

Wave Mobile Application Release Notes

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VERSION 1.0.29.11 (Android) / 1.29.11 (iOS)

PRODUCT NAME

Grandstream Wave Mobile

DATE

08/21/2025

IMPORTANT NOTE

- Grandstream Wave Mobile is available for Android and iOS mobile devices.
- The latest Wave Android app is available on the Google Play Store and can also be downloaded from <https://fw.gdms.cloud/wave/download/>
- The latest Wave iOS app can be downloaded from Apple's App Store.

CHANGES SINCE ANDROID VERSION 1.0.27.19 / iOS VERSION 1.27.26

ENHANCEMENTS

- **[General]** Added to support multi-factor authentication for login. [SUPPORTED MFA]
- **[General]** Added the dark theme in the Wave app.
- **[Meeting]** Added some improvements in the meeting room. [MEETING ROOM IMPROVEMENTS]
- **[General]** Added some new options on the Settings page. [NEW OPTIONS IN SETTINGS]
- **[Chat]** Added to support personal chat link feature and allow users to customize related configurations. [PERSONAL CHAT LINK]
- **[Chat]** Added some improvements in the chat window. [CHAT IMPROVEMENTS]
- **[General]** Some other improvements in the Wave mobile application. [OTHER IMPROVEMENTS]

BUG FIXES

- **[General]**
 - [Android] Fixed an issue with the push platform is still registered to Baidu after overwriting and installing the Wave Android application that supports Huawei push services.
 - [Android] Fixed an issue with the music in the phone automatically plays while the voicemail is not played completely. This issue can be reproduced when trying to play a voicemail while the phone music is playing.
 - [Android] Fixed an issue with there is no Wave Android app in the default phone call app list when the corresponding permission has been assigned in the phone.
 - [Android] Fixed an issue with there is no prompt when Wave Android app process has been killed and logged out.

- Fixed an issue with adding “Dark Mode” theme for the Wave Android/iOS applications.
- [Android] Fixed an issue with confusing state labels using “Enable/Disable” instead of “Enabled/Disabled” for the option “Silent Mode”.
- [iOS] Fixed an issue with Wave iOS application crashes after the UCM device enables CloudIM services.
- [iOS] Fixed an issue with Wave iOS application crashes after starting the Wave iOS application.
- **[Call]**
 - [Android] Fixed an issue with Wave Android application crashes after answering an incoming GSM call and switching to the speaker before ending it.
 - [Android] Fixed an issue with the audio channel is incorrect while connecting to the car Bluetooth during a call.
 - [Android] Fixed an issue with users cannot answer the call by tapping on the notification after upgrading the UCM63xx SIP servers under HA setup environment.
 - [Android] Fixed an issue with Wave Android application cannot receive calls when the app is running in the background.
 - [Android] Fixed an issue with the interface did not update in the real time during a call if the video call permission has been enabled.
 - [Android] Fixed an issue with users cannot answer GDS calls via audio call while the phone screen is locked.
 - [Android] Fixed an issue with it is failed to attended transfer to a parking lot extension during a call.
 - [iOS] Fixed an issue with frequent calls to the other party that causing Wave iOS application crashes after the other party rejects calls.
 - [iOS] Fixed an issue with a no audio issue after answering GDS calls via Callkit.
 - [iOS] Fixed an issue with a no audio issue after answering calls via Callkit while the iPhone is in screen lock state.
 - [iOS] Fixed an issue with a no audio issue after establishing an audio call with another endpoint which is in a meeting.
 - [iOS] Fixed an issue with there is no audio after answering/ending a GSM call and establishing a call with another party.
 - [iOS] Fixed an issue with Wave iOS application does not need to display the incoming call notification after opening the app and receiving an incoming call.
 - [iOS] Fixed an issue with Wave iOS application displays the transferring page when receiving an incoming call.
 - [iOS] Fixed an issue with a no audio issue when accepting calls via Callkit sometimes.
 - [iOS] Fixed an issue with the door station video image displays incorrectly after answering a call from the door station while the screen is locked.

