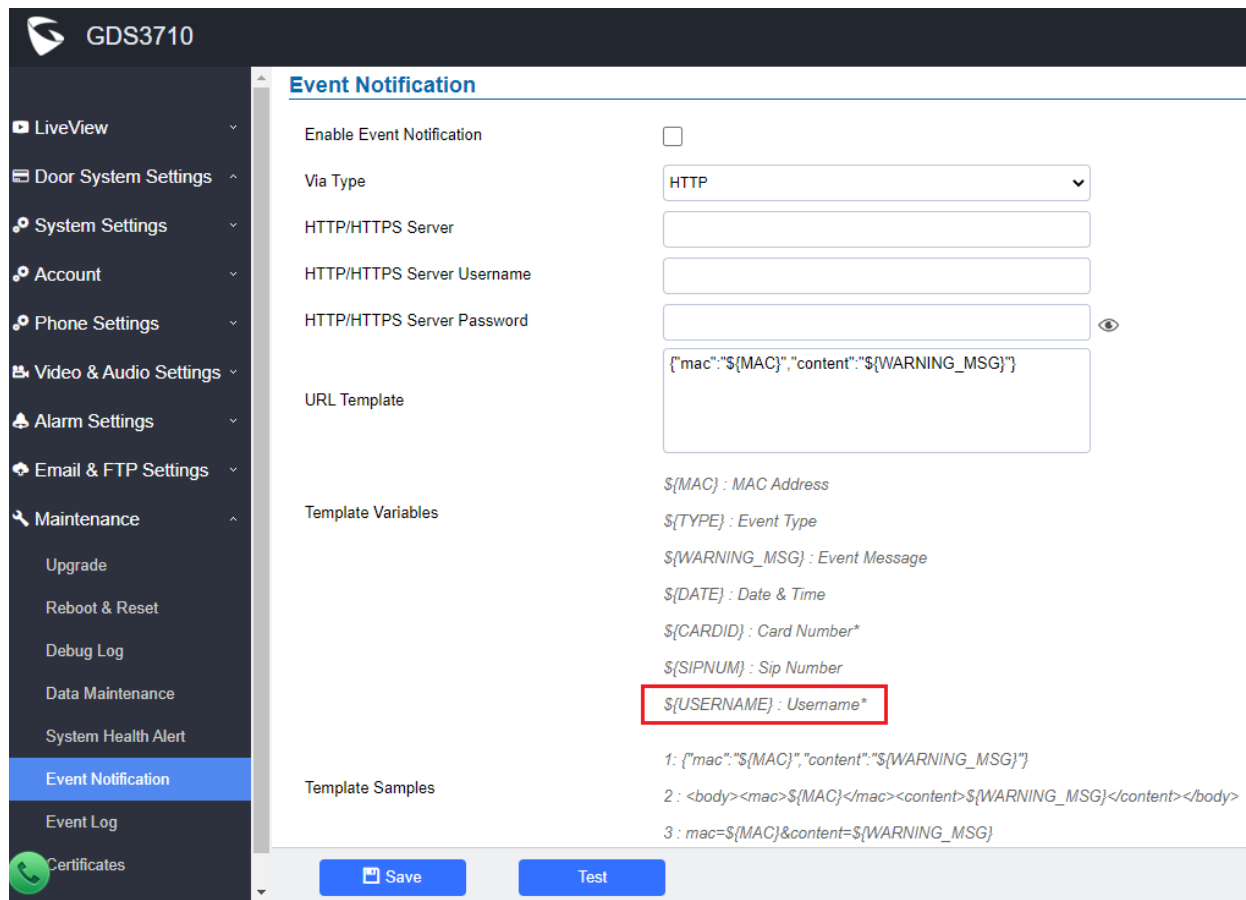
It is strongly recommended system administrator or system integrators to disable this feature once finished the installation and maintenance, for security purpose.

This is very useful for enterprise customers. This feature is implemented previously but removed due to ITSP customer’s request. But put back to meet the requirement of other customers like system administrator or system integrators, for their convenience.

SUPPORT “USERNAME” IN HTTP EVENT NOTIFICATION

- **Web Configuration**

This option can be found under device web UI → Maintenance → Event Notification:



The screenshot shows the web configuration interface for a GDS3710 device. The left sidebar contains a menu with options: LiveView, Door System Settings, System Settings, Account, Phone Settings, Video & Audio Settings, Alarm Settings, Email & FTP Settings, Maintenance (selected), Upgrade, Reboot & Reset, Debug Log, Data Maintenance, System Health Alert, Event Notification (highlighted), Event Log, and Certificates. The main content area is titled "Event Notification" and includes the following settings:

- Enable Event Notification:** A checkbox that is currently unchecked.
- Via Type:** A dropdown menu set to "HTTP".
- HTTP/HTTPS Server:** An empty text input field.
- HTTP/HTTPS Server Username:** An empty text input field.
- HTTP/HTTPS Server Password:** An empty text input field with a toggle icon on the right.
- URL Template:** A text area containing the template: `{"mac":"${MAC}","content":"${WARNING_MSG}"}`.
- Template Variables:** A list of variables:
 - `${MAC}` : MAC Address
 - `${TYPE}` : Event Type
 - `${WARNING_MSG}` : Event Message
 - `${DATE}` : Date & Time
 - `${CARDID}` : Card Number*
 - `${SIPNUM}` : Sip Number
 - `${USERNAME} : Username*` (highlighted with a red box)
- Template Samples:** Three examples of JSON templates:
 - `1: {"mac":"${MAC}","content":"${WARNING_MSG}"}`
 - `2: <body><mac>${MAC}</mac><content>${WARNING_MSG}</content></body>`
 - `3: mac=${MAC}&content=${WARNING_MSG}`

At the bottom of the configuration area are two buttons: "Save" and "Test".

- **Functionality**

This feature is implemented based on request from customers in field.

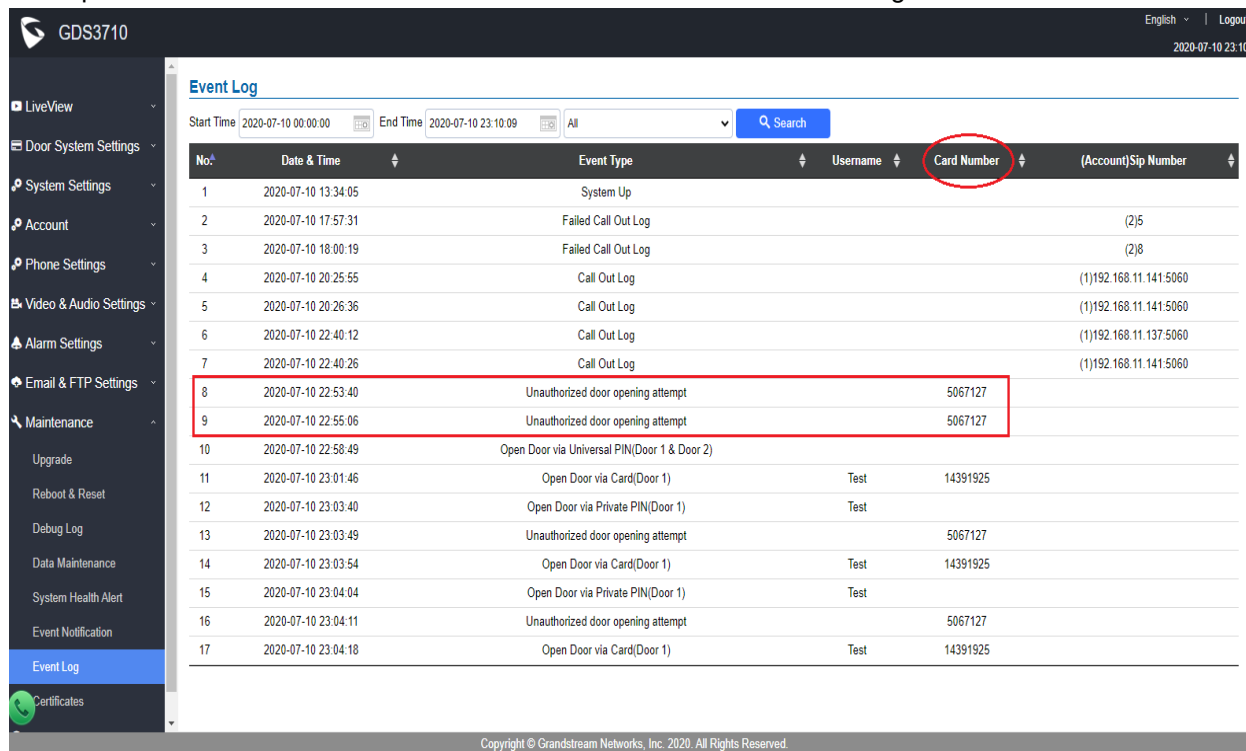
By adding “Username” in the Event Notification, system integrators can do 2nd stage development by using scripts to get report, understanding who and when and in which way to open the door.

This is very useful for enterprise customers who are doing 2nd stage development for daily HR or other tasks and get related report for the Access Control System.

LOG & DISPLAY “UNAUTHORIZED DOOR OPENING ATTEMPT” IN EVENT LOG

- **Web Configuration**

This option can be found under device web UI → Maintenance → Event Log:



Event Log

Start Time: 2020-07-10 00:00:00 End Time: 2020-07-10 23:10:09 All Search

| No. | Date & Time | Event Type | Username | Card Number | (Account)Sip Number |
|-----|---------------------|--|----------|-------------|------------------------|
| 1 | 2020-07-10 13:34:05 | System Up | | | |
| 2 | 2020-07-10 17:57:31 | Failed Call Out Log | | | (2)5 |
| 3 | 2020-07-10 18:00:19 | Failed Call Out Log | | | (2)8 |
| 4 | 2020-07-10 20:25:55 | Call Out Log | | | (1)192.168.11.141:5060 |
| 5 | 2020-07-10 20:26:36 | Call Out Log | | | (1)192.168.11.141:5060 |
| 6 | 2020-07-10 22:40:12 | Call Out Log | | | (1)192.168.11.137:5060 |
| 7 | 2020-07-10 22:40:26 | Call Out Log | | | (1)192.168.11.141:5060 |
| 8 | 2020-07-10 22:53:40 | Unauthorized door opening attempt | | 5067127 | |
| 9 | 2020-07-10 22:55:06 | Unauthorized door opening attempt | | 5067127 | |
| 10 | 2020-07-10 22:58:49 | Open Door via Universal PIN(Door 1 & Door 2) | | | |
| 11 | 2020-07-10 23:01:46 | Open Door via Card(Door 1) | Test | 14391925 | |
| 12 | 2020-07-10 23:03:40 | Open Door via Private PIN(Door 1) | Test | | |
| 13 | 2020-07-10 23:03:49 | Unauthorized door opening attempt | | 5067127 | |
| 14 | 2020-07-10 23:03:54 | Open Door via Card(Door 1) | Test | 14391925 | |
| 15 | 2020-07-10 23:04:04 | Open Door via Private PIN(Door 1) | Test | | |
| 16 | 2020-07-10 23:04:11 | Unauthorized door opening attempt | | 5067127 | |
| 17 | 2020-07-10 23:04:18 | Open Door via Card(Door 1) | Test | 14391925 | |

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- **Functionality**

This feature is implemented to meet request of customers from field.

By logging the unauthorized card open door attempt, the system administrator can check the Event Log to see what illegal card number used trying to open door and take appropriate action.

This is enhancement to help system administrator or customers to get notification about the abnormal or illegal event from the log and enhance the administration, take appropriate action.

For detailed information, please refer to User Manual and Resource Center:

- **GDS3710 User Manual:**
http://www.grandstream.com/sites/default/files/Resources/GDS3710_UserManual.pdf
- **HOW-TO Guide**
<http://www.grandstream.com/support/resources/?title=GDS3710>
- **HTTP API** documentation can be downloaded from here:
http://www.grandstream.com/sites/default/files/Resources/gds37xx_http_api.pdf

FIRMWARE VERSION 1.0.7.11

PRODUCT NAME

GDS3710 (*HW Supported: 1.2A, 1.3A, 1.3B, 1.5A, 1.6A, 1.7A*)

DATE

04/23/2020

SUMMARY OF UPDATE

The main purpose of this release is bug fixes and features enhancement.

Factory Reset is recommended if upgrading from very old firmware, or experiencing abnormal webUI or missing parameters in the GUI, factory reset is mandatory. Please backup the configuration and data before factory reset and import back after reset.

This firmware would not be able to downgrade to version 1.0.3.X or below.

FIRMWARE APPLIES TO BELOW HW VERSION ONLY

| HW version | FW | Comments |
|----------------|-----|---------------------------------|
| GDS3710 HW1.2A | YES | Only support HTTP upgrade image |
| GDS3710 HW1.3A | YES | Only support HTTP upgrade image |
| GDS3710 HW1.3B | YES | Only support HTTP upgrade image |
| GDS3710 HW1.5A | YES | |
| GDS3710 HW1.6A | YES | |
| GDS3710 HW1.7A | YES | |

ENHANCEMENT

- Added configurable option to specify the cache time/refresh of DNS entries in Telefonica Mode.
- Added SIP Session Timer P Value for account 1/3/4 (only in Configuration File with P values)
- Revised SIP Account Name to Display Name
- Added support for Cisco QuoVadis/HydrantID CA

BUG FIX

- Fixed device received HTTP 302 then redirect to HTTPS failed to download the config file.
- Fixed device reboot due to keypad or RFID scanner mal-function error.

KNOWN ISSUES

- INVITE to an ICMP address, the doorbell still rings as normal.
- The panel lights might off during the call sometimes.
- Remote device can hear custom doorbell ringtone about 1~2 seconds when answering the call.
- GDS3710 as Callee will not do stream negotiation.
- When SIP account is logged out, pressing the keyboard is abnormal.
- When SIP transport mode is TLS/TCP, remote door opening might fail occasionally.

NEW P-VALUE

| | |
|--------|--|
| P4208 | Value: 1-1440. Phone_Settings.Phone_Settings.DNS_Cache_Expiration_Time |
| P28160 | Value: 0-1440. Phone_Settings.Phone_Settings.DNS_Cache_Duration |
| P2395 | Value: 0/1, 0:Disable 1:Enable. Account.Account_1.SessionTimer |
| P2595 | Value: 0/1, 0:Disable 1:Enable. Account.Account_3.SessionTimer |
| P2695 | Value: 0/1, 0:Disable 1:Enable. Account.Account_4.SessionTimer |

NEW HTTP API:

- GET:[http|https]://<servername>/goform/config?cmd=get&type=sip
- SET:[http|https]://<servername>/goform/config?cmd=set&P4208=<value>
- GET:[http|https]://<servername>/goform/config?cmd=get&type=sip
- SET:[http|https]://<servername>/goform/config?cmd=set&P28160=<value>

Released HTTP API documentation can be downloaded from here:

http://www.grandstream.com/sites/default/files/Resources/gds37xx_http_api.pdf

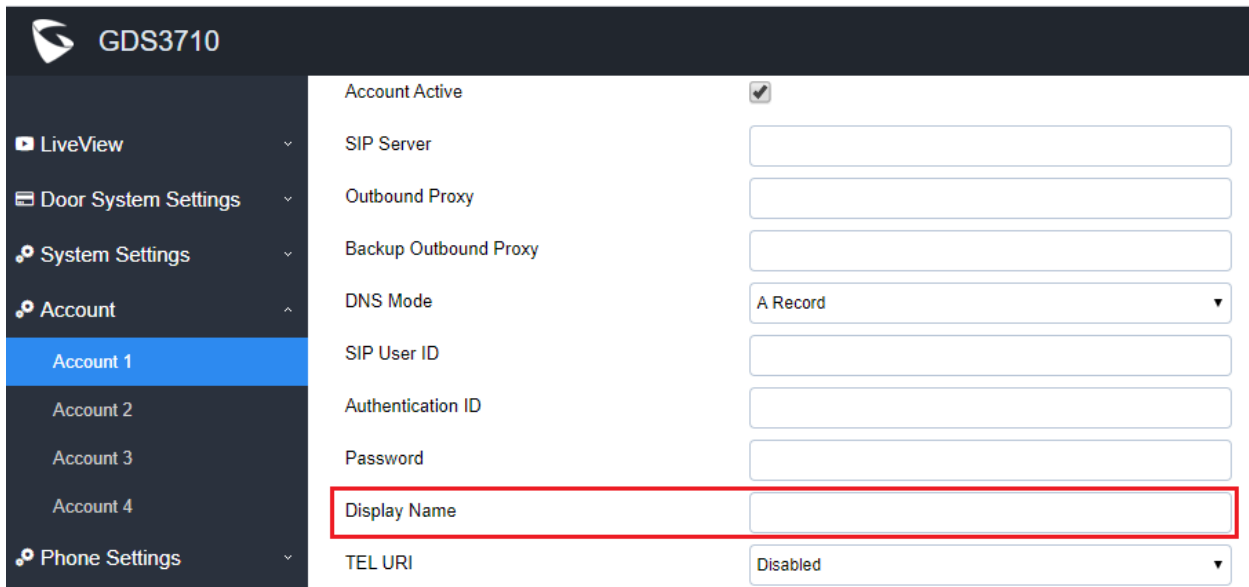
NEW FEATURES OVERVIEW

This section lists major new features or improvement and describes how to use it from the user's point of view.

REVISED SIP ACCOUNT NAME TO DISPLAY NAME

- Web Configuration**

This option can be found under device web UI → Account → Account X:



| GDS3710 | |
|-----------------------|-------------------------------------|
| Account Active | <input checked="" type="checkbox"/> |
| SIP Server | <input type="text"/> |
| Outbound Proxy | <input type="text"/> |
| Backup Outbound Proxy | <input type="text"/> |
| DNS Mode | A Record ▼ |
| SIP User ID | <input type="text"/> |
| Authentication ID | <input type="text"/> |
| Password | <input type="text"/> |
| Display Name | <input type="text"/> |
| TEL URI | Disabled ▼ |

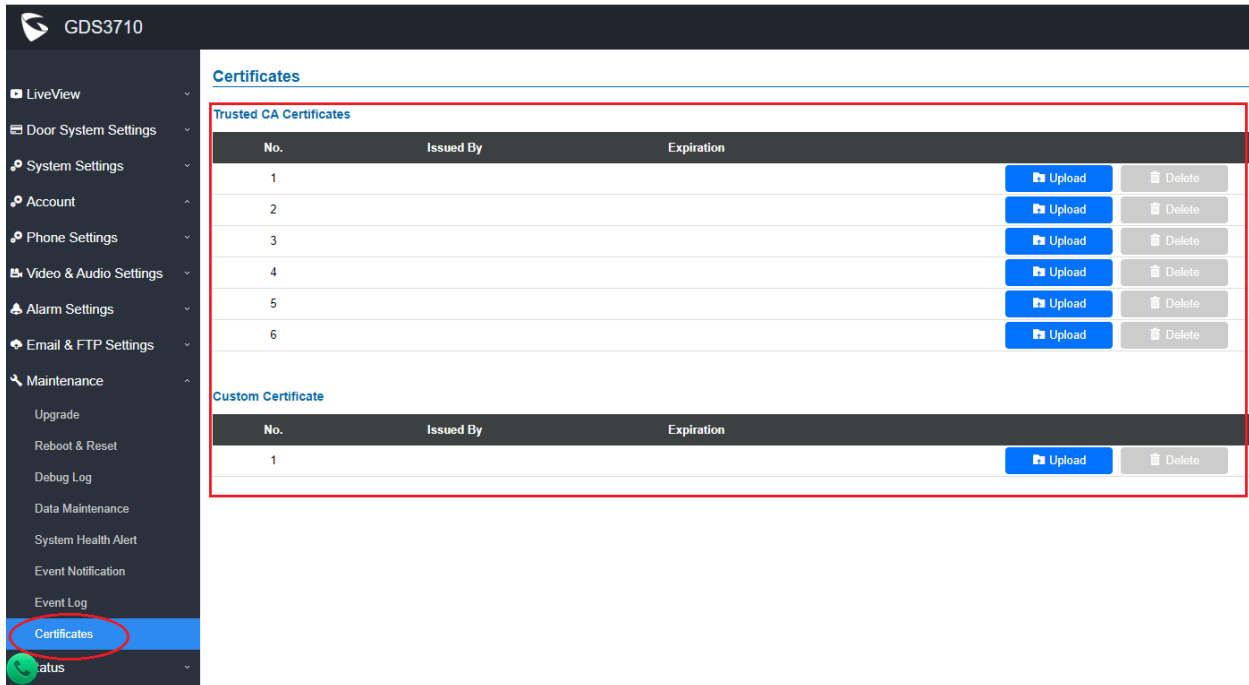
- Functionality**

This feature enhancement is to allow user to input display name to be illustrated in far side SIP device (if having LCD display or similar hardware) so user will know what extension or device connected in SIP calling, to increase the usability.

SUPPORT FOR CISCO QUOVADIS/HYDRANTID CA

- Web Configuration**

This option can be found as seen below under device web UI → Maintenance → Certificates:



GDS3710

Certificates

Trusted CA Certificates

| No. | Issued By | Expiration | Upload | Delete |
|-----|-----------|------------|--------|--------|
| 1 | | | Upload | Delete |
| 2 | | | Upload | Delete |
| 3 | | | Upload | Delete |
| 4 | | | Upload | Delete |
| 5 | | | Upload | Delete |
| 6 | | | Upload | Delete |

Custom Certificate

| No. | Issued By | Expiration | Upload | Delete |
|-----|-----------|------------|--------|--------|
| 1 | | | Upload | Delete |

- Functionality**

This allows user to upload the Cisco QuoVadis/HydrantID CA.

For detailed information, please refer to User Manual and Resource Center:

- **GDS3710 User Manual:**
http://www.grandstream.com/sites/default/files/Resources/GDS3710_UserManual.pdf
- **HOW-TO Guide**
<http://www.grandstream.com/support/resources/?title=GDS3710>
- **HTTP API** documentation can be downloaded from here:
http://www.grandstream.com/sites/default/files/Resources/gds37xx_http_api.pdf

FIRMWARE VERSION 1.0.7.10

PRODUCT NAME

GDS3710 (*HW Supported: 1.2A, 1.3A, 1.3B, 1.5A, 1.6A, 1.7A*)

DATE

03/23/2020

SUMMARY OF UPDATE

The main purpose of this release is bug fixes and features enhancement.

Factory Reset is recommended if upgrading from very old firmware, or experiencing abnormal webUI or missing parameters in the GUI, factory reset is mandatory. Please backup the configuration and data before factory reset and import back after reset.

This firmware would not be able to downgrade to version 1.0.3.X or below.

FIRMWARE APPLIES TO BELOW HW VERSION ONLY

| HW version | FW | Comments |
|----------------|-----|---------------------------------|
| GDS3710 HW1.2A | YES | Only support HTTP upgrade image |
| GDS3710 HW1.3A | YES | Only support HTTP upgrade image |
| GDS3710 HW1.3B | YES | Only support HTTP upgrade image |
| GDS3710 HW1.5A | YES | |
| GDS3710 HW1.6A | YES | |
| GDS3710 HW1.7A | YES | |

ENHANCEMENT

- Increased maximum unlock holding time to 1800 seconds (30 minutes).
- Added support for anonymous MJPEG stream viewing for each of the three streams.
- Added option to have dedicated password (username still admin) for RTSP stream and GDSManager.

BUG FIX

- Fixed not playing audio or IVR from server when calling a non-existent number.
- Fixed reboot loop when certain P values in the configuration file contains null value.
- Fixed call dropped at 2nd number in the doorbell list.
- Fixed busy tone played when calling 2nd number in the doorbell list.
- Fixed device connects when receiving 183 ringing from GXV33xx and GXV32xx.
- Fixed device not response to PIN input when account lost registration.
- Fixed event notification will be sent when disabled or non-exist card be swiped.
- Fixed unified password can still open door at non-scheduled time via Wiegand interface.
- Fixed GDSManager Configuration password and RTSP password cannot be set to null.

KNOWN ISSUES

- INVITE to an ICMP address, the doorbell still rings as normal.
- The panel lights might off during the call sometimes.
- Remote device can hear custom doorbell ringtone about 1~2 seconds when answering the call.
- GDS3710 as Callee will not do stream negotiation.
- When SIP account is logged out, pressing the keyboard is abnormal.
- When SIP transport mode is TLS/TCP, remote door opening might fail occasionally.

NEW P-VALUE

| | |
|--------|---|
| P15512 | RSTP Password, String & MIN length is 1, MAX length is 32 |
|--------|---|

MODIFIED P-VALUE

| | |
|--------|---|
| P14101 | Updated "Unlock Holding Time(s)", new value range: 1 – 1800 (second, integer value) |
|--------|---|

Released HTTP API documentation can be downloaded from here:

http://www.grandstream.com/sites/default/files/Resources/gds37xx_http_api.pdf

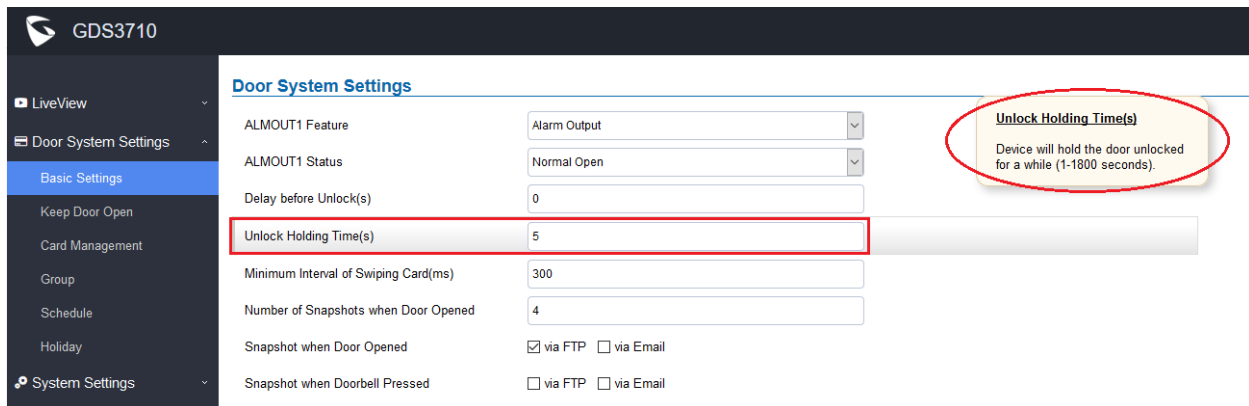
NEW FEATURES OVERVIEW

This section lists major new features or improvement and describes how to use it from the user's point of view.

INCREASE UNLOCK HOLDING TIME

- **Web Configuration**

This option can be found under device web UI → Door System Settings → Basic Settings:



GDS3710

Door System Settings

- ALMOUT1 Feature: Alarm Output
- ALMOUT1 Status: Normal Open
- Delay before Unlock(s): 0
- Unlock Holding Time(s): 5**
- Minimum Interval of Swiping Card(ms): 300
- Number of Snapshots when Door Opened: 4
- Snapshot when Door Opened: ☒ via FTP ☐ via Email
- Snapshot when Doorbell Pressed: ☐ via FTP ☐ via Email

Unlock Holding Time(s)
Device will hold the door unlocked for a while (1-1800 seconds).

- **Functionality**

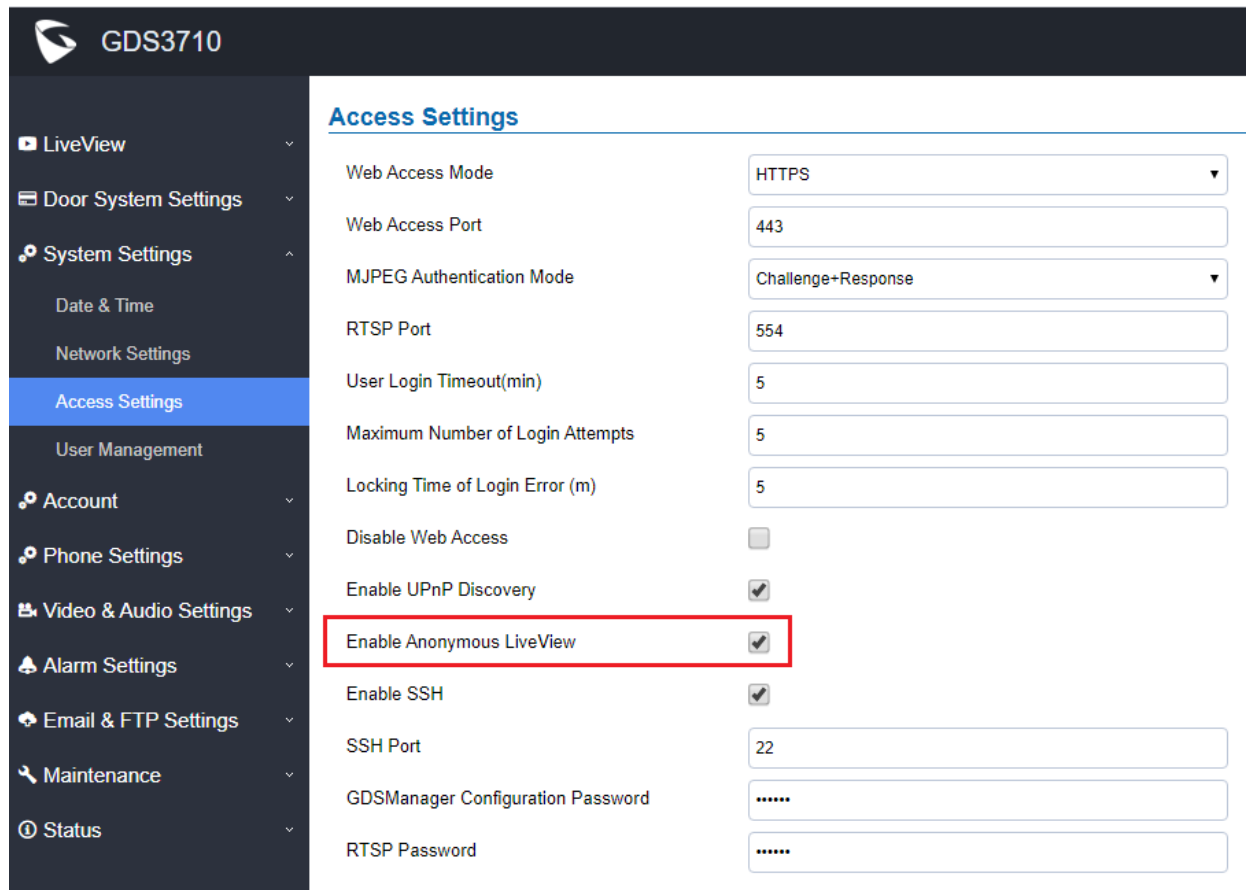
This feature enhancement is provided based on field feedback from customers. Some customer's application scene requires the door holding more time as open status, this enhancement is for them.

The increased unlock holding time is 1800 seconds, or 30 minutes.

ANONYMOUS MJPEG STREAM VIEWING FOR EACH STREAM

- Web Configuration**

This option can be found under device web UI → System Settings → Access Settings: click to check and “Enable Anonymous LiveView” as seen below:



The screenshot shows the web configuration interface for a GDS3710 device. The left sidebar contains a menu with options: LiveView, Door System Settings, System Settings (expanded), Date & Time, Network Settings, Access Settings (highlighted), User Management, Account, Phone Settings, Video & Audio Settings, Alarm Settings, Email & FTP Settings, Maintenance, and Status. The main content area is titled 'Access Settings' and contains the following configuration items:

| Setting | Value |
|-----------------------------------|-------------------------------------|
| Web Access Mode | HTTPS |
| Web Access Port | 443 |
| MJPEG Authentication Mode | Challenge+Response |
| RTSP Port | 554 |
| User Login Timeout(min) | 5 |
| Maximum Number of Login Attempts | 5 |
| Locking Time of Login Error (m) | 5 |
| Disable Web Access | <input type="checkbox"/> |
| Enable UPnP Discovery | <input checked="" type="checkbox"/> |
| Enable Anonymous LiveView | <input checked="" type="checkbox"/> |
| Enable SSH | <input checked="" type="checkbox"/> |
| SSH Port | 22 |
| GDSManager Configuration Password | |
| RTSP Password | |

- Functionality**

This is a major enhancement for GDS3710 based on field feedback from customers. A lot of customers using MJPEG stream for in house re-development therefore do need the convenience more than the security. When above **Anonymous MJPEG LiveView** feature enabled, customer can use following URLs to retrieve the related MJPEG streams:

`http(s)://IP:Port/anonymous/jpeg/stream=X` (X= 0, 1, 2, or default 3)

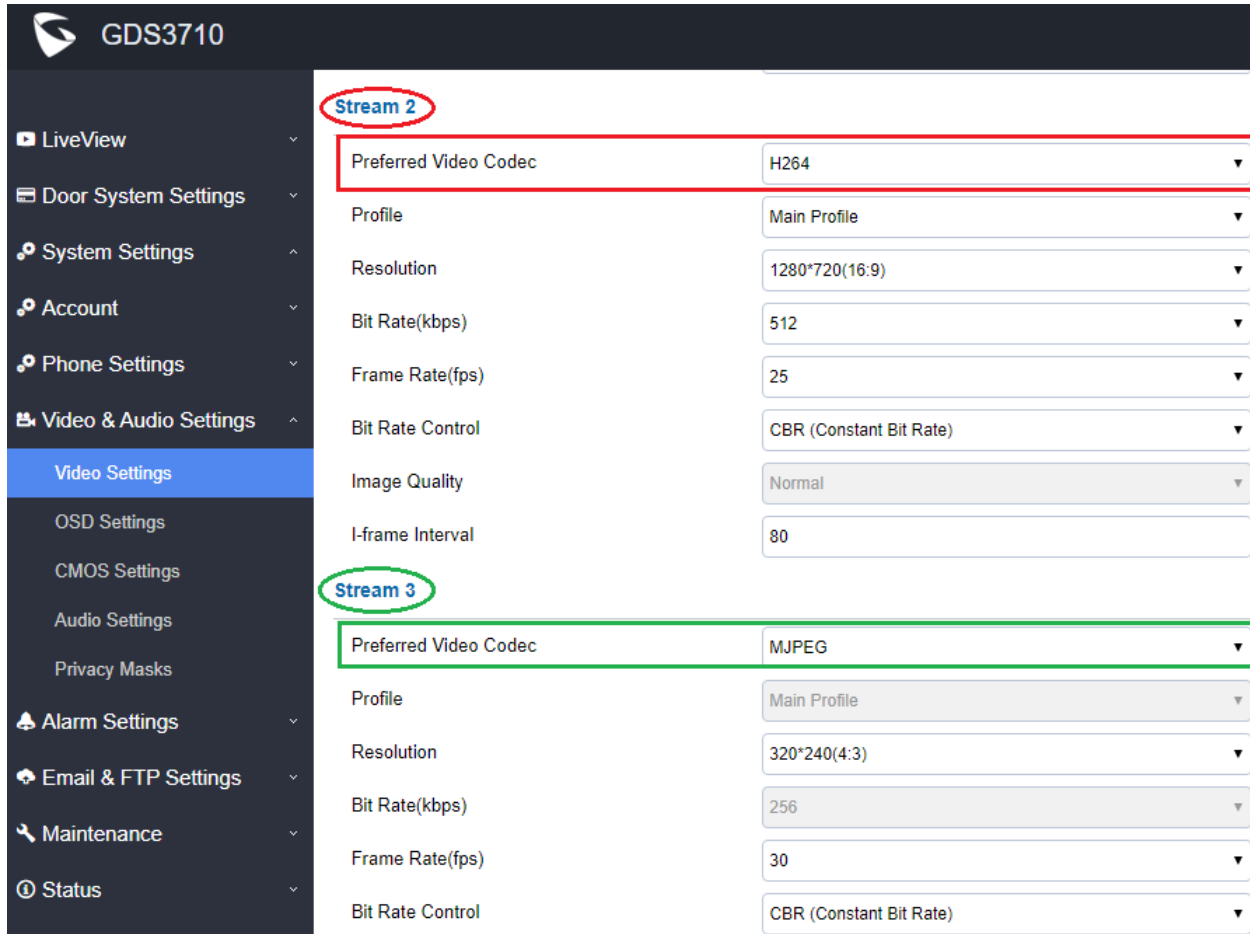
For example:

<https://192.168.1.128/anonymous/jpeg/stream=3>

NOTE:

- Except default value **3**, the stream 0, 1, 2 mapped to the stream 1, 2, 3 in the “Video Setting” page.
- Unless using default value 3, all other values require to choose “MJPEG” in the “Preferred Video Codec” in the “Preferred Video Codec”

For example, in this setting page:



| Stream 2 | |
|-----------------------|-------------------------|
| Preferred Video Codec | H264 |
| Profile | Main Profile |
| Resolution | 1280*720(16:9) |
| Bit Rate(kbps) | 512 |
| Frame Rate(fps) | 25 |
| Bit Rate Control | CBR (Constant Bit Rate) |
| Image Quality | Normal |
| I-frame Interval | 80 |

| Stream 3 | |
|-----------------------|-------------------------|
| Preferred Video Codec | MJPEG |
| Profile | Main Profile |
| Resolution | 320*240(4:3) |
| Bit Rate(kbps) | 256 |
| Frame Rate(fps) | 30 |
| Bit Rate Control | CBR (Constant Bit Rate) |

Stream 2 (X=1) is H.264 and stream 3 (X=2) is MJPEG, therefore:

<https://192.168.1.128/anonymous/jpeg/stream=2>

would show the MJPEG live stream using stream3 resolution 320x240 (QVGA).

But if using:

<https://192.168.1.128/anonymous/jpeg/stream=1>

would get error message like below because stream 2 (X=1) is H.264, not MJPEG:

This XML file does not appear to have any style information associated with it. The document tree is shown below.

```
<Configuration>
  <ResCode>-1</ResCode>
  <RetMsg>stream 1 is not MJPEG</RetMsg>
</Configuration>
```


- Because this feature is designed for in-house development, therefore the number of live MJPEG streams are limited. If below message shown, this means limitation reached.

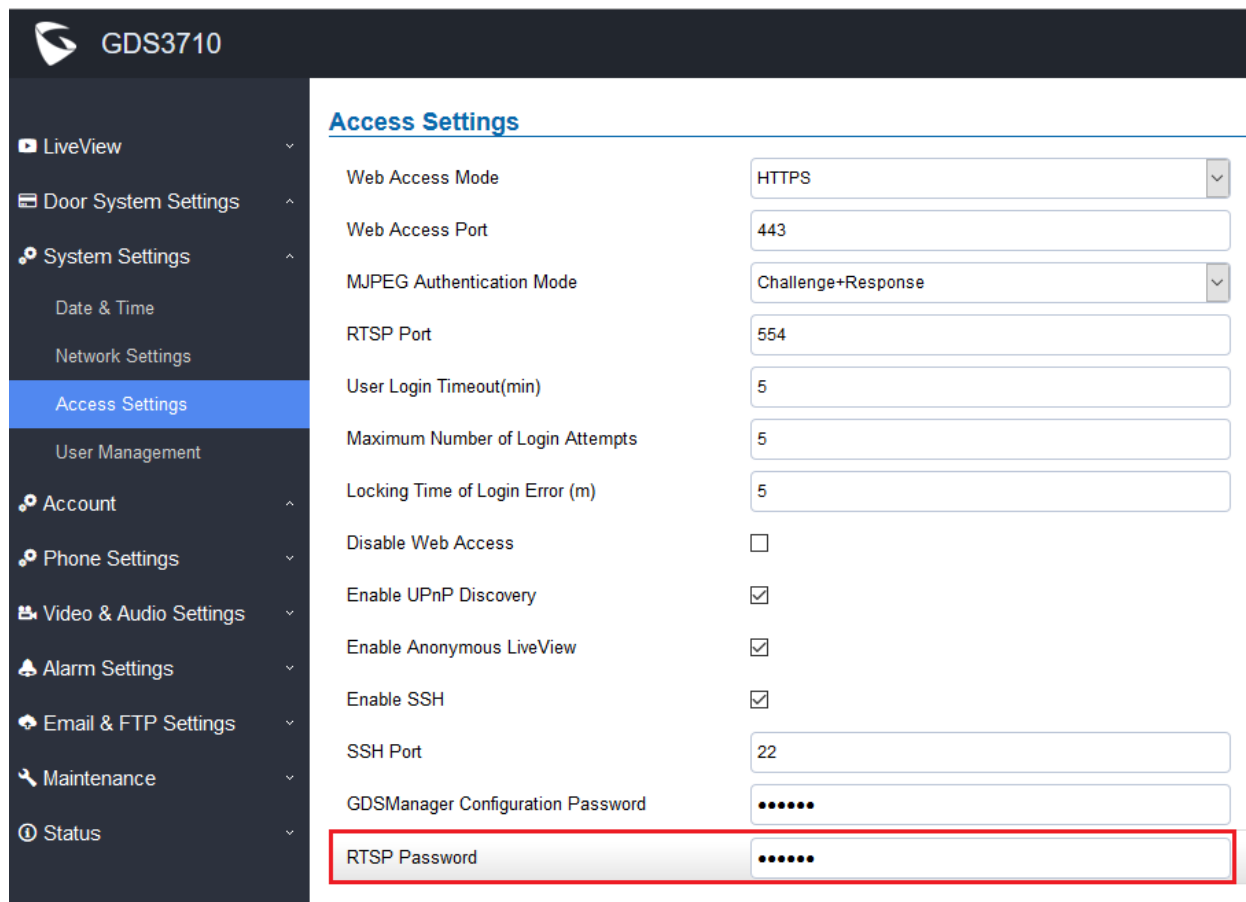
This XML file does not appear to have any style information associated with it. The document tree is shown below.

```
-<Configuration>  
  <ResCode>-1</ResCode>  
  <RetMsg>It is reached the maximum number</RetMsg>  
</Configuration>
```

DEDICATED PASSWORD FOR RTSP STREAM

- **Web Configuration**

This option can be found under device web UI → System Settings → Access Settings:



The screenshot shows the web configuration interface for a GDS3710 device. The left sidebar contains a menu with options: LiveView, Door System Settings, System Settings (expanded), Date & Time, Network Settings, Access Settings (selected), User Management, Account, Phone Settings, Video & Audio Settings, Alarm Settings, Email & FTP Settings, Maintenance, and Status. The main content area is titled 'Access Settings' and contains the following configuration items:

| Setting | Value |
|-----------------------------------|-------------------------------------|
| Web Access Mode | HTTPS |
| Web Access Port | 443 |
| MJPEG Authentication Mode | Challenge+Response |
| RTSP Port | 554 |
| User Login Timeout(min) | 5 |
| Maximum Number of Login Attempts | 5 |
| Locking Time of Login Error (m) | 5 |
| Disable Web Access | <input type="checkbox"/> |
| Enable UPnP Discovery | <input checked="" type="checkbox"/> |
| Enable Anonymous LiveView | <input checked="" type="checkbox"/> |
| Enable SSH | <input checked="" type="checkbox"/> |
| SSH Port | 22 |
| GDSManager Configuration Password | |
| RTSP Password | |

The 'RTSP Password' field is highlighted with a red rectangle.

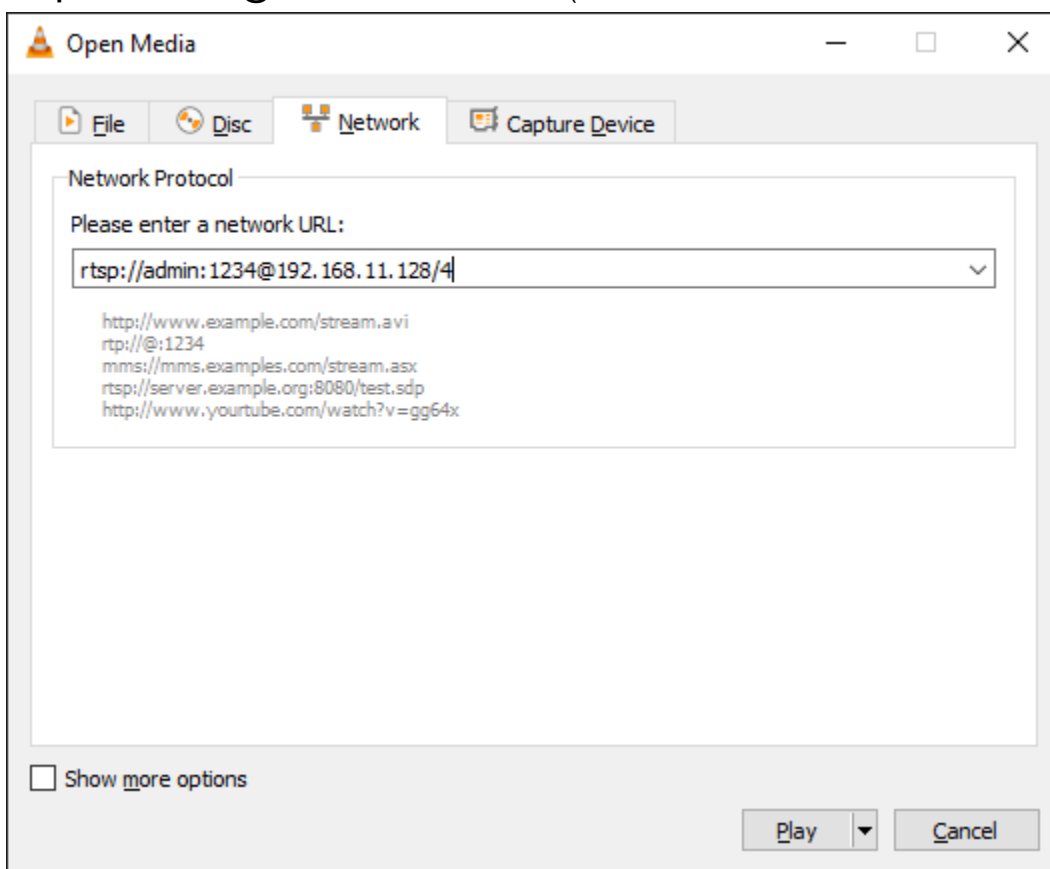
- **Functionality**

This feature enhancement is based on field feedback from customers. Customer request **NOT using admin password** to view the RTSP video stream via 3rd party applications like VLC Player or own development Scripts.

Now customer can still use amin as username, but NOT use amin password and configure another RTSP password to view the live stream via own scripts or 3rd party application like VLC Media Player.

For example, using VLC Media Player, if configure the RTSP password to be “1234” in GDS3710, then using following command can get the video stream:

rtsp://admin:1234@192.168.11.128/4 (here it shows the 2nd stream as “4” used)



FORMAT:

RTSP://admin:rtsp_password@IP_GDS3710:Port/X

(X = 0, 4, 8 correspondent to Stream 1, 2, 3)

The selected live video stream with audio will play out with some delay based on the computer processing power and network conditions.

NOTE:

- Please make sure the environment is secure before using this feature.
- Please reminder user the privacy when using this feature.

For detailed information, please refer to User Manual and Resource Center:

- **GDS3710 User Manual:**
http://www.grandstream.com/sites/default/files/Resources/GDS3710_UserManual.pdf
- **HOW-TO Guide**
<http://www.grandstream.com/support/resources/?title=GDS3710>
- **HTTP API** documentation can be downloaded from here:
http://www.grandstream.com/sites/default/files/Resources/gds37xx_http_api.pdf

FIRMWARE VERSION 1.0.7.8

PRODUCT NAME

GDS3710 (*HW Supported: 1.3A, 1.3B, 1.5A, 1.6A, 1.7A*)

DATE

12/6/2019

SUMMARY OF UPDATE

The main purpose of this release is enhancement and minor fix found in previous build 1.0.7.7

Factory Reset is recommended once upgraded to this version due to major feature enhancement. If upgrading from very old firmware, or experiencing abnormal webUI or missing parameters in the GUI, factory reset is mandatory. Please backup the configuration and data before factory reset and import back after reset.

This firmware would not be able to downgrade to version 1.0.3.X or below.

FIRMWARE APPLIES TO BELOW HW VERSION ONLY

| HW version | FW | Comments |
|----------------|-----|---------------------------------|
| GDS3710 HW1.2A | YES | Only support HTTP upgrade image |
| GDS3710 HW1.3A | YES | Only support HTTP upgrade image |
| GDS3710 HW1.3B | YES | Only support HTTP upgrade image |
| GDS3710 HW1.5A | YES | |
| GDS3710 HW1.6A | YES | |
| GDS3710 HW1.7A | YES | |

ENHANCEMENT

- Enhanced the failover mechanism based on DNS SRV (mainly for ITSP customers)
- Include Holidays on Keep Door Open Schedule for Door 2

BUG FIX

- Fixed the input password error alarm too short and should be the same with other alarms.

KNOWN ISSUES

- INVITE to an ICMP address, the doorbell still rings as normal.
- The panel lights might off during the call sometimes.
- Remote device can hear custom doorbell ringtone about 1~2 seconds when answering the call.
- GDS3710 as Callee will not do stream negotiation.
- When SIP account is logged out, pressing the keyboard is abnormal.
- When SIP transport mode is TLS/TCP, remote door opening might fail occasionally.

FIRMWARE VERSION 1.0.7.7

PRODUCT NAME

GDS3710 (*HW Supported: 1.3A, 1.3B, 1.5A, 1.6A, 1.7A*)

DATE

10/31/2019

SUMMARY OF UPDATE

The main purpose of this release is bug fixes and features enhancement. Main security enhancement added to alarm the tampering of GDS37xx.

Factory Reset is recommended once upgraded to this version due to major feature enhancement. If upgrading from very old firmware, or experiencing abnormal webUI or missing parameters in the GUI, factory reset is mandatory. Please backup the configuration and data before factory reset and import back after reset.

This firmware would not be able to downgrade to version 1.0.3.X or below.

FIRMWARE APPLIES TO BELOW HW VERSION ONLY

| HW version | FW | Comments |
|----------------|-----|---------------------------------|
| GDS3710 HW1.2A | YES | Only support HTTP upgrade image |
| GDS3710 HW1.3A | YES | Only support HTTP upgrade image |
| GDS3710 HW1.3B | YES | Only support HTTP upgrade image |
| GDS3710 HW1.5A | YES | |
| GDS3710 HW1.6A | YES | |
| GDS3710 HW1.7A | YES | |

ENHANCEMENT

- Added support for failover mechanism based on DNS SRV
- Added siren alarming function when door opened abnormally (special wiring required)
- Optimized debug output information
- Added option to only accept incoming SIP call from Proxy/Server
- Added including Holidays at Keep Door Open schedule
- Added reset/restore factory default password via special keypad combination operations

BUG FIX

- Fixed device sending out IPv6 packets.
- Fixed impossible to call virtual number at IP Peering (w/o SIP server) between GDS and IP phones.
- Fixed Speaker not playing audio message from server when calling a non-exist number
- Fixed device still send RTCP packets when RTCP is set to disable
- Fixed using G.729 device cannot communicate with DP7xx and GXP21xx SIP Phones
- Fixed device will not request to upgrade and download the configuration file if using TFTP mode with format like: IP_Address:Port/Path or IP_Address/Path

KNOWN ISSUES

- INVITE to an ICMP address, the doorbell still rings as normal.
- The panel lights might off during the call sometimes.
- Remote device can hear custom doorbell ringtone about 1~2 seconds when answering the call.
- GDS3710 as Callee will not do stream negotiation.
- When SIP account is logged out, pressing the keyboard is abnormal.
- When SIP transport mode is TLS/TCP, remote door opening might fail occasionally.

NEW P-VALUE

| | |
|--------|--|
| P15508 | Alarm_Settings.Alarm_Events_Config.Digit_Input.Digit_Input_1_Abnormal_Door_Control_Options (value: 0/1) |
| P15509 | Alarm_Settings.Alarm_Events_Config.Digit_Input.Digit_Input_2_Abnormal_Door_Control_Options (value: 0/1) |

MODIFIED P-VALUE

| | |
|--------|---|
| P14320 | Alarm_Settings.Alarm_Events_Config.Digit_Input.Digit_Input_1 (value: 0/1/2/3) |
| P14325 | Alarm_Settings.Alarm_Events_Config.Digit_Input.Digit_Input_2 (value: 0/1/2/3) |

NEW HTTP API

- P15508 -- Alarm_Settings.Alarm_Events_Config.Digit_Input.Digit_Input_1_Abnormal_Door_Control_Options
(value: 0/1)

GET: *http://ip:port/goform/config?cmd=get&type=event*

SET: *http://ip:port/goform/config?cmd=set&P15508=<value> (value: 0/1)*

- P15509 -- Alarm_Settings.Alarm_Events_Config.Digit_Input.Digit_Input_2_Abnormal_Door_Control_Options
(value: 0/1)

GET: *http://ip:port/goform/config?cmd=get&type=event*

SET: *http://ip:port/goform/config?cmd=set&P15509=<value> (value: 0/1)*

Released HTTP API documentation can be downloaded from here:

http://www.grandstream.com/sites/default/files/Resources/gds37xx_http_api.pdf

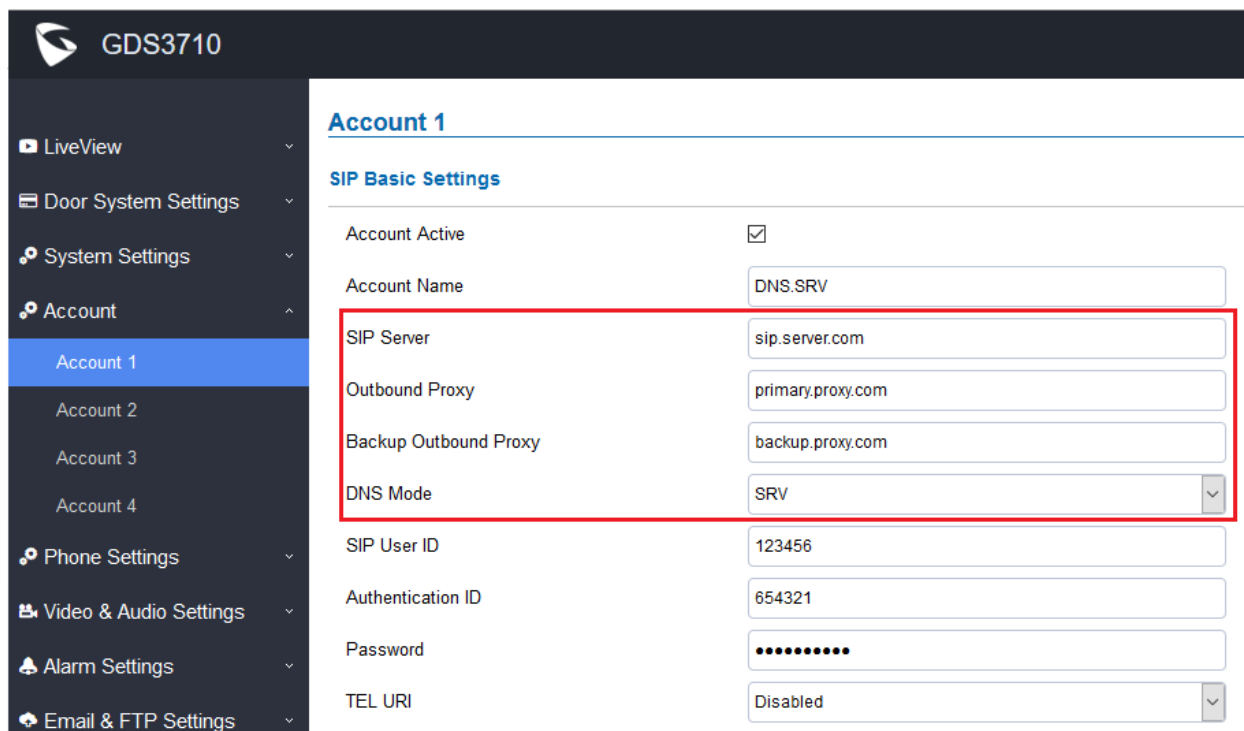
NEW FEATURES OVERVIEW

This section lists major new features or improvement and describes how to use it from the user's point of view.

SUPPORT FAILOVER MECHANISM ON DNS SRV

- **Web Configuration**


This option can be found under device web UI → Account → Account X (X=1, 2, 3, and 4):



The screenshot shows the web configuration interface for a Grandstream GDS3710 device. The left sidebar contains a menu with options: LiveView, Door System Settings, System Settings, Account, Account 1 (selected), Account 2, Account 3, Account 4, Phone Settings, Video & Audio Settings, Alarm Settings, and Email & FTP Settings. The main content area is titled 'Account 1' and 'SIP Basic Settings'. It contains several configuration fields: Account Active (checked), Account Name (DNS.SRV), SIP Server (sip.server.com), Outbound Proxy (primary.proxy.com), Backup Outbound Proxy (backup.proxy.com), DNS Mode (SRV), SIP User ID (123456), Authentication ID (654321), Password (masked with dots), and TEL URI (Disabled). A red rectangular box highlights the SIP Server, Outbound Proxy, Backup Outbound Proxy, and DNS Mode fields.

