

# Wave Desktop Application Release Notes

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# WAVE DESKTOP VERSION 1.25.12

## PRODUCT NAME

Wave Desktop Application

## DATE

05/29/2024

## IMPORTANT NOTE

- Wave Desktop is available for Windows and macOS. Users can download the latest version from here: <https://fw.gdms.cloud/wave/download/>

## CHANGES SINCE VERSION 1.25.9

### ENHANCEMENTS

- **[Application]** Fixed some known bugs (UCM63xx 1.0.25.x or higher version required).

### BUG FIXES

- **[CTI]**
  - Fixed an issue with the Wave account and phone account matching issue while binding CTI between the Wave Desktop application and the IP phone. This issue will cause a binding failure issue.
  - Fixed an issue with blue border missing issue on the CTI pop-up window while using the Wave Desktop application.
- **[Call]**
  - Fixed an issue with sharing display incorrect issue in the P2P call when there is no screen recording permission.
  - Fixed an issue with no audio issue during the Wave call or meeting when the Wave is muted/unmuted through the headset.
- **[Meeting]**
  - Fixed an issue with the camera icon is displayed incorrectly when the camera is not turned on during the Wave meeting.
  - Fixed an issue with the headset abnormal issue during the Wave meeting after unplugging and plugging the headset while on the Wave login page.
  - Fixed an issue with the headset abnormal issue during the Wave call or meeting after unplugging and plugging the headset.

- Fixed an issue with the interface stuck issue during the Wave meeting when stopping sharing function on the MAC OS.

#### **KNOWN ISSUES**

- When using Wave for Windows 32-bit version, users are not able to send files over 30MB to E2EE chats.
- To install the latest version of Wave Desktop for macOS, macOS version must be 10.13 or higher.

# WAVE DESKTOP VERSION 1.25.9

## PRODUCT NAME

Wave Desktop Application

## DATE

04/24/2024

## IMPORTANT NOTE

- Wave Desktop is available for Windows and macOS. Users can download the latest version from here: <https://fw.gdms.cloud/wave/download/>

## CHANGES SINCE VERSION 1.25.6

### ENHANCEMENTS

- **[Application]** Added Slovenian language display in Wave applications.
- **[Application]** Fixed some known bugs.

\*Requires UCM63xx to be on firmware 1.0.25.x or higher

### BUG FIXES

- **[Application]**
  - Fixed an issue with Slovenian language display that the transferred owner name cannot be displayed in system messages.
  - Fixed an issue with the SIP reconnection prompt should not be displayed forever after reconnecting the network.
- **[CTI]**
  - Fixed an issue with the call interface is abnormal after calling the ringing group in the CTI mode.
  - Fixed an issue with the call interface does not display the name of the other party after answering the call.
  - Fixed an issue with the phone should exit the call when establishing the call with the ringing group number in the CTI mode.
  - Fixed an issue with the CTI application icon in the call device should not be distorted in multiple languages.
- **[Call]**
  - Fixed an issue with the call should not be randomly ended when reconnecting the network successfully.

- Fixed an issue with calls cannot be established with the camera is configured as “IP Camera Devices”.
- Fixed an issue with the call is ended when switching the SBC during the call.
- Fixed an issue with the other party receiving video invitation pop-up window after switching the SBC during the call.
- Fixed an issue with the other party receiving video invitation pop-up window after opening video failed and reconnecting the network.
- **[Chat]**
  - Fixed an issue with pinned messages are displayed as “undefined” after creating a new group by selecting a meeting history.
  - Fixed an issue with the prompt in the pop-up window is not displayed correctly (in Slovenian language display) when the group owner has been transferred.
  - Fixed an issue with the time range for viewing chat history is not displayed correctly (in Slovenian language display) when adding group members.
  - Fixed an issue with the number of members in the group chat is not displayed correctly in the forwarding pop-up window in Slovenian language display.
  - Fixed an issue with incorrect prompt is displayed (in Slovenian language display) for sending files failure when sending files exceeding the limit during the chat.
- **[Meeting]**
  - Fixed an issue with the meeting list should show different information of the meeting organizer as it shows on the meeting details section in Slovenian language display.
  - Fixed an issue with the specific number of members is not displayed under the pop-up group for adding invitees in Slovenian language display.
  - Fixed an issue with the \* mark in front of the text is too far away from the copy in the pre-meeting email when the display language is Slovenian.

## KNOWN ISSUES

- When using Wave for Windows 32-bit version, users are not able to send files over 30MB to E2EE chats.
- To install the latest version of Wave Desktop for macOS, macOS version must be 10.13 or higher.

