

Wave Desktop Application Release Notes

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WAVE DESKTOP VERSION 1.33.20

PRODUCT NAME

Wave Desktop Application

DATE

08/18/2026

IMPORTANT NOTE

- Wave Desktop is available for Windows and macOS. Users can download the latest version from here:
<https://fw.gdms.cloud/wave/download/>

CHANGES SINCE VERSION 1.33.14

BUG FIXES

- **[Integrations]**
 - Fixed an issue with where calls initiated from Microsoft Teams via the Wave plugin would not be detected properly.
- **[UI]**
 - Fixed an issue with call history not displaying CID name for outbound calls in certain cases.

WAVE DESKTOP VERSION 1.33.14

PRODUCT NAME

Wave Desktop Application

DATE

05/12/2026

IMPORTANT NOTE

- Wave Desktop is available for Windows and macOS. Users can download the latest version from here: <https://fw.gdms.cloud/wave/download/>

CHANGES SINCE VERSION 1.33.9

ENHANCEMENTS

- **[Chat]** Improved the chat search function. [CHAT SEARCH]
- **[Meeting]** Added the ability to join into the scheduled meeting through the meeting link in the notification email without entering the meeting password.
- **[AI]** GS AI Service begins accepting applications for internal testing. [GS AI SERVICE]

BUG FIXES

- **[Meeting]**
 - Fixed an issue with other meeting summaries are not pinned at the top after opening when sharing screen during the meeting.
- **[CTI]**
 - Fixed an issue with CTI state synchronization failure between Wave Desktop application and GRP2616 device.

NEW FEATURES OVERVIEW

This section describes the major new features/changes introduced in the update and provides instructions for usage.

CHAT SEARCH

We improved the chat search function. When users search the chat, it will not query the chat contents.

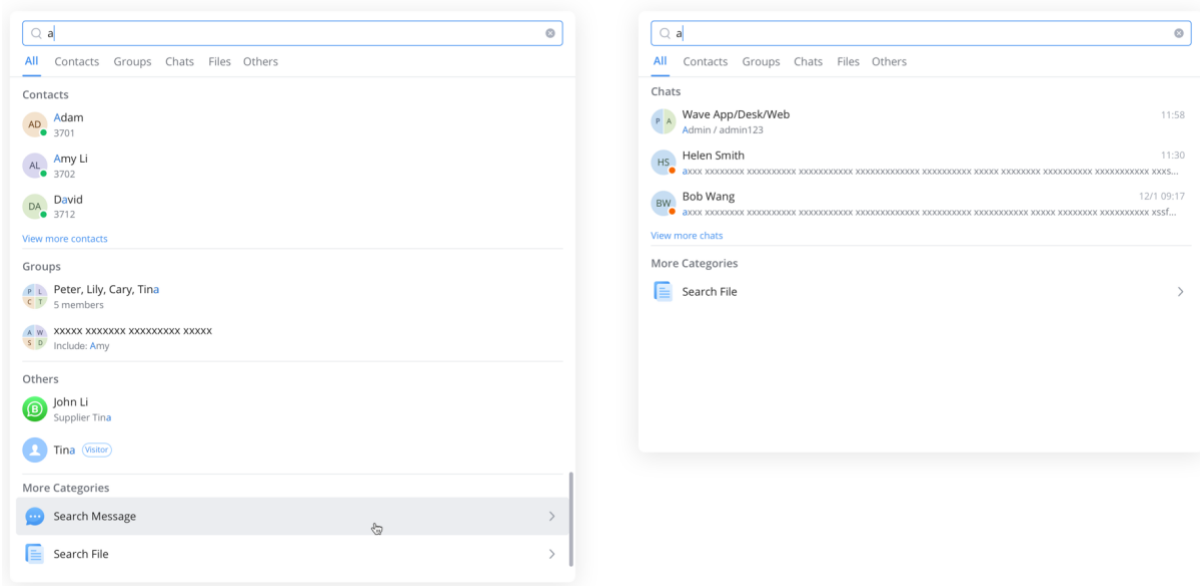


Figure 1: Chat Search Function

We also optimized the position of the pop-up window for the chat search box:

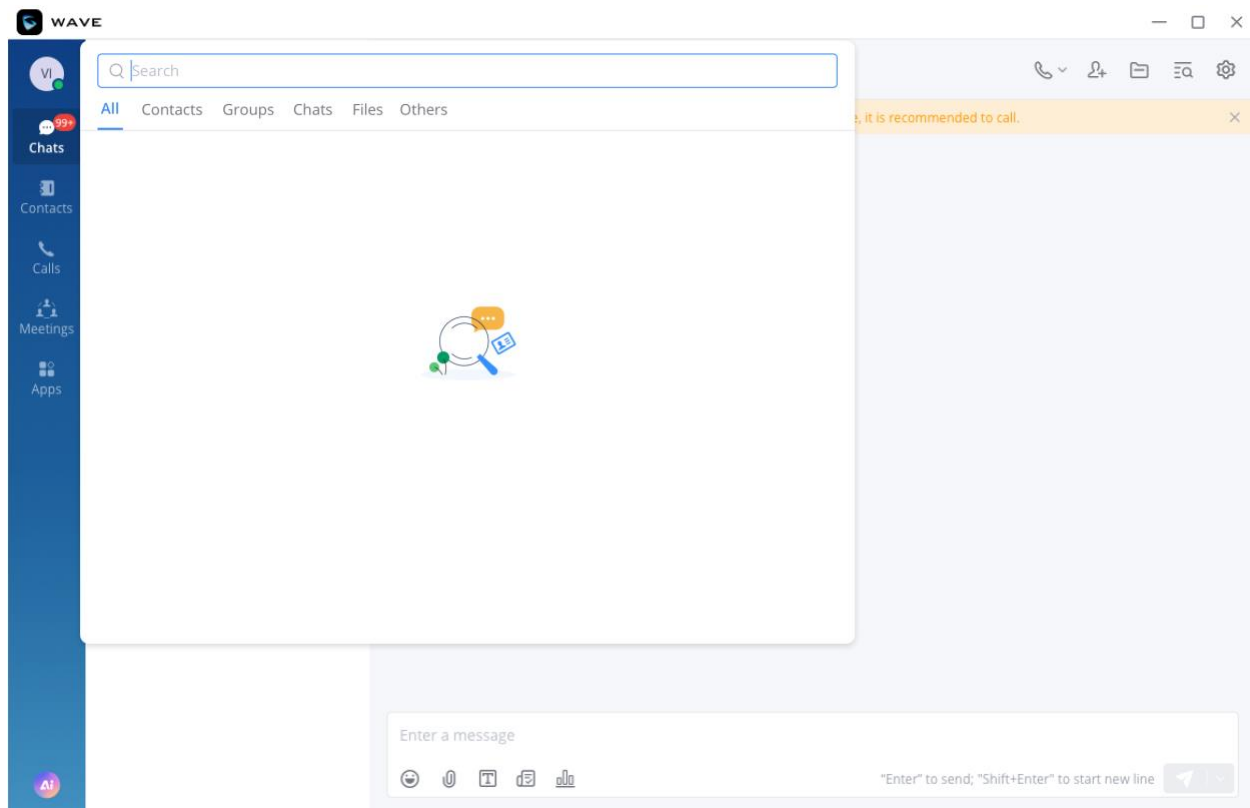


Figure 2: Chat Search Popup Window

GS AI SERVICE

Starting with 1.0.33.28, UCM has implemented and integrated AI into its offerings, enhancing productivity

and providing additional value to enterprises with the following functionalities:

- Call/Meeting transcription & summary
- Voicemail transcription
- Voice prompt generation via TTS (text-to-speech)

The new AI services will require the RemoteConnect AI add-ons to use. Users can find the application entry in the Web UI of UCM and the GDMS account to apply for the GS AI service.

Please refer to the RemoteConnect pricing page under <https://cloud.grandstream.com/plans> for details.

WAVE DESKTOP VERSION 1.33.9

PRODUCT NAME

Wave Desktop Application

DATE

03/12/2026

IMPORTANT NOTE

- Wave Desktop is available for Windows and macOS. Users can download the latest version from here: <https://fw.gdms.cloud/wave/download/>

CHANGES SINCE VERSION 1.31.6

ENHANCEMENTS

- **[Chat]** Added the ability to send and manage scheduled messages. [SCHEDULED MESSAGE]
- **[Chat]** Added the ability to search group members, chat messages, and files in the Chat tab. [SEARCH CHAT INFO]
- **[General]** Added more options in Settings. [MORE OPTIONS IN SETTINGS]
- **[General]** Added the ability to match call history on the dial pad. [MATCH CALL HISTORY ON DIAL PAD]