- **Functionality**

This is a major feature enhancement for Service Provider, via DNS SRV (mainly for BroadSoft certified soft switch for major Internet Telephony service providers). Service providers can use this feature to provide smooth service transition backup in case service down.


GDS3710

- LiveView ▼
- Door System Settings ▼
- System Settings ▼
- Account ▲
 - Account 1
 - Account 2
 - Account 3
 - Account 4
- Phone Settings ▼
- Video & Audio Settings ▼
- Alarm Settings ▼
- Email & FTP Settings ▼
- Maintenance ▼
- Status ▼

SIP Advanced Settings

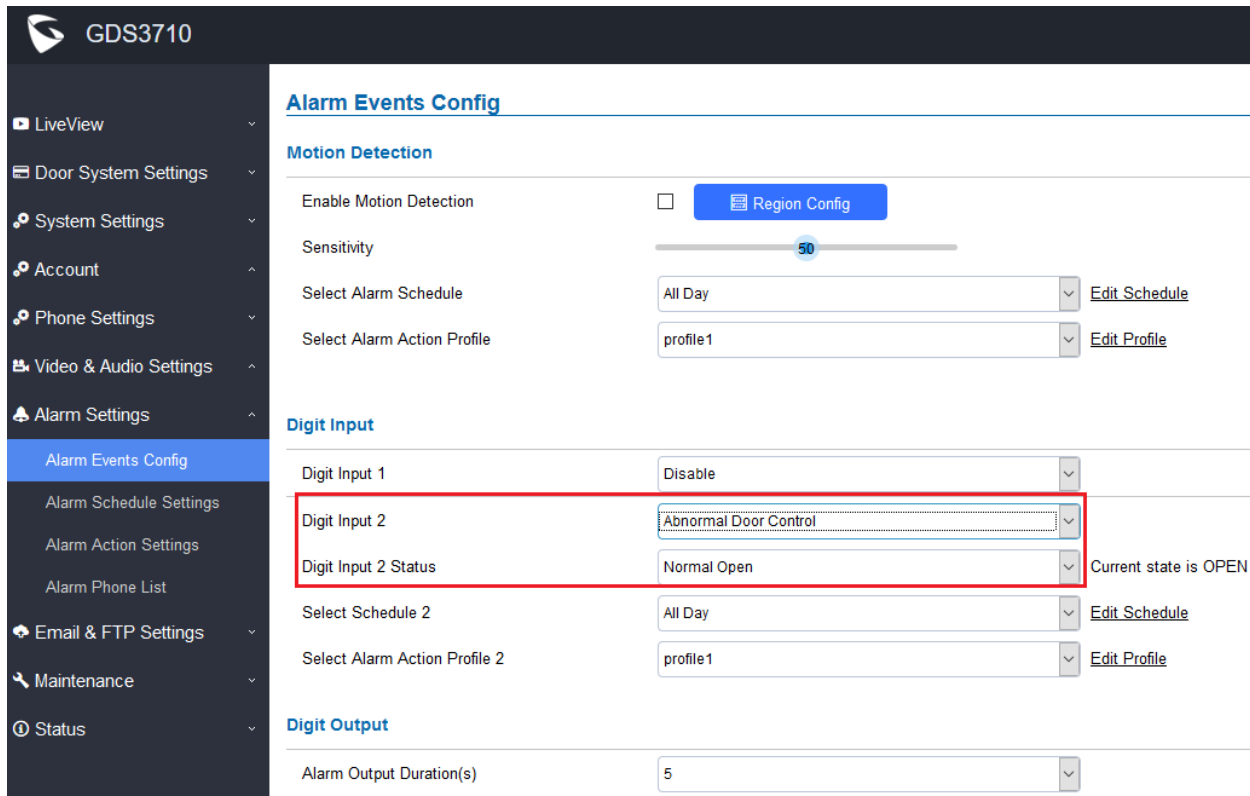
| | |
|----------------------------------|---|
| Registration Expiration(m) | <input type="text" value="60"/> |
| Re-register before Expiration(s) | <input type="text" value="0"/> |
| Local SIP Port | <input type="text" value="5060"/> |
| SIP Transport | <input type="text" value="UDP"/> |
| Stream | <input type="text" value="Stream 2"/> |
| Enable DTMF | <input checked="" type="checkbox"/> RFC2833 <input type="checkbox"/> SIP INFO |
| DTMF Payload Type | <input type="text" value="101"/> |
| Unregister On Reboot | <input checked="" type="checkbox"/> |
| NAT Traversal | <input type="text" value="No"/> |
| Enable SRTP | <input type="text" value="Disabled"/> |
| Special Feature | <input type="text" value="Telefonica Spain"/> <div style="border: 1px solid #ccc; padding: 2px; margin-top: 2px;"> Standard Broadsoft Telefonica Spain </div> |
| Outbound Proxy Mode | <input type="text" value="Standard"/> |
| Enable RTCP | <input type="text" value="Broadsoft"/> |
| H.264 Payload Type | <input type="text" value="99"/> |

In the device web UI → Account X (X=1, 2, 3, and 4) → SIP Advanced Settings → Special Feature:
 There is a new feature specially designed for Telefonica Spain to match the service provided by Telefonica to their customers. Just need to enable this feature via either WebUI or Provisioning.

SIREN ALARMING WHEN DOOR OPENED ABNORMALLY (SPECIAL WIRING REQUIRED)

- **Web Configuration**

This option can be found under device web UI → Alarm Settings → Alarm Events Config → Digit Input:



GDS3710

Alarm Events Config

Motion Detection

Enable Motion Detection ☐ [Region Config](#)

Sensitivity

Select Alarm Schedule [Edit Schedule](#)

Select Alarm Action Profile [Edit Profile](#)

Digit Input

Digit Input 1

Digit Input 2

Digit Input 2 Status Current state is OPEN

Select Schedule 2 [Edit Schedule](#)

Select Alarm Action Profile 2 [Edit Profile](#)

Digit Output

Alarm Output Duration(s)

- **Functionality**

This is a major security enhancement for GDS37xx when device be tampered to open the door abnormally.

When this feature enabled (special wiring required, see below wiring diagram), abnormal open door will be detected by DI port (Alarm_In2 or IN2 in below diagram showed) if wired correctly (connecting the COMx port to DIx port) therefore trigger siren alarm. Once abnormal open door alarm triggered, the siren will sound non-stop, until manually override by related person.

There are several ways to stop and disable the alarm:

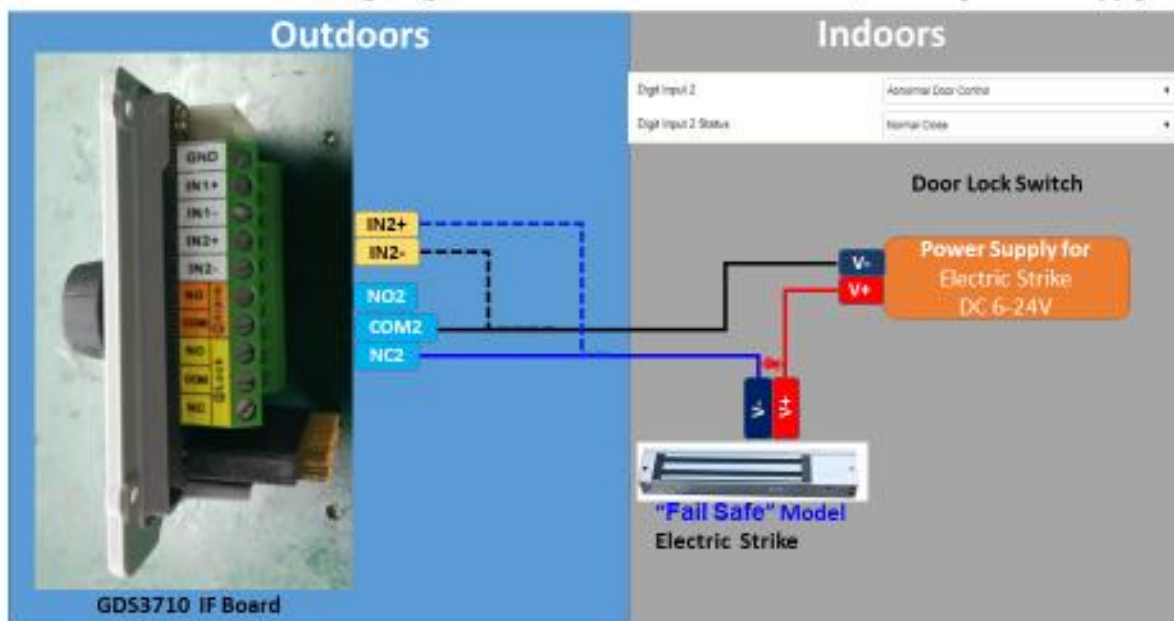
- 1) Power cycle the GDS37xx
- 2) Pick up the Alarm Phone Call (if configured)
- 3) Open Door using PIN (either public PIN or private PIN)

Once alarm triggered, the GDS3710 will **take snapshots** when the abnormal open door happened, email and upload the snapshots to FTP or Central Server (when configured); call the configured alarm SIP phone, send the alarm output (if connected). User will only be able to disable the siren using the 3 methods mentioned above.

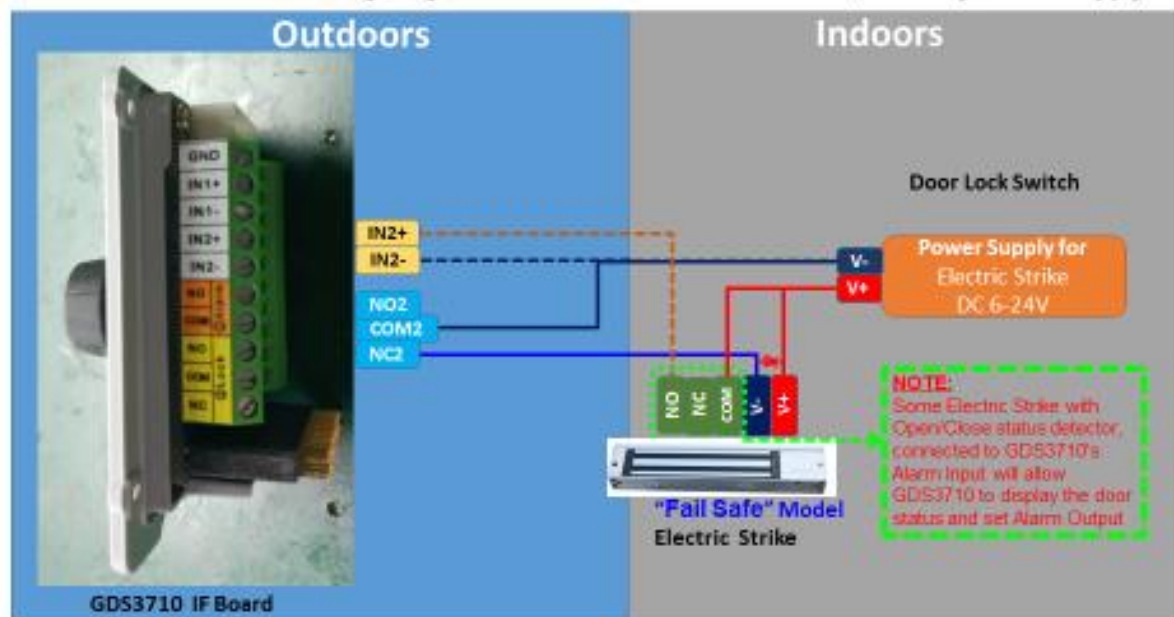
Detailed action information please refer to GDS37xx User Manual, "Alarm Action Settings" configuration.

Below are some diagrams showing the correct wiring to enable this new security enhancement feature:

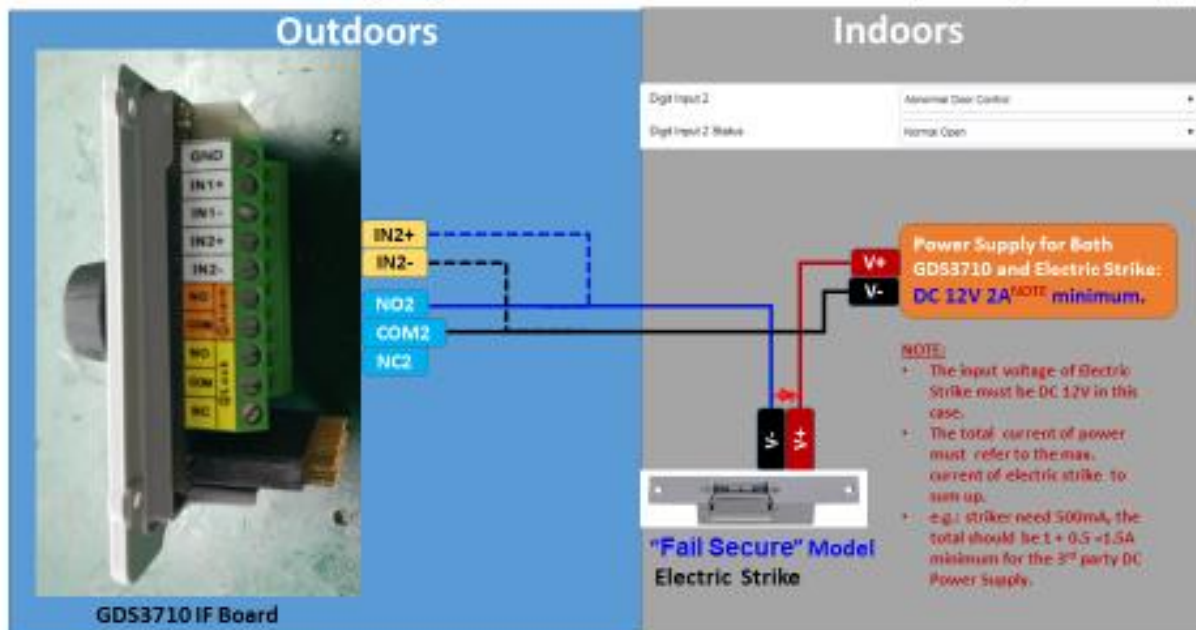
GDS3710 Connection & Wiring Diagrams ---- "Fail Safe" Electric Strike, 3rd Party Power Supply



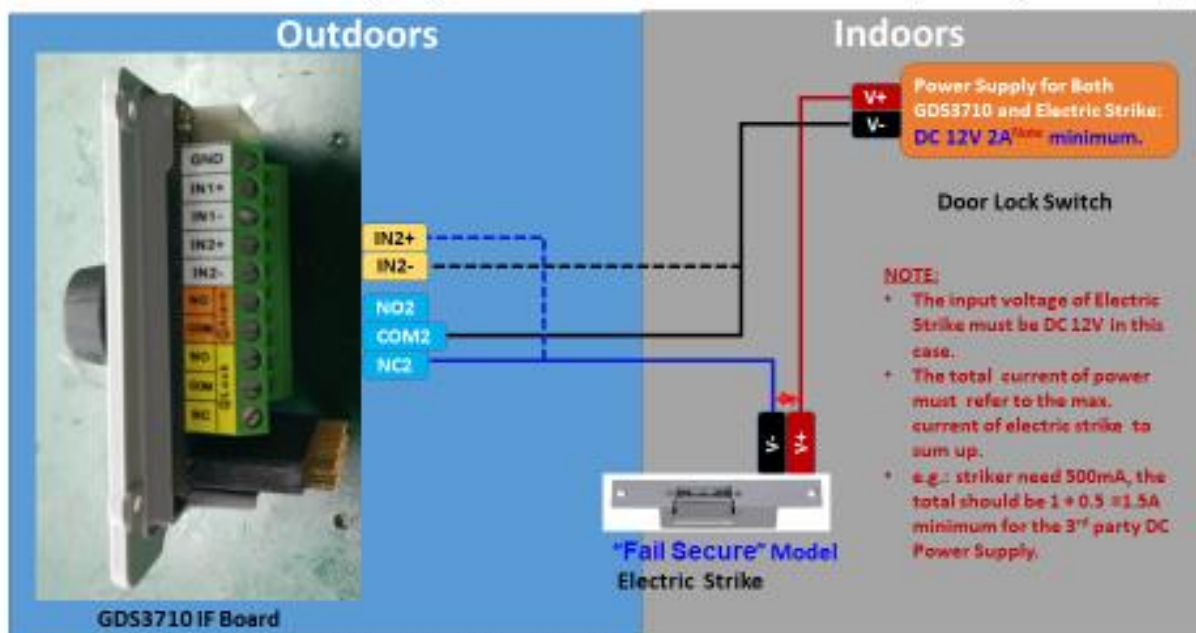
GDS3710 Connection & Wiring Diagrams ---- "Fail Safe" Electric Strike, 3rd Party Power Supply



GDS3710 Connection & Wiring Diagrams ---- "Fail Secure" Electric Strike, 3rd Party Power Supply

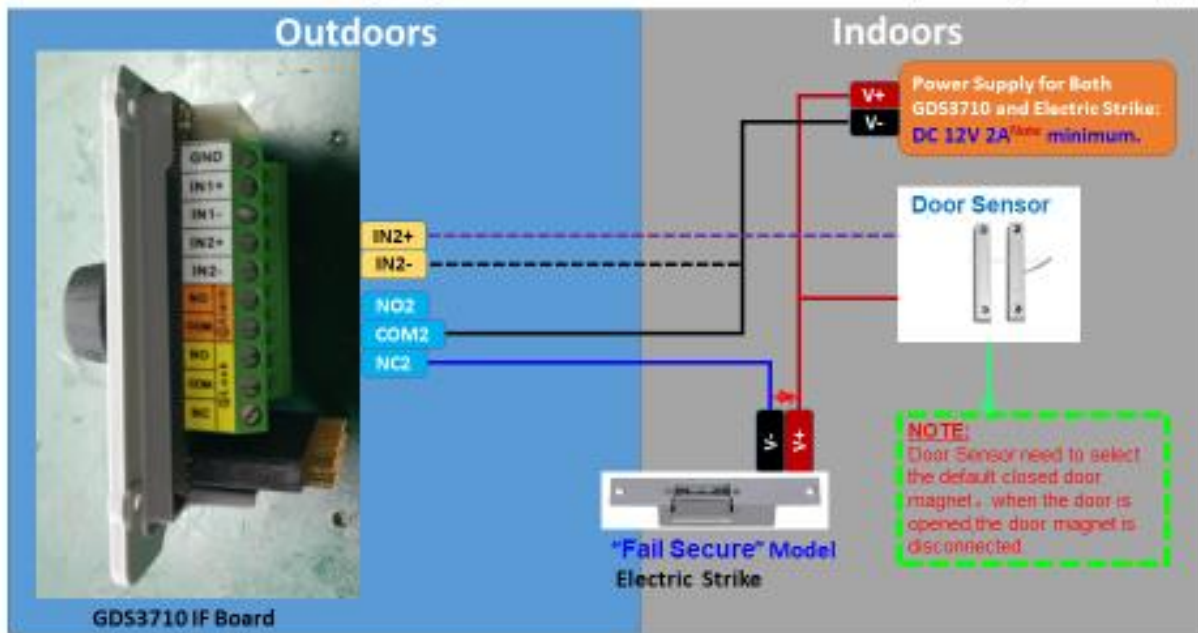


GDS3710 Connection & Wiring Diagrams ---- "Fail Secure" Electric Strike, 3rd Party Power Supply



If 3rd party door sensor installed, customer could wire the door sensor signal directly into the DI port (DI2 in below example) to trigger the alarm if the door opened abnormal. See below diagram:

GDS3710 Connection & Wiring Diagrams ---- "Fail Secure" Electric Strike, 3rd Party Power Supply



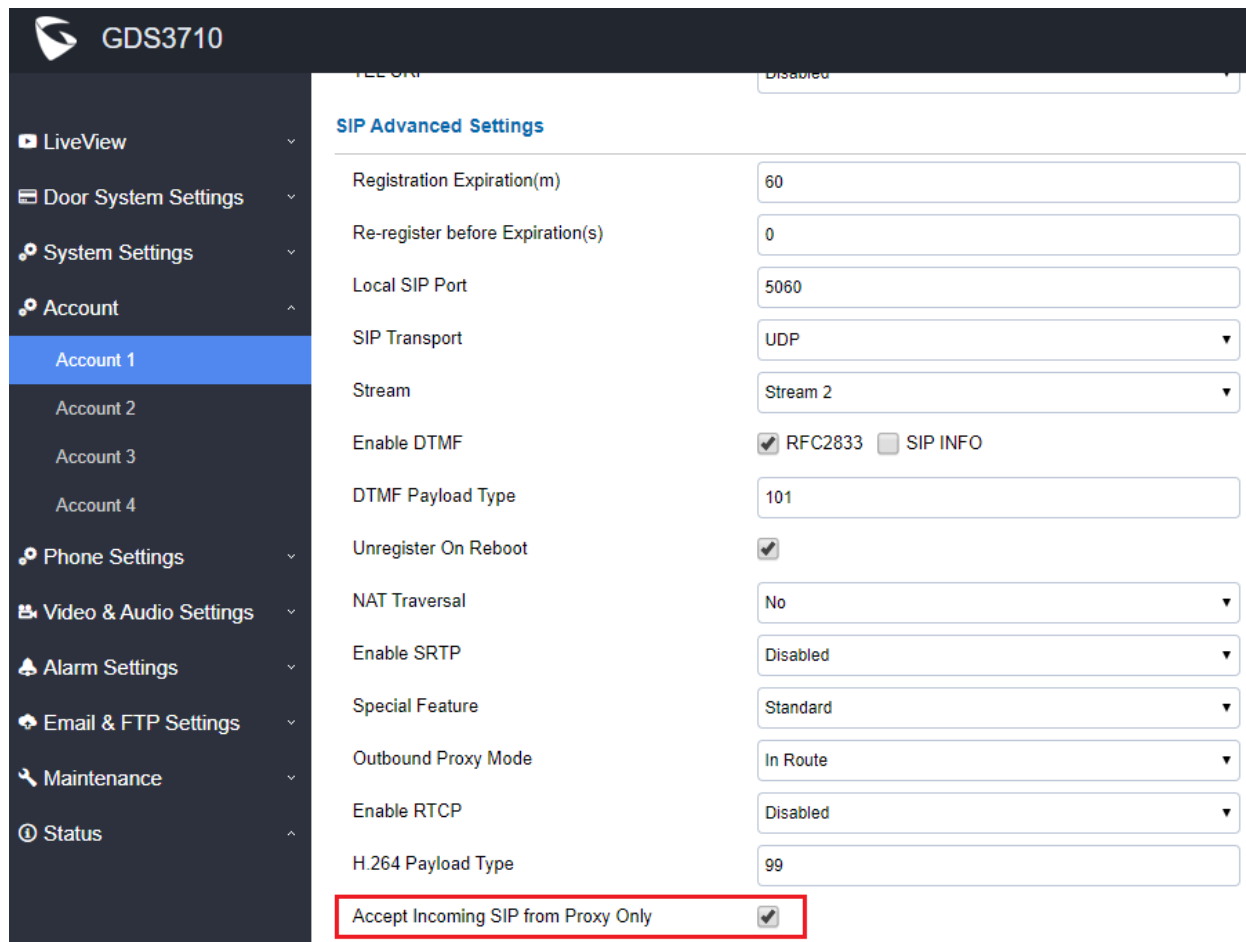
For detailed information, please refer to User Manual and Resource Center:

- GDS3710 User Manual:
http://www.grandstream.com/sites/default/files/Resources/GDS3710_UserManual.pdf
- HOW-TO Guide
<http://www.grandstream.com/support/resources/?title=GDS3710>

ONLY ACCEPT INCOMING SIP CALL FROM PROXY/SERVER

- **Web Configuration**

This option can be found under device web UI → Account → Account X (X=1, 2, 3, and 4):



The screenshot shows the web configuration interface for a Grandstream GDS3710 device. The left sidebar contains a menu with options: LiveView, Door System Settings, System Settings, Account, Phone Settings, Video & Audio Settings, Alarm Settings, Email & FTP Settings, Maintenance, and Status. The 'Account' menu is expanded, showing 'Account 1' through 'Account 4'. The 'SIP Advanced Settings' section is visible, containing various configuration fields. The 'Accept Incoming SIP from Proxy Only' option at the bottom is highlighted with a red box and is currently checked.

| SIP Advanced Settings | |
|-------------------------------------|---|
| Registration Expiration(m) | 60 |
| Re-register before Expiration(s) | 0 |
| Local SIP Port | 5060 |
| SIP Transport | UDP |
| Stream | Stream 2 |
| Enable DTMF | <input checked="" type="checkbox"/> RFC2833 <input type="checkbox"/> SIP INFO |
| DTMF Payload Type | 101 |
| Unregister On Reboot | <input checked="" type="checkbox"/> |
| NAT Traversal | No |
| Enable SRTP | Disabled |
| Special Feature | Standard |
| Outbound Proxy Mode | In Route |
| Enable RTCP | Disabled |
| H.264 Payload Type | 99 |
| Accept Incoming SIP from Proxy Only | <input checked="" type="checkbox"/> |

- **Functionality**

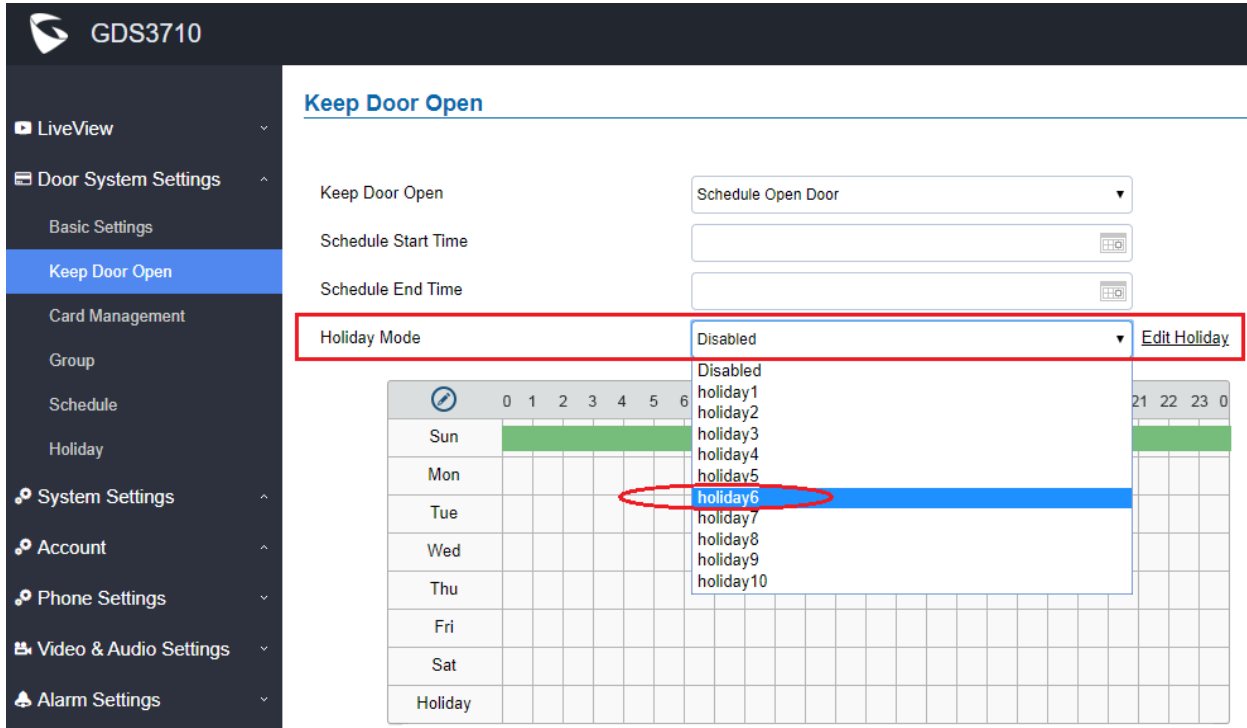
This feature is implemented based on field customer feedback.

This is also security enhancement for SIP phone calls. When this feature enabled, the GDS37xx will ONLY accept calls from authorized proxy/server. This will prevent SIP hacking or 'ghost' calls.

SUPPORT HOLIDAYS IN KEEP DOOR OPEN SCHEDULE

- Web Configuration**

This option can be found under device web UI → Door System Settings → Keep Door Open:



GDS3710

Keep Door Open

Keep Door Open: Schedule Open Door

Schedule Start Time:

Schedule End Time:

Holiday Mode: Disabled [Edit Holiday](#)

0 1 2 3 4 5 6 21 22 23 0

| | 0 | 1 | 2 | 3 | 4 | 5 | 6 |
|---------|---|---|---|---|---|---|---|
| Sun | | | | | | | |
| Mon | | | | | | | |
| Tue | | | | | | | |
| Wed | | | | | | | |
| Thu | | | | | | | |
| Fri | | | | | | | |
| Sat | | | | | | | |
| Holiday | | | | | | | |

- Functionality**

This feature is implemented based on field customer feedback either.

When configure Keep Door Open schedule, customers now can also specify which Holiday Schedule to be included into the Keep Door Open schedule, therefore make the GDS37xx more user friendly in such application scene configuration.

RESET FACTORY PASSWORD VIA SPECIAL KEY COMBINATION OPERATION

- **Functionality**

This is a new enhancement feature requested by ITSP service providers as well as lots of system integrators from Forum. This feature allows customers to reset the device administrator password to factory default via keypad operation through some special key combination.

When performing this operation, ONLY password will be reset back to factory default. All other setting or parameters will NOT be changed and will remain the same. This feature is specially designed for field engineers or technicians when dispatched in field but for some reason the administrator password is not available therefore not able to access the GDS37xx device to do the related maintenance.

Here are the steps to do such password reset operation via keypad:

Encoding Rules:

- Alphabet A – Z mapping to digit 1 – 26 respectively, no difference in lower or up case.

| A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q | R | S | T | U | V | W | X | Y | Z |
|---|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 | 25 | 26 |

NOTE:

- Suggest decoding the MAC and Password and write on paper before doing the reset operation.

Prerequisite condition:

- 1) MAC address of the GDS37xx (check the sticker at back of the device)
- 2) Default password of the GDS37xx (check the sticker at the back of the device)
- 3) Correct decoding the last 6 MAC address into digits (refer to encoding rule)
- 4) Correct decoding the default password into digits (refer to encoding rule)
- 5) Finish keypad input within 1 minute

Operation Steps:

- 1) When device is idle, input the special keypad combination with format: *****last_6_MAC**#**
- 2) Device will reach restore mode after correct digits in Step 1) entered. The backlight of keypad will flash quickly to tell operator the device is now in password reset/restore mode.
- 3) Operator will enter the correct decoded default password ending with # with format:
default_password_code# via the keypad within 60 seconds.
- 4) If wrong code combination entered, the GDS37xx will beep with error sound (three short beeps) then exit the password reset mode, and the backlight will stop flashing.
- 5) If the correct default password decode entered within 60 seconds, GDS37xx will play a long beep sound (advising correct operation), the device will reboot itself automatically.
- 6) If keypad entry time out (not finish the input within 60 seconds), the device will exit this password reset mode automatically and stop the backlight flashing.

After successful password reset, operator will then be able to log into the GDS37xx webUI with default password, all the configuration inside the device will be the same and will NOT be changed.

For example:

Decoding the string into digits and write to paper before doing the operation:

| | |
|--|----------------------|
| <i>Device with last 6 MAC address:</i> | 33DDDD |
| <i>Decoding the last 6 MAC to digits would be:</i> | 334444 |
| <i>Default password is:</i> | xwpxz6AA |
| <i>Decoding the default password to digits would be:</i> | 2423162426611 |

- 1) Enter *****334444**#** via keypad, get into the password reset mode, the keypad backlight will flash quickly.
- 2) Within 60 seconds, enter **2423162426611#**, the device will play one long beep then reboot itself.
- 3) Wait the device finishing boot up, log in the webUI using the default password, **xwpxz6AA**

FIRMWARE VERSION 1.0.7.4

PRODUCT NAME

GDS3710 (*HW Supported: 1.3A, 1.3B, 1.5A, 1.6A, 1.7A*)

DATE

07/23/2019

SUMMARY OF UPDATE

The main purpose of this release is bug fixes and features enhancement. Main enhancement like added Service Provider (e.g.: Telefonica) feature support, etc.

Factory Reset is recommended once upgraded to this version due to major feature enhancement. If upgrading from very old firmware, or experiencing abnormal webUI or missing parameters in the GUI, factory reset is mandatory. Please backup the configuration and data before factory reset and import back after reset.

This firmware would not be able to downgrade to version 1.0.3.X or below.

FIRMWARE APPLIES TO BELOW HW VERSION ONLY

| HW version | FW | Comments |
|----------------|-----|---------------------------------|
| GDS3710 HW1.2A | YES | Only support HTTP upgrade image |
| GDS3710 HW1.3A | YES | Only support HTTP upgrade image |
| GDS3710 HW1.3B | YES | Only support HTTP upgrade image |
| GDS3710 HW1.5A | YES | |
| GDS3710 HW1.6A | YES | |
| GDS3710 HW1.7A | YES | |

ENHANCEMENT

- Added support for failover mechanism based on DNS SRV.
- Added ability to separate webUI credentials from GDSManager credentials (via added P values).
- Added G.729 audio codec support.
- Optimized the DI alarm mechanism (reset required to enjoy this optimization feature).
- Added ability to enable multiple audio codecs simultaneously and specify priority of codecs.
- Added “Schedule” for firmware upgrade and provisioning.
- Added support for Voice Frame per TX in the audio settings.
- Added option to keep keypad blue light ON/OFF based on schedule.
- Added support for DHCP Option 120
- Added support for reregister before expiration option.
- Added support for anonymous RTSP Live View
- Adjusted system volume default value from 4 to 2.

BUG FIX

- Fixed noise audio issue when using GDSManager Intercom function.
- Fixed “[http\(s\)://IP_GDS3710:Port/snapshot/view0.jpg](http(s)://IP_GDS3710:Port/snapshot/view0.jpg)” does not return instant snapshot.
- Fixed and prevented two identical time durations could be configured.
- Fixed the device firmware cannot be downgraded after importing the P value file.
- Fixed device not contacting the NTP Server provided via DHCP Option 42.
- Fixed device not apply Config File when P value for Alarm Schedule/Profile are empty.
- Fixed modifying time zone or DST by configuration file the DST does not take effect.
- Fixed instant snapshot and live stream not retrievable when using MJPEG live snapshot and live stream URLs respectively:

Snapshot: [http\(s\)://admin:password@IP_Address_GDS:Port/jpeg/view.html](http(s)://admin:password@IP_Address_GDS:Port/jpeg/view.html)

MJPEG Stream: [http\(s\)://admin:password@IP_Address_GDS:Port/jpeg/mjpeg.html](http(s)://admin:password@IP_Address_GDS:Port/jpeg/mjpeg.html)

- Fixed GDS3710 calling out to any number can open door via DTMF (Security Enhancement: Only numbers inside RFID cards, White List and DoorBell will be able to remotely open door via DTMF).
- Fixed flooding registration packets cause webUI access stalled.
- Fixed error code 406 not acceptable for Door 2 and disabled the Events in GXV/GDS combination use.
- Fixed issue with decoding DNS (mDNS) answers from GDS3710.

KNOWN ISSUES

- INVITE to an ICMP address, the doorbell still rings as normal.
- The panel lights might off during the call sometimes.
- Remote device can hear custom doorbell ringtone about 1~2 seconds when answering the call.
- GDS3710 as Callee will not do stream negotiation.
- When SIP account is logged out, pressing the keyboard is abnormal.
- When SIP transport mode is TLS/TCP, remote door opening might fail occasionally.

NEW P-VALUE

| | |
|--------|--|
| P15505 | Access_Settings.GDSManager_Configuration_Password (Value: String. Maximum length is 32) |
| P14560 | Basic Settings.Enable Doorbell Blue Light.Start Time |
| P14561 | Basic Settings.Enable Doorbell Blue Light.End Time |
| P14562 | Basic Settings.Enable Doorbell Blue Light (Value 0: Disable 1: Enable) |
| P144 | Date & Time.Allow DHCP Option 42 to override NTP server (Value 0: Disable 1: Enable) |
| P37 | Account 1.Voice Frames Per TX (1 -- 64, default 2) |
| P486 | Account 2.Voice Frames Per TX (1 -- 64, default 2) |
| P586 | Account 3.Voice Frames Per TX (1 -- 64, default 2) |
| P686 | Account 4.Voice Frames Per TX (1 -- 64, default 2) |
| P2330 | Account 1.Re-register before Expiration(s) (0 -- 64800, default 0) |
| P2430 | Account 2.Re-register before Expiration(s) (0 -- 64800, default 0) |
| P2530 | Account 3.Re-register before Expiration(s) (0 -- 64800, default 0) |
| P2630 | Account 4.Re-register before Expiration(s) (0 -- 64800, default 0) |
| P57 | Account 1.Preferred Vocoder 1 (<0 8 9>, default 0) |
| P58 | Account 1.Preferred Vocoder 2 (<0 8 9>, default 8) |
| P59 | Account 1.Preferred Vocoder 3 (<0 8 9>, default 9) |
| P451 | Account 2.Preferred Vocoder 1 (<0 8 9>, default 0) |
| P452 | Account 2.Preferred Vocoder 2 (<0 8 9>, default 8) |
| P453 | Account 2.Preferred Vocoder 3 (<0 8 9>, default 9) |
| P551 | Account 3.Preferred Vocoder 1 (<0 8 9>, default 0) |
| P552 | Account 3.Preferred Vocoder 2 (<0 8 9>, default 8) |
| P553 | Account 3.Preferred Vocoder 3 (<0 8 9>, default 9) |
| P651 | Account 4.Preferred Vocoder 1 (<0 8 9>, default 0) |
| P652 | Account 4.Preferred Vocoder 2 (<0 8 9>, default 8) |
| P653 | Account 4.Preferred Vocoder 3 (<0 8 9>, default 9) |
| P285 | Maintenance.Upgrade.Randomized Automatic Upgrade (0 -- 23) |
| P8459 | Maintenance.Upgrade.Hour of the Day (0 -- 23) |
| P286 | Maintenance.Upgrade.Day of the Week (0 -- 6) |

MODIFIED P-VALUE

| | |
|--------|---|
| P14000 | Video_Audio_Settings, Audio_Settings, Preferred_Audio_Codec (Value:1, 2, 4) |
| P198 | Account_1.Special Feature (Value 100: Standard 102: Broadsoft 129: Telefonica Spain) |
| P424 | Account_2.Special Feature (value: 100: Standard 102: Broadsoft 129: Telefonica Spain) |
| P524 | Account_3.Special Feature (value: 100: Standard 102: Broadsoft 129: Telefonica Spain) |
| P624 | Account_4.Special Feature (value: 100: Standard 102: Broadsoft 129: Telefonica Spain) |
| P14003 | System Volume. Default value: change from level 4 to lever 2. |

NEW HTTP API

- P15505 -- Access_Settings.GDSManager_Configuration_Password (value: String, MAX Length is 32)
 GET: <http://ip:port/goform/config?cmd=get&type=access>
 SET: <http://ip:port/goform/config?cmd=set&P15505=<value>> (value: String, MAX Length is 32)
- P14562 -- Basic Settings -> Enable Doorbell Blue Light (0:Disable 1:Enable)
 GET: <http://ip:port/goform/config?cmd=get&type=door>
 SET: <http://ip:port/goform/config?cmd=set&P14562=<value>> (0:Disable 1:Enable)
- P14560 -- Basic Settings -> Enable Doorbell Blue Light -> Start Time
 GET: <http://ip:port/goform/config?cmd=get&type=door>
 SET: <http://ip:port/goform/config?cmd=set&P14560=<value>> (value: string)
- P14561 -- Basic Settings -> Enable Doorbell Blue Light -> End Time
 GET: <http://ip:port/goform/config?cmd=get&type=door>
 SET: <http://ip:port/goform/config?cmd=set&P14561=<value>> (value: string)
- P144 -- Date & Time -> Allow DHCP Option 42 to override NTP server (0:Disable 1:Enable)
 GET: <http://ip:port/goform/config?cmd=get&type=date>
 SET: <http://ip:port/goform/config?cmd=set&P144=<value>> (0:Disable 1:Enable)
- P37 -- Account 1 -> Voice Frames Per TX (1 -- 64)
 GET: <http://ip:port/goform/config?cmd=get&type=sip>
 SET: <http://ip:port/goform/config?cmd=set&P37=<value>> (1 -- 64)
- P486 -- Account 1 -> Voice Frames Per TX (1 -- 64)
 GET: <http://ip:port/goform/config?cmd=get&type=sip>
 SET: <http://ip:port/goform/config?cmd=set&P486=<value>> (1 -- 64)
- P586 -- Account 1 -> Voice Frames Per TX (1 -- 64)
 GET: <http://ip:port/goform/config?cmd=get&type=sip>
 SET: <http://ip:port/goform/config?cmd=set&P586=<value>> (1 -- 64)
- P686 -- Account 1 -> Voice Frames Per TX (1 -- 64)
 GET: <http://ip:port/goform/config?cmd=get&type=sip>
 SET: <http://ip:port/goform/config?cmd=set&P686=<value>> (1 -- 64)

- P2330 -- Account 1 -> Re-register before Expiration(s) (0 -- 64800, default 0)
 GET: http://ip:port/goform/config?cmd=get&type=sip
 SET: http://ip:port/goform/config?cmd=set&P2330=<value> (0 -- 64800)
- P2430 -- Account 2 -> Re-register before Expiration(s) (0 -- 64800, default 0)
 GET: http://ip:port/goform/config?cmd=get&type=sip
 SET: http://ip:port/goform/config?cmd=set&P2430=<value> (0 -- 64800)
- P2530 -- Account 3 -> Re-register before Expiration(s) (0 -- 64800, default 0)
 GET: http://ip:port/goform/config?cmd=get&type=sip
 SET: http://ip:port/goform/config?cmd=set&P2530=<value> (0 -- 64800)
- P2630 -- Account 4 -> Re-register before Expiration(s) (0 -- 64800, default 0)
 GET: http://ip:port/goform/config?cmd=get&type=sip
 SET: http://ip:port/goform/config?cmd=set&P2630=<value> (0 -- 64800)
- P57 -- Account 1 -> Preferred Vocoder 1 (<0|8|9>, default 0)
 GET: http://ip:port/goform/config?cmd=get&type=sip
 SET: http://ip:port/goform/config?cmd=set&P57=<value> (<0|8|9>)
- P58 -- Account 1 -> Preferred Vocoder 2 (<0|8|9>, default 8)
 GET: http://ip:port/goform/config?cmd=get&type=sip
 SET: http://ip:port/goform/config?cmd=set&P58=<value> (<0|8|9>)
- P59 -- Account 1 -> Preferred Vocoder 3 (<0|8|9>, default 9)
 GET: http://ip:port/goform/config?cmd=get&type=sip
 SET: http://ip:port/goform/config?cmd=set&P59=<value> (<0|8|9>)
- P451 -- Account 2 -> Preferred Vocoder 1 (<0|8|9>, default 0)
 GET: http://ip:port/goform/config?cmd=get&type=sip
 SET: http://ip:port/goform/config?cmd=set&P451=<value> (<0|8|9>)
- P452 -- Account 2 -> Preferred Vocoder 2 (<0|8|9>, default 8)
 GET: http://ip:port/goform/config?cmd=get&type=sip
 SET: http://ip:port/goform/config?cmd=set&P452=<value> (<0|8|9>)
- P453 -- Account 2 -> Preferred Vocoder 3 (<0|8|9>, default 9)
 GET: http://ip:port/goform/config?cmd=get&type=sip
 SET: http://ip:port/goform/config?cmd=set&P453=<value> (<0|8|9>)
- P551 -- Account 3 -> Preferred Vocoder 1 (<0|8|9>, default 0)
 GET: http://ip:port/goform/config?cmd=get&type=sip
 SET: http://ip:port/goform/config?cmd=set&P551=<value> (<0|8|9>)
- P552 -- Account 3 -> Preferred Vocoder 2 (<0|8|9>, default 8)
 GET: http://ip:port/goform/config?cmd=get&type=sip
 SET: http://ip:port/goform/config?cmd=set&P552=<value> (<0|8|9>)
- P553 -- Account 3 -> Preferred Vocoder 3 (<0|8|9>, default 9)
 GET: http://ip:port/goform/config?cmd=get&type=sip
 SET: http://ip:port/goform/config?cmd=set&P553=<value> (<0|8|9>)

- P651 -- Account 4 -> Preferred Vocoder 1 (<0|8|9>, default 0)
GET: <http://ip:port/goform/config?cmd=get&type=sip>
SET: <http://ip:port/goform/config?cmd=set&P651=<value>> (<0|8|9>)
- P652 -- Account 4 -> Preferred Vocoder 2 (<0|8|9>, default 8)
GET: <http://ip:port/goform/config?cmd=get&type=sip>
SET: <http://ip:port/goform/config?cmd=set&P652=<value>> (<0|8|9>)
- P653 -- Account 4 -> Preferred Vocoder 3 (<0|8|9>, default 9)
GET: <http://ip:port/goform/config?cmd=get&type=sip>
SET: <http://ip:port/goform/config?cmd=set&P653=<value>> (<0|8|9>)
- P285 -- Maintenance -> Upgrade -> Randomized Automatic Upgrade (0 -- 23)
GET: <http://ip:port/goform/config?cmd=get&type=upgrade>
SET: <http://ip:port/goform/config?cmd=set&P285=<value>> (0 -- 23)
- P8459 -- Maintenance -> Upgrade -> Hour of the Day (0-23)
GET: <http://ip:port/goform/config?cmd=get&type=upgrade>
SET: <http://ip:port/goform/config?cmd=set&P8459=<value>> (0 -- 23)
- P286 -- Maintenance -> Upgrade -> Day of the Week (0-6)
GET: <http://ip:port/goform/config?cmd=get&type=upgrade>
SET: <http://ip:port/goform/config?cmd=set&P286=<value>> (0 -- 6)

Released HTTP API documentation can be downloaded from here:

http://www.grandstream.com/sites/default/files/Resources/gds37xx_http_api.pdf

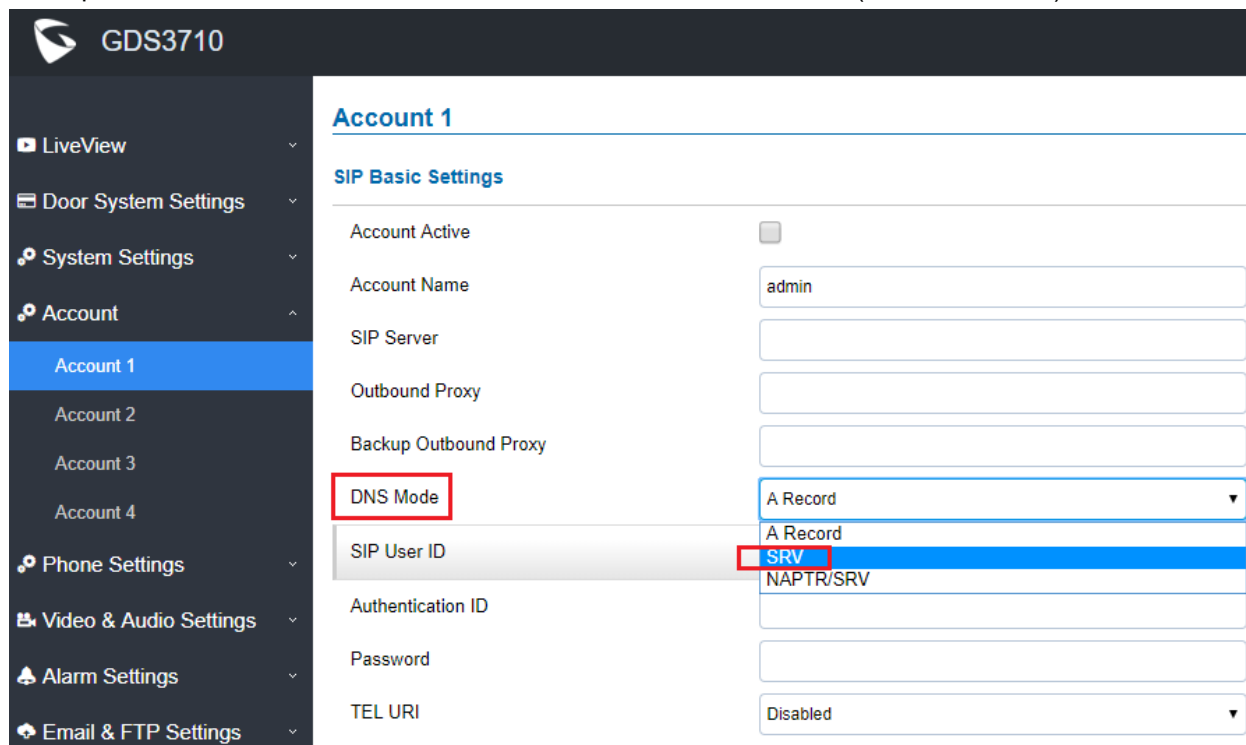
NEW FEATURES OVERVIEW

This section lists major new features or improvement and describes how to use it from the user's point of view.

SUPPORT DNS SRV

- **Web Configuration**

This option can be found under device web UI → Account → Account X (X=1, 2, 3, and 4):



The screenshot shows the web configuration interface for a Grandstream GDS3710 device. The left sidebar contains a menu with options: LiveView, Door System Settings, System Settings, Account (expanded), Account 1 (selected), Account 2, Account 3, Account 4, Phone Settings, Video & Audio Settings, Alarm Settings, and Email & FTP Settings. The main content area is titled 'Account 1' and 'SIP Basic Settings'. It includes fields for Account Active (checkbox), Account Name (admin), SIP Server, Outbound Proxy, Backup Outbound Proxy, DNS Mode (dropdown menu), SIP User ID, Authentication ID, Password, and TEL URI (dropdown menu). The 'DNS Mode' dropdown is open, showing three options: 'A Record', 'SRV' (which is highlighted in blue), and 'NAPTR/SRV'. The 'SIP User ID' field is also highlighted with a red box.

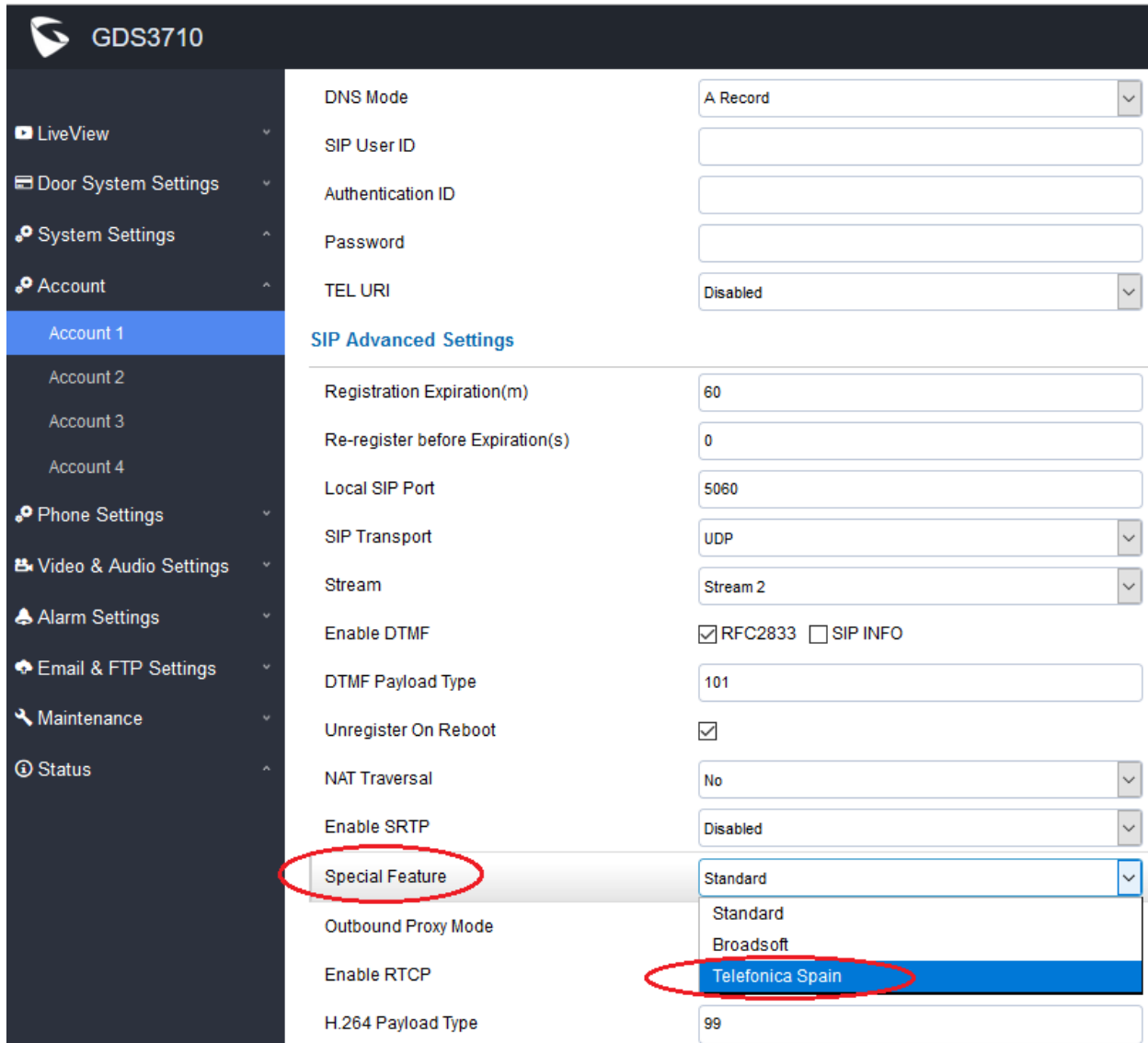
- **Functionality**

This is a major feature enhancement for Service Provider, via DNS SRV, service providers can provide smooth service transition backup in case service down.

