

GRP2612/2612P/2612W/2613/2614/2615/2616

Firmware Release Notes

IMPORTANT UPGRADING NOTE

- If GRP2612/2612P/2612W/2613/2614 is upgraded from a version lower than 1.0.0.31 to 1.0.0.31+, the VPK/MPK keys' settings need to be reconfigured due to significant internal value changes.
- Firmware 1.0.1.17 is the first public firmware for GRP2616. Please do not attempt downgrading GRP2616 to previous firmware such as 1.0.1.7 which is for GRP2612/2612P/2612W/2613/2614/2615 only.
- Firmware 1.0.1.7 is the first public firmware for GRP2615. Please do not attempt downgrading GRP2615 to previous firmware such as 1.0.0.31 which is for GRP2612/2612P/2612W/2613/2614 only.
- GRP26XX does not support weather service.

Table of Contents

IMPORTANT UPGRADING NOTE	1
FIRMWARE VERSION 1.0.1.23	3
PRODUCT NAME	3
DATE	3
FIRMWARE FILE INFORMATION	3
ENHANCEMENT	3
BUG FIX	3
NEW FEATURE OVERVIEW	3
<i>REGISTER BEFORE DNS SRV FAIL-OVER</i>	<i>3</i>
FIRMWARE VERSION 1.0.1.17	5
PRODUCT NAME	5
DATE	5
FIRMWARE FILE INFORMATION	5
ENHANCEMENT	5
BUG FIX	5
NEW FEATURE OVERVIEW	5
<i>ADD MAC IN USER-AGENT</i>	<i>5</i>
FIRMWARE VERSION 1.0.1.7	7
PRODUCT NAME	7
DATE	7
FIRMWARE FILE INFORMATION	7
ENHANCEMENT	7
BUG FIX	7
FIRMWARE VERSION 1.0.0.31	8
PRODUCT NAME	8
DATE	8
FIRMWARE FILE INFORMATION	8
ENHANCEMENT	8
BUG FIX	9

FIRMWARE VERSION 1.0.1.23

PRODUCT NAME

GRP2612, GRP2612P, GRP2612W, GRP2613, GRP2614, GRP2615, and GRP2616

DATE

12/4/2019

FIRMWARE FILE INFORMATION

- Firmware file name: grp2610fw.bin

MD5: 7889b5ce581b91cdcc47e26bea2d561c

ENHANCEMENT

- Improved DNS SRV Failover Design for NetSapiens servers and other server types [REGISTER BEFORE DNS SRV FAIL-OVER]

BUG FIX

- Fixed an issue where Hebrew characters wouldn't show up on the MPK LCD screen
- Fixed an issue where JPEG Preview wasn't displaying from GDS3710
- Fixed an issue where Call Park and BLF VPKs weren't lighting up after provisioning

NEW FEATURE OVERVIEW

REGISTER BEFORE DNS SRV FAIL-OVER

- **Web Configuration**

This option can be found under device web UI →Accounts →Account x →Network Settings

Register Before DNS SRV Fail-over No Yes

- **Functionality**

Now the users can choose the behavior for registering before DNS SRV Fail-over

- If set to "No", a REGISTER request will not be initiated when a server failover occurred under DNS SRV mode.
- If set to "Yes", a REGISTER request will be initiated when a server failover occurred under DNS SRV mode.

- **Pvalue**

Pvalue	Description	Value Range	Default
29095	<New Pvalue> Account 1, Register Before DNS SRV Fail-over	Value = 0; No Value = 1; Yes	Value = 0; No
29195	<New Pvalue> Account 2, Register Before DNS SRV Fail-over	Value = 0; No Value = 1; Yes	Value = 0; No
29295	<New Pvalue> Account 3, Register Before DNS SRV Fail-over	Value = 0; No Value = 1; Yes	Value = 0; No
29395	<New Pvalue> Account 4, Register Before DNS SRV Fail-over	Value = 0; No Value = 1; Yes	Value = 0; No
29495	<New Pvalue> Account 5, Register Before DNS SRV Fail-over	Value = 0; No Value = 1; Yes	Value = 0; No
29595	<New Pvalue> Account 6, Register Before DNS SRV Fail-over	Value = 0; No Value = 1; Yes	Value = 0; No

FIRMWARE VERSION 1.0.1.17

PRODUCT NAME

GRP2612, GRP2612P, GRP2612W, GRP2613, GRP2614, GRP2615, and GRP2616

DATE

11/6/2019

FIRMWARE FILE INFORMATION

- Firmware file name: grp2610fw.bin

MD5: 31f060b5742235491028f197f76791ed

ENHANCEMENT

- Added the ability to add the MAC address to the User-Agent [ADD MAC IN USER-AGENT]
- Added Support for Chile time zone

BUG FIX

- Fixed Some timezone values are incorrect
- Fixed Alias name issue for some options in tooltips.
- Fixed Device freezes randomly
- Fixed Device mute icon issue when call is held
- Fixed The line key indicator of shared line key works abnormal when the device holds a call
- Fixed Device misses lock icon when SRTP mode is set to Enabled and Forced
- Fixed Subscribe keeps trying without following the T2 rules when using UDP
- Fixed Device abnormal DND behavior with Metaswitch
- Fixed Call history does not get update on phone's web UI after modifying contact info
- Fixed Saving local call recording to USB works abnormal
- Fixed Calls can't get disconnected when using TLS
- Fixed Softkey turns invalid after onhook dialing times out
- Fixed Device can't be provisioned by zero config with UCM
- Fixed BLF LED turns off when 2nd server registration fails

NEW FEATURE OVERVIEW

This section lists major new features and describes how to use it from the user's point of view.

