

SoftwareUCM Release Notes

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SOFTWARE VERSION 1.0.3.11

PRODUCT NAME

SoftwareUCM


DATE

07/06/2026

FIRMWARE FILE INFORMATION

- SoftwareUCM installation file: SoftwareUCM_1.0.3.11.iso
MD5: f788f58a1aa67f3763109e66b70e1712
- SoftwareUCM patch file: softwareucm_system_1.0.3.11.bin
MD5: 5d9984791a9e4afc050a20fed0a14b67

IMPORTANT UPGRADING NOTE

- To upgrade the SoftwareUCM system (not to be confused with the PBX module), users can use the SoftwareUCM console to install patch files by selecting Maintenance→**Install Patch** and entering the patch download URL. For more information about installing patches and the console in general, please see our [SoftwareUCM Console User Guide](#).
- Alternatively, users can upgrade their SoftwareUCM system via the ISO file. However, this will require a **FULL REINSTALL**, and **existing PBX instances will NOT be kept**. Please make backups of your PBX configurations, files, and data if using this method. The backups can be restored after recreating your PBX instances.
- To create and restore PBX backups, please go to the SoftwareUCM webUI→Maintenance→Backup page.
 - To create backups, click on the **Backup** button and select the desired data to back up.
 - To restore backups, find your backup in the storage path lists displayed on the same page and click the rewind clock icon .

CHANGES SINCE ISO VERSION 1.0.3.6

The following changes are tied to ISO version 1.0.3.11.

BUG FIXES

- Fixed an issue with obtaining network information from adapters in multi-NIC environments.

SOFTWARE VERSION 1.0.3.6 (BETA ONLY)

PRODUCT NAME

SoftwareUCM


DATE

05/26/2026

FIRMWARE FILE INFORMATION

- SoftwareUCM installation file: SoftwareUCM_1.0.3.6.iso
MD5: ac75c7a1b537f1d8c0db1ee3752eba61
- SoftwareUCM patch file: softwareucm_system_1.0.3.6.bin
MD5: 83da8075abded490d4366f2f53fd5dbe

IMPORTANT UPGRADING NOTE

- To upgrade the SoftwareUCM system (not to be confused with the PBX module), users can use the SoftwareUCM console to install patch files by selecting Maintenance→**Install Patch** and entering the patch download URL. For more information about installing patches and the console in general, please see our [SoftwareUCM Console User Guide](#).
- Alternatively, users can upgrade their SoftwareUCM system via the ISO file. However, this will require a **FULL REINSTALL**, and **existing PBX instances will NOT be kept**. Please make backups of your PBX configurations, files, and data if using this method. The backups can be restored after recreating your PBX instances.
- To create and restore PBX backups, please go to the SoftwareUCM webUI→Maintenance→Backup page.
 - To create backups, click on the **Backup** button and select the desired data to back up.
 - To restore backups, find your backup in the storage path lists displayed on the same page and click the rewind clock icon .

CHANGES SINCE ISO VERSION 1.0.1.4

The following changes are tied to ISO version 1.0.3.6.

ENHANCEMENTS

- **[System]**
 - ISO version will now be displayed on the console interface and under the UCM PBX→System Status→System Information→General→Version Information section.
 - SoftwareUCM instances can now be installed on and migrated to different disks. The console will be able to view and retrieve SoftwareUCM instance information on detected disks.
- **[Activation & Setup]**
 - The activation page now includes license notes, and the certificate page supports the export of hardware information.

- **[Clustering]**
 - Before license activation, users can now designate their SoftwareUCM instance as either a main Business Server or a Media Server for cluster environments. SoftwareUCMs designated as a media server function only as an additional resource pool for the designated SoftwareUCM business server and thus **do not require** license activation. For more details about this functionality, please see the [SoftwareUCM Media Cluster Guide](#).
- **[HA]**
 - Added support for High Availability (HA). HA environments will require the new “HA Standby Device” add-on, which will be available when purchasing or renewing SoftwareUCM PBX plans. If this add-on is included, an additional license file for the standby device will be provided. This license file **cannot** be used for standalone SoftwareUCM instances and will not work with other SoftwareUCM instances besides the one designated in the license.
 - The console can now retrieve HA status and display the HA cluster IP address and active/standby machine IP addresses.
 - For more details about this functionality, please see our official HA guides:
 - For local device redundancy within the same network: [SoftwareUCM – High Availability User Guide: Local HA](#)
 - For remote device redundancy located on different networks: [SoftwareUCM – High Availability User Guide: Remote Disaster Recovery](#)
- **[IM]**
 - Added support for IM Server functionality. If enabled, the SoftwareUCM will lose PBX functionality only function as an IM server that handles IM-related data such as Wave chat messages and files and contact information. For more details about this functionality, please see the [IM Server](#) section in our official UCM630x Series User Manual.
- **[Network Settings]**
 - Added support for IPv6.
 - Added support for Dual network method, allowing for usage of two separate NICs.

BUG FIXES

- **[Console]**
 - Fixed an issue with abnormal behavior when pressing the arrow keys, Home key, and End key.
- **[CDR]**
 - Fixed an issue where recordings are uploaded to GDMS even when “Local Storage” is selected as the storage destination.

NEW LIMITATIONS

- [VoIP Trunks] Max number of SIP trunks has been increased to 1000.

SOFTWARE VERSION 1.0.1.4

PRODUCT NAME

SoftwareUCM


DATE

6/5/2025

FIRMWARE FILE INFORMATION

- SoftwareUCM installation file: SoftwareUCM_1.0.1.4.iso
MD5: 83be929654750957a49918e00c81936c

IMPORTANT UPGRADING NOTE

- **1.0.1.3 → 1.0.1.4 ISO version upgrade is NOT supported. 1.0.1.4 will require a FULL REINSTALL, and existing PBX instances will NOT be kept. Please make backups of your PBX configurations, files, and data before reinstalling. The backups can be restored after recreating your PBX instances.**
- To create and restore PBX backups, please go to the SoftwareUCM webUI→Maintenance→Backup page.
 - To create backups, click on the **Backup** button and select the desired data to back up.
 - To restore backups, find your backup in the storage path lists displayed on the same page and click the rewind clock icon  .

CHANGES SINCE FIRMWARE VERSION 1.0.0.14

ENHANCEMENTS

- **[Syslog]** Logs will now be kept for up to 30 days. Note: This is not referring to the UCM syslog.

BUG FIXES

- **[System]** Fixed an issue where the podman1 network card configuration is deleted during the first startup on AWS, causing the cm to fail to start.

SOFTWARE VERSION 1.0.1.3

PRODUCT NAME

SoftwareUCM

DATE

03/12/2025

FIRMWARE FILE INFORMATION

- SoftwareUCM installation file: SoftwareUCM_1.0.1.3.iso
MD5: 4439929cc4f07dfce52fbddcfc6915a

This is the initial installation software for SoftwareUCM.