

GRP2601(P)/2602(P/G/W)/2603(P)/2604(P)

Firmware Release Notes

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PRODUCT NAME

GRP2601(P), GRP2602(P/G/W), GRP2603(P), GRP2604(P)

DATE

07/19/2022

FIRMWARE FILE INFORMATION

Firmware file name: grp2600fw.bin

MD5: a3b702e0e95766ecdcd121f6be049c22

ENHANCEMENT

- Added Support to adjust handset sidetone volume [HANDSET SIDETONE VOLUME]
- Added Support of VMPK in GRP2602/2603 Bypass dial plan
- Added Support of HAC [HAC]
- Added Support of more options for OpenVPN transport [OPENVPN TRANSPORT]
- Updated Device algorithms to improve security

BUG FIX

- Fixed some Web UI tooltips
- Fixed Device registered account intermittently becomes invalid

KNOWN ISSUES

Due to the updated algorithms that aim to improve device security, some SSH clients are not compatible anymore, e.g.: Putty, Kitty.

NEW FEATURES OVERVIEW

HANDSET SIDETONE VOLUME

Web Configuration

This section can be found under device web UI→ System Settings → Preferences → Audio Control:



Functionality



This feature allows user to Configure Handset sidetone volume. The valid range is 0 to 30.

Pvalues

Pvalue	Description	Value Range	Default
22484	<new pvalue=""> Handset Sidetone Volume</new>	0 - 30	15

HAC

• Web Configuration

This section can be found under device web UI→ System Settings → Preferences → Audio Control:

Enab	le HAC	?	
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Functionality

If enabled, the phone will be compatible with nearby hearing AIDS.

Pvalues

Pvalue	Description	Value Range	Default
22485	<new pvalue=""> Handset Sidetone Volume</new>	Value = 0; No Value = 1; Yes	No

OPENVPN TRANSPORT

Web Configuration

This section can be found under device web UI → Network Settings → OpenVPN® Settings:

OpenVPN® Transport 👩	UDP	/
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Functionality

Configures network protocol used for OpenVPN®.

Pvalue	Description	Value Range	Default
2912	<new pvalue=""> OpenVPN® Transport</new>	Value = 0; UDP Value = 1; TCP Value = 2; UDP IPv4 Only Value = 3; TCP IPv4 Only Value = 4; UDP IPv6 Only Value = 5; TCP IPv6 Only	UDP



PRODUCT NAME

GRP2601(P), GRP2602(P/W), GRP2603(P), GRP2604(P)

DATE

06/21/2022

FIRMWARE FILE INFORMATION

Firmware file name: grp2600fw.bin

MD5: d9f6e0b63f394fee958a5070f1a25b75

ENHANCEMENT

- Added warning message when certificate upgrading fails
- Added Support of Individual Certificate information display on LCD
- Added GEN2 individual certificate upgrade mechanism for existing units
- Added Support of E911 Service [E911 SERVICE]
- Added Support of Zoom E911 X-switch-info SIP Header [ZOOM E911 X-SWITCH-INFO SIP HEADER]
- Added Support to include the P-Asserted-Identity Header in the SIP INVITE
- Added Support of "private" string for VPK Key Mode
- Added Support of SIP Intercom config on the Web UI [PAGING CALL MODE]

BUG FIX

- Fixed Intercom softkey is displayed without input
- Fixed Device LCD does not hide call status correctly
- Fixed Device warning icon displays upon initial provisioning with 3CX
- Fixed Device automatic time zone does not display correctly
- Fixed Device abnormal DTMF issue when fast pressing a string of DTMF using RTPevent

NEW FEATURES OVERVIEW

E911 SERVICE

Web Configuration

This section can be found under device web UI → External Service → E911 Service:



Enable E911 🕥						
HELD Protocol ②	HTTF)			V	
HELD Synchronization Interval 👩	0					
Location Server ⑦						
Location Server Username 👩						
Location Server Password 💿					74	
Secondary Location Server 🕥						
Secondary Location Server Username 👩						
Secondary Location Server Password 👩					>~	
HELD Location Types ①) item Ava	ailable	个	3 items	Selected
				^	geodet	ic
				>	civic	- LIDI
					location	IUKI
				4		
HELD Use LLDP Information ⑦						
HELD NAI 🧑						
		HELD Identii	ty		HELD Ident	ity Value
	1					
	2					
	3					
	4					
	5					
	6					
	7					
	8					
	9					
	10					
E911 Emergency Numbers 🧑	91	1				
Geolocation-Routing Header ⑦						
Priority Header 🙆						



This feature allows user to enable enhanced 911 call and configure HELD transfer protocol.

• Pvalue

• Pvalue	T		
Pvalue	Description	Value Range	Default
8565	<new pvalue=""></new>	Value = 0; Disable	0
	Enable E911	Value = 1; Enable	
8566	<new pvalue=""></new>	Value = 0; HTTP	0
	HELD Protocol	Value = 1; HTTPS	
8567	<new pvalue=""></new>	Value = 0; Disable	0
	HELD Synchronization Interval	Range: 0, 30-1440 (mins)	
8568	<new pvalue=""> Location Server</new>	String	
8569	<new pvalue=""> Location Server Username</new>	String	
8570	<new pvalue=""> Location Server Password</new>	String	
8571	<new pvalue=""> Secondary Location Server</new>	String	
8572	<new pvalue=""> Secondary Location Server Username</new>	String	
8573	<new pvalue=""> Secondary Location Server Password</new>	String	
8574	<new pvalue=""> HELD Location Types</new>	String	Geodetic,civic,lo cationURI
8575	<new pvalue=""></new>	Value = 0; No	0
	HELD Use LLDP Information	Value = 1; Yes	
8576	<new pvalue=""></new>	Value = 0; No	0
	HELD NAI	Value = 1; Yes	
8577	<new pvalue=""> HELD Identity 1</new>	String	



8578	<new pvalue=""> HELD Identity 1 Value</new>	String	
8579	<new pvalue=""> HELD Identity 2</new>	String	
8580	<new pvalue=""> HELD Identity 2 Value</new>	String	
8581	<new pvalue=""> HELD Identity 3</new>	String	
8582	<new pvalue=""> HELD Identity 3 Value</new>	String	
8583	<new pvalue=""> HELD Identity 4</new>	String	
8584	<new pvalue=""> HELD Identity 4 Value</new>	String	
8585	<new pvalue=""> HELD Identity 5</new>	String	
8586	<new pvalue=""> HELD Identity 5 Value</new>	String	
8587	<new pvalue=""> HELD Identity 6</new>	String	
8588	<new pvalue=""> HELD Identity 6 Value</new>	String	
8589	<new pvalue=""> HELD Identity 7</new>	String	
8590	<new pvalue=""> HELD Identity 7 Value</new>	String	
8591	<new pvalue=""> HELD Identity 8</new>	String	
8592	<new pvalue=""> HELD Identity 8 Value</new>	String	



8593	<new pvalue=""> HELD Identity 9</new>	String	
8594	<new pvalue=""> HELD Identity 9 Value</new>	String	
8595	<new pvalue=""> HELD Identity 10</new>	String	
8596	<new pvalue=""> HELD Identity 10 Value</new>	String	
8597	<new pvalue=""> E911 Emergency Numbers</new>	String	911
8598	<new pvalue=""> Geolocation-Routing Header</new>	Value = 0; No Value = 1; Yes	0
8599	<new pvalue=""> Priority Header</new>	Value = 0; No Value = 1; Yes	0

ZOOM E911 X-SWITCH-INFO SIP HEADER

• Web Configuration

This section can be found under device web $UI \rightarrow$ Accounts \rightarrow Account $X \rightarrow$ SIP Settings:

Use Zoom E911 X-switch-info SIP Header ?

Functionality

This feature allows users to configure whether the "Zoom E911 X-switch-info SIP Header" is present in the SIP REGISTER message.

Pvalues

Pvalue	Description	Value Range	Default
60070	<new pvalue=""> Use Zoom E911 X-switch-info SIP Header</new>	Value = 0; No Value = 1; Yes	No

PAGING CALL MODE

• Web Configuration

This section can be found under device web $UI \rightarrow$ Phone Settings \rightarrow Call Settings:

Enable Paging Call Mode 🕥





This feature allows users to configure enable/disable paging call mode of the phone. If set to "Yes", the feature of paging call will be enabled.

Pvalue	Description	Value Range	Default
22278	<new pvalue=""> Enable Paging Call Mode</new>	Value = 0; Yes Value = 1; No	Yes



PRODUCT NAME

GRP2601(P), GRP2602(P/W), GRP2603(P), GRP2604(P)

DATE

05/24/2022

FIRMWARE FILE INFORMATION

Firmware file name: grp2600fw.bin

MD5: 35523d99c00de9bac4376455fafae5dd

ENHANCEMENT

- Improved Device web UI display strings
- Added Support to configure CA Signature Algorithm [CA SIGNAURE ALGORITHM]
- Added Display of "Device Individual Certificate" in web UI system info

BUG FIX

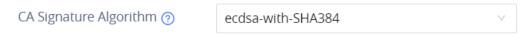
- Fixed Device duplicate external service call center save navigation bar
- · Fixed Cancel softkey doesn't work correctly in attended transfer mode

NEW FEATURES OVERVIEW

CA SIGNAURE ALGORITHM

• Web Configuration

This option can be found under device web UI→ System Settings→ Security Settings→ Client Certificate:



Functionality

This feature allows users to configure CA signature algorithm. Please note this configuration must be consistent with the root certificate deployed on your server. Otherwise, the TLS communication may be failed.

