Wave Desktop Application Release Notes

Table of Content

WAVE DESKTOP VERSION 1.25.6

PRODUCT NAME

Wave Desktop Application

DATE

02/08/2024

IMPORTANT NOTE

- Wave Desktop is available for Windows and macOS. Users can download the latest version from here: https://fw.gdms.cloud/wave/download/

CHANGES SINCE VERSION 1.23.21

ENHANCEMENTS

- **[Call]** Added the ability to convert multiple calls into a meeting with one-click. [CONVERT MULTIPLE CALLS INTO A MEETING]

- **[Call]** Added the ability to only share PC audio during a call. This feature is not available in meetings.

- ***[Chat]** Added the ability to pin messages in group chats. [PIN MESSAGES IN GROUP CHATS]

- ***[Chat]** Added the ability to save chat messages. [SAVE MESSAGES]

- ***[Chat]** Added support for read receipts in group chats. [GROUP CHAT READ RECEIPTS]

- ***[Add-in]** Added the ability to view resolved WhatsApp/Telegram sessions. [VIEW RESOLVED WHATSAPP/TELEGRAM SESSIONS]

- **[Add-in]** Added the ability to quick reply via the desktop pop-up notifications. [QUICK REPLY]

- **[Add-in]** Added support for more CRM add-ins. [ADDITIONAL CRM SUPPORT]

- **[Application]** Added the *Log In Automatically* option to the QR code login page.

- **[Application]** Added new keyboard shortcut keys for the following features: ***Raise Hand/Lower Hand***, ***End Call***, and ***Leave Meeting***.

- **[Application]** Added new settings in the Wave Desktop application: ***Hide Chat Message Preview*** and ***Enable HTTP API Listening Service***.

- **[Application]** Added new permission options: ***Send Attachment in Chat*** and ***View Recording File***.

- **[UI]** Added CTI option to the *Applications* interface.

- **[UI]** Minimized call windows will now be hidden when screen sharing.

*Requires UCM63xx to be on firmware 1.0.25.x or higher

BUG FIXES

- **[Application]**
  - Fixed several memory issues.
  - Fixed several CTI issues.
  - Fixed several UI issues.
  - Fixed an issue where users could still access recordings even when the corresponding permission is disabled.
  - Fixed an issue with abnormal number display when using certain languages.
  - Fixed an issue where the speed dial keyboard shortcut cannot dial numbers with period separators.
  - Fixed an issue with dialing out detected numbers on Chrome after automatic Wave logins.
  - Fixed an issue with the Wave time being inconsistent with the UCM system time and PC system time.
  - Fixed an issue with volume and virtual background settings being shared across accounts.
  - Fixed an issue with meeting windows still being open after logging out.
  - Fixed an issue with being unable to paste meeting links in the Join Meeting window.
  - Fixed an issue with not being able to draw on the whiteboard after moving the mouse past the whiteboard page.
  - [macOS] [Application] Fixed an issue with the incoming call window disappearing when minimizing
  - the main Wave window.
  - [macOS] Fixed an issue with being unable to click the comment toolbar when screen sharing.
  - [macOS] Fixed an issue with window size not being remembered.
  - [macOS] Fixed an issue with new message notifications still being heard even after disabling them.
- **[Add-in]**
  - Added the ability to view resolved chat sessions from WhatsApp Business and Telegram
- **[Call]**
  - Fixed an issue with not being able to close the screen share toolbar in private calls.
  - Fixed an issue with not being able to call certain accounts.
  - Fixed an issue with being unable to unmute after switching mics.
- **[Chat]**
  - Fixed an issue with where the latest message and its preview in the chat list did not match.
- **[Meeting]**
  - Fixed an issue with successfully joining cross-server meetings even after closing the meeting window.
  - Fixed an issue with not highlighting speakers.

- Fixed an issue where guest participants are still seen in the meeting participant list even after closing the meeting window.

KNOWN ISSUES

- When using Wave for Windows 32-bit version, users are not able to send files over 30MB to E2EE chats.

- To install the latest version of Wave Desktop for macOS, macOS version must be 10.13 or higher.

NEW FEATURES OVERVIEW

This section describes the major new features/changes introduced in the update and provides instructions for usage.