SUPPORT SPECIAL FEATURE - TELEFONICA

- Web Configuration**

This option can be found under device web UI → Account → Account X (X=1, 2, 3, and 4):



| GDS3710 | | |
|---|---|----------|
| LiveView Door System Settings System Settings Account Account 1 Account 2 Account 3 Account 4 Phone Settings Video & Audio Settings Alarm Settings Email & FTP Settings Maintenance Status | DNS Mode | A Record |
| | SIP User ID | |
| | Authentication ID | |
| | Password | |
| | TEL URI | Disabled |
| | SIP Advanced Settings | |
| | Registration Expiration(m) | 60 |
| | Re-register before Expiration(s) | 0 |
| | Local SIP Port | 5060 |
| | SIP Transport | UDP |
| Stream | Stream 2 | |
| Enable DTMF | <input checked="" type="checkbox"/> RFC2833 <input type="checkbox"/> SIP INFO | |
| DTMF Payload Type | 101 | |
| Unregister On Reboot | <input checked="" type="checkbox"/> | |
| NAT Traversal | No | |
| Enable SRTP | Disabled | |
| Special Feature | Standard | |
| Outbound Proxy Mode | Standard | |
| Enable RTCP | Broadsoft | |
| H.264 Payload Type | 99 | |
| | Telefonica Spain | |

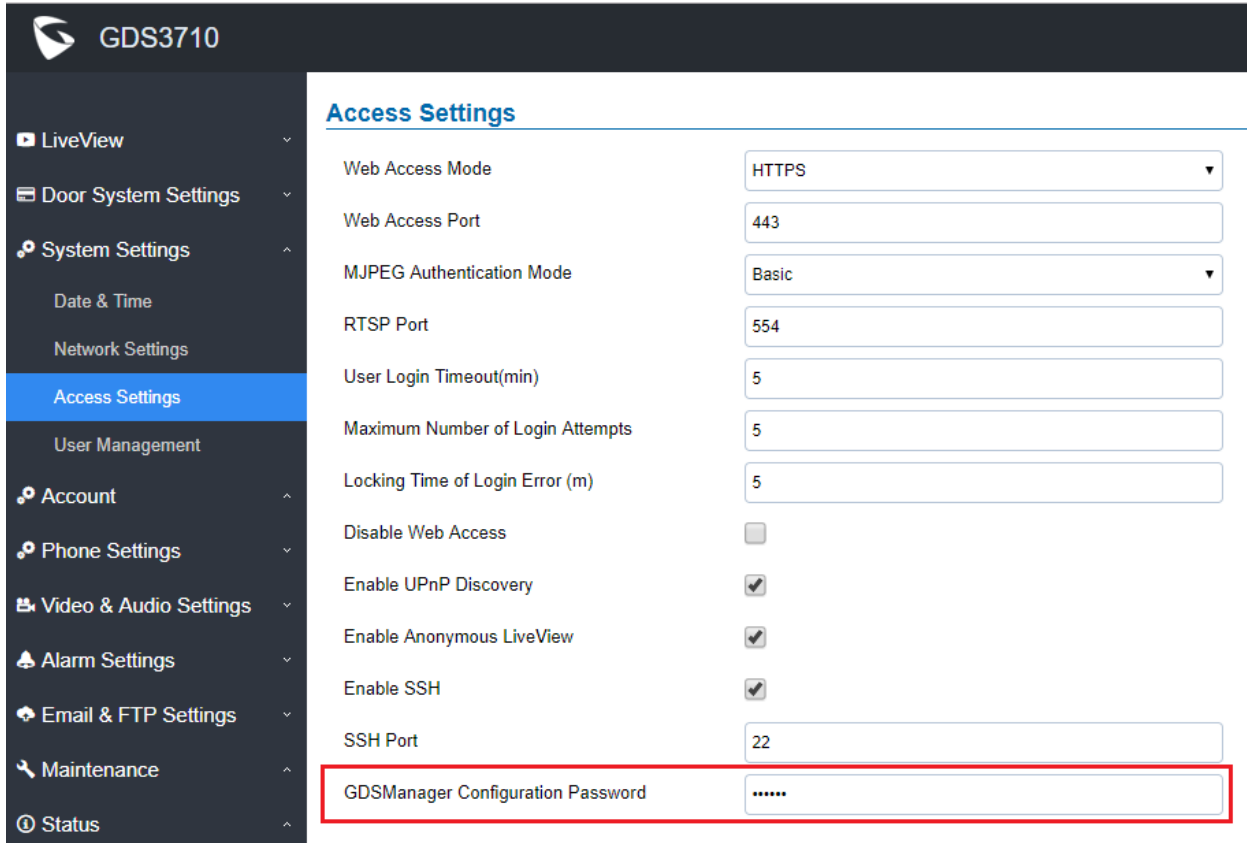
- Functionality**

This is a major feature enhancement for Service Provider. Special feature or Special Mode can be provisioned to match the Proxy of Service Provider like Telefonica, or Broadsoft. This is implemented for ITSP Service Provider. Normal customers just use “Standard” feature.

SEPARATE CREDENTIALS FOR GDSMANAGER

- Web Configuration**

This option can be found under device web UI → System Settings → Access Settings:



The screenshot shows the GDS3710 web UI. The left sidebar contains a menu with the following items: LiveView, Door System Settings, System Settings (expanded), Date & Time, Network Settings, Access Settings (highlighted), User Management, Account, Phone Settings, Video & Audio Settings, Alarm Settings, Email & FTP Settings, Maintenance, and Status. The main content area is titled 'Access Settings' and contains the following configuration items:

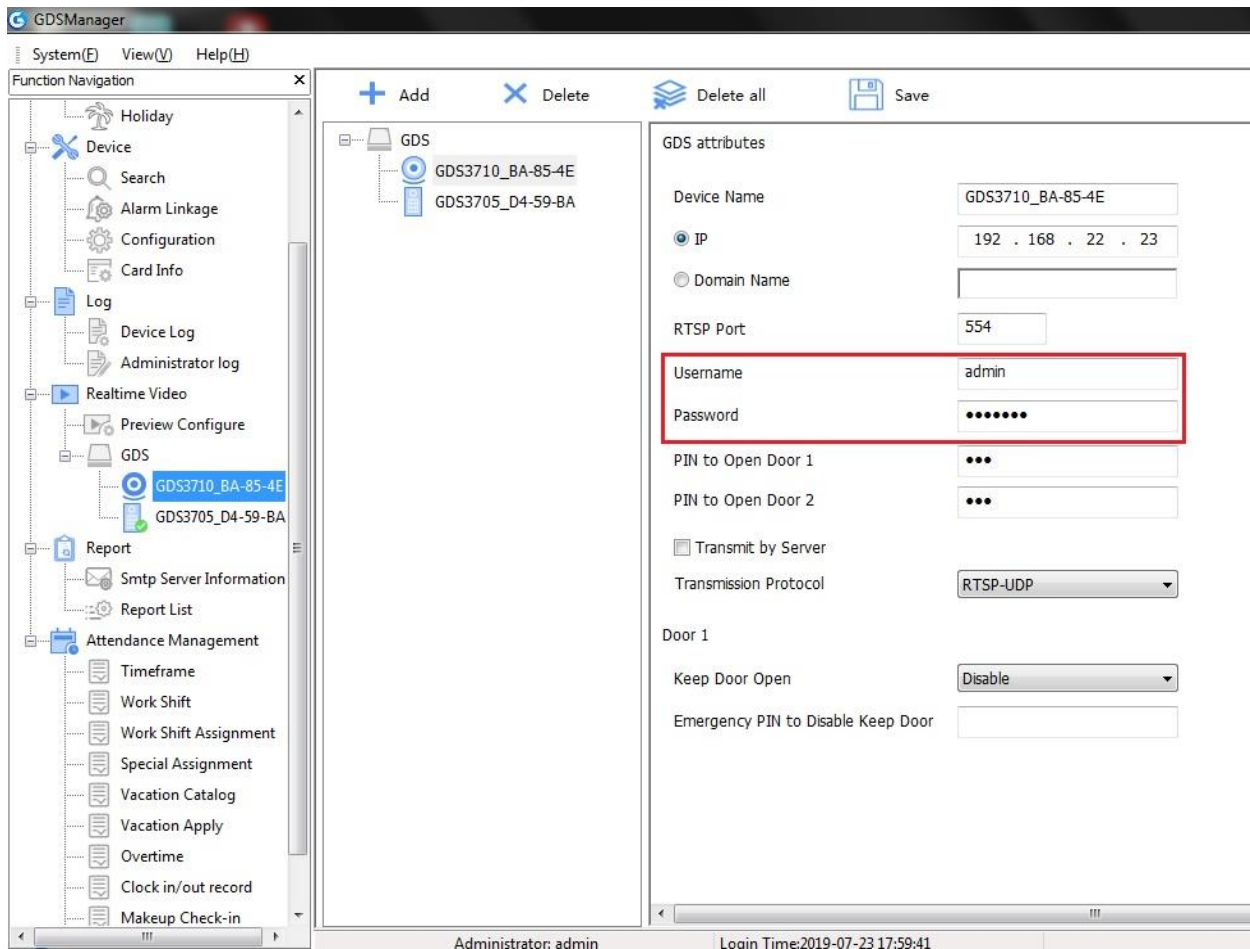
| Setting | Value |
|-----------------------------------|-------------------------------------|
| Web Access Mode | HTTPS |
| Web Access Port | 443 |
| MJPEG Authentication Mode | Basic |
| RTSP Port | 554 |
| User Login Timeout(min) | 5 |
| Maximum Number of Login Attempts | 5 |
| Locking Time of Login Error (m) | 5 |
| Disable Web Access | <input type="checkbox"/> |
| Enable UPnP Discovery | <input checked="" type="checkbox"/> |
| Enable Anonymous LiveView | <input checked="" type="checkbox"/> |
| Enable SSH | <input checked="" type="checkbox"/> |
| SSH Port | 22 |
| GDSManager Configuration Password | |

- Functionality**

This feature is implemented based on field customer feedback. Now separate credentials can be configured and used in GDSManager to communicate with GDS3710, instead of using GDS3710 webUI administrator's credentials. System administrators keep the admin password and use another password for GDSManager where usually operated by HR or other company staffs.

NOTE:

- *Make sure the correspondent password is configured in GDSManager like below:*



- *The password must match the password configured in the GDS3710 at above screenshot.*

G.729 AND MULTIPLE AUDIO CODECS SIMULTANEOUSLY WITH PRIORITY

- Web Configuration**

This option can be found under device web UI → Account → Account X (X=1, 2, 3, and 4):

Account
Account 1
Account 2
Account 3
Account 4
Phone Settings
Video & Audio Settings
Alarm Settings
Email & FTP Settings
Maintenance
Status

SIP Advanced Settings

| | |
|----------------------------------|---|
| Registration Expiration(m) | 60 |
| Re-register before Expiration(s) | 0 |
| Local SIP Port | 5060 |
| SIP Transport | UDP |
| Stream | Stream 2 |
| Enable DTMF | <input checked="" type="checkbox"/> RFC2833 <input type="checkbox"/> SIP INFO |
| DTMF Payload Type | 101 |
| Unregister On Reboot | <input checked="" type="checkbox"/> |
| NAT Traversal | No |
| Enable SRTP | Disabled |
| Special Feature | Standard |
| Outbound Proxy Mode | In Route |
| Enable RTCP | Disabled |
| H.264 Payload Type | 99 |

Vocoder Settings

| | |
|---------------------|----------|
| Preferred Vocoder 1 | PCMU |
| Preferred Vocoder 2 | G.729A/B |
| Preferred Vocoder 3 | PCMA |
| Preferred Vocoder 4 | G.722 |
| Voice Frames Per TX | 2 |

Save

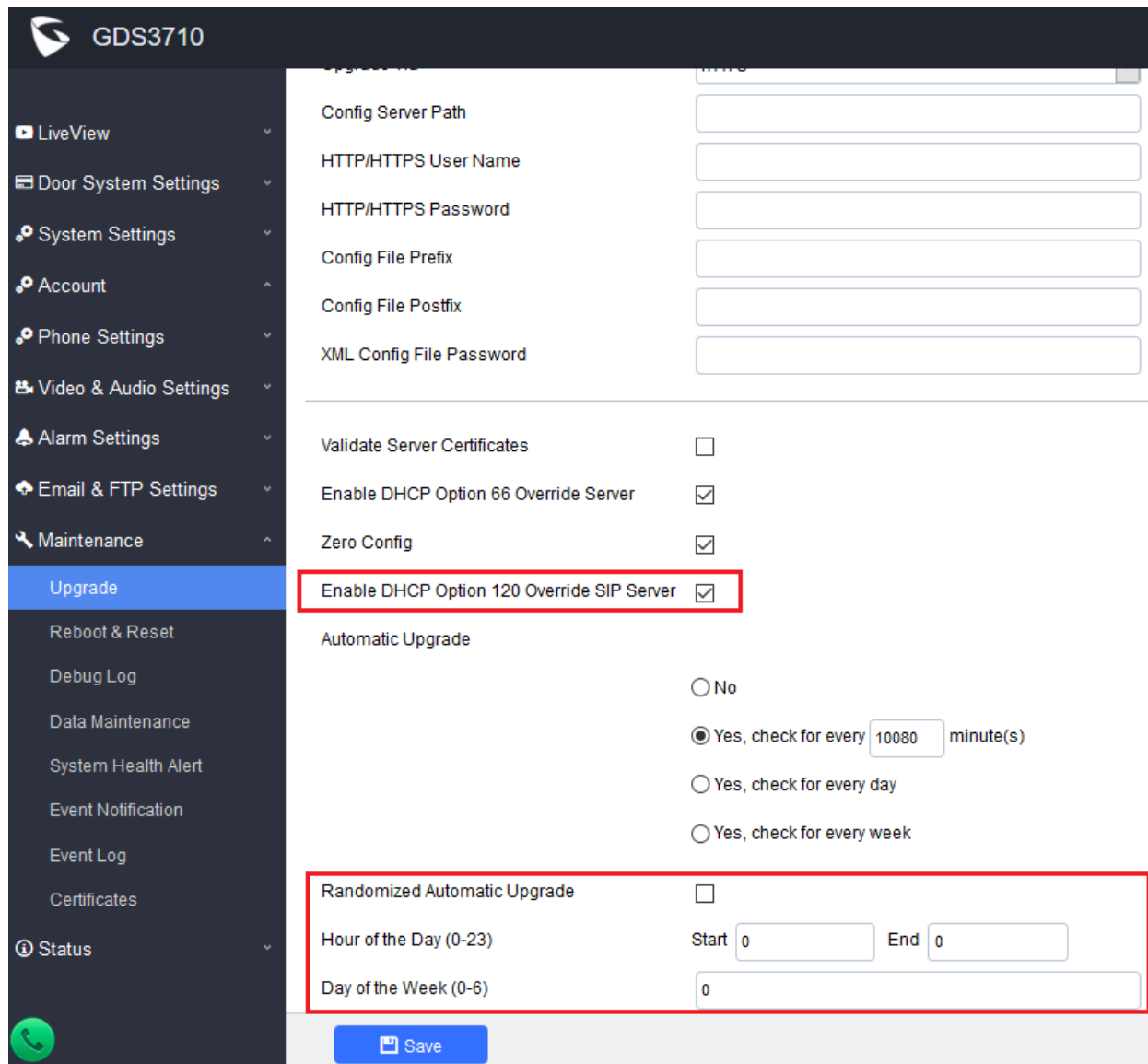
- Functionality**

This is an enhancement to allow ITSP Service Provider to use G.729 audio codec in their networks. Multiple audio codecs supported with specified priority be selected.

SCHEDULE FOR FIRMWARE UPGRADE AND PROVISIONING, DHCP OPTION 120

- Web Configuration**

This option can be found under device web UI → Maintenance → Upgrade:



GDS3710

- LiveView
- Door System Settings
- System Settings
- Account
- Phone Settings
- Video & Audio Settings
- Alarm Settings
- Email & FTP Settings
- Maintenance
 - Upgrade**
 - Reboot & Reset
 - Debug Log
 - Data Maintenance
 - System Health Alert
 - Event Notification
 - Event Log
 - Certificates
- Status

Upgrade Settings

Config Server Path

HTTP/HTTPS User Name

HTTP/HTTPS Password

Config File Prefix

Config File Postfix

XML Config File Password

Validate Server Certificates ☐

Enable DHCP Option 66 Override Server ☒

Zero Config ☒

Enable DHCP Option 120 Override SIP Server ☒

Automatic Upgrade

☐ No

☒ Yes, check for every minute(s)

☐ Yes, check for every day

☐ Yes, check for every week

Randomized Automatic Upgrade ☐

Hour of the Day (0-23) Start End

Day of the Week (0-6)

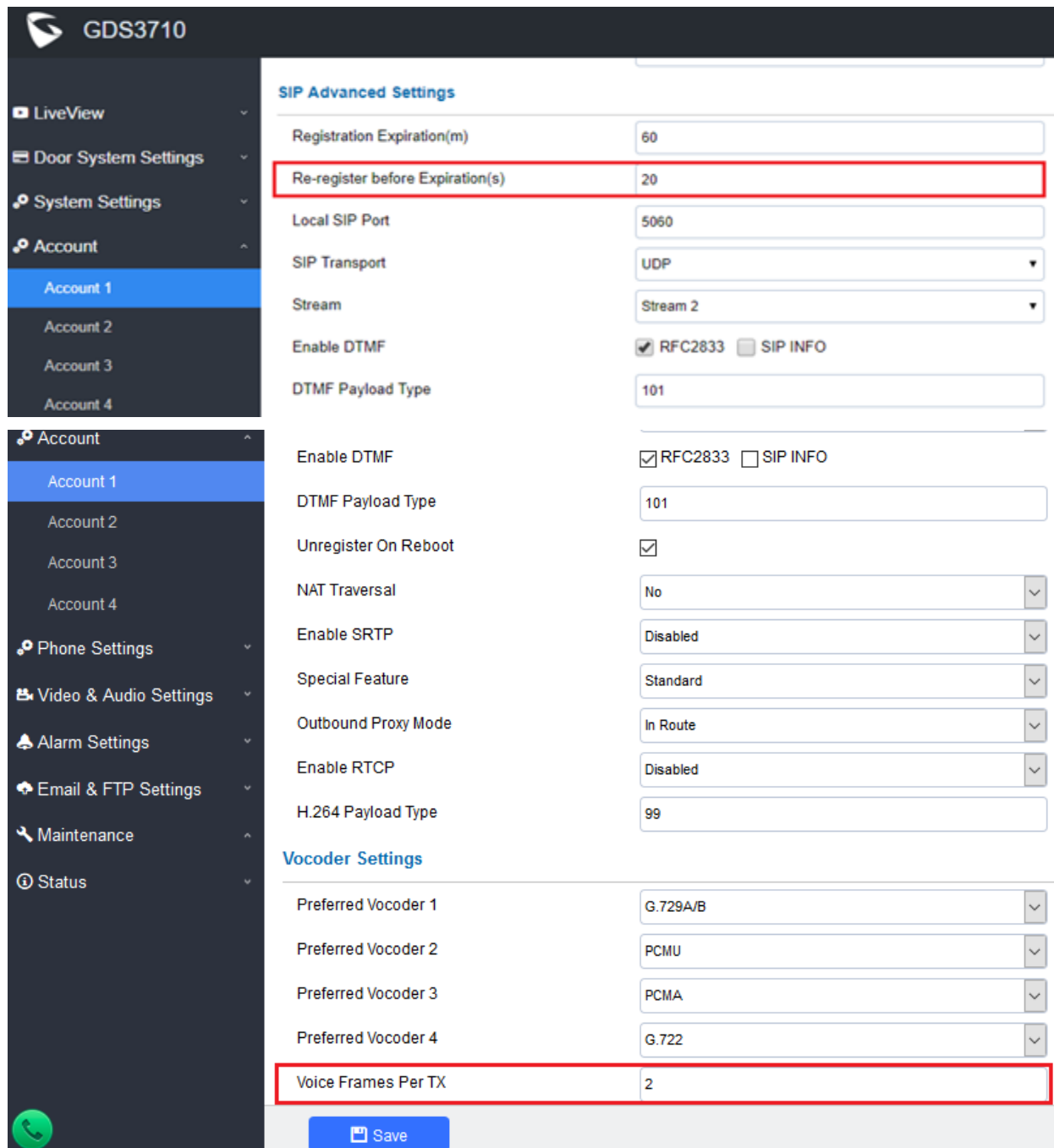
- Functionality**

This is an enhancement requested by ITSP service providers as well as lots of system integrators from Forum. This feature allows them to use DHCP Option 120 to override SIP Server; and let the GDS3710 either randomly check upgrade/provisioning server, or at configured schedule.

REREGISTER BEFORE EXPIRATION AND VOICE FRAME PER TX

- **Web Configuration**

This option can be found under device web UI → Account → Account X (X=1, 2, 3, and 4):



The screenshot displays the web configuration interface for a Grandstream GDS3710 device. The left sidebar contains a navigation menu with options: LiveView, Door System Settings, System Settings, Account, Account 1, Account 2, Account 3, Account 4, Phone Settings, Video & Audio Settings, Alarm Settings, Email & FTP Settings, Maintenance, and Status. The main content area is titled 'SIP Advanced Settings' and includes the following fields:

- Registration Expiration(m): 60
- Re-register before Expiration(s): 20 (highlighted with a red box)
- Local SIP Port: 5060
- SIP Transport: UDP
- Stream: Stream 2
- Enable DTMF: ☒ RFC2833 ☐ SIP INFO
- DTMF Payload Type: 101
- Enable DTMF: ☒ RFC2833 ☐ SIP INFO
- DTMF Payload Type: 101
- Unregister On Reboot: ☒
- NAT Traversal: No
- Enable SRTP: Disabled
- Special Feature: Standard
- Outbound Proxy Mode: In Route
- Enable RTCP: Disabled
- H.264 Payload Type: 99

Below the SIP settings is the 'Vocoder Settings' section, which includes:

- Preferred Vocoder 1: G.729A/B
- Preferred Vocoder 2: PCMU
- Preferred Vocoder 3: PCMA
- Preferred Vocoder 4: G.722
- Voice Frames Per TX: 2 (highlighted with a red box)

A 'Save' button is located at the bottom of the configuration area.

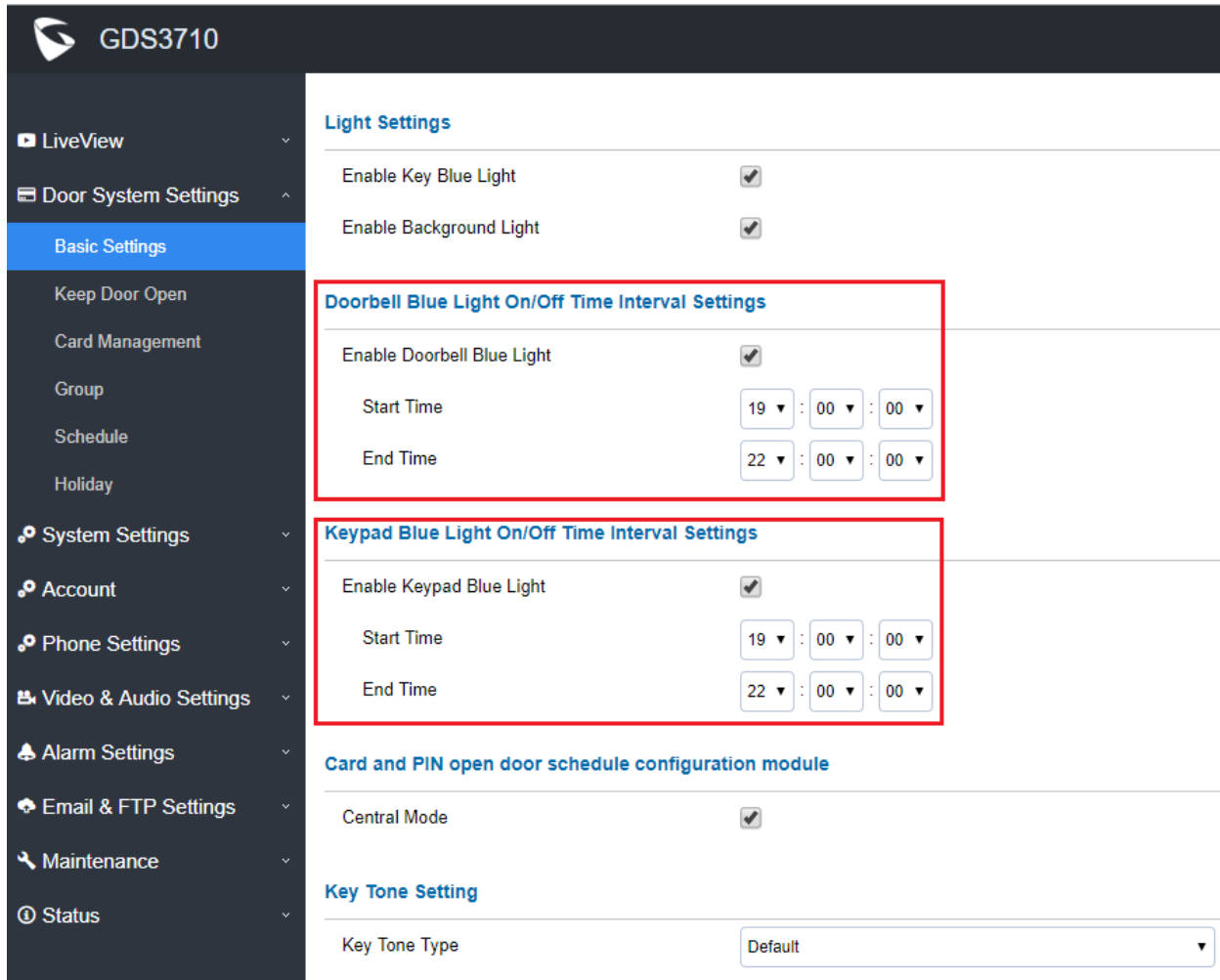
- **Functionality**

These parameters are mostly used by ITSP Service Provider. Normal users please do not touch those parameters because that could cause audio issue if parameters are incorrect.

KEYPAD BLUE LIGHT ON/OFF ON SCHEDULE

- **Web Configuration**

This option can be found under device web UI → Door System Settings → Basic Settings:



GDS3710

- LiveView
- Door System Settings
 - Basic Settings**
 - Keep Door Open
 - Card Management
 - Group
 - Schedule
 - Holiday
 - System Settings
 - Account
 - Phone Settings
 - Video & Audio Settings
 - Alarm Settings
 - Email & FTP Settings
 - Maintenance
 - Status

Light Settings

Enable Key Blue Light ☒

Enable Background Light ☒

Doorbell Blue Light On/Off Time Interval Settings

Enable Doorbell Blue Light ☒

Start Time 19 : 00 : 00

End Time 22 : 00 : 00

Keypad Blue Light On/Off Time Interval Settings

Enable Keypad Blue Light ☒

Start Time 19 : 00 : 00

End Time 22 : 00 : 00

Card and PIN open door schedule configuration module

Central Mode ☒

Key Tone Setting

Key Tone Type Default

- **Functionality**

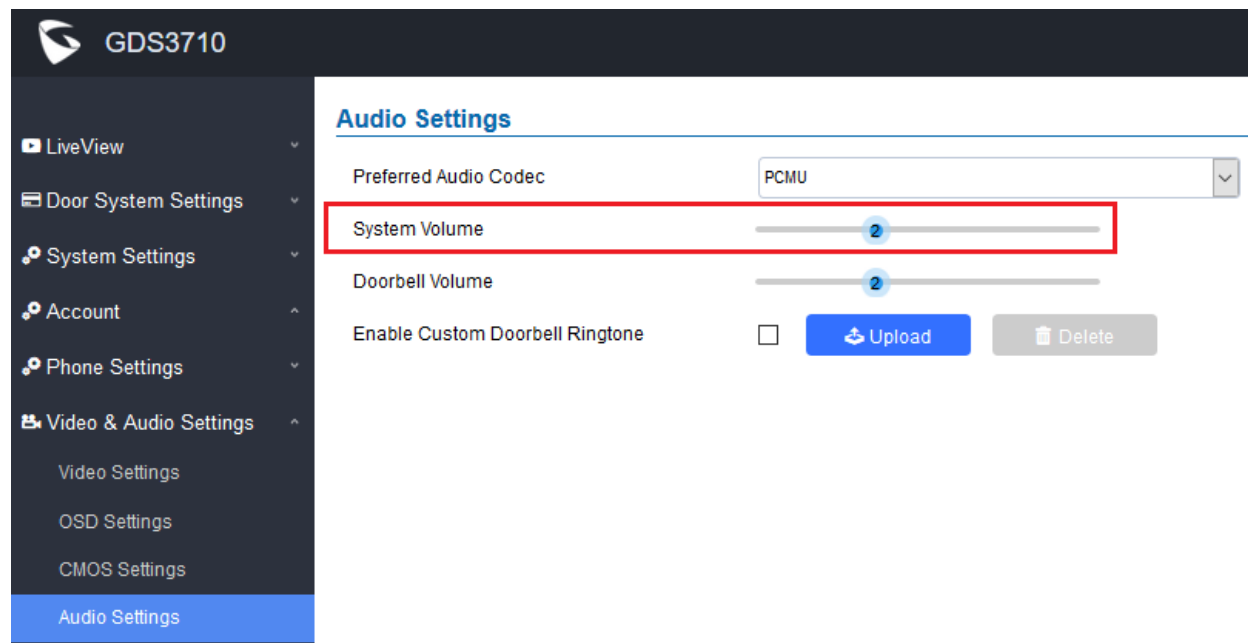
This is an enhancement for an existing features based on customer feedback from field.

By configure the keypad blue light and/or doorbell blue light ON/OFF based on schedule, GDS3710 will provide users easy access and operation to keypad during night time when ambient environment is dark.

ADJUST SYTEM DEFAULT VOLUME TO LEVER 2

- **Web Configuration**

This option can be found under device web UI → Video & Audio Settings → Audio Settings:



- **Functionality**

This is an enhancement based on customer feedback from field.

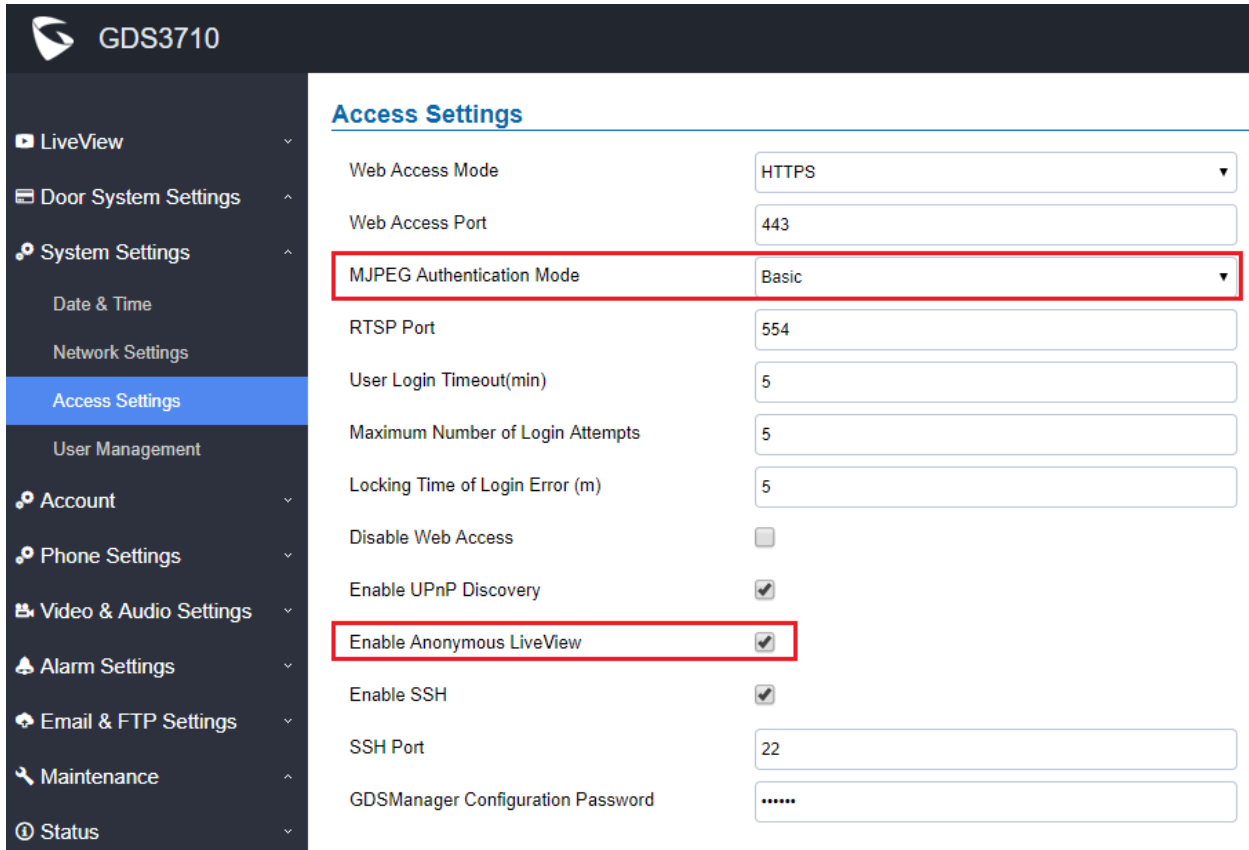
The previous default value is 4, the new default value is 2. Factory reset the new value 2 will take place.

Customer can adjust this value based on field or installation environment to meet the requirement.

SUPPORT ANONYMOUS RTSP LIVE VIEW

- **Web Configuration**

This option can be found under device web UI → System Settings → Access Settings:



The screenshot shows the GDS3710 web UI. On the left is a sidebar with navigation options: LiveView, Door System Settings, System Settings (expanded), Date & Time, Network Settings, Access Settings (highlighted), User Management, Account, Phone Settings, Video & Audio Settings, Alarm Settings, Email & FTP Settings, Maintenance, and Status. The main area is titled 'Access Settings' and contains the following configuration items:

| | |
|-----------------------------------|-------------------------------------|
| Web Access Mode | HTTPS |
| Web Access Port | 443 |
| MJPEG Authentication Mode | Basic |
| RTSP Port | 554 |
| User Login Timeout(min) | 5 |
| Maximum Number of Login Attempts | 5 |
| Locking Time of Login Error (m) | 5 |
| Disable Web Access | <input type="checkbox"/> |
| Enable UPnP Discovery | <input checked="" type="checkbox"/> |
| Enable Anonymous LiveView | <input checked="" type="checkbox"/> |
| Enable SSH | <input checked="" type="checkbox"/> |
| SSH Port | 22 |
| GDSManager Configuration Password | |

- **Functionality**

This is a further enhancement for the already supported anonymous MJPEG LiveView streaming, request by customers like Service Provider and System Integrators or Installers. This feature allows system integrators to retrieve snapshots from GDS3710 directly without credentials, similar to fetch the live MJPEG streaming previously. This is good for system re-development.

When enabled this feature, **Special Access URL** required to retrieve the snapshot (frame by frame if refreshed) or live MJPEG video streaming:

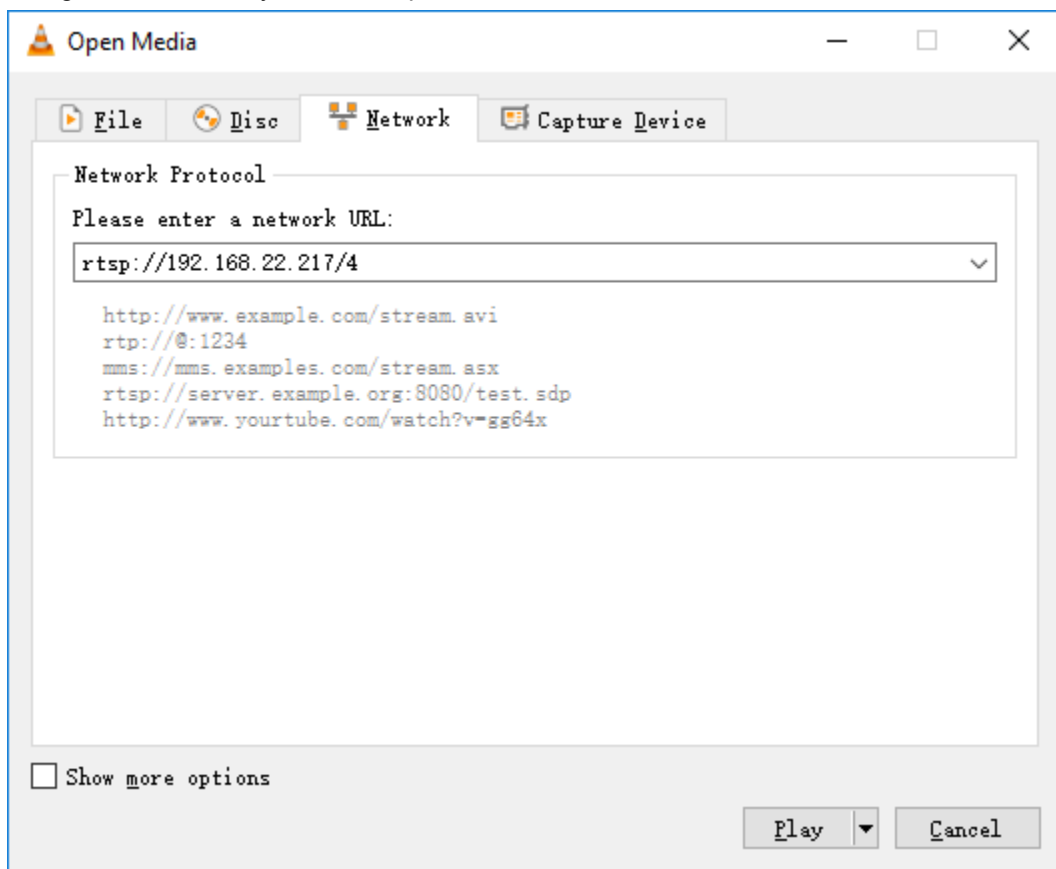
HTTP(S)://IP_GDS3710:Port/anonymous/snapshot/view.jpg (Snapshot)

OR: HTTP(S)://IP_GDS3710:Port/anonymous/snapshot/view.html (Snapshot)

HTTP(S)://IP_GDS3710:Port/videoview.html (Live MJPEG streaming)

For customers using VLC MediaPlayer or similar software program, previous firmware still requiring credentials. Now the issue is fixed and customers can view the live video using VLC or other 3rd party RTSP retriever to do re-development.

Using VLC Media Player for example:



FORMAT:

RTSP://IP_GDS3710:Port/X (*X = 0, 4, 8 correspondent to Stream 1, 2, 3*)

No credential is required in such implementation.

The live video and audio will play out with some delay based on the computer processing power and network conditions.

NOTE:

- Please make sure the environment is secure before enable this feature.
- Please reminder user the privacy when using this feature.

FIRMWARE VERSION 1.0.5.6

PRODUCT NAME

GDS3710 (*HW Supported: 1.3A, 1.3B, 1.5A, 1.6A, 1.7A*)

DATE

04/08/2019

SUMMARY OF UPDATE

The main purpose of this release is bug fixes and feature enhancement since firmware 1.0.5.2. Main enhancement like added support for 4 SIP Accounts, DTMF payload, etc.

Factory Reset is recommended due to 4 SIP accounts added (to sort out all the internal registers and P value added). If upgrading from very old firmware, or experiencing abnormal webUI or missing parameters in the GUI, factory reset is mandatory. Please backup the configuration and data before factory reset and import back after reset.

FIRMWARE APPLIES TO BELOW HW VERSION ONLY

| HW version | FW | Comments |
|----------------|-----|---------------------------------|
| GDS3710 HW1.2A | YES | Only support HTTP upgrade image |
| GDS3710 HW1.3A | YES | Only support HTTP upgrade image |
| GDS3710 HW1.3B | YES | Only support HTTP upgrade image |
| GDS3710 HW1.5A | YES | |
| GDS3710 HW1.6A | YES | |
| GDS3710 HW1.7A | YES | |

ENHANCEMENT

- Added support for 4 SIP accounts.
- Added option to configure DTMF Payload value.
- Added and optimized number handling algorithm to work with GXV3370 open two doors.
- Added prompt reminder if H.264 payload type conflict with RTP payload type.
- Added feature support to upload customized doorbell so user can upload own voice prompt or music.
- Added clear button to delete unwanted uploaded audio file for doorbell ringtone. Optimized the uploading of customized ringtone.
- Added prevention mechanism to avoid unwanted alarm pulse spikes triggering alarm event.
- Added ITSP requested feature: Configure Keep Door Open actions from GDSManager.
- Added ITSP requested feature: GDSManager will synchronize with GDS3710 when changing the settings of Keep Door Open.
- Added management feature: Send out System Health Alerts via Email.
- Added feature to set “Schedule” for “Local PIN to Open Door”.
- Added support for Packetization Mode 0
- Added option to disable outbound proxy route header.
- Added feature support for CSV format when Import/Export data.
- Added feature support for Anonymous Snapshot.
- Enhanced security and limited the GDS3710 as Caller to open door via DTMF: Only numbers exist in Doorbell, Whitelist or RFID Card Management will be able to enter DTMF PIN to open door remotely.
- Added AlarmOut1 (COM1) to support “Normal Open” or “Normal Close” setting.
- Added Boot Version information into “Status” page.

BUG FIX

- Fixed pressing doorbell called SIP number using failed registration account.
- Fixed after factory reset if the first account is empty, parallel hunting in IP peering call would fail.
- Fixed alarm email failure when non-scheduled access alarm triggered.
- Fixed Emergency PIN to Disable Keep Door Open failed to be saved if Door1 and Door2 save together.
- Fixed “Allow Reset via SIP Notify” option showed “Disable” even configured “Enable”.
- Fixed “Emergency PIN to Disable Keep Door Open” in GDS3710 will not be synchronized with GDSManager.
- Fixed Wiegand Output mode when choosing “Relay and Local Authentication” the output signal is distorted and failed to work with 3rd party Door Controller.
- Fixed security issue where ALMOUT1 port with spike pulse could cause some model of strikes to open door during device reboot or restore lost power.
- Fixed Data imported might be partially failure sometimes.
- Fixed System Health Alert email will not send out if email title is empty.
- Fixed “Save” button will be unavailable if pressing “Test” button first in the “Event Notification” page.
- Fixed if HTTP port changed (not default port 80) Google Chrome will not play Live Video.
- Fixed uploading custom doorbell ringtone would uncheck the related choice box in UI automatically.
- Fixed device would reboot after receiving from UCM the zero configuration command to change the configuration file path.
- Fixed ALMOUT1 status would change from Normal Close to Normal Open after rebooting.
- Fixed device would not play default doorbell ringtone if enable “Custom Doorbell Ringtone Upload” without actually uploading any working audio file as ringtone.
- Fixed configure Door1 and Door2 remote PIN at the same time the Alarm_Out (COM1) port will not operate correctly.
- Fixed issue Wiegand Input to Open Door not consistent when using Guest PIN, Private PIN or Card and Private PIN.
- Fixed snapshots sending via email or uploaded to FTP not consistent with number configured.
- Fixed SIP account will off line after importing the P value.
- Fixed issue the keypad and card scanner will randomly stall and not response for a while (reported by ITSP customers).
- Fixed after Zero Config provisioning requires manually reboot to take effect.
- Fixed device will not start upgrading process when unchecked “Automatic Upgrade” option.
- Fixed the default value inconsistent between device and the imported file, as well as partial data failure for imported file.
- Fixed without conflict reminding prompt when configure local SIP port and local RTP port to be same value (which is not allowed).
- Fixed Zero Config not enabled by default in firmware 1.0.5.2
- Fixed “Automatic Upgrade” fail to happen at configured time window.
- Fixed DI as “Open Door” the “Digit Input 1 Status” and “Select Alarm Schedule” should be greyed out.
- Fixed Privacy Mask incorrectly editing operation would crash the browser.
- Fixed DI feature would fail or be blocked if without network connection.

- Fixed external alarm/doorbell device connected to COM1 only act once when configured Doorbell Mode as “Doorbell Output Control (Digital Output) 1” or “Both Above”. The duration now is the same as “Alarm Output Duration(s)” of “Digit Output” in “Alarm Settings”.
- Fixed only Account 1 can answer peered IP Call normally while this feature should work via port used.
- Fixed the “Reboot” event not reported in the “System Health Alert”.
- Fixed “LiveView” not working stably with latest Chrome (version 71.0.3578.98)
- Fixed Email Test returning Error but actual email working good due to the testing function not supporting special characters inside the email password.
- Fixed HTTP security issue in “Anonymous LiveView” (trace will show user information).

KNOWN ISSUES

- INVITE to an ICMP address, the doorbell still rings as normal.
- The panel lights might off during the call sometimes.
- Remote device can hear custom doorbell ringtone about 1~2 seconds when answering the call.
- GDS3710 as Callee will not do stream negotiation.
- When SIP account is logged out, pressing the keyboard is abnormal.
- When SIP transport mode is TLS/TCP, remote door opening might fail occasionally.

NEW P-VALUE

| | |
|--------|--|
| P78 | Phone_Settings.User_Random_Port |
| P79 | Account_1 DTMF Payload |
| P496 | Account_2 DTMF Payload |
| P596 | Account_3 DTMF Payload |
| P696 | Account_4 DTMF Payload |
| P10470 | Basic_Settings.Doorbell_Call_Out Account |
| P10471 | Basic_Settings.Alarm_Call_Out_Account |
| P15498 | Basic_Settings.Local_PIN_to_Open_Door_Schedule |
| P15490 | System_Health_Alert.Enable_System_Health_Alert |
| P15491 | System_Health_Alert.Delivery_Method |
| P15492 | System_Health_Alert.Alert_Interval |
| P15493 | System_Health_Alert.SIP_Registration_Status |
| P15494 | System_Health_Alert.System_Reboot |
| P15495 | System_Health_Alert.System_Temperature |
| P15496 | System_Health_Alert.Email_Title |
| P957 | Phone_Settings.SIP_Packetization_Compatible Mode |
| P271 | Account.Account_1.Account_Active |
| P3 | Account.Account_1.Account_Name |
| P32 | Account.Account_1.Registration_Expiration(m) |
| P34 | Account.Account_1.Password |
| P35 | Account.Account_1.SIP_User_ID |
| P36 | Account.Account_1.Authentication_ID |
| P40 | Account.Account_1.Local_SIP_Port |
| P47 | Account.Account_1.SIP_Server |
| P48 | Account.Account_1.Outbound_Proxy |
| P52 | Account.Account_1.NAT_Traversal |
| P63 | Account.Account_1.TEL_URI |
| P81 | Account.Account_1.Unregister_On_Reboot |
| P100 | Account.Account_1.Special_Feature |
| P103 | Account.Account_1.DNS_Mode |
| P130 | Account.Account_1.SIP_Transport |
| P183 | Account.Account_1.Enable_SRTP |
| P293 | Account.Account_1.H.264_Payload_Type |

| | |
|--------|---|
| P490 | Account.Account_1.Enable_Keep_Alive |
| P2302 | Account.Account_1.Enable_DTMF_RFC2833 |
| P2303 | Account.Account_1.Enable_DTMF_SIP-INFO |
| P2305 | Account.Account_1.Outbound_Proxy_Mode |
| P2333 | Account.Account_1.Backup_Outbound_Proxy |
| P2492 | Account.Account_1.Enable_RTCP |
| P15480 | Account.Account_1.Stream |
| P501 | Account.Account_3.Account_Active |
| P502 | Account.Account_3.SIP_Server |
| P503 | Account.Account_3.Outbound_Proxy |
| P504 | Account.Account_3.SIP_User_ID |
| P505 | Account.Account_3.Authentication_ID |
| P506 | Account.Account_3.Password |
| P507 | Account.Account_3.Account_Name |
| P508 | Account.Account_3.DNS_Mode |
| P509 | Account.Account_3.TEL_URI |
| P511 | Account.Account_3.Unregister_On_Reboot |
| P512 | Account.Account_3.Registration_Expiration (m) |
| P513 | Account.Account_3.Local_SIP_Port |
| P514 | Account.Account_3.NAT_Traversal |
| P524 | Account.Account_3.Special_Feature |
| P543 | Account.Account_3.Enable_SRTP |
| P548 | Account.Account_3.SIP_Transport |
| P562 | Account.Account_3.H.264_Payload_Type |
| P590 | Account.Account_3.Enable_Keep_Alive |
| P2502 | Account.Account_3.Enable_DTMF_RFC2833 |
| P2503 | Account.Account_3.Enable_DTMF_SIP-INFO |
| P2505 | Account.Account_3.Outbound_Proxy_Mode |
| P2533 | Account.Account_3.Backup_Outbound_Proxy |
| P2592 | Account.Account_3.Enable_RTCP |
| P15481 | Account.Account_3.Stream |
| P601 | Account.Account_4.Account_Active |
| P602 | Account.Account_4.SIP_Server |
| P603 | Account.Account_4.Outbound_Proxy |

| | |
|--------|---|
| P604 | Account.Account_4.SIP_User_ID |
| P605 | Account.Account_4.Authentication_ID |
| P606 | Account.Account_4.Password |
| P607 | Account.Account_4.Account_Name |
| P608 | Account.Account_4.DNS_Mode |
| P609 | Account.Account_4.TEL_URI |
| P611 | Account.Account_4.Unregister_On_Reboot |
| P612 | Account.Account_4.Registration_Expiration (m) |
| P613 | Account.Account_4.Local_SIP_Port |
| P614 | Account.Account_4.NAT_Traversal |
| P624 | Account.Account_4.Special_Feature |
| P643 | Account.Account_4.Enable_SRTP |
| P648 | Account.Account_4.SIP_Transport |
| P662 | Account.Account_4.H.264_Payload_Type |
| P690 | Account.Account_4.Enable_Keep_Alive |
| P2602 | Account.Account_4.Enable_DTMF_RFC2833 |
| P2603 | Account.Account_4.Enable_DTMF_SIP-INFO |
| P2605 | Account.Account_4.Outbound_Proxy_Mode |
| P2633 | Account.Account_4.Backup_Outbound_Proxy |
| P2692 | Account.Account_4.Enable_RTCP |
| P15482 | Account.Account_4.Stream |

MODIFIED P-VALUE

- Upgrade Zero_Config Default Value 0 → 1

NEW HTTP API

- N/A

Released HTTP API documentation can be downloaded from here:

http://www.grandstream.com/sites/default/files/Resources/gds37xx_http_api.pdf

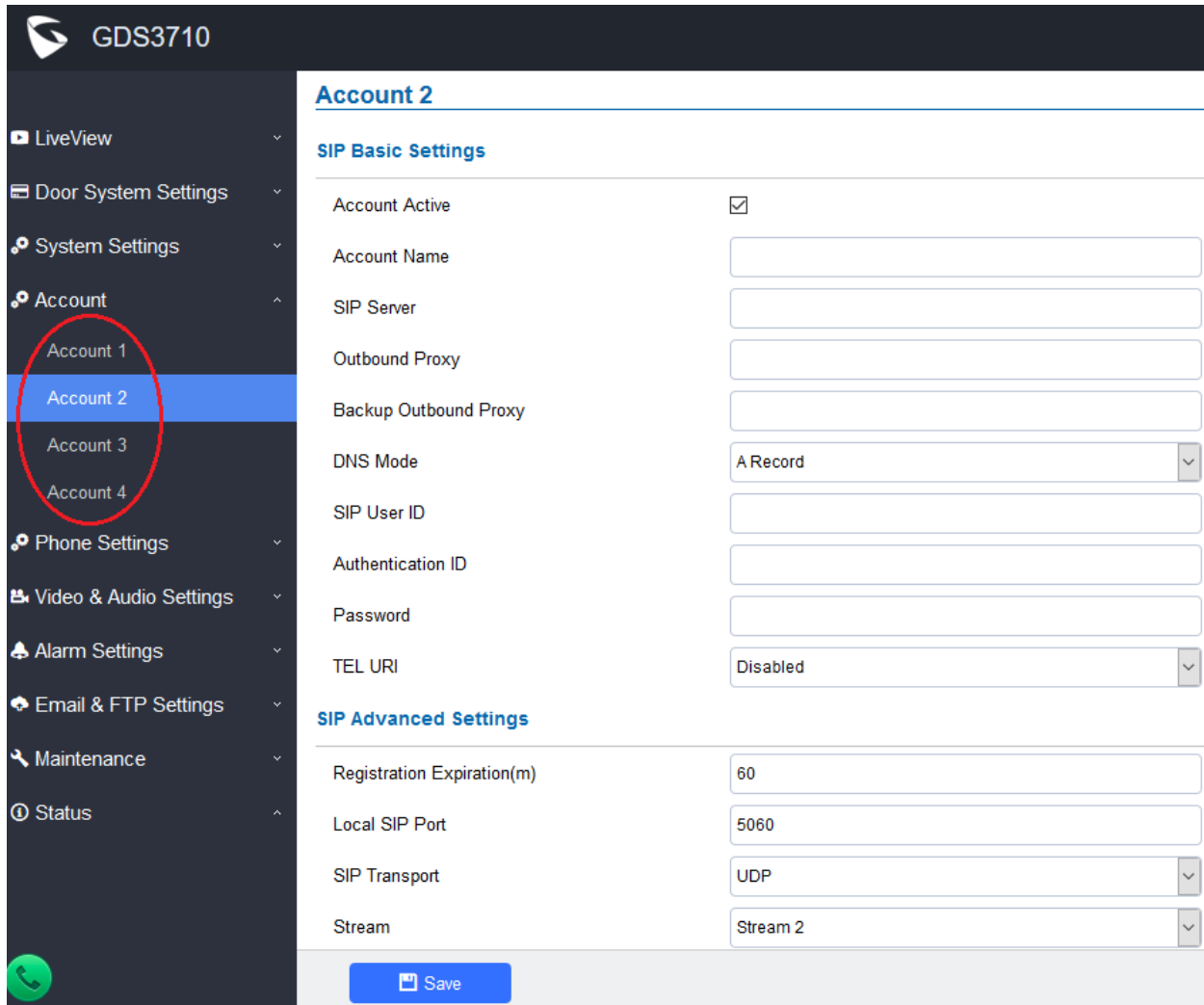
NEW FEATURES OVERVIEW

This section lists major new features or improvement and describes how to use it from the user's point of view.

SUPPORT 4 SIP ACCOUNTS

- **Web Configuration**

This option can be found under device web UI → Account → Account X (X=1, 2, 3, and 4):



GDS3710

Account 2

SIP Basic Settings

| | |
|-----------------------|---|
| Account Active | <input checked="" type="checkbox"/> |
| Account Name | <input type="text"/> |
| SIP Server | <input type="text"/> |
| Outbound Proxy | <input type="text"/> |
| Backup Outbound Proxy | <input type="text"/> |
| DNS Mode | A Record <input type="button" value="v"/> |
| SIP User ID | <input type="text"/> |
| Authentication ID | <input type="text"/> |
| Password | <input type="text"/> |
| TEL URI | Disabled <input type="button" value="v"/> |

SIP Advanced Settings

| | |
|----------------------------|---|
| Registration Expiration(m) | 60 |
| Local SIP Port | 5060 |
| SIP Transport | UDP <input type="button" value="v"/> |
| Stream | Stream 2 <input type="button" value="v"/> |

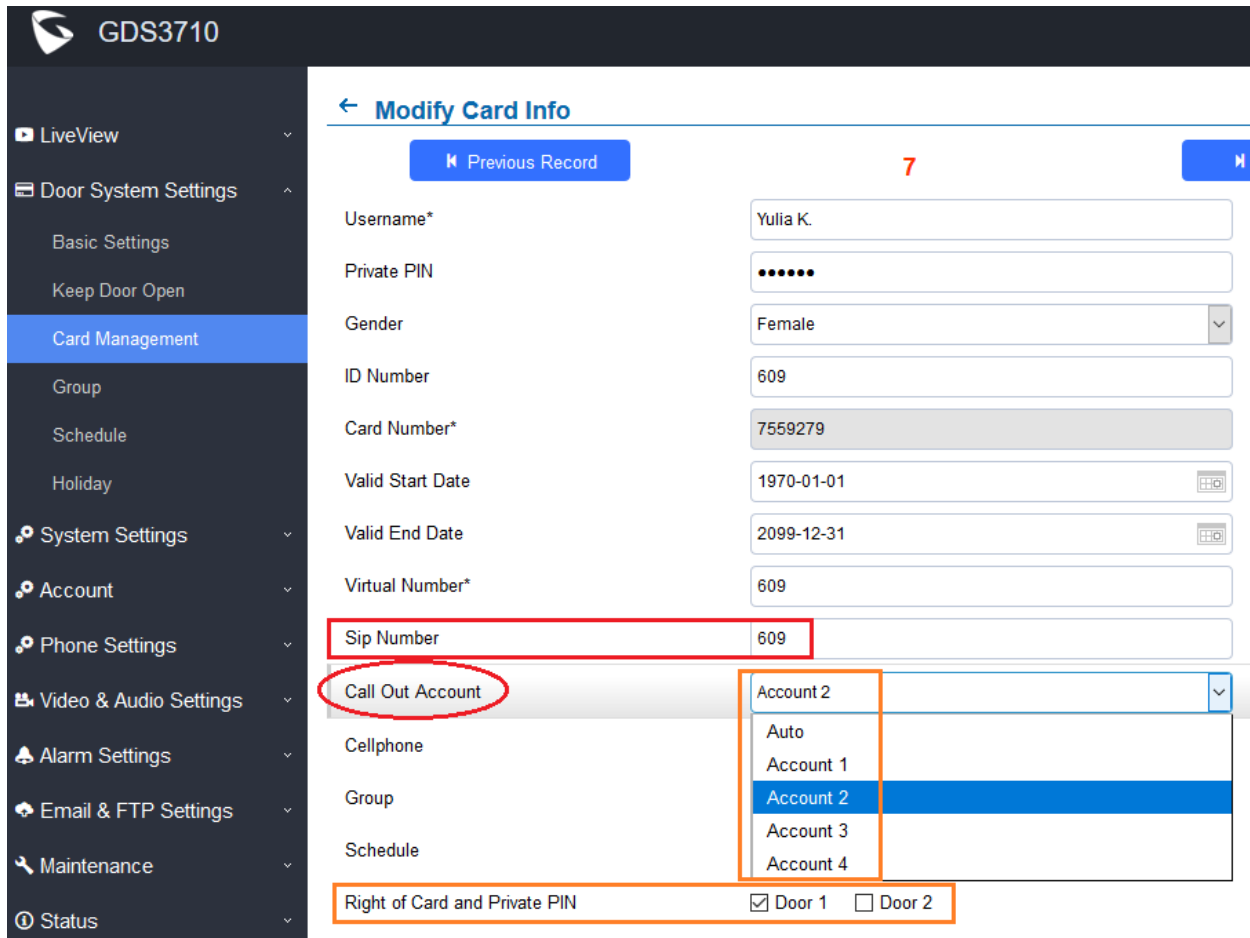
- **Functionality**

This is a major feature enhancement. Now GDS3710 can be registered to up to 4 different SIP Proxy or IPPBX to make calls and open doors.