# WAVE DESKTOP VERSION 1.25.6

## PRODUCT NAME

Wave Desktop Application

## DATE

02/08/2024

## IMPORTANT NOTE

- Wave Desktop is available for Windows and macOS. Users can download the latest version from here: <https://fw.gdms.cloud/wave/download/>

## CHANGES SINCE VERSION 1.23.21

### ENHANCEMENTS

- **[Call]** Added the ability to convert multiple calls into a meeting with one-click. [CONVERT MULTIPLE CALLS INTO A MEETING]
- **[Call]** Added the ability to only share PC audio during a call. This feature is not available in meetings.
- **\*[Chat]** Added the ability to pin messages in group chats. [PIN MESSAGES IN GROUP CHATS]
- **\*[Chat]** Added the ability to save chat messages. [SAVE MESSAGES]
- **\*[Chat]** Added support for read receipts in group chats. [GROUP CHAT READ RECEIPTS]
- **\*[Add-in]** Added the ability to view resolved WhatsApp/Telegram sessions. [VIEW RESOLVED WHATSAPP/TELEGRAM SESSIONS]
- **[Add-in]** Added the ability to quick reply via the desktop pop-up notifications. [QUICK REPLY]
- **[Add-in]** Added support for more CRM add-ins. [ADDITIONAL CRM SUPPORT]
- **[Application]** Added the *Log In Automatically* option to the QR code login page.
- **[Application]** Added new keyboard shortcut keys for the following features: **Raise Hand/Lower Hand**, **End Call**, and **Leave Meeting**.
- **[Application]** Added new settings in the Wave Desktop application: **Hide Chat Message Preview** and **Enable HTTP API Listening Service**.
- **[Application]** Added new permission options: **Send Attachment in Chat** and **View Recording File**.
- **[UI]** Added CTI option to the *Applications* interface.
- **[UI]** Minimized call windows will now be hidden when screen sharing.

\*Requires UCM63xx to be on firmware 1.0.25.x or higher

## BUG FIXES

- **[Application]**
  - Fixed several memory issues.
  - Fixed several CTI issues.
  - Fixed several UI issues.
  - Fixed an issue where users could still access recordings even when the corresponding permission is disabled.
  - Fixed an issue with abnormal number display when using certain languages.
  - Fixed an issue where the speed dial keyboard shortcut cannot dial numbers with period separators.
  - Fixed an issue with dialing out detected numbers on Chrome after automatic Wave logins.
  - Fixed an issue with the Wave time being inconsistent with the UCM system time and PC system time.
  - Fixed an issue with volume and virtual background settings being shared across accounts.
  - Fixed an issue with meeting windows still being open after logging out.
  - Fixed an issue with being unable to paste meeting links in the Join Meeting window.
  - Fixed an issue with not being able to draw on the whiteboard after moving the mouse past the whiteboard page.
  - [macOS] [Application] Fixed an issue with the incoming call window disappearing when minimizing the main Wave window.
  - [macOS] Fixed an issue with being unable to click the comment toolbar when screen sharing.
  - [macOS] Fixed an issue with window size not being remembered.
  - [macOS] Fixed an issue with new message notifications still being heard even after disabling them.
- **[Add-in]**
  - Added the ability to view resolved chat sessions from WhatsApp Business and Telegram
- **[Call]**
  - Fixed an issue with not being able to close the screen share toolbar in private calls.
  - Fixed an issue with not being able to call certain accounts.
  - Fixed an issue with being unable to unmute after switching mics.
- **[Chat]**
  - Fixed an issue with where the latest message and its preview in the chat list did not match.
- **[Meeting]**
  - Fixed an issue with successfully joining cross-server meetings even after closing the meeting window.
  - Fixed an issue with not highlighting speakers.

- Fixed an issue where guest participants are still seen in the meeting participant list even after closing the meeting window.

## KNOWN ISSUES

- When using Wave for Windows 32-bit version, users are not able to send files over 30MB to E2EE chats.
- To install the latest version of Wave Desktop for macOS, macOS version must be 10.13 or higher.

## NEW FEATURES OVERVIEW

This section describes the major new features/changes introduced in the update and provides instructions for usage.

### PIN MESSAGES IN GROUP CHATS

Users can now pin important messages in group chats for members to quickly see and reference. Clicking on the pin icon at the top of the chat menu will show all pinned messages.