PIN MESSAGES IN GROUP CHATS

Users can now pin important messages in group chats for members to quickly see and reference. Clicking on the pin icon at the top of the chat menu will show all pinned messages.
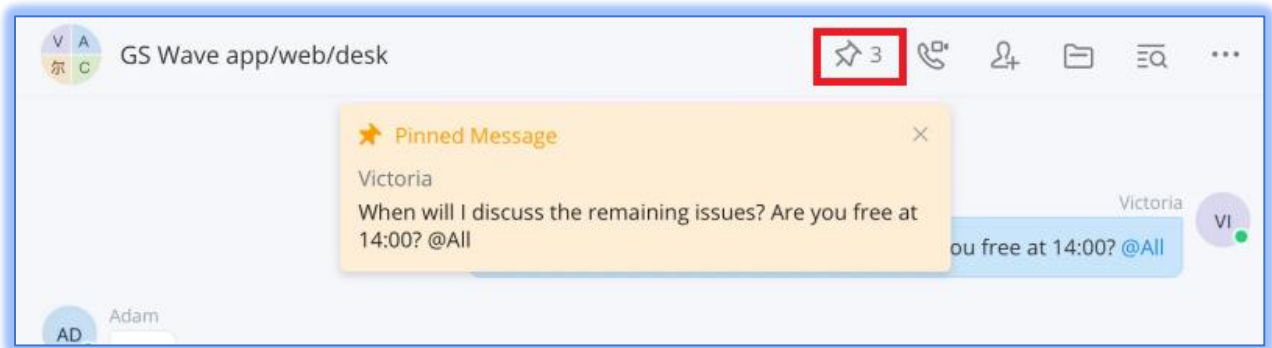
Figure 1: Group Chat Pins

SAVE MESSAGES

Users can save any message in the chat, such as important notifications, tasks, and important files by right-clicking on it and clicking *Save Message.*
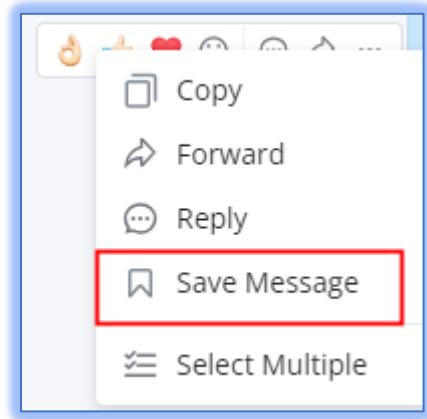
Figure 2 - Save Message

Users can view all saved messages at any time by clicking on the *Saved* icon at the top of the chats list.
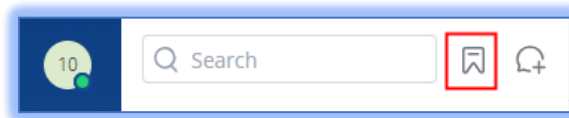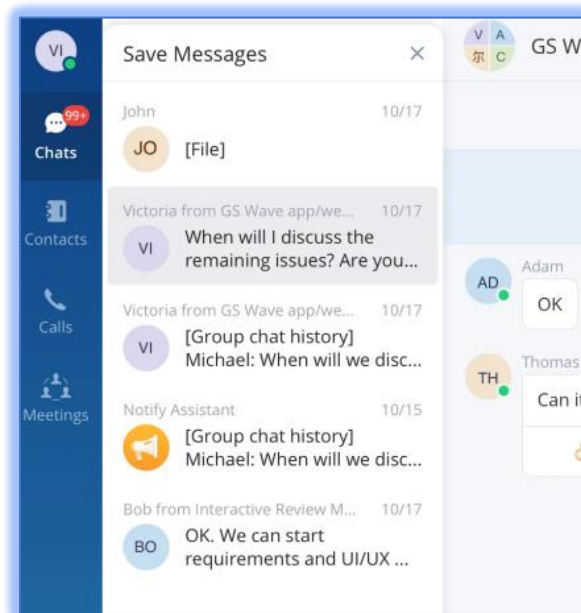