Both “SIP Basic Settings” and “SIP Advanced Settings” are now located in the same UI page. See the above webUI screenshot for reference.

This feature is good for a building leased to different companies with own IPPBX but only one entrance or door. Now the doorbell can be programed to call different extensions of different IPPBX to allow guests or visitors to get into the building by different companies.

The number belongs to which SIP Proxy or IPPBX can be selected in the “Call Out Account” setting under “Card Management” page. Also which door the Card/PIN can be granted access also configured here. SIP number or the Virtual Number can be assigned here either. Please refer to below screenshot:



GDS3710

← Modify Card Info

[Previous Record](#) 7 [Next](#)

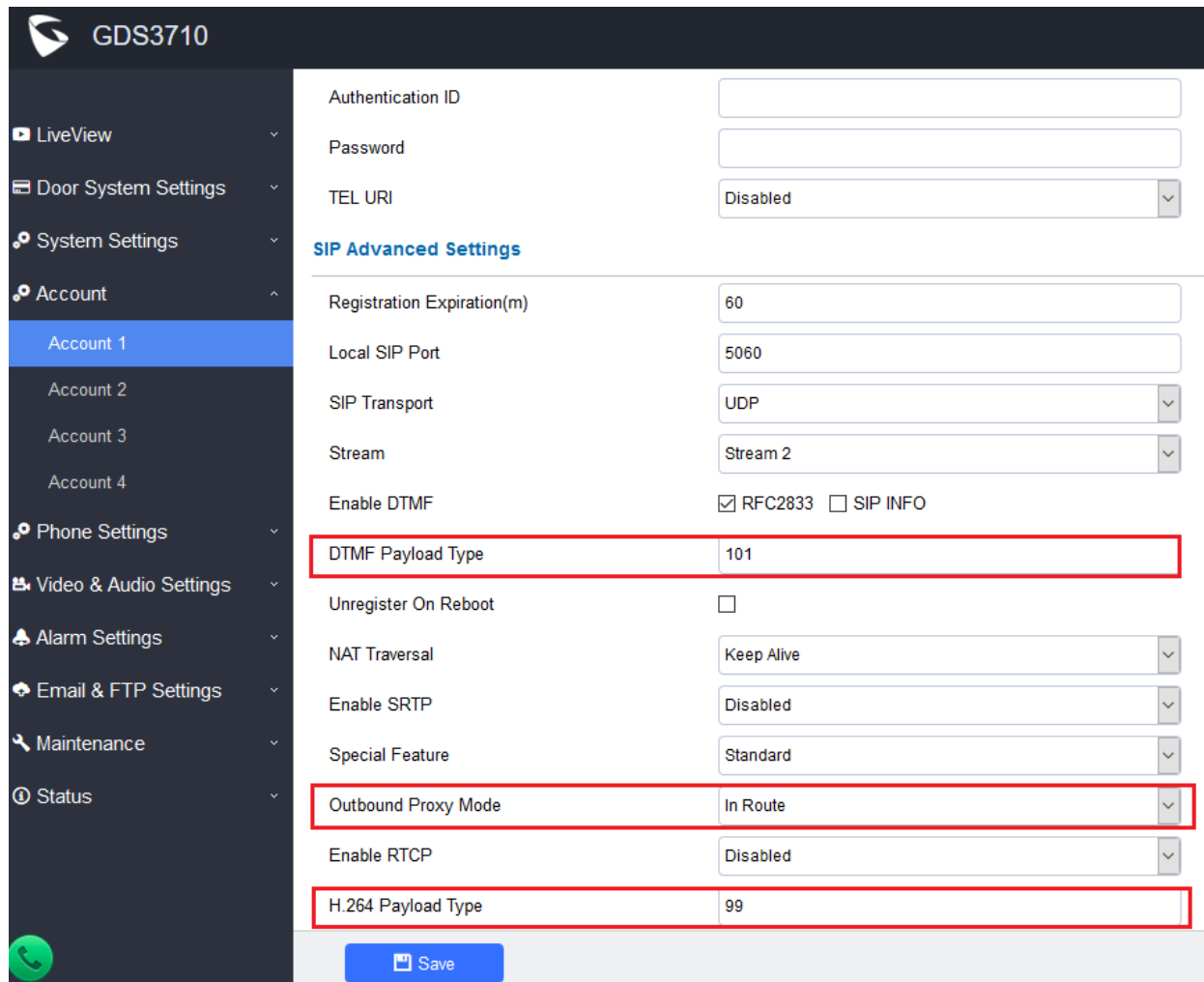
| | |
|-------------------------------|--|
| Username* | Yulia K. |
| Private PIN | ••••• |
| Gender | Female |
| ID Number | 609 |
| Card Number* | 7559279 |
| Valid Start Date | 1970-01-01 |
| Valid End Date | 2099-12-31 |
| Virtual Number* | 609 |
| Sip Number | 609 |
| Call Out Account | Account 2 Auto Account 1 Account 2 Account 3 Account 4 |
| Cellphone | |
| Group | |
| Schedule | |
| Right of Card and Private PIN | <input checked="" type="checkbox"/> Door 1 <input type="checkbox"/> Door 2 |

For special situation where no RFID card is assigned, system administrators can manually create a fake non-duplicable random number as “Card Number” (this is the database index, cannot be empty) but associate it with created PIN or SIP number or Virtual Number, as well as the Schedule or Group to control the door access privilege. Like for example, create these for guests, temporary or seasonal employees, cleaning ladies, contractors or UPS/FedEx person or postman.

CONFIGURE H.264, DTMF PAYLOAD AND PROXY ROUTE VALUE

- Web Configuration**

This option can be found under device web UI → Account → Access X → SIP Advanced Settings:



GDS3710

LiveView

Door System Settings

System Settings

Account

Account 1

Account 2

Account 3

Account 4

Phone Settings

Video & Audio Settings

Alarm Settings

Email & FTP Settings

Maintenance

Status

Authentication ID

Password

TEL URI

Disabled

SIP Advanced Settings

Registration Expiration(m)

60

Local SIP Port

5060

SIP Transport

UDP

Stream

Stream 2

Enable DTMF

☒ RFC2833 ☐ SIP INFO

DTMF Payload Type

101

Unregister On Reboot

☐

NAT Traversal

Keep Alive

Enable SRTP

Disabled

Special Feature

Standard

Outbound Proxy Mode

In Route

Enable RTCP

Disabled

H.264 Payload Type

99

Save

- Functionality**

These parameters are designed for more compatibility with 3rd parties SIP Proxy or IPPBX and good for ITSP service providers as well as System Integrators. The parameters can be adjusted by just fill in the corrected value.

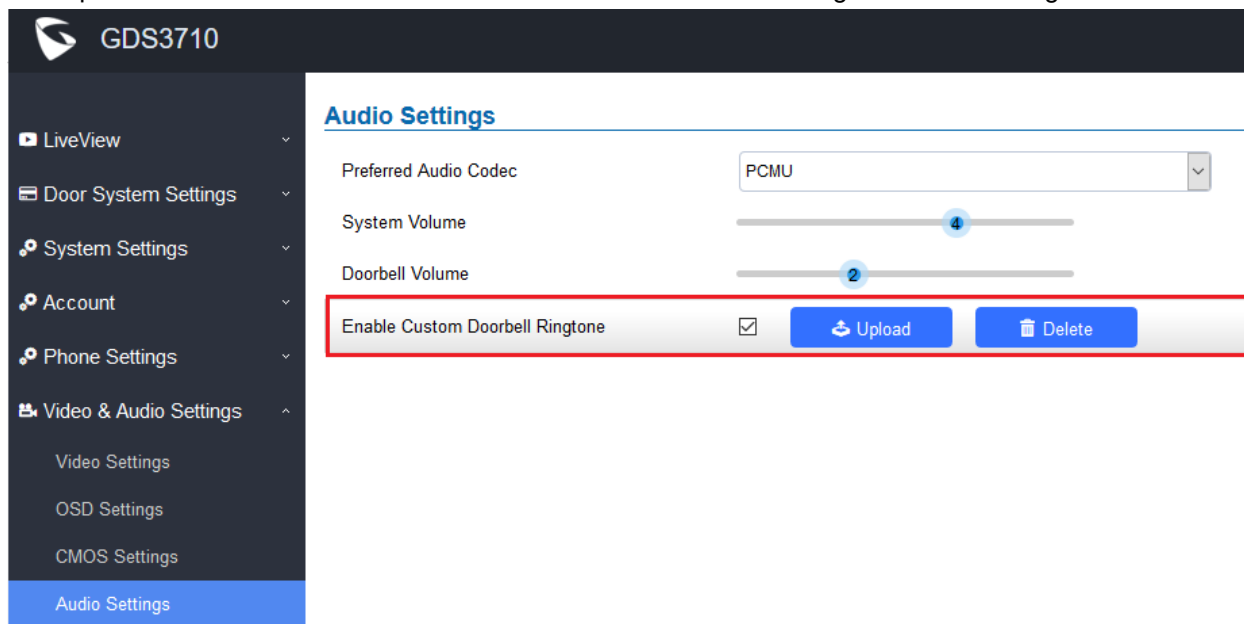
NOTE:

- Make sure correct value are filled in. Otherwise DTMF open door will fail, there will be no video and sometimes the call will just fail to establish.
- If do not know the meaning of the value adjusted, please just use the default value.

ADD OR DELETE CUSTOMIZED DOORBELL TONE

- **Web Configuration**

This option can be found under device web UI → Video & Audio Settings → Audio Settings:



- **Functionality**

This is an enhancement to allow user to upload own customized doorbell tones to meet the application scene requirement.

Please strictly follow below file requirement to upload working files:

Enable Custom Doorbell Ringtone

Support upload WAV, PCM audio file(size <= 600K). Format limit to:

WAV:

1. Sample Rate: 8k or 16k.
2. Channel: Mono-channel or Dual-channel.

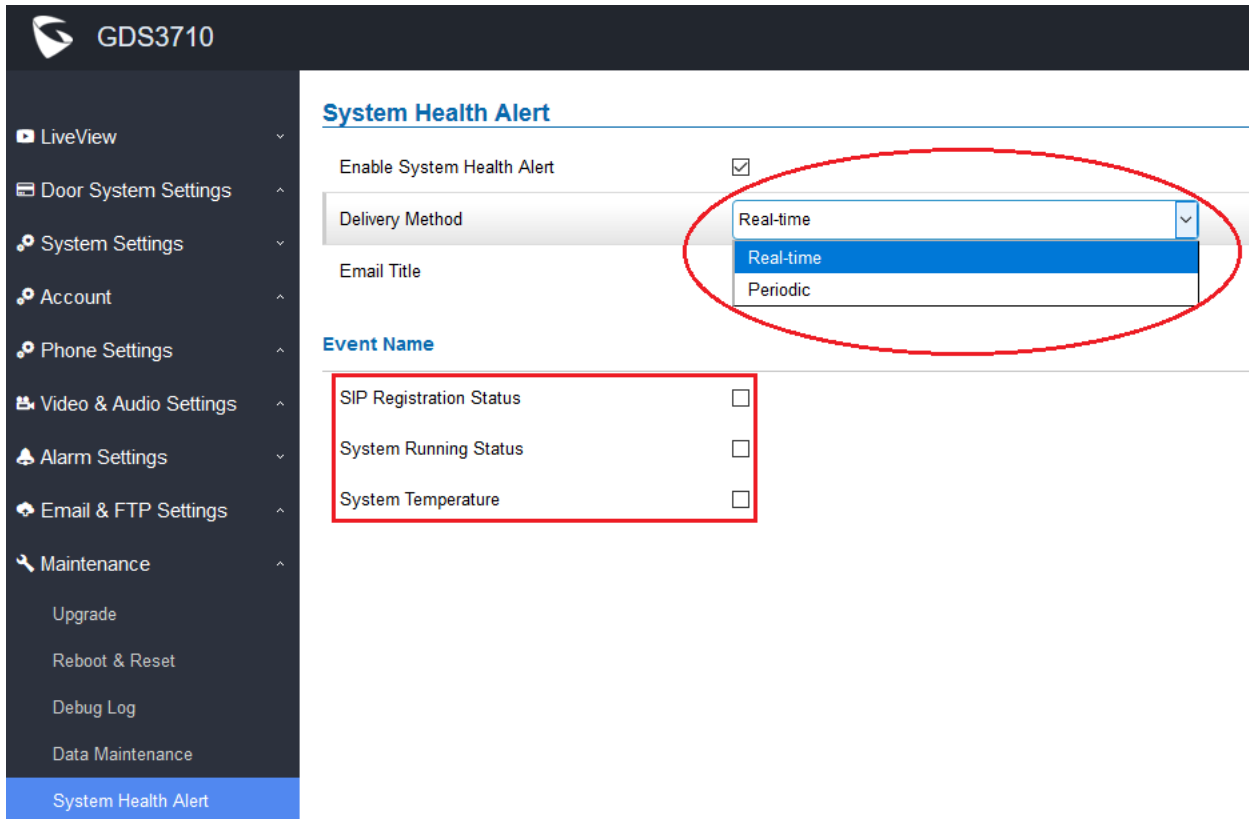
PCM:

1. Sample Rate: 8K.
2. Channel: Dual-channel.

SYSTEM HEALTH ALERTS VIA EMAIL

- **Web Configuration**

This option can be found under device web UI → Maintenance → System Health Alert:



The screenshot shows the 'System Health Alert' configuration page for a GDS3710 device. The left sidebar contains a menu with options: LiveView, Door System Settings, System Settings, Account, Phone Settings, Video & Audio Settings, Alarm Settings, Email & FTP Settings, Maintenance, Upgrade, Reboot & Reset, Debug Log, Data Maintenance, and System Health Alert (highlighted in blue). The main content area is titled 'System Health Alert' and includes the following settings:

- Enable System Health Alert:** A checkbox that is checked.
- Delivery Method:** A dropdown menu with three options: 'Real-time' (selected and highlighted in blue), 'Real-time', and 'Periodic'. This dropdown is circled in red.
- Email Title:** A text input field.
- Event Name:** A section with three checkboxes:
 - SIP Registration Status ☐
 - System Running Status ☐
 - System Temperature ☐
 This section is enclosed in a red rectangular box.

- **Functionality**

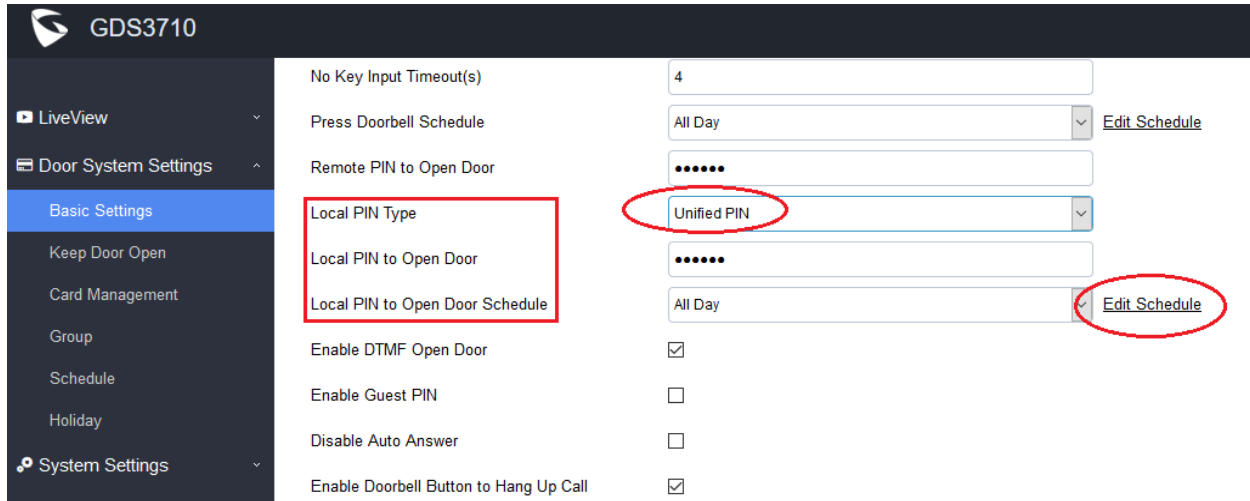
This is an enhancement requested by ITSP service providers as well as lots of system integrators from Forum. This feature allows them to get updated System Health Alert via email either in real time or in a period of time when configured.

The events name can be selected during the configuration. For all this to be working, the SMTP has to be configured and proof working otherwise email not working all in vain.

SET SCHEDULE FOR LOCAL PIN TO OPEN DOOR

- **Web Configuration**

This option can be found under device web UI → Door System Settings → Basic Settings:



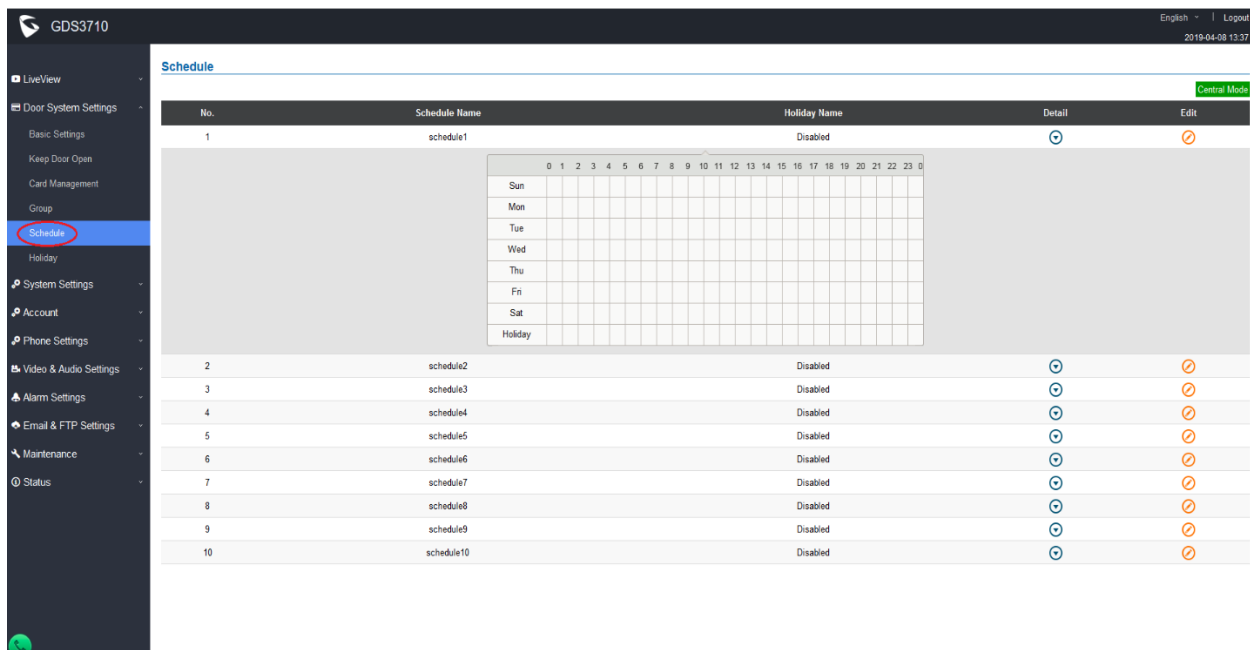
The screenshot shows the 'Basic Settings' page for the GDS3710 device. The left sidebar contains navigation options: LiveView, Door System Settings (expanded), Basic Settings (selected), Keep Door Open, Card Management, Group, Schedule, Holiday, and System Settings. The main content area includes the following settings:

- No Key Input Timeout(s): 4
- Press Doorbell Schedule: All Day (with an [Edit Schedule](#) link)
- Remote PIN to Open Door: [Masked PIN]
- Local PIN Type: Unified PIN (highlighted with a red circle)
- Local PIN to Open Door: [Masked PIN]
- Local PIN to Open Door Schedule: All Day (with an [Edit Schedule](#) link, highlighted with a red circle)
- Enable DTMF Open Door: ☒
- Enable Guest PIN: ☐
- Disable Auto Answer: ☐
- Enable Doorbell Button to Hang Up Call: ☒

- **Functionality**

This is an enhancement for an existing features after feedbacks from customers. Currently, using Private PIN or RFID card, user can configure schedule in the “Card Management” database to control the time door can be accessed. But there is no schedule in the “Unified PIN”.

With this enhancement, users can now configure the “Schedule” to the “Unified PIN” so that the universal PIN also can be controlled by the Schedule therefore control the door access accordingly in the preconfigured time schedule.



The screenshot shows the 'Schedule' page in the GDS3710 web configuration. The left sidebar is the same as the previous screenshot, with 'Schedule' highlighted. The main content area displays a table of schedules and a calendar view.

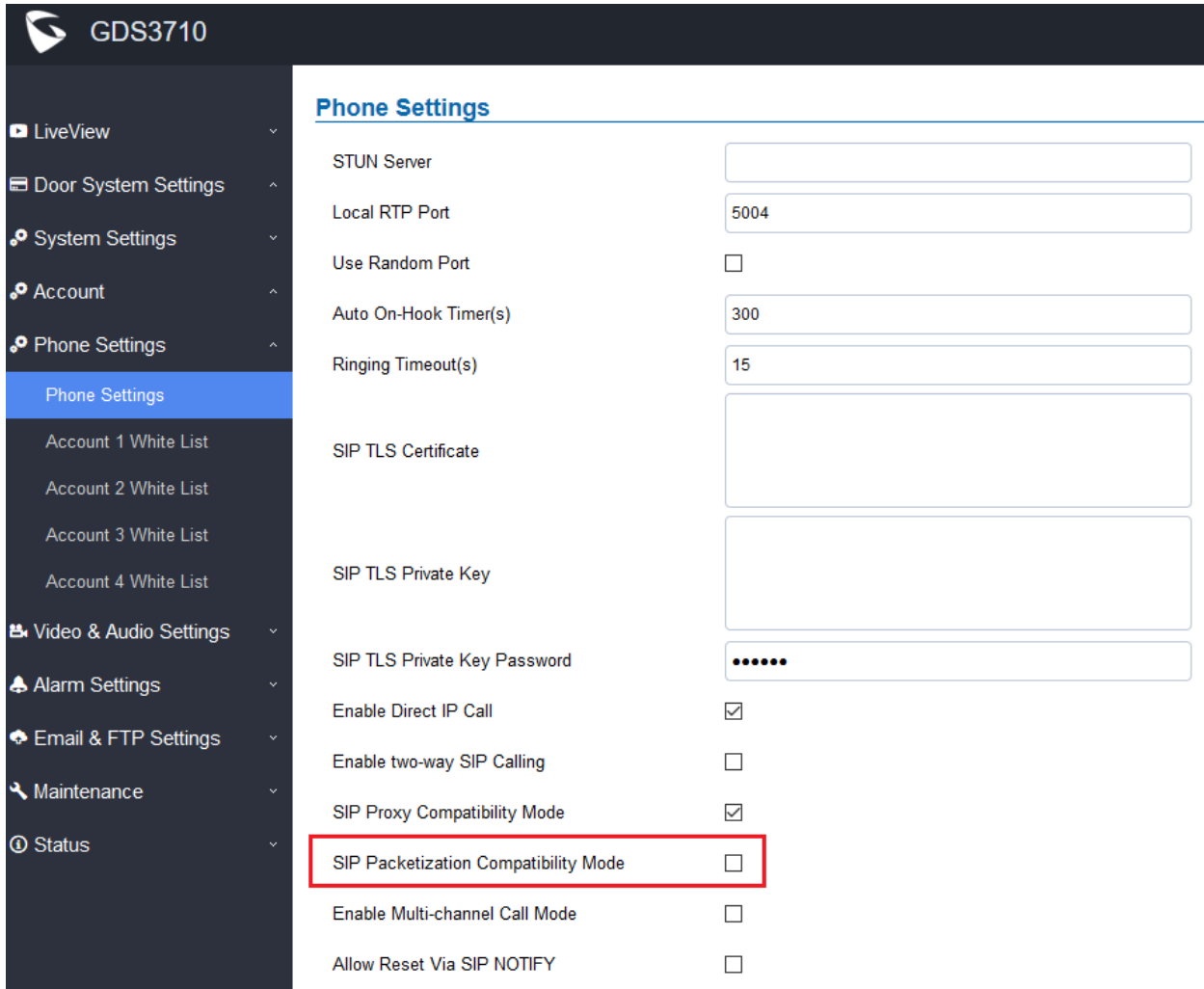
| No. | Schedule Name | Holiday Name | Detail | Edit |
|-----|---------------|--------------|--------|------|
| 1 | schedule1 | Disabled | | |
| 2 | schedule2 | Disabled | | |
| 3 | schedule3 | Disabled | | |
| 4 | schedule4 | Disabled | | |
| 5 | schedule5 | Disabled | | |
| 6 | schedule6 | Disabled | | |
| 7 | schedule7 | Disabled | | |
| 8 | schedule8 | Disabled | | |
| 9 | schedule9 | Disabled | | |
| 10 | schedule10 | Disabled | | |

Below the table is a calendar view showing days of the week (Sun to Sat) and a grid for scheduling.

SUPPORT PACKETIZATION MODE 0

- **Web Configuration**

This option can be found under device web UI → Phone Settings:



The screenshot shows the web configuration interface for a GDS3710 device. The left sidebar contains a menu with options: LiveView, Door System Settings, System Settings, Account, Phone Settings, Phone Settings (highlighted), Account 1 White List, Account 2 White List, Account 3 White List, Account 4 White List, Video & Audio Settings, Alarm Settings, Email & FTP Settings, Maintenance, and Status. The main content area is titled 'Phone Settings' and contains various configuration options. The 'SIP Packetization Compatibility Mode' option is highlighted with a red box and is currently disabled (checkbox is unchecked).

| Phone Settings | |
|---|--|
| STUN Server | <input type="text"/> |
| Local RTP Port | <input type="text" value="5004"/> |
| Use Random Port | <input type="checkbox"/> |
| Auto On-Hook Timer(s) | <input type="text" value="300"/> |
| Ringing Timeout(s) | <input type="text" value="15"/> |
| SIP TLS Certificate | <input type="text"/> |
| SIP TLS Private Key | <input type="text"/> |
| SIP TLS Private Key Password | <input type="password" value="....."/> |
| Enable Direct IP Call | <input checked="" type="checkbox"/> |
| Enable two-way SIP Calling | <input type="checkbox"/> |
| SIP Proxy Compatibility Mode | <input checked="" type="checkbox"/> |
| SIP Packetization Compatibility Mode | <input type="checkbox"/> |
| Enable Multi-channel Call Mode | <input type="checkbox"/> |
| Allow Reset Via SIP NOTIFY | <input type="checkbox"/> |

- **Functionality**

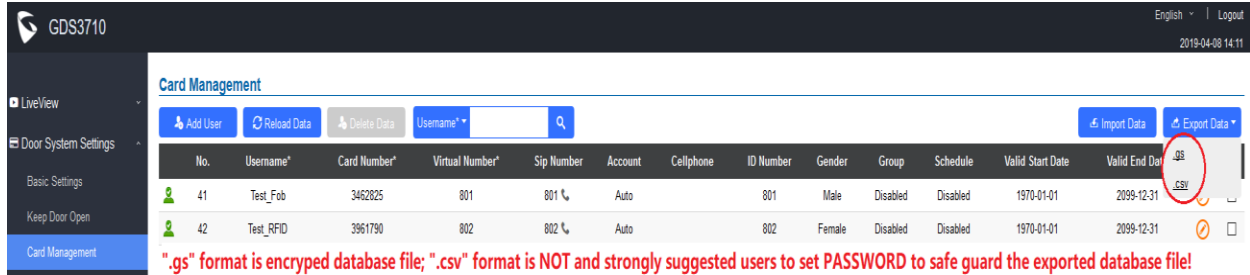
This is an enhancement for an existing features to be more compatible with 3rd party video phone devices like Cisco and Polycom.

This setting if enabled will allow GDS3710 using “Packetization Mode 0” to interact with legacy video products from Cisco or Polycom. The video from GDS3710 will be displayed in those 3rd party device.

SUPPORT CSV FORMAT WHEN IMPORT/EXPORT CARD DATA FILE

- **Web Configuration**

This option can be found under device web UI → Door System Settings → Card Management:



Card Management

Buttons: Add User, Reload Data, Delete Data, Username* [search], Import Data, Export Data

| No. | Username* | Card Number* | Virtual Number* | Sip Number | Account | Cellphone | ID Number | Gender | Group | Schedule | Valid Start Date | Valid End Date | |
|-----|-----------|--------------|-----------------|------------|---------|-----------|-----------|--------|----------|----------|------------------|----------------|-------------|
| 41 | Test_Feb | 3462825 | 801 | 801 | Auto | | 801 | Male | Disabled | Disabled | 1970-01-01 | 2099-12-31 | .gs |
| 42 | Test_RFID | 3961790 | 802 | 802 | Auto | | 802 | Female | Disabled | Disabled | 1970-01-01 | 2099-12-31 | .csv |

Warning: ".gs" format is encrypted database file; ".csv" format is NOT and strongly suggested users to set PASSWORD to safe guard the exported database file!

- **Functionality**

This is an enhancement for an existing features after feedbacks from customers.

This setting allows user to import and export the Card Management Database using “.csv” format, in addition to the default encrypted “.gs” format. This will help system administrators using popular Excel to edit and revise the Card Information, then important back to the system in a batch mode.

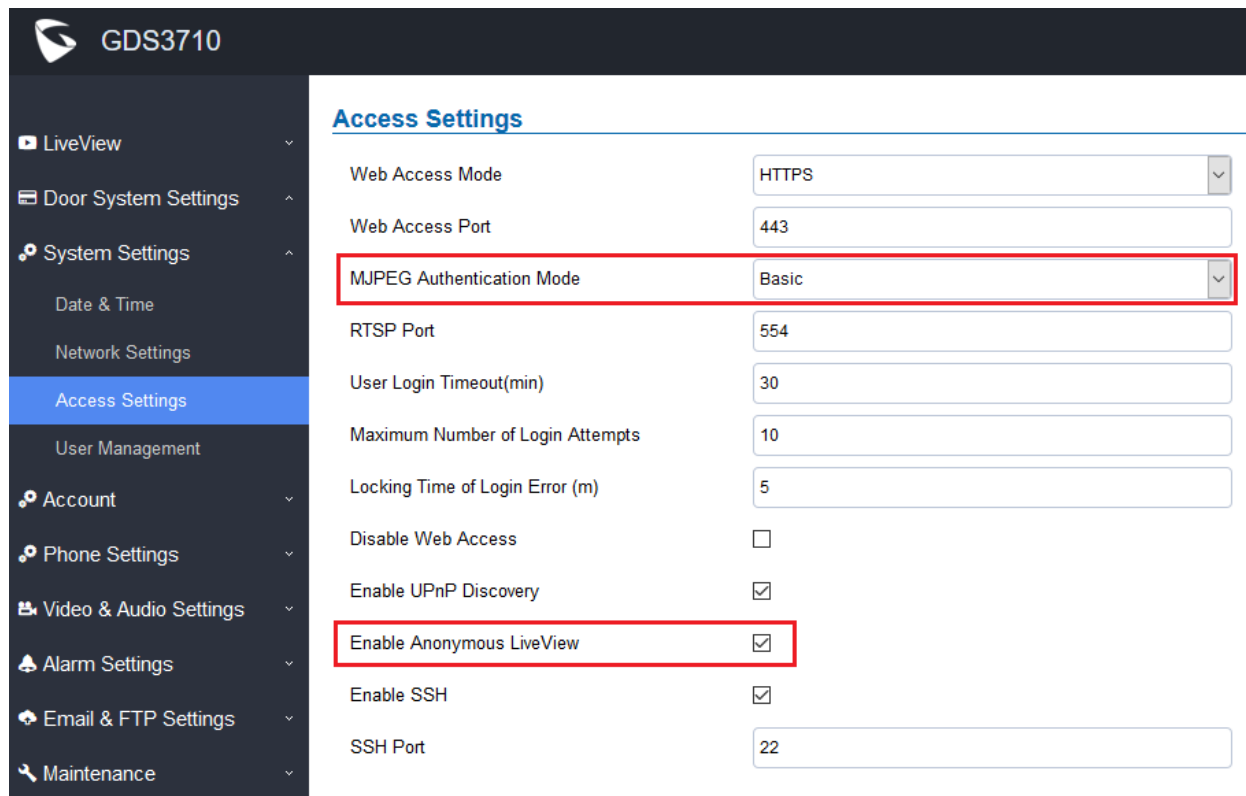
NOTE:

- “.gs” format is encrypted database file, it can NOT be edited and the password or PIN inside also can NOT be viewed.
- “.csv” format is **NOT encrypted** therefore all the content are viewable and editable. System Administrator should be VERY careful when export database in such file format, as convenience is provided in the cost of security.
- It is **STRONGLY** suggested system administrator to set PASSWORD to Safe Guard the exported CSV format database file when edit or revise the file using Excel.

SUPPORT ANONYMOUS SNAPSHOT

- **Web Configuration**

This option can be found under device web UI → System Settings → Access Settings:



GDS3710

Access Settings

| | |
|----------------------------------|-------------------------------------|
| Web Access Mode | HTTPS |
| Web Access Port | 443 |
| MJPEG Authentication Mode | Basic |
| RTSP Port | 554 |
| User Login Timeout(min) | 30 |
| Maximum Number of Login Attempts | 10 |
| Locking Time of Login Error (m) | 5 |
| Disable Web Access | <input type="checkbox"/> |
| Enable UPnP Discovery | <input checked="" type="checkbox"/> |
| Enable Anonymous LiveView | <input checked="" type="checkbox"/> |
| Enable SSH | <input checked="" type="checkbox"/> |
| SSH Port | 22 |

- **Functionality**

This is a further enhancement for the already supported anonymous MJPEG LiveView streaming, request by customers like Service Provider and System Integrators or Installers. This feature allows system integrators to retrieve snapshots from GDS3710 directly without credentials, similar to fetch the live MJPEG streaming previously. This is good for system re-development.

When enabled this feature, **Special Access URL** required to retrieve the snapshot (frame by frame if refreshed) or live MJPEG video streaming:

HTTP(S)://IP_GDS3710:Port/anonymous/snapshot/view.jpg (Snapshot)
OR: HTTP(S)://IP_GDS3710:Port/anonymous/snapshot/view.html (Snapshot)

HTTP(S)://IP_GDS3710:Port/videoview.html (Live MJPEG streaming)

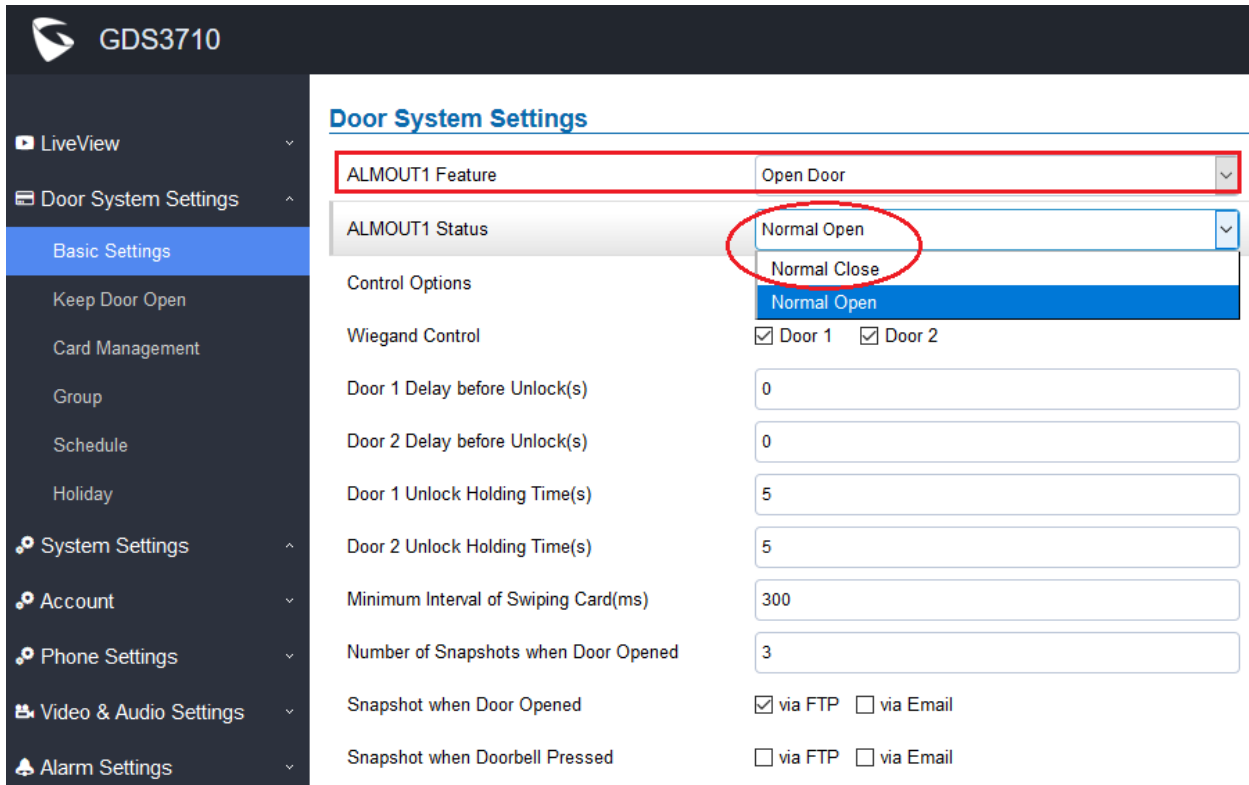
NOTE:

- Please make sure the environment is secure before enable this feature.
- Please reminder user the privacy when using this feature.

NORMAL OPEN/CLOSE IN ALARM_OUT1 (COM1) OPEN DOOR CONTROL

- **Web Configuration**

This option can be found under device web UI → Door System Settings → Basic Settings:



GDS3710

Door System Settings

ALMOUT1 Feature: Open Door

ALMOUT1 Status: Normal Open

Control Options

Wiegand Control: ☒ Door 1 ☒ Door 2

Door 1 Delay before Unlock(s): 0

Door 2 Delay before Unlock(s): 0

Door 1 Unlock Holding Time(s): 5

Door 2 Unlock Holding Time(s): 5

Minimum Interval of Swiping Card(ms): 300

Number of Snapshots when Door Opened: 3

Snapshot when Door Opened: ☒ via FTP ☐ via Email

Snapshot when Doorbell Pressed: ☐ via FTP ☐ via Email

- **Functionality**

This is an enhancement for an existing features after feedbacks from customers.

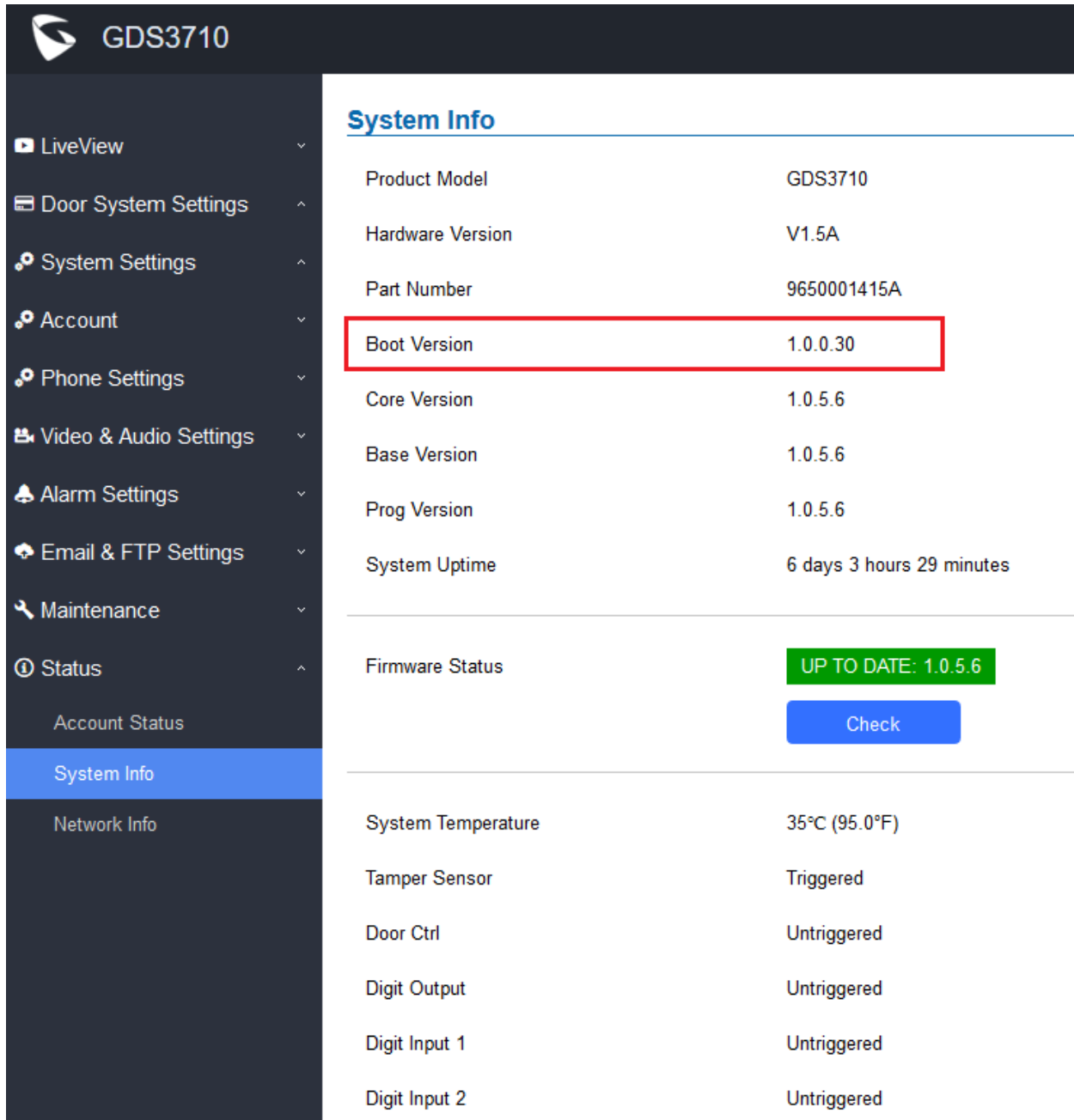
When re-using **ALMOUT1 (COM1)** interface to “Open Door” (controlling **DOOR2**) instead of “Alarm Output” (this is mutual exclusive, **ONLY** one choice will work), customers can choose “Normal Open” or “Normal Close” based on the electrical locker or striker used.

Please choose correctly based on the electrical locker or striker installed to avoid wrong operation.

ADDED BOOT VERSION IN “STATUS” PAGE

- **Web Configuration**

This option can be found under device web UI → Status → System Info:



The screenshot shows the GDS3710 web UI. On the left is a dark sidebar with a menu. The 'Status' option is selected and expanded, showing 'Account Status', 'System Info' (highlighted in blue), and 'Network Info'. The main content area is titled 'System Info' and contains a table of system details. The 'Boot Version' row is highlighted with a red border. Below the table, there is a 'Firmware Status' section with a green 'UP TO DATE: 1.0.5.6' status and a blue 'Check' button. At the bottom, another table lists hardware status items like System Temperature, Tamper Sensor, and various digital inputs/outputs.

| System Info | |
|------------------|---------------------------|
| Product Model | GDS3710 |
| Hardware Version | V1.5A |
| Part Number | 9650001415A |
| Boot Version | 1.0.0.30 |
| Core Version | 1.0.5.6 |
| Base Version | 1.0.5.6 |
| Prog Version | 1.0.5.6 |
| System Uptime | 6 days 3 hours 29 minutes |

| Firmware Status | |
|-----------------|-----------------------|
| Firmware Status | UP TO DATE: 1.0.5.6 |
| | Check |

| | |
|--------------------|---------------|
| System Temperature | 35°C (95.0°F) |
| Tamper Sensor | Triggered |
| Door Ctrl | Untriggered |
| Digit Output | Untriggered |
| Digit Input 1 | Untriggered |
| Digit Input 2 | Untriggered |

- **Functionality**

This is an enhancement to display more technical information of GDS3710 in the “Status” page to help supporting users or customers when doing troubleshooting.

FIRMWARE VERSION 1.0.5.2

PRODUCT NAME

GDS3710 (*HW Supported: 1.3A, 1.3B, 1.5A, 1.6A, 1.7A*)

DATE

12/26/2018

SUMMARY OF UPDATE

The main purpose of this release is bug fixes and feature enhancement since firmware 1.0.4.9. Added lots of features and bug fixes. This firmware can NOT be downgraded to below 1.0.4.9.

Factory Reset is recommended if upgrading from very old firmware, or experiencing abnormal webUI or missing parameters in the GUI. Please backup the configuration and data before factory reset and import back after reset.

FIRMWARE APPLIES TO BELOW HW VERSION ONLY

| HW version | FW | Comments |
|----------------|-----|---------------------------------|
| GDS3710 HW1.3A | YES | Only support HTTP upgrade image |
| GDS3710 HW1.3B | YES | Only support HTTP upgrade image |
| GDS3710 HW1.5A | YES | |
| GDS3710 HW1.6A | YES | |
| GDS3710 HW1.7A | YES | |

ENHANCEMENT

- Added Alarm_Out port (COM1 interface) be used as Open Door 2. This mutual-exclusive function allows this port to be either as additional Open Door interface (together with COM2 interface now GDS3710 can control two doors) or normal Alarm_Out interface for 3rd party device. The two doors can be controlled by RFID, local and remote PINs respectively. This is a major enhancement, please refer User Manual for more details and how to use.
- Added option to Enable/Disable WebUI access.
- Added option to define number of snapshots to be uploaded when opening door
- Added option to specify digital input to be normal Open or normal Close
- Added ability to set schedule for Alarm In door opening
- Added support for using Digit Only as Private PIN
- Added option to configure “No Key Entry Timeout”
- Added ability to email snapshot when door opened
- Added option to allow anonymous viewing
- Added ability to display Motion Detection Region Configuration via popular browsers (Firefox, Chrome) without installing plugin, same as LiveView.
- Added option to configure payload type for H.264 (default value 99, adjusted to be more compatible)
- Extended VLAN tag ranges from 0 ~ 255 to 0 ~4094
- Added option to use Emergency PIN to overwrite “Keep Door Open” schedule and lockdown
- Enhanced debug logs and tagged with product model, MAC address
- Enhanced syslog messages by removing unnecessary details from the logs
- Added check and upgrade firmware feature in the “Status → System Info → Firmware Status” page
- Added ability to configure device with custom certificate signed by custom CA certificate
- Added device temperature to be displayed in Fahrenheit as well as Celsius
- Added support for special character “@” in the SIP User ID
- Added support of strong password including special characters for the GDS3710
- Added support of SIP NOTIFY to factory reset
- Added event log showing who opened the door using private PIN
- Added CONFIG for firmware and configure server path and type via SSH.
- Added PING function in the CLI interface SSH.

BUG FIX

- Fixed keypad no response issue.
- Fixed One Key Open Door feature failed in preview (early media) mode via parallel hunting
- Fixed IP peering call would fail if outbound proxy configured
- Fixed the open door delay when using DTMF method
- Fixed any key press will turn off the doorbell blue light when “enable doorbell blue light” configured
- Fixed randomly no audio issue on GDS3710 side
- Fixed video from GDS3710 frozen when hold/unhold twice by the video phone
- Fixed cannot set time zone ‘P64’ value via provisioning when DST ‘P10004’ enabled
- Fixed SIP password visible in the webUI
- Fixed incorrect warning message in event log
- Fixed STUN will not resolve when FQDN configured as STUN server
- Fixed pressing doorbell button would hang up the alarm call
- Fixed doorbell ‘Ding Dong’ sound non-stop if SIP account unregistered
- Fixed keypad no response issue
- Fixed security vulnerability to compromise root access via SSH
- Fixed GDS3710 ringback tone stops after 15 seconds when calling with GXV3370
- Fixed only the 1st extension or IP will be called if clicking the phone icon at webUI of “Basic Settings”
→ “Number Called When Door Bell Pressed” field
- Fixed GDS3710 falling into reboot cycle when provisioning with Broadsoft platform
- Fixed syslog with wrong timestamp issue
- Fixed failure to import/export setting of “Enable Anonymous LiveView”
- Fixed webUI access in some situation appearing close_wait issue
- Fixed error prompt when click retrieve lost/forgot password at logon home page
- Fixed GDS3710 always send H.264 RTP with lever 3.0 not adjust to 200OK SDP negotiation
- Fixed device during firmware upgrade keep on request for upgrade therefor into reboot loop
- Fixed alarm no sound when doorbell set volume level 0 and system set volume lever 6

KNOWN ISSUES

- LiveView page, the page may crash if click the “Local Configuration Function”
- INVITE to an ICMP address, the doorbell still rings as normal.
- The panel lights might off during the call.
- Doorbell pressed when multiple extensions configured in parallel hunting open door, if no answer and the call over time, the last call channel mapped LED indicator will not light off until manual intervene
- Open Door and Alarm snapshots, the file names are inconsistent when using Email, FTP, Central Storage, they should be synchronized.

NEW P-VALUE

| P-Value | Values | Default Value | Comments |
|---------|------------------------------------|---------------|--|
| P8475 | Type : string MAX length = 4096 | NULL | Custom Certificate |
| P15476 | 0: Disable 1: Enable | 0 | Enable / Disable Reset via SIP NOTIFY |

| | |
|--------|---|
| P15450 | 0: Alarm Output 1: Open Door |
| P15470 | 0: Normal Close 1: Normal Open |
| P15467 | 0: Door 1 1: Door 2 2: Door 1 & Door 2 3: None |
| P15468 | 0: Door 1 1: Door 2 2: Door 1 & Door 2 3: None |
| P15465 | 0 -- 20 |
| P15466 | 1 -- 20 |
| P15436 | 0 -- 60 |
| P15474 | 0 – 20 and no more than 'Unlock Action Holding Time' value |
| P15475 | 0 – 20 and no more than 'Door 2 Unlock Action Holding Time' value |
| P14103 | 0: No 1: Yes |
| P15471 | 0: No 1: Yes |
| P15460 | Max. length = 8 |
| P15435 | Max. length = 8 |
| P15455 | 0: Disable 1: Immediate Open Door 2: Schedule Open Door |
| P15472 | Max. length = 8 |
| P15456 | 5 - 480 |
| P15457 | |
| P15458 | |
| P15459 | |
| P15473 | 0: Disable 1: Enable |
| P15469 | 0: Disable 1: Enable |
| P462 | 96-127 |
| P15451 | 0: Door 1 1: Door 2 2: Door 1 & Door 2 3: None |
| P15431 | 0: Normal Open 1: Normal Close |
| P15452 | 0: Door 1 1: Door 2 2: Door 1 & Door 2 3: None |
| P15432 | 0: Normal Open 1: Normal Close |

NEW HTTP API

| | | |
|-----------------|--|--|
| P15476 | GET:[http https]://<servername>/goform/config?cmd=get&type=sip SET:[http https]://<servername>/goform/config?cmd=set&P15476=<value> | 0: Disable 1: Enable |
| P8475 | GET: http://ip:port/goform/config?cmd=get&type=trustedca SET: http://ip:port/goform/config?cmd=set&P8475=<value> | Value=string, MAX length=4096 |
| Check / Upgrade | SET: <a href="https://ip:port/goform/config?cmd=fw_upgrade&type=<value>">https://ip:port/goform/config?cmd=fw_upgrade&type=<value> | 0: check available firmware version 1: firmware upgrade |
| P15450 | GET: http://<servername>/goform/config?cmd=get&type=door SET: http://<servername>/goform/config?cmd=set&P15450=<value> | 0: Alarm Output 1: Open Door |
| P15470 | GET: http://<servername>/goform/config?cmd=get&type=door SET: http://<servername>/goform/config?cmd=set&P15470=<value> | 0: Normal Close 1: Normal Open |
| P15467 | GET: http://<servername>/goform/config?cmd=get&type=door SET: http://<servername>/goform/config?cmd=set&P15467=<value> | 0: Door1 1: Door2 2: Door1 & Door2 3: None |
| P15468 | GET: http://<servername>/goform/config?cmd=get&type=door SET: http://<servername>/goform/config?cmd=set&P15468=<value> | 0: Door1 1: Door2 2: Door1 & Door2 3: None |
| P15465 | GET: http://<servername>/goform/config?cmd=get&type=door SET: http://<servername>/goform/config?cmd=set&P15465=<value> | 0 ~ 20 |
| P15466 | GET: http://<servername>/goform/config?cmd=get&type=door SET: http://<servername>/goform/config?cmd=set&P15466=<value> | 1 ~ 20 |
| P15436 | GET: http://<servername>/goform/config?cmd=get&type=door SET: http://<servername>/goform/config?cmd=set&P15436=<value> | 0 ~ 60 |
| P15474 | GET: http://<servername>/goform/config?cmd=get&type=door SET: http://<servername>/goform/config?cmd=set&P15474=<value> | 0 ~ 20; No more than the value of "Unlock Action Holding Time" |
| P15475 | GET: http://<servername>/goform/config?cmd=get&type=door SET: http://<servername>/goform/config?cmd=set&P15475=<value> | 0 ~ 20; No more than the value of "Door2 Unlock Action Holding Time" |
| P14103 | GET: http://<servername>/goform/config?cmd=get&type=door SET: http://<servername>/goform/config?cmd=set&P14103=<value> | 0: No 1: Yes |
| P15471 | GET: http://<servername>/goform/config?cmd=get&type=door SET: http://<servername>/goform/config?cmd=set&P15471=<value> | 0: No 1: Yes |
| P15460 | GET: http://<servername>/goform/config?cmd=get&type=sch_open_door SET: http://<servername>/goform/config?cmd=set&P15460=<value> | Max. length = 8 |

| | | |
|--------|--|---|
| P15435 | GET: http://<servername>/goform/config?cmd=get&type=sch_open_d oor SET: http://<servername>/goform/config?cmd=set&P15435=<value> | Max. length = 8 |
| P15455 | GET: http://<servername>/goform/config?cmd=get&type=sch_open_d oor SET: http://<servername>/goform/config?cmd=set&P15455=<value> | 0: Disable 1: Immediate Open Door 2: Schedule Open Door |
| P15472 | GET: http://<servername>/goform/config?cmd=get&type=sch_open_d oor SET: http://<servername>/goform/config?cmd=set&P15472=<value> | Max. length = 8 |
| P15456 | GET: http://<servername>/goform/config?cmd=get&type=sch_open_d oor SET: http://<servername>/goform/config?cmd=set&P15456=<value> | 5 ~ 480 |
| P15457 | GET: http://<servername>/goform/config?cmd=get&type=sch_open_d oor SET: http://<servername>/goform/config?cmd=set&P15457=<value> | |
| P15458 | GET: http://<servername>/goform/config?cmd=get&type=sch_open_d oor SET: http://<servername>/goform/config?cmd=set&P15458=<value> | |
| P15459 | GET: http://<servername>/goform/config?cmd=get&type=sch_open_d oor SET: http://<servername>/goform/config?cmd=set&P15459=<value> | |
| P15473 | GET: http://<servername>/goform/config?cmd=get&type=access SET: http://<servername>/goform/config?cmd=set&P15473=<value> | 0: Disable 1: Enable |
| P15469 | GET: http://<servername>/goform/config?cmd=get&type=access SET: http://<servername>/goform/config?cmd=set&P15469=<value> | 0: Disable 1: Enable |
| P462 | GET: http://<servername>/goform/config?cmd=get&type=sip SET: http://<servername>/goform/config?cmd=set&P462=<value> | 96-127 |
| P15451 | GET: http://<servername>/goform/config?cmd=get&type=event SET: http://<servername>/goform/config?cmd=set&P15451=<value> | 0: Door1 1: Door2 2: Door1 & Door2 3: None |
| P15431 | GET: http://<servername>/goform/config?cmd=get&type=event SET: http://<servername>/goform/config?cmd=set&P15431=<value> | 0: Normal Open 1: Normal Close |
| P15452 | GET: http://<servername>/goform/config?cmd=get&type=event SET: http://<servername>/goform/config?cmd=set&P15452=<value> | 0: Door1 1: Door2 2: Door1 & Door2 3: None |
| P15432 | GET: http://<servername>/goform/config?cmd=get&type=event SET: http://<servername>/goform/config?cmd=set&P15432=<value> | 0: Normal Open 1: Normal Close |

Released HTTP API documentation can be downloaded from here:

http://www.grandstream.com/sites/default/files/Resources/gds37xx_http_api.pdf

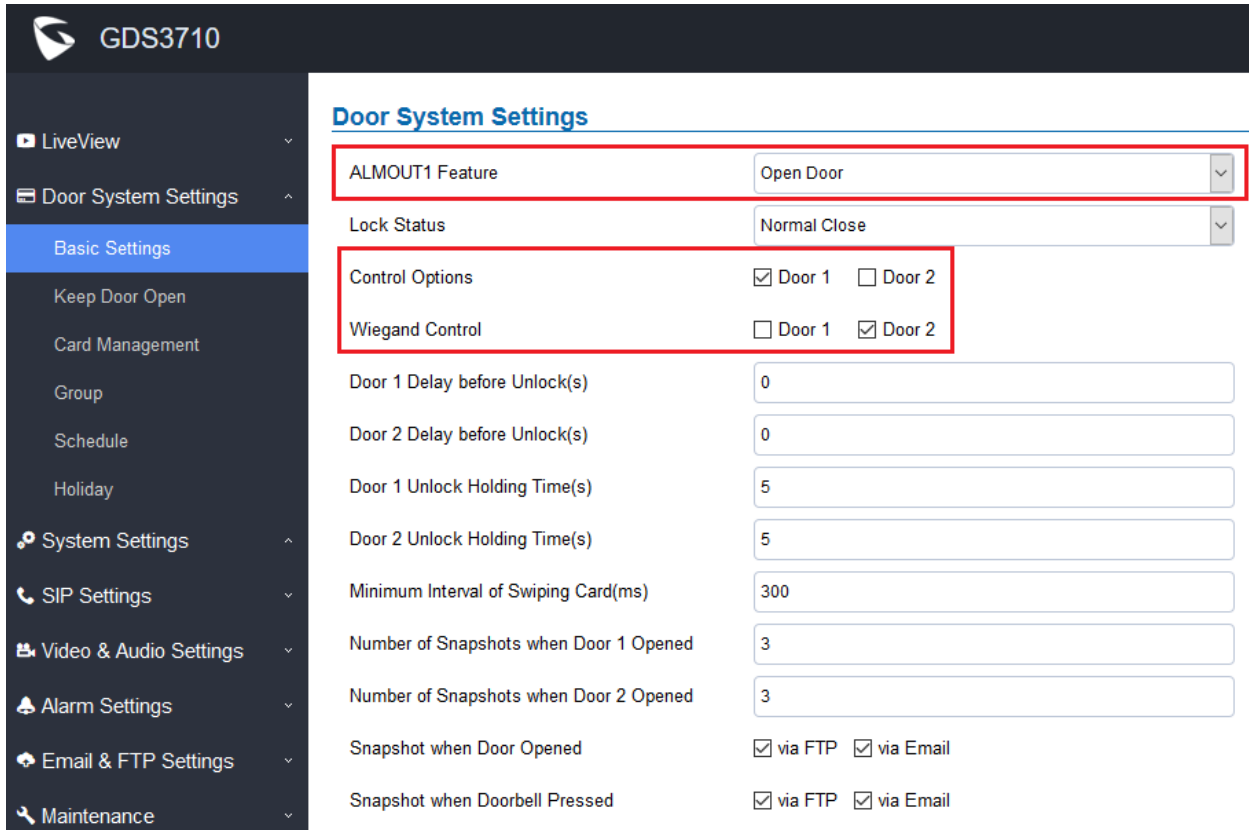
NEW FEATURES OVERVIEW

This section lists major new features or improvement and describes how to use it from the user's point of view.