Pvalue	Description	Value Range	Default
8603	<new pvalue=""> CA Signature Algorithm</new>	Value = 0; md5WithRSAEncryption Value = 1; ecdsa-with-SHA384	ecdsa-with-SHA384



PRODUCT NAME

GRP2601(P), GRP2602(P/W), GRP2603(P), GRP2604(P)

DATE

04/25/2022

FIRMWARE FILE INFORMATION

Firmware file name: grp2600fw.bin

MD5: 91ceadc3dc6cd52954795fe07c9919eb

ENHANCEMENT

- Added Support to display the contacts when pressing the idle screen softkey "LDAP Search" before
 the search
- Added Support of Input Method for Contacts and LDAP [INPUT METHOD]
- Added Support of Remote Phonebook as a call screen softkey
- Added Support of GDS OpenDoor mode for MPK
- Added Support to set distinctive ringtone based on alert-info string syntax
- Improved Broadsoft call park indication by adding both display and sound notification
- Added Support to register to multiple servers

BUG FIX

- Fixed Device doesn't display number of instant messages
- Fixed Device codec OPUS issue
- Fixed Device doesn't identify the parked user on a monitored user
- Fixed Device LDAP display name issue if setting LDAP Mail Attributes only
- Fixed Device plays busy tone after ending a call via click-to-dial
- Fixed Device LCD does not display correct firmware version after manually uploading the firmware to upgrade
- Fixed Device still uses SRTP when receiving both RTP and SRTP in re-invite, but also with SRTP mode set to disabled
- Updated Device tooltip for Hidden Number Features
- Fixed After device factory reset, 3CX Management Console doesn't get correct IP address
- · Fixed Device hold softkey issue when it fails to add members into a conference
- Fixed Device 802.1x client certificate doesn't be updated in real time
- Fixed 3CX uaCSTA issues after Device switches to TCP



NEW FEATURES OVERVIEW

INPUT METHOD

• Web Configuration

This option can be found under device web UI→ System Settings→ Input Method:

Input Method for Contacts 🔈	123	~
Input Method for LDAP 👩	123	\vee

Functionality

This feature allows users to set the input method for contacts and LDAP.

Pvalue	Description	Value Range	Default
22465	<new pvalue=""> Input Method for Contacts</new>	Value = 0; 123 Value = 1; abc Value = 2; ABC Value = 3; Ab2 Value = 4; Q9	123
22466	<new pvalue=""> Input Method for LDAP</new>	Value = 0; 123 Value = 1; abc Value = 2; ABC Value = 3; Ab2 Value = 4; Q9	123



PRODUCT NAME

GRP2601(P), GRP2602(P/W), GRP2603(P), GRP2604(P)

DATE

03/23/2022

FIRMWARE FILE INFORMATION

Firmware file name: grp2600fw.bin

MD5: e72f3b1532f9f19b84fb14e5a7c3e67c

ENHANCEMENT

- Added Support the LDAP filter used for email lookups [LDAP MAIL FILTER]
- Added Support of an alert tone when device is initiating a multicast paging
- Added Support to have both header and name/number displayed on LCD screen

BUG FIX

- Fixed Device delay stablishing the call when Primary SIP Server is down
- Fixed Device doesn't trigger registration request once NET is up
- Fixed Device doesn't play ringback tone to remote party when establishing local 3-way conference call before answering
- Fixed Device randomly crash issue when dealing with SIP 183 scenarios
- Fixed Device prompt displays network error and does not register account o provision with 3CX
- Fixed Device randomly displays "Internal Error" and generates core dump
- · Fixed Device cannot go back to idle screen after staying in diagnosis mode for more than one minute
- Fixed Device responses 200 with wrong port if UCM send notify twice
- Fixed When direct IP dialing is enabled, pressing # cannot redial in the keypad lock interface
- Fixed Device sends reply to wrong SIP port for SIP Notify from UCM

NEW FEATURES OVERVIEW

LDAP MAIL FILTER

Web Configuration

This option can be found under device web UI→Application→LDAP:



LDAP Mail Filter 🥎	
LDAP Mail Attributes 🥎	

LDAP Mail Filter configures the filter used for email lookups. Examples:(|(mail=%)(mailBox=%)) returns all records which has the "mail" or "mailBox" field containing the entered filter value;(!(mail=%)) returns all the records which do not have the "mail" field containing the entered filter value;(&(mail=%)) returns all the records with the "mail" field containing the entered filter value and "cn" field set.

LDAP Mail Attributes specifies the "mail" attributes of each record which are returned in the LDAP search result. This field allows users to configure multiple space separated email attributes.

Pvalue	Description	Value Range	Default
8039	<new pvalue=""> LDAP Mail Filter</new>	String	NULL
8038	<new pvalue=""> LDAP Mail Attributes</new>	String	NULL



PRODUCT NAME

GRP2601(P), GRP2602(P/W), GRP2603(P), GRP2604(P)

DATE

02/13/2022

FIRMWARE FILE INFORMATION

Firmware file name: grp2600fw.bin

MD5: 5caf53788581b4b19ff421fafc4ec513

ENHANCEMENT

- Added Support to adjust speaker ring volume [SPEAKER RING VOLUME]
- · Added Support of an alert tone when a multicast paging is received

BUG FIX

• Fixed Device prompt is incorrect when the number of added contacts is full

NEW FEATURES OVERVIEW

SPEAKER RING VOLUME

Web Configuration

This option can be found under device web UI→ System Settings→ Preferences→Audio Control.



Functionality

Configures speaker ring volume. The valid range is 0 to 8.

Pvalue	Description	Value Range	Default
8352	<new pvalue=""> Speaker Ring Volume</new>	0 - 8	4



PRODUCT NAME

GRP2601(P), GRP2602(P/W), GRP2603(P), GRP2604(P)

DATE

01/24/2022

FIRMWARE FILE INFORMATION

Firmware file name: grp2600fw.bin

MD5: e3e11ed39dce329cb997153de27f8927

ENHANCEMENT

- Added Input language support for Arabic, Catalan, Nederland's, Svenska, Slovakian
- Added Support of DNS & NAT Status display from Device's web UI
- Added Support to access the Wi-Fi network settings on the GRP2602W LCD when the device is in Constraint Mode [WI-FI SETTINGS SECURITY LEVEL]
- · Added Ethernet, Wi-Fi and VPN pages in LCD menu network status
- Added Support to customize Device's VPK, MPK and hotkey function from LCD menu
- Added Support to configure UCM user SIP password [UCM USER PASSWORD]
- Improved Device DNS SRV Failover Design
- Added Support for Greek letters input with keypad
- Added Support to use Shared line feature only with primary SIP server, and to use Default mode with secondary SIP server when primary server is down
- Added Support to disable mute key in call feature [ENABLE MUTE KEY IN CALL]
- Added Support of SRTP key length "AEAD AES 256 GCM" crypto
- Added Support of special feature option "Zoom"
- Added Support of TCP Keep-alive for the TCP connection between the terminal and the SIP server [ENABLE TCP KEEP-ALIVE]
- Improved VPK/MPK BLF status
- Added Support "Yerevan" to GMT +04:00 Time zone
- Added Support to send extended DTMF [A,B,C,D] for transfer key
- Updated some of the VPK icons
- Added Support of more detailed network port information
- Improved Device prompt message when the input character of dialing rule exceeds the length limit
- Improved Presence Watcher icon status to distinguish different phone status
- Added Support of RTCP keep-alive method [RTCP KEEP-ALIVE METHOD]
- Added Support of RTP keep-alive method [RTP KEEP-ALIVE METHOD]



 Added Ability to customize keypad to lock when phone is idle or in call [CUSTOMIZED KEYPAD LOCK]

BUG FIX

- Fixed Device web configuration failed to save after enabling Test Password Strength option
- Fixed The incomplete display of "download XML file..." in the language Download Interface in Japanese
- Fixed Device LCD menu Setting page display issue in Traditional Chinese
- Fixed Device Web UI VPK/MPK display abnormal in Arabic
- Fixed Device CTI cannot get connected after swapping accounts
- Fixed Device LCD menu only displays one IPv6 address when it gets two IPv6 addresses
- Fixed Device cannot download language after the language path is configured
- Fixed Device OpenVPN certificate uploading issue
- Fixed Device Register Before DNS SRV Failover not working on receiving 503
- Fixed Device LCD LDAP search box display issue after searching a long value
- Fixed Device syslog SIP logs are truncated
- Fixed Device DHCP Option 150 cannot handle multiple lps
- Fixed Device enables Shared line feature when received "line-size" allow-events from server even if the feature is disabled on the phone
- Fixed Device LCD language cannot be changed after continuous language switching from LCD menu
- Fixed Device Call Park / Monitored Call Park VPK does not display remote status
- Fixed Device BLF VPK display error when Hide BLF Remote Status is enabled
- Fixed Device cannot make a call when line-seize failed in SCA mode
- Fixed Device works abnormal after inputting Greek character Ω several times
- Fixed Click to dial contact ignores some special character
- Fixed Device call forward to default value on UCM platform is not synchronized
- Fixed Device outbound notification XMPP didn't work
- Fixed Device does not reconnect TCP when device keep-alive fails
- Fixed Device DHCP DNS resolution logic does not work correctly when Option 15 is enabled
- Fixed Device doesn't connect the 802.1X SSID issue
- Fixed Device GMT-03:00 (Brazil, Sao Paulo) time zone issue

NEW FEATURES OVERVIEW

WI-FI SETTINGS SECURITY LEVEL

Web Configuration

This option can be found under device web UI → System Settings → Security Settings.