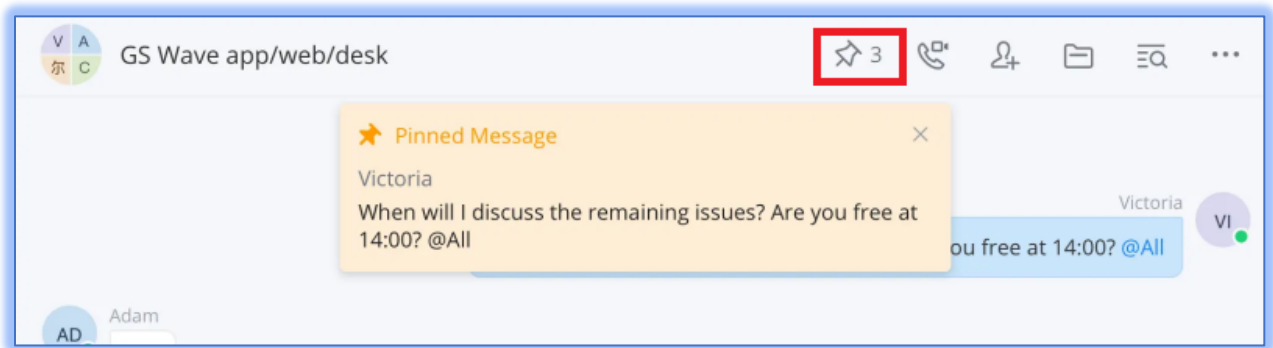


Figure 1: Group Chat Pins

### SAVE MESSAGES

Users can save any message in the chat, such as important notifications, tasks, and important files by right-clicking on it and clicking *Save Message*.



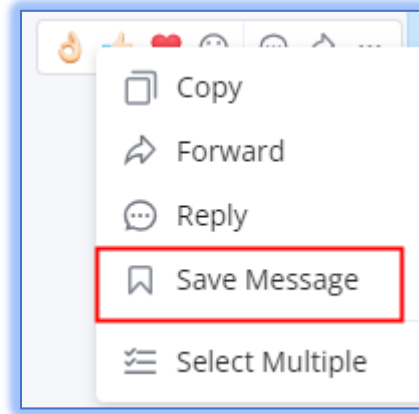


Figure 2 - Save Message

Users can view all saved messages at any time by clicking on the *Saved* icon at the top of the chats list.

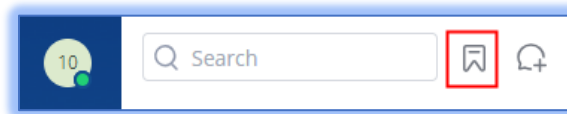


Figure 3 - Saved Messages Button

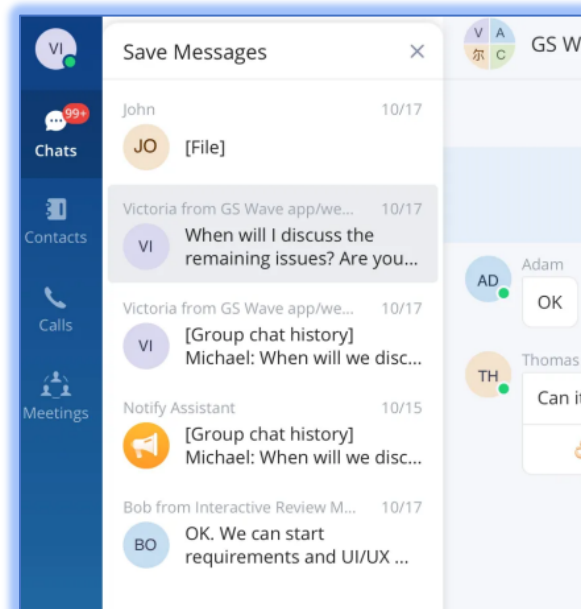


Figure 4: Saved Message List

## VIEW RESOLVED WHATSAPP/TELEGRAM SESSIONS

Resolved Whatsapp/Telegram chat sessions are now automatically saved and can be viewed at any time by clicking the ... button.