CONTROL DOOR2 VIA ALARM_OUT (COM1) INTERFACE

- **Web Configuration**

This option can be found under device web UI → Door System Settings → Basic Settings:



| Door System Settings | |
|--|---|
| ALMOUT1 Feature | Open Door |
| Lock Status | Normal Close |
| Control Options | <input checked="" type="checkbox"/> Door 1 <input type="checkbox"/> Door 2 |
| Wiegand Control | <input type="checkbox"/> Door 1 <input checked="" type="checkbox"/> Door 2 |
| Door 1 Delay before Unlock(s) | 0 |
| Door 2 Delay before Unlock(s) | 0 |
| Door 1 Unlock Holding Time(s) | 5 |
| Door 2 Unlock Holding Time(s) | 5 |
| Minimum Interval of Swiping Card(ms) | 300 |
| Number of Snapshots when Door 1 Opened | 3 |
| Number of Snapshots when Door 2 Opened | 3 |
| Snapshot when Door Opened | <input checked="" type="checkbox"/> via FTP <input checked="" type="checkbox"/> via Email |
| Snapshot when Doorbell Pressed | <input checked="" type="checkbox"/> via FTP <input checked="" type="checkbox"/> via Email |

- **Functionality**

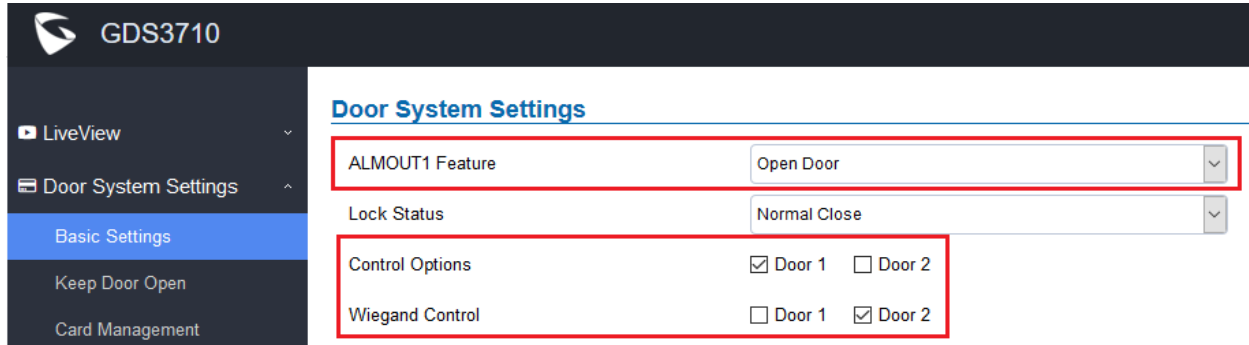
This is a major feature enhancement, by re-use Alarm_Out (COM1) interface to be either support per designed normal alarm out with 3rd party device, or control Door2 operation (the two functions are mutual-exclusive).

Customers can now use this Alarm_Out (COM1) interface to control Door2, in addition to the existing Locker/COM2 interface (controlling Door1). This feature when selected, will enable GDS3710 to control the operation of two doors via RFID, local and remote PINs.

For example, a 3rd party Wiegand Input device or GDS37xx can be installed at Door2 with related cable wired into the control GDS3710 installed at Door1. The Door1 and Door2 can be configured to be open by programmed RFID cards, PINs either separately or both.

NOTE:

- Interface for Door Control (Which Door can be OPEN):



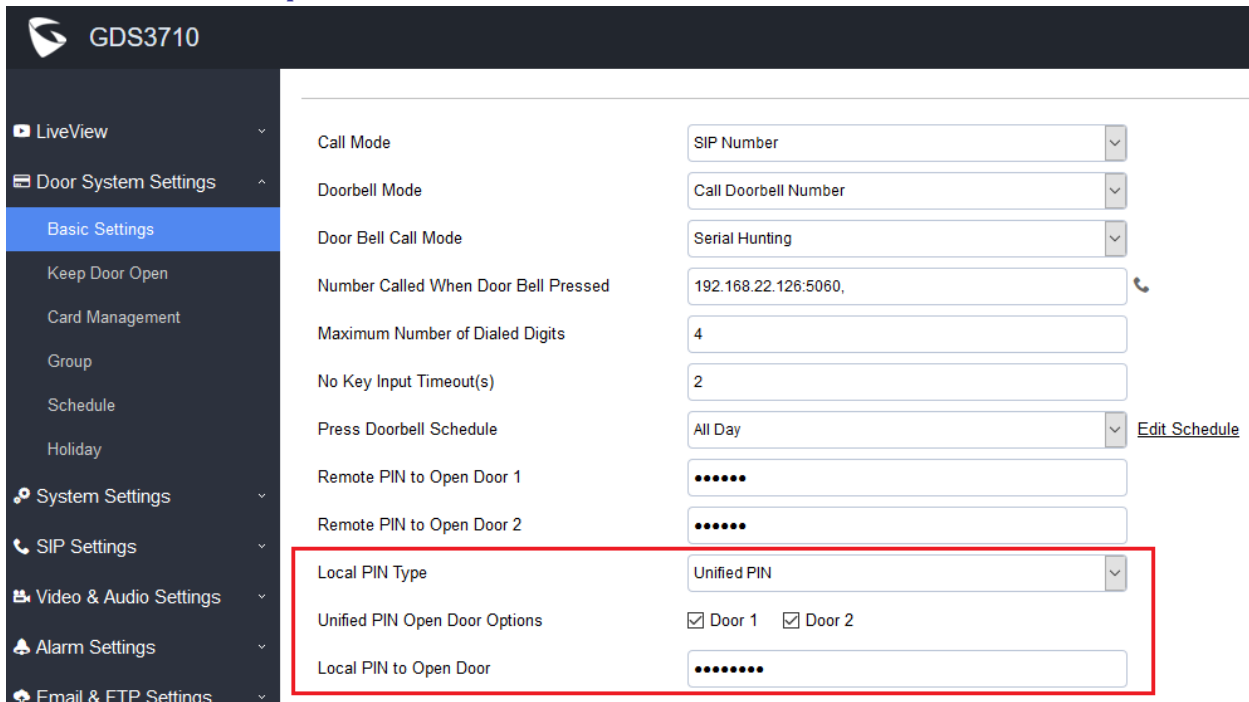
The screenshot shows the 'Door System Settings' page in the GDS3710 web interface. The left sidebar contains navigation options: LiveView, Door System Settings (selected), Basic Settings, Keep Door Open, and Card Management. The main content area is titled 'Door System Settings' and contains several configuration fields. A red box highlights the 'ALMOUT1 Feature' dropdown set to 'Open Door' and the 'Lock Status' dropdown set to 'Normal Close'. Another red box highlights the 'Control Options' section, which includes checkboxes for 'Door 1' (checked) and 'Door 2' (unchecked), and the 'Wiegand Control' section, which includes checkboxes for 'Door 1' (unchecked) and 'Door 2' (checked).

If Alarm_Out (COM1) interface is set to control Door2 opening, “Lock Status” can be configured by choose “Normal Open” or “Normal Close” based on the strike used.

Unlike default COM2 which is designed for strike control and having three connecting sockets, the COM1 only has two connecting sockets. Therefore correct lock mode has to be configured to make the strike working as expected.

For above example, the GDS3710 is configured to control Door1 (wiring to COM2 interface); the 3rd party Wiegand Input is set to control Door2 (wiring to COM1 interface).

- Universal PIN for Operation of Doors:



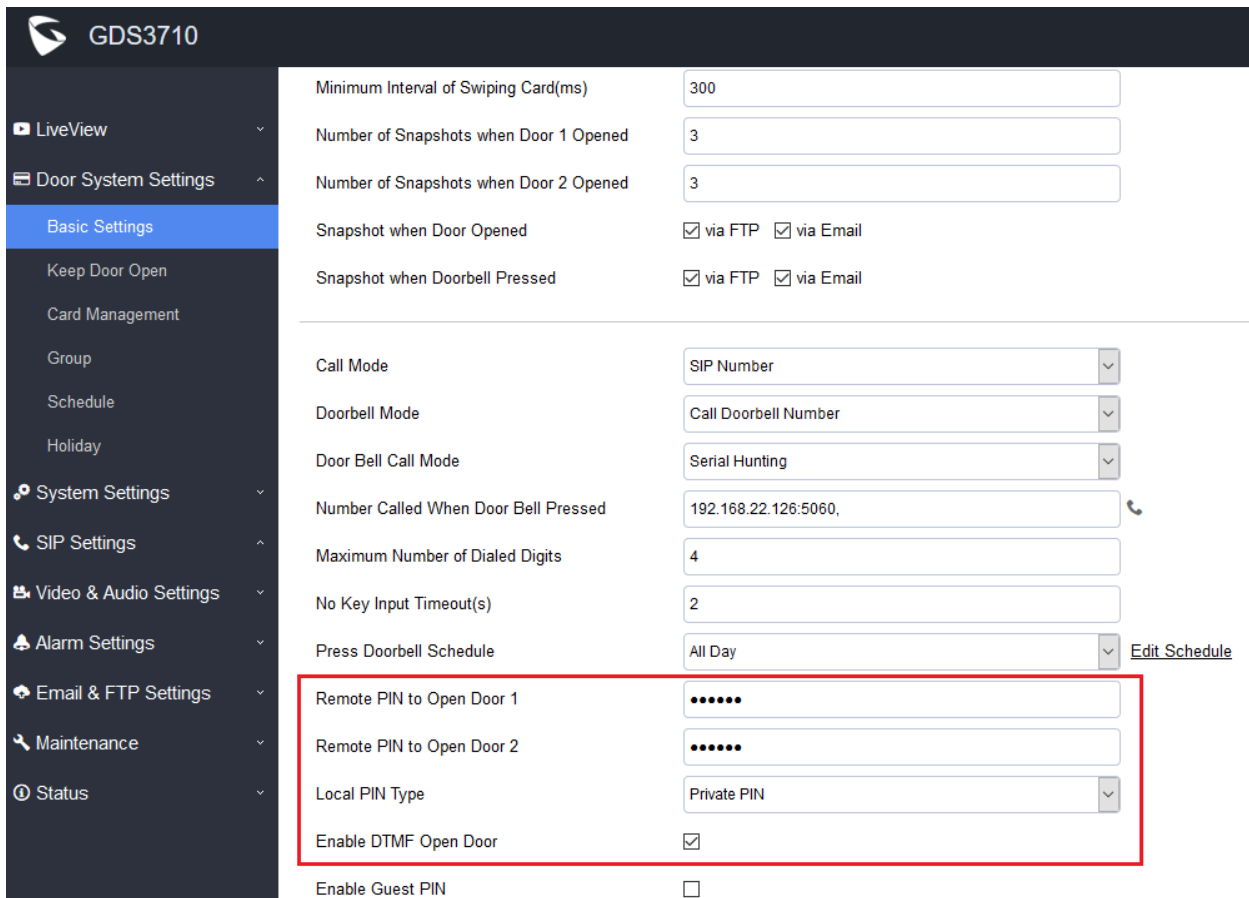
The screenshot shows the 'Universal PIN for Operation of Doors' settings page in the GDS3710 web interface. The left sidebar contains navigation options: LiveView, Door System Settings, Basic Settings, Keep Door Open, Card Management, Group, Schedule, Holiday, System Settings (selected), SIP Settings, Video & Audio Settings, Alarm Settings, and Email & FTP Settings. The main content area is titled 'Universal PIN for Operation of Doors' and contains several configuration fields. A red box highlights the 'Local PIN Type' dropdown set to 'Unified PIN' and the 'Unified PIN Open Door Options' section, which includes checkboxes for 'Door 1' (checked) and 'Door 2' (checked). The 'Local PIN to Open Door' field is also visible, showing a masked PIN.

If Unified PIN (Universal PIN) is configured to open door, then which door can be controlled by the PIN is configured in the UI once “Unified PIN” selected.

For example, like above screenshot, if this universal PIN is set to open both Door1 and Door2, but due to previous “Control Option” set to open Door1, and “Wiegand Control” set to open Door2, therefore the final result will be the **INTERSECT** result of both sets with condition qualified.


In above case, The PIN will only work at GDS3710 (Door1) and Wiegand Device (Door2) local input respectively. Meaning input PIN at GDS3710 will only open Door1 and will NOT open Door2.

- **Remote PIN to Operation of Doors:**



GDS3710

- LiveView
- Door System Settings
 - Basic Settings**
 - Keep Door Open
 - Card Management
 - Group
 - Schedule
 - Holiday
- System Settings
- SIP Settings
- Video & Audio Settings
- Alarm Settings
- Email & FTP Settings
- Maintenance
- Status

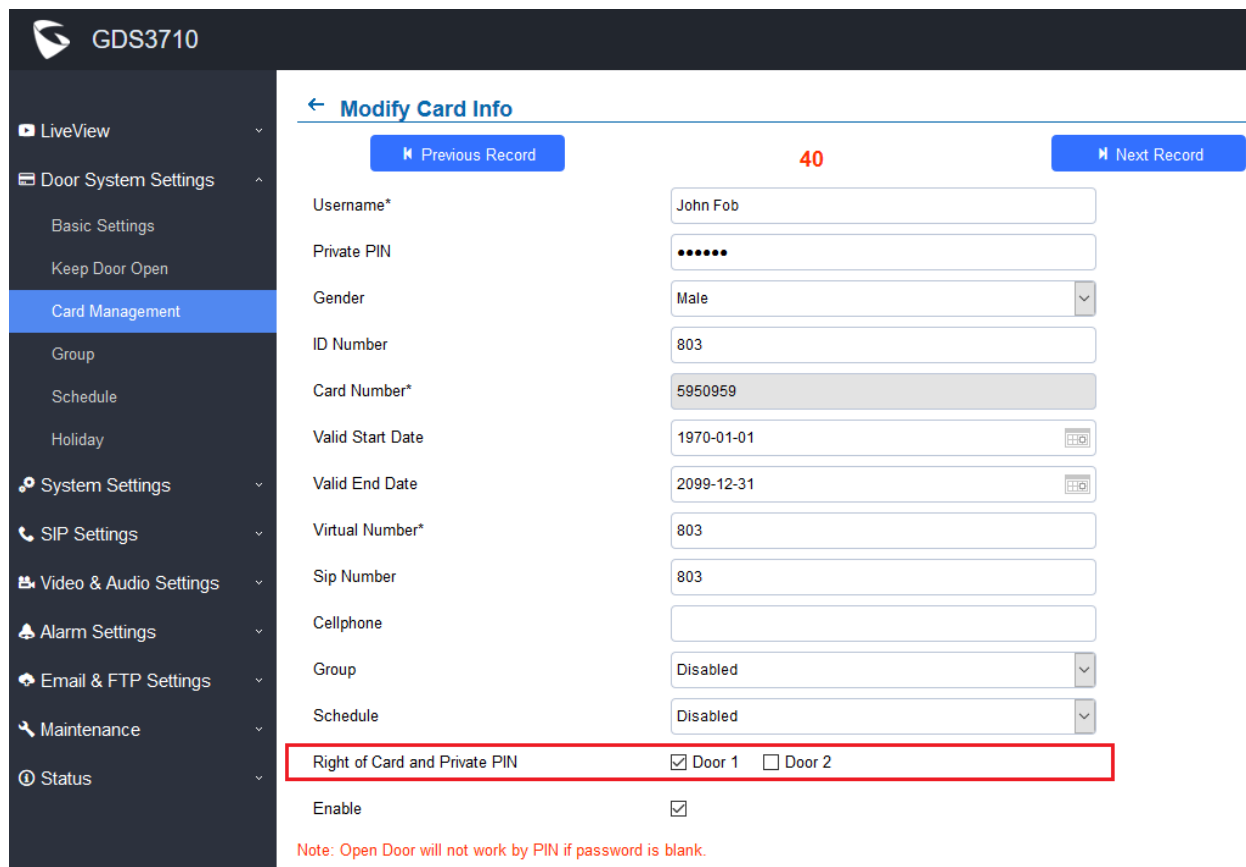
| | |
|--|---|
| Minimum Interval of Swiping Card(ms) | 300 |
| Number of Snapshots when Door 1 Opened | 3 |
| Number of Snapshots when Door 2 Opened | 3 |
| Snapshot when Door Opened | <input checked="" type="checkbox"/> via FTP <input checked="" type="checkbox"/> via Email |
| Snapshot when Doorbell Pressed | <input checked="" type="checkbox"/> via FTP <input checked="" type="checkbox"/> via Email |
| Call Mode | SIP Number |
| Doorbell Mode | Call Doorbell Number |
| Door Bell Call Mode | Serial Hunting |
| Number Called When Door Bell Pressed | 192.168.22.126:5060,  |
| Maximum Number of Dialed Digits | 4 |
| No Key Input Timeout(s) | 2 |
| Press Doorbell Schedule | All Day Edit Schedule |
| Remote PIN to Open Door 1 | |
| Remote PIN to Open Door 2 | |
| Local PIN Type | Private PIN |
| Enable DTMF Open Door | <input checked="" type="checkbox"/> |
| Enable Guest PIN | <input type="checkbox"/> |

For remote PIN to open door, the PIN can be configured in above setting.

The PIN can be different for Door1 and Door2 and has to be configured correctly in related IP Phone which will be used to operate “One Key Open Door”.

If BOTH doors need to be opened at the same time, then both Door1 and Door2 has to be configured with exactly SAME password or PIN as DTMF open door.

- **Private PIN or Card & Private PIN:**



GDS3710

Modify Card Info

Previous Record 40 Next Record

Username* John Fob

Private PIN *****

Gender Male

ID Number 803

Card Number* 5950959

Valid Start Date 1970-01-01

Valid End Date 2099-12-31

Virtual Number* 803

Sip Number 803

Cellphone

Group Disabled

Schedule Disabled

Right of Card and Private PIN ☒ Door 1 ☐ Door 2

Enable ☒

Note: Open Door will not work by PIN if password is blank.

If using RFID card or Private PIN to open door, then which door can be opened by the RFID card or Private PIN is configured via “Card Management”, see above screenshot.

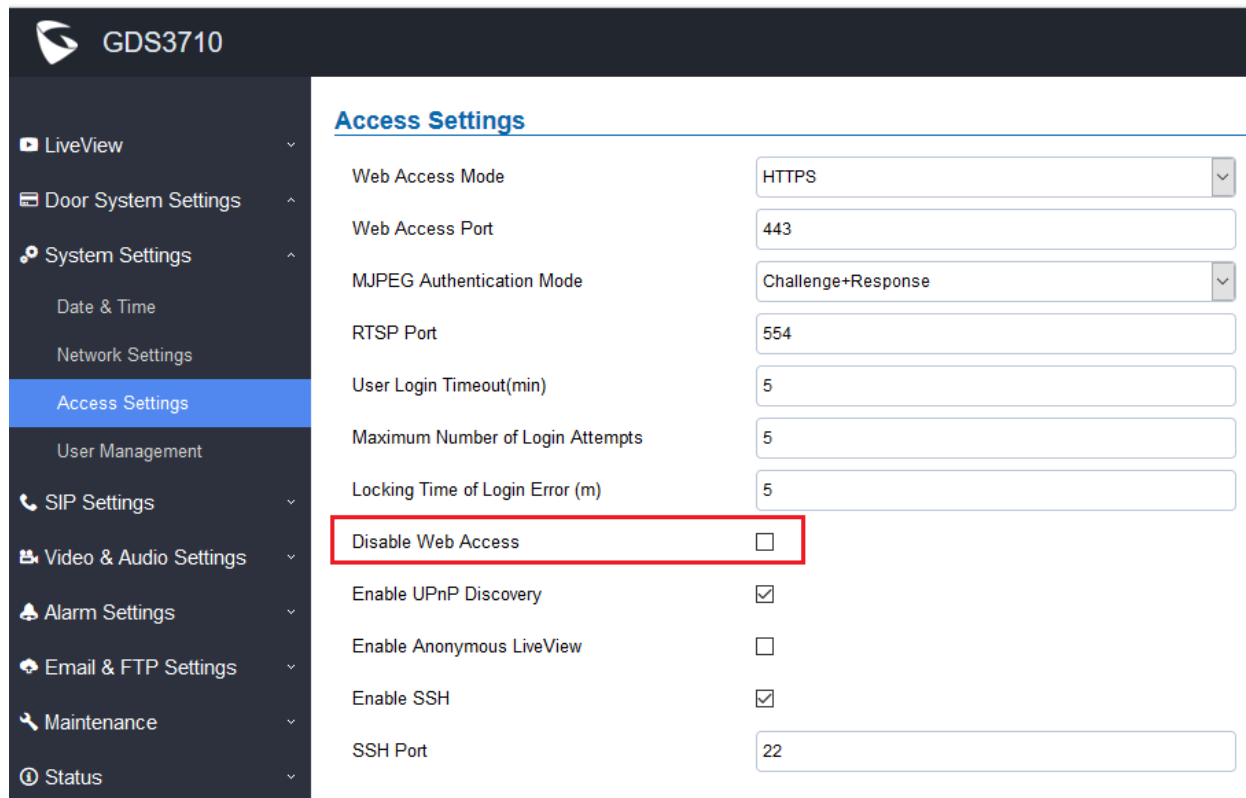
NOTE:

- For all the setting, the final result of which door can be opened is the **LOGIC INTERSECT OPERATION** of ALL the sets of condition qualified.
- Please refer to [GDS3710 User Manual](#) for details about how to configure and control the Door1 and Door2 operation respectively.

ENABLE / DISABLE WEB UI ACCESS

- Web Configuration**

This option can be found under device web UI → System Settings → Access Settings:



The screenshot shows the 'Access Settings' page for a GDS3710 device. The left sidebar contains a menu with options: LiveView, Door System Settings, System Settings (expanded), Date & Time, Network Settings, Access Settings (highlighted), User Management, SIP Settings, Video & Audio Settings, Alarm Settings, Email & FTP Settings, Maintenance, and Status. The main content area is titled 'Access Settings' and contains the following configuration items:

| Setting | Value |
|----------------------------------|-------------------------------------|
| Web Access Mode | HTTPS |
| Web Access Port | 443 |
| MJPEG Authentication Mode | Challenge+Response |
| RTSP Port | 554 |
| User Login Timeout(min) | 5 |
| Maximum Number of Login Attempts | 5 |
| Locking Time of Login Error (m) | 5 |
| Disable Web Access | <input type="checkbox"/> |
| Enable UPnP Discovery | <input checked="" type="checkbox"/> |
| Enable Anonymous LiveView | <input type="checkbox"/> |
| Enable SSH | <input checked="" type="checkbox"/> |
| SSH Port | 22 |

- Functionality**

This feature is designed for ITSP or service provider to “Disable” the webUI access for security or preventing end users mess up the configuration parameters. Not recommended for normal users. Please be very careful when using this feature.

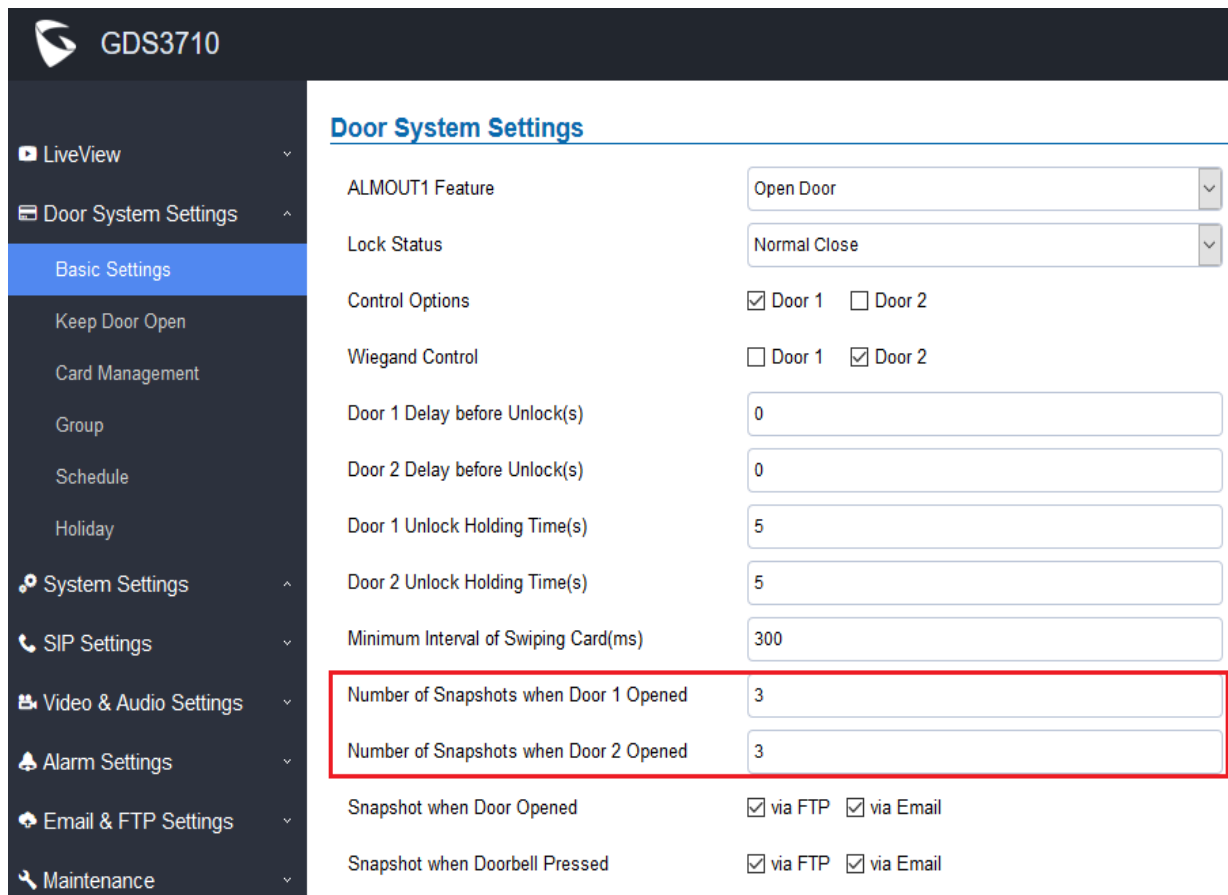
NOTE:

- If both WebUI and SSH are disabled, GDS3710 will get blocked and not be able to be accessed.*
- Only two ways to get it back:*
 - 1) Re-provisioned by ITSP or Service Provider (by adjusting the related parameters)*
 - 2) Hard Reset (GDS3710 has to be offline and uninstalled to perform this hard reset).*

DEFINE NUMBER OF SNAPSHOT UPLOADED WHEN OPEN DOOR

- Web Configuration**

This option can be found under device web UI → Door System Settings → Basic Settings:



GDS3710

Door System Settings

| | |
|--|---|
| ALMOUT1 Feature | Open Door |
| Lock Status | Normal Close |
| Control Options | <input checked="" type="checkbox"/> Door 1 <input type="checkbox"/> Door 2 |
| Wiegand Control | <input type="checkbox"/> Door 1 <input checked="" type="checkbox"/> Door 2 |
| Door 1 Delay before Unlock(s) | 0 |
| Door 2 Delay before Unlock(s) | 0 |
| Door 1 Unlock Holding Time(s) | 5 |
| Door 2 Unlock Holding Time(s) | 5 |
| Minimum Interval of Swiping Card(ms) | 300 |
| Number of Snapshots when Door 1 Opened | 3 |
| Number of Snapshots when Door 2 Opened | 3 |
| Snapshot when Door Opened | <input checked="" type="checkbox"/> via FTP <input checked="" type="checkbox"/> via Email |
| Snapshot when Doorbell Pressed | <input checked="" type="checkbox"/> via FTP <input checked="" type="checkbox"/> via Email |

- Functionality**

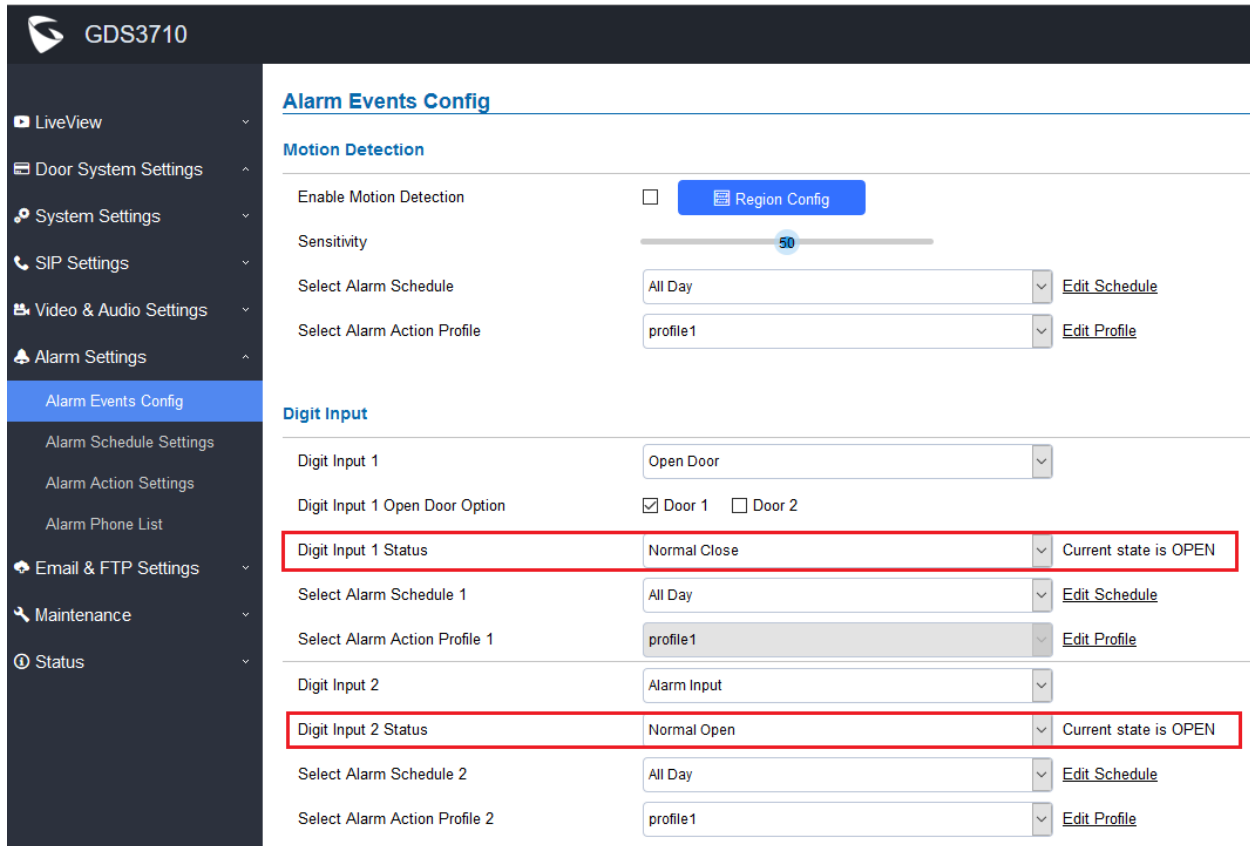
This is an enhancement for an existing feature after feedbacks from customers.

This setting allows user to get emails with snapshot attachments, or store the snapshots in the FTP server, when door is opened, or the Doorbell is pressed.

DEFINE DIGIT INPUT INTERFACE TO BE NORMAL OPEN OR CLOSE

- **Web Configuration**

This option can be found under device web UI → Alarm Settings → Alarm Events Config:



GDS3710

Alarm Events Config

Motion Detection

Enable Motion Detection ☐ [Region Config](#)

Sensitivity

Select Alarm Schedule [Edit Schedule](#)

Select Alarm Action Profile [Edit Profile](#)

Digit Input

Digit Input 1

Digit Input 1 Open Door Option ☒ Door 1 ☐ Door 2

Digit Input 1 Status [Current state is OPEN](#)

Select Alarm Schedule 1 [Edit Schedule](#)

Select Alarm Action Profile 1 [Edit Profile](#)

Digit Input 2

Digit Input 2 Status [Current state is OPEN](#)

Select Alarm Schedule 2 [Edit Schedule](#)

Select Alarm Action Profile 2 [Edit Profile](#)

- **Functionality**

This is an enhancement for an existing feature after feedbacks from customers.

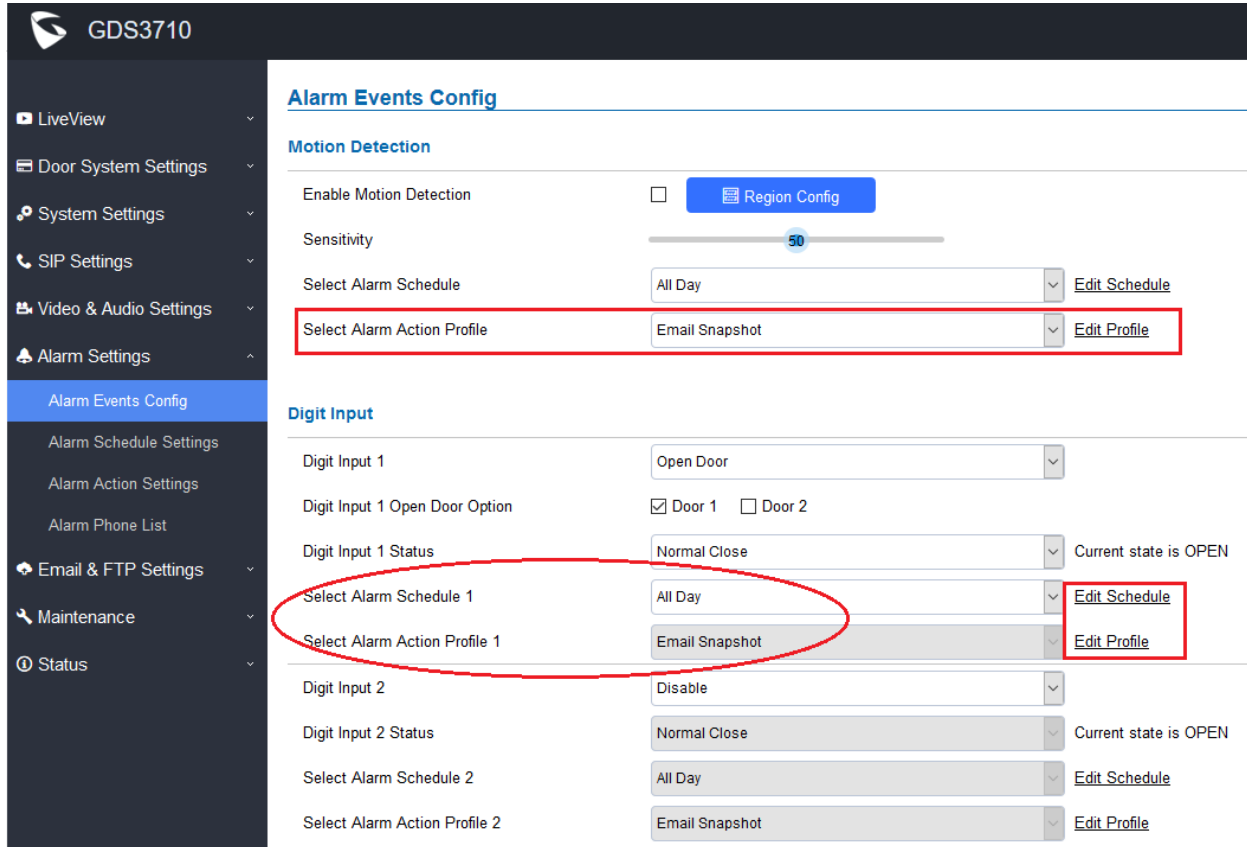
This setting allows user to select the interface to be normal Open or Close based on the 3rd party device or striker/locker used.

The Digit Input interface can be used for either Open Door or Alarm Input (by 3rd party sensors). Default is Disable therefore not used. Customers have to configure the ports before using them.

SET SCHEDULE FOR ALARM IN OPEN DOOR

- Web Configuration**

This option can be found under device web UI → Alarm Settings → Alarm Events Config:



Alarm Events Config

Motion Detection

Enable Motion Detection ☐ [Region Config](#)

Sensitivity

Select Alarm Schedule [Edit Schedule](#)

Select Alarm Action Profile [Edit Profile](#)

Digit Input

Digit Input 1

Digit Input 1 Open Door Option ☒ Door 1 ☐ Door 2

Digit Input 1 Status Current state is OPEN

Select Alarm Schedule 1 [Edit Schedule](#)

Select Alarm Action Profile 1 [Edit Profile](#)

Digit Input 2

Digit Input 2 Status Current state is OPEN

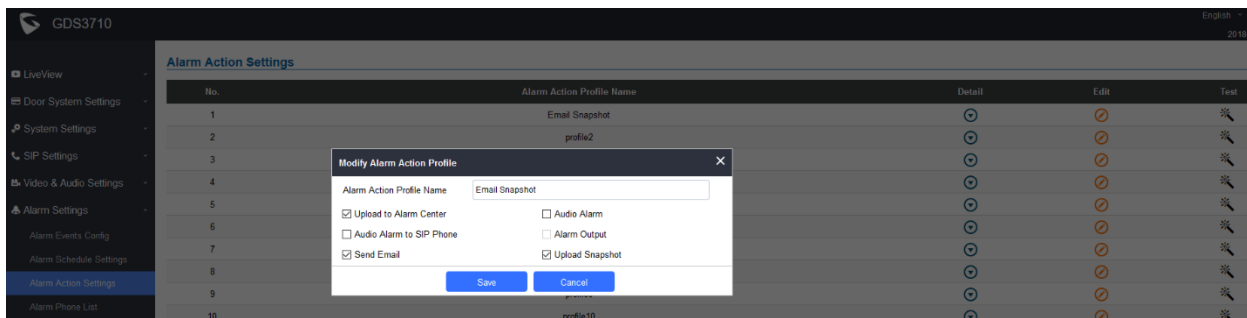
Select Alarm Schedule 2 [Edit Schedule](#)

Select Alarm Action Profile 2 [Edit Profile](#)

- Functionality**

This is an enhancement for an existing feature after feedbacks from customers. This setting allows user to set schedule and profile for Alarm In interface used as Open Door.

For example, above Alarm_In (COM1) interface configured and used as Open Door, with schedule set to “All Day” and Profile to be “Email Snapshot”, meaning this interface used as Open Door for all Days and will email snapshots when door opened.



Alarm Action Settings

| No. | Alarm Action Profile Name | Detail | Edit | Test |
|-----|---------------------------|--------|------|------|
| 1 | Email Snapshot | | | |
| 2 | profile2 | | | |
| 3 | | | | |
| 4 | | | | |
| 5 | | | | |
| 6 | | | | |
| 7 | | | | |
| 8 | | | | |
| 9 | | | | |
| 10 | profile10 | | | |

Modify Alarm Action Profile

Alarm Action Profile Name

☒ Upload to Alarm Center ☐ Audio Alarm

☐ Audio Alarm to SIP Phone ☐ Alarm Output

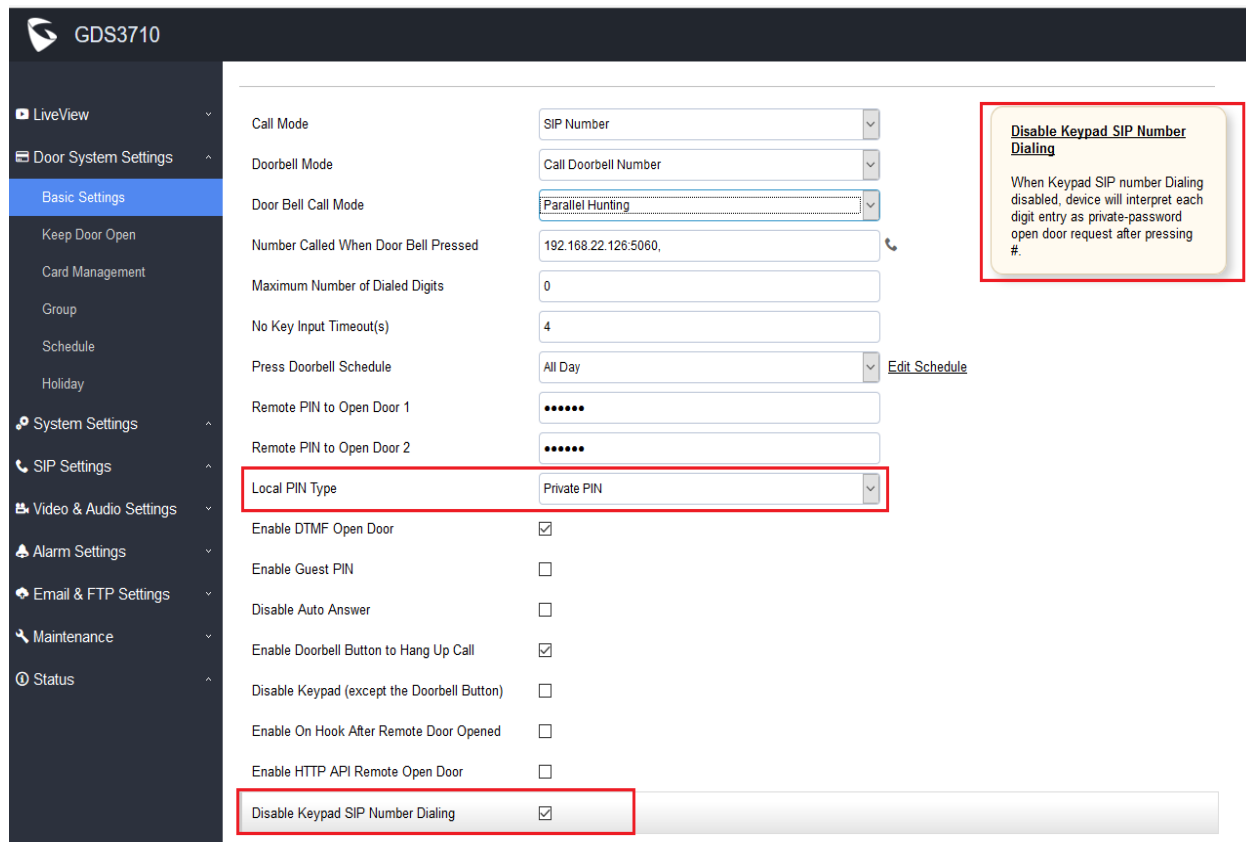
☒ Send Email ☒ Upload Snapshot

[Save](#) [Cancel](#)

OPEN DOOR VIA DIGIT ONLY PRIVATE PIN

• Web Configuration

This option can be found under device web UI → Door System Settings → Basic Settings:



GDS3710

- LiveView
- Door System Settings
 - Basic Settings**
 - Keep Door Open
 - Card Management
 - Group
 - Schedule
 - Holiday
- System Settings
- SIP Settings
- Video & Audio Settings
- Alarm Settings
- Email & FTP Settings
- Maintenance
- Status

| | |
|---|---------------------------------------|
| Call Mode | SIP Number |
| Doorbell Mode | Call Doorbell Number |
| Door Bell Call Mode | Parallel Hunting |
| Number Called When Door Bell Pressed | 192.168.22.126:5060, |
| Maximum Number of Dialed Digits | 0 |
| No Key Input Timeout(s) | 4 |
| Press Doorbell Schedule | All Day Edit Schedule |
| Remote PIN to Open Door 1 | ***** |
| Remote PIN to Open Door 2 | ***** |
| Local PIN Type | Private PIN |
| Enable DTMF Open Door | <input checked="" type="checkbox"/> |
| Enable Guest PIN | <input type="checkbox"/> |
| Disable Auto Answer | <input type="checkbox"/> |
| Enable Doorbell Button to Hang Up Call | <input checked="" type="checkbox"/> |
| Disable Keypad (except the Doorbell Button) | <input type="checkbox"/> |
| Enable On Hook After Remote Door Opened | <input type="checkbox"/> |
| Enable HTTP API Remote Open Door | <input type="checkbox"/> |
| Disable Keypad SIP Number Dialing | <input checked="" type="checkbox"/> |

Disable Keypad SIP Number Dialing

When Keypad SIP number Dialing disabled, device will interpret each digit entry as private-password open door request after pressing #.

• Functionality

This is an enhancement for an existing feature after feedbacks from customers and installers.

This setting allows user to use DIGIT ONLY private PIN to open door, with the cost of NOT be able to make any SIP calls (except for doorbell button call). User just input “**PrivatePIN#**” to open door, will NOT input PIN as SIP call enabled mode (with format “**VirtualNumber***PrivatePIN*#”. This makes the GDS3710 more like traditional access device.

NOTE:

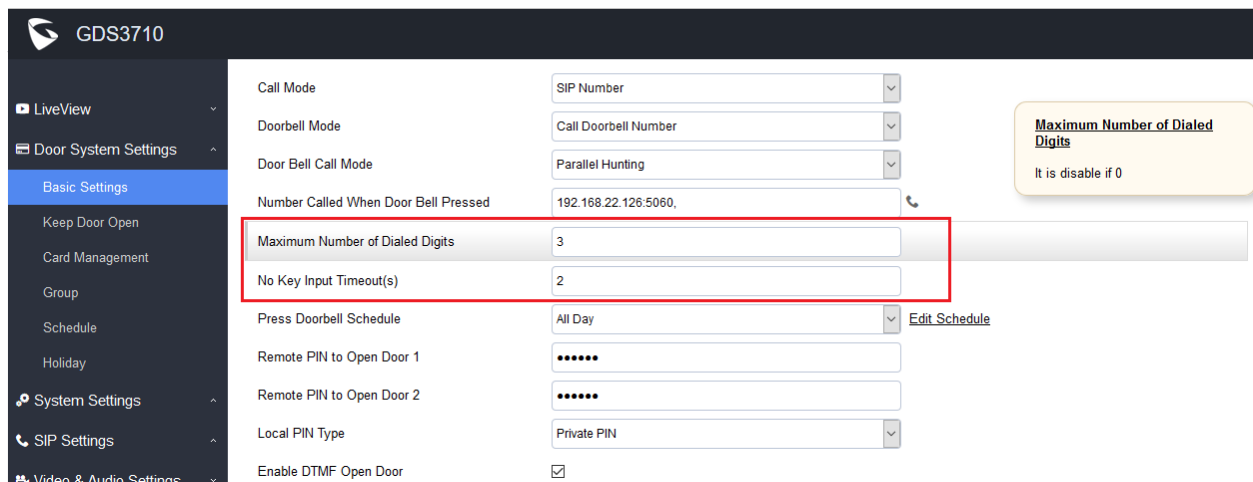
Following settings are required to make this feature working:

- “Disable Keypad SIP Number Calling” should be checked to enable this feature
- “Local PIN Type” should choose “Private PIN”
- Dial keypad to make SIP call will NOT work when above selected.
- PrivatePIN must be **UNIQUE** among users, otherwise the door will still open but log will NOT tell who opened the door due to duplicated PIN and whoever user last matched in the database with the PrivatePIN will be shown in the log.

SET “NO KEY ENTRY TIMEOUT”

- **Web Configuration**

This option can be found under device web UI → Door System Settings → Basic Settings:



The screenshot shows the GDS3710 web configuration interface. The left sidebar contains a menu with options: LiveView, Door System Settings (expanded), Basic Settings (selected), Keep Door Open, Card Management, Group, Schedule, Holiday, System Settings, SIP Settings, and Video & Audio Settings. The main content area displays various settings for the door system. A red box highlights the 'Maximum Number of Dialed Digits' (set to 3) and 'No Key Input Timeout(s)' (set to 2). A yellow callout box on the right states: 'Maximum Number of Dialed Digits. It is disable if 0'.

- **Functionality**

This is an enhancement for an existing feature after feedbacks from customers.

This setting allows user to configure the timeout (in second) when no key input then sending out the SIP call automatically without press the “#” key. User can customize this parameter based on the environment this door phone installed.

For example in above screenshot:

“Maximum Number of Dialed Digits” is set to be “4”:

This is good for an installation allowing the door phone call ONLY the internal extensions to open door. The setting is 4, means user input 4 digit the GDS3710 will immediately dial out (saying the internal extension is using 4 digits)

“No Key Input Timeout(s)” is set to be “2” (second).

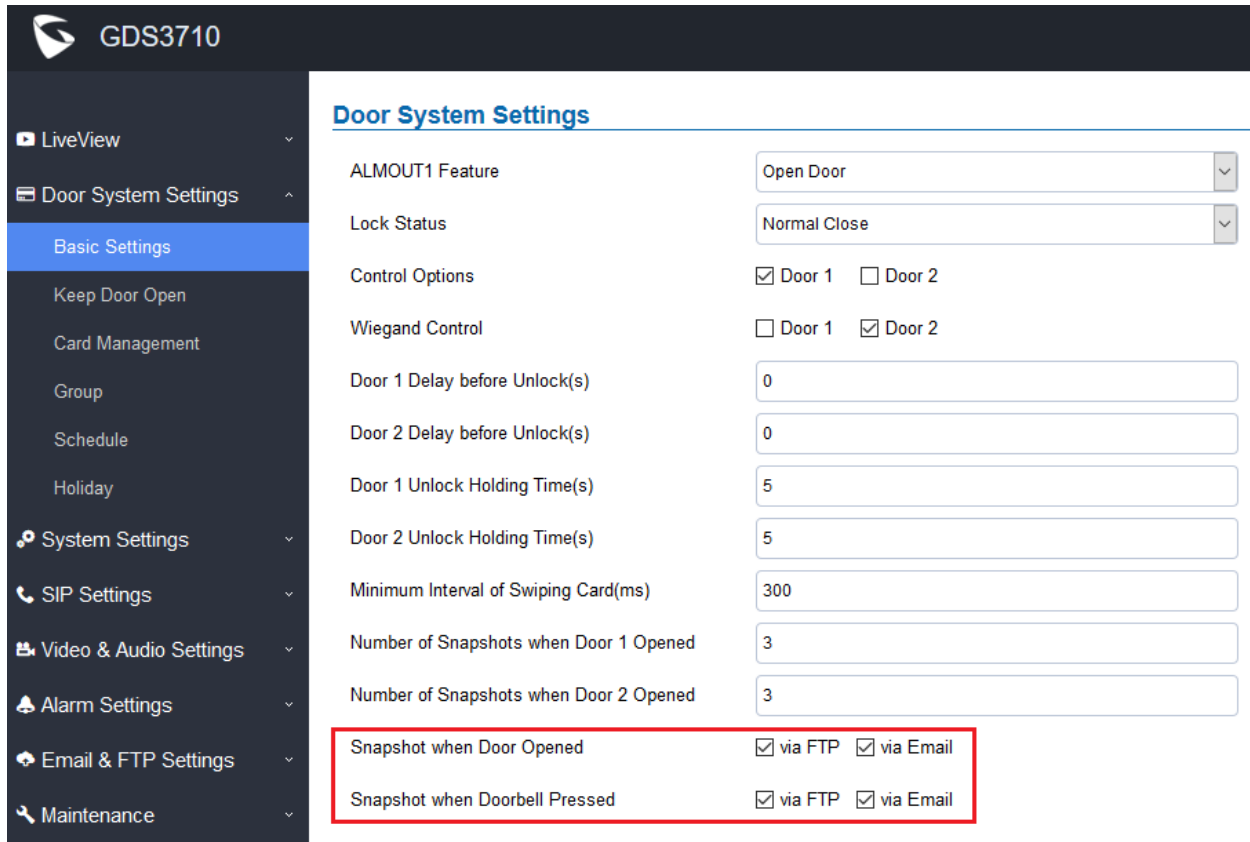
This means if user input the digits (less than 4 digit in above example), then wait and not more key strike, after 2 seconds (this can be customized by user or installer in the installation scene), the SIP call will automatically dial out without the “#” pressed.

Same as above screenshot example, if user input less than 4 digits, say input only 1 digit (“0” for example), then followed by the “#” key, then the GDS3710 door phone will immediately dial out “0” to establish the call. (“0” can be Operator or IVR depending on the IPPBX system configured)

EMAIL SNAPSHOTS WHEN DOOR OPENED

- **Web Configuration**

This option can be found under device web UI → Door System Settings → Basic Settings:



| Door System Settings | |
|--|---|
| ALMOUT1 Feature | Open Door |
| Lock Status | Normal Close |
| Control Options | <input checked="" type="checkbox"/> Door 1 <input type="checkbox"/> Door 2 |
| Wiegand Control | <input type="checkbox"/> Door 1 <input checked="" type="checkbox"/> Door 2 |
| Door 1 Delay before Unlock(s) | 0 |
| Door 2 Delay before Unlock(s) | 0 |
| Door 1 Unlock Holding Time(s) | 5 |
| Door 2 Unlock Holding Time(s) | 5 |
| Minimum Interval of Swiping Card(ms) | 300 |
| Number of Snapshots when Door 1 Opened | 3 |
| Number of Snapshots when Door 2 Opened | 3 |
| Snapshot when Door Opened | <input checked="" type="checkbox"/> via FTP <input checked="" type="checkbox"/> via Email |
| Snapshot when Doorbell Pressed | <input checked="" type="checkbox"/> via FTP <input checked="" type="checkbox"/> via Email |

- **Functionality**

This is an enhancement for an existing feature after feedbacks from customers. This setting allows user to configure either email or FTP the snapshots when the door opened or the doorbell pressed or both.