Wi-Fi Settings Security Level ? Default



Configure the password inquiry for Wi-Fi settings. If set to "Default", Password is needed when configuration via keypad menu is not Unrestricted. If set to "Always Require Password", Password is needed no matter what configuration via keypad menu mode is. If set to "No password Required", No password is needed no matter what configuration via keypad menu mode is.

Pvalues

Pvalue	Description	Value Range	Default
22460	<new pvalue=""> Wi-Fi Settings Security Level</new>	Value = 0; Default Value = 1; Always Require Password Value = 2; No Password Required	Default

UCM USER PASSWORD

Web Configuration

This option can be found under device web UI → Accounts → Account X → General Settings.

UCM User Password 👩	٠,٠	K
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Functionality

Configure UCM user login password to connect UCM user settings

Pvalues

Pvalue	Description	Value Range	Default
60061,60161,60261,60361,60461,60561	<new pvalue=""> UCM User Password</new>	String	NULL

ENABLE MUTE KEY IN CALL

• Web Configuration

This option can be found under device web UI→ Phone Settings→Call Settings.



Functionality

When set to "No", the mute key will not work while on call.

Pvalue	Description	Value Range	Default
22441	<new pvalue=""> Enable Mute Key In Call</new>	Value = 0; Yes Value = 1; No	Yes



ENABLE TCP KEEP-ALIVE

• Web Configuration

This option can be found under device web UI \rightarrow Accounts \rightarrow Account X \rightarrow SIP Settings.

Functionality

Configures whether to enable TCP Keep-alive for the TCP connection between the terminal and the SIP server.

Pvalues

Pvalue	Description	Value Range	Default
60065,60165,60265,	<new pvalue=""></new>	Value = 0; No	Yes
60365,60465,60565	Enable TCP Keep-alive	Value = 1; Yes	

RTCP KEEP-ALIVE METHOD

Web Configuration

This option can be found under device web UI \rightarrow Account x \rightarrow Codec Settings.



Functionality

Configures the RTCP channel keep-alive packet type. If set to "Receiver Report", the RTCP channel will sends "receiver report+source description+RTCP extension" as keep-alive data. If set to "Sender report", the RTCP channel will sends "Sender report+source description+ RTCP extension" as keep-alive data.

Pvalues

Pvalue	Description	Value Range	Default
60066,60166,60266,	<new pvalue=""></new>	Value = 1; Receiver Report	Receiver Report
60366,60466,60566	RTCP Keep-Alive method	Value = 2; Sender Report	

RTP KEEP-ALIVE METHOD

Web Configuration

This option can be found under device web $UI \rightarrow Account x \rightarrow Codec Settings$.



Functionality

Configures the RTP channel keep-alive packet type. If set to "No", no data will be sent. If set to "RTP version 1", the wrong version infor "1" will be carried when sending RTP data packets.

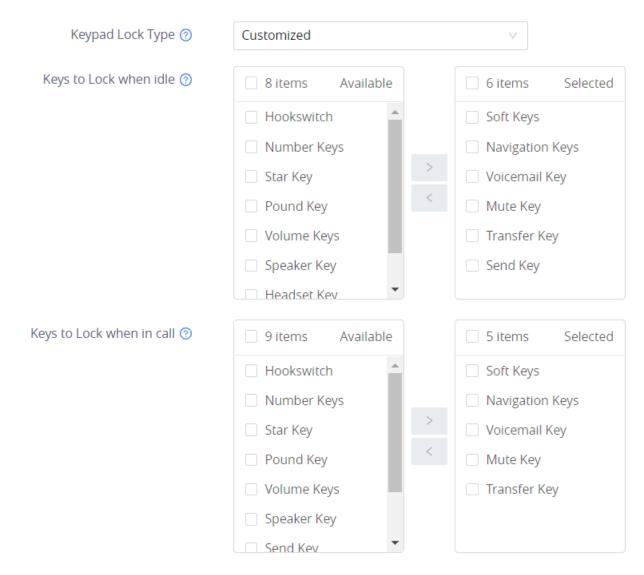


Pvalue	Description	Value Range	Default
60067,60167,60267, 60367,60467,60567	<new pvalue=""> RTP Keep-Alive method</new>	Value = 1; RTP Version 1 Value = 0; No	RTP Version 1

CUSTOMIZED KEYPAD LOCK

Web Configuration

This option can be found under device web UI→System Settings→Security Settings→Keypad Lock.



Functionality

When "Keypad Lock Type" is set to "Customized", the keys will be locked based on the user configuration.

Dvalue	Description	Value Range	Default
Pvalue	Description	Value Range	Delault



22462	<new pvalue=""> Keys to Lock when idle</new>	SoftKeys,NavigationKeys,Voi cemailKey,MuteKey,Transfer Key,SendKey,Hookswitch,Nu mberKeys,StarKey,PoundKey ,VolumeKeys,SpeakerKey,He adsetKey,LineKeys	SoftKeys,Naviga tionKeys,Voicem ailKey,MuteKey, TransferKey,Sen dKey
22463	<new pvalue=""> Keys to Lock when in call</new>	SoftKeys,NavigationKeys,Voi cemailKey,MuteKey,Transfer Key,Hookswitch,NumberKey s,StarKey,PoundKey,Volume Keys,SpeakerKey,SendKey, HeadsetKey,LineKeys	SoftKeys,Naviga tionKeys,Voicem ailKey,MuteKey, TransferKey



PRODUCT NAME

GRP2601(P), GRP2602(P/W), GRP2603(P), GRP2604(P)

DATE

12/7/2021

FIRMWARE FILE INFORMATION

Firmware file name: grp2600fw.bin

MD5: 955a11bdb61fa496b52ea1b482d14551

ENHANCEMENT

- Added Support of MPK configuration preview
- Added Ability to configure programmable keys via LCD [ALLOW PROGRAMMABLE KEY CONFIGURATION VIA LCD]
- Updated Web UI and LCD display in Chinese language
- Added Support of multiple screens for custom idle screen XML fille
- · Updated XML idle screen sample file
- Updated Web UI display in Arabic
- Added Remote Phonebook support in softkey configuration
- Updated Device LCD warning message behavior for Account not registering
- Updated Device behavior that when only 1 account is configured, on-hook VM button does not ask to select account
- Added Alias support for certain Pvalues
- Added Support for WPA3 Wi-Fi security
- Added Support of Rport (RFC 3581) [SUPPORT RPORT (RFC3581)]
- Added Ability to enable DND from web UI [ENABLE DND FROM WEB UI]
- Added Support of Genband server compatibility for BLF
- Added Support of Selection "All For Selection" for Option "Transfer Mode via Programmable Keys"
- Added Ability to remove password requirement during factory reset [FACTORY RESET SECURI LEVEL]
- Added key combination (Softkey1+Down) and call feature code (**02030203**) to do factory reset
- Added "X-Xss-Protection" header in HTTP response
- Added "X-Content-Type-Options" header in HTTP response
- Added HSTS(Strict-Transport-Security) header in HTTP response
- Added CSP(Content-Security-Policy) header and X-Frame-Options header in HTTP response



BUG FIX

- Fixed Device crashes after logging into public mode and filling in the secondary SIP server
- Fixed Device LCD time does not take effect after modifying date/time display format on the web UI
- Fixed Device does not call out if pressing send key in dialing page while keypad is locked
- Fixed Device phonebook downloading issue
- Fixed Device failed to redial after dialing IPv6 IP call
- Fixed Device phonebook blacklist is not synchronized in public mode
- · Fixed Device transferring via BLF MPK failed
- Fixed Device Web UI display issue when switching between Arabic and Hebrew
- Fixed Device erased custom screen saver automatically after disabling Idle Screen XML Download
- Fixed Device cannot enter voicemail when there's no voice message
- Fixed Device LCD does not prompt warning when screensaver downloading failed
- Fixed Device lost conference softkey in dial page when enabling hold call before adding conference
- Fixed the default value of Minimum TLS Version issue
- Fixed the time of custom Idle Screen XML is not updated when there is a prompt on LCD
- Fixed Device LCD prompt message overlapping display issue
- Fixed Call History for Remote Phonebook does not show name but only number
- Fixed Device sent SRV request constantly even when the server responded successfully
- Fixed Device Broadsoft XSI voicemail menu is not showing correctly when use login credential
- Fixed Device LCD still displayed contact entries after clearing remote phonebook URL
- Fixed GRP2602W Wi-Fi signal strength is none after connecting hidden ssid
- Fixed the title bar of some Broadsoft pages does not display completely
- Fixed Device Network-based conference works abnormally
- Fixed Device LCD display of the Executive Assistant is incomplete
- Fixed Device does not display Remote-Party-ID after dialing pickup call feature code *8
- Fixed Device does not download remote XML phonebook upon boot
- Fixed Device crashes after being transferred in certain situation
- Fixed Device crashes after conference being built
- Fixed Device Callee ID display does not get updated after performing call pickup
- Fixed Device VPK icon display wrong when changing from Shared to Default mode
- Fixed Device crashes after performing multicast
- Fixed Device multicast sender auto-answers multicast paging call when it has lower priority
- Fixed Device prompt display when saving call filtering or divert option from LCD menu
- Fixed Device LCD scroll bar of Allow Programmable Key Configuration via LCD display is not friendly
- Fixed Device prompt display error when provision to upgrade to the same version
- Fixed Device Callee ID display not updated after performing call pickup
- Fixed Device doesn't explicitly indicate that the admin password should be entered to factory reset
- Fixed Device LCD brightness displayed wrong in active LCD timeout page
- Fixed Device always displays password input box even when device is connected to Wi-Fi
- Fixed Device lock icon is not displayed in the RTP conference room



NEW FEATURES OVERVIEW

ALLOW PROGRAMMABLE KEY CONFIGURATION VIA LCD

Web Configuration

This option can be found under device web UI→ Programmable Keys→ Advanced Settings.