Figure 3 - Saved Messages Button

Figure 4: Saved Message List

VIEW RESOLVED WHATSAPP/TELEGRAM SESSIONS

Resolved Whatsapp/Telegram chat sessions are now automatically saved and can be viewed at any time by clicking the ⋯ button.
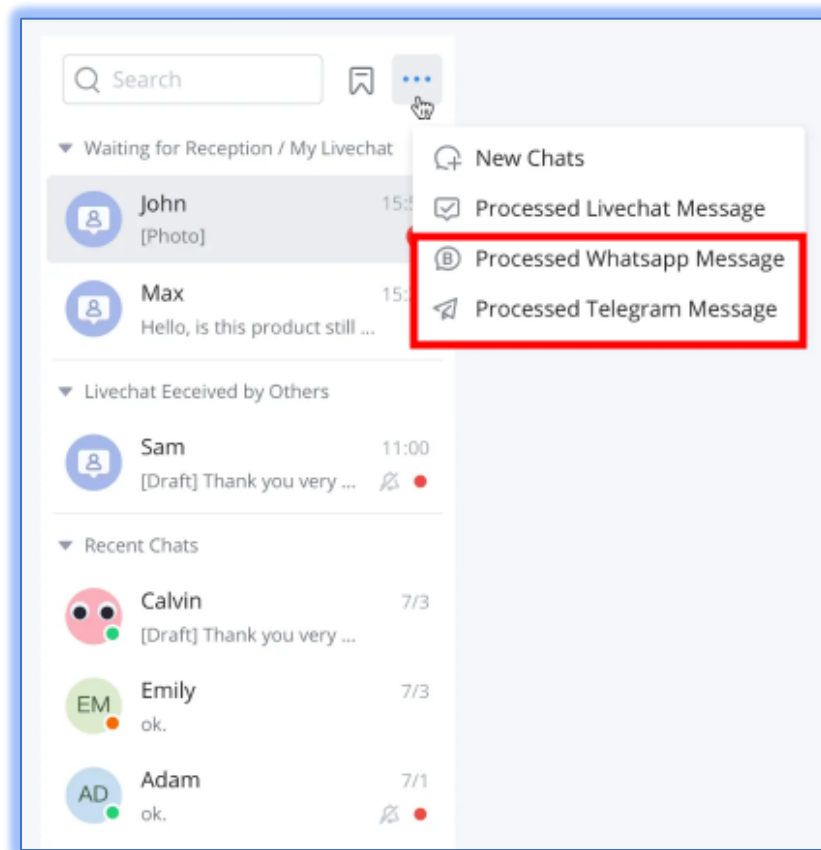

Figure 5: View Processed WhatsApp/Telegram Sessions

CONVERT MULTIPLE CALLS INTO A MEETING

When handling multiple calls at once, users can now merge all the calls into a meeting by clicking the new *N-way Conference:*
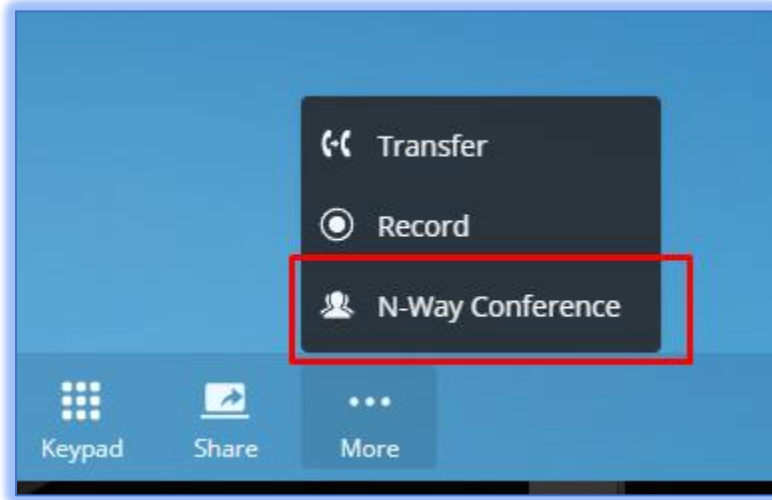
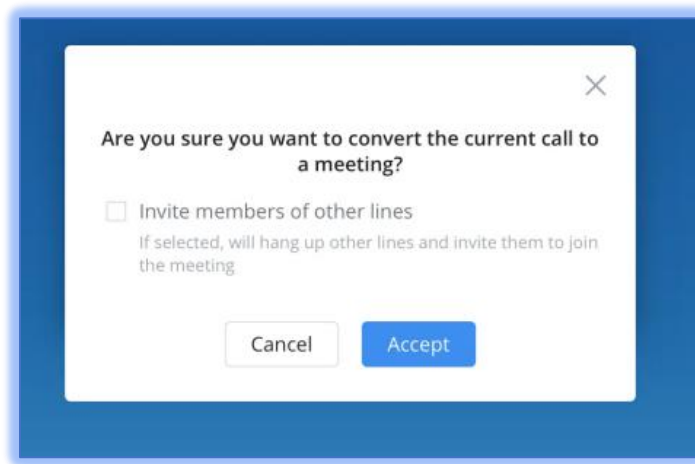Figure 6 - N-Way Conference Button