For this feature to work, the correct Email (SMTP) settings, FTP settings or GDSManager (Central Storage) have to be configured.

Please refer to User Manual of GDS3710 and GDSManager for detailed configuration.

GDS3710 User Manual:

http://www.grandstream.com/sites/default/files/Resources/GDS3710_UserManual.pdf

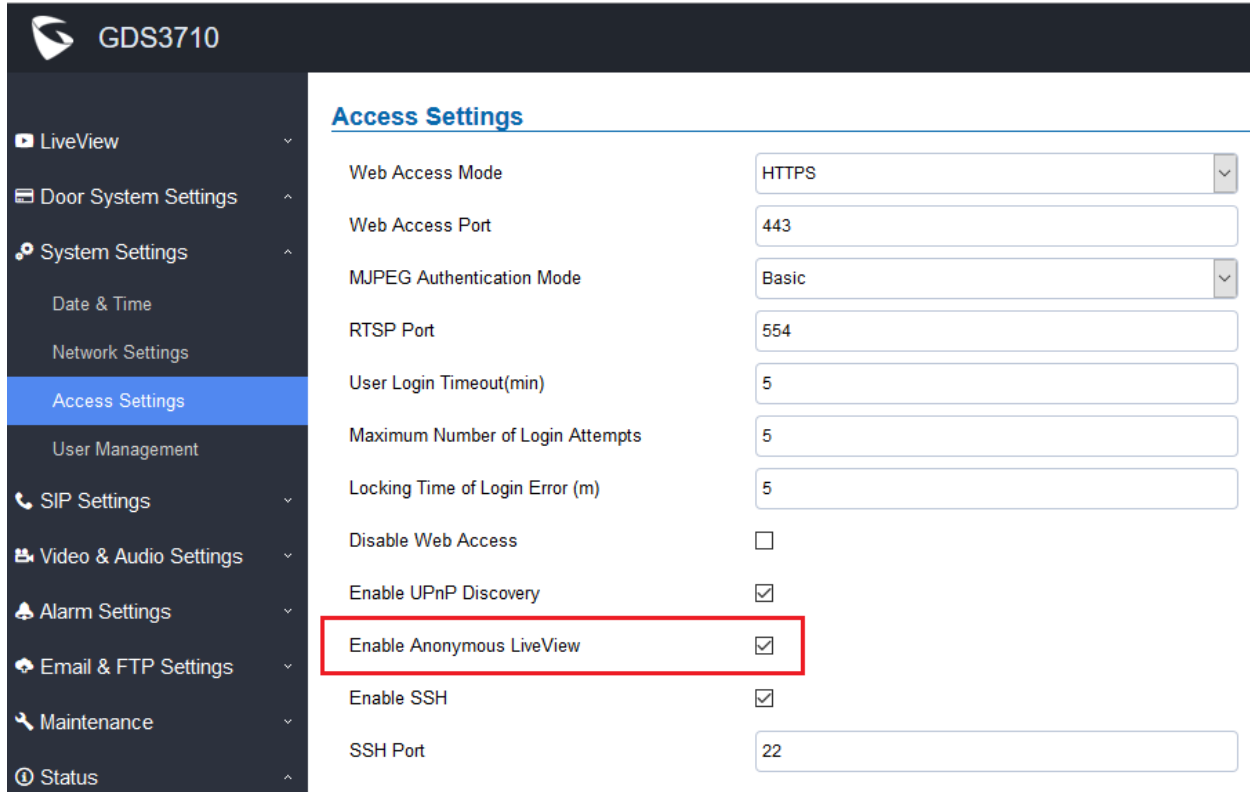
GDSManager User Manual:

http://www.grandstream.com/sites/default/files/Resources/GDSManager_User_Guide.pdf

ALLOW ANONYMOUS VIEWING

- **Web Configuration**

This option can be found under device web UI → System Settings → Access Settings:



The screenshot shows the GDS3710 web UI. On the left is a sidebar menu with options: LiveView, Door System Settings, System Settings (expanded), Date & Time, Network Settings, Access Settings (highlighted), User Management, SIP Settings, Video & Audio Settings, Alarm Settings, Email & FTP Settings, Maintenance, and Status. The main area is titled 'Access Settings' and contains the following configuration items:

| Setting | Value |
|----------------------------------|-------------------------------------|
| Web Access Mode | HTTPS |
| Web Access Port | 443 |
| MJPEG Authentication Mode | Basic |
| RTSP Port | 554 |
| User Login Timeout(min) | 5 |
| Maximum Number of Login Attempts | 5 |
| Locking Time of Login Error (m) | 5 |
| Disable Web Access | <input type="checkbox"/> |
| Enable UPnP Discovery | <input checked="" type="checkbox"/> |
| Enable Anonymous LiveView | <input checked="" type="checkbox"/> |
| Enable SSH | <input checked="" type="checkbox"/> |
| SSH Port | 22 |

- **Functionality**

This is an enhancement request from customers like Service Provider and Installers. This feature allows system integrators to retrieve video from GDS3710 directly without credentials, good for system re-development or scripts running in LAN environment.

When enabled this feature, **a special access URL** is required to retrieve live video:

https://IP_GDS3710:Port/videoview.html

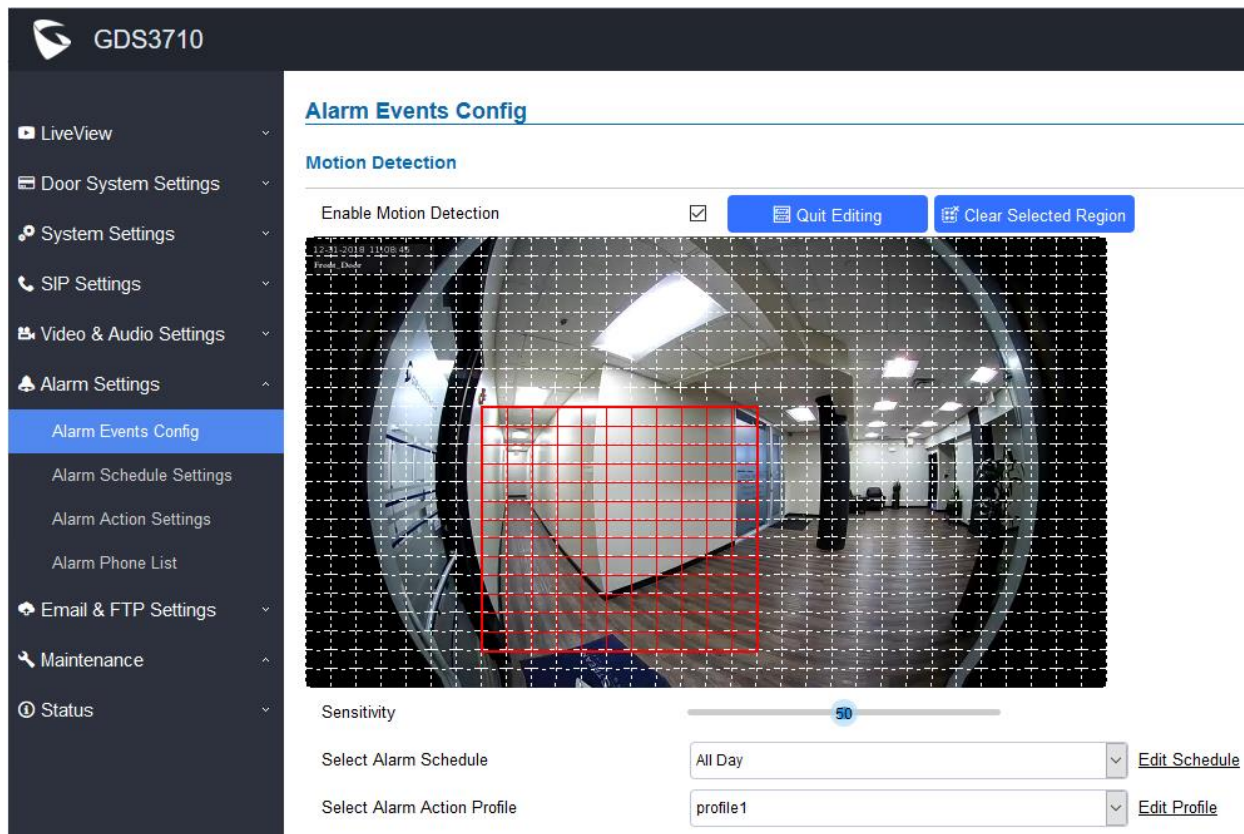
NOTE:

- Please make sure the environment is secure before enabling this feature.
- Please reminder user the privacy when using this feature.

DISPLAY MOTION DETECTION REGION CONFIGURATON WITHOUT PLUGIN

- **Web Configuration**

This option can be found under device web UI → Alarm Settings → Alarm Events Config:



- **Functionality**

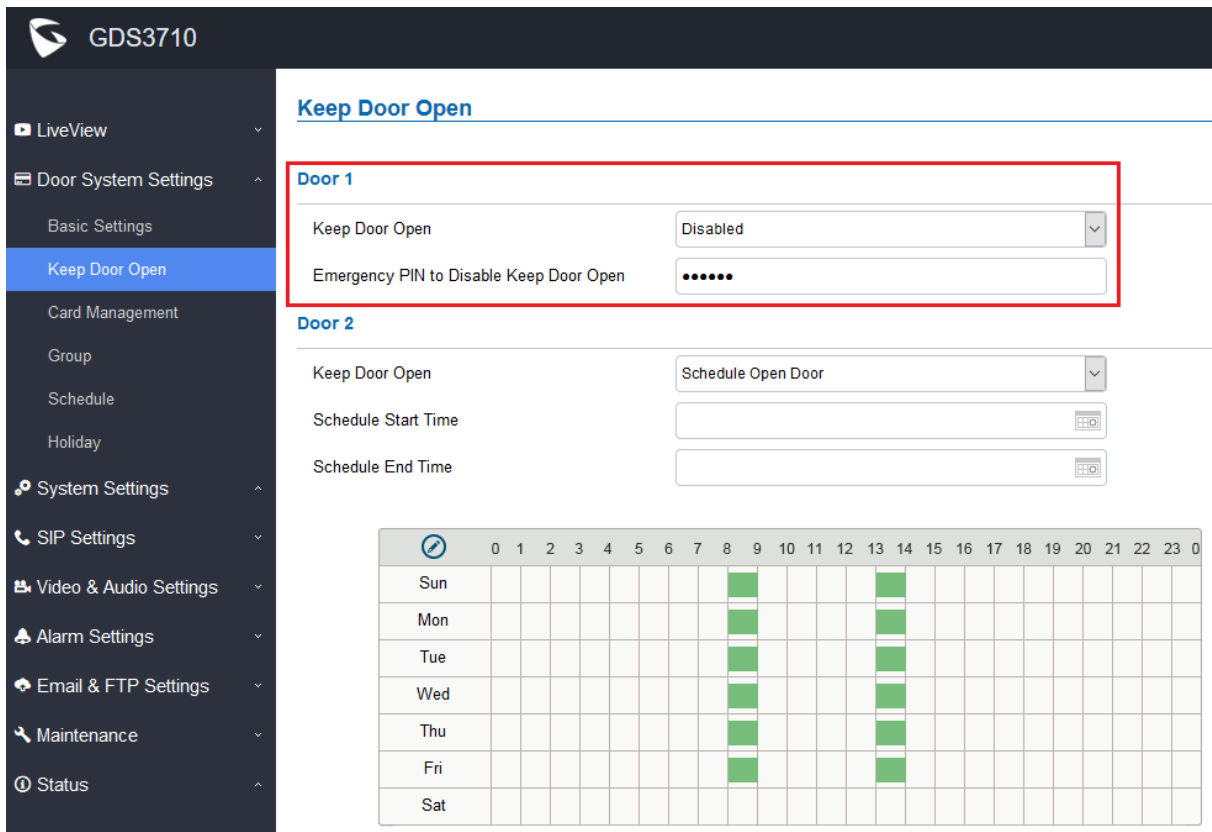
This is an enhancement for an existing feature, customer can now configure the Motion Detection Region without installing any plugins, same as LiveView.

This feature support most popular browsers like Firefox, Chrome, after NPAPI stopped support by those popular browsers for security reason.

EMERGENCY PIN TO OVERWRITE “KEEP DOOR OPEN” (LOCKDOWN)

- **Web Configuration**

This option can be found under device web UI → Door System Settings → Keep Door Open:



GDS3710

Keep Door Open

Door 1

Keep Door Open: Disabled

Emergency PIN to Disable Keep Door Open:

Door 2

Keep Door Open: Schedule Open Door

Schedule Start Time: [Time Picker]

Schedule End Time: [Time Picker]

| | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 0 |
|-----|---|---|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|---|
| Sun | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mon | | | | | | | | | | | | | | | | | | | | | | | | | |
| Tue | | | | | | | | | | | | | | | | | | | | | | | | | |
| Wed | | | | | | | | | | | | | | | | | | | | | | | | | |
| Thu | | | | | | | | | | | | | | | | | | | | | | | | | |
| Fri | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sat | | | | | | | | | | | | | | | | | | | | | | | | | |

- **Functionality**

This is an enhancement for existing feature from customers. This enhancement is especially good for application scenes or installations like public schools, libraries, city halls, clubs, etc., where at some scheduled time window the door should be opened to public access, but something emergency happened, the door can be lock down by staffs via either webUI or emergency PIN.

There are two ways to apply this emergency lock down:

1) WebUI:

During the emergency, staff can log in to above “Keep Door Open” page and select “Disabled” and click “Save” to immediately lock down the door.

2) Emergency PIN:

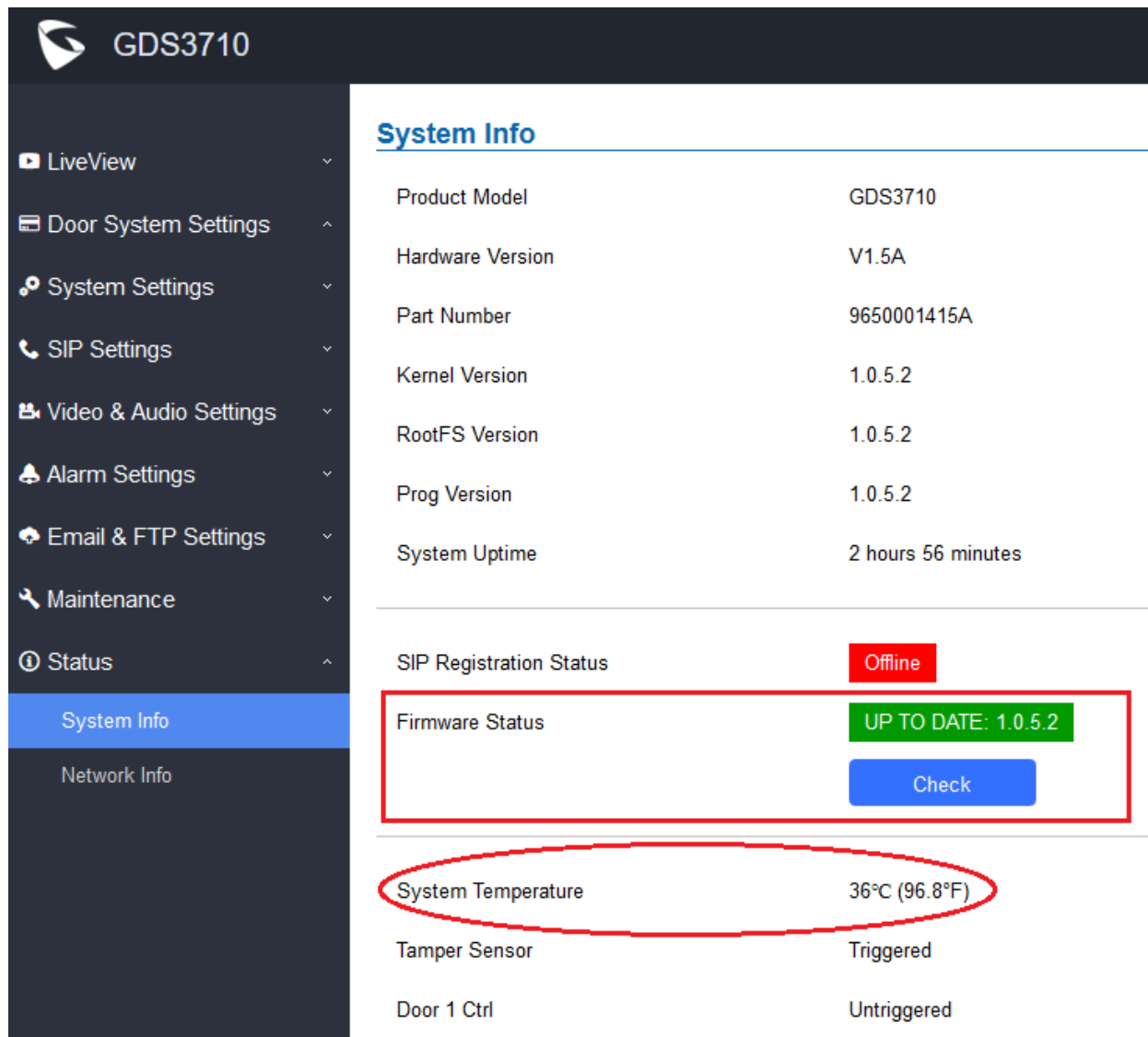
The emergency PIN can only be setup from webUI when “Keep Door Open” selected “Disabled”, to match that this is a PIN to lock down and “Disable” the open door. The PIN format to enter the PIN from the key pad of GDS3710 is like usual, add “*” and “#” before and after the PIN → “*PIN#”.

- When “Keep Door Open” in session and door opened, the white LED of GDS3710 will light up to show the door open status.

CHECK/UPGRADE FIRMWARE AND DISPLAY DEVICE TEMPERATURE

- Web Configuration**

This enhancement can be found under device web UI → Status → System Info:



The screenshot shows the GDS3710 web configuration interface. The left sidebar contains a menu with options: LiveView, Door System Settings, System Settings, SIP Settings, Video & Audio Settings, Alarm Settings, Email & FTP Settings, Maintenance, Status, System Info (highlighted), and Network Info. The main content area is titled "System Info" and displays the following information:

| | |
|------------------|--------------------|
| Product Model | GDS3710 |
| Hardware Version | V1.5A |
| Part Number | 9650001415A |
| Kernel Version | 1.0.5.2 |
| RootFS Version | 1.0.5.2 |
| Prog Version | 1.0.5.2 |
| System Uptime | 2 hours 56 minutes |

Below the System Info table, there is a section for "SIP Registration Status" showing "Offline". A red box highlights the "Firmware Status" section, which shows "UP TO DATE: 1.0.5.2" in a green box and a "Check" button. Below this, a red oval highlights the "System Temperature" section, which shows "36°C (96.8°F)". Other status items include "Tamper Sensor" (Triggered) and "Door 1 Ctrl" (Untriggered).


- Functionality**

This is an enhancement for an existing feature after feedbacks from customers.

This feature allows user to click "Check" button to see whether there is "NEW" firmware in the firmware server configured in the firmware server path under UI "Maintenance → Upgrade":

- 1) If the firmware is the same, it will show "UP TO DATE: X.X.X.X", where the "X.X.X.X" is the current up to date firmware version number.

- 2) If there are new firmware, the “Firmware Status” will show the available (different) firmware version number. If click “Upgrade” button, the GDS3710 will start download, flash and upgrade the firmware to the one in the server. The key pad blue LED will light up in pattern illustrating the download and burning progress status.


GDS3710

- ▶ LiveView
- ⚙ Door System Settings
- ⚙ System Settings
- ☎ SIP Settings
- 📺 Video & Audio Settings
- 🔔 Alarm Settings
- ✉ Email & FTP Settings
- 🔧 Maintenance
- 📶 Status
- System Info
- Network Info

System Info

| | |
|------------------|-------------------|
| Product Model | GDS3710 |
| Hardware Version | V1.5A |
| Part Number | 9650001415A |
| Kernel Version | 1.0.5.2 |
| RootFS Version | 1.0.5.2 |
| Prog Version | 1.0.5.2 |
| System Uptime | 3 hours 6 minutes |

SIP Registration Status

Firmware Status

Offline

NEW FIRMWARE AVAILABLE: 1.0.4.9

Check

Upgrade

- Please do NOT power off the device when firmware burning/upgrade is in processing.

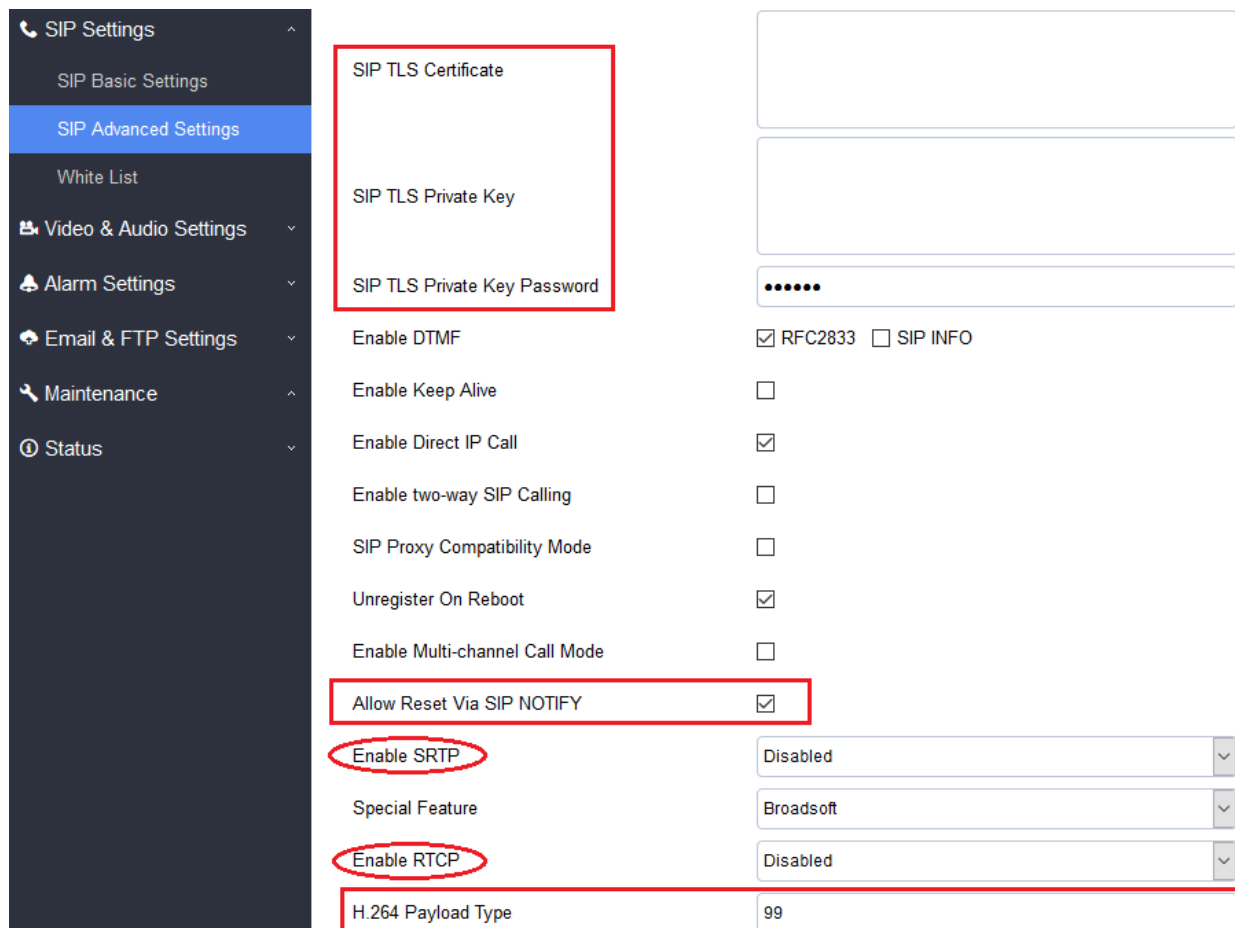
This version also adds the device temperature displayed in Fahrenheit to help users using imperial system, like below:

| | | |
|--------------------|--|---------------|
| System Temperature | | 36°C (96.8°F) |
| Tamper Sensor | | Triggered |
| Door 1 Ctrl | | Untriggered |
| Door 2 Ctrl | | Untriggered |

SUPPORT SIP NOTIFY AND SET H.264 PAYLOAD TYPE

- Web Configuration**

This option can be found under device web UI → SIP Settings → SIP Advanced Settings:



| | | |
|------------------------|--------------------------------|---|
| SIP Settings | SIP TLS Certificate | |
| SIP Basic Settings | SIP TLS Private Key | |
| SIP Advanced Settings | SIP TLS Private Key Password | |
| White List | Enable DTMF | <input checked="" type="checkbox"/> RFC2833 <input type="checkbox"/> SIP INFO |
| Video & Audio Settings | Enable Keep Alive | <input type="checkbox"/> |
| Alarm Settings | Enable Direct IP Call | <input checked="" type="checkbox"/> |
| Email & FTP Settings | Enable two-way SIP Calling | <input type="checkbox"/> |
| Maintenance | SIP Proxy Compatibility Mode | <input type="checkbox"/> |
| Status | Unregister On Reboot | <input checked="" type="checkbox"/> |
| | Enable Multi-channel Call Mode | <input type="checkbox"/> |
| | Allow Reset Via SIP NOTIFY | <input checked="" type="checkbox"/> |
| | Enable SRTP | Disabled |
| | Special Feature | Broadsoft |
| | Enable RTCP | Disabled |
| | H.264 Payload Type | 99 |

- Functionality**

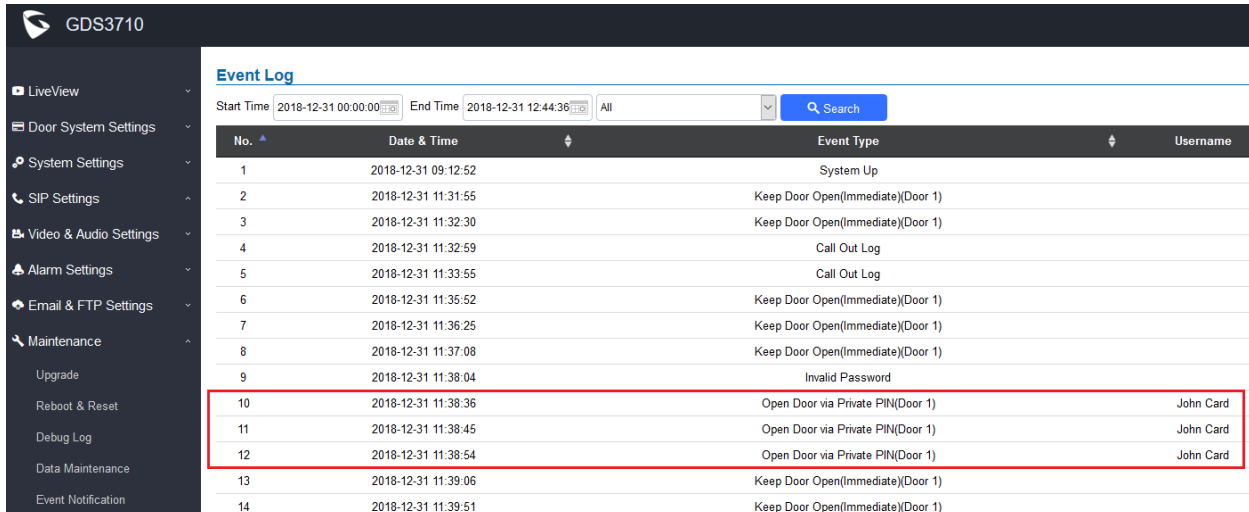
This is an enhancement for an existing features, to help ITSP or Service Provider customers to remotely provisioning and control the door phone (GDS3710) if something happened from customer side (e.g.: phone stolen, service fee due, etc.).

The H.264 payload type can now be configured to be compatible with 3rd party video phones, as well as other advanced SIP settings, to easy system integration process.

DISPLAY USER OPEN DOOR VIA PIN OVER EVENT LOG

- **Web Configuration**

This option can be found under device web UI → Maintenance → Event Log:



| No. | Date & Time | Event Type | Username |
|-----|---------------------|-----------------------------------|-----------|
| 1 | 2018-12-31 09:12:52 | System Up | |
| 2 | 2018-12-31 11:31:55 | Keep Door Open(Immediate)(Door 1) | |
| 3 | 2018-12-31 11:32:30 | Keep Door Open(Immediate)(Door 1) | |
| 4 | 2018-12-31 11:32:59 | Call Out Log | |
| 5 | 2018-12-31 11:33:55 | Call Out Log | |
| 6 | 2018-12-31 11:35:52 | Keep Door Open(Immediate)(Door 1) | |
| 7 | 2018-12-31 11:36:25 | Keep Door Open(Immediate)(Door 1) | |
| 8 | 2018-12-31 11:37:08 | Keep Door Open(Immediate)(Door 1) | |
| 9 | 2018-12-31 11:38:04 | Invalid Password | |
| 10 | 2018-12-31 11:38:36 | Open Door via Private PIN(Door 1) | John Card |
| 11 | 2018-12-31 11:38:45 | Open Door via Private PIN(Door 1) | John Card |
| 12 | 2018-12-31 11:38:54 | Open Door via Private PIN(Door 1) | John Card |
| 13 | 2018-12-31 11:39:06 | Keep Door Open(Immediate)(Door 1) | |
| 14 | 2018-12-31 11:39:51 | Keep Door Open(Immediate)(Door 1) | |

- **Functionality**

This is an enhancement for an existing feature, to help ITSP or Service Provider customers, as well as System Integrators or Administrators to understand who opened the door using PIN, which is not available in previous firmware.

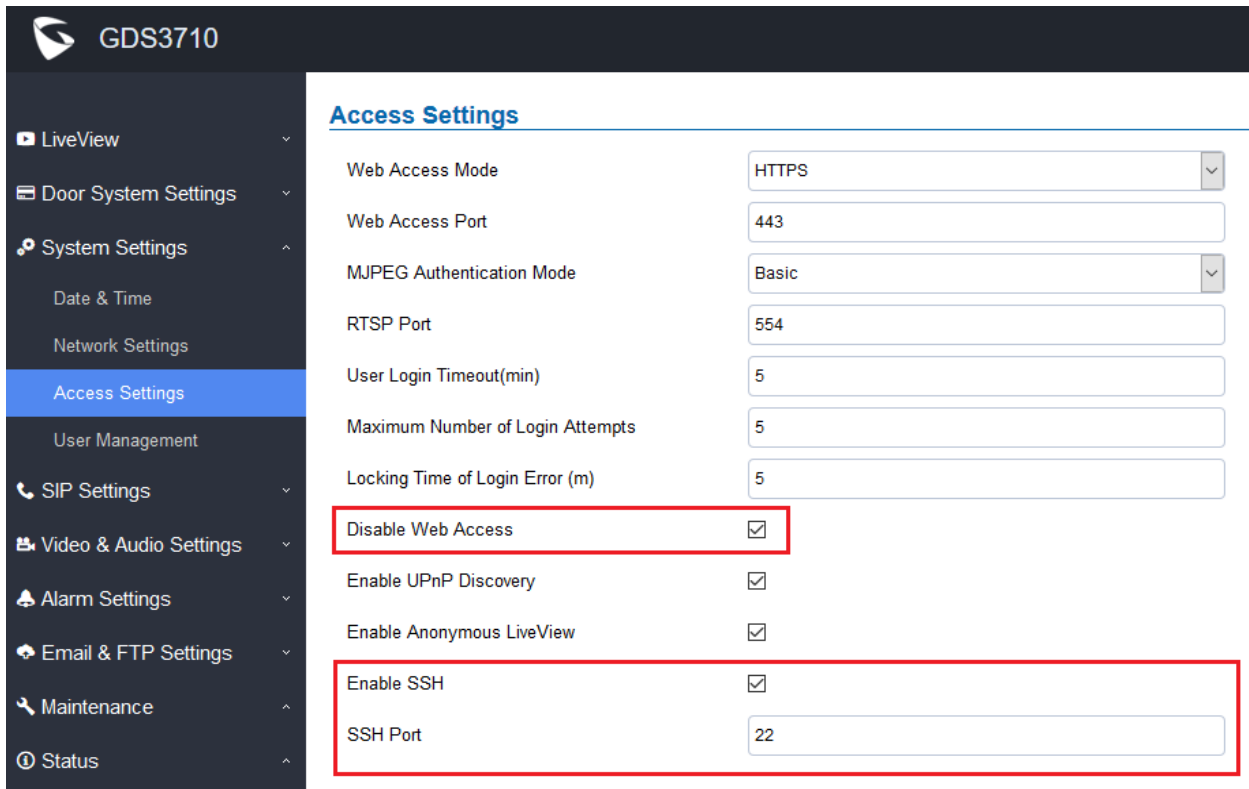
This feature enhances the local system administration and maintenance.

CONFIG FIRMWARE OR CONFIGURATION SERVER PATH AND PING TEST VIA SSH

- **Web Configuration**

This feature is added to allow user to change firmware server path or configuration server path via SSH. This is very useful for ITSP or service contractors or installer to maintenance the device, for example, the webUI is purposed blocked, ITSP or Service Technician can use scripts in SSH to perform necessary configuration or maintenance, or upgrade firmware.

The SSH has to be enabled to use this feature. The option can be found under device web UI → System Settings → Access Settings:



| Access Settings | |
|----------------------------------|-------------------------------------|
| Web Access Mode | HTTPS |
| Web Access Port | 443 |
| MJPEG Authentication Mode | Basic |
| RTSP Port | 554 |
| User Login Timeout(min) | 5 |
| Maximum Number of Login Attempts | 5 |
| Locking Time of Login Error (m) | 5 |
| Disable Web Access | <input checked="" type="checkbox"/> |
| Enable UPnP Discovery | <input checked="" type="checkbox"/> |
| Enable Anonymous LiveView | <input checked="" type="checkbox"/> |
| Enable SSH | <input checked="" type="checkbox"/> |
| SSH Port | 22 |

- **Functionality**

This feature is added to allow users (service technician, installer, etc.) to configure or change the firmware server or configuration server path via SSH, enhance the security of SIP accounts configured in GDS37XX.

3rd party SSH application like **PuTTY** is required to use this feature.

For example, below is the screenshot of such CLI interface:

```

192.168.22.165 - PuTTY
login as: admin
admin@192.168.22.165's password:
Grandstream Command Shell Copyright 2006-2018
GDS3710> status

Product Model: GDS3710

Network:
  MAC Addr:          --00:0B:82:B3:1A:37
  LAN IP Address:    --192.168.22.165
  LAN Subnet Mask:   --255.255.255.0
  LAN Default Gateway: --192.168.22.1

System Statistics:
  Hardware Version:  --V1.5A
  Part Number:      --9650001415A
  Bootloader Version: --1.0.5.2
  Core Version:     --1.0.5.2
  Base Version:     --1.0.5.2
  Firmware Version:  --1.0.5.2
  System Up Time Since: --3 hours 53 minutes
GDS3710> help

Commands available:
  help      -- Show available commands
  exit      -- Exit this command shell
  status    -- Show the information of the system
  restart   -- Reboot the device
  reset     -- Factory reset
  upgrade   -- Upgrade the system
  config    -- Configure the device
  ping      -- Send ICMP ECHO_REQUEST packets to network hosts

GDS3710> config
CONFIG> help
Supported commands:
  set FWUpgradeType value      -- Set FW Upgrade Type 0-TFTP 1-HTTP, 2-HTTPS
  set FWServerPath value       -- Set FW Server Path
  set ConfigUpgradeType value  -- Set Config Upgrade Type 0-TFTP 1-HTTP, 2-HTTPS
  set ConfigServerPath value   -- Set Config Server Path
  get FWUpgradeType            -- Get FW Upgrade Type
  get FWServerPath             -- Get FW Server Path
  get ConfigUpgradeType        -- Get Config Upgrade Type
  get ConfigServerPath         -- Get Config Server Path
  commit                       -- Commit the changes to FLASH
  help                         -- Show this help text
  exit                         -- Exit this command shell
CONFIG> exit

GDS3710> ping www.grandstream.com
PING www.grandstream.com (45.55.195.232): 56 data bytes
64 bytes from 45.55.195.232: seq=0 ttl=53 time=10.591 ms
64 bytes from 45.55.195.232: seq=1 ttl=53 time=9.718 ms

```

NOTE:

- This feature is designed for ITSP Service Provider, or Service Technician or Installers.
- End users without necessary knowledge are strongly discouraged to access it, avoiding damage the device or making the device not working properly.

FIRMWARE VERSION 1.0.4.9

PRODUCT NAME

GDS3710 (*HW Supported: 1.3A, 1.3B, 1.5A, 1.6A, 1.7A*)

DATE

11/21/2018

SUMMARY OF UPDATE

This is **MAJOR UPDATE** with purpose of bug fixes and feature enhancement. Please read below WARNING carefully before upgrading.

It is strongly recommended for users to back up all the data (both configuration and application) before upgrade, also perform factory reset if the previous firmware is an old version in different FW level.

WARNING:

- **Self-reboot TWICE** is required to finish the whole upgrade process and it can take about **20 minutes**. Please be patient and DO NOT interrupt power. Incomplete upgrade can potentially brick the device.
- Please press keypad to verify the upgrade is finished. If BEEP sound heard and BLUE LED lighted up upon pressing, the means the device finished upgrading and booted up successfully. If other LED patterns are in progress or there is no BEEP sound/BLUE light, the device has not finished upgrade yet, DO NOT unplug power during this stage to prevent damaging the device.
- After upgrading, please download [GS Search](#) utility tool and perform a search within LAN using your PC. The device should show up in search result with the correct firmware version. Double clicking it will open device web UI successfully. That indicates upgrading has completed successfully.
- Once upgraded to 1.0.4.x firmware, **downgrade** to previous lower lever firmware (1.0.1.xx/1.0.2.xx/1.0.3.xx) is **NOT SUPPORTED**.
- Local firmware upgrade recommended. Please download and use the [GS Upgrade Tool](#) provided by Grandstream for local firmware upgrade, avoiding internet or power interruption to brick the device.
- For 1.0.1.xx and 1.0.2.xx firmware, single firmware file not supported and multiple unzipped binary files are required for successful upgrade. Please allow at least 20 minutes for local upgrade before log in back to check or power cycle the device.
- **Factory Reset** is recommended after upgrading from previous lower lever firmware. Please backup data before performing factory reset then restore back the data.

FIRMWARE APPLIES TO BELOW HW VERSION ONLY

| HW version | FW | Comments |
|----------------|-----|---------------------------------|
| GDS3710 HW1.3A | YES | Only support HTTP upgrade image |
| GDS3710 HW1.3B | YES | Only support HTTP upgrade image |
| GDS3710 HW1.5A | YES | |
| GDS3710 HW1.6A | YES | |
| GDS3710 HW1.7A | YES | |

ENHANCEMENT

- Added support for TLSV1.2
- Optimized firmware upgrade process and reduced self-reboot from three time to twice.
- Support single firmware file upgrade with 6bit ECC.
- Single firmware file upgrade supported since 1.0.3.35. Previous lower lever firmware 1.0.1.xx/1.0.2.xx upgrade requires firmware with multiple binary files. Two firmware packages provided.

BUG FIX

- Fixed probability issue in 1.0.4.5 where upgrading from previous firmware if amboot not upgraded will stop the upgrade process therefore brick the device.
- Fixed device keeps on playing doorbell sound if account unregistered.
- Fixed issue that keypad not response sometimes.
- Fixed security vulnerability that root access may compromised via SSH.

KNOWN ISSUES

- LiveView page, the page may crash if click the “Local Configuration Function”
- INVITE to an ICMP address, the doorbell still rings as normal.
- The panel lights might off during the call.

NEW P-VALUE

- N/A

NEW HTTP API

- N/A

Released HTTP API documentation can be downloaded from here:

http://www.grandstream.com/sites/default/files/Resources/gds37xx_http_api.pdf

FIRMWARE VERSION 1.0.4.5 (REMOVED)

PRODUCT NAME

GDS3710 (HW Supported: 1.3A, 1.3B, 1.5A, 1.6A, 1.7A)

DATE

09/13/2018

SUMMARY OF UPDATE

This is **MAJOR UPDATE** with purpose of bug fixes and feature enhancement. Please read below WARNING carefully before upgrading.

It is strongly recommended for users to back up all the data (both configuration and application) before upgrade, also perform factory reset if the previous firmware is an old version in different FW level.

WARNING:

- **Three-times self-reboot** is required to finish the whole upgrade process and it can take **more than 30 minutes**. Please be patient and **DO NOT interrupt power** until 30 minutes later. Unplugging it before complete upgrade can potentially brick the device.
- After 30 minutes, please press any button on the device keypad to verify the symptom of complete upgrade. If it has a BEEP sound and BLUE light for the button light up upon pressing, the device has finished upgrading and rebooted successfully. If other patterns are in progress or there is no BEEP sound/BLUE light, the device has not finished upgrade yet, DO NOT unplug power during this stage to prevent damaging the device.
- After upgrading, please download [GS Search](#) app and perform a search within LAN using your PC. The device must show up in search result with the correct firmware. Double clicking it will open device web UI successfully. That indicates upgrading has successfully completed.
- Once upgraded to 1.0.4.x firmware, **downgrade** to previous lower lever firmware (1.0.1.xx/1.0.2.xx/1.0.3.xx) is **NOT SUPPORTED**.
- Local firmware upgrade recommended. Please download and use the [GS Upgrade Tool](#) provided by Grandstream for local firmware upgrade, avoiding internet or power interruption to brick the device.
- For 1.0.1.xx and 1.0.2.xx firmware, all the unzipped binary files are required for successful upgrade. Please allow at least **30 minutes** in local upgrade before log in back to check or power cycle the device.

- **Factory Reset** is recommended after upgrading from previous lower lever firmware.
Please backup data before performing factory reset then restore back the data.

FIRMWARE APPLIES TO BELOW HW VERSION ONLY

| HW version | FW | Comments |
|----------------|-----|---------------------------------|
| GDS3710 HW1.3A | YES | Only support HTTP upgrade image |
| GDS3710 HW1.3B | YES | Only support HTTP upgrade image |
| GDS3710 HW1.5A | YES | |
| GDS3710 HW1.6A | YES | |
| GDS3710 HW1.7A | YES | |

ENHANCEMENT

- Single firmware file upgrade supported with 6bit ECC.
- Support parallel hunting (simultaneously ringing configured extensions and/or IP addresses) when doorbell pressed.
- Added Card_ID, SIP extension, etc. details in the HTTP Event Notification.

BUG FIX

- Fixed DTMF open door issue with early media, SIN INFO.
- Fixed alarm not fired when enable silent alarm with schedule configured.
- Fixed initial audio chopped off issue with outgoing calls from GDS3710.
- Fixed Log Notification Type missing.
- Fixed call fails when dialing digit length less than the maximum number of digits.
- Fixed audio may be noisy after long time (in hours) of call (not feasible in real environment)
- Fixed No plugin preview not working when MJPEG video codec configured.
- Fixed "Card Issuing Mode Expired Timer" cannot be saved.
- Fixed key light not bright enough when using HTTP API to open the door.
- Fixed GDS3710 SSH access unauthorized with static IP address after reboot.
- Fixed the temperature alarm email cannot be sent normally.
- Fixed timer error when hanging up the call.
- Fixed spotted video image when switching call lines in GDS3710.

KNOWN ISSUES

- Video JPEG stream will fail in GXP audio phones when NAT involved.
- The SIP phone sending DTMF to GDS may sometimes hand up and clear the call
- Device will fail to send DNS resolution when Stun Server using FQDN (only IP Stun works)
- The 2nd outbound proxy will not use the DNS-SRV parsing domain name.

- The option may crash if click the “Local Configuration Function”
- INVITE to an ICMP address, the doorbell still rings as normal.
- The panel lights might off during a call

NEW P-VALUE

| P-Value | Values | Default Value | Comments |
|---------------------|--------|---------------|--|
| P15434= <int> (Add) | 0 -- 1 | 0 | 0. Serial Hunting 1. Parallel Hunting |

NEW HTTP API

GET:

<http|https>://ip:port/goform/config?cmd=get&type=door

SET:

<http|https>://ip:port/goform/config?cmd=set&P15434=<0|1>

For details please refer to HTTP API Document and User Manual.

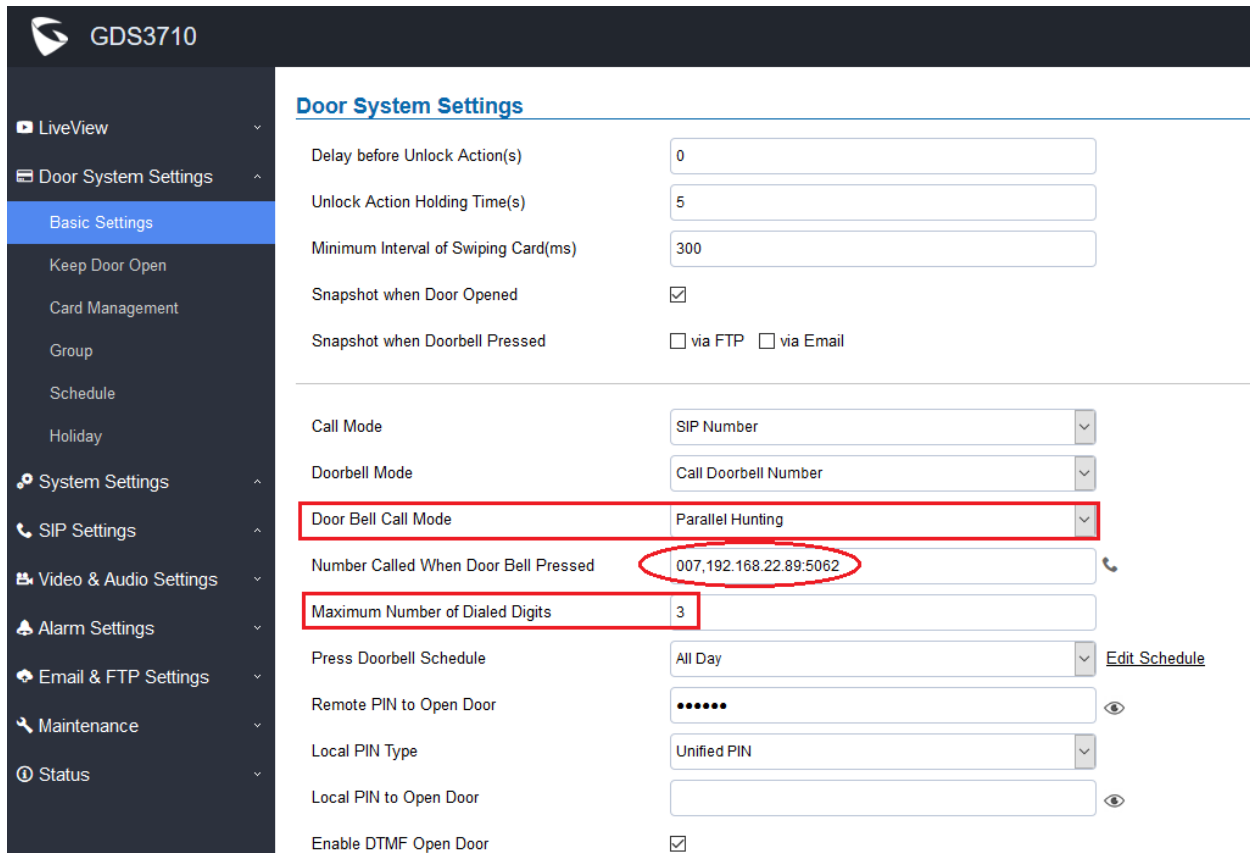
NEW FEATURES OVERVIEW

This section lists major new features or improvement and describes how to use it from the user's point of view.

PARELLEL HUNTING/SIMUTANEOUS RINGING WHEN DOORBELL PRESSED

- **Web Configuration**

This option can be found under device web UI → Basic Settings →:



GDS3710

Door System Settings

Delay before Unlock Action(s)

Unlock Action Holding Time(s)

Minimum Interval of Swiping Card(ms)

Snapshot when Door Opened ☒

Snapshot when Doorbell Pressed ☐ via FTP ☐ via Email

Call Mode

Doorbell Mode

Door Bell Call Mode

Number Called When Door Bell Pressed

Maximum Number of Dialed Digits

Press Doorbell Schedule [Edit Schedule](#)

Remote PIN to Open Door

Local PIN Type

Local PIN to Open Door

Enable DTMF Open Door ☒

- **Functionality**

This feature allows user to configure SIP extensions (if having IPPBX) or IP addresses (if no IPPBX) or combined into the “Number Called When Door Bell Pressed” field, so the doorbell pressed, those IP phones will ring simultaneously (ringing at the same time). Anyone pick up the phone will be able to talk to the GDS3710 (or viewing the image at capable IP Phones), then press the digit PIN to open the door remotely, or use the “ONE KEY OPEN DOOR” feature if configured correctly with compatible IPPBX and IP Phones.

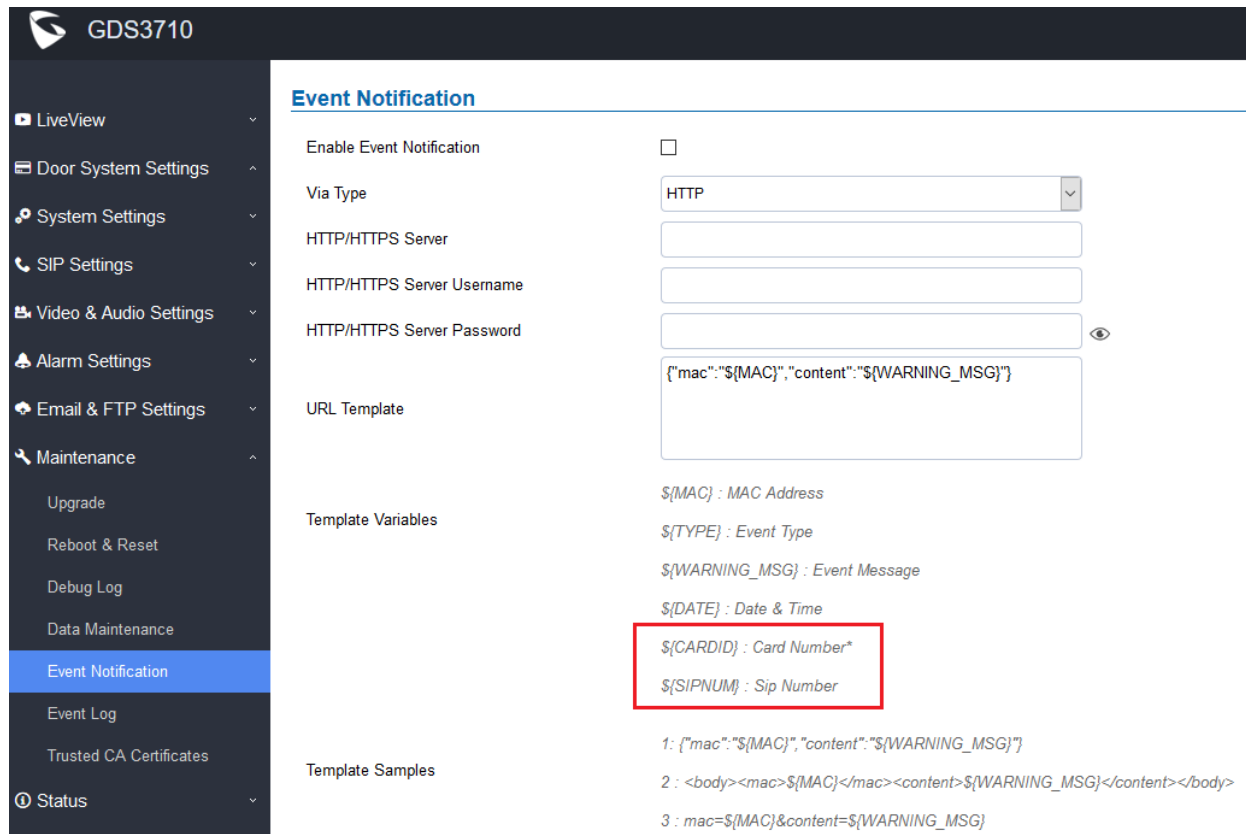
In “Door Bell Call Mode”, there are two options in the pull down menu: Serial Hunting, Parallel Hunting. “Serial Hunting” means extensions and/or/combined IP devices ring one after one by order (this feature has already been supported in previous firmware); “Parallel Hunting” means all the extensions and/or/combined IP devices ring simultaneously at the same time (new feature in this firmware).

User can select either one depending on the application scenarios.

EVENT NOTIFICATION

- **Web Configuration**

This option can be found under device web UI → Maintenance → Event Notification:



Event Notification

Enable Event Notification ☐

Via Type HTTP

HTTP/HTTPS Server

HTTP/HTTPS Server Username

HTTP/HTTPS Server Password

URL Template

Template Variables

\${MAC} : MAC Address
\${TYPE} : Event Type
\${WARNING_MSG} : Event Message
\${DATE} : Date & Time
\${CARDID} : Card Number*
\${SIPNUM} : Sip Number

Template Samples

1: {"mac":"\${MAC}","content":"\${WARNING_MSG}"}

2: <body><mac>\${MAC}</mac><content>\${WARNING_MSG}</content></body>

3: mac=\${MAC}&content=\${WARNING_MSG}

- **Functionality**

This is an enhancement for an existing feature after feedbacks from customers.

Added Card_ID, SIP extension, etc. details in the HTTP Event Notification which not supported in previous firmware. This will allow 3rd party system integrator or developers to implement related application for users. Details please refer to User Menu and HTTP API

If enabled, device can send HTTP events to related web server and allow 3rd party system integrators to implement dedicated usage applications for customers (e.g.: live monitor the door access status).

Released HTTP API documentation can be downloaded from here:

http://www.grandstream.com/sites/default/files/Resources/gds37xx_http_api.pdf

- **New Pvalue**

| P-Value | Values | Default Value | Comments |
|---------------------|---------------|----------------------|--|
| P15434= <int> (Add) | 0 -- 1 | 0 | 2. Serial Hunting 3. Parallel Hunting |

- **New HTTP API**

GET:

<http|https>://ip:port/goform/config?cmd=get&type=door

SET:

<http|https>://ip:port/goform/config?cmd=set&P15434=<0|1>

For details please refer to HTTP API Document and User Manual.

http://www.grandstream.com/sites/default/files/Resources/gds37xx_http_api.pdf

FIRMWARE VERSION 1.0.3.35

PRODUCT NAME

GDS3710 (HW Supported: 1.3A, 1.3B, 1.5A, 1.6A, 1.7A)

DATE

07/16/2018

SUMMARY OF UPDATE

The main purpose of this release is bug fixes and feature enhancement.

IMPORTANT UPGRADING NOTE

- *Local firmware upgrade recommended.*
- *Please download and use the “[Utility](#)” provided by Grandstream for local firmware upgrade, avoiding internet or power interruption to brick the device.*
- ***Factory Reset** is recommended after upgrading from old 1.0.1.xx or 1.0.2.xx firmware. Downgrade back to 1.0.1.xx or 1.0.2.xx is NOT supported once upgrade to 1.0.3.xx.*
- *Please backup data before performing factory reset then restore back the data.*

FIRMWARE APPLIES TO BELOW HW VERSION ONLY

| HW version | FW | Comments |
|----------------|-----|---------------------------------|
| GDS3710 HW1.3A | YES | Only support HTTP upgrade image |
| GDS3710 HW1.3B | YES | Only support HTTP upgrade image |
| GDS3710 HW1.5A | YES | |
| GDS3710 HW1.6A | YES | |
| GDS3710 HW1.7A | YES | |

ENHANCEMENT

- Added option to assign a schedule to the doorbell.
- Added option to set the maximum number of digits dialed.