Allow Programmable Key Configuration via LCD ?

Functionality

Configure to enable Programmable Key configuration via LCD by pressing and holding MPKs/VPKs..

Pvalues

Pvalue	Description	Value Range	Default
8444	<new pvalue=""> Allow Programmable Key Configuration via LCD</new>	Value = 0; No Value = 1; Yes	Yes

SUPPORT RPORT (RFC3581)

• Web Configuration

This option can be found under device web UI→Accounts→Account X→General Settings.

Support Rport (RFC 3581) ⑦

✓

Functionality

Configures to use symmetric response routing. If it is used, the "rport" field will be added to the Via header field in the SIP Request, and the information will be extracted from the SIP 2000K Response for SIP Register to rewrite the SIP Contact information and apply it in subsequent SIP Requests.

Pvalues

Pvalue	Description	Value Range	Default
131	<new pvalue=""> Support Rport (RFC 3581)</new>	Value = 0; No Value = 1; Yes	Yes

ENABLE DND FROM WEB UI

Web Configuration

This option can be found under device web UI→Phone Settings→Call Settings.









This button allows user to enable DND from the web interface.

FACTORY RESET SECURI LEVEL

• Web Configuration

This option can be found under device web UI→System Settings→Security Settings→Web/SSH/Access.

Factory Reset Security Level 👩	Default	~
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Functionality

Configure the password inquiry for factory reset. If set to "Default", Password is needed when configuration via keypad menu is not Unrestricted. If set to "Always Require Password", Password is needed no matter what configuration via keypad menu mode is. If set to "No Password Required", No password is needed no matter what configuration via keypad menu mode is.

Pvalue	Description	1		Value Range	Default
22373	<new factory="" level<="" pvalue="" td=""><td>ue> Reset</td><td>Security</td><td>Value = 0; Default Value = 1; Always Require Password Value = 2; No Password Required</td><td>Default</td></new>	ue> Reset	Security	Value = 0; Default Value = 1; Always Require Password Value = 2; No Password Required	Default



PRODUCT NAME

GRP2601(P), GRP2602(P/W), GRP2603(P), GRP2604(P)

DATE

9/22/2021

FIRMWARE FILE INFORMATION

Firmware file name: grp2600fw.bin

MD5: 39c7ae719ede64f0ec02072801a391ea

ENHANCEMENT

- Added Multi-language support for language downloading UI
- Updated LCD and Web English strings
- Updated Time Zone list
- Added Support of different accounts registering separately under IPv4/IPv6 network environment
- Improved Device performance when encountering unstable network environment
- Added UCM Call Features and UCM Call Center Softkeys
- Added Support of displaying Call Feature Status from Web UI
- Updated tooltips for some options
- Updated Korean strings in Reboot prompt
- Added Support of XML Application [XML APPLICATION]
- Added an XML file example for customer
- Added Support of Last Call Forward Always feature [LAST CALL FORWARD ALWAYS]
- Added Support of Show SIP Error Response feature [SHOW SIP ERROR RESPONSE]
- Added Support of Enable Hook Switch feature [ENABLE HOOK SWITCH]
- Added Support of Contact Source Priority feature [CONTACT SOURCE PRIORIY]
- Added Support of Direct IP Call [ENABLE DIRECT IP CALL]
- Added Support of Use Quick IP Call Mode [USE QUICK IP CALL MODE]
- Added Support of Predictive Dialing Feature [PREDICTIVE DIALING FEATURE]
- Added Support of Predictive Dialing Source [PREDICTIVE DIALING SOURCE]
- Added Support of Onhook Dial Barging feature [ONHOOK DIAL BARGING]
- Added Support of Auto Redial feature [AUTO REDIAL]
- Added Support of Call Completion Service [CALL COMPLETION SERVICE]
- Added Support of Incoming Call Popup feature [INCOMING CALL POPUP]
- Added Support of Missed Call Notification feature [MISSED CALL NOTIFICATION]
- Added Support of Call Waiting Tone [CALL WAITING TONE]



- Added Support of In-call DTMF Display [IN-CALL DTMF DISPLAY]
- Added Support of Show on Hold Duration feature [SHOW ON HOLD DURATION]
- Added Support of Auto Unmute feature [AUTO UNMUTE]
- Added Support of Busy Tone on Remote Disconnect feature [BUSY TONE ON REMOTE DISCONNECT]
- Added Support of enable or disable transfer function [ENABLE TRANSFER]
- Added Support of Attended Transfer Mode [ATTENDED TRANSFER MODE]
- Added Support of Override DND feature [OVERRIDE DND]
- Added Support of enable or disable conference function [ENABLE CONFERENCE]
- Added Support of Hold Call Before Adding Conferee feature [HOLD CALL BEFORE ADDING CONFEREE]
- Added Support of Hidden Number Plan [HIDDEN NUMBER PLAN]
- Added Support of Warning tone [WARNING TONE]
- Added Support of Group listening with handset/speaker [GROUP LISTEN]
- Added Support of multiple retries for the device to send requests to server [MAX NUMBER OF SIP REQUEST RETRIES]
- Added Support of Failback Expiration time [FAILBACK EXPIRATION]

BUG FIX

- Fixed Broadsoft XSI login issue via HTTP or HTTPS
- Fixed Web page issue after factory reset
- Fixed GUI crashed after editing local group
- Fixed GUI crashed after disabling Wi-Fi in scanning status
- Fixed Device has no audio when using with headset Plantronics SP11
- Fixed Device does not use OpenVPN IP after changing NAT mode to VPN
- Fixed Device handles MWI Notify from both primary and secondary server
- Fixed Device cannot detect NAT type correctly without rebooting
- Fixed DND feature does not work correctly after failover
- Fixed 3CX CSTA receives multiple call abnormally
- Fixed Device cannot use Sennheiser EHS to end a call
- Fixed Headset cannot turn on after switching between speaker and headset mode
- Fixed Dialing screen sometimes doesn't close after pressing headset key on headset
- Fixed Settings Page is displayed in English when System Language is Traditional Chinese
- Fixed Device BLF call-pickup does not work correctly

NEW FEATURES OVERVIEW

XML APPLICATION

Web Configuration

The settings for XML Application can be found under device web UI→Application→XML Application.



Idle Screen XML Download 👩	Disabled
Download Screen XML at Boot-up 👩	
Use Custom Filename 🗿	
Idle Screen XML Server Path	
XML File Example ⑦	Download

Configures to set up XML applications.

Pvalues

Pvalue	Description	Value Range	Default
340	<new pvalue=""> Idle Screen XML Download</new>	Value = 0; Disable Value = 1; Enabled, use HTTP Value = 2; Enabled, use TFTP Value = 3; Enabled, use HTTPS	Disable
1349	<new pvalue=""> Download Screen XML at Boot-up</new>	Value = 0; Disable Value = 1; Enable	Disable
1343	<new pvalue=""> Use Custom Filename</new>	Value = 0; Disable Value = 1; Enable	Disable
341	<new pvalue=""> Idle Screen XML Server Path</new>	String: Max length is 256.	NULL

LAST CALL FORWARD ALWAYS

• Web Configuration

This option can be found under device web UI→Phone Settings→Call Settings.

Last Call Forward Always 👩

Functionality

If enabled, the number inputted into the ForwardAll feature will be stored the next time you use the ForwardAll softkey.

Note: ForwardAll softkey currently only uesed for account 1.

Pvalue	Description	Value Range	Default



32063	<new pvalue=""> Last Call Forward Always</new>	Value = 0; Disable Value = 1; Enable	Disable	l
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SHOW SIP ERROR RESPONSE

• Web Configuration

This option can be found under device web UI→Phone Settings→Call Settings.

Show SIP Error Response ?



Functionality

Configures to enable SIP error response information displayed on LCD screen.

Pvalues

Pvalue	Description	Value Range	Default
8376	<new pvalue=""> Show SIP Error Response</new>	Value = 0; Disable Value = 1; Enable	Enable

ENABLE HOOK SWITCH

Web Configuration

This option can be found under device web UI→Phone Settings→Call Settings.



Functionality

When set to "No", disable hook switch completely; When set to "Yes, except answering call", hook switch cannot be used for answering call.

Pvalues

Pvalue	Description	Value Range	Default
6763	<new pvalue=""> Enable Hook Switch</new>	Value = 0; Yes Value = 1; No Value = 1; Yes, except answering call	Yes

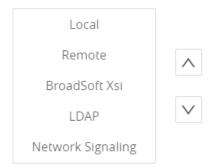
CONTACT SOURCE PRIORIY

• Web Configuration

This option can be found under device web UI→Phone Settings→Call Settings.







Configure the priority of the ID source displayed on the phone when incoming/outgoing calls. Select one ID source and click the Up/Down arrow on the right to adjust the order.

Note: If the "Caller ID Display" under the account is configured as "Disabled", the caller number cannot be obtained, the phone will only display "Unavaliable".

Pvalues

Pvalue	Description	Value Range	Default
22439	<new pvalue=""> Contact Source Priority</new>	Local, Remote, BSXSI, LDAPPhonebook, NETWorkSignaling	Local,Remote,BSXSI,LDAP Phonebook,NETWorkSigna ling

ENABLE DIRECT IP CALL

Web Configuration

This option can be found under device web UI→Phone Settings→Call Settings.



Functionality

Configure to enable direct IP call feature.

