

# Wave Web Release Notes

## Table of Content

|  |          |
|--|----------|
| <b>WAVE WEB VERSION 1.0.23.16 .....</b>                | <b>2</b> |
| PRODUCT NAME .....                                     | 2        |
| DATE .....   | 2        |
| <i>CHANGES SINCE VERSION 1.0.23.12</i> .....           | 2        |
| <i>ENHANCEMENTS</i> .....                              | 2        |
| <i>BUG FIXES</i> .....                                 | 2        |
| <b>WAVE WEB VERSION 1.0.23.12 .....</b>                | <b>3</b> |
| PRODUCT NAME .....                                     | 3        |
| DATE .....   | 3        |
| <i>CHANGES SINCE VERSION 1.0.21.9</i> .....            | 3        |
| <i>ENHANCEMENTS</i> .....                              | 3        |
| <i>BUG FIXES</i> .....                                 | 3        |
| <i>NEW FEATURES OVERVIEW</i> .....                     | 4        |
| <i>NEW WHITEBOARD FEATURES</i> .....                   | 4        |
| <i>MEETING/CALL BOTTOM TOOLBAR CUSTOMIZATION</i> ..... | 5        |
| <i>IMPORT/EXPORT PERSONAL CONTACTS</i> .....           | 6        |
| <i>LIVE CHAT</i> .....                                 | 7        |
| <i>CUSTOM MACRO BUTTONS FOR MEETINGS/CALLS</i> .....   | 9        |
| <i>NOTIFICATION ASSISTANT</i> .....                    | 11       |
| <i>UPDATED SETTINGS UI</i> .....                       | 11       |

## WAVE WEB VERSION 1.0.23.16

### PRODUCT NAME

Web Web Client

### DATE

10/20/2023

### CHANGES SINCE VERSION 1.0.23.12

#### ENHANCEMENTS

- **[Application]** Dutch language is now supported.
- **[Application]** Updated Hebrew language display.

#### BUG FIXES

##### **[Application]**

- Fixed an issue with an unattractive interface display after clicking on the speaker test option when the display language is not in Chinese.
- Fixed an issue with an unattractive interface display after clicking “Multi-choice” option in the chat history when the display language is in Dutch.
- Fixed an issue with inconsistent button widths on the same interface after switching the display language to Dutch.
- Fixed an issue with prompt incomplete display when editing external contacts before dialing.

##### **[Call/Meeting]**

- Fixed an issue with participants list displaying white screen and loading failure during the meeting.

##### **[CTI]**

- Fixed an issue with Wave call/meeting windows disappearing after clicking the Hold button.
- Fixed an issue with CTI disconnecting after upgrading and logging into Wave again.
- Fixed an issue with abnormal calls when calling the ringing group number in CTI mode.

##### **[Chat]**

- Fixed an issue with displaying default live chat avatar image for a short period when initializing a call.

## WAVE WEB VERSION 1.0.23.12

### PRODUCT NAME

Web Web Client

### DATE

08/30/2023

### CHANGES SINCE VERSION 1.0.21.9

#### ENHANCEMENTS

- **[Meeting]** Added additional features for Whiteboard. [NEW WHITEBOARD FEATURES]
- **[Meeting]** Added *Meeting Focus Mute* feature. If enabled, and if the user is in a meeting, the user would not receive or hear any Wave notifications besides those from the meeting.
- **[Meeting]** Added ability to customize desktop and sound notifications for in-meeting chat.
- **[Meeting/Call]** Added call/meeting bottom toolbar customization. [MEETING/CALL BOTTOM TOOLBAR CUSTOMIZATION]
- **[Meeting/Call]** Added ability to create customize macro keys for meetings/calls. [CUSTOM MACRO BUTTONS FOR MEETINGS/CALLS]
- **[Contact]** Added ability to import and export personal contacts. [IMPORT/EXPORT PERSONAL CONTACTS]
- **[Chat]** Added support for UCM's Live Chat feature. [LIVE CHAT]
- **[Application]** Added notification assistant for UCM's Message Broadcast feature. [NOTIFICATION ASSISTANT]
- [Application] Added some new settings in the Wave Web client: Call Waiting, Call Waiting Tone, and Contact Sort Order ("Last Name, First Name" or "First Name, Last Name").
- **[Application]** Added several new menu options: What's New, SDK Integration Development Instructions, Add-in Integration Development Document.
- **[Application]** Added support for UCM's "Delete Chat" Wave permission.
- **[Application]** Made several UI adjustments. [UPDATED SETTINGS UI]
- **[Application]** Added several new notification options.