BUG FIX

- Fixed FTP upload process incompatible issue.
- Fixed when Motion Detection enabled, alarming triggered but SIP call failed.
- Fixed fail to send DNS resolution when Stun Server using FQDN (only IP Stun works)
- Fixed pressing keypad during network interruption or outage, the key tone keeps buzzing.
- Fixed hostage code in use, “Enable on hook after remote door opened” should be invalid (setting overlapped) to know the hostage situation at door side.
- Fixed SRTP feature options should be: Disabled, Enable and Forced, Enable but not Forced.
- Fixed webUI misaligned in the Data Maintenance page.
- Fixed WebUI error heading under Network Infor submenu.
- Fixed the red prompted will pop up twice when wrong password inputted.
- Fixed the missing type of Log Notification (System Up).
- Fixed and specified the default initial start time of card is “1970-01-01” when adding.
- Fixed when MJPEG Authentication is different with the request the response message still return.

KNOWN ISSUES

- Video JPEG stream will fail in GXP audio phones when NAT involved.
- The SIP phone sending DTMF to GDS may sometimes hand up and clear the call
- Allowing to accept multiple calls at the same time
- The 2nd outbound proxy will not use the DNS-SRV parsing domain name.
- The HTTP web access device may appear close_wait
- The option may crash if click the “Local Configuration Function”
- INVITE to an ICMP address, the doorbell still rings as normal.

NEW FUNCTIONS

- Option to Assign Schedule to Door Bell.**
 This feature allow user to configure a schedule to the Doorbell Button. Once configured, the doorbell button will turn ON or OFF based on configured schedule. For example, some users do not want the doorbell to work during the night.
- Maximum Number of Dialed Digits**
 This feature will allow user to configure the maximum digits allowed to dial in the keypad. Once the configured condition satisfied, the device will send out the digit to call automatically without pressing #

NEW P-VALUE

| P-Value | Values | Default Value | Comments |
|---------------------|---------|---------------|--|
| P15419=<int> (Add) | 0 -- 20 | 0 | Maximum Number of Dialed Digits |
| P15418=<int> (Add) | 0 -- 10 | 0 | Press Doorbell Schedule |
| P443=<int> (Update) | 0 -- 2 | 0 | Enable SRTP 0: Disable 1: Enable but No Forced 2: Enable and Forced |

NEW HTTP API

P15419

GET:

<http|https>://<servername>/goform/config?cmd=get&type=door

SET:

<http|https>://<servername>/goform/config?cmd=set& P15419=<0-20>

P15418

GET:

<http|https>://<servername>/goform/config?cmd=get&type=door

SET:

<http|https>://<servername>/goform/config?cmd=set& P15418=<0-10>

P443

GET:

<http|https>://<servername>/goform/config?cmd=get&type=sip

SET:

<http|https>://<servername>/goform/config?cmd=set& P443=<0-20>

For details, please refer to the latest version of HTTP API Document and User Manual.

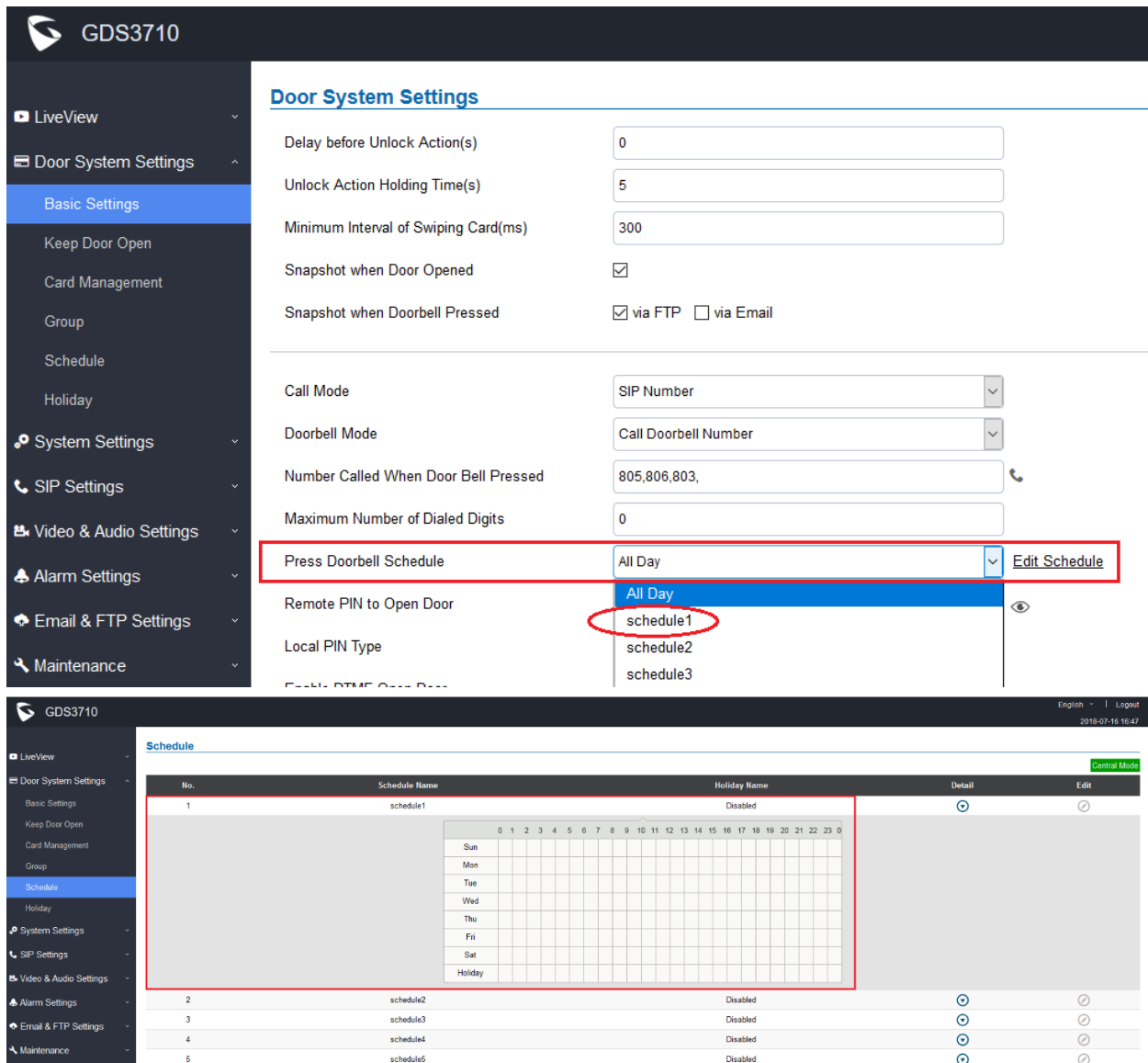
NEW FEATURES OVERVIEW

This section lists major new features or improvement and describes how to use it from the user's point of view.

ASSIGN SCHEDULE TO DOORBELL

- **Web Configuration**

This option can be found under device web UI → Door System Settings → Basic Settings:



The screenshot displays the GDS3710 web configuration interface. The left sidebar shows the navigation menu with 'Door System Settings' expanded to 'Basic Settings'. The main content area is titled 'Door System Settings' and contains various configuration fields. A red box highlights the 'Press Doorbell Schedule' field, which is set to 'All Day'. Below this, a dropdown menu is open, showing 'All Day', 'schedule1', 'schedule2', and 'schedule3'. 'schedule1' is circled in red. An 'Edit Schedule' link is visible next to the dropdown.

Below the 'Door System Settings' page, the 'Schedule' page is shown. It features a table with columns for 'No.', 'Schedule Name', 'Holiday Name', 'Detail', and 'Edit'. The table lists several schedules, including 'schedule1' through 'schedule6'. A red box highlights the 'schedule1' row, which is currently 'Disabled'. To the right of the table, there is a calendar grid for 'schedule1' showing days of the week and months.

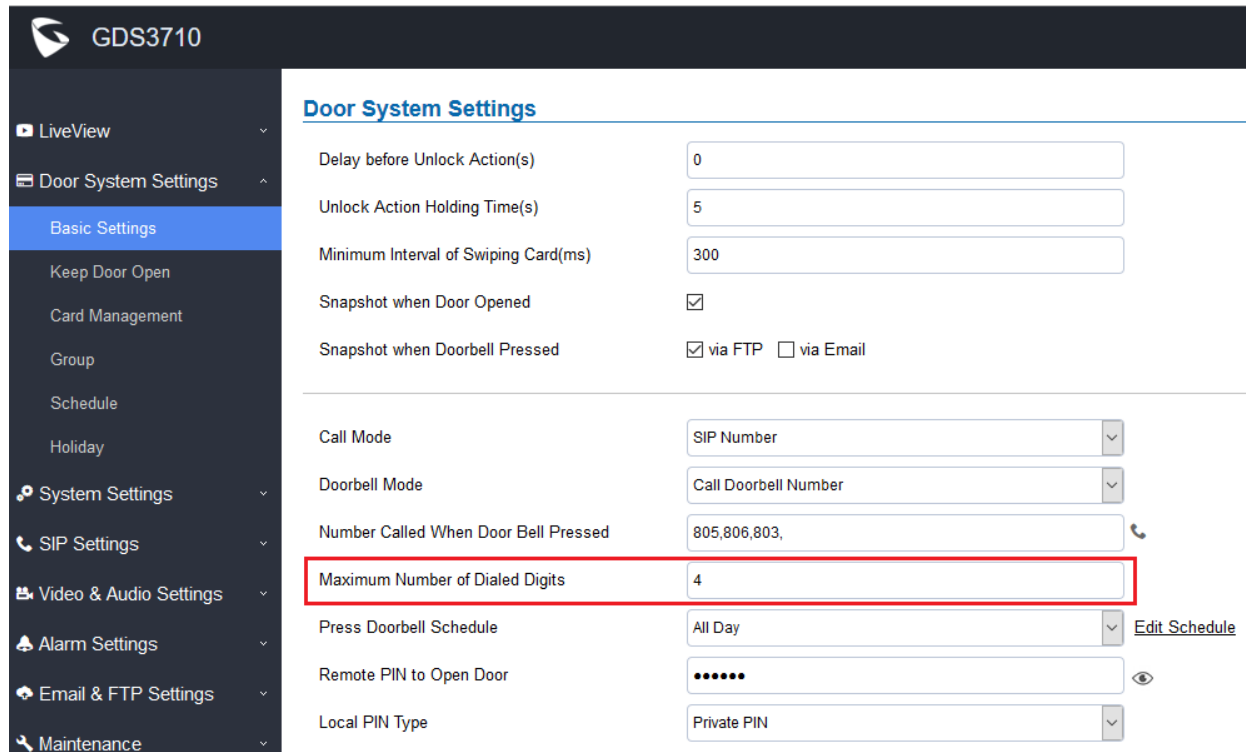
- **Functionality**

This feature allows user to configure a schedule to the Doorbell Button. Once configured, the doorbell button will turn ON or OFF based on configured schedule. For example, some users do not want the doorbell to work during the night.

MAXIMUM NUMBER OF DIGIT DIALED

- **Web Configuration**

This option can be found under device web UI → Door System Settings → Basic Settings:



GDS3710

- LiveView
- Door System Settings
 - Basic Settings**
 - Keep Door Open
 - Card Management
 - Group
 - Schedule
 - Holiday
- System Settings
- SIP Settings
- Video & Audio Settings
- Alarm Settings
- Email & FTP Settings
- Maintenance

Door System Settings

| | |
|--|--|
| Delay before Unlock Action(s) | 0 |
| Unlock Action Holding Time(s) | 5 |
| Minimum Interval of Swiping Card(ms) | 300 |
| Snapshot when Door Opened | <input checked="" type="checkbox"/> |
| Snapshot when Doorbell Pressed | <input checked="" type="checkbox"/> via FTP <input type="checkbox"/> via Email |
| Call Mode | SIP Number |
| Doorbell Mode | Call Doorbell Number |
| Number Called When Door Bell Pressed | 805,806,803, |
| Maximum Number of Dialed Digits | 4 |
| Press Doorbell Schedule | All Day Edit Schedule |
| Remote PIN to Open Door | |
| Local PIN Type | Private PIN |

- **Functionality**

This feature will allow user to configure the maximum digits allowed to dial in the keypad. Once the configured condition satisfied, the device will send out the digits and call automatically without pressing #. This is similar to a very simple dial plan but just number of digits managed.

FIRMWARE VERSION 1.0.3.34

PRODUCT NAME

GDS3710 (HW Supported: 1.3A, 1.3B, 1.5A, 1.6A, 1.7A)

DATE

06/12/2018

SUMMARY OF UPDATE

The main purpose of this release is bug fixes and feature enhancement.

IMPORTANT UPGRADING NOTE

- **Local firmware upgrade recommended.**
- **Please download and use the “[Utility](#)” provided by Grandstream for local firmware upgrade, avoiding internet or power interruption to brick the device.**
- **[Factory Reset](#) is recommended after upgrading from old 1.0.1.xx or 1.0.2.xx firmware. Downgrade back to 1.0.1.xx or 1.0.2.xx is NOT supported once upgrade to 1.0.3.xx.**
- **Please backup data before performing factory reset then restore back the data.**

FIRMWARE APPLIES TO BELOW HW VERSION ONLY

| HW version | FW | Comments |
|----------------|-----|---------------------------------|
| GDS3710 HW1.3A | YES | Only support HTTP upgrade image |
| GDS3710 HW1.3B | YES | Only support HTTP upgrade image |
| GDS3710 HW1.5A | YES | |
| GDS3710 HW1.6A | YES | |
| GDS3710 HW1.7A | YES | |

ENHANCEMENT

- Optimized ringing timeout and set to within 5 seconds.
- Optimized 4th MJPEG stream, added 1st, 2nd and 3rd MJPEG when encode type is MJPEG.
- Chrome and Firefox via websocket to get live video stream, NO Plugin required to install, but IE still requires the support of video plugin.
- Added support for basic authentication of MJPEG HTTP API (similar to GS IPC behavior).
- Added Open Door by configured schedule or time window.
- Added “Test” button for “Alarm Action” in the webUI.
- Added Alarm Notification for Access Attempts of users out of the configured schedule.
HTTP API Log Index Code: 1110, Non-scheduled Access (refer to related Log Type Document)
- Added option to send Snapshot via email when doorbell pressed.
- Added option to send “Call Completed Elsewhere” when doorbell pressed and door opened successfully by other GXP phones so no missing call logs will be displayed.
- Added RTCP/RTCP-XR for SIP Call.
- Improved Event Log UI layout.

BUG FIX

- Fixed GDS3710 doorbell call would fail if target is IP but with non-default port.
- Fixed GDS3710 RTCP feature not working as expected.
- Fixed Schedule Open Door time span configuration related issue.
- Fixed SMTP test failure when LLDP is disabled.
- Fixed NTP error occurred during RTCP/RTCP-XR transmission
- Fixed XML Config File not update the “Keep Door Open” settings if “Immediate Open Door” selected.
- Fixed the webpage display abnormal if there are special character “,” in the group name.
- Removed vague translation of “Open Door Valid Time” in WebUI and the HTTP API function module.
- Fixed the temperature sensor displayed abnormal in the WebUI.
- Fixed the doorbell tone distortion.
- Fixed HTTP API open door log message error.
- Fixed GDS3710 FTP uploading snapshots failure if FTP server using domain name.
- Fixed SIP call hangs up if DNS server is domain name

KNOWN ISSUES

- Video JPEG stream will fail in GXP audio phones when NAT involved.
- The SIP phone sending DTMF to GDS may sometimes hang up and clear the call
- Allowing to accept multiple calls at the same time
- Device will fail to send DNS resolution when Stun Server using FQDN (only IP Stun works)
- The 2nd outbound proxy will not use the DNS-SRV parsing domain name.
- The HTTP web access device may appear close_wait
- The option may crash if click the “Local Configuration Function”
- INVITE to an ICMP address, the doorbell still rings as normal.

NEW FUNCTIONS

- **Basic authentication of MJPEG video or Snapshot image via HTTP API to easy 3rd party System Integration, similar to GS IPC implementation.**

For easy system integration (with the cost of less secure), once the feature enabled (default is disabled), user can send HTTP API with correct credentials to retrieve MJPEG video or JPEG snapshot from GDS3710, similar to the behavior of Grandstream IP Cameras.

The HTTP API or CLI command listed as below:

MJPEG Video:

[http\(s\)://admin:password@IP_GDS3710:Port/jpeg/mjpeg.html](http(s)://admin:password@IP_GDS3710:Port/jpeg/mjpeg.html)

JPEG Snapshot:

[http\(s\)://admin:password@IP_GDS3710:Port/jpeg/view.html](http(s)://admin:password@IP_GDS3710:Port/jpeg/view.html)

NOTE:

- MJPEG stream may feel like animation due to the compromise of video quality and bandwidth.
- Similar command can be applied to open source application like **VLC MediaPlayer** to retrieve H.264 video stream with better quality:
rtsp://admin:password@IP_GDS3710:Port/X
where X= 0, 4, 8 corresponded to 1st, 2nd and 3rd video stream where 2nd recommended.

- **Open Door by configured schedule or time window.**

This feature is good for usage scene like schools or similar private or public places where the door needs to keep open at specific time window but closed otherwise. Also good for buildings or properties where a party or seminar need to be hosted for some period of time in a day (the door keeps open) then back to locked with authorized entry after that. Also good for lunch breaks in a factory or company where door open and no access log required.

- **Alarm Notification of Access Attempts by users out of the configured schedule**

This feature will allow related building or office managers aware the abnormal activities when legitimated users access the door out of the allowed configured schedule. For example, entry during weekend or night at not working hours.

- **Send Snapshot via email when doorbell pressed.**

This feature once enabled, the GDS3710 will email the snapshot when doorbell pressed, in addition to the existing feature that FTP the snapshots to the Server, if working SMTP configured.

- **Implemented “Call Completed Elsewhere” to omit “Missing Call Logs” in GXP phone**

This implementation will allow GXP phones NOT display ‘Missing Calls’ in the log if the office having multiple GXP phones in the group to open door, can open door call is performed by other GXP.

- **Added RTCP/RTCP-XR for SIP Call to meet Cloud Solution Service Provider.**

This feature allows 3rd party Service Provider or Cloud Solution to monitor the operation status of the GDS3710 by using related SIP Calls.

NEW P-VALUE

| P-Value | Values | Default Value | Comments |
|---------|----------------------------------|---------------|---|
| P15409 | 0: Disable 1: Enable | 0 | Email Snapshot when Doorbell Pressed |
| P15408 | 1~10 | 1 | Non-scheduled Access Alarm Action Profile |
| P15407 | 0: Disable 1: Enable | 0 | Enable Non-scheduled Access Alarm |
| P2392 | 0: Disable 1: RTCP 2: RTCP-XR | 0 | Enable RTCP, RTCP-XR. Default disabled |

NEW HTTP API

GET:

<http|https>://<servername>/goform/config?cmd=get&type=sip

SET:

<http|https>://<servername>/goform/config?cmd=set& P2392=<0|1|2>

For details please refer to HTTP API Document and User Manual.

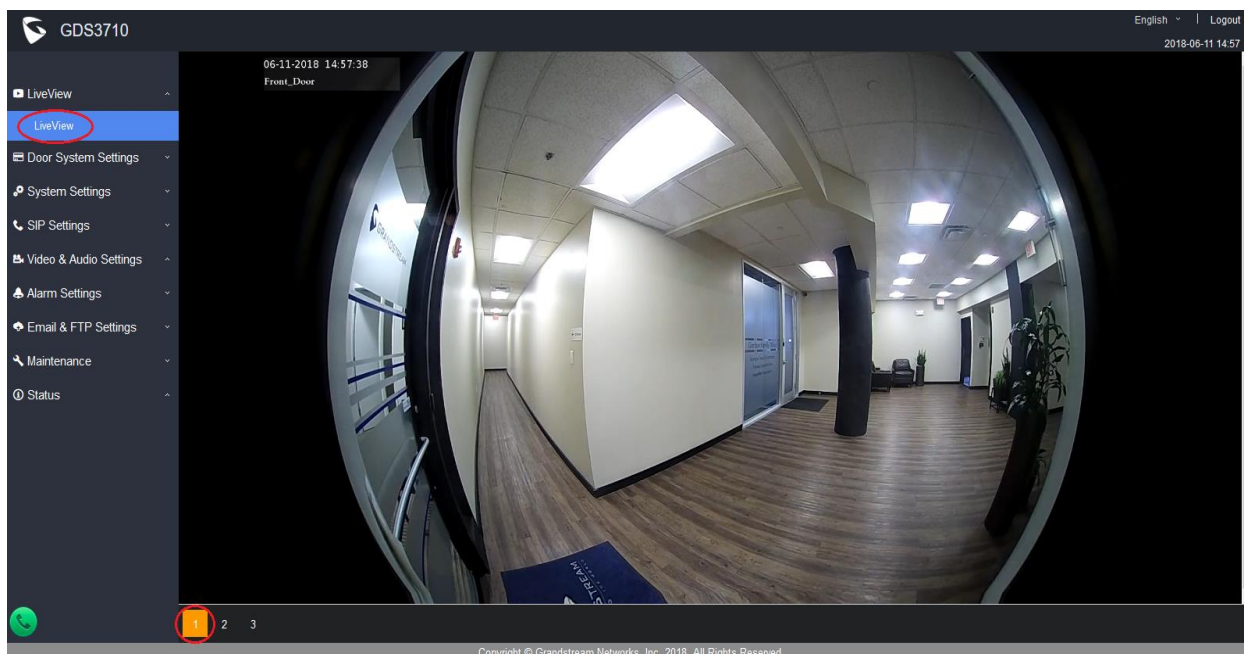
NEW FEATURES OVERVIEW

This section lists major new features or improvement and describes how to use it from the user's point of view.

CHROME/FIREFOX NO PLUGIN REQUIRED FOR VIDEO LIVEVIEW

- **Web Configuration**

This option can be found under device web UI → LiveView →:



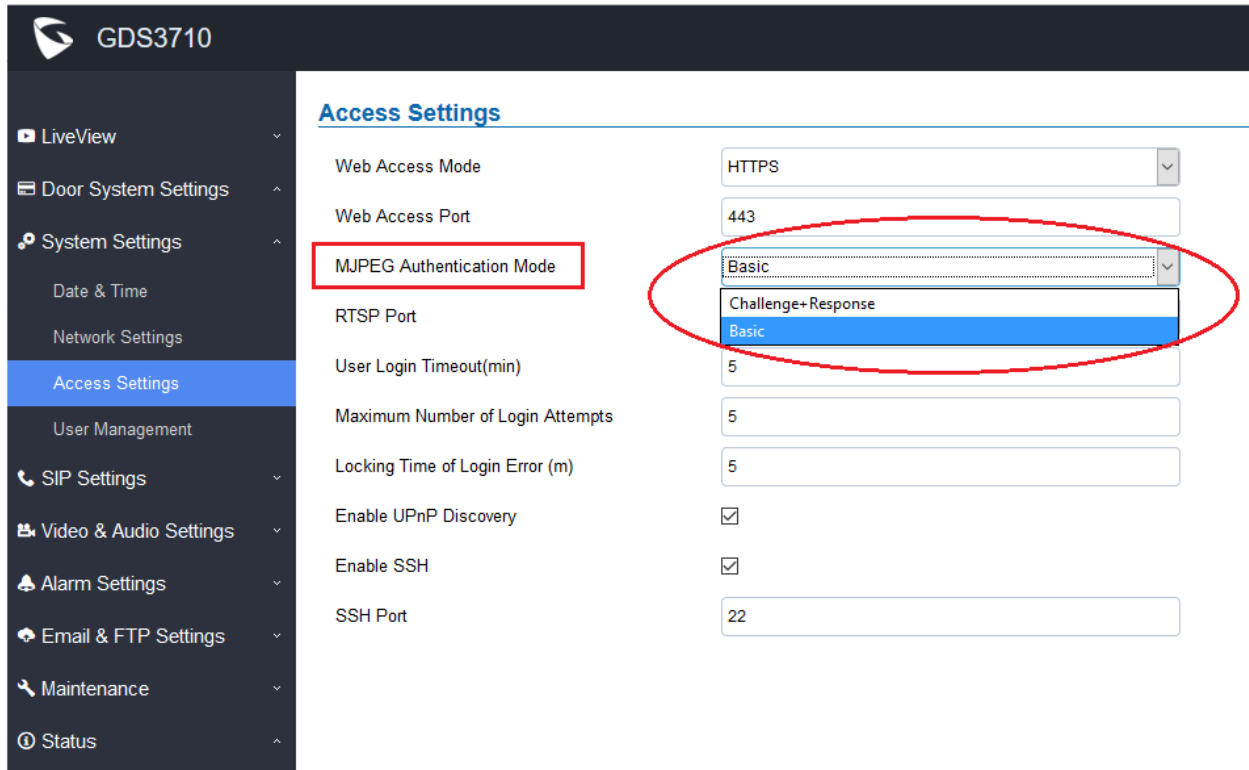
- **Functionality**

This feature allows user and installer to “Preview” the Live Video using popular browsers like Chrome or Firefox immediately without downloading and installing the plugins or NPAPIs like previously, due to most current browsers are not supporting the NPAPI anymore for security concern.

BASIC AUTHENTICATION of MJPEG VIDEO OR SNAPSHOT VIA HTTP API

- **Web Configuration**

This option can be found under device web UI → System Settings → Access Settings:



The screenshot shows the GDS3710 web UI. On the left is a sidebar menu with options: LiveView, Door System Settings, System Settings (expanded), Date & Time, Network Settings, Access Settings (highlighted), User Management, SIP Settings, Video & Audio Settings, Alarm Settings, Email & FTP Settings, Maintenance, and Status. The main content area is titled 'Access Settings' and contains the following configuration items:

- Web Access Mode: HTTPS
- Web Access Port: 443
- MJPEG Authentication Mode: Basic (highlighted with a red circle, showing a dropdown menu with 'Basic' and 'Challenge+Response' options)
- RTSP Port: (empty field)
- User Login Timeout(min): 5
- Maximum Number of Login Attempts: 5
- Locking Time of Login Error (m): 5
- Enable UPnP Discovery: ☒
- Enable SSH: ☒
- SSH Port: 22

- **Functionality**

Allow 3rd party system integrator or developers to implement related application for users. Details please refer to User Menu. By default this feature is disabled and use more secured “Challenge+Response” mode.

If enabled, user can send HTTP API with correct credentials to retrieve MJPEG video or JPEG snapshot from GDS3710, similar to the behavior of Grandstream IP Cameras.

The HTTP API or CLI command listed as below:

MJPEG Video:

[http\(s\)://admin:password@IP_GDS3710:Port/jpeg/mjpeg.html](http(s)://admin:password@IP_GDS3710:Port/jpeg/mjpeg.html)

JPEG Snapshot:

[http\(s\)://admin:password@IP_GDS3710:Port/jpeg/view.html](http(s)://admin:password@IP_GDS3710:Port/jpeg/view.html)

NOTE:

- MJPEG stream may feel like animation due to the compromise of video quality and bandwidth.
- Similar command can be applied to open source application like **VLC MediaPlayer** to retrieve H.264 video stream with better quality:
rtsp://admin:password@IP_GDS3710:Port/X
where X= 0, **4**, 8 corresponded to 1st, **2nd** and 3rd video stream where **2nd recommended**.
- Detailed information, please check out the updated *latest version* of **HTTP API**.

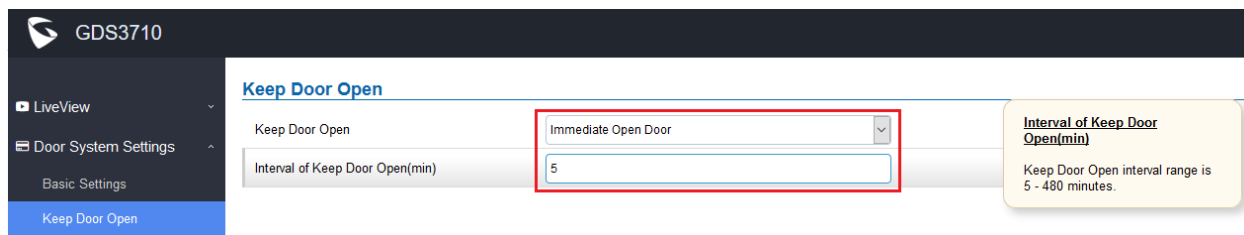
OPEN DOOR BY CONFIGURED SCHEDULE OR TIME WINDOW

- Web Configuration**

This option can be found under device web UI → Door System Settings → Keep Door Open:

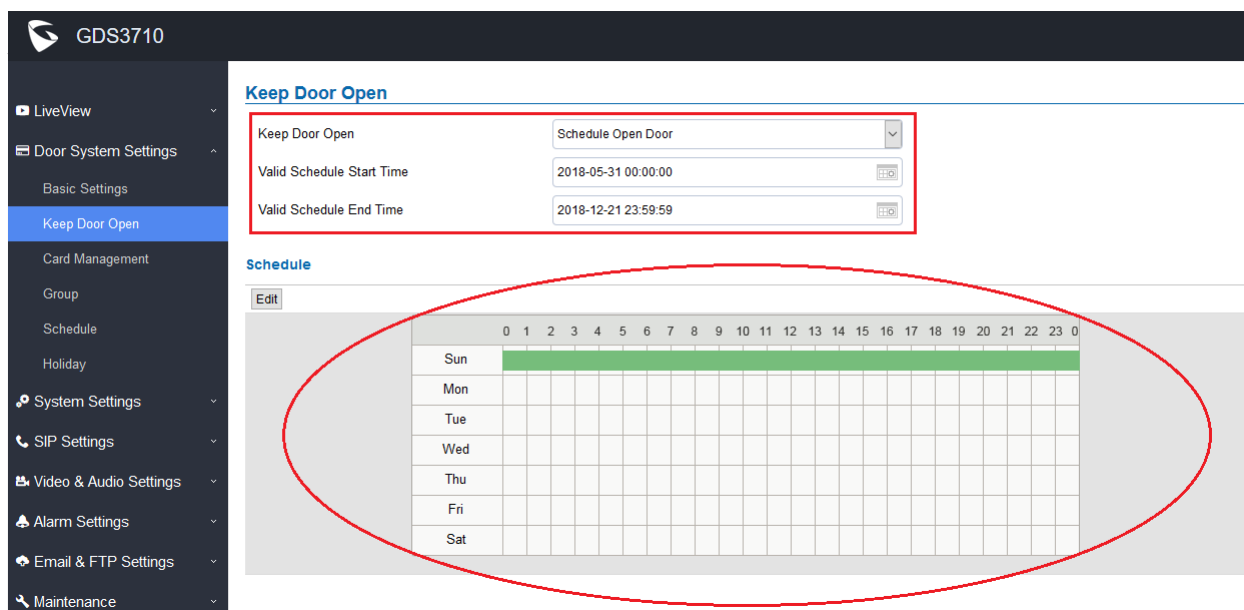
There are two mode:

1. Immediate Open Door (One Time Only Action)



The screenshot shows the 'Keep Door Open' configuration page for device GDS3710. The left sidebar contains a menu with 'LiveView', 'Door System Settings' (expanded), 'Basic Settings', and 'Keep Door Open' (selected). The main content area is titled 'Keep Door Open'. It features a dropdown menu set to 'Immediate Open Door' and a text input field for 'Interval of Keep Door Open(min)' with the value '5'. A yellow callout box on the right states: 'Interval of Keep Door Open(min) Keep Door Open interval range is 5 - 480 minutes.'

2. Schedule Open Door (Repeated Action)



The screenshot shows the 'Keep Door Open' configuration page for device GDS3710 in 'Schedule Open Door' mode. The left sidebar is the same as in the previous screenshot. The main content area is titled 'Keep Door Open'. It features a dropdown menu set to 'Schedule Open Door', a 'Valid Schedule Start Time' field with the value '2018-05-31 00:00:00', and a 'Valid Schedule End Time' field with the value '2018-12-21 23:59:59'. Below these fields is a 'Schedule' section with an 'Edit' button and a calendar grid. The calendar grid shows days of the week (Sun to Sat) and hours (0 to 23). The 'Sun' row is highlighted in green, indicating the door is open all day on Sunday. A red oval highlights the entire 'Schedule' section.

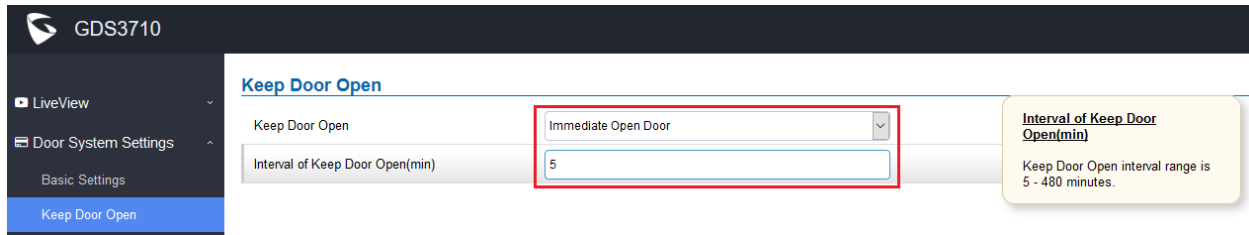
- Functionality**

By default this feature is disabled. This feature when enabled will allow usage scene like schools or similar private or public places where the door needs to keep open at specific time window but closed otherwise. Also good for buildings or properties where a party or seminar need to be hosted for some period of time in a day (the door keeps open) then back to locked with authorized entry after that. Also good for lunch breaks in a factory or company where door open and no access log required.

ALARM NOTIFICATION OF ACCESS BY USERS OUT OF SCHEDULE

- Web Configuration**

This option can be found under device web UI → Alarm Settings → Alarm Events Config:



- Functionality**

By default this feature is disabled. When configured and enabled, this feature will allow related building or office managers aware the abnormal activities when legitimated users access the door out of the allowed configured schedule. For example, entry during weekend or night at not working hours.

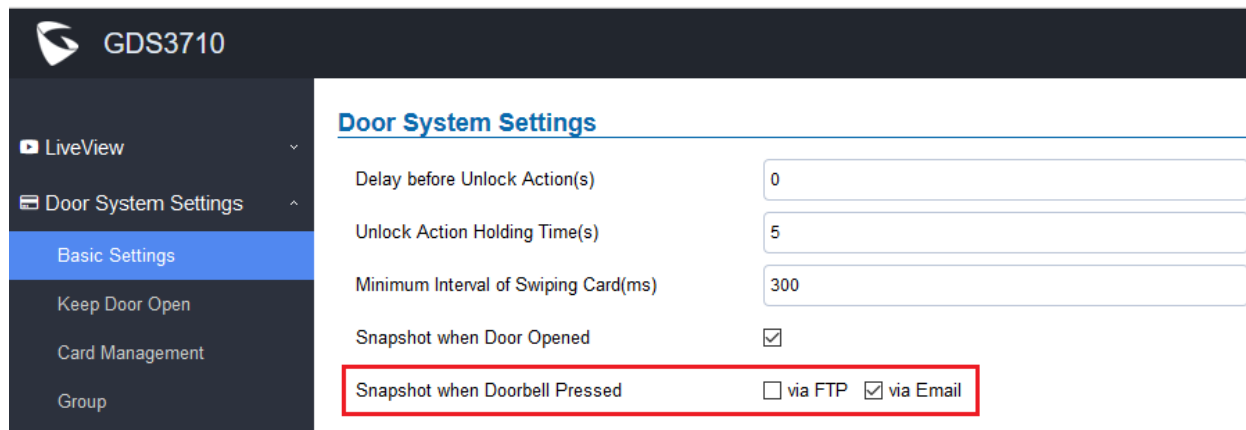
- New Pvalue**

| P-Value | Values | Default Value | Comments |
|---------|--------|---------------|---|
| P15408 | 1~10 | 1 | Non-scheduled Access Alarm Action Profile |

SEND SNAPSHOT VIA EMAIL WHEN DOORBELL PRESSED

- Web Configuration**

This option can be found under device web UI → Door System Settings → Basic Settings:



GDS3710

- LiveView
- Door System Settings
 - Basic Settings**
 - Keep Door Open
 - Card Management
 - Group

Door System Settings

Delay before Unlock Action(s): 0

Unlock Action Holding Time(s): 5

Minimum Interval of Swiping Card(ms): 300

Snapshot when Door Opened: ☒

Snapshot when Doorbell Pressed: ☐ via FTP ☒ via Email

- Functionality**

This feature once enabled, the GDS3710 will email the snapshot when doorbell pressed, in addition to the existing feature that FTP the snapshots to the Server, if working SMTP configured.

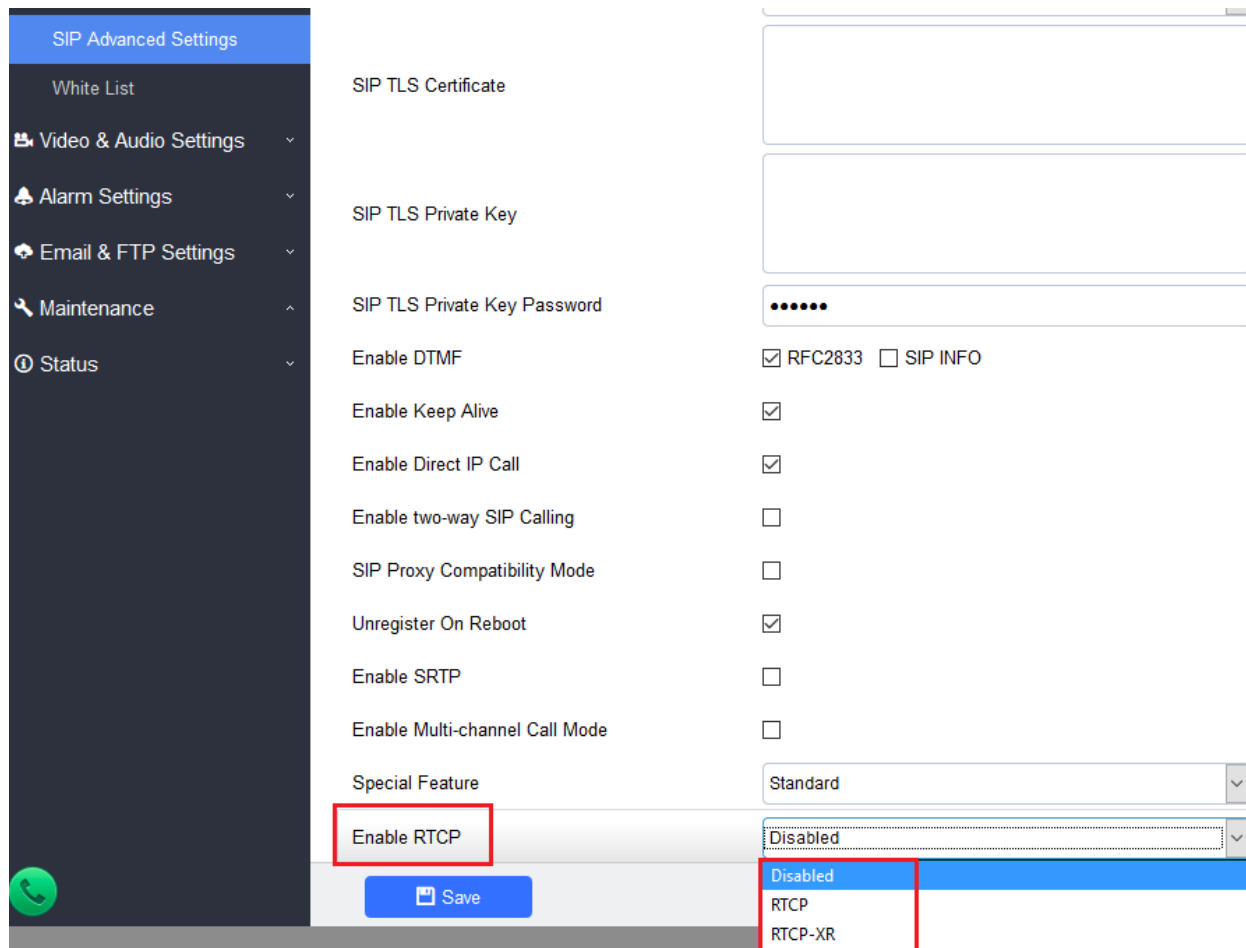
- New Pvalue**

| P-Value | Values | Default Value | Comments |
|---------|-------------------------|---------------|--------------------------------------|
| P15409 | 0: Disable 1: Enable | 0 | Email Snapshot when Doorbell Pressed |

RTCP/RTCP-XR SIP CALL FOR ITSP/CLOUD SOLUTION

- Web Configuration**

This option can be found under device web UI → SIP Settings → SIP Advanced Settings:



The screenshot displays the 'SIP Advanced Settings' page. On the left is a dark sidebar with navigation options: 'SIP Advanced Settings' (selected), 'White List', 'Video & Audio Settings', 'Alarm Settings', 'Email & FTP Settings', 'Maintenance', and 'Status'. The main content area lists various settings: 'SIP TLS Certificate', 'SIP TLS Private Key', 'SIP TLS Private Key Password', 'Enable DTMF' (with checkboxes for RFC2833 and SIP INFO), 'Enable Keep Alive', 'Enable Direct IP Call', 'Enable two-way SIP Calling', 'SIP Proxy Compatibility Mode', 'Unregister On Reboot', 'Enable SRTP', 'Enable Multi-channel Call Mode', 'Special Feature' (set to Standard), and 'Enable RTCP'. The 'Enable RTCP' option is highlighted with a red rectangle. Below it is a 'Save' button. To the right of 'Enable RTCP' is a dropdown menu that is open, showing 'Disabled', 'RTCP', and 'RTCP-XR'. The 'RTCP' and 'RTCP-XR' options are highlighted with a red rectangle.

- Functionality**

This feature allows 3rd party Service Provider or Cloud Solution to monitor the operation status of the GDS3710 by using related SIP Calls.

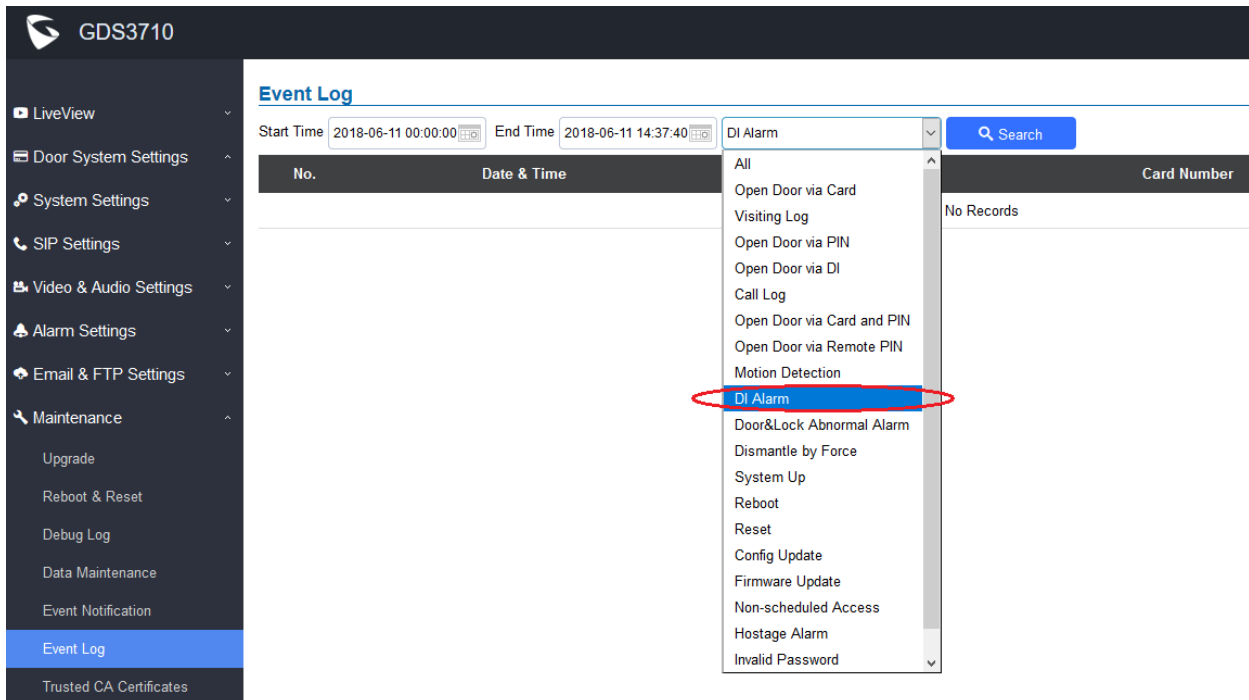
- New Pvalue**

| P-Value | Values | Default Value | Comments |
|---------|---------|--------------------------------------|--|
| P2392 | 0, 1, 2 | 0: Disabled 1: RTCP 2: RTCP-XR | Enable RTCP, RTCP-XR. Default is Disabled. |

IMPROVED EVENT LOG UI LAYOUT

- **Web Configuration**

This option can be found under device web UI → Maintenance → Event Log:



GDS3710

Event Log

Start Time: 2018-06-11 00:00:00 End Time: 2018-06-11 14:37:40

DI Alarm

Search

| No. | Date & Time | Card Number |
|------------|-------------|-------------|
| No Records | | |

Event Log Options:

- All
- Open Door via Card
- Visiting Log
- Open Door via PIN
- Open Door via DI
- Call Log
- Open Door via Card and PIN
- Open Door via Remote PIN
- Motion Detection
- DI Alarm**
- Door&Lock Abnormal Alarm
- Dismantle by Force
- System Up
- Reboot
- Reset
- Config Update
- Firmware Update
- Non-scheduled Access
- Hostage Alarm
- Invalid Password

- **Functionality**

This UI layout improvement allows user to have a better choice and view about the Event Log.

FIRMWARE VERSION 1.0.3.32

PRODUCT NAME

GDS3710 (HW Supported: 1.3A, 1.3B, 1.5A, 1.6A, 1.7A)

DATE

05/08/2018

SUMMARY OF UPDATE

The main purpose of this release is bug fixes and feature enhancement.

IMPORTANT UPGRADING NOTE

- *Local firmware upgrade recommended.*
- *Please download and use the “[Utility](#)” provided by Grandstream for local firmware upgrade, avoiding internet or power interruption to brick the device.*
- *[Factory Reset](#) is recommended after upgrading from old 1.0.1.xx or 1.0.2.xx firmware. Downgrade back to 1.0.1.xx or 1.0.2.xx is NOT supported once upgrade to 1.0.3.xx.*
- *Please backup data before performing factory reset then restore back the data.*

FIRMWARE APPLIES TO BELOW HW VERSION ONLY

| HW version | FW | Comments |
|----------------|-----|---------------------------------|
| GDS3710 HW1.3A | YES | Only support HTTP upgrade image |
| GDS3710 HW1.3B | YES | Only support HTTP upgrade image |
| GDS3710 HW1.5A | YES | |
| GDS3710 HW1.6A | YES | |
| GDS3710 HW1.7A | YES | |

ENHANCEMENT

- Added LED lighting indication pattern for firmware upgrade process. The sequence during upgrade is:
 - 1) Doorbell button blue LED will flash when firmware files are downloading.
 - 2) Digit 1,2,3 blue LED will flash during upgrading from 0 to 25%, then stays on;
 - 3) Digit 4,5,6 blue LED will flash during upgrading from 25 to 50%, then stays on;
 - 4) Digit 7,8,9 blue LED will flash during upgrading from 50 to 75%, then stays on;
 - 5) Digit *,0,# blue LED will flash during upgrading from 75 to 100%, then stays on;
 - 6) After all key's blue LEDs light on then flash twice then reboot itself to finish the upgrade process.
- Added White List Number to maximum 20 digits up to 30 records.
- Added support for HTTP command to Open Door.
- Added display device Logs at GDS webGUI.
- Added Start/End date for Card Management based on field feedback.
- Added "Test" Button for Alarm Action.
- Added "Alarm In/Out Status" display at GDS "Status" page GUI.
- Added Self-Define Event Notification Message.

BUG FIX

- Fixed Motion Detection and Tamper DI input, these two alarms cannot upload snapshots to the Central Storage and FTP server.
- Fixed Ringing timeout set to “0” unable to initiate the call.
- Fixed use call icon to call GXP/GXV phone and execute remote open door, the visiting log displayed error in GDSManager Utility Software.

KNOWN ISSUES

- Video JPEG stream will fail in GXP audio phones when NAT involved.
- The SIP phone sending DTMF to GDS may sometimes hand up and clear the call
- Allowing to accept multiple calls at the same time
- Device will fail to send DNS resolution when Stun Server using FQDN (only IP Stun works)
- The 2nd outbound proxy will not use the DNS-SRV parsing domain name.
- Device will not update to new IP after switching the network until after reboot.
- Device will not prompt error if IP address and Gateway configured incorrect.
- When unlocking latency is not zero, swiping card cannot clear unestablished SIP call.
- The HTTP web access device may appear close_wait
- The option may crash if click the “Local Configuration Function”
- IP address obtained by LLDP may be wrongly disabled.

NEW FUNCTIONS

- **LED Lighting Indication Pattern for Firmware Upgrade Process**

The sequence during upgrade is:

- 1) Doorbell button blue LED will flash when firmware files are downloading.
- 2) Digit 1,2,3 blue LED will flash during upgrading from 0 to 25%, then stays on;
- 3) Digit 4,5,6 blue LED will flash during upgrading from 25 to 50%, then stays on;
- 4) Digit 7,8,9 blue LED will flash during upgrading from 50 to 75%, then stays on;
- 5) Digit *,0,# blue LED will flash during upgrading from 75 to 100%, then stays on;
- 6) After all key's blue LEDs light on then flash twice then reboot itself to finish the upgrade process.

- **HTTP Open Door:**

3rd party system integrator can now "Enable" the HTTP API for Remote Open Door (Default is disabled, enable this feature customers will take the risk of security).

Grandstream provided a sample HTML utility to help customer to understand how to implement this feature. Details please refer to [HERE](#).

- **Self-Defined Event Message**

3rd party system integrator can now "Enable" the Event Notification and use Self-Defined Event Message. This allows system integrator to implement cloud service solution, like collecting real time event status from the GDS and centrally monitor the running status of the device.

NEW P-VALUE

| P-Value | Values | Default Value | Comments |
|---------|-------------------------|---|-------------------------------------|
| P15424 | 0- Disable 1- Enable | 0 | Enable HTTP API Remote Open Door |
| P15428 | 5~300 | 30 | Open Door Valid Time |
| P15417 | 1: HTTP 2: HTTPS | 1 | Via Type |
| P15416 | String | {"mac": "\${MAC} ", "content": " \${WARNING_MSG} "} | URL Template |

NEW HTTP API

Enable HTTP API Remote Open Door



Open Door Valid Time

Enable Event Notification



Via Type

HTTP ▼

HTTP/HTTPS Server

HTTP/HTTPS Server Username

HTTP/HTTPS Server Password

URL Template

`{"mac":"${MAC}","content":"${WARNING_MSG}"}`

`${MAC}` : MAC Address

For details please refer to User Menu.

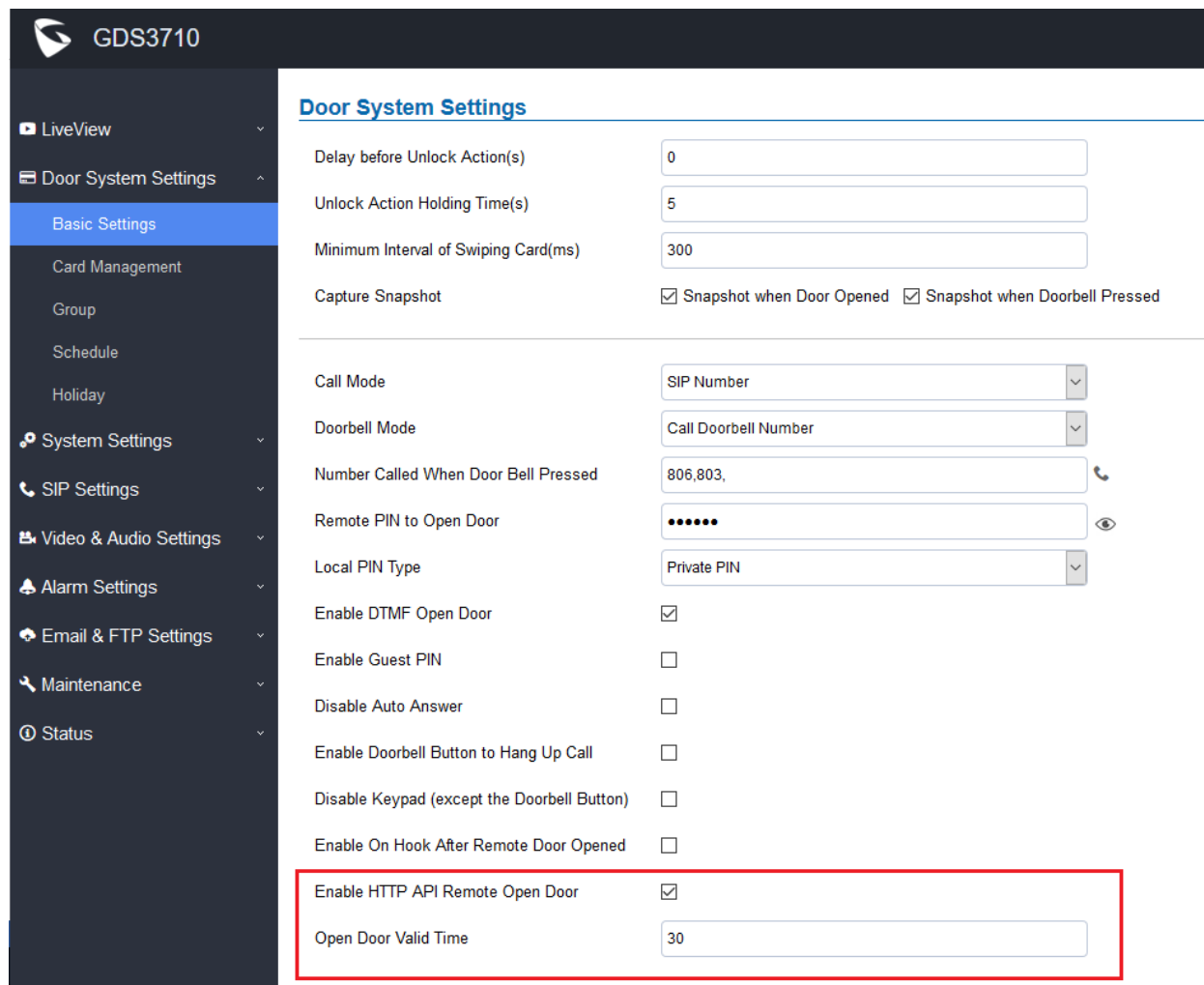
NEW FEATURES OVERVIEW

This section lists major new features or improvement and describes how to use it from the user's point of view.

HTTP OPEN DOOR

- Web Configuration**

This option can be found under device web UI → Door System Settings → Basic Settings:



GDS3710

Door System Settings

Basic Settings

Card Management

Group

Schedule

Holiday

System Settings

SIP Settings

Video & Audio Settings

Alarm Settings

Email & FTP Settings

Maintenance

Status

Delay before Unlock Action(s) 0

Unlock Action Holding Time(s) 5

Minimum Interval of Swiping Card(ms) 300

Capture Snapshot ☒ Snapshot when Door Opened ☒ Snapshot when Doorbell Pressed

Call Mode SIP Number

Doorbell Mode Call Doorbell Number

Number Called When Door Bell Pressed 806,803,

Remote PIN to Open Door

Local PIN Type Private PIN

Enable DTMF Open Door ☒

Enable Guest PIN ☐

Disable Auto Answer ☐

Enable Doorbell Button to Hang Up Call ☐

Disable Keypad (except the Doorbell Button) ☐

Enable On Hook After Remote Door Opened ☐

Enable HTTP API Remote Open Door ☒

Open Door Valid Time 30

- Functionality**

Allow 3rd party system integrator or developers to implement related application for users. Details please refer to User Menu or the sample HTML utility from Grandstream.