- [iOS] Fixed an issue with the incoming call disappears after reconnecting network.
- [iOS] Fixed an issue with the call cannot be answered on Wave iOS application.
- [iOS] Fixed an issue with callback failed from the iOS system call records.
- [iOS] Fixed an issue with audio lost in the active call when the second call is declined.
- [iOS] Fixed an issue with native phone app stops ringing after Wave iOS application is upgraded to 1.27.8.2.
- **[Meeting]**
 - [Android] Fixed an issue with there is no audio after joining in to a meeting through the meeting assistant.
 - [Android] Fixed an issue with recording files cannot be played after transferring to a multi-party meeting and ending the call.
 - [Android] Fixed an issue with a picture display incorrectly when it is failed to send it and try to resend it.
 - [Android] Fixed an issue with the meeting list page displays unfriendly sometimes when loading failed.
 - [iOS] Fixed an issue with there is no audio after joining in to a meeting while the iPhone is connecting to a car Bluetooth.
 - [iOS] Fixed an issue with it is failed to transfer the call to the multi-party meeting if the user is transferred to a multi-party meeting and received a new call.
 - [iOS] Fixed an issue with the meeting interface displays a prompt indicating network errors in some specific scenarios.
- **[Chat]**
 - [Android] Fixed an issue with Wave Android application crashes after entering text in the Live Chat session.
 - [Android] Fixed an issue with the text formatting disappears after entering a space in a chat.
 - [Android] Fixed an issue with the text contents should be displayed in regular format after unchecking the rich text format in a group chat.
 - [Android] Fixed an issue with the voice message draft in a group chat is brought into an individual chat window.
 - [Android] Fixed an issue with sending voice message failed after recording it in a group chat.
 - Fixed an issue with adding the ability to go to the message after clicking on the reply comment in a chat.
 - [iOS] Fixed an issue with the chat message keeps displaying as unread even through the member has read it after sending a chat message to the member and mentioning the member in a chat.
 - [iOS] Fixed an issue with displaying incorrect photos when trying to send photo in a chat.
 - [iOS] Fixed an issue with the prompt “someone @ me” should not be displayed in the bottom right corner when the chat message is on the current screen.

- [iOS] Fixed an issue with clicking on the referenced contents will not be prompted that the user cannot view the historical chat messages when the user does not have the permission.
- [iOS] Fixed an issue the current group chat should not be displayed in the existing group chat list when inviting an existing group chat in a group chat.
- **[Contact]**
 - [Android] Fixed an issue with contacts without name settings are displayed as empty in the contact list.

NEW FEATURES OVERVIEW

This section describes the major new features/changes introduced in the update and provides instructions for usage.

SUPPORTED MFA

On the UCM admin portal, you can view the status of multi-factor authentication by the extension and turn it on or off.

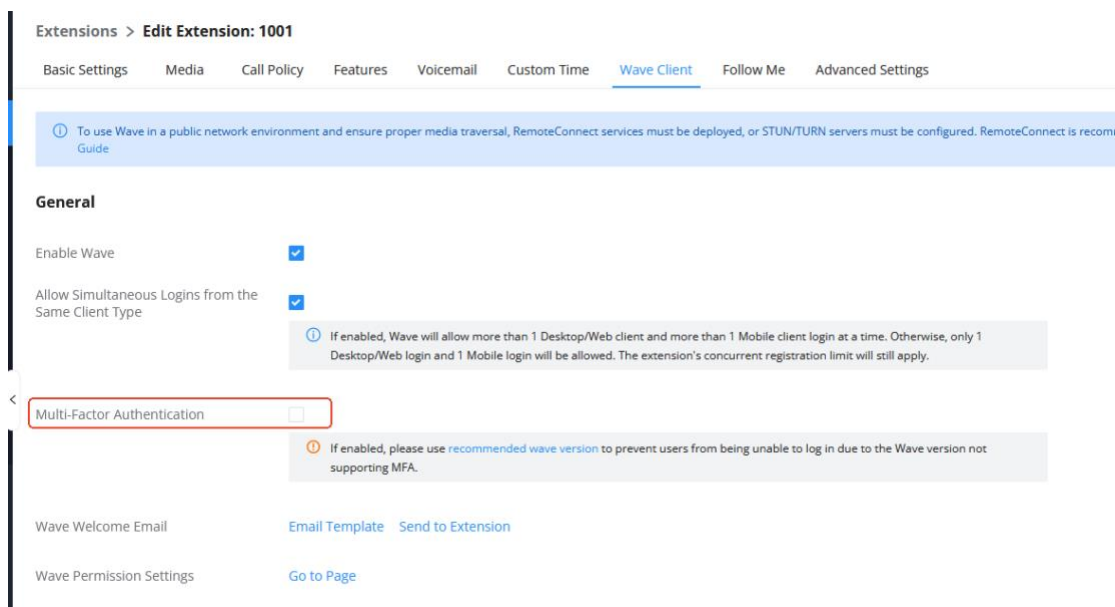


Figure 1: Enable MFA

Once enabled, when signing in to the Wave client, you will be reminded to bind the MFA device and enter the multi-factor authentication code. After successful verification, you can sign in to the Wave client.

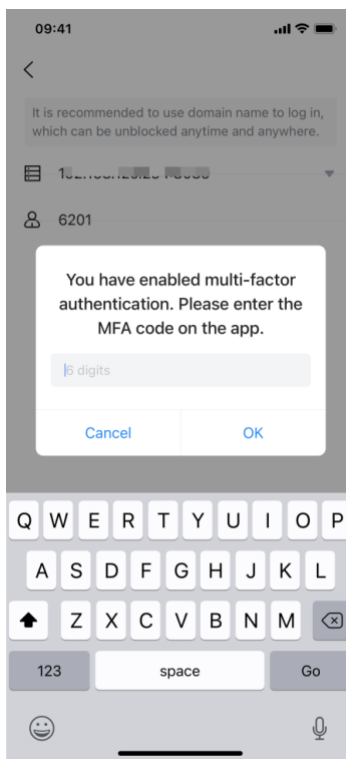


Figure 2: Enter MFA Code

Supported “Log in with Microsoft Account”

UCM administrators can configure associated Microsoft accounts for all or some extensions.