#### BUG FIXES

##### [Application]

- Fixed several UI issues.
- Fixed an issue with still hearing audio after closing the Entrance Guard/Monitor call window.
- Fixed an issue with the meeting room page not showing onsite meeting azimuth map.

**[Call/Meeting]**

- Fixed an issue with incorrect invitee format error when it is actually correct.
- Fixed an issue with participants that left the meeting not having the “Abandoned” label.
- Fixed an issue with call notification not disappearing after automatically answering.
- Fixed an issue with the whiteboard not scaling properly in certain cases.
- Fixed an issue with the meeting invitees being shown as “s” in the meeting history page.
- Fixed an issue with hearing echo in certain cases.

**[Chat]**

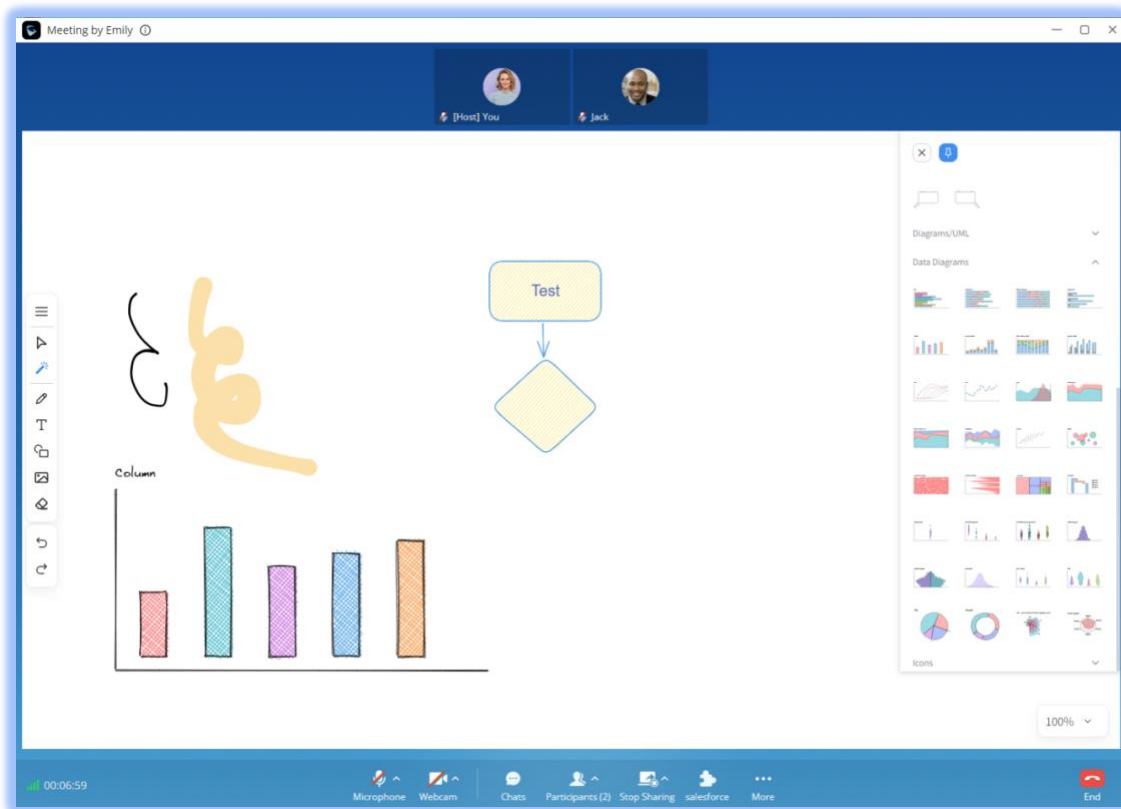
- Fixed an issue with messages that were sent while disconnected from the network would disappear.

**NEW FEATURES OVERVIEW**

This section describes the major new features/changes introduced in the update and provides instructions for usage.

