

Wave Mobile Application Release Notes

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VERSION 1.0.31.6 (Android) / 1.31.5 (iOS)

PRODUCT NAME

Grandstream Wave Mobile

DATE

12/29/2025

IMPORTANT NOTE

- Grandstream Wave Mobile is available for Android and iOS mobile devices.
- The latest Wave Android app is available on the Google Play Store and can also be downloaded from <https://fw.gdms.cloud/wave/download/>
- The latest Wave iOS app can be downloaded from Apple's App Store.

CHANGES SINCE ANDROID VERSION 1.0.29.13 / iOS VERSION 1.29.12

ENHANCEMENTS

- **[General]** Added the ability to switch Wave accounts after login. [SWITCH ACCOUNT]
- **[General]** Added the ability to process MFA via emails for login. [MFA VIA EMAIL]
- **[Meeting]** Added the ability to hide recording status during Wave calls/meetings. [HIDE RECORDING STATUS]

BUG FIXES

- **[General]**
 - [Android] Fixed an issue with there is no syslog in the feedback sent by users who have tried to submit issues via the "Help and Feedback" module.
 - [Android] Fixed an issue with the date displays incorrectly after switching the current year.
 - [Android] Fixed an issue with the Wave Android app cannot switch to the dark mode automatically after the user customizes the dark mode period in the Wave app.
 - [Android] Fixed an issue with the interface displays unfriendly after scheduling a meeting successfully.
 - [Android] Fixed an issue with there is no status displayed after adding VPK to the Wave Android app.
 - Fixed an issue with the VPK status displays incorrectly after network reconnection.
 - [Android] Fixed an issue with the email for MFA is incorrect after switching the account associated email.
 - [Android] Fixed an issue with the number on the Switch Account page displays unfriendly.

- [Android] Fixed an issue with there is no need to display the SSO login entrance when switching accounts.
- [Android] Fixed an issue with there is no need to display the switching account entrance when signing in to the Wave account by scanning QR code.
- [Android] Fixed an issue with the account avatar is not refreshed after changing the avatar in another Wave client and viewing it on the Switch Account interface.
- [Android] Fixed an issue with the account avatar displays unfriendly after switching accounts.
- [Android] Fixed an issue with the MFA code email needs to be sent to the newly configured email after changing the account associated email.
- [Android] Fixed an issue with the user cannot sign in to the Wave account by the biometric identification which account was signed in by QR code.
- [Android] Fixed an issue with there is no need to display the entrance of biometric identification when trying to add an account.
- [iOS] Fixed an issue with the TOTP authentication window cannot be popped up when trying to add the account to the Wave iOS client which already has an account.
- [iOS] Fixed an issue with the color of the MFA code input box displays unfriendly.
- [iOS] Fixed an issue with the user does not need to receive the MFA code again if the user entered an incorrect MFA code.
- [iOS] Fixed an issue with the Wave iOS app crash when using the MFA via email method for login.
- [iOS] Fixed an issue with some settings pages display unfriendly on iPad if setting the window size to the min size.
- [iOS] Fixed an issue with a memory leakage when frequently switching the Wave iOS app between the foreground and background.
- [iOS] Fixed an issue with the behavior for scanning the invalid QR code displays unfriendly.
- [iOS] Fixed an issue with the toast displays unfriendly when scanning a new UCM extension's QR code.
- [iOS] Fixed an issue with the reminder pop-up window for message content should be closed after setting the reminder time again.
- [iOS] Fixed an issue with the sent message always displays as "Loading" after sharing to the Wave iOS app from another app.
- **[Call]**
 - [Android] Fixed an issue with there is no audio in both parties for the SIM call after answering the system call while dialing to a Wave extension.
 - [Android] Fixed an issue with the Wave Android app crash issue after clicking on the GDS call notification.
 - [Android] Fixed an issue with the display name for the ring group displays incorrectly after checking to replace the display name.