ADD MAC IN USER-AGENT

- **Web Configuration**

This option can be found under device web UI →Accounts →Account x →SIP Settings →Custom SIP Headers.

Add MAC in User-Agent

No Yes except REGISTER Yes to all SIP

Save

Save and Apply

Reset

• **Functionality**

Now the users can choose the behavior for adding the MAC address in the User-Agent

- If set to “No”, the phone won’t attach the MAC address to the User-Agent header for any outgoing SIP messages.
- If set to “Yes except REGISTER”, the SIP messages for register or unregister will not contain the MAC address in the User-Agent header and all the other outgoing SIP messages will attach the MAC address to the User-Agent header.
- If set to “Yes to all SIP”, all the outgoing SIP messages will attach the MAC address to the User-Agent header.

• **Pvalue**

Pvalue	Description	Value Range	Default
P26061	<New Pvalue> Account 1, Add MAC in User-Agent	Value = 0; No Value = 1; Yes except REGISTER Value = 2; Yes to all SIP	Value = 0; No
P26161	<New Pvalue> Account 2, Add MAC in User-Agent	Value = 0; No Value = 1; Yes except REGISTER Value = 2; Yes to all SIP	Value = 0; No
P26261	<New Pvalue> Account 3, Add MAC in User-Agent	Value = 0; No Value = 1; Yes except REGISTER Value = 2; Yes to all SIP	Value = 0; No
P26361	<New Pvalue> Account 4, Add MAC in User-Agent	Value = 0; No Value = 1; Yes except REGISTER Value = 2; Yes to all SIP	Value = 0; No
P26461	<New Pvalue> Account 5, Add MAC in User-Agent	Value = 0; No Value = 1; Yes except REGISTER Value = 2; Yes to all SIP	Value = 0; No
P26561	<New Pvalue> Account 6, Add MAC in User-Agent	Value = 0; No Value = 1; Yes except REGISTER Value = 2; Yes to all SIP	Value = 0; No

FIRMWARE VERSION 1.0.1.7

PRODUCT NAME

GRP2612, GRP2612P, GRP2612W, GRP2613, GRP2614 and GRP2615

DATE

9/20/2019

FIRMWARE FILE INFORMATION

- Firmware file name: grp2610fw.bin

MD5: 854b063762434652190725e7517498d6

ENHANCEMENT

- Improved Feature of blacklist and whitelist in Contact
- Added Support of Bluetooth handsfree feature on GRP2614
- Added support for GRP2615

BUG FIX

- Fixed Eventlist BLF VPK/MPK does not work correctly
- Fixed Device works abnormally if some values are configured with long strings on web UI
- Fixed Default value turns wrong after closing timeout popup warning window
- Fixed VPK configuration with "Default" mode through LCD works abnormal
- Fixed Forwarding popup window doesn't disappear after far end hangs up
- Fixed Device freezes issue during upgrading
- Fixed Device downloads and uploads wallpaper abnormally

FIRMWARE VERSION 1.0.0.31

PRODUCT NAME

GRP2612, GRP2612P, GRP2612W, GRP2613, and GRP2614

DATE

5/17/2019

FIRMWARE FILE INFORMATION

- Firmware file name: grp2610fw.bin

MD5: c4e620081714a9387e439e4a46539ce4

ENHANCEMENT

- Added support to accept P parameter's value in string format instead of number for MPK/VPK mode configuration in xml config file. The string for the mode is case-insensitive.

For example:

<P1367>0</P1367> can be replaced by **<P1367>Line</P1367>** or **<P1367>line</P1367>**.

This will configure VPK 3 as "Line" mode.

Here is the full list for the mode options:

"none"

"line"

"sharedline"

"speeddial"

"blf"

"presencewatcher"

"eventlistblf"

"speeddialaa"

"dialdtmf"

"voicemail"

"callreturn"

"transfer"

"callpark"

"intercom"

"ldapsearch"

"conference"

"multicastpaging"

"record"
"callog"
"monitoredcp"
"moniteredcp" // backward compatible version
"menu"
"xmlapp"
"information"
"message"
"forward"
"dnd"
"redial"
"instantmessage"
"multicastlistenaddress"
"keypadlock"
"gdsopendoor"
"presenceeventlist"
"provision"

BUG FIX

- Fixed compatibility issues with GDMS
- Fixed call recording file abnormal issue
- Fixed issues related to display and options on web UI
- Fixed UI related issues
- Fixed WiFi related issues
- Fixed device does not continue to play ringtone after end of the call
- Fixed MPK/VPK related issues
- Fixed no sort softkey in searched result list of local phone book
- Fixed device does not display instant messages properly
- Fixed phone book entries in All tag displays incompletely
- Fixed the number and recording icon overlap in call history
- Fixed issues when using with Broadsoft platform
- Fixed new message entries show wrong number
- Fixed device cannot adjust volume after connecting Bluetooth
- Fixed dialing icon displays incorrectly after switching pages
- Fixed phone fails to redial in call failure page
- Fixed IPv6 related issues