**NEW WHITEBOARD FEATURES**

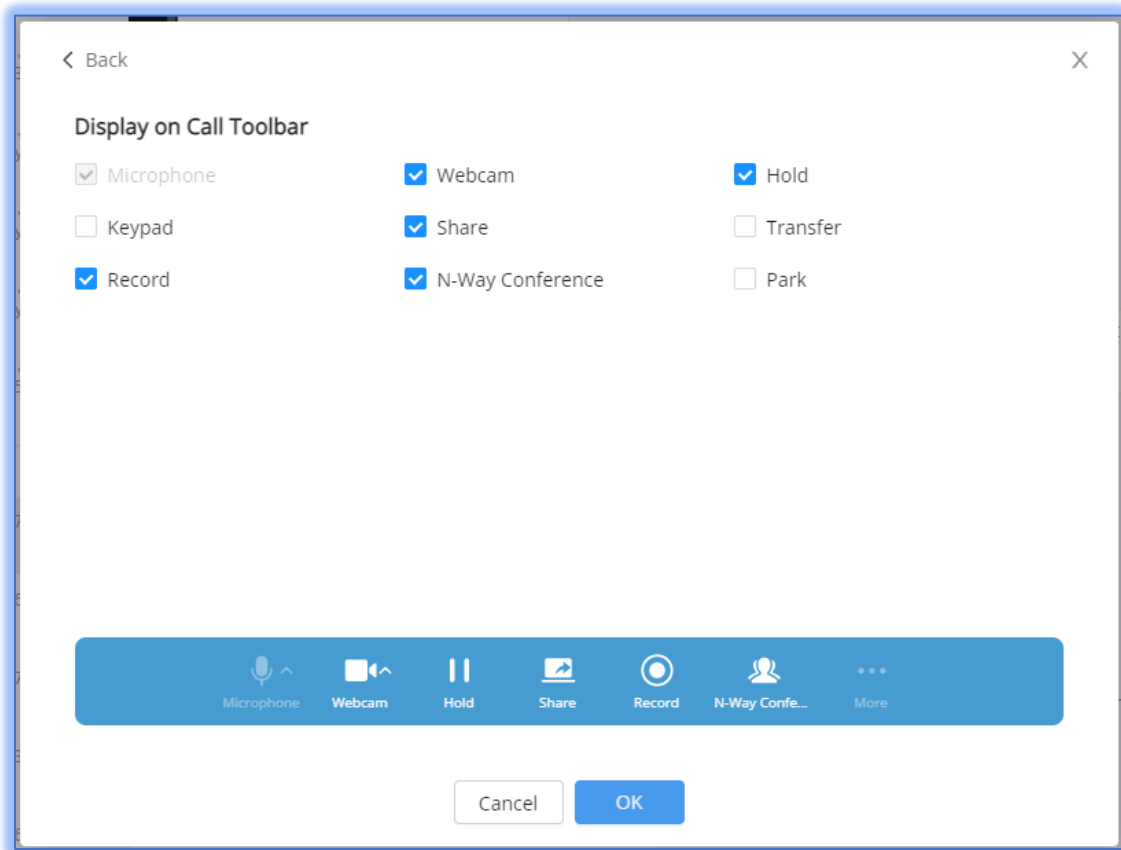
The Whiteboard now includes more collaboration tools such as laser pointer, highlighter, text boxes, graphics, flow charts, charts and other graphics and styles. These graphics can be moved, drawn over and edited repeatedly. Users can even just use a simple brush or pen to quickly draw and visualize their points.