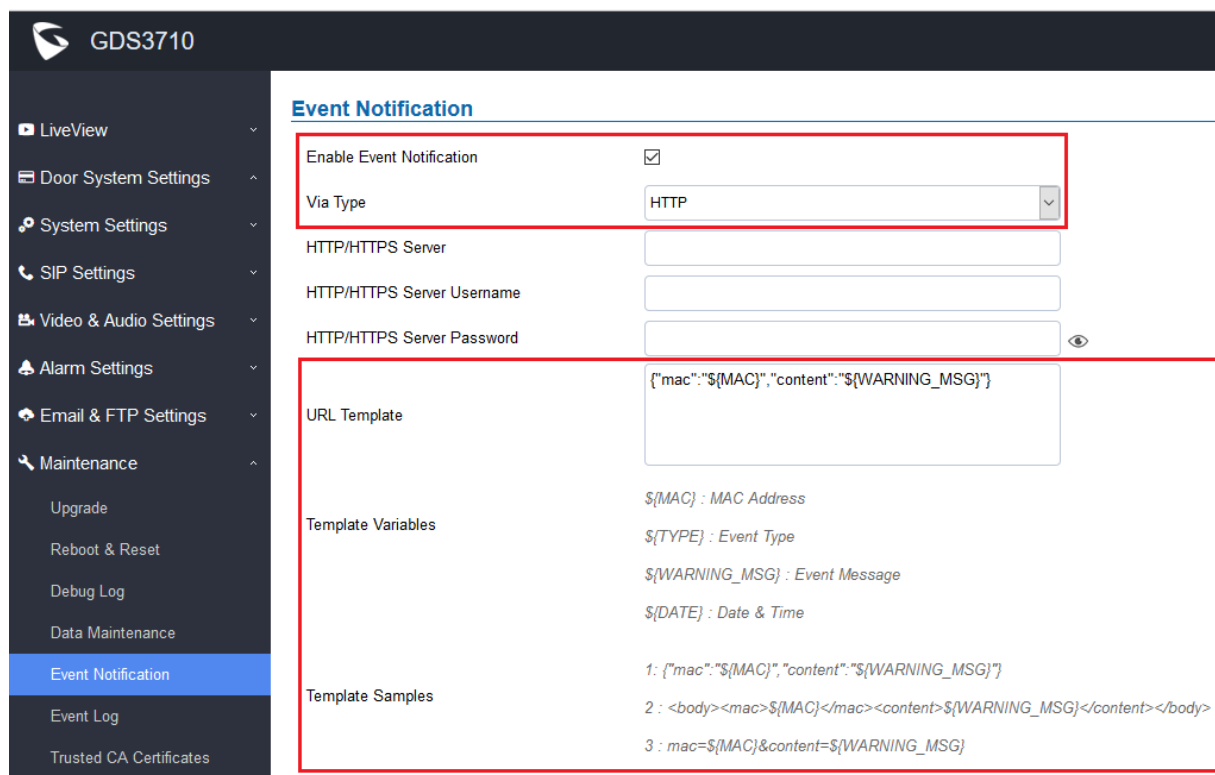
The Open Door Valid Time is a time window which allows the HTTP API to work when handing those HTTP API command, this is opened for user to configure based on the environment implemented.

For example, if the time is 30 seconds, then after initial HTTP API, within 30 seconds the valid command with correct authentication code should be received otherwise will time out and wait for new CLI.

SELF-DEFIND EVENT NOTIFICATION MESSAGE

- **Web Configuration**

This option can be found under device web UI → Maintenance → Event Notification:



Event Notification

Enable Event Notification ☒

Via Type HTTP

HTTP/HTTPS Server

HTTP/HTTPS Server Username

HTTP/HTTPS Server Password

URL Template

```
{ "mac": "${MAC}", "content": "${WARNING_MSG}" }
```

Template Variables

\${MAC} : MAC Address

\${TYPE} : Event Type

\${WARNING_MSG} : Event Message

\${DATE} : Date & Time

Template Samples

1: { "mac": "\${MAC}", "content": "\${WARNING_MSG}" }

2: <body><mac>\${MAC}</mac><content>\${WARNING_MSG}</content></body>

3: mac=\${MAC}&content=\${WARNING_MSG}

- **Functionality**

This feature allows the 3rd party system integrator or developer to implement Centralized Control or Monitor system (e.g.: the Cloud) to provide related service. Sample Event Notification Template illustrated in the webGUI. More details please refer to User Menu.

- **New Pvalue**

| P-Value | Values | Default Value | Comments |
|---------|-------------------------|---|-------------------------------------|
| P15424 | 2- Disable 3- Enable | 0 | Enable HTTP API Remote Open Door |
| P15428 | 5~300 | 30 (In Seconds) | Open Door Valid Time |
| P15417 | 1: HTTP; 2: HTTPS | 1 | Via Type |
| P15416 | String | { "mac": "\${MAC}", "content": " \${WARNING_MSG}" } | URL Template |

FIRMWARE VERSION 1.0.3.31

PRODUCT NAME

GDS3710 (*HW Supported: 1.3A, 1.3B, 1.5A, 1.6A, 1.7A*)

DATE

04/23/2018

SUMMARY OF UPDATE

The main purpose of this release is bug fixes and feature enhancement.

IMPORTANT UPGRADING NOTE

- **Local firmware upgrade recommended.**
- **Please download and use the utility provided by Grandstream for local firmware upgrade, avoiding internet or power interruption to brick the device.**
- **Factory Reset is recommended after upgrading from old 1.0.1.x or 1.0.2.x firmware.**
- **Please backup data before performing factory reset then restore back the data.**

FIRMWARE APPLIES TO BELOW HW VERSION ONLY

| HW version | FW | Comments |
|----------------|-----|---------------------------------|
| GDS3710 HW1.3A | YES | Only support HTTP upgrade image |
| GDS3710 HW1.3B | YES | Only support HTTP upgrade image |
| GDS3710 HW1.5A | YES | |
| GDS3710 HW1.6A | YES | |
| GDS3710 HW1.7A | YES | |

ENHANCEMENT

- "Enable Doorbell Button to Hang Up Call" set as default value.
- Optimized ONVIF time zone settings and webGUI display.
- Added ability to disable certificate validation.
- Added event log and notification to System Up/Reboot/Reset/ConfigUpdate/FirmwareUpdate
- Added support for uploading Trusted CA Certificates
- Added "Unregister On Reboot" as default
- Added bad block handling schema in cache
- Added LED flash in pattern to indicate the provisioning process.

BUG FIX

- Fixed slow keypad response issue in some scenarios.
- Fixed Privacy Masks may fail sometimes if modifying audio codec or video resolution configuration.
- Fixed system no error prompt if configure IP address and Gateway incorrect.
- Fixed error when importing OSD text and alarm phone list in P value.
- Fixed the display format of time incorrect even the correct format chosen.
- Fixed at some noisy environment AEC broken causing echo at far side.
- Fixed backlight not off after RFID card swiped.
- Fixed sometimes device blocked, keypad dead without key tone and blue light, cannot make or accept SIP calls, no video and audio.
- Fixed not sending HTTP POST to the HTTP server.
- Fixed PIN Open Door stop working if DNS resolution failed
- Fixed incorrect password login issue and no password recovery email configured click "Save" showing the mailbox testing successful.
- Fixed the FTP configuration page the hint error and storage place error.
- Fixed SIP NOTIFY with resync event reboot the device issue.
- Fixed MD, Tamper Alarm, etc. snapshots storage location error.
- Fixed the device may reboot if enable HTTP server and Motion Detection.
- Fixed continuous MD events in long period of time could cause device no response to keypad and card swipe, and video continuously reconnecting.
- Fixed Group Adding Schedule Failure.
- Fixed Time Zone missing BagRep. Kiev (capital of Ukraine).

KNOWN ISSUES

- Video JPEG stream will fail in GXP audio phones when NAT involved.
- The SIP phone sending DTMF to GDS may sometimes hand up and clear the call
- Allowing to accept multiple calls at the same time
- Device will fail to send DNS resolution when Stun Server using FQDN (only IP Stun works)
- The 2nd outbound proxy will not use the DNS-SRV parsing domain name.
- Device will not update to new IP after switching the network until after reboot.
- Device will not prompt error if IP address and Gateway configured incorrect.
- When unlocking latency is not zero, swiping card cannot clear unestablished SIP call.
- The HTTP web access device may appear close_wait
- The option may crash if click the "Local Configuration Function"
- IP address obtained by LLDP may be wrongly disabled.

NEW FUNCTIONS

- **Key Function Modification:**

1. Depending on the first key input is "*" or numeric digit, the device will treat this as "password input" or "extension number input" separately, and Doorbell button will not function in this scene (not the first input) until the task finished or timeout.
2. If the first key input is Doorbell, device will treat this as calling the preconfigured numbers or IP addresses, then all other key input (like input local PIN to open door) will be disabled until the doorbell call finished or timeout.
3. When call in ringing stage before connected, all the keypad input will be disabled and no response, unless "Enable Doorbell Button to Hang Up Call" selected (default), then press the doorbell button can end the call. Otherwise if "Enable Doorbell Button to Hang Up Call" de-selected, call cannot be terminated from GDS keypad, the connected call will be terminated by far end and unconnected call will be ringing timeout.
4. When call established, all the keypad input will be treated as DTMF.

- **Alarm Modification**

1. When there are continuously alarm events in 30 minutes and every minute there is at least one new alarm event and alarm not be taken care, then the device will reduce the alarm frequency in next 10 minutes to save system resource. Instead of constantly sending out alarm, the device will send out one alarm in every 10 minutes, instead of sending lots of alarms, giving the above condition not changed.
2. If the next 10 minutes the condition not met, the device will restore back to normal alarm cycle to send out alarm.
3. If the above condition not satisfied, the device would use normal alarm cycle to send out alarm event report. That means if there is only one or less alarm event in every one minute, the device will just send out the alarm event when it happened.

NEW P-VALUE

| P-Value | Values | Default Value | Comments |
|-------------|---------------------------------|---------------|----------------------------------|
| P8463 | 4- Disable 5- Enable | 0 | Validate Server Certificates |
| P8433-P8438 | <string> Max.length=4096 | | Trusted CA Certificates Files |

NEW HTTP API

| <parameter>=<value> | Page | Values | Comments |
|------------------------|----------------------------|-----------|----------------------------------|
| P8463=<int> | Upgrade | 0,1 | Validate Server Certificates |
| type=<string> | Trusted CA Certificates | trustedca | Get Trusted CA Certificates info |
| P8433-P8438=< string > | Trusted CA Certificates | string | Trusted CA Certificates Files |

NEW FEATURES OVERVIEW

This section lists major new features or improvement and describes how to use it from the user's point of view.



DOOR SYSTEM SETTINGS

- Web Configuration**

This option can be found under device web UI → Door System Settings → Basic Settings:

Door System Settings

| | |
|-----------------------------------|---|
| Delay before Unlock Action(s) | <input type="text" value="0"/> |
| Unlock Action Holding Time(s) | <input type="text" value="5"/> |
| Min. Interval of Swiping Card(ms) | <input type="text" value="300"/> |
| Capture Image | <input checked="" type="checkbox"/> Unlock <input checked="" type="checkbox"/> Doorbell Pressed |

| | |
|---|---|
| Call Mode | <input type="text" value="SIP Number"/> |
| Doorbell Mode | <input type="text" value="Call Doorbell Number"/> |
| Number Called When Door Bell Pressed | <input type="text" value="803,806,"/>  |
| Remote PIN to Open the Door | <input type="text" value="....."/>  |
| Local PIN Type | <input type="text" value="Private Card PIN"/> |
| Enable DTMF Open Door | <input checked="" type="checkbox"/> |
| Enable Guest PIN | <input type="checkbox"/> |
| Disable Auto Answer | <input type="checkbox"/> |
| Enable Doorbell Button to Hang Up Call | <input type="checkbox"/> |
| Disable Keypad (except Doorbell Button) | <input type="checkbox"/> |
| Enable On Hook After Remote Unlock | <input type="checkbox"/> |

- **Functionality**

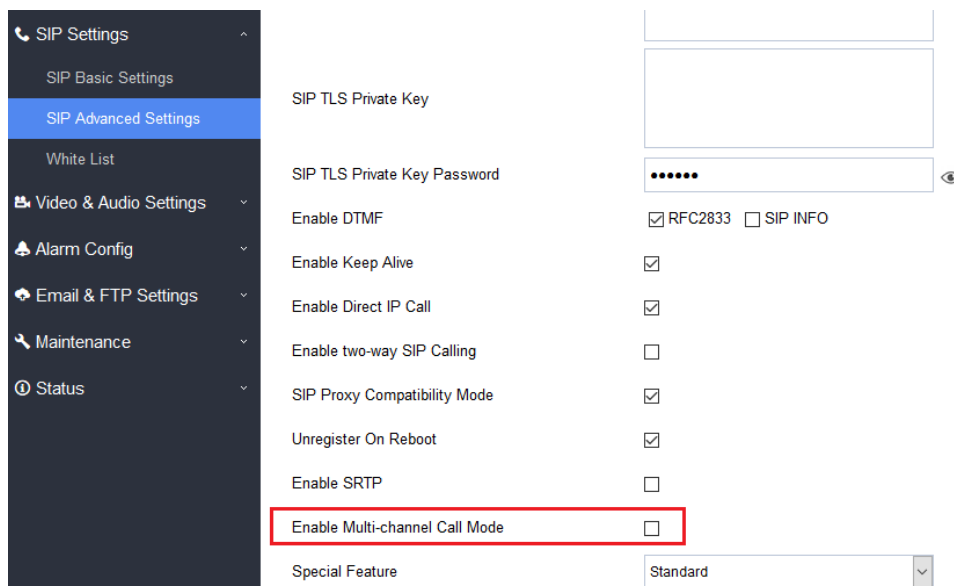
Several new functions have been revised for the wording:

1. Added taking snapshot when doorbell pressed.
2. Added lock keypad (only Doorbell working)
3. Added automatic clear the call when door opened.

MULTI-CHANNEL CALL MODE

- **Web Configuration**

This option can be found under device web UI → SIP Settings → SIP Advanced Settings:



The screenshot shows the 'SIP Settings' menu on the left, with 'SIP Advanced Settings' selected. The main panel displays various SIP configuration options. The 'Enable Multi-channel Call Mode' checkbox is highlighted with a red box. Below it is the 'Special Feature' dropdown menu, which is currently set to 'Standard'.

| Setting | Value |
|---------------------------------------|---|
| SIP TLS Private Key | [Empty Text Field] |
| SIP TLS Private Key Password | [Masked Password Field] |
| Enable DTMF | <input checked="" type="checkbox"/> RFC2833 <input type="checkbox"/> SIP INFO |
| Enable Keep Alive | <input checked="" type="checkbox"/> |
| Enable Direct IP Call | <input checked="" type="checkbox"/> |
| Enable two-way SIP Calling | <input type="checkbox"/> |
| SIP Proxy Compatibility Mode | <input checked="" type="checkbox"/> |
| Unregister On Reboot | <input checked="" type="checkbox"/> |
| Enable SRTP | <input type="checkbox"/> |
| Enable Multi-channel Call Mode | <input type="checkbox"/> |
| Special Feature | Standard |

- **Functionality**

This feature allows the device to receive multiple calls at the same time, with one active and others on hold (up to 4 calls maximum). The first call the blue LED light will light up keypad digit “1”, 2nd call will light up keypad digit “2”, and so on. On hold call will have related digit blinking while active call will have the digit blue LED solid light up. Call can be switched by pressing the blinking digits.

The default value is disabled, the device can only take ONE call at one time.

- **New Pvalue**

| Pvalue | Description | Value Range | Default |
|--------|-----------------------------------|---|------------|
| P15427 | Configure Multi-Channel Call Mode | Value = 0, Disable Value = 1, Enable | 0, Disable |

FIRMWARE VERSION 1.0.3.23

PRODUCT NAME

GDS3710 (*HW Supported: 1.3A, 1.3B, 1.5A, 1.6A, 1.7A*)

DATE

01/10/2018

SUMMARY OF UPDATE

The main purpose of this release is bug fixes and feature enhancement.

IMPORTANT UPGRADING NOTE

- *Once upgraded to 1.0.3.x firmware, **downgrading** to 1.0.2.x or previous lower firmware version is NOT SUPPORTED.*
- ***Factory Reset** is recommended after upgrading from old 1.0.1.x or 1.0.2.x firmware.*
- *Please backup data before performing factory reset then restore back the data.*

FIRMWARE APPLIES TO BELOW HW VERSION ONLY

| HW version | FW | Comments |
|----------------|-----|---------------------------------|
| GDS3710 HW1.3A | YES | Only support HTTP upgrade image |
| GDS3710 HW1.3B | YES | Only support HTTP upgrade image |
| GDS3710 HW1.5A | YES | |
| GDS3710 HW1.6A | YES | |
| GDS3710 HW1.7A | YES | |

ENHANCEMENT

- Improved the tool tip content of “Central Mode”
- Improved the Doorbell Sound
- Added Standard Mode and Broadsoft Mode in SIP Settings, Broadsoft Supported.
- Improved some webGUI language and Tool Tip language.
- Added card ID number and phone number reported in event log message.
- Added “Click-to-Dial” feature support.

BUG FIX

- Fixed DHCP Option66 function invalid
- Fixed (Broadsoft) HTTP download fail when the URL contains double slash
- Fixed Session Timer on by default

- Fixed issues with Broadsoft Certificate
- Fixed audio collection failure when continuously pressing keys and swiping cards
- Fixed LLDP enabled SIP failed to register
- Fixed enabled silent alarm the Doorbell played.
- Fixed multiple RFID cards sharing same virtual number will cause private password invalid.
- Fixed GDSManager open door remotely the GDS3710 will not capture snapshot even configured.
- Fixed only calling first number in the alarm list
- Fixed confliction between Lock Keypad and Disable Auto Answer.
- Fixed mailbox configuration page cannot be closed.
- Fixed Wiegand keys output does not support private card PIN and private PIN.
- Fixed configuration file suffix displayed incorrectly.
- Fixed HTTPS failed to download the configuration file if file name with capital letters.
- Fixed alarm number deleted the device will still call the alarm phone when triggered.
- Fixed swipe card successfully will not cancel the unestablished SIP call.
- Fixed enable zero configuration will cause device reboot and download wrong data from UCM.
- Fixed text spelling error in Alarm Mail content.

KNOWN ISSUES

- Occasionally the keypad will slow or no response to the input but will recover in seconds
- The SIP phone sending DTMF to GDS may sometimes hang up and clear the call
- Allowing to accept multiple calls at the same time
- The 2nd outbound proxy will not use the DNS-SRV parsing domain name.
- GDS will not prompt when IP address and Gateway inconsistent.
- Device will not update to new IP after switching the network until after reboot.
- Modify audio codec and video resolution may cause privacy failure occasionally.
- When unlocking latency is not zero, swiping card cannot clear unestablished SIP call.

NEW P-VALUE

- P15425 Enable Wiegand Output Authentication
- P14121 Wiegand Output
- P6767 Firmware Upgrade Method
- P192 Firmware Server Path
- P6768 Firmware HTTP/HTTPS User Name
- P6769 Firmware HTTP/HTTPS Password
- P232 Firmware Upgrade File Prefix
- P233 Firmware Upgrade File Postfix
- P193 Automatic Upgrade Interval (Minutes)
- P212 Config Upgrade Method
- P237 Config Server Path
- P6776 Config HTTP/HTTPS User Name

- P6777 Config HTTP/HTTPS Password
- P234 Config Upgrade File Prefix
- P235 Config Upgrade File Postfix
- P2495 Enable Session Timer. 0: No. 1: Yes. Default is 0
- P424 Special Feature. 100: Standard. 102: Broadsoft. Default is 100
- P1360 HTTP/HTTPS User Name
- P1361 HTTP/HTTPS Password

NEW HTTP API

| | | |
|-------------------|-------------|---|
| cmd=<string> | call | http sip call cmd |
| Call_type=<int> | <0 1> | 0: end call 1: call |
| Call_num=<string> | | Call num or IP |
| P15425=<int> | <0 1> | Enable Wiegand Output Authentication 0: Disable 1: Enable |
| P14121=<int> | <0 1 2> | Wiegand Output 0: Disable 1: Relay and Local authentication 2: Relay and Bypass local |
| P6767=<int> | <0 1 2> | Firmware Upgrade Method 0: TFTP 1: HTTP 2: HTTPS |
| P192=<string> | | Firmware Server Path |
| P6768=<string> | | Firmware HTTP/HTTPS User Name |
| P6769=<string> | | Firmware HTTP/HTTPS Password |
| P232=<string> | | Firmware Upgrade File Prefix |
| P233=<string> | | Firmware Upgrade File Postfix |
| P193=<int> | 60 - 525600 | Automatic Upgrade Interval (Minutes) |
| P212=<int> | <0 1 2> | Config Upgrade Method 0: TFTP 1: HTTP 2: HTTPS |
| P237=<string> | | Config Server Path |
| P6776=<string> | | Config HTTP/HTTPS User Name |
| P6777=<string> | | Config HTTP/HTTPS Password |
| P234=<string> | | Config Upgrade File Prefix |
| P235=<string> | | Config Upgrade File Postfix |

NEW FEATURES OVERVIEW

This section lists major new features and describes how to use it from the user's point of view.

CENTRAL MODE

- Web Configuration**

This option can be found under device web UI → Dorr System Settings → Basic Settings → Card and Pin Schedule Configuration Mode.

Card and Pin schedule configuration Mode



- Functionality**

This feature only works with GDSManager. If enabled, Card Infor, Group, Schedule, Holiday can be synchronized with CentralServer (aka: GDSManager). No matter information revision on Central Side or on individual GDS side, this feature will make the information synchronized, from GDSManager to GDSs, or vice versa. Otherwise the revised information will only be updated locally. Default is Disabled.

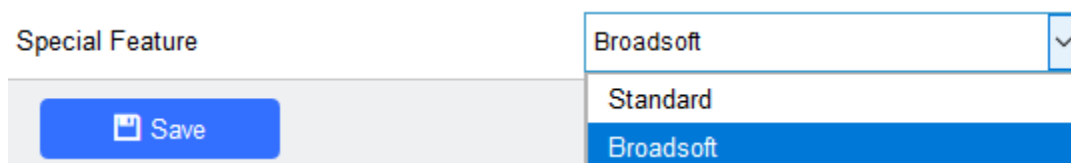
- New Pvalue**

| Pvalue | Description | Value Range | Default |
|--------|------------------------------|-------------------------------|---------|
| P15301 | <New Pvalue> Central Mode | 0 / 1 (0:Disable 1:Enable) | 0 |

BROADSOFT MODE

- Web Configuration**

This option can be found under device web UI → SIP Settings → SIP Advanced Settings → Special Feature.



- Functionality**

This feature allows GDS to be compatible with Broadsoft softswitch. When enabled, the GDS will be able to be automatically mass provisioned and controlled by Broadsoft Server and provide features and services in that platform according.

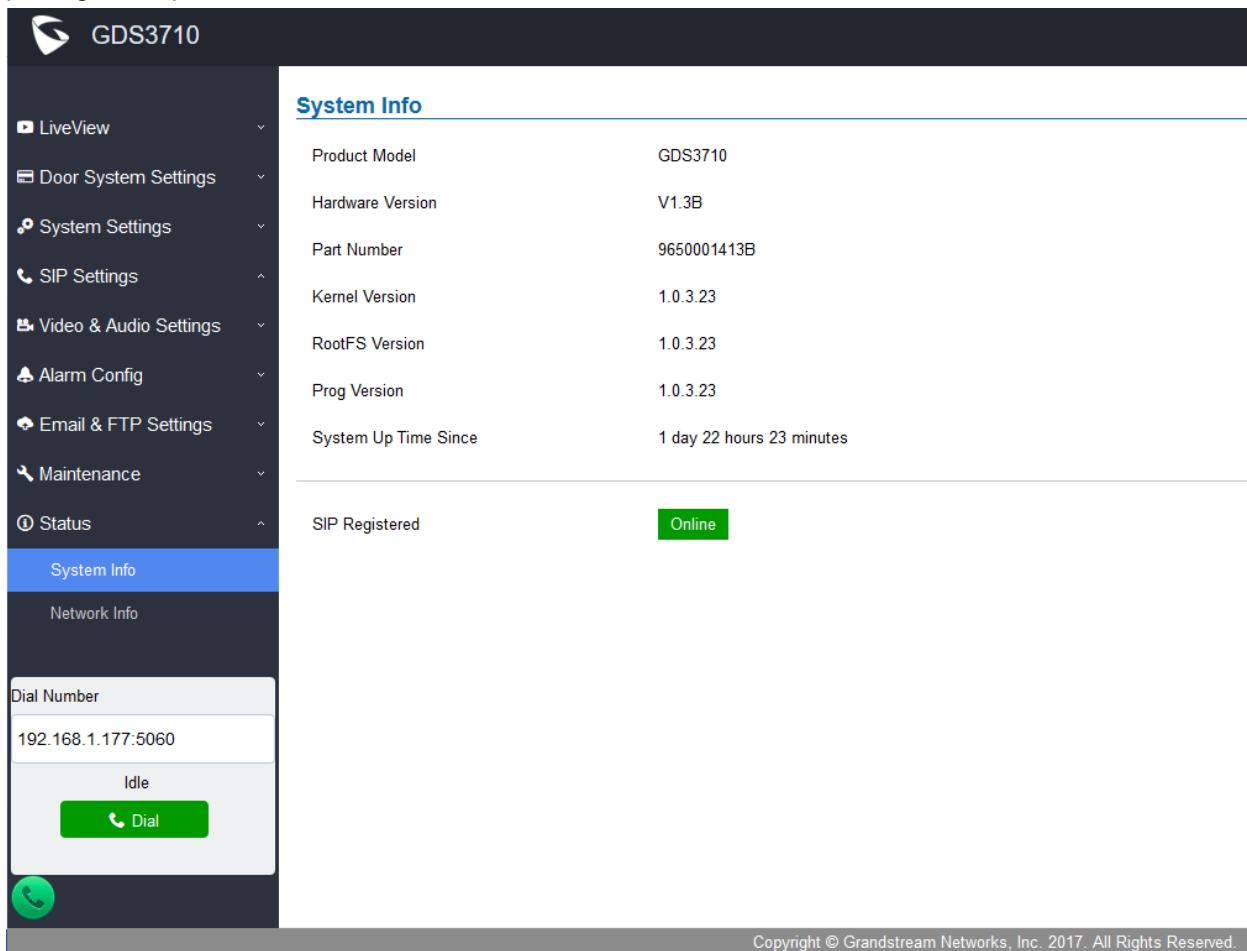
- **New Pvalue**

| Pvalue | Description | Value Range | Default |
|--------|-----------------------------------|---|---------------|
| P424 | Configuration Special Features | Value = 100; Standard Value = 102; Broadsoft | 100, Standard |

CLICK TO DIAL

- **Web Configuration**

This feature allows user to log into the GDS webGUI and call out from GDS via browser. Administration privilege is required to use this function.



GDS3710

System Info

| | |
|----------------------|---------------------------|
| Product Model | GDS3710 |
| Hardware Version | V1.3B |
| Part Number | 9650001413B |
| Kernel Version | 1.0.3.23 |
| RootFS Version | 1.0.3.23 |
| Prog Version | 1.0.3.23 |
| System Up Time Since | 1 day 22 hours 23 minutes |

SIP Registered Online

Dial Number
192.168.1.177:5060

Idle

Dial

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- **Functionality**

User can input and dial SIP extension number or phone number if the GDS registered to an operating SIP server/proxy. If no SIP server involved, user can still input the IP address and port number of a known IP video phone or audio phone in the same LAN.

FIRMWARE VERSION 1.0.3.13

PRODUCT NAME

GDS3710 (*HW Supported: 1.3A, 1.3B, 1.5A, 1.6A*)

DATE

12/3/2017

SUMMARY OF UPDATE

This is **MAJOR UPDATE** with new SDK.

Strongly recommend users to back up all the data (both configuration and application) before update, also perform factory reset if the previous firmware is old version in different lever.

IMPORTANT UPGRADING NOTE

- **Once upgraded to 1.0.3.x firmware, downgrading to 1.0.2.x or previous lower firmware version is NOT SUPPORTED.**
- **Factory Reset is recommended after upgrading from old 1.0.1.x or 1.0.2.x firmware.**
- **Please backup data before performing factory reset then restore back the data**

FIRMWARE APPLIES TO BELOW HW VERSION ONLY

| HW version | FW | Comments |
|----------------|-----|--|
| GDS3710 HW1.3A | YES | Only support HTTP upgrade image |
| GDS3710 HW1.3B | YES | Only support HTTP upgrade image |
| GDS3710 HW1.5A | YES | |
| GDS3710 HW1.6A | YES | |

NEW P-VALUE

- | | |
|-------------------------------------|---|
| • Take snapshot when press keypad | P15420=0/1 0: Disable 1: Enable |
| • Enable Button to On Hook | P14582=0/1 0: Disable (Default) 1: Enable |
| • Disable Keypad | P15421=0/1 0: Disable (Default) 1: Enable |
| • Enable Unlock to On Hook | P15422=0/1 0: Disable (Default) 1: Enable |
| • Secondary Outbound Proxy | P2433=string Max.Length=255 |
| • Enable two-way SIP Calling | P8001=0/1 0: Disable 1: Enable |
| • Card Issuing State Expire Time(m) | P15423=1-1440 |
| • Enable Log Reporting | P15410=0/1 0: Disable 1: Enable |
| • HTTP Server Host | P15411=string Max. Length=128 |
| • HTTP Server Port | P15412=0-65535 |
| • HTTP Server URL | P15413=string Max.Length=256 |
| • HTTP Server Username | P15414=string Max.Length=128 |
| • HTTP Server Password | P15415=string Max.Length=128 |

ENHANCEMENT

- Improved the tool tip content of “Central Mode”
- Added option to disable alarm sound at phone side when event trigger SIP call to the phone.
- Increased maximum characters to 256 in “Number called when doorbell pressed” to allow serial hunting of SIP extensions or IP address with port or mixing of both, with each ring several seconds before going next.
- Added if schedule disabled, GDS3710 will bypass the option to open door.
- Enhanced the “Registration Expiration” timer settings.
- Adjusted some default values and its P values.
- Added feature to capture snapshot when doorbell pressed.
- Added feature to disable keypad input (lock keypad) and ONLY doorbell button can be pressed.
- Revised the tooltips of DI Open Door (alarm_in and alarm_out tooltips).
- Added option to disconnect call automatically after door open event.
- Added timer to expire Card Issuing Mode automatically.
- Added option to enable/disable call termination when OpenDoor Button (in the SIP phone side) pressed.
- Added ability for whitelist entries to open door using remote PIN.
- Implemented the HTTP Upload (RFID card) Log Event support for 3rd party Software Integration.
- Updated feature code input rule for *# or ** for doorbell and end operation in 2 seconds if pressed wrong.
- Added VLAN and Priority Parameters in the LLDP settings.

BUG FIX

- Fixed LLDP function not valid and IP will not automatically set to static if wrong VLAN Tag set.
- Fixed Wiegand lamp does not light up green when remote PIN entered to open door.
- Fixed Alarm Events Configuration displayed incorrectly.
- Fixed WDR mode very bright spot becoming pink issue and put back the WDR feature.
- Fixed swipe card still capture image even “capture image on unlock” unselected.
- Fixed unable to import the system configuration data.
- Fixed revising P value file with string like Holidays can still be imported
- Fixed using Hostage Code to open door if “capture image on unlock” un-checked, the device will not capture and upload the capture image.
- Fixed video cannot connect after motion detection alarm triggered.
- Fixed invalid P value in Holidays.
- Fixed SIP number is IP address and GDS as callee, DTMF unable to open door.
- Fixed GDS3710 cannot be searched and added by GVR355X NVR
- Fixed switch network the device restart
- Fixed network status page displayed error with default IP 192.168.1.168

- Fixed Group Information cannot be synchronized with GDSManager.
- Fixed initial delay in the audio call.
- Fixed * and ** not allowed in “Number called when doorbell pressed”.
- Fixed cannot handle IPPBX feature code “***”
- Fixed card information cannot be modified with IE9.
- Fixed DTMF set to SIP INFO or RFC2833, the open door function is invalid.
- Fixed device not reboot after receiving check-sync SIP message.
- Fixed STUN server filled the device will not send out Keep Alive packet.
- Fixed enable LLDP reboot the device will not do SIP registration.
- Fixed the PIN format is not consistent depending on In or Out call directions
- Fixed the schedule importing failed.
- Fixed DTMF cannot dial out from GDS3710 to interact with IVR.
- Fixed Guest PIN time duration unable to save.
- Fixed one-way audio issue in SIP call.
- Fixed in some network environment enable LLDP sometimes the device will not get IP address.
- Fixed using FQDN SIP domain name sometimes cause the key press no response.
- Fixed swipe card successfully the established unanswered SIP call by pressing doorbell not cancelled.
- Fixed keypad locked but the blue light still response to keypad pressing, should be no response.
- Fixed initial audio delay when audio call established.
- Fixed noise audio issue at the GDS output/speaker.
- Fixed invalid RFID card its mapped SIP extension can still remote open door by SIP call.
- Fixed if muted key tone, the wrong password input without prompt tone.
- Fixed UCM zero configuration the data pushed from UCM to GDS will not synchronized in GDS webGUI display.
- Fixed OSD time set for 12H the display in LiveView is not complete.
- Fixed card management page the information cannot be modified.
- Fixed when changing audio codec to G.722, the volume suddenly becomes louder.
- Fixed illegal format file imported to card management page without prompt warning.

KNOWN ISSUES

- The SIP phone sending DTMF to GDS may sometimes hand up and clear the call
- The alarm email text content may have error characters.
- When Doorbell On Hook uncheck but call established, press the button during the call in session will actually initial a new call and hold current call.
- GDS will accept new incoming call and automatically hold previous call but cannot get out of hold for previous call. GDS should reply 486 and reject all new incoming call when 1st call established.
- The 2nd outbound proxy will not use the DNS SRV parsing domain name.
- Occasionally the keypad will slow or no response to the input but will recover after seconds

NEW FEATURES OVERVIEW

This section lists major new features and describes how to use it from the user's point of view.

CENTRAL MODE

- **Web Configuration**

This option can be found under device web UI → Dorr System Settings → Basic Settings → Card and Pin Schedule Configuration Mode.

Card and Pin schedule configuration Mode

Central Mode
☒

- **Functionality**

This feature only works with GDSManager. If enabled, Card Infor, Group, Schedule, Holiday can be synchronized with CentralServer (aka: GDSManager). No matter information revision on Central Side or on individual GDS side, this feature will make the information synchronized, from GDSManager to GDSs, or vice versa. Otherwise the revised information will only be updated locally. Default is Disabled.

- **New Pvalue**

| Pvalue | Description | Value Range | Default |
|--------|------------------------------|-------------------------------|---------|
| P15301 | <New Pvalue> Central Mode | 0 / 1 (0:Disable 1:Enable) | 0 |

DISABLE ALARM SOUND AT PHONE SIDE FOR TRIGERED SIP CALL

- **Web Configuration**

This option can be found under device web UI → SIP Settings → SIP Advanced Settings → Enable two-way SIP Calling.

Enable two-way SIP Calling
☒

- **Functionality**

This feature allows GDS to start two-way audio immediately at event triggered alarm calls. Default is checked, the alarm call triggered from GDS to phone will play pre-recorded Siren sound to the phone (user at phone side can press any key from the phone to stop Siren sound and start two-way communication).

- **New Pvalue**

| Pvalue | Description | Value Range | Default |
|--------|----------------------------|---|------------|
| P8001 | Enable two-way SIP Calling | Value = 0; Disabled Value = 1; Enabled | 1: Enabled |

CAPTURE IMAGE WHEN DOOR BELL PRESSED

- **Web Configuration**

This option can be found under device web UI → Door System Settings → Basic Settings.



- **Functionality**

This feature allows GDS to take snapshot and upload to Central Server (GDSManager) or FTP server or send email attachment using preconfigured email account. Default is taking snapshot when door unlocked.

- **New Pvalue**

| Pvalue | Description | Value Range | Default |
|--------|------------------------------------|---|-------------|
| P15420 | Capture Image on Pressing Doorbell | Value = 0; Disabled Value = 1; Enabled | 0: Disabled |

DISABLE KEYPAD

- **Web Configuration**

This option can be found under device web UI → Door System Settings → Basic Settings.

Enable Doorbell Button to Hang Up Call ☐

Disable Keypad ☐

- **Functionality**

This feature allow user to lock and disable all keypad except the doorbell, so only press doorbell the GDS will be response. This meets some special usage scene where user only wants the doorbell.

- **New Pvalue**

| Pvalue | Description | Value Range | Default |
|--------|----------------|---|------------|
| P15421 | Disable Keypad | Value = 0; Disabled Value = 1; Enabled | 1: Enabled |

ENABLE REMOTE UNLOCK TO ON HOOK

- **Web Configuration**

This option can be found under device web UI → Door System Settings → Basic Settings.

Enable Remote Unlock to On Hook
☐

- **Functionality**

This feature will allow GDS to clear the call 5 seconds after the phone side successfully opened the door remotely. This will be convenient for IP phone users in case using hands free or speaker mode opening door remotely but forgetting hand up the phone to clear the call.

- **New Pvalue**

| Pvalue | Description | Value Range | Default |
|--------|---------------------------------|---|-------------|
| P15422 | Enable Remote Unlock to On Hook | Value = 0; Disabled Value = 1; Enabled | 0: Disabled |

DISABLE AUTO ANSWER

- **Web Configuration**

This option can be found under device web UI → Door System Settings → Basic Settings.

Enable Guest PIN ☐

Disable Auto Answer ☐

- **Functionality**

This feature allows to disable the default Auto Answer feature of the GDS door phone. The GDS will keep on ringing when called until someone press any button to pick up the call. This feature is for some special usage scenarios. Default is enabled and GDS is in Auto Answer mode.

- **New Pvalue**

| Pvalue | Description | Value Range | Default |
|--------|--------------------------------|---|------------|
| P14580 | Disable the Auto Answer of GDS | Value = 0; Disabled Value = 1; Enabled | 1: Enabled |

ENABLE DOORBELL BUTTON TO HANG UP CALL

- **Web Configuration**

This option can be found under device web UI → Door System Settings → Basic Settings.

Enable Doorbell Button to Hang Up Call ☐

Disable Keypad ☐

- **Functionality**

This feature allows doorbell button to be pressed to hand up the ongoing call, in case the number dialed is wrong or the callee is not available to answer the call made from the GDS door phone. Default is disabled.

- **New Pvalue**

| Pvalue | Description | Value Range | Default |
|--------|---|---|-------------|
| P14582 | Enable the Doorbell Button to Handup Call | Value = 0; Disabled Value = 1; Enabled | 0: Disabled |

CARD ISSUING STATE EXPIRED TIME

- **Web Configuration**

This option can be found under device web UI → Door System Settings → Basic Settings → Card Issuing State Setting → Enable Card Issuing Mode

Card Issuing State Setting

Enable Card Issuing Mode ☒

Card Issuing State Expire Time(m)

- **Functionality**

This feature will only available when “Enable Card Issuing Mode” select and enabled. The default value is 5 minutes. This feature will allow GDS to exist from the Card Issue Mode when the configured timer expired, This will help to prevent the human error in case the “Card Issuing Mode” is enabled and not restore back to the normal operation mode therefore the GDS is not operating as usual.

- **New Pvalue**

| Pvalue | Description | Value Range | Default |
|--------|-----------------------------------|---------------------------------------|-----------|
| P15423 | Card Issuing Mode Effective Timer | Value Range (in Minutes): 1 ~ 1440 | 5 Minutes |

LIGHT SETTINGS

- **Web Configuration**

This option can be found under device web UI → Door System Settings → Basic Settings → Light Settings

Light Settings

Enable Key Blue Light ☒

Enable Background Light ☒

- **Functionality**

This feature allow user to turn ON or OFF the Key Blue Light and the Background Light (White LED Light). Default both set of lights are On, so when key pressed the blue light will light up to show the key pressed, and the background white LED will light up to illuminate the user doing the operation.

- **New Pvalue**

| Pvalue | Description | Value Range | Default |
|--------|-------------------------|---|------------|
| P14800 | Enable Key Blue Light | Value = 0; Disabled Value = 1; Enabled | 1: Enabled |
| P14801 | Enable Background Light | Value = 0; Disabled Value = 1; Enabled | 1: Enabled |

ENABLE DOORBELL BLUE LIGHT PER SETTINGS

- **Web Configuration**

This option can be found under device web UI → Door System Settings → Basic Settings.

Blue Doorbell Light Lighting Time Settings

| | |
|-------------------|-------------------------------------|
| Enable Blue Light | <input checked="" type="checkbox"/> |
| Start Time | 17 : 00 : 00 |
| End Time | 23 : 00 : 00 |

- **Functionality**

This feature allows doorbell button blue light turn ON and OFF based on configured time schedule. For example user can configure the doorbell button light up in Blue Light in the evening when environment is dark without enough illumination. Default is disabled.

- **New Pvalue**


| Pvalue | Description | Value Range (Pure Digital String) | Default |
|--------|--------------------------------|---|---------|
| P14560 | Doorbell Blue Light Start Time | MAX length is 6. Example: 125900 -> 12:59:00 | 000000 |
| P14561 | Doorbell Blue Light End Time | MAX length is 6. Example: 125900 -> 12:59:00 | 000000 |

ENABLE LOG REPORT

- **Web Configuration**

This option can be found under device web UI → Maintenance → Log Manager.

Log Manager

| | |
|----------------------|--|
| Enable Log Reporting | <input checked="" type="checkbox"/> |
| HTTP Server URL | <input type="text"/> |
| HTTP Server Username | <input type="text"/> |
| HTTP Server Password | <input type="password"/>  |

- **Functionality**

This feature allow user to configure the Log Reporting feature via HTTP Server. The live log information will be sent to pre-configured HTTP Server for storage, diagnose and processing. The HTTP server can generate all kinds of related report based on the logs received. This is good for 3rd party redevelopment application usage.

- **New Pvalue**

| Pvalue | Description | Value Range | Default |
|--------|----------------------|---|----------------------------|
| P15410 | Enable Log Reporting | Value = 0; Disabled, 1; Enabled | 0: Disabled |
| P15413 | HTTP Server URL | Format: http://ip:port/path e.g.: http://192.100.10.10:80/ | String. Max. Length=256 |
| P15414 | HTTP Server Username | String, Max. Length=128 | String |
| P15415 | HTTP Server Password | String, Max. Length=128 | String. |

FIRMWARE VERSION 1.0.2.25

PRODUCT NAME

GDS3710 (*HW Supported: 1.2A, 1.3A, 1.3B, 1.5A, 1.6A*)

DATE

11/8/2017

SUMMARY OF UPDATE

The main purpose of this release is bug fixes and feature enhancement

IMPORTANT UPGRADING NOTE

This version stopped HW1.2A/1.3A/1.3B fabrication support, still **support HTTP upgrade**.

Firmware applies to below HW versions:

| HW version | FW | Comments |
|----------------|-----|--|
| GDS3710 HW1.2A | YES | Only support HTTP upgrade image |
| GDS3710 HW1.3A | YES | Only support HTTP upgrade image |
| GDS3710 HW1.3B | YES | Only support HTTP upgrade image |
| GDS3710 HW1.5A | YES | |
| GDS3710 HW1.6A | YES | |

NEW P-VALUE

- Enable Log Reporting P15410=0/1 (0: Disable 1: Enable)
- HTTP Server Host P15411=String (Max. Length=128)
- HTTP Server Port P15412=0-65535
- HTTP Server URL P15413=String (Max.Length=256)
- HTTP Server Username P15414=String (Max.Length=128)
- HTTP Server Password P15415=String (Max.Length=128)

ENHANCEMENT

- Added if schedule disabled, GDS3710 will bypass the option to open door.
- Implemented the HTTP Upload (RFID card) Log Event support for 3rd party Software Integration.

BUG FIX

- Fixed the initial delay in audio call
- Fixed the time will not be updated by NTP server after GDS reboot.
- Fixed the password field displayed with error.
- Fixed special character can be save and stored in Unlock Hold Time
- Fixed the system basic page display abnormal issue.
- Fixed GDS3710 cannot be searched and added by NVR GVR355x (via ONVIF)
- Fixed the P value is invalid for holiday
- Fixed Group information cannot be synchronized with GDSManager.
- Fixed reboot device after enable LLDP, SIP account may not be able to register.
- Fixed delete the RFID card operation the cancel icon not working
- Fixed enable LLDP might not be able to get IP address via DHCP in some (VLAN) environment

FIRMWARE VERSION 1.0.2.22

PRODUCT NAME

GDS3710 (HW Supported: 1.2A, 1.3A, 1.3B, 1.5A, 1.6A)

DATE

09/18/2017

SUMMARY OF UPDATE

The main purpose of this release is bug fixes

IMPORTANT UPGRADING NOTE

- *Once upgraded to 1.0.2.x firmware, **downgrading** to 1.0.1.x or lower firmware version is NOT supported.*
- ***Factory Reset** is recommended after upgrading from 1.0.1.x to 1.0.2.x.*
- *Please backup data before performing factory reset then restore the data*

BUG FIX

- Fixed when uncheck "center mode", GDSManager group relationship etc. will fail.
- Fixed group deleted, group status and information disabled but card swiping fail.
- Fixed DTMF function is invalid at some cases.
- Fixed in Privacy Mask page the Show MD Region is invalid.
- Fixed set to 12-hour display format will not take effect and show wrong format.
- Fixed Silent Alarm option displaying errors.
- Fixed DTMF option format displayed wrong in IE browser.
- Fixed deleted 2nd alarm receiving email account the email still delivering.
- Fixed personnel, gender displaying error when card number is 0
- Fixed Wiegand Output feature issue.

FIRMWARE VERSION 1.0.2.21

PRODUCT NAME

GDS3710 (HW Supported: 1.2A, 1.3A, 1.3B, 1.5A, 1.6A)

DATE

08/31/2017

SUMMARY OF UPDATE

The main purpose of this release is bug fixes and feature enhancement

IMPORTANT UPGRADING NOTE

- *Once upgraded to 1.0.2.x firmware, **downgrading** to 1.0.1.x or lower firmware version is NOT supported.*
- ***Factory Reset** is recommended after upgrading from 1.0.1.x to 1.0.2.x.*
- *Please backup data before performing factory reset then restore the data*

ENHANCEMENT

- Allow config and call IP address format on SIP field when dialing the Virtual Number
- Added "Silent Alarm" Mode
- Added option Backup/Restore including all passwords like SIP/FTP/RemoteAccess, etc.
- Added schedule support for Card and PIN
- Added LLDP support
- Added database automatic backup and synchronization
- Modified WebGUI style
- Added card information batch delete option in the WebGUI
- Added option to enable "Motion Detection", "Tamper Alarm" and backlight partially light
- Added card user limitation up to 2000 and group limit to 50.
- Added Card and PIN schedule configuration Central Mode. If enabled, the Group/Schedule/Holiday could only be synchronized from the Central of the GDS Manager
- Added LDC Ratio Control and Adjustment
- Expanded the range of Ring timeout
- Added option to disable Auto Answer
- Updated the "DingDong" tone when doorbell pressed
- Added function to check the default value
- Added Factory Reset via special procedures. Details please refer to updated User Manual
- Added file upload/download (card information, configuration etc.) can be executed after authentication
- Added enforcement when admin password is changed via WebGUI, user has to fill in a Valid Email

- Account to retrieve the email before the new admin password taking effect

BUG FIX

- Fixed Guest PIN invalid when modifying the guest pin conflicting with local PIN.
- Fixed the Blue Light turning off 1 minute late than configured time.
- Fixed SIP number is not displayed correctly at card management page.
- Fixed Holiday cannot display Chinese
- Fixed adjust resolution will make the Privacy Mask not working
- Fixed private door password displayed empty when PIN not configured
- Fixed error Email Format giving out confused prompt
- Fixed static IP with different subnet cannot be searched by GDSManager and GSuf_Pro
- Fixed Wiegand Output function is invalid sometimes.
- Fixed ONVIF device_service restart issue
- Fixed adjust and save the Door System setting page will restart the SIP client process
- Fixed Digital Input if in Open State, the Alarm State should also be in Open State
- Fixed revise the Group, Schedule and Holiday cannot be saved
- Fixed Wiegand Input can be directed to different protocol of the device
- Fixed Wiegand Input can be used as personal PIN to open the door
- Fixed one invalid P-value will fail the entire XML file import
- Fixed delete the group should automatically switch to disable card in that group
- Fixed group not available to displayed when carried schedule with holidays
- Fixed Wiegand Input can still open door even the “Wiegand Input” disabled
- Fixed exported configuration file missing P values of group, schedule and holidays
- Fixed issue when editing the region of Privacy Masks
- Fixed DHCP Option 66 invalid issue
- Fixed phone hand up but the doorbell still ringing
- Fixed Motion Detection sensibility is abnormal
- Fixed mute Key Tone will cause RFID card not response
- Fixed using Wiegand Input successfully open door via password but LED of Wiegand device is wrong

FIRMWARE VERSION 1.0.2.13

PRODUCT NAME

GDS3710 (*HW Supported: 1.2A, 1.3A, 1.3B, 1.5A, 1.6A*)

DATE

06/26/2017

SUMMARY OF UPDATE

The main purpose of this release is bug fixes and feature enhancement

IMPORTANT UPGRADING NOTE

- *Once upgraded to 1.0.2.x firmware, **downgrading** to 1.0.1.x or lower firmware version is NOT supported.*
- ***Factory Reset** is recommended after upgrading from 1.0.1.x to 1.0.2.x.*
- *Please backup data before performing factory reset then restore the data*

ENHANCEMENT

- Supported **ONVIF Profile S**
- Added **"Privacy Mask"** support in Motion Detection Setting
- Updated OCX plugin engine to Version 3.1.0.74
- Added DTMF Open Door control option in WebGUI
- Supported HTTP API
- Optimized HTTP API for Card Management
- Added "enable blue doorbell light" option in the webGUI
- Added switch on the doorbell blue light by configured time period of the day.
- Implemented "Silent Alarm" mode
- Added HTTP API for getting snapshots and streams.
- Removed the size limit of load kernel

BUG FIX

- Fixed reload data is invalid.
- Fixed privacy mask may not work when adjusting CMOS video settings
- Fixed the initialization of DO causing short pulse when power up the device.
- Fixed webGUI may lose access when switching audio codecs.
- Fixed after getting IP address, the webGUI may not be accessible immediately.
- Fixed adjusting Mode, LED and Power Frequency settings may cause abnormal shutter speed.
- Fixed the display error of time zone.
- Fixed P value not working for enable DTMF Open Door.

FIRMWARE VERSION 1.0.2.9

PRODUCT NAME

GDS3710 (*HW Supported: 1.2A, 1.3A, 1.3B, 1.5A, 1.6A*)

DATE

06/1/2017

SUMMARY OF UPDATE

The main purpose of this release is bug fixes to response to market feedback.

IMPORTANT UPGRADING NOTE

- *Once upgraded to 1.0.2.x firmware, **downgrading** to 1.0.1.x or lower firmware version is NOT supported.*
- ***Factory Reset** is recommended after upgrading from 1.0.1.x to 1.0.2.x.*
- *Please backup data before performing factory reset then restore the data*

ENHANCEMENT

- Corrected errors in local PIN type tool tips.
- Add back DTMF Open Door as optional choice, with user acknowledging the security risk.
- Revised "Alarm Output Duration(s)" choice option as 5/10/15/20/25/30 seconds.

BUG FIX

- Fixed exporting file P value issue with Motion Detection data.
- Fixed changing the SSH port, it can be saved but cannot be accessed.
- Fixed device falling into reboot loop when failing to obtain IP address from network.
- Fixed ONVIF implementation causes automatic reboot due to memory leak.
- Fixed the initialization of DO causing short pulse when power up the device.
- Fixed back light and ring light issue when device rebooted.

FIRMWARE VERSION 1.0.2.5

PRODUCT NAME

GDS3710 (*HW Supported: 1.2A, 1.3A, 1.3B, 1.5A, 1.6A*)

DATE

05/18/2017

SUMMARY OF UPDATE

This firmware version is a MAJOR update, with lots of bug fixes and feature enhancement

IMPORTANT UPGRADING NOTE

- *Once upgraded to 1.0.2.x firmware, **downgrading** to 1.0.1.x or lower firmware version is NOT supported.*
- ***Factory Reset** is recommended after upgrading from 1.0.1.x to 1.0.2.x.*
- *Please backup data before performing factory reset then restore the data*

ENHANCEMENT

- Added folder creation and file arrangement if multiple GDS3710s are uploading snapshots to FTP server.
- Improved the password prompt wording.
- Added DTMF audio playing when key be pressed.
- Separated volume control in webGUI.
- Added “Audio, Snapshot, Recording and File Path Saved” operation with icons at Live View webpage.
- Added “show password” feature when the eye icon be clicked in the webGUI.
- Added prompt popup message when capture button clicked.
- Use different email title to separate the Motion Detection and Temperature Out of the Range alarm.
- Set initial value of “0” for Virtual Number and SIP number if user leaving the field empty.
- Added support open door remotely via GDS Manager utility (after GDS Manager version 1.0.0.78)
- Supported GXP color phone JPEG_Over_HTTP support with encryption and authentication.
- Added SSH support with default TCP port 22, obsolete TELNET.
- Added GS_Wave (Android/iOS) Application support for Open Door.
- Added PING function in SSH CLI interface.
- Enhanced webGUI login process and added random default password.
- Enhance security by disable the DTMF to open door
- Disabled WDR Mode (temporarily, will enable once the pink color bug fixed)
- Added support of sending DTMF tone in SIP calling (RFC2833, SIP INFO)

BUG FIX

- Fixed web port and RTSP port not correct.
- Fixed exported system configuration data cannot be imported successfully.
- Fixed illegal or special characters can be saved into card number.
- Fixed non-digit characters can be saved into open door PIN field.
- Fixed abusively pressing keypad could make the key tone distorted and blue LED lighted abnormally.
- Fixed capture image not working when configured as “Card & Private PIN Mode”.
- Fixed exported configuration file without speaker volume, key tone volume and doorbell volume.
- Fixed Motion Detection selected region failed to be restored when exported.
- Fixed Option 66 feature not working.
- Fixed duplicated RFID card number can be added without prompt.
- Fixed the shutter speed not adjustable issue.
- Fixed failed test cases for ANATEL certification
- Fixed issue in peered IP Calling.
- Fixed P value cannot be written if the shutter speed is 1/5000.
- Fixed GDS3710 reboot cycle if P value is imported to the device incorrectly.
- Fixed firmware upgrade process could cause device to be automatically factory reset.
- Fixed Motion Detection sometimes abnormal issue.
- Fixed switching HTTPS to HTTP the port remains the same issue.
- Fixed cannot call GDS3710 via a number when peered with another device via IP.

FIRMWARE VERSION 1.0.1.19

PRODUCT NAME

GDS3710 (*HW Supported: 1.2A, 1.3A, 1.3B, 1.5A*)

DATE

03/06/2017

SUMMARY OF UPDATE

The main purpose of this release is bug fix and feature enhancement since \$1 Beta

ENHANCEMENT

- Added a button to view the password entered.
- Added "Guest Mode" for access control.
- Corrected some typo and wording reported.
- Added option to enable SIP extension call by dialing keypad directly.
- Removed the startup audio.
- Added OSD information into the alarm message title.
- Added RFIC card and Private PIN double authentication to improve the open door security.
- Added challenge-response algorithm to open door.
- Improved FTP snapshot filename by adding MAC address and event type.
- Update and improved G.722 AEC parameters.
- Reduced alarm email and attachment.
- Added function to allow all passwords been imported.
- Started one firmware file support from this version.
- Limited the remote PIN to open door to be pure digits only with maximum length of 8.
- Limited the maximum length of login password to be 32 characters.

BUG FIX

- Fixed device still has sound when volume set to 0
- Fixed AEC may fail sometimes at some special audio scenarios.
- Fixed HTTP Upgrade request the user-agent does not contain device name, hardware version and software version information for provisioning.
- Fixed press door bell will hand up alarming phone call.
- Fixed web port changing from 443 to 80, HTTPS cannot be accessed.
- Fixed no P value for shutter speed and interval of swiping card.
- Fixed click the UPnP cannot access the web interface.
- Fixed email setting page prompting error after clicking "Save".
- Fixed open door operation will clear all the pending calls, leave ongoing call untouched.
- Fixed configuration data cannot be imported normally.
- Fixed alarm email with abnormal name.
- Fixed no prompt tone when guest not input PIN in the required time window.
- Fixed input the wrong PIN, then correct PIN, the device will not open door.
- Fixed the RTSP value range, should be set to 554-65535.
- Fixed the snapshot filename different in FTP and Email.
- Fixed guest PIN and Private PIN confliction issue.
- Fixed DHCP OPTION66 not working problem.
- Fixed alarm snapshot cannot be uploaded to the central storage server.
- Fixed open door via PIN the equipment logs sometimes not match the record.
- Fixed the web port and RTSP port is not correct
- Fixed Guest PIN open door issue.