BUG FIXES

- **[General]**
 - Fixed an issue with adding the ability to select the language during the installation with the Wave Desktop MSI installation file.
 - Fixed an issue with the Wave Desktop client still displays the “loading” status after the account switching operation fails and the user closes the pop-up window.
 - Fixed an issue with the Wave Desktop client displays two prompts after the account switching operation fails in some cases.
 - Fixed an issue with there is no verification code when re-entering the login password when the account switching operation fails due to changing the login password.
 - Fixed an issue with the account list displays incorrectly in some cases when switching accounts on the Wave Desktop client.
 - Fixed an issue with the account list should be displayed from the current login account instead of the last display location if the user exits the account list and open it again.

- Fixed an issue with a frame of meeting list from other accounts is displayed after switching accounts on the Wave Desktop client.
- Fixed an issue with the prompt for switching account list display an incorrect border.
- Fixed an issue with the memory usage increases too high after frequent login and logout on the Wave Desktop client.
- Fixed an issue with the Wave Desktop client user cannot customize applications to the sidebar in some cases.
- **[Shortcut]**
 - Fixed an issue with the ALT key + ">" key does work in Windows while the Wave Desktop is running.
- **[Meeting]**
 - Fixed an issue with the presenter's split screen window cannot display the presentation screen when sharing a document in a Wave meeting.
 - Fixed an issue with the operation button on the upper right corner of the split screen's demonstration window is permanently displayed.
 - Fixed an issue with the current host is also brought into the invitee field when scheduling a meeting to select all departments.
- **[VPK]**
 - Fixed an issue with the VPK configuration interface remains unchanged when UCM changes the call feature code.
- **[Chat]**
 - Fixed an issue with the voting and questionnaire icons on the chat button of the shared toolbar are too large.
 - Fixed an issue with the chat list displays that the WhatsApp conversation category is incorrect when a visitor initiates a conversation again in some cases.
- **[CTI]**
 - Fixed an issue with CTI configuration window style is inconsistent with Wave Desktop client UI in the dark mode.
 - Fixed an issue with the CTI entrance status displayed in the upper right corner is incorrect after switching accounts and signing in to the Wave Desktop client again.
 - Fixed an issue with the Wave Desktop client receives two incoming call pop-up windows under the CTI mode.
 - Fixed an issue with the prompt for reconnecting with the phone needs to be optimized in the CTI mode.

NEW FEATURES OVERVIEW

This section describes the major new features/changes introduced in the update and provides instructions for usage.

SCHEDULED MESSAGE

Users can set up scheduled messages as the screenshots show below:

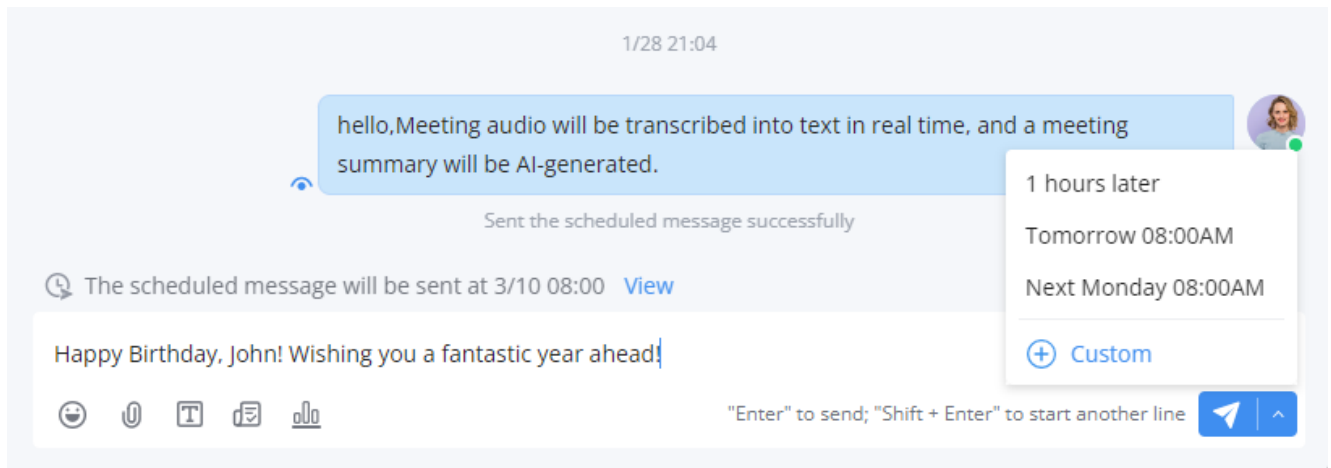


Figure 3: Create Scheduled Message

Users can view scheduled messages, and edit/cancel the scheduled messages.