**Figure 1: New Whiteboard Features**

### **MEETING/CALL BOTTOM TOOLBAR CUSTOMIZATION**

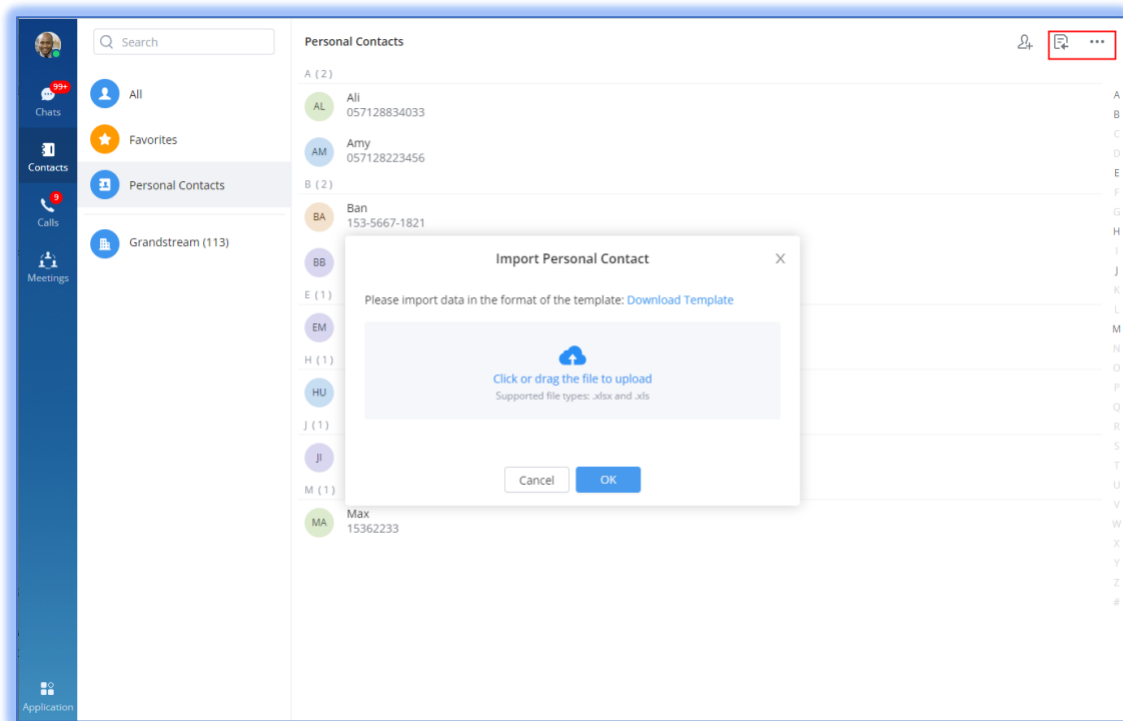
Users can now customize the buttons to be displayed on the bottom toolbar in the call and meeting interfaces. To do so, navigate to the **Settings** -> **Calls** or **Meetings** page and click on the **Call Toolbar Edit** button. From here, select the desired buttons to display.



**Figure 2: Call Toolbar Customization**

### **IMPORT/EXPORT PERSONAL CONTACTS**

Personal contacts can now be imported and exported. For batch editing contacts, users can export their existing personal contacts, modify them, and import it back into Wave.