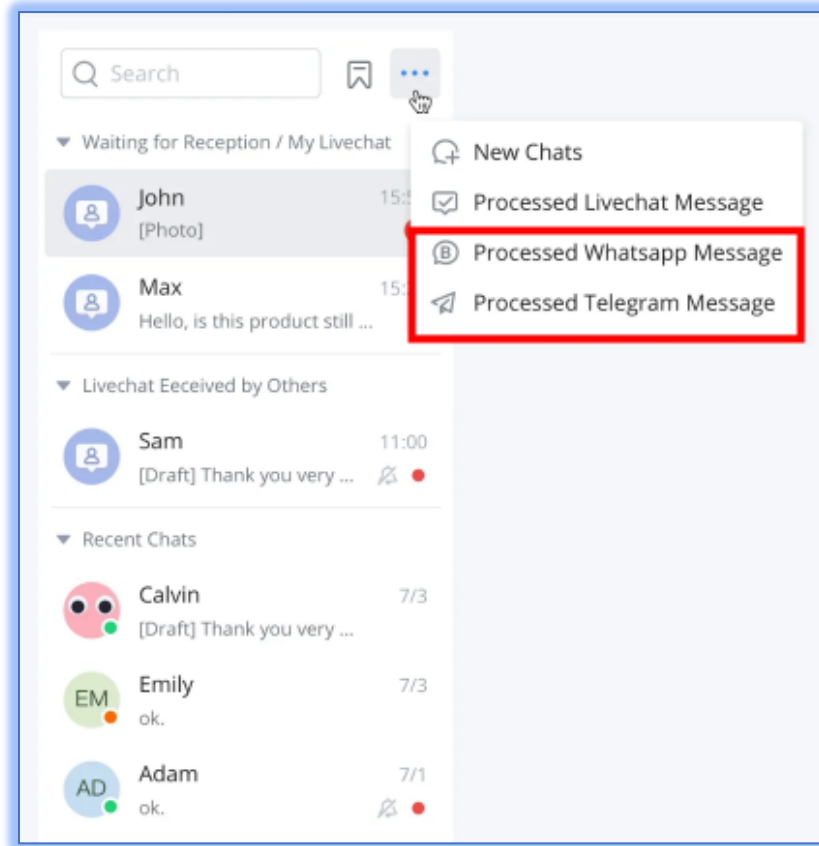
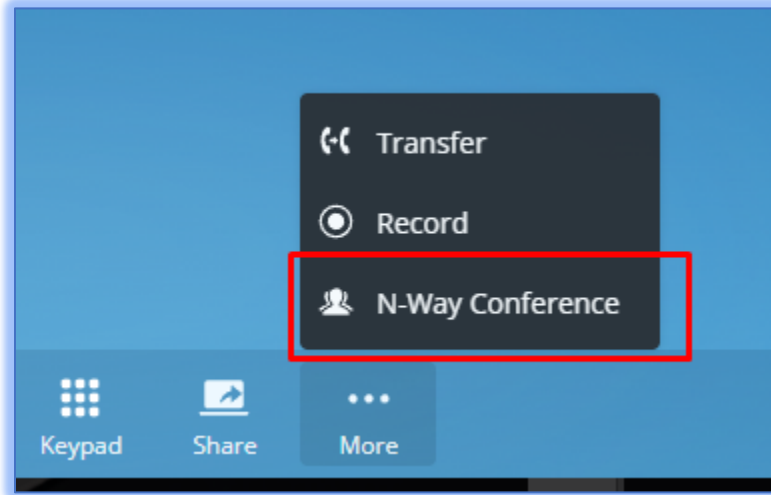


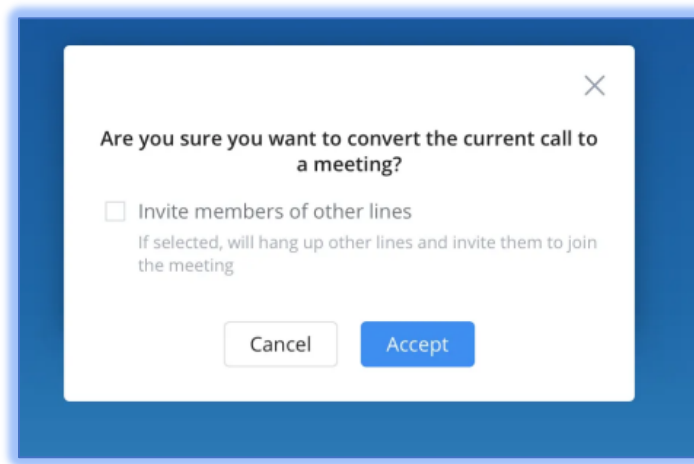
Figure 5: View Processed WhatsApp/Telegram Sessions

## CONVERT MULTIPLE CALLS INTO A MEETING

When handling multiple calls at once, users can now merge all the calls into a meeting by clicking the new *N-way Conference*:



**Figure 6 - N-Way Conference Button**



**Figure 7: Convert Multiple Calls into a Meeting**

## **GROUP CHAT READ RECEIPTS**

Group chats now support read receipts, allowing users to know who and how many in the group chat have read a message.

