

# Wave Mobile Application Release Notes

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# VERSION 1.0.7.9 (Android) / 1.7.11 (iOS)

# **PRODUCT NAME**

Grandstream Wave

# DATE

07/05/2021

# **IMPORTANT NOTE**

- Grandstream Wave is the Wave mobile application, available for Android and iOS mobile devices.
- The latest Wave Android app can be downloaded from: <u>https://fw.gdms.cloud/wave/download/</u> It will also be available in Google Play Store.
- The latest Wave IOS app can be downloaded from iOS AppStore.

#### **ENHANCEMENT**

• Wave Android: Added incoming calls/messages ringtones.

# **BUG FIXES**

- Wave Android: Fixed some problems under the 5G network.
- Wave iOS: Fixed some users cannot receive notification issue under some usage scenarios.

# **KNOWN ISSUES**

- If the user joins the audio conference held by another UCM63xx server through Wave mobile application, the user cannot view participants list and cannot chat after joining into the meeting.
- If the user enables/disables Cloud IM service in the Wave mobile application and encounters any abnormal issues, the user needs to log out the account and re-log in to the Wave mobile application.
- After UCM63xx server upgrading or some of the important settings have been updated, the Wave Android mobile application users may need to re-log in to the Wave Android application to avoid abnormal issues.



# VERSION 1.0.7.8 (Android)

### **PRODUCT NAME**

Grandstream Wave

# DATE

06/22/2021

# **IMPORTANT NOTE**

- Grandstream Wave is the Wave mobile application, available for Android and iOS mobile devices.
- The latest Wave Android app can be downloaded from: <u>https://fw.gdms.cloud/wave/download/</u> It will also be available in Google Play Store.
- The latest Wave IOS app can be downloaded from iOS AppStore.

#### **BUG FIXES**

• Fixed Wave Android client cannot receive incoming calls/messages for some mobile phones after locking the phone screen.

# **KNOWN ISSUES**

- If the user joins the audio conference held by another UCM63xx server through Wave mobile application, the user cannot view participants list and cannot chat after joining into the meeting.
- If the user enables/disables Cloud IM service in the Wave mobile application and encounters any abnormal issues, the user needs to log out the account and re-log in to the Wave mobile application.
- After UCM63xx server upgrading or some of the important settings have been updated, the Wave Android mobile application users may need to re-log in to the Wave Android application to avoid abnormal issues.



# VERSION 1.0.7.7 (Android) / 1.7.9 (iOS)

### **PRODUCT NAME**

Grandstream Wave

#### DATE

05/24/2021

# **IMPORTANT NOTE**

- Grandstream Wave is the Wave mobile application, available for Android and iOS mobile devices.
- The latest Wave Android app can be downloaded from: <u>https://fw.gdms.cloud/wave/download/</u> It will also be available in Google Play Store.
- The latest Wave IOS app can be downloaded from iOS AppStore.

#### **ENHANCEMENT**

- Added New features in chat module: pin chat box, mute message notice, hide chat box, quote to reply message, delete messages, etc.
- Supported multi-lines calls.
- Supported to transfer an active call to a video conference.
- Added public meeting room list and the list will show the meeting room status in different periods.
- Added to create a meeting with random meeting number. The meeting can be created as instant meeting or scheduled meeting.
- Added to display the actual meeting duration and actual participants list for the previous meetings.
- Supported to add participants from contacts/groups when scheduling a meeting.
- Supported to set meeting subject and add invitees for instant meetings.
- Added meeting assistant module. When there are new meeting invitations, meeting reminders and meeting cancelation notifications, the meeting assistant will send messages to the host and participants.

# **BUG FIXES**

• Fixed an issue where the Wave mobile app will receive a new call after disconnecting from and reconnecting to a network.

#### **KNOWN ISSUES**

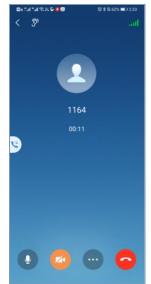
- If the user joins the audio conference held by another UCM63xx server through Wave mobile application, the user cannot view participants list and cannot chat after joining into the meeting.
- If the user enables/disables Cloud IM service in the Wave mobile application and encounters any abnormal issues, the user needs to log out the account and re-log in to the Wave mobile application.



• After UCM63xx server upgrading or some of the important settings have been updated, the Wave Android mobile application users may need to re-log in to the Wave Android application to avoid abnormal issues.

#### **NEW FEATURES OVERVIEW**

- Added new features in chat module
   The new added features include pin chat box, mute message notice, hide chat box, quote to reply message, delete messages, etc.
- Supported multi-lines calls Wave mobile application supports two lines calls at the same time and the user can hold each call or switch calls between the two lines.



• Transfer an active call to a video conference

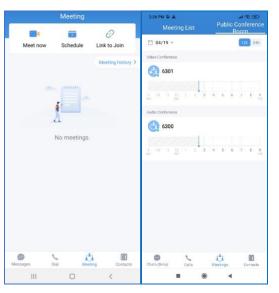
Users can transfer an active call to a video conference at any time. N-Way Conference allows users to add multiples parties to a conference call. No access codes are required.