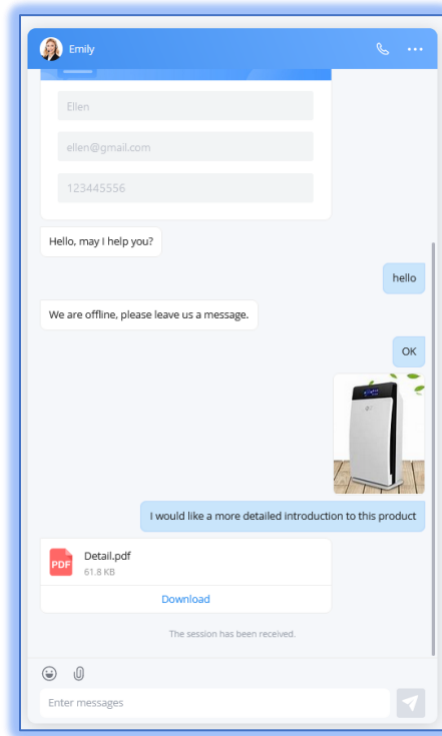


**Figure 3: Import/Export Personal Contacts**

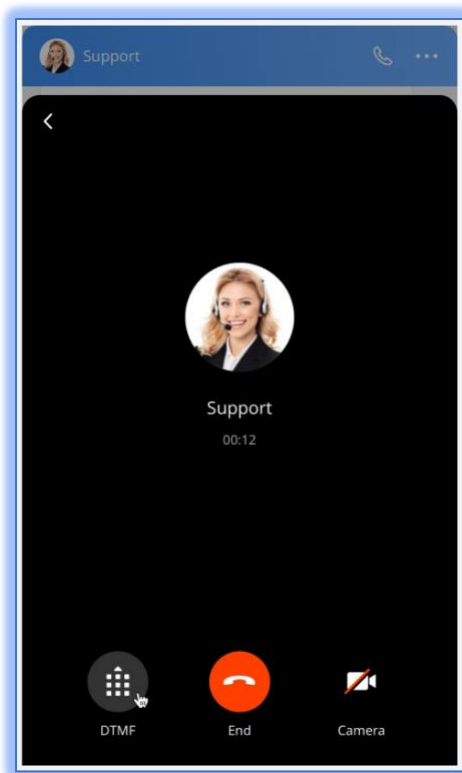
## LIVE CHAT

Live Chat feature allows your customers to send messages or call you with one-click. You can create a Live Chat in your UCM and integrate links into your websites or applications (applicable for PCs and mobile devices), to reach your customers at anytime and anywhere.

Learn More: <https://ucmrc.gdms.cloud/customer>



**Figure 4: Live Chat**

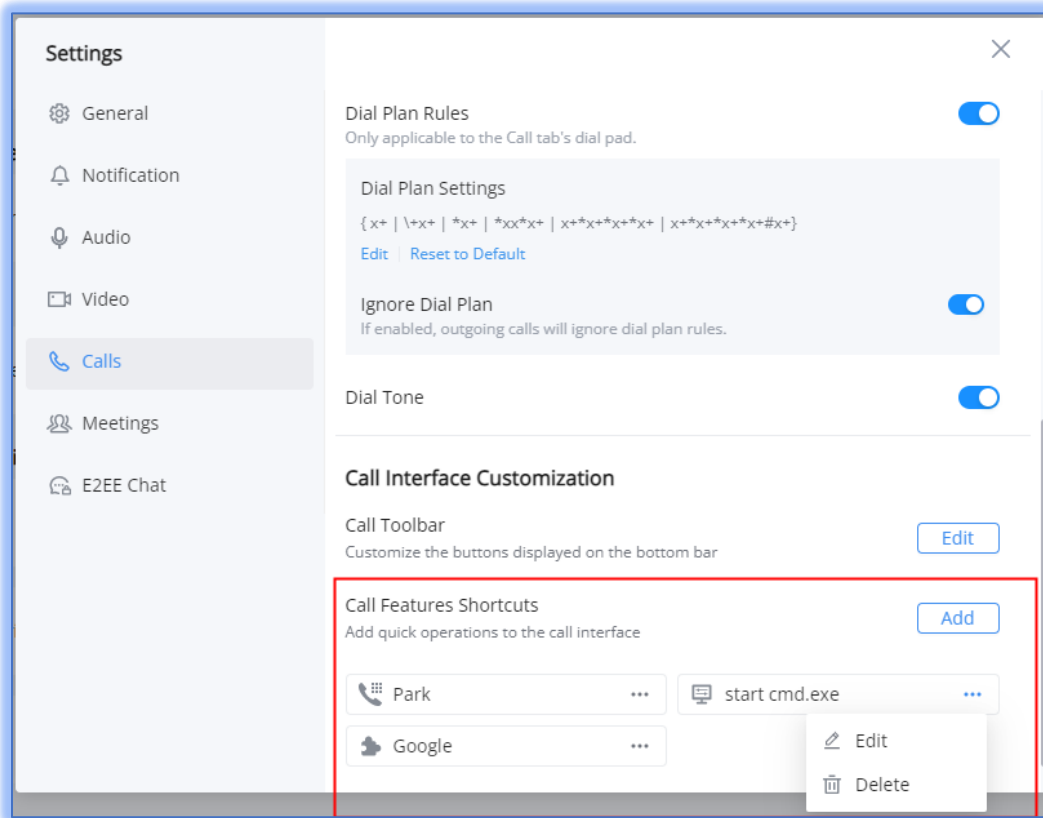


**Figure 5: Live Chat Call Function**



## CUSTOM MACRO BUTTONS FOR MEETINGS/CALLS

Users can now create macro buttons for functions such as feature codes and add-in keyboard commands, which can be accessed from the call/meeting bottom toolbar. Once created, users will be able to perform operations with a single click that would otherwise take several. This can be configured under the **Settings** -> **Calls** or **Meetings** pages.