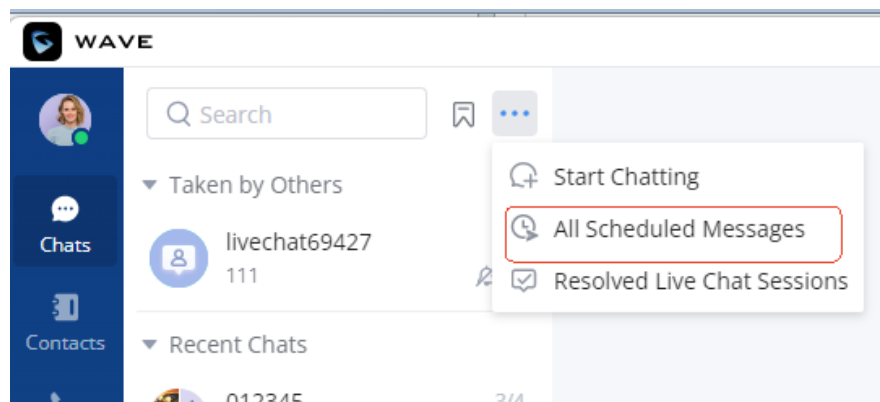


Figure 4: Manage Scheduled Message

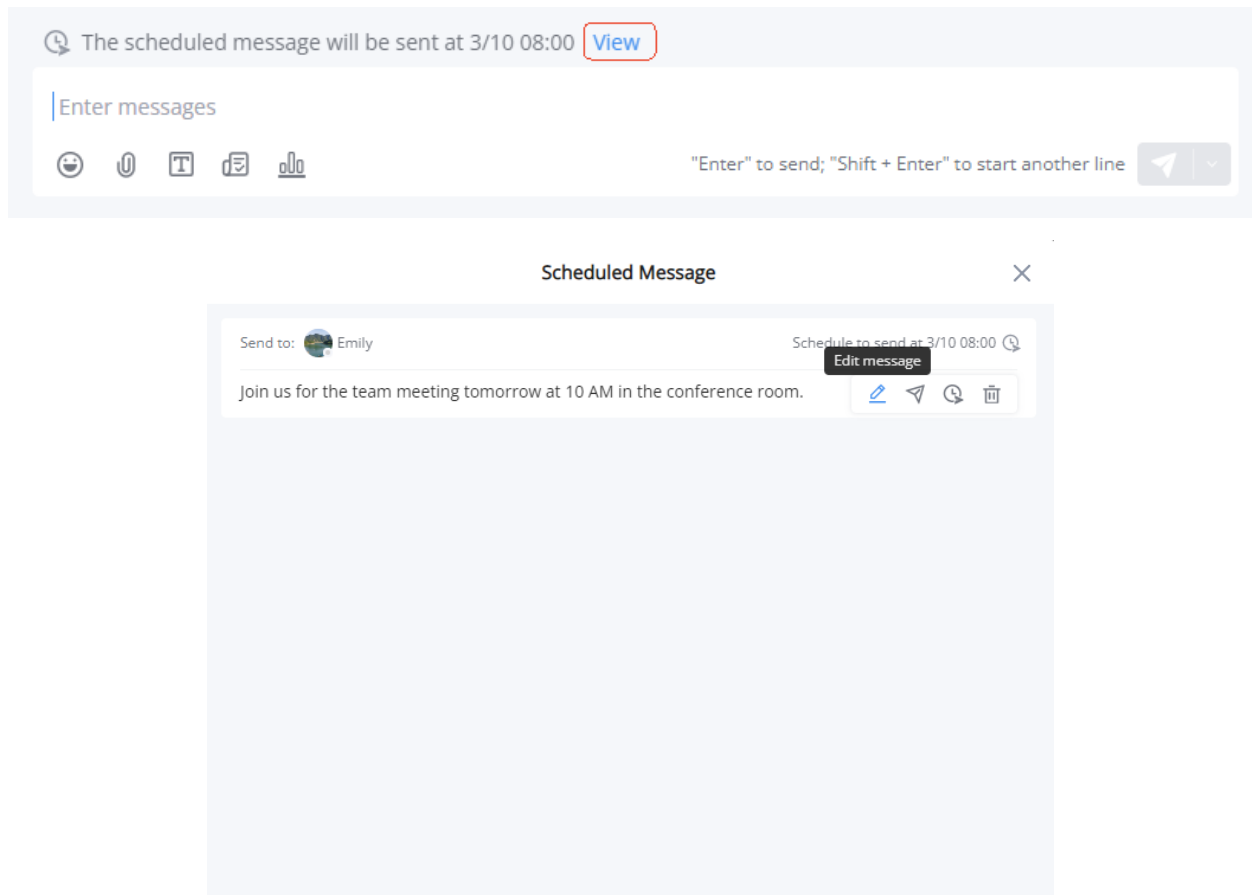


Figure 5: View Scheduled Message

SEARCH CHAT INFO

In the Chat tab, users can search for the group members of chats, chat messages, file names, etc. Users