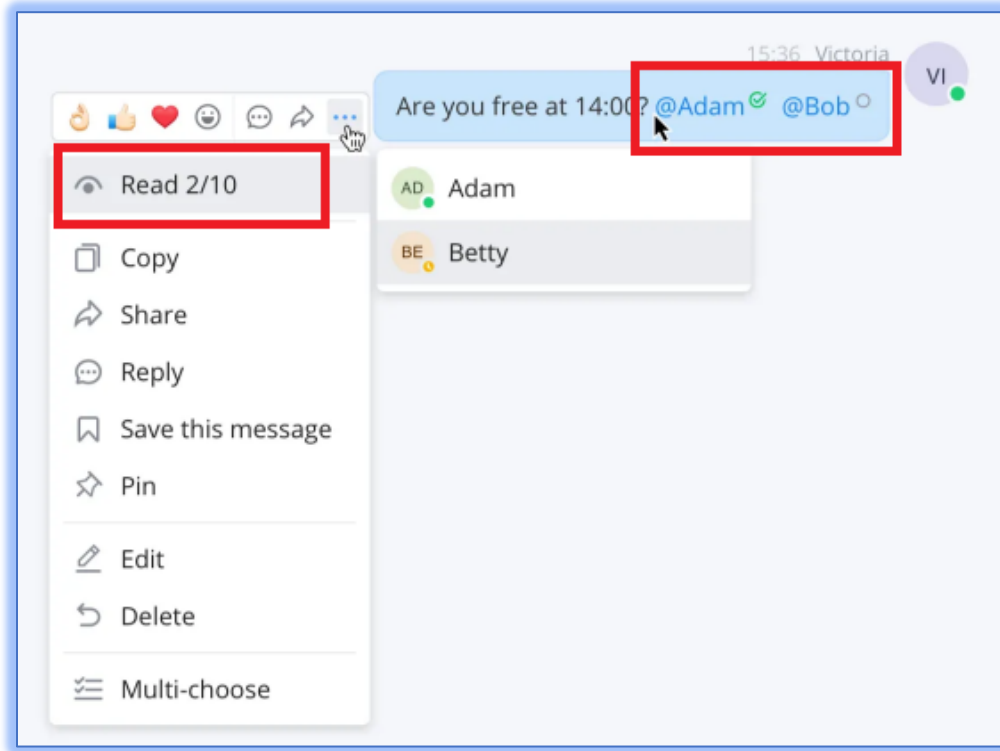


Figure 8: View Read Status of Group Chat Messages

## QUICK REPLY

Users can now reply to new Wave messages right from the message toast notification, allowing users to stay on top of communication without having to leave their current window to open Wave.

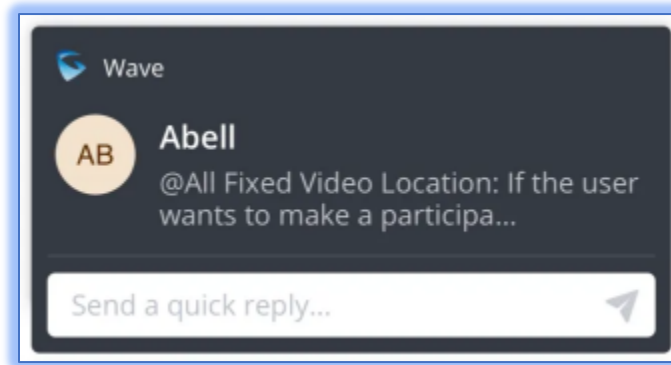
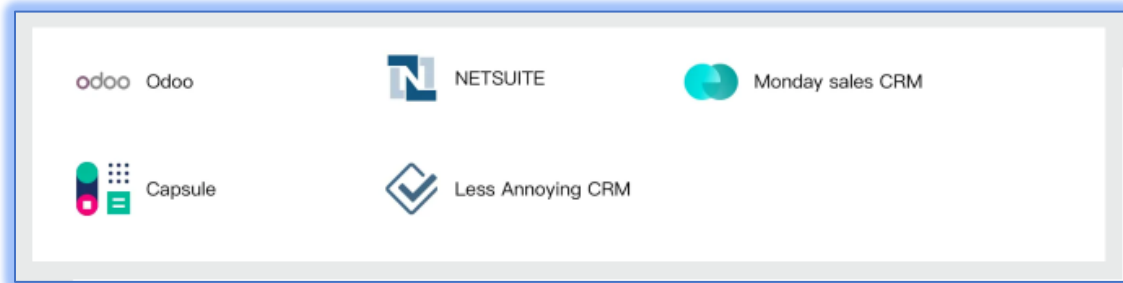


Figure 9: Quick Reply

## ADDITIONAL CRM SUPPORT

The following add-ins have been added to Wave app store:

- Oracle NetSuite
- Odoo
- monday sales
- Capsule
- Less Annoying CRM



**Figure 10: New CRM Add-ins**