**Figure 6: Button Macros**

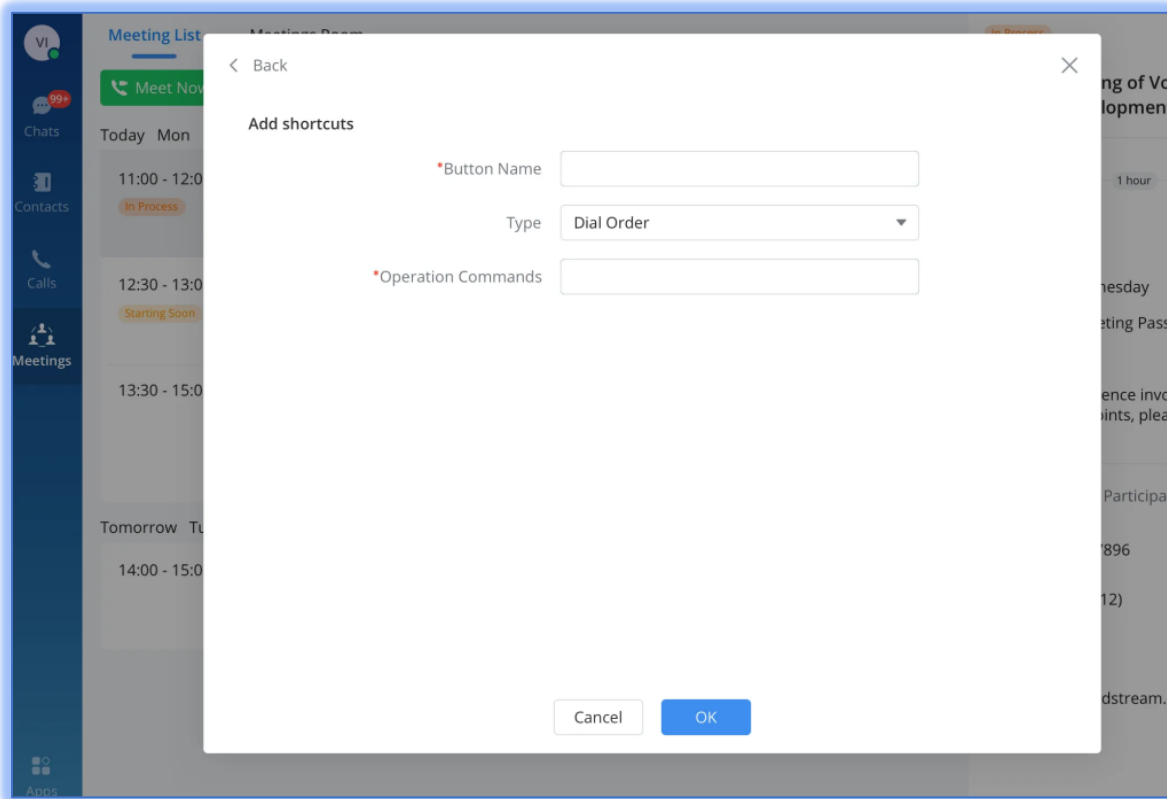


Figure 7: Add Shortcuts

After setting the shortcut key, you can click the **“More”** option on the Call/Meeting interface to view the key.