can click the “View More” option to view more search results.

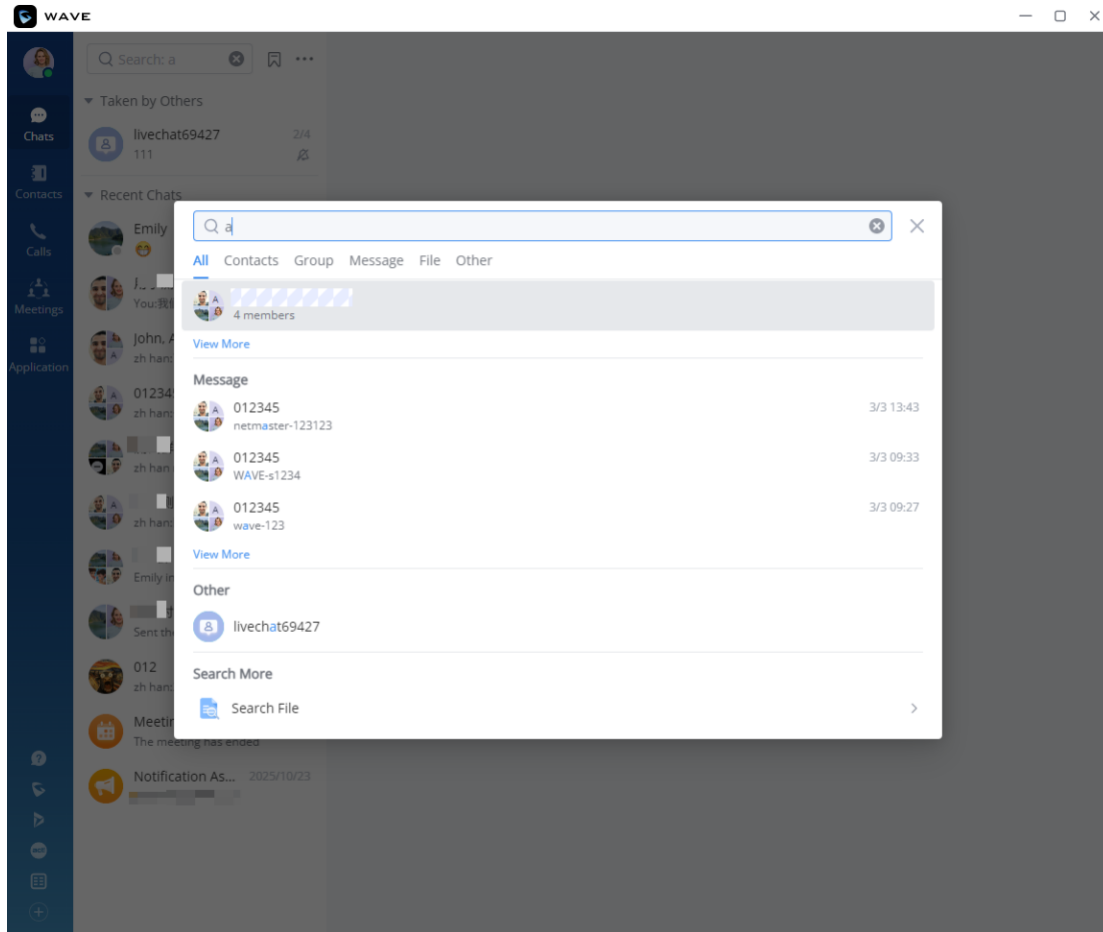


Figure 6: Search Chat Info

MORE OPTIONS IN SETTINGS

Microphone Detection: It allows users to play music simultaneously and detects duplex of headphones.