- [Android] Fixed an issue with a call will be automatically ended if the user frequently switches lines between active calls.
- [iOS] Fixed an issue with the ongoing Wave call should be ended normally first after clicking to sign out the account.
- [iOS] Fixed an issue with the Wave call should be able to be answered successfully via iOS call kit.
- [iOS] Fixed an issue with the display name for the ringing interface displays incorrectly while there is an incoming call via the ring group.
- [iOS] Fixed an issue with the user cannot batch delete call history in some cases.
- [iOS] Fixed an issue with the search list for the call history displays unfriendly when only has 1 searching result.
- [iOS] Fixed an issue with the interface for call is unfriendly when minimizing the screen size on an iPad.
- [iOS] Fixed an issue with the interface for playing voicemails displays unfriendly after ending the call.
- [iOS] Fixed an issue with the recording file cannot be played again in some cases.
- [iOS] Fixed an issue with the call recording icon is not aligned with the call duration on the call history tab.
- **[Meeting]**
 - [Android] Fixed an issue with abnormal audio issues after hanging up the current meeting and entering another meeting.
 - [Android] Fixed an issue with the meeting room page does not display the occupied time period.
 - [Android] Fixed an issue with the user can see the loading failure prompt when entering the meeting list for the first time after login.
 - [Android] Fixed an issue with the app displays a black screen while trying to scan to join a Wave meeting.
 - [Android] Fixed an issue with the user cannot join the Wave meeting by the meeting link after login.
 - [Android] Fixed an issue with the interface displays unfriendly when switching to the meeting list page after changing an account.
 - [Android] Fixed an issue with swiping the screen to the right side will bring up a long-pressing menu if the floating window permission is not granted.
 - [Android] Fixed an issue with the user cannot dial in to the Wave meeting by entering the meeting number if there is an ongoing Wave call.
 - [Android] Fixed an issue with the options should not disappear after switching the meeting room type on the meeting room page.
 - [Android] Fixed an issue with the meeting information cannot be shared with new chat members.

- [Android] Fixed an issue with there is no need to display meeting call history on the search results list.
- [iOS] Fixed an issue with the zoomed-in screen should not be restored after someone joins in to the meeting during presentation.
- [iOS] Fixed an issue with some options cannot be displayed when viewing more options under the landscape mode during the Wave meeting.
- [iOS] Fixed an issue with there is no need to display meeting call history when searching the meeting number.
- [iOS] Fixed an issue with the meeting page displays unfriendly when sharing meeting info on iPad.
- [iOS] Fixed an issue with the presenter's avatar is not displayed correctly on the presentation screen.
- [iOS] Fixed an issue with there should not pop-up a prompt indicating the user the recording has been enabled when the other party transfers to a n-way conference without recording status permission.
- [iOS] Fixed an issue with the recording should be automatically started after transferring a call to a n-way conference.
- [iOS] Fixed an issue with "My Meetings" frame in the meeting is displayed unfriendly.
- [iOS] Fixed an issue with the audio channel of the meeting should not be "Handset" after starting a meeting in a group chat.
- **[Chat]**
 - [Android] Fixed an issue with the Wave Android app crash issue when the link preview interface is placed in the background by access the link in a Wave chat and the user tries to open the Wave app.
 - [Android] Fixed an issue with the Wave app should exit the multi-selection mode in the Wave chat after saving chat messages.
 - [Android] Fixed an issue with the user cannot swipe to view all group chats after searching for group chats.
 - [Android] Fixed an issue with the interface displays unfriendly when accepting a Live Chat by clicking the message.
 - [Android] Fixed an issue with the "Accept" button missing issue for Live Chat.
 - [Android] Fixed an issue with the button display for file messages is incorrect in group chats.
 - [Android] Fixed an issue with the interface cannot be closed when clicking the returning button after entering the next interface of the link preview interface.
 - [Android] Fixed an issue with the interface cannot return to the chat list after creating a group chat.
 - [Android] Fixed an issue with there is no pinned message box at the top of the chat interface after adding a new pinned message.