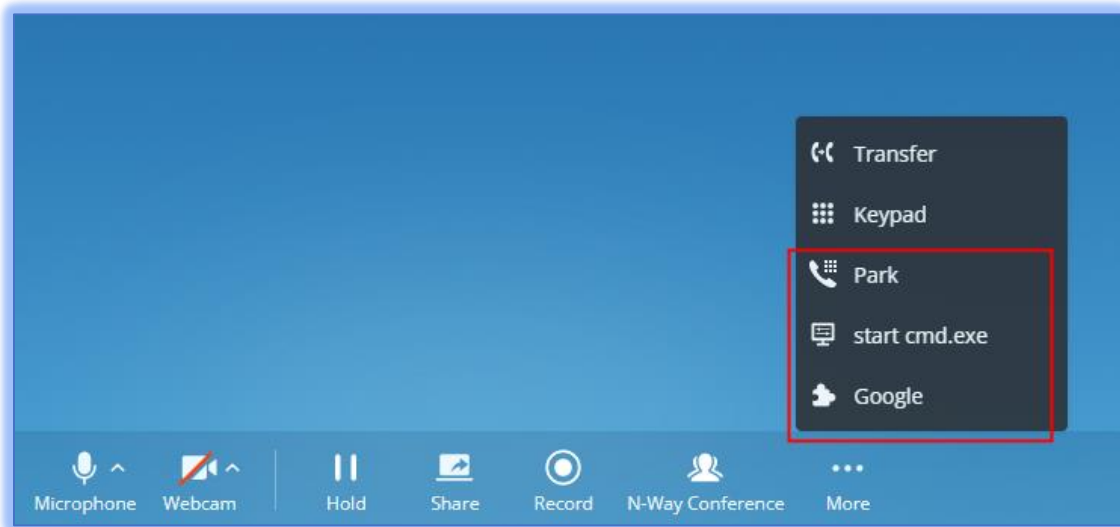


Figure 8: View Shortcuts

## NOTIFICATION ASSISTANT

UCM administrators can broadcast messages to selected extensions. Wave users can receive and view these messages via the Notification Assistant in their Wave chat interface.

