

GRP261X/262X/263X/26X0 FIRMWARE RELEASE NOTES

IMPORTANT UPGRADING NOTES

Hardware	Firmware Version	Restrictions and Cautions
GRP261x GRP262x GRP263x GRP26x0	1.0.15.x+	Starting with firmware 1.0.15.x+, the firmware will be split to "grp26xxafw.bin" and "grp26xxbfw.bin". - "grp26xxafw.bin" is for GRP2610/2611/2612/2612W/2613 - "grp26xxbfw.bin" is for GRP2613W/2614/2615/2616/262x/263x/265x/267x.
		Downgrading from firmware 1.0.15.x to 1.0.13.x or older firmware requires restoring devices' previous firmware's backup files. Otherwise, some of the configuration may be lost after downgrading to 1.0.13.x or older as some of the data structure changed in 1.0.15.x. Therefore, before upgrading to 1.0.15.x, please make sure to perform manual backup via the phone's web UI and save the backup file first. If you prefer to downgrade later, you will need to use this backup file to manually restore the phone's configuration and data. Please refer to 1.0.15.8 release notes "Important Notes" section for instructions.
		Firmware 1.0.15.x+ will not be supported on *legacy hardware.
		To upgrade from firmware 1.0.13.127 or lower firmware to 1.0.15.x+, you need to first upgrade to transition firmware 2.0.15.0.
GRP2650 HW5.0B+	1.0.13.27+	Once upgraded to 1.0.13.27, downgrading to lower firmware versions is not allowed.

***Legacy hardware** refers to GRP2612, GRP2612P, GRP2612W, GRP2613, GRP2614, GRP2615, and GRP2616 phones discontinued after year 2020 whose hardware revision begins with 1. To identify legacy hardware, check the product label on the back of the phone. If the PN follows the format 962-NNNNN-XNN where X is 1, the phone is considered legacy hardware.

TABLE OF CONTENT

IMPORTANT UPGRADING NOTES	1
FIRMWARE VERSION 1.0.15.23	3
PRODUCT NAME	3
DATE	3
COMPONENT VERSIONS	3
FIRMWARE FILE INFORMATION	3
IMPORTANT NOTES	3
CHANGES SINCE FIRMWARE VERSION 1.0.15.19	4
<i>ENHANCEMENTS</i>	4
<i>BUG FIXES</i>	4
<i>KNOWN ISSUES</i>	4
PREVIOUS FIRMWARE VERSIONS	5
APPENDIX: PREVIOUS FIRMWARE NOTES	7

FIRMWARE VERSION 1.0.15.23

PRODUCT NAME

GRP2610, GRP2610P, GRP2611G, GRP2612, GRP2612P, GRP2612W, GRP2612G, GRP2613, GRP2613W, GRP2614, GRP2615, GRP2616, GRP2624, GRP2634, GRP2636, GRP2650, GRP2670

DATE

10/15/2026

COMPONENT VERSIONS

Boot 1.0.15.22; Core 1.0.15.21; Prog 1.0.15.23; CPE 1.0.5.42

FIRMWARE FILE INFORMATION

- GRP2610/2610P/2611G/2612/2612P/2612W/2612G/2613 firmware file name: grp26xxafw.bin
MD5: 725bae8466d3091d0d1a562581b47b18
- GRP2613W/2614/2615/2616/262x/263x/265x/267x firmware file name: grp26xxbfw.bin
MD5: 4db4712eb8e929b3bcd5e921a4b9c157

Note:

Firmware 2.0.15.0 firmware bin file **grp2610fw.bin** is included in the 1.0.15.x firmware package as transition firmware.

IMPORTANT NOTES

Downgrading from firmware 1.0.15.x to 1.0.13.x or older firmware requires restoring devices' previous firmware's backup files. Otherwise, some of the configuration may be lost after downgrading to 1.0.13.x or older as some of the data structure changed in 1.0.15.x. Therefore, before upgrading to 1.0.15.x, please make sure to perform manual backup via the phone's webUI and save the backup file first. If you prefer to downgrade later, you will need to use this backup file to manually restore the phone's configuration and data.