- [Android] Fixed an issue with the detail of the Live Chat contact displays incorrectly if the user accesses the detail from the call history.
- [Android] Fixed an issue with the link from GDS app cannot be fully recognized in the Wave chat.
- [Android] Fixed an issue with the first entered English contents are missing in the rich text format in a Wave group chat.
- [Android] Fixed an issue with clicking on the “Sync Secret Key” option does not bring up a menu in the private chat.
- [Android] Fixed an issue with the long-pressing menu should display correctly under some usage scenarios.
- [Android] Fixed an issue with the prompt shows that the download is successful, but the progress bar of the file download still shows as “Downloading” when trying to download a file in the group chat.
- [Android] Fixed an issue with no group chat is found when searching the group chats by the account associated email.
- [Android] Fixed an issue with a pop-up window for viewing chat history should not appear when creating a group chat.
- [Android] Fixed an issue with the group chat name displays incorrectly in the pop-up window for editing group names.
- [Android] Fixed an issue with the user is unable to jump to the group chat by searching the member in a group chat which has been deleted by the user.
- [Android] Fixed an issue with the chat window displays unfriendly after sending a chat message has a link and re-enter this chat.
- [iOS] Fixed an issue with the Wave iOS app crash while entering the group chat with unread messages.
- [iOS] Fixed an issue with the file (failed to send to the chat group) which has been withdrawn in the group chat that appears again after re-entering the group chat.
- [iOS] Fixed an issue with the file sending status should be displayed normally rather than stuck after clicking the resend button under the weak network condition.
- [iOS] Fixed an issue with files cannot be successfully sent to a group chat under the packet loss environment.
- [iOS] Fixed an issue with the interface keeps loading after entering a specific chat or chat group.
- [iOS] Fixed an issue with some chat interfaces on iPad display unfriendly when setting the window size to the min size.
- [iOS] Fixed an issue with some characters are not allowed when editing the chat group name.
- [iOS] Fixed an issue with the link preview interface cannot be closed after clicking the link in the chat group.
- [iOS] Fixed an issue with users cannot share the syslog to the recent chat member.

- [iOS] Fixed an issue with the large image in the chat history of the group meeting is displayed as a broken image in some specific scenarios.
- [iOS] Fixed an issue with the displayed content of the link is extremely small when sharing a personal chat link to the Wave iOS app.
- [iOS] Fixed an issue with sharing files to chat will display multiple chat lists on the interface when the network of the Wave iOS app is poor.
- [iOS] Fixed an issue with users cannot share files to group chats in some specific cases.
- [iOS] Fixed an issue with it will display the same image after sending multiple images failed.
- [iOS] Fixed an issue with the Wave iOS should display the actual status if it is failed to send the file to the chat.
- [iOS] Fixed an issue with the highlighted keywords are displayed incorrectly when searching for chat lists.
- [iOS] Fixed an issue with the long-pressing menu for voice messages is displayed incorrectly in temporary chats.
- [iOS] Fixed an issue with the fixed message box displays unfriendly in the group chat.
- [iOS] Fixed an issue with copying a message with "@" symbol in a chat does not have the "@" effect.
- [iOS] Fixed an issue with users cannot select a part of the content in a group chat.
- **[Contact]**
 - [Android] Fixed an issue with the Wave Android app crash issue after doing several times of contacts involved operations.
 - [iOS] Fixed an issue with it has no effect when long-pressing the call history on the searching results to add the number to the contact.
 - [Android] Fixed an issue with the searching results page for contacts under a company are display incorrectly.
 - [Android] Fixed an issue with the contact structure displays incorrectly when switching to open the CloudIM account.
- **[Add-in]**
 - [Android] Fixed an issue with the color for the tag on OA assistant message displays incorrectly.
 - [iOS] Fixed an issue with the Wave iOS app crash after reading the OA assistant message.

NEW FEATURES OVERVIEW

This section describes the major new features/changes introduced in the update and provides instructions for usage.

SWITCH ACCOUNT

If the user has multiple extensions, the user can sign in to multiple accounts and switch between them.

After switching accounts, the user can only receive incoming calls and new message push notifications from the currently login account.