After configuration, this extension owner can click "Log in with Microsoft Account" to sign in to Wave through the Microsoft account.

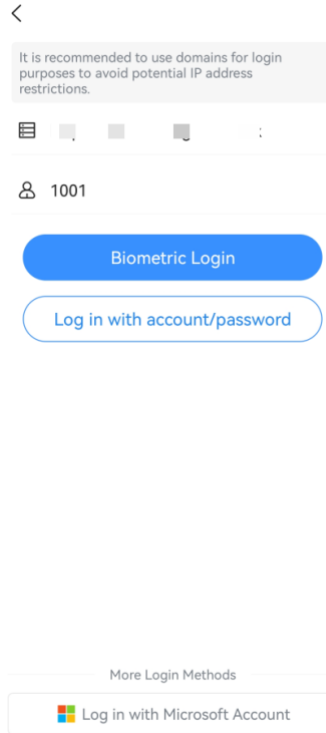


Figure 3: Log in with Microsoft Account

MEETING ROOM IMPROVEMENTS

- Supported scanning the QR code of GSC devices to reserve offline meeting rooms.
- During the meeting and for scheduled meetings, it is supported to set the option "Play Joining/Leaving Meeting Prompt Tone".
- While scheduling a repeated meeting, you can set the start and end time ranges.
- The creator of the historical meeting can immediately reopen the meeting. After reopening the meeting, the participants of this meeting will be automatically invited and the creator enters the interface for creating an instant meeting, where the topic and invited participants can be modified.

NEW OPTIONS IN SETTINGS

The Settings interface has added the following options:

Table 1: New Options in Settings

Options	Parameters	Descriptions
Account Security	Multi-clients Simultaneous Login	If checked, this extension is allowed to sign in to multiple Wave Desktop and Web clients

Center		simultaneously, or multiple Wave mobile app clients. Prerequisite: This entry is only available when the UCM administrator assigns the permission for this function.
Settings->Display	Appearance	You can set to Follow System, Light, and Dark.
	Direct to Chat Location	When opening a chat session, it refers to where the default location is. The options are as follows: The first new message (the first message in this session window), the last new message (at the bottom of the session window).
Calls and Meetings	Noise Suppression	Use AI intelligent noise reduction.

PERSONAL CHAT LINK

Users can enable the Personal Chat Link feature and customize the related configurations.

Custom Settings: You can customize the fields that visitors need to fill in.

Independent Chat Modules:

Users will see the independent chat modules as “Personal Chat” on the chat list:

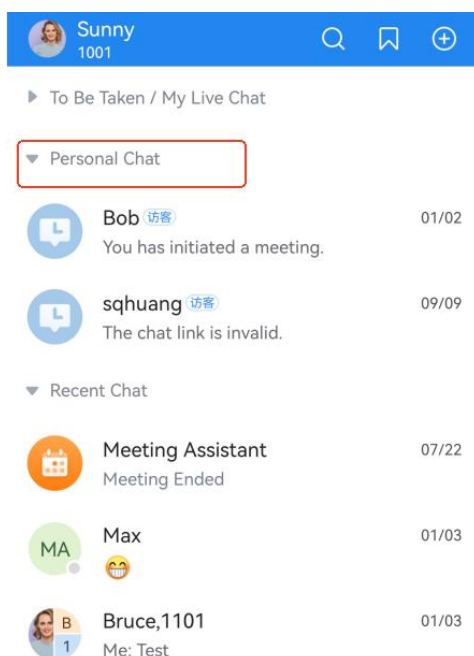


Figure 4: Independent Chat Module

CHAT IMPROVEMENTS

- The original message of the quoted reply can be clicked to jump to the position of the original message.
- **Emoji Reply:** Supported the display of the responder's name.

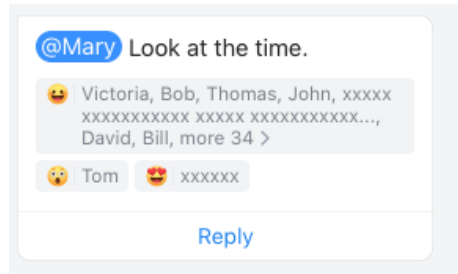


Figure 5: Emoji Reply

- When multiple messages are selected, you can select all following messages.
- **Optimization:** Link recognition rules/The group names should not include their own names.

OTHER IMPROVEMENTS

- Added new permission control functions: delete message and multi-terminal login Settings.
- **Call History:** In CQ/RG scenarios, the name and number of the person who answers the call (answered by others) will be displayed.
- Data sampling points must be reported only after the user's consent.

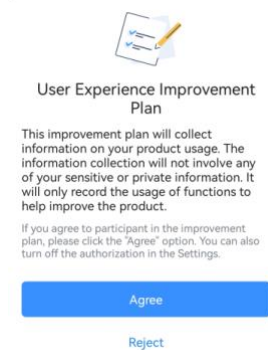


Figure 6: User Experience Improvement Plan