Figure 7: Convert Multiple Calls into a Meeting

GROUP CHAT READ RECEIPTS

Group chats now support read receipts, allowing users to know who and how many in the group chat have read a message.
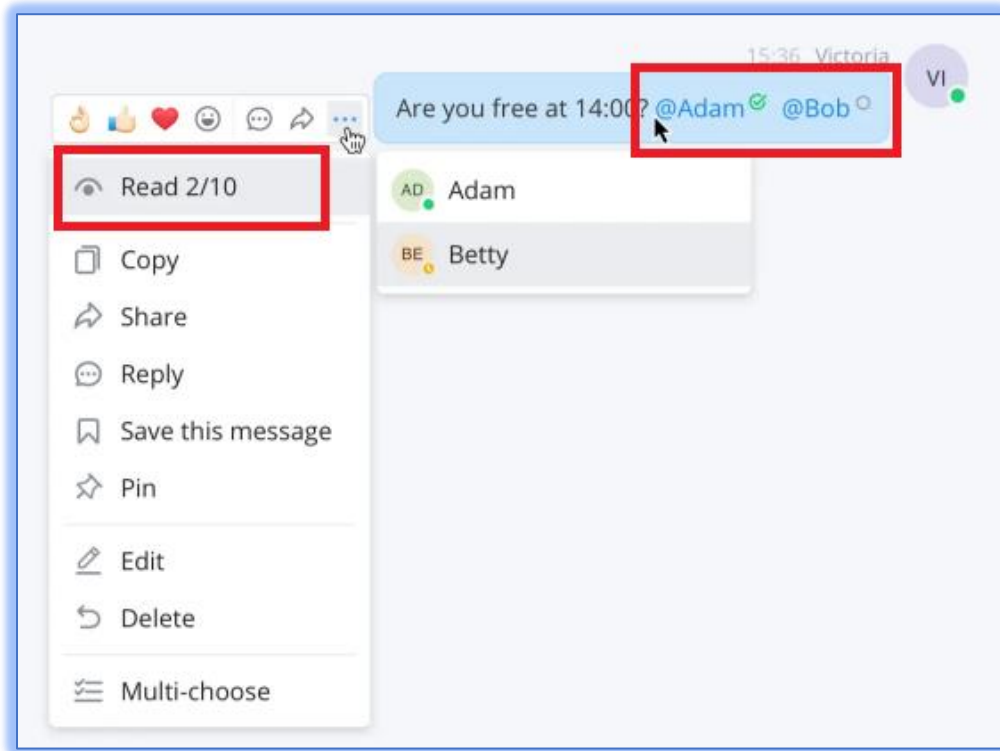
Figure 8: View Read Status of Group Chat Messages

QUICK REPLY

Users can now reply to new Wave messages right from the message toast notification, allowing users to stay on top of communication without having to leave their current window to open Wave.
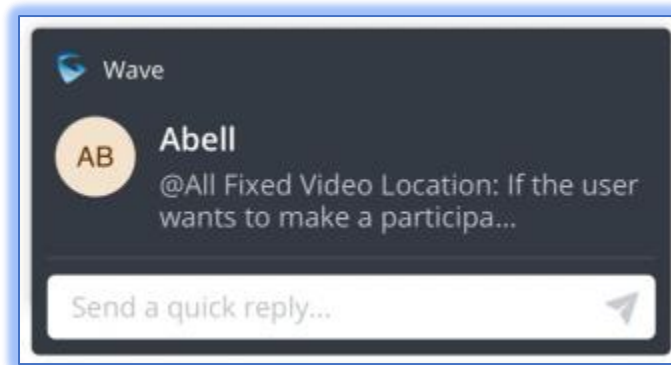

Figure 9: Quick Reply

ADDITIONAL CRM SUPPORT

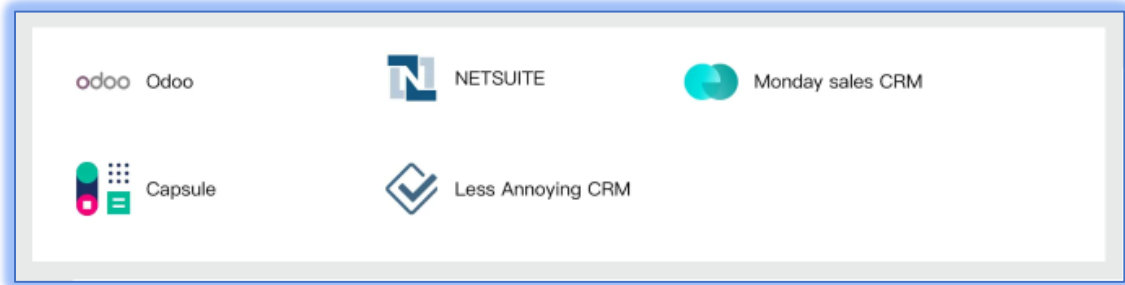The following add-ins have been added to Wave app store:

- Oracle NetSuite

- Odoo

- monday sales

- Capsule

- Less Annoying CRM

Figure 10: New CRM Add-ins