Here are the steps to export phone's backup file before upgrading to 1.0.15.x:

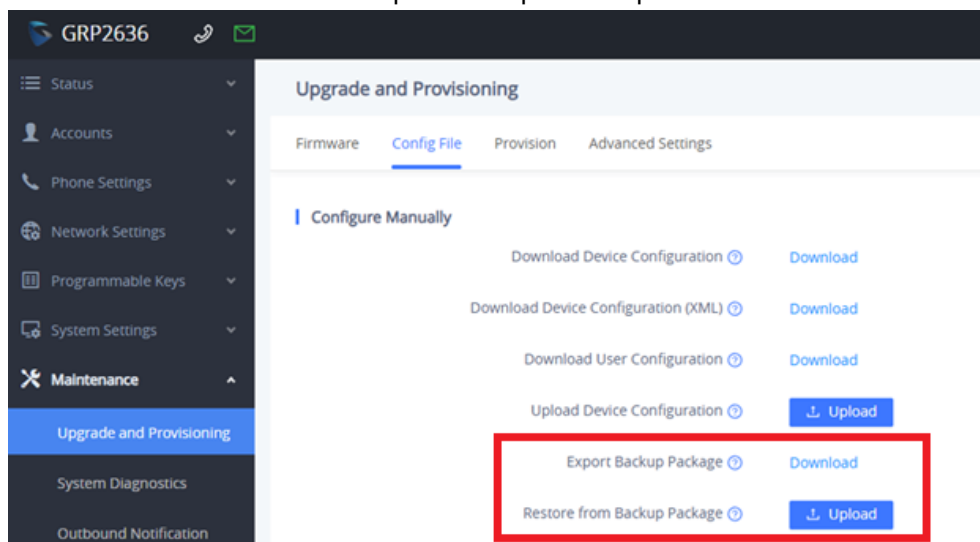
- Log in web UI and navigate to Maintenance->Upgrade and Provision->Config File and select "Export Backup Package" to download the backup.uf file.
- Save the backup file and make sure to note which firmware this backup file is for.

If after upgrading to 1.0.15.x, you decide to downgrade to the previous firmware version, here are the steps to restore the phone's backup file:

- Log in web UI and navigate to Maintenance->Upgrade and Provision->Config File, find the option "Restore from Backup Package".

2. Click on “Upload” to upload the backup.uf file.

Please refer to the screenshot for the backup/restore options on phone’s web UI.



CHANGES SINCE FIRMWARE VERSION 1.0.15.19

ENHANCEMENTS

- If the phone has multiple registered accounts but only one of them configured the voicemail access number, using the Voicemail hardkey will now directly dial out using the one configured account

BUG FIXES

- Fixed an issue where after pairing with Grandstream Wave via CTI, if the connection disconnects, it will fail to reconnect
- Fixed an issue where after answering a call using BT headset, the audio would be quieter than expected for the first 10 seconds
- Fixed an issue where if you are using BT headset and you switch lines, it switches to speaker instead of continuing to use the BT headset
- Fixed an issue when using BT headset where after entering the dialing screen, the dial tone was quieter than expected
- Fixed an issue when using BT headset where pressing the “Volume Down” key was making the volume louder

KNOWN ISSUES

- external.cfg currently only supports 3 configs; this will be fixed in a future firmware.
- GDMS call quality statistics aren’t being displayed properly on v2 phones; this will be fixed in a future firmware.

PREVIOUS FIRMWARE VERSIONS

Version	Date	Firmware Information
1.0.15.19	09/22/2026	Release Notes
1.0.13.127	03/11/2026	Release Notes
1.0.13.122	03/02/2026	Release Notes
1.0.13.59	09/25/2025	Release Notes
1.0.13.31	06/13/2025	Release Notes
1.0.13.21	03/13/2025	Release Notes
1.0.11.23	10/16/2024	Release Notes
1.0.11.18	09/04/2024	Release Notes
1.0.11.15	06/19/2024	Release Notes
1.0.9.141	03/29/2024	Release Notes
1.0.9.136	02/05/2024	Release Notes
1.0.9.132	12/26/2023	Release Notes
1.0.9.103	05/15/2023	Release Notes
1.0.9.99	07/13/2023	Release Notes
1.0.9.83	03/20/2023	Release Notes
1.0.9.74	12/21/2022	Release Notes
1.0.9.22	07/22/2022	Release Notes
1.0.7.33	06/24/2022	Release Notes
1.0.7.25	05/13/2022	Release Notes
1.0.7.23	04/19/2022	Release Notes
1.0.7.22	04/05/2022	Release Notes
1.0.7.19	03/07/2022	Release Notes
1.0.5.93	11/30/2021	Release Notes
1.0.5.67	11/03/2021	Release Notes
1.0.5.48	04/19/2021	Release Notes
1.0.5.45	03/11/2021	Release Notes
1.0.5.44	02/03/2021	
1.0.5.36	01/08/2021	Release Notes
1.0.5.33	12/16/2022	Release Notes
1.0.5.15	08/14/2020	

Version	Date	Firmware Information
1.0.3.6	01/08/2020	Release Notes
1.0.1.23	12/04/2019	Release Notes
1.0.1.17	11/06/2019	Release Notes
1.0.1.7	09/20/2019	Release Notes
1.0.0.31	05/17/2019	