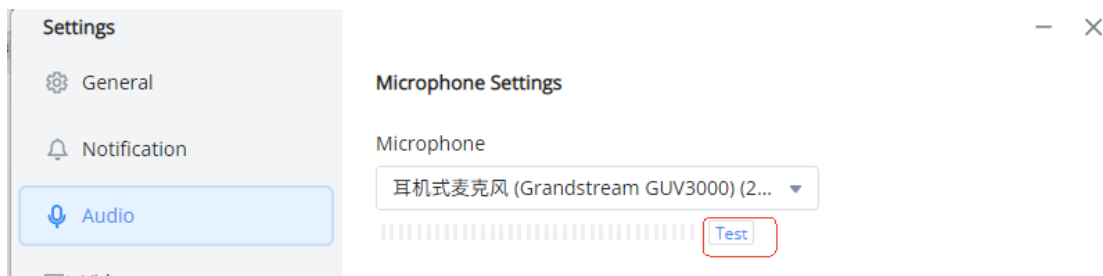


Figure 7: Microphone Detection

Added the “Spell Check” option:

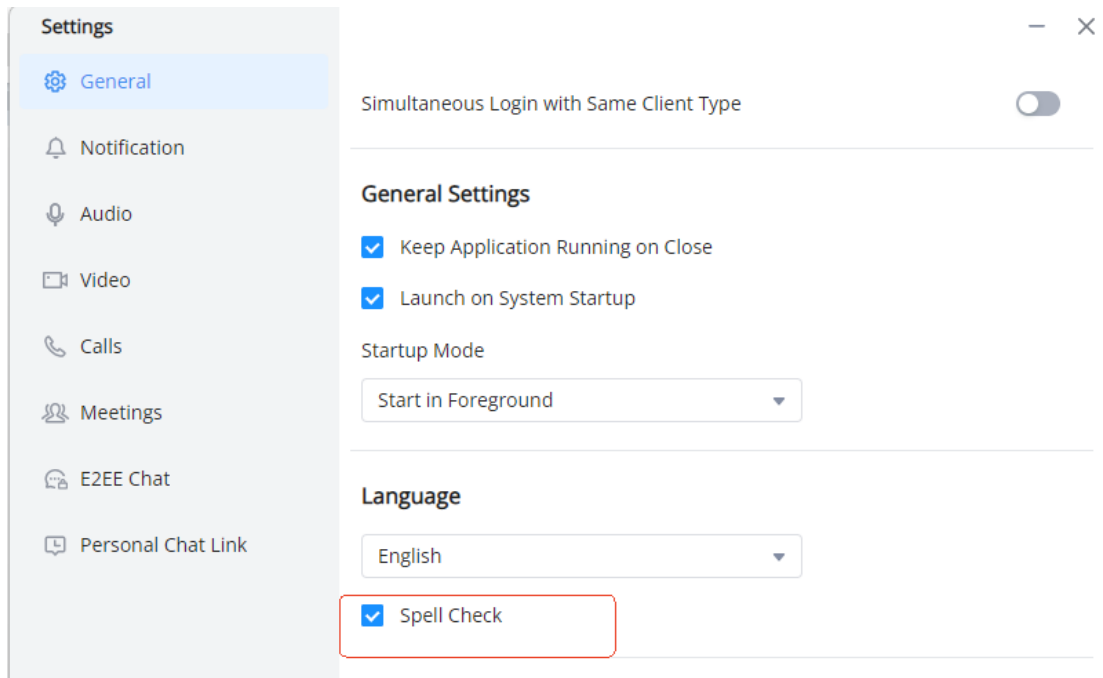


Figure 8: Spell Check

MATCH CALL HISTORY ON DIAL PAD

When using the dial pad to make calls, it supports searching for the contacts or numbers of the last 50 call logs.