• Public meeting room list

The user can click "Public Meeting Room" option at the top of the meeting interface to view all created public meeting rooms in the current enterprise. The user can click to join/schedule meetings. The period with red background color in the timeline represents, the period has been occupied by another meeting.



• Random meeting number

After creating the instant meeting, the video meeting number is a random meeting number. If the user wants to use the public meeting room, the user can access to the public meeting room list and join the public meeting room.

• Added to display previous meeting details

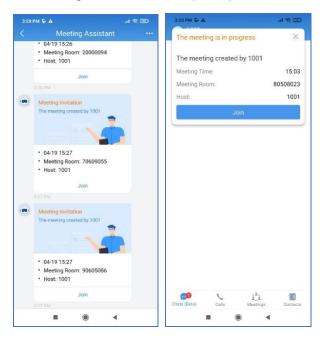
To review the historical meetings, users can always go back to "Meeting history" to display information about old meetings.

	Meeting		< Meeting history < Meeting Details	
Meet now	Schedule L	<ul> <li>Link to Join</li> </ul>	2021-01-29 Filday <b>% test</b> 1255-1310 Africa/Cesablance	
Today Sunday		Meeting history >	Lest         12:55         15mm           Metlingroom 6300         2021-01-29         2021-01-29	13:10 2021-01-29
14:26-14:41 Sales goals Meeting room 6300		Ongoing Join meeting	Repeat	Once
Sponsor admin			Meeting room	6300
			Host	Me(1000)
			Invitees	1 >
			Wait for Moderator	Closed
Messages Dia		Contacts		



- Added participants from contacts/groups Users can add participants from contacts/groups when scheduling a meeting.
- Set meeting subject and add invitees for instant meeting When the user creates an instant meeting, the user can set the meeting subject and add invitees for the instant meeting.
- Added meeting assistant module

When there are new meeting invitations, meeting reminders and meeting cancelation notifications, the meeting assistant will send messages to the host and participants.





# VERSION 1.0.5.2 (Android) / 1.5.1 (iOS)

### **PRODUCT NAME**

Grandstream Wave

#### DATE

02/05/2021

# **IMPORTANT NOTE**

- Grandstream Wave is the Wave mobile application, available for Android and iOS mobile devices.
- The latest Wave Android app can be downloaded from: <u>https://fw.gdms.cloud/wave/download/</u> It will also be available in Google Play Store.
- The latest Wave IOS app can be downloaded from iOS AppStore.

#### **ENHANCEMENT**

- Added chat feature, including single chat, group chat.
- Supported chat features during the meeting.
- Supported call waiting and switch two calls on Wave Android.
- Supported N-Way audio conference.
- Added meeting history list in Wave mobile application.
- Supported to join the meeting through meeting URL.
- Improved push notification feature in Wave mobile application.

#### **BUG FIXES**

• Fixed an issue with no audio when both the caller and callee have Direct Media enabled.

#### **KNOWN ISSUES**

• If the UCM's session timer is disabled, abnormalities will occur if the network connection changes during a call (e.g., changing from Wi-Fi to LTE connection).

#### **NEW FEATURES OVERVIEW**

• Added chat feature

Users can go to **Message** interface and click  $\blacksquare$  button to start chatting, and users can select single user or multiple users to create single chat/group chat.



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Meeting chat

Participants can chat during audio/video meeting.

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• Call waiting

Wave mobile application supports call waiting. Users can receive multiple calls at the same and switch between calls.





# • N-Way conference

N-Way Conference allows users to add multiples parties to a conference call. No access codes are required.

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#### • Meeting history

To review the historical meetings, users can always go back to "**Meeting history**" to display information about old meetings.

	Meeting		<	Meeting history	-	<	Meeting Details	
Meet now	Schedule Lin	<ul> <li>In the second sec</li></ul>	2021-01-29	Friday		<b>test</b> Africa/Casablanca		
Today Sunday	м	leeting history >	Lest Meeting room Sponsor	6300 admin		12:55	15min	13:10 2021-01-29
14:26-14:41		Ongoing Join meeting				Repeat		Once
Sponsor admin		Join meeting				Meeting room		6300
						Host		Me(1000)
						Invitees		1 >
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ø v	. <u>4</u>	30						
Messages Dia	Meeting	Contacts						

• Join via link

There are 2 methods to join a meeting via link:

- 1. Users can click button 😑 to scan the QR code from the meeting invitation email or provided by meeting host to join meeting.
- 2. The user needs to fill in the meeting URL and password to join meeting. By default, meeting invitation emails also provide a link to join meeting.

	Meeting URL
2	1000
6	Password (optional)
Ent	er moderator code to host meeting. er password to join meeting if password is required.
6	Join meeting



# **VERSION 1.0.1.9 (Android) / 1.1.9 (iOS)**

#### **PRODUCT NAME**

Grandstream Wave

#### DATE

12/08/2020

# **IMPORTANT NOTE**

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- The latest Wave IOS app can be downloaded from iOS AppStore.

# NOTE

This is the initial official release of Wave Mobile Application (Android/iOS).