Pvalues

Pvalue	Description	Value Range	Default
1310	<new pvalue=""> Enable Direct IP Call</new>	Value = 0; Yes Value = 1; No	Yes

USE QUICK IP CALL MODE

Web Configuration

This option can be found under device web UI→Phone Settings→Call Settings.



Use Quick IP Call Mode ?

Functionality

When set to "Yes", users can dial an IP address under the same LAN/VPN segment by entering the last octet of the IP address.

Pvalues

Pvalue	Description	Value Range	Default
184	<new pvalue=""> Use Quick IP Call Mode</new>	Value = 0; No Value = 1; Yes	No

PREDICTIVE DIALING FEATURE

Web Configuration

This option can be found under device web UI→Phone Settings→Call Settings.



Functionality

Configures the predictive dialing feature on the call screen.

• Pvalues

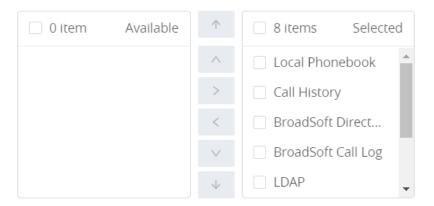
Pvalue	Description	Value Range	Default
22126	<new pvalue=""> Predictive Dialing Feature</new>	Value = 0; No Value = 1; Yes	Yes

PREDICTIVE DIALING SOURCE

Web Configuration

This option can be found under device web UI→Phone Settings→Call Settings.

Predictive Dialing Source
?





Predictive dialing feature will sequentially search the number based on the selected sources.

Pvalues

Pvalue	Description	Value Range	Default
8442	<new pvalue=""> Predictive Dialing Source</new>	LocalPhonebook,CallHistor y,BSPhonebook,BSCallHist ory,LDAPPhonebook,Perso nalPhonebook,RemotePho nebook,FeatureCode	LocalPhonebook,CallHistor y,BSPhonebook,BSCallHist ory,LDAPPhonebook,Perso nalPhonebook,RemotePho nebook,FeatureCode

ONHOOK DIAL BARGING

• Web Configuration

This option can be found under device web UI→Phone Settings→Call Settings.

	Onhook Dial	Barging ?) 🗸
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Functionality

When the option is set to "Disabled", onhook dialing won't be interrupted by an incoming call.

Pvalues

Pvalue	Description	Value Range	Default
8397	<new pvalue=""> Onhook Dial Barging</new>	Value = 0; No Value = 1; Yes	Yes

AUTO REDIAL

• Web Configuration

This option can be found under device web UI→Phone Settings→Call Settings.

Enable Auto Redial 🥎	
Auto Redial Times 👩	10
Auto Redial Interval 👩	10

Functionality

Configures to redial automatically at a later time when the dialed number is currently busy.

Pvalue	Description	Value Range	Default
8353	<new pvalue=""> Enable Auto Redial</new>	Value = 0; No Value = 1; Yes	No



8354	<new pvalue=""> Auto Redial Times</new>	Number: 1 - 200	10
8355	<new pvalue=""> Auto Redial Interval</new>	Number: 1 - 360	10

CALL COMPLETION SERVICE

Web Configuration

This option can be found under device web UI→Phone Settings→Call Settings.

Enable Call Completion Service

Functionality

If enabled, phone will automatically redial the previous failed call when the remote party becomes available.

Pvalues

Pvalue	Description	Value Range	Default
8391	<new pvalue=""> Enable Call Completion Service</new>	Value = 0; No Value = 1; Yes	No

INCOMING CALL POPUP

Web Configuration

This option can be found under device web UI→Phone Settings→Call Settings.

Enable Incoming Call Popup ②

Functionality

If enabled, phone will pop up an incoming call window to notify users when there is an incoming call.

Pvalues

Pvalue	Description	Value Range	Default
8401	<new pvalue=""> Enable Incoming Call Popup</new>	Value = 0; No Value = 1; Yes	Yes

MISSED CALL NOTIFICATION

• Web Configuration

This option can be found under device web UI→Phone Settings→Call Settings.

Enable Missed Call Notification 💿 🔻

Functionality

If enabled, phone will pop up a window to remind users of a missed call.



Pvalue	Description	Value Range	Default
8393	<new pvalue=""> Enable Missed Call Notification</new>	Value = 0; No Value = 1; Yes	Yes

CALL WAITING TONE

• Web Configuration

This option can be found under device web UI→Phone Settings→Call Settings.

Enable Call Waiting Tone ?

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Functionality

If enabled, phone will play call waiting alert tone when there is an incoming call while a call is in progress.

Pvalues

Pvalue	Description	Value Range	Default
186	<new pvalue=""> Enable Call Waiting Tone</new>	Value = 0; Yes Value = 1; No	Yes

IN-CALL DTMF DISPLAY

• Web Configuration

This option can be found under device web UI→Phone Settings→Call Settings.

Enable In-call DTMF Display ②



Functionality

When set to "No", the DTMF digits entered during a call will not be displayed on LCD.

Pvalues

Pvalue	Description	Value Range	Default
338	<new pvalue=""> Enable In-call DTMF Display</new>	Value = 0; Yes Value = 1; No	Yes

SHOW ON HOLD DURATION

• Web Configuration

This option can be found under device web UI→Phone Settings→Call Settings.

Show on Hold Duration ?



Functionality

If enabled, phone will show the duration of holding a call on the LCD.



Pvalues

Pvalue	Description	Value Range	Default
8503	<new pvalue=""> Show on Hold Duration</new>	Value = 0; No Value = 1; Yes	Yes

AUTO UNMUTE

Web Configuration

This option can be found under device web UI→Phone Settings→Call Settings.

Functionality

If enabled, phone will be automatically unmuted when user resumes a call or establishes a new call.

Pvalues

Pvalue	Description	Value Range	Default
8488	<new pvalue=""> Enable Auto Unmute</new>	Value = 0; No Value = 1; Yes	Yes

BUSY TONE ON REMOTE DISCONNECT

Web Configuration

This option can be found under device web UI→Phone Settings→Call Settings.

Enable Busy Tone on Remote Disconnect ?	
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Functionality

If enabled, phone will play busy tone when call is disconnected remotely.

Pvalues

Pvalue	Description	Value Range	Default
6762	<new pvalue=""> Enable Busy Tone on Remote Disconnect</new>	Value = 0; No Value = 1; Yes	Yes

ENABLE TRANSFER

Web Configuration

This option can be found under device web UI→Phone Settings→Call Settings.

Enable Transfer (?
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Functionality

This option is to configure to enable call transfer feature.



Pvalue	Description	Value Range	Default
1341	<new pvalue=""> Enable Transfer</new>	Value = 0; No Value = 1; Yes	Yes

ATTENDED TRANSFER MODE

Web Configuration

This option can be found under device web UI→Phone Settings→Call Settings.



Functionality

If set to "Static", attended transfer can only be performed with established calls. If set to "Dynamic", attended transfers can be performed with established calls or be initiated during the transfer process. This option does not affect the user's ability to perform blind transfers.

Pvalues

Pvalue	Description	Value Range	Default
1376	<new pvalue=""> Enable Transfer</new>	Value = 0; Static Value = 1; Dynamic	Dynamic

OVERRIDE DND

Web Configuration

The options can be found under device web UI→Phone Settings→Call Settings.



Functionality

Configures to override the local DND function.

If set to "Off", the local DND function is normal; if set to "Allow All", the local DND function is invalid; if set to "Allow Only Contacts", when the local DND function is enabled, only local contacts and the configured override numbers can call in; If set to "Allow Override Numbers", when the local DND is turned on, only the configured coverage numbers can call in. The default setting is "Off".

Pvalue	Description	Value Range	Default
8372	<new pvalue=""> Override DND</new>	Value = 0; Off Value = 1; Allow All	OFF
		Value = 2; Allow Only Contacts Value = 4; Allow Override Numbers	



22450	<new pvalue=""> Override DND Numbers</new>	Number	NULL

ENABLE CONFERENCE

• Web Configuration

This option can be found under device web UI→Phone Settings→Call Settings.

Enable Conference	?
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Functionality

This option is to configure to enable call transfer feature.

Pvalues

Pvalue	Description	Value Range	Default
1311	<new pvalue=""> Enable Conference</new>	Value = 0; Yes Value = 1; No	Yes

HOLD CALL BEFORE ADDING CONFEREE

Web Configuration

This option can be found under device web UI→Phone Settings→Call Settings.

Hold Call before Adding Conferee ?	
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Functionality

This option is to configures whether to put the current call on hold while adding new members to a conference. If set to "Yes", the current call will be put on hold when the host presses conference or add key to invite new members. When the invited member answers the call and agrees to attend the conference, the host needs to manually resume the conference with the new member added. If set to "No", the current call will not be put on hold and the invited member will join the meeting automatically after answering the call.

• Pvalues

Pvalue	Description	Value Range	Default
22346	<new pvalue=""> Hold Call before Adding Conferee</new>	Value = 0; No Value = 1; Yes	No

AUTHENTICATED NTP

Web Configuration

This option can be found under device web UI→System Settings→Time and Language.

Enable Authenticated NTP	?	
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Functionality



Configures whether to enable NTP authentication. If enabled, a cryptographic signature appended to each network packet. If the key is incorrectly configured, the phone will refuse to use the time provided by the NTP server.

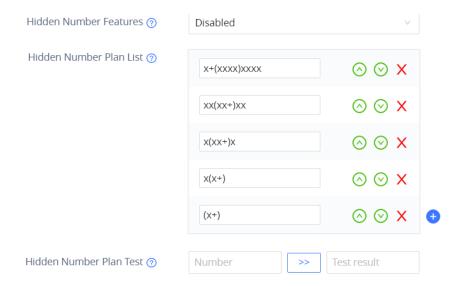
Pvalues

Pvalue	Description	Value Range	Default
22309	<new pvalue=""> Enable Authenticated NTP</new>	Value = 0; No Value = 1; Yes	No

HIDDEN NUMBER PLAN

Web Configuration

This option can be found under device web UI→Accounts→Account x→Hidden Number Plan.