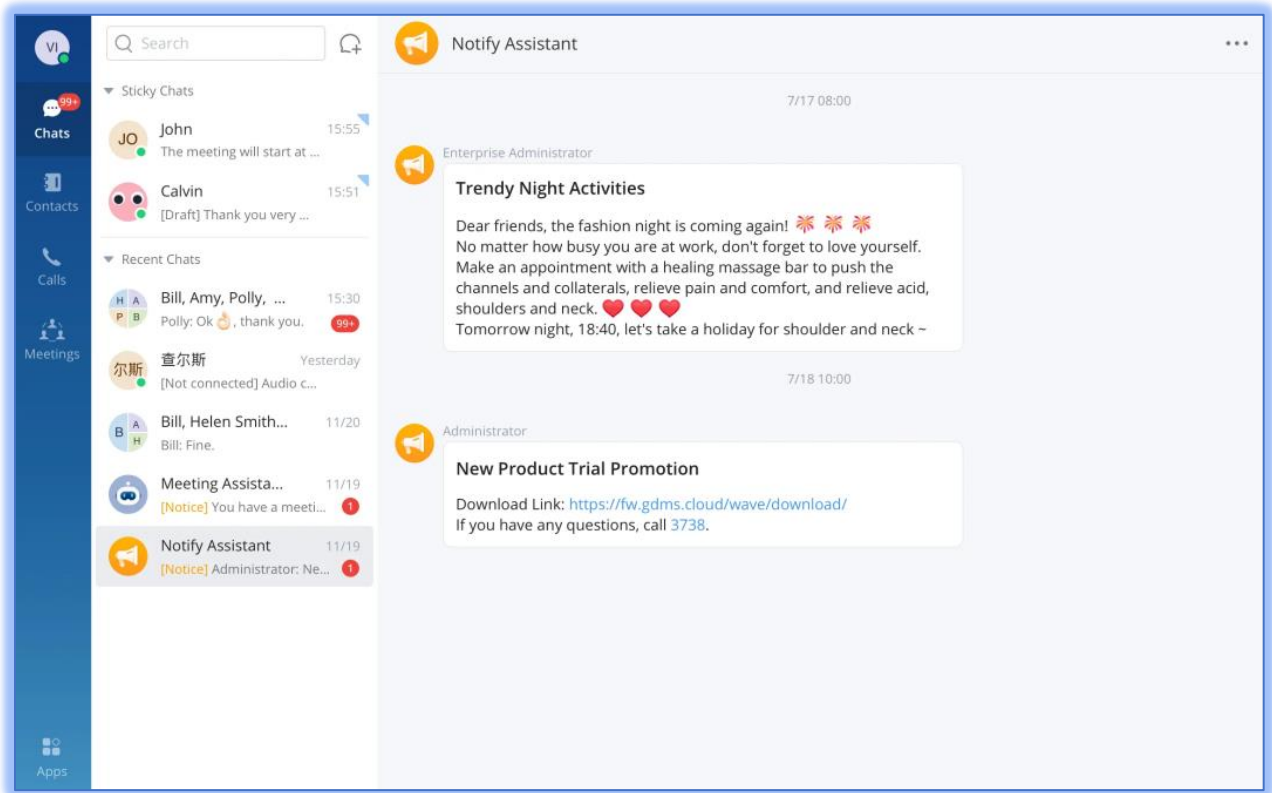
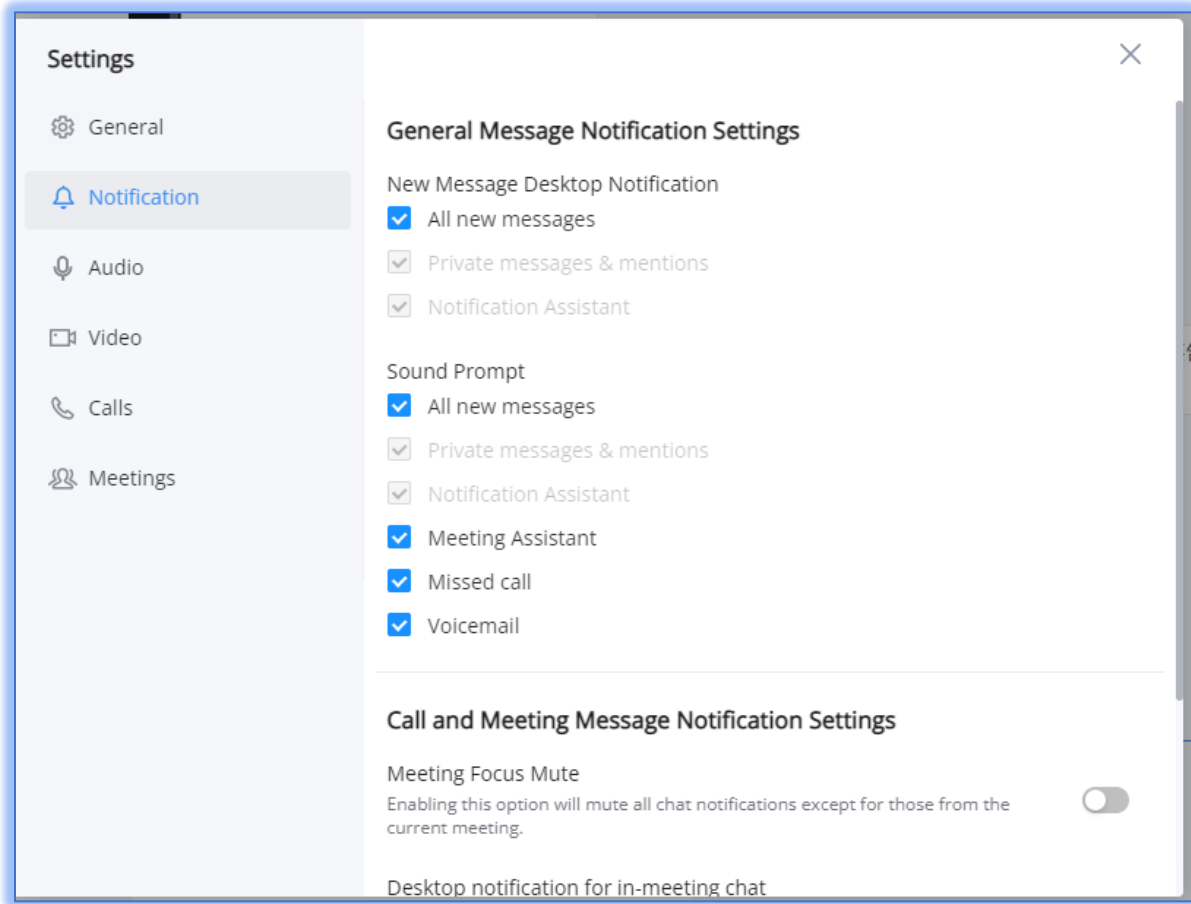


Figure 9: Notification Assistant

## UPDATED SETTINGS UI

The following settings have been rearranged to a single window with categorized pages: General (previously account settings), Notification, Audio, Video, Calls, Meetings and E2EE.



**Figure 10: New Settings Page**