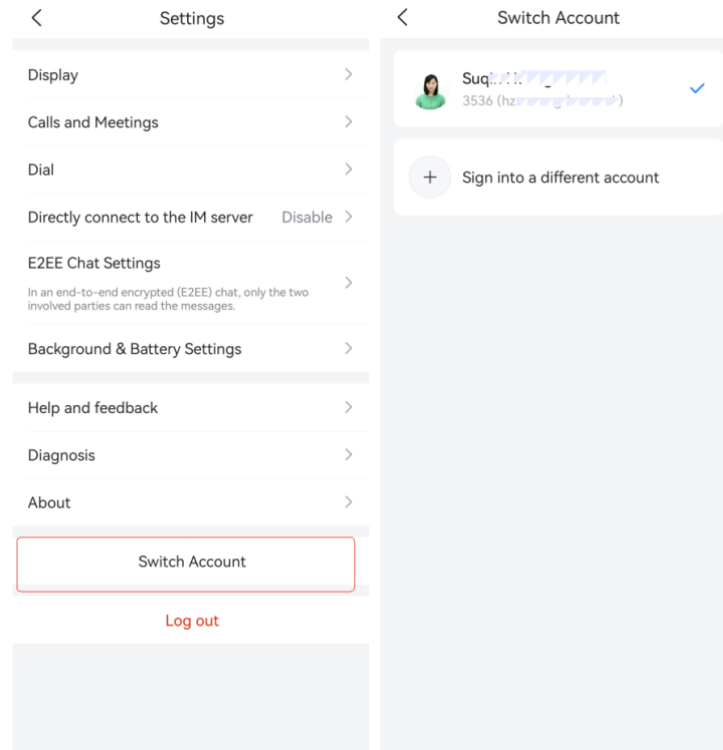


Figure 1: Switch Account Entrance

MFA VIA EMAIL

The UCM administrator can enable the “MFA via Email” method for extension users. After signing in to the Wave client, the user needs to enter a verification code through the associated email for login.

HIDE RECORDING STATUS

The UCM administrator can set the user permission to control whether the recording status will be displayed in all calls/meetings of this Wave extension. If the Wave extension user does not have this permission, the

recording indication status  will not be displayed in the call interface and the meeting interface.

Note: If you do not want to play the recorded IVR prompts and do not provide the permission to start/end the recording function, please set it on UCM.

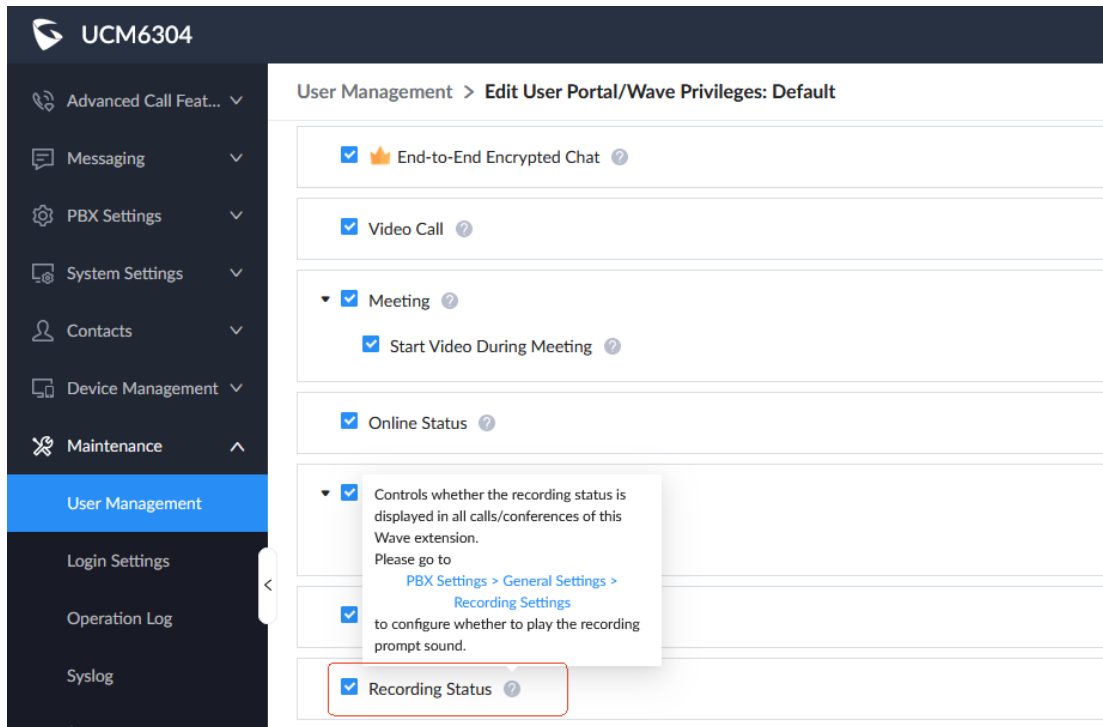


Figure 2: Recording Status Permission