Functionality

Currently, incoming and outgoing number display will be handled according to hidden number plan.

Users are able to configure the hidden number rules, matching their syntax rules from top to bottom as follows:

- 1. Expression
 element(element)element
 (element)element
 element(element)
 (element)
- 2. Element Rules
- x: any digit number from 0-9
- +: any length after x(>=1)
- \[-+...] or *: Escape symbol
- (): The part that needs to be hidden, there can only be one hidden part in a rule



3.Examples

x+(xxxx)xxxx: 13705806547 -> 137****6547 xxx(x+)xxxx: 07113705806547 -> 071******6547

071\-x+(xxxx)xxxx: 071-13705806547 -> 071-137****6547

Pvalues

Pvalue	Description	Value Range	Default
26043	<new pvalue=""> Hidden Number Features</new>	Value = 0; Disabled Value = 1; Incoming Calls Only Value = 2; Outgoing Calls Only Value = 3; Both Direction Calls	Disabled
60058	<new pvalue=""> Hidden Number Plan List</new>	String	{ x+(xxxx)xxxx xx(xx+)xx x(xx+)x x(x+) (x+)}

WARNING TONE

Web Configuration

This option can be found under device web UI→System Settings→Preferences→Audio Control.

Enable	3.8.1		_	_	
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гнаш	- v v	апп	110 1	()	1771
LIIGOI	_ * *	OH I III	115 1	OLIC	L I J



Functionality

Configures whether to enable the warning tone of the phone. If disabled, all pop-up and notifications will play no tone.

Pvalues

Pvalue	Description	Value Range	Default
22444	<new pvalue=""> Enable Warning Tone</new>	Value = 0; No Value = 1; Yes	Yes

GROUP LISTEN

Web Configuration

This option can be found under device web UI→System Settings→Preferences→Audio Control.

Group Listen with handset (?)	
Group Listen with Speaker (?)	

Functionality

Group Listen with handset: Allow handset to be able to listen when picked up during a call with headset. Group Listen with Speaker: In a call, phone will display softkey to enable speaker listening when audio mode is set to handset or headset.

Pvalue	Description	Value Range	Default
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22100	<new pvalue=""> Group Listen with Handset</new>	Value = 0; No Value = 1; Yes	No
22163	<new pvalue=""> Group Listen with Speaker</new>	Value = 0; No Value = 1; Yes	No

MAX NUMBER OF SIP REQUEST RETRIES

Web Configuration

This option can be found under device web UI \rightarrow Accounts \rightarrow Account x \rightarrow General Settings.

Maximum Number of SIP Request Retries 🤊	4
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Functionality

Sets the maximum number of retries for the device to send requests to the server. In DNS SRV configuration, if the destination address does not respond, all request messages are resent to the same address according to the configured retry times. Valid range: 1-10.

Pvalues

Pvalue	Description	Value Range	Default
60055	<new pvalue=""> Maximum Number of SIP Request Retries</new>	Number: 1 - 10	4

FAILBACK EXPIRATION

• Web Configuration

This option can be found under device web $UI \rightarrow Accounts \rightarrow Account x \rightarrow General Settings$.

60

Functionality

Specifies the duration (in minutes) since failover to the current SIP server or Outbound Proxy before making failback attempts to the primary SIP server or Outbound Proxy.

Pvalue	Description	Value Range	Default
60056	<new pvalue=""> Failback Expiration (m)</new>	Number	60



PRODUCT NAME

GRP2601(P), GRP2602(P/W), GRP2603(P), GRP2604(P)

DATE

7/21/2021

FIRMWARE FILE INFORMATION

Firmware file name: grp2600fw.bin

MD5: 7b951c6b0f5f2ddfa3d18889f7805c0a

ENHANCEMENT

- Updated Some options' tooltips in web UI
- Updated Web UI language display
- Added Support of Recommend Time Zone display in Web UI to represent the time zone detected by IP address
- Added System time zone display in web UI [SYSTEM TIME ZONE]

BUG FIX

- Fixed GUI crashed after set broadsoft agent status to unavailable or wrap-up
- · Fixed Device cannot end a call correctly by pressing the button on some EHS headsets
- · Fixed Device-connected EHS headset won't turn on after switching between speakers and headset
- Fixed Device-connected EHS headset plays popping sound after ending call using Answer/End Call headset key
- Fixed Dialing screen sometimes doesn't close after pressing headset key on some EHS headset
- Fixed Device can't upgrade to target version successfully sometimes
- Fixed Device works abnormally when receiving multiple 3CX CSTA calls
- Fixed Device LCD menu IP Geographic information display issue
- Fixed Device LCD IPv6 address display issue

NEW FEATURES OVERVIEW

SYSTEM TIME ZONE

Web Configuration

System Time Zone can be found under device web UI→Status→System Info.



IP Geographic Information

Language English

Recommend Time Zone GMT-08:00 (US Pacific Time, Los Angeles)

System Time

System Up Time 2: 3

System Time 07/21/21 16:58:44

System Time Zone GMT+08:00 (Beijing, Taipei, Kuala Lumpur, Irkutsk)

• Functionality

System Time Zone displays the time zone that is configured by user; Recommend Time Zone displays the time zone that is detected by IP address.



PRODUCT NAME

GRP2601(P), GRP2602(P/W), GRP2603(P), GRP2604(P)

DATE

6/24/2021

FIRMWARE FILE INFORMATION

Firmware file name: grp2600fw.bin

MD5: 342989995087979d01b7d391b5a9a04b

ENHANCEMENT

- Improved Hebrew language display
- Improved Chinese language display
- Improved Korean language display
- Improved Web UI language display
- Added ability to Use Route Set in NOTIFY [USE ROUTE SET IN NOTIFY]
- Added support for Auto Answer Numbers [AUTO ANSWER NUMBERS]
- · Added ability to finish an attended transfer by on-hooking the phone
- Added support for configuring the number to be dialed as DTMF using the TRANSFER button [IN-CALL DIAL NUMBER ON PRESSING TRANSFER KEY]
- Added Multicast Paging related MPKs on GRP2604/P [MULTICAST PAGING MPKs]
- Added ability to configure VPKs [VPK]
- Added ability to use up to 3 XML Phonebook URLs [3 XML PHONEBOOK URLS]
- Updated Wi-Fi firmware for FragAttacks Wi-Fi Vulnerability for GRP2602W
- Added ability to return to idle screen after you press the activated Line key
- Added BLF-related options from GRP2604 to GRP2601/02/03
- Removed "Enable SCA" setting under Account Advanced Settings since you can now enable SCA by configuring Shared VPK

BUG FIX

- Fixed an issue where changing the LLDP TX interval wouldn't update until after a reboot
- Fixed an issue where the MPK lights for Auto Provision Eventlist BLF keys would stay lit up even after deleting the Eventlist BLF URI on the Web UI
- Fixed a crashing issue when enabling "Check Domain Certificates"
- Fixed an issue where DHCP Option 2 wasn't taking effect



- Fixed an issue where audio would come through both the speakers and handset/headset when enabling the "Ring for Call Waiting" setting and receiving a call waiting notification
- Fixed issue where "Doorbell" ringtone wasn't working when using the "Match Incoming Caller ID" feature
- Fixed an issue where Multicast Paging Listening wouldn't always work in certain network environments
- Update voice monitor message for GDMS
- Fixed Device adding auto answer number issue
- Fixed Device cannot dial star key when there is a message on the screen
- Fixed Device switches to new IP address after renewing IP address
- Fixed Device attended transfer call issue via CSTA with 3CX
- Fixed Config template v2 provisioning issue via HTTP
- Fixed Device cannot resolve DNS query
- Fixed Device BLF Call-pickup issue
- Fixed Incorrect packet loss rate

NEW FEATURES OVERVIEW

USE ROUTE SET IN NOTIFY

• Web Configuration

This option can be found under device web UI→Account_x→SIP Settings→Basic Settings

Use Route Set In NOTIFY (Follow RFC 6665) ?



Functionality

Configures whether to use route set in NOTIFY (follow RFC 6665).

- If enabled, the Request URI of the refresh subscription will use the URI in the received NOTIFY Contact (RFC 6665).
- If disabled, the URI in the previously subscribed 200 OK Contact will be used.

Pvalue	Description	Value Range	Default
60059	<new pvalue=""> Use Route Set in NOTIFY(Follow RFC 6665) – Account 1</new>	Value = 0; Disable Value = 1; Enable	Enable
60159	<new pvalue=""> Use Route Set in NOTIFY(Follow RFC 6665) – Account 2</new>	Value = 0; Disable Value = 1; Enable	Enable
60259	<new pvalue=""> Use Route Set in NOTIFY(Follow RFC 6665) – Account 3</new>	Value = 0; Disable Value = 1; Enable	Enable



00050	<new pvalue=""></new>	Value = 0; Disable	EII.
60359	Use Route Set in NOTIFY(Follow	Value = 1; Enable	Enable
	RFC 6665) – Account 4		
	<new pvalue=""></new>	Value = 0; Disable	
60459	Use Route Set in NOTIFY(Follow	Value = 1; Enable	Enable
	RFC 6665) – Account 5		
	<new pvalue=""></new>	Value = 0; Disable	
60559	Use Route Set in NOTIFY(Follow	Value = 1; Enable	Enable
	RFC 6665) – Account 6		

AUTO ANSWER NUMBERS

Web Configuration

This option can be found under device web UI→Account_x→Call Settings→Call Features

Auto Answer Numbers ?