APPENDIX: PREVIOUS FIRMWARE NOTES

Hardware	Firmware Version	Restrictions and Cautions
GRP2650 HW5.0A+ GRP2650 HW1.1B+	1.0.13.23+	Once upgraded to 1.0.13.23, downgrading to lower firmware versions is not allowed.
GRP2610 GRP2610P GRP2611G GRP2613W	1.0.11.23+	Firmware 1.0.11.23 is the first public firmware for GRP2610, GRP2610P, GRP2611G and GRP2613W. Please do not attempt downgrading to previous firmware such as 1.0.11.18.
GRP261x HW5.0+	1.0.11.15+	Once upgraded to 1.0.11.15, downgrading to lower firmware versions is not allowed.
GRP261x GRP262x GRP263x GRP2650 GRP2670 except *legacy hardware	1.0.11.9+	The first time you perform an upgrade from 1.0.9.x to 1.0.11.9+, the phone will first upgrade to 2.0.11.x and then upgrade to 1.0.11.x. This process is automatic when upgrading to 1.0.11.x, so if you see 2.0.11.x as the alternative firmware, you can ignore it. For all future upgrades afterwards, it will upgrade directly to 1.0.11.x.
		When downgrading from 1.0.11.x back to 1.0.9.141 or lower via firmware server, the device will need to reboot twice before completing the downgrade to 1.0.9.141.
GRP2650 GRP2636	1.0.9.22+	Firmware 1.0.9.22 is the first public firmware for GRP2650 and GRP2636. Please do not attempt downgrading GRP2650 or GRP2636 to previous firmware such as 1.0.7.33.
GRP261x GRP262x GRP263x GRP26x0	1.0.9.x or lower	Devices on firmware 1.0.9.x or below cannot upgrade to firmware 1.0.11.9+ directly via Web UI.
GRP261x	1.0.7.33+	After upgrading to new certificate ECDSA+SHA384, you can no longer revert to the old certificate RSA+SHA256, and you can no longer downgrade to any firmware below 1.0.7.33.
GRP261x legacy hardware: GRP2612 HW1.x GRP2613 HW1.x GRP2614 HW1.x GRP2615 HW1.x GRP2616 HW1.x	1.0.5.93 or lower	If the firmware is older than 1.0.5.93, please upgrade to 1.0.5.93 before upgrading to 1.0.7.x. Here is the firmware downloading path for 1.0.5.93: http://firmware.grandstream.com/Release_GRP261x_1.0.5.93.zip It's suggested to use HTTP/TFTP to upgrade device to 1.0.5.93, here is the HTTP upgrading path: <i>firmware.grandstream.com/grp261x/1_0_5_93</i>
GRP261x HW2.3+	1.0.5.103+	Once upgraded to 1.0.5.103, downgrading to lower firmware versions is not allowed.
GRP2670	1.0.5.93+	Firmware 1.0.5.93 is the first public firmware for GRP2670. Please do not attempt downgrading GRP2670 to previous firmware such as 1.0.5.67.

Hardware	Firmware Version	Restrictions and Cautions
GRP261x HW2.1E	1.0.5.61+	Once upgraded to 1.0.5.61, downgrading to lower firmware versions is not allowed.
GRP2624 GRP2634	1.0.5.48+	Firmware 1.0.5.48 is the first public firmware for GRP2624/2634. Please do not attempt downgrading GRP2624/34 to previous firmware such as 1.0.5.45.
GRP2614 HW2.1+ GRP2615 HW2.1+ GRP2616 HW2.1+	1.0.5.33+	Once upgraded to 1.0.5.33, downgrading to firmware 1.0.5.15 or lower version is not allowed.
GRP2612 GRP2613	1.0.5.15+	Starting from 1.0.5.15, GRP2612/2613 will not support displaying GDS video feed anymore due to memory limitations.
GRP2612 HW2.1+ GRP2613 HW2.1+	1.0.5.15+	Once upgraded to 1.0.5.15, downgrading to firmware 1.0.3.x or lower version is not allowed.
GRP2616	1.0.1.17+	Firmware 1.0.1.17 is the first public firmware for GRP2616. Please do not attempt downgrading GRP2616 to previous firmware such as 1.0.1.7.
GRP2615	1.0.1.7+	Firmware 1.0.1.7 is the first public firmware for GRP2615. Please do not attempt downgrading GRP2615 to previous firmware such as 1.0.0.31.
GRP2612 GRP2612P GRP2612W GRP2613 GRP2614	1.0.0.31+	If upgraded from a version lower than 1.0.0.31 to 1.0.0.31+, the VPK/MPK keys' settings need to be reconfigured due to significant internal value changes.

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