Functionality

Allows the user to configure specific numbers to auto answer. If not set, all numbers will be auto answered if auto answer is enabled. Up to 10 numbers can be configured.

Pvalues

Pvalue	Description	Value Range	Default
29064	<new pvalue=""> Auto Answer Numbers – Account 1</new>	Up to 10 numbers	NULL
29164	<new pvalue=""> Auto Answer Numbers – Account 2</new>	Up to 10 numbers	NULL
29264	<new pvalue=""> Auto Answer Numbers – Account 3</new>	Up to 10 numbers	NULL
29364	<new pvalue=""> Auto Answer Numbers – Account 4</new>	Up to 10 numbers	NULL
29464	<new pvalue=""> Auto Answer Numbers – Account 5</new>	Up to 10 numbers	NULL
29564	<new pvalue=""> Auto Answer Numbers – Account 6</new>	Up to 10 numbers	NULL

IN-CALL DIAL NUMBER ON PRESSING TRANSFER KEY

• Web Configuration

This option can be found under device web UI→Phone Settings→Call Settings



In-call Dial Number on Pressing Transfer Key	
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Functionality

Allows the user to configure the number to be dialed as DTMF when using the TRANSFER button.

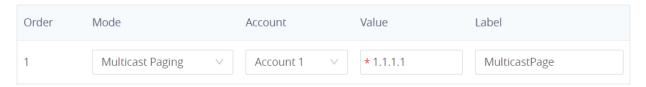
Pvalues

Pvalue	Description	Value Range	Default
1525	<new pvalue=""> In-call Dial Number on Pressing Transfer Key</new>	0 to 512 characters	NULL

MULTICAST PAGING MPK

Web Configuration

This option can be found under device web UI→Programmable Keys→Multi-Purpose Keys.



Functionality

Multicast Paging - This option is for multicast sending. Enter Line key description in Description field and multicast sending address in Value field.

Multicast Listen Address - The MPK button can be used to access directly to the Multicast Listening IP list.

Multicast Paging Address - The MPK button can be used to access directly to the Multicast Paging IP list.

Pvalues

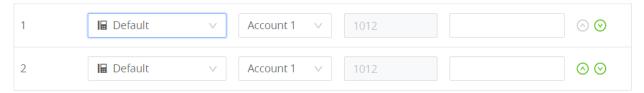
Pvalues	Description	Value	Default
323-329, 353, 357, 361	<new key="" mode=""> Multicast Paging</new>	13 = Multicast Paging	
323-329, 353, 357, 361	<new key="" mode=""> Multicast Listen Address</new>	25 = MulticastListenAddress	
323-329, 353, 357, 361	<new key="" mode=""> Multicast Paging Address</new>	33 = MulticastPagingAddress	

VPK

Web Configuration



This option can be found under device web UI→ Programmable Keys→Virtual Multi-Purpose Keys



Functionality

Allows the user to configure VPKs with modes such as Shared line, BLF, and Speed Dial. Modes:

None (-1), SpeedDial (0), BLF (1), PresenceWatcher (2), EventlistBLF (3), SpeedDialViaActiveAccount (4), DialDTMF (5), VoiceMail (6), CallReturn (7), Transfer (8), CallPark (9), Intercom (10), LDAPSearch (11), Conference (12), MulticastPaging (13), CallLog (15), MonitoredCallPark (16), Menu (17), Information (19), Message (20), Forward (21), DND (22), Redial (23), MulticastListenAddress (25), EventListPresence (28), Provision (29), Default (31), SharedLine (32), Multicast Paging Address(33)

Pvalue	Description	Value Range	Default
1363	<new pvalue=""> VPK 1 – Key Mode</new>	-1 - 33	31
1364	<new pvalue=""> VPK 1 – Account</new>	0-5	0
1465	<new pvalue=""> VPK 1 – Label</new>	Up to 32 characters	NULL
1466	<new pvalue=""> VPK 1 – Value</new>	Up to 64 characters	NULL
1365	<new pvalue=""> VPK 2 – Key Mode</new>	-1 - 33	31
1366	<new pvalue=""> VPK 2 – Account</new>	0-5	1
1467	<new pvalue=""> VPK 2 – Label</new>	Up to 32 characters	NULL
1468	<new pvalue=""> VPK 2 – Value</new>	Up to 64 characters	NULL
1367	<new pvalue=""> VPK 3 – Key Mode</new>	-1 - 33	31
1368	<new pvalue=""> VPK 3 – Account</new>	0-5	2
1469	<new pvalue=""> VPK 3 – Label</new>	Up to 32 characters	NULL



1470	<new pvalue=""> VPK 3 – Value</new>	Up to 64 characters	NULL
	<pre></pre> <pre><</pre>	-1 - 33	
1369	VPK 4 – Key Mode	1 00	31
1370	<new pvalue=""> VPK 4 – Account</new>	0-5	3
1471	<new pvalue=""> VPK 4 – Label</new>	Up to 32 characters	NULL
1472	<new pvalue=""> VPK 4 – Value</new>	Up to 64 characters	NULL
1371	<new pvalue=""> VPK 5 – Key Mode</new>	-1 - 33	31
1372	<new pvalue=""> VPK 5 – Account</new>	0-5	4
1473	<new pvalue=""> VPK 5 – Label</new>	Up to 32 characters	NULL
1474	<new pvalue=""> VPK 5 – Value</new>	Up to 64 characters	NULL
1373	<new pvalue=""> VPK 6 – Key Mode</new>	-1 - 33	31
1374	<new pvalue=""> VPK 6 – Account</new>	0-5	5
1475	<new pvalue=""> VPK 6 – Label</new>	Up to 32 characters	NULL
1476	<new pvalue=""> VPK 6 – Value</new>	Up to 64 characters	NULL
23800	<new pvalue=""> VPK 7 – Key Mode</new>	0-33	0
23801	<new pvalue=""> VPK 7 – Account</new>	0-5	0
23802	<new pvalue=""> VPK 7 – Label</new>	Up to 32 characters	NULL
23803	<new pvalue=""> VPK 7 – Value</new>	Up to 64 characters	NULL
23804	<new pvalue=""> VPK 8 – Key Mode</new>	0-33	0
23805	<new pvalue=""> VPK 8 – Account</new>	0-5	0
23806	<new pvalue=""> VPK 8 – Label</new>	Up to 32 characters	NULL



23807	<new pvalue=""> VPK 8 – Value</new>	Up to 64 characters	NULL
23808	<new pvalue=""> VPK 9 – Key Mode</new>	0-33	0
23809	<new pvalue=""> VPK 9 – Account</new>	0-5	0
23810	<new pvalue=""> VPK 9 – Label</new>	Up to 32 characters	NULL
23811	<new pvalue=""> VPK 9 – Value</new>	Up to 64 characters	NULL
23812	<new pvalue=""> VPK 10 – Key Mode</new>	0-33	0
23813	<new pvalue=""> VPK 10 – Account</new>	0-5	0
23814	<new pvalue=""> VPK 10 – Label</new>	Up to 32 characters	NULL
23815	<new pvalue=""> VPK 10 – Value</new>	Up to 64 characters	NULL
23816	<new pvalue=""> VPK 11 – Key Mode</new>	0-33	0
23817	<new pvalue=""> VPK 11 – Account</new>	0-5	0
23818	<new pvalue=""> VPK 11 – Label</new>	Up to 32 characters	NULL
23819	<new pvalue=""> VPK 11 – Value</new>	Up to 64 characters	NULL
23820	<new pvalue=""> VPK 12 – Key Mode</new>	0-33	0
23821	<new pvalue=""> VPK 12 – Account</new>	0-5	0
23822	<new pvalue=""> VPK 12 – Label</new>	Up to 32 characters	NULL
23823	<new pvalue=""> VPK 12 – Value</new>	Up to 64 characters	NULL

3 XML PHONEBOOK URLS

• Web Configuration

This option can be found under device web UI→Application→Remote Phonebook.



	Display Name	URL		Username	Password	
Phonebook 1						ትላ
Phonebook 2						ትላጎ
Phonebook 3						***
Remote Phor	nebook Update Interval	(m) ⑦	0			

• Functionality

Allows the user to configure up to 3 XML Phonebook URLs

• Pvalues

Pvalue	Description	Value Range	Default
22427	<new pvalue=""> Display Name – Phonebook 1</new>	0 to 512 characters	NULL
22428	<new pvalue=""> URL – Phonebook 1</new>	0 to 512 characters	NULL
22429	<new pvalue=""> Username – Phonebook 1</new>	0 to 512 characters	NULL
22430	<new pvalue=""> Password – Phonebook 1</new>	0 to 512 characters	NULL
22431	<new pvalue=""> Display Name – Phonebook 2</new>	0 to 512 characters	NULL
22432	<new pvalue=""> URL – Phonebook 2</new>	0 to 512 characters	NULL
22433	<new pvalue=""> Username – Phonebook 2</new>	0 to 512 characters	NULL
22434	<new pvalue=""> Password – Phonebook 2</new>	0 to 512 characters	NULL
22435	<new pvalue=""> Display Name – Phonebook 3</new>	0 to 512 characters	NULL
22436	<new pvalue=""> URL – Phonebook 3</new>	0 to 512 characters	NULL
22437	<new pvalue=""> Username - Phonebook 3</new>	0 to 512 characters	NULL
22438	<new pvalue=""> Password – Phonebook 3</new>	0 to 512 characters	NULL





PRODUCT NAME

GRP2601(P), GRP2602(P/W), GRP2603(P), GRP2604(P)

DATE

3/25/2021

FIRMWARE FILE INFORMATION

Firmware file name: grp2600fw.bin

MD5: e0bd03c129e07e5246151a9524bbceb1

ENHANCEMENT

- Updated English strings for LCD display
- Updated English strings for Web UI display
- Updated Arabic strings display
- Added Support for Ukrainian language on LCD display
- Updated Customized softkey icons
- Added Support for 3CX
- Added VLAN tag settings on Device LCD menu
- Added Support for Line LED Color Scheme [LINE LED COLOR SCHEME]
- Added Support to force a reboot after provisioning by P-values [FORCE REBOOT BY PVALUE PROVISIONING]
- Added Support to configure remaining accounts with a SIP account when public mode is enabled [ALLOW MULTIPLE ACCOUNTS]
- Added Support of dial now option in the dial plan types [DIAL NOW TYPE]
- Added Support to setup a Forward Always softkey on idle screen [FORWARD ALWAYS SOFTKEY]
- Added Support of "Ring for call waiting" [RING FOR CALL WAITING]

BUG FIX

- Fixed web page displays wrongly after factory reset
- Fixed Device does not download language file when language is set to downloaded language
- Fixed LCD pops up "The number doesn't match dial plan" when dialing star feature code
- Fixed Web page has no Action URI Support option when logging in as end user
- Fixed Wi-Fi cannot scan SSID when 802.1x is enabled on Ethernet
- Fixed Device always uses TLS 1.2 if syslog protocol is set to SSL/TLS
- Fixed Device does not display VPN IP
- Fixed Device fails to log in to Openfire after XMPP is configured the destination address



- Fixed The default security mode for adding SSIDs on the web UI menu should be WPA
- Fixed The default security mode for adding SSIDs on the LCD menu should be WPA
- Fixed The conferee can't mute the call correctly
- · Fixed Device password is mandatory in auto mode
- Fixed Device crashed after disabling Wi-Fi in scanning status
- Fixed Device LCD characters are not fully displayed in some LCD menu
- Fixed Device works abnormal when add SSID using static IPv6 address
- Fixed Device security issue with SSH tool
- Fixed Device integrated call forwarding issue
- Fixed Device caller interface displays abnormal when the phone keyboard is locked
- · Fixed Device does not respond to NOTIFY after switching 3CX configuration method
- Fixed Device does not play second dial tone
- Fixed Device does not sent outbound notify when Ethernet uses IPv4 only

NEW FEATURES OVERVIEW

LINE LED COLOR SCHEME

• Web Configuration

This option can be found under device web UI→System Settings→Preferences→Display Control.

Line LED Color Scheme 🕜	Default	Light up
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Functionality

Configures line key led color scheme.

- Default: off(idle)/green(in use)
- Light up: green(idle)/red(in use)

Pvalue

Pvalue	Description	Value Range	Default
22362	<new pvalue=""> Line LED Color Scheme</new>	Value = 0; Default Value = 1; Light up	Default

FORCE REBOOT BY PVALUE PROVISIONING

Functionality

Now with the new Pvalue 22421 (or alias "provision.config.forceReboot") set to 1 in config file, phone will need to reboot if any change is applied by downloading the config file. Specifically following the process below:

1st time download:

- 1) Phone downloaded a config file (in any supported format) with P22421 set to 1 included.
- 2) Phone found there is change(s) comparing with current setting on the phone (Any valid Pvalue change, no matter it does need reboot to apply or not).



3) Phone will update to new setting (will not save P22421 itself) and will go into normal reboot process (eg: if there is active call, phone will wait until it is finished)

2nd time download:

- 4) After reboot, phone may download the same config file again (if the config file path did not change).
- 5) Phone checked the config file and found there is no Pvalue needed to be updated.
- 6) Phone will not reboot again.

Pvalue

Pvalue	Description	Value Range	Default
22421	<new pvalue=""> Provision config force reboot</new>	Value = 0; No Value = 1; Yes	No

ALLOW MULTIPLE ACCOUNTS

Web Configuration

This option can be found under device web UI→Phone Settings→General Settings→Public Mode.

Allow Multiple Accounts	
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Functionality

Now users are able to configure remaining account with a SIP account and be able to make/receive calls on the configured account even if the user is not logged in to the public mode.

- If set to "No", then after the user logs in to the public mode account on LCD, only the public mode account can be used on the phone even though there are other configured SIP accounts
- If set to "Yes," then after the user logs in to the public mode account on LCD, other configured SIP accounts on the phone can also be used. Note: This option requires enabling public mode to take effect.

Pvalue

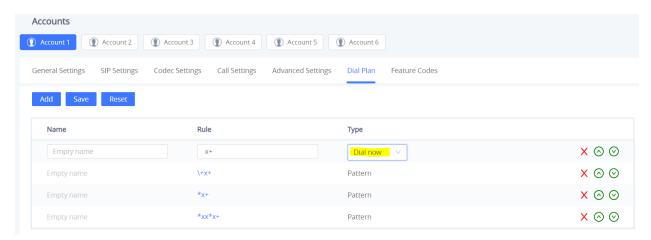
Pvalue	Description	Value Range	Default
8564	<new pvalue=""> Allow Multiple Accounts</new>	Value = 0; No Value = 1; Yes	No

DIAL NOW TYPE

Web Configuration

This option can be found under device web $UI \rightarrow Accounts \rightarrow Account x \rightarrow Dial plan \rightarrow Type$.





Functionality

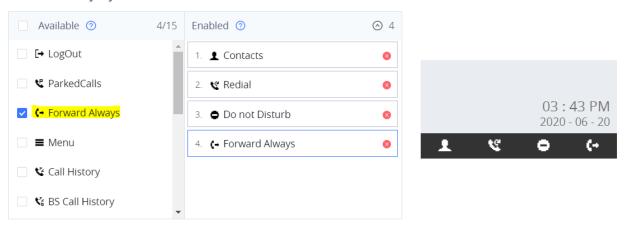
With this "Dial now" type, the rules you set in combination with this type will be dialed out once the DTMF matches the dial plan.

FORWARD ALWAYS SOFTKEY

Web Configuration

This option can be found under device web UI→ Programmable Keys→ Idle Screen Softkeys→ Custom Softkey Layout.

Custom Softkey Layout



Functionality

Now users are able to setup the Forward Always softkey on idle screen. By pressing the softkey, users get access to a menu on LCD screen to configure the Forward Always settings.

RING FOR CALL WAITING

Web Configuration

This option can be found under device web UI→Phone Settings→Call Settings.

Ring for Call Waiting



• Functionality

Configures the phone to ring instead of playing call waiting tone when handset or headset is used.

Pvalue	Description	Value Range	Default
22102	<new pvalue=""> Ring for Call Waiting</new>	Value = 0; No Value = 1; Yes	No



PRODUCT NAME

GRP2601(P), GRP2602(P), GRP2603(P), GRP2604(P)

DATE

2/9/2021

FIRMWARE FILE INFORMATION

• Firmware file name: grp2600fw.bin

MD5: c487b0c3b4ce2361fc97e8d1a1882b21

ENHANCEMENT

- Improved Instant Messages popup message in idle page
- Improved popup message when user fails to log into web UI
- Improved popup message when user enters dial page in unregistered status from LCD
- Improved the MPK settings position
- Added Greek language support

BUG FIX

- Fixed The TX of attending phone is silent in four-way conference
- Fixed Device cannot use 1000M link to connect to the network
- Fixed Device GUI crashes after pressing DND key when outbound notification is enabled
- Fixed Device GUI crashed after pressing N-way conference key three times
- Fixed Device barge-in issue in SCA mode
- Fixed Device LDAP MPK works abnormally
- Fixed Device cannot disable local call features
- Fixed DND Call Feature On/Off cannot work correctly
- Fixed Device does not send INVITE with *72+number after the call forward unconditional with local UCM account is enabled from LCD menu
- Fixed Device works abnormally with MPK configured as speed dial or BLF mode
- Fixed Message Waiting ringtone doesn't work correctly after setting up in web
- Fixed Device still plays busy tone after getting coming call then cancelling it
- Fixed LCD displayed DTMF softkey abnormally when MPK user ID contains "," or ";"
- Fixed press # or send key works abnormally when device have no call history entry
- Fixed Device locks all users when using wrong password to login web UI
- Fixed Device DiaIDTMF Mode via MPK works abnormally in dialing page



- Fixed firmware server password still does not display when it's set to be visible
- · Fixed Account bar display issue after doing attended transfer
- Fixed Dial DTMF MPK works abnormally issue
- Fixed Trusted CA Certificates uploading issue
- Fixed Bypass Dial Plan works abnormally
- Fixed LCD pops up "Already dialing" when user dials voice mail via Message MPK
- Fixed Some P values uploaded from config file does not work
- Fixed Message MPK does not be disabled during a call
- Fixed Outbound Notification XMPP does not work
- Fixed Device displays "internal error" if clicking BLF MPK while its monitored account has an incoming call
- Fixed Device can still make IP call when it locks functional keys
- Fixed the calling interface of GDS does not display the door icon
- Fixed Device keypad lock related issue



PRODUCT NAME

GRP2601(P), GRP2602(P), GRP2603(P), GRP2604(P)

DATE

12/8/2020

FIRMWARE FILE INFORMATION

• Firmware file name: grp2600fw.bin

MD5: d057ec0050db9a944c820688b321427d

This is the initial version for GRP2601(P), GRP2602(P), GRP2603